

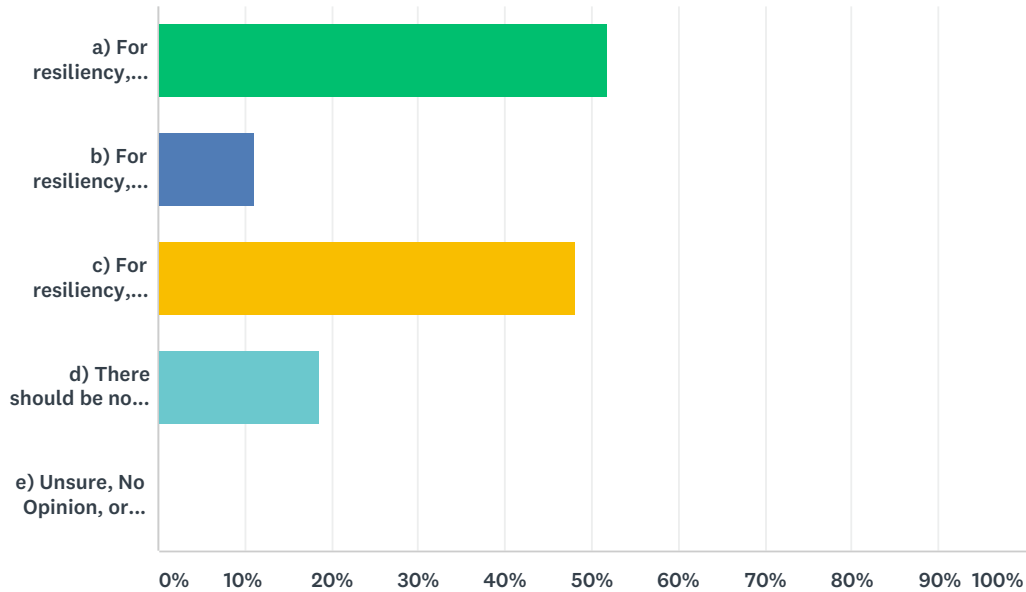
Q1 Your name (must be RDS PDP WG Member - not WG Observer - to participate in polls) If you are a WG Observer and wish to participate in polls, you must upgrade to WG Member to do so. Please do NOT participate in this poll if you are a WG Observer who has not upgraded to WG Member.

Answered: 27 Skipped: 0

#	Responses	Date
1	Greg Shatan	8/5/2017 9:49 PM
2	Marc Anderson	8/4/2017 3:53 PM
3	Sam Lanfranco	8/4/2017 3:48 PM
4	Vicky Sheckler	8/4/2017 3:21 PM
5	Travis Farral	8/4/2017 1:27 PM
6	Jeremy Kennelly	8/4/2017 1:20 PM
7	Blake Darche	8/4/2017 1:13 PM
8	Susan Kawaguchi	8/4/2017 10:20 AM
9	Rod Rasmussen	8/4/2017 10:17 AM
10	Krishna Seeburn (Kris)	8/4/2017 10:13 AM
11	Nathalie Coupet	8/4/2017 10:06 AM
12	John Bambenek	8/4/2017 9:57 AM
13	andrew sullivan	8/4/2017 9:20 AM
14	Michael Hammer	8/4/2017 8:52 AM
15	Benny Samuelson	8/4/2017 8:31 AM
16	Roger Carney	8/3/2017 1:12 PM
17	Sara Bockey	8/3/2017 12:25 PM
18	Kal Feher	8/3/2017 12:51 AM
19	Michael Peddemors	8/2/2017 11:16 AM
20	Chuck Gomes	8/2/2017 8:39 AM
21	Klaus Stoll	8/2/2017 7:54 AM
22	Volker Greimann	8/2/2017 7:13 AM
23	Maxim Alzoba	8/2/2017 4:36 AM
24	Michele Neylon	8/2/2017 3:52 AM
25	Tom Lancaster	8/2/2017 2:05 AM
26	Ayden Férdeline	8/2/2017 1:40 AM
27	jonathan matkowsky	8/2/2017 12:08 AM

Q2 Should alternative or preferred contacts be required in the RDS? In the 25 July poll, significant support and little opposition was expressed for the following proposed WG agreement: Q6 b) Data enabling one or more alternative or preferred methods of contact may also be optionally collected and included in the RDS. The above phrasing was preferred roughly 2:1 to the following alternative phrasing: Q6 a) In addition to email address, data enabling one alternative method of contact must be collected and included in the RDS. Given significant support for these alternatives but difficulty in converging on phrasing, the WG discussed rationale for/against these alternatives, along with a third alternative proposed during the call: Q6 -) Data enabling two or more alternative or preferred methods of contact may also be optionally collected and included in the RDS. To inform deliberation on granular key concepts which may be combined in these alternatives, please check below all of the following statement(s) IF ANY that you could support, using the comment box to explain why or suggest alternatives. Note: The number and type of contact method(s) that might be required should not be assumed and will be addressed by other questions.

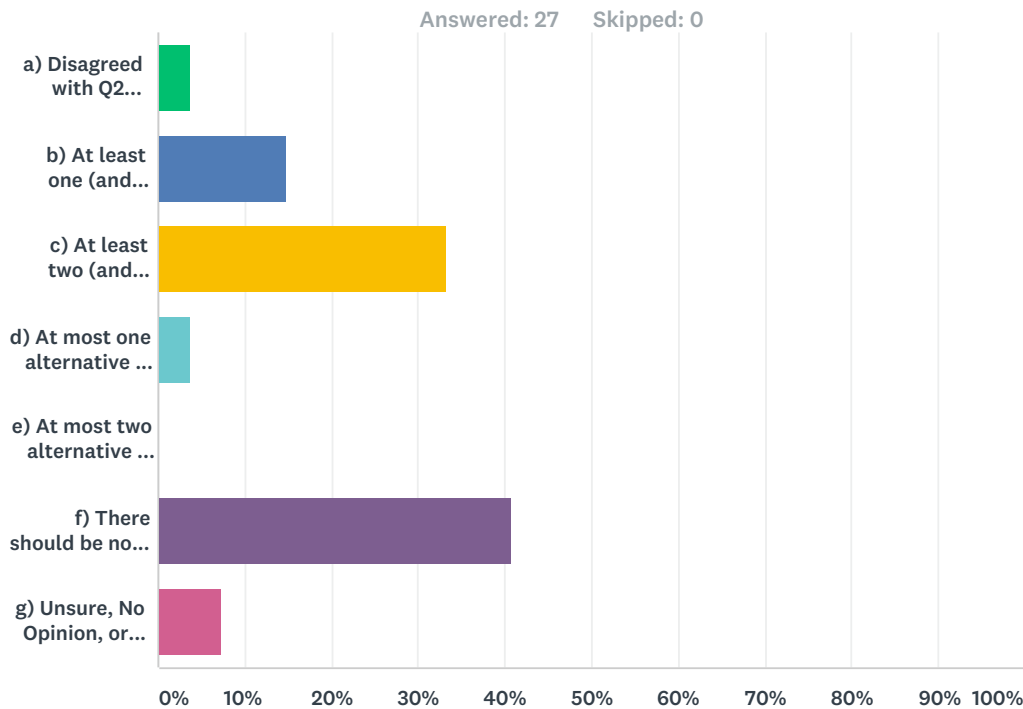
Answered: 27 Skipped: 0



Answer Choices	Responses
a) For resiliency, data enabling alternative or preferred method(s) of contact should be included in the RDS and optional to collect.	51.85% 14
b) For resiliency, data enabling alternative or preferred method(s) of contact must be included in the RDS and optional to collect.	11.11% 3
c) For resiliency, data enabling alternative or preferred method(s) of contact must be included in the RDS and mandatory to collect.	48.15% 13
d) There should be no requirement for data enabling alternative or preferred method(s) of contact in the RDS.	18.52% 5
e) Unsure, No Opinion, or Propose Alternative given in comment box below	0.00% 0
Total Respondents: 27	

#	Proposed Alternative	Date
1	Registering a domain name is a major contract committment. It is not like ordering a pizza. Asking for email and inviting an alternative or preferred method (as optional) insures that the registrant is reachable (unless they are engaged in fraud).	8/4/2017 3:48 PM Sam (a,b)
2	mandatory collection with full privacy perspectives	8/4/2017 10:13 AM Kris (c)
3	It should be an option but not required.	8/4/2017 9:57 AM John B (a)
4	However, this poll question isn't as clear as Q6 a, which I support as more clear	8/2/2017 11:16 AM Michael P (c)
5	I think that at least three types of contacts should be required: email, postal address and telephone number. Additional types of contacts beyond those could be optional.	8/2/2017 8:39 AM Chuck (c)
6	It's not just for resiliency but also security	8/2/2017 12:08 AM Jon M (c)

Q3 If so, how many alternative or preferred contact values should be required in the RDS? Please check below all of the following statement(s) IF ANY that you could support, using the comment box to explain why or suggest alternatives: Note: The type(s) of contact method(s) that might be required should not be assumed and will be addressed by another question.

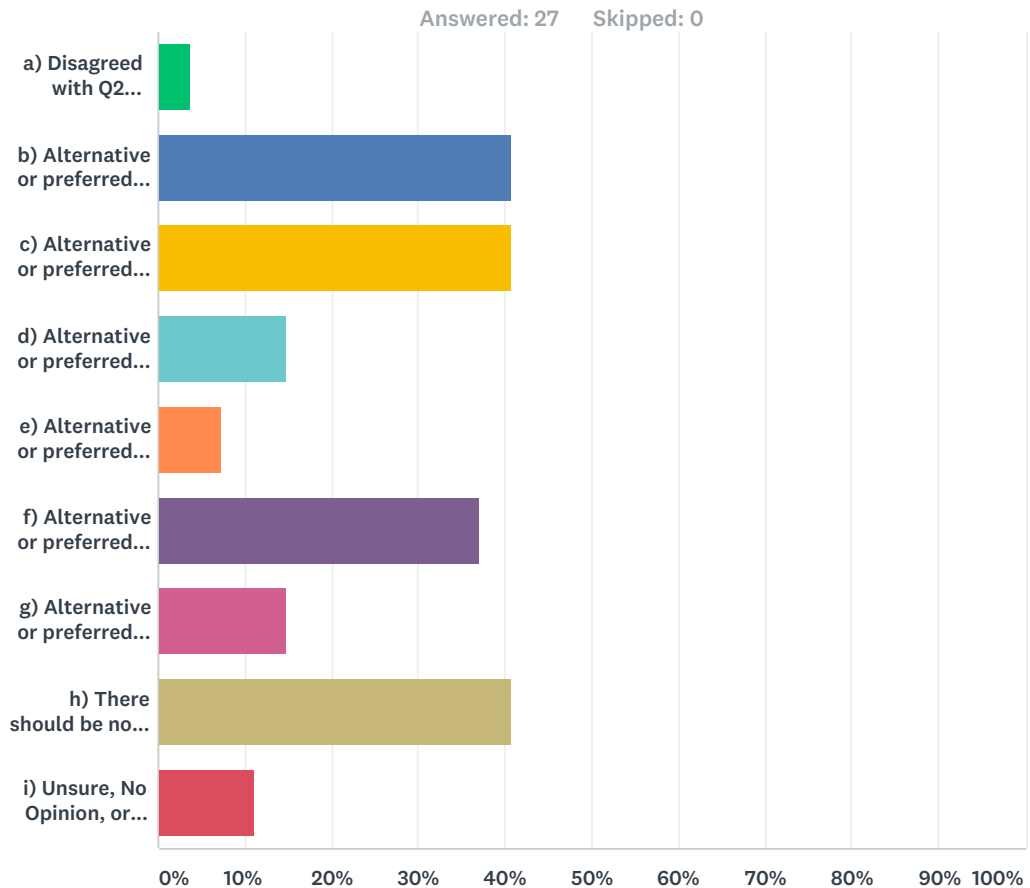


Answer Choices	Responses
a) Disagreed with Q2 concepts, so not applicable	3.70% 1
b) At least one (and possibly more) alternative or preferred contact values must be required in the RDS	14.81% 4
c) At least two (and possibly more) alternative or preferred contact values must be required in the RDS	33.33% 9
d) At most one alternative or preferred contact values must be required in the RDS	3.70% 1
e) At most two alternative or preferred contact values must be required in the RDS	0.00% 0
f) There should be no specific requirement for a minimum or maximum number of alternative or preferred contact values	40.74% 11
g) Unsure, No Opinion, or Propose Alternative given in comment box below	7.41% 2
Total Respondents: 27	

#	Proposed Alternative or Rationale for your answers	Date
1	There are typically three classes of contact for any entity: physical (address), telephonic and electronic (email or other internet-based method). A primary and two alternatives fits this construct well.	8/5/2017 9:49 PM Greg S (c)

2	Based on discussions we've had to date, my feeling is that there should be a preferred primary method of contact and at least one alternate method of contact.	8/4/2017 3:53 PM Marc (c)
3	An upper limit could be assigned (e.g. 3, 4,?) as a matter of practicality.	8/4/2017 3:48 PM Sam (f)
4	There should be a function to allow for different contacts by role, though at least one should be mandatory.	8/4/2017 1:20 PM Jeremy (b)
5	I would be more comfortable with changing "must" to "may" in "b"	8/4/2017 10:20 AM Susan (b)
6	As with current contact information (beyond email address) in whois, such as phone, street address, fax can serve different purposes. For example, legal service in most (all?) jurisdictions cannot be done via email but instead requires a street address.	8/4/2017 8:52 AM Michael H (c)
7	One means of contact should be provided, but no minimum/maximum for alternative contacts. The ability to provide additional or preferred contact information should be at the customer's discretion.	8/3/2017 12:25 PM Sara (f)
8	Sometimes domains are registered using the same domain as the registrant email, e.g. admin@domain.com - this makes it hard to contact the domain owner in the event their own email service goes down.	8/2/2017 2:05 AM Tom (b)
9	There should be additional value types collected, but the value for each type may be the same in many cases	8/2/2017 12:08 AM Jon M (c)

Q4 If so, what type(s) of alternative or preferred contact method(s) should be required in the RDS? Please check below all of the following statement(s) IF ANY that you could support, using the comment box to explain why or suggest alternatives:Note: The number of contact alternative(s) that might be required should not be assumed and will be addressed by another question.



Answer Choices	Responses
a) Disagreed with Q2 concepts, so not applicable	3.70% 1
b) Alternative or preferred contact data must include additional email address(es)	40.74% 11
c) Alternative or preferred contact data must include telephone number(s) to receive voice calls	40.74% 11
d) Alternative or preferred contact data must include telephone number(s) to receive text messages	14.81% 4
e) Alternative or preferred contact data must include fax number(s)	7.41% 2
f) Alternative or preferred contact data must include postal address(es)	37.04% 10

g) Alternative or preferred contact data must include contact method(s) other than those listed above - please use comment box to propose new method(s)	14.81%	4
h) There should be no specific requirement for alternative or preferred contact methods	40.74%	11
i) Unsure, No Opinion, or Propose Alternative given in comment box below	11.11%	3
Total Respondents: 27		

#	Proposed Alternative or Rationale for your answers	Date
1	On a previous call we discussed the concept of having at least one contact method that is a universally recognized standard (such as: phone, email, postal address). I liked that concept and suggest something along the lines of "at least one contact method must conform to a universally accepted standard".	8/4/2017 3:53 PM Marc (i)
2	Other than that they must be electronic, no pony express or snail mail, there need be no restrictions.	8/4/2017 3:48 PM Sam (h)
3	Email addresses provide options for individuals / organizations to protect their identities, but can still allow for communication when applicable. Other contact types are far more abusable and less trivial to provide without much impact to the provider.	8/4/2017 1:20 PM Jeremy (b)
4	Change MUST to MAY in all of these. See EWG report for other alternative methods including social media, IM applications, etc. and of course, the ability to add new alternative methods as communications methods evolve.	8/4/2017 10:17 AM Rod (b-g)
5	PHone number or postal address of third party with whom registrant is in contact: family member or friend or someone else. In 3rdWorld Countries, this contact method is common. Also in immigrant communities in US and elsewhere, where registrant doesn't speak the official language.	8/4/2017 10:06 AM Nathalie (b-g)
6	"no specific req other than not email". If the site is offline, one needs a way to contact outside the same network.	8/4/2017 9:20 AM Andrew (hi)
7	It should be up to the customer to provide additional/preferred contact information. Additionally, it should be up to the registrar to determine the type of data it wants to collect & support (this is a business decision).	8/3/2017 12:25 PM Sara (i)
8	All we need to do is to request adding text describing, why adding alternative contact methods is good for the registrant , so it is shown in the process of a registration, with suggestion to add it if the registrant can to better protect his/her own interests (to avoid issues with lost access to e-mail, phone e.t.c.)	8/2/2017 4:36 AM Maxim (h)
9	Dictating the medium of communication in policy is a bad idea. It should be left open ended	8/2/2017 3:52 AM Michele (h)
10	Whilst I believe an alternative contact method must be available, i don't have a strong opinion on other contact methods other than an e-mail address.	8/2/2017 2:05 AM Tom (b)
11	Some users may not have text or fax. Others may not check email regularly enough. Postal mail is slow. Domain holders should be able to provide a means of receiving text messages for time-sensitive alerts or requests.	8/2/2017 12:08 AM Jon M (b-g)

Q5 If you support requirements for alternative or preferred contact method(s) in the RDS, what is the purpose of collecting this data?

Answered: 18 Skipped: 9

#	Responses	Date	
1	Contacting domain name owner, validating domain name owner.	8/5/2017 9:49 PM	Greg S
2	The initial requirements gathering exercise done by this PDP and our recent discussions, have led me to conclude that being able to contact someone responsible for a domain registration (that could be a Privacy or Proxy provider, a contact point at a company or an individual registrant) is important. Therefore I would say that "the purpose of collecting contact data with at least one primary and one alternate contact method is to ensure contact-ability with a person or entity responsible for a domain registration."	8/4/2017 3:53 PM	Marc
3	The world of the Internet is fluid and user-experience is also fluid, and the purpose is to make the domain name holder reachable, so the domain name holder should be free to identify a preferred contact method, or several.	8/4/2017 3:48 PM	Sam
4	Abuse reporting and communication with owner for the purpose of managing brand/ownership disputes or other legal matters.	8/4/2017 1:20 PM	Jeremy
5	Security, Billing, Administration, Legal, Violations, Charge Backs, Blacklisting Abusive Individuals.	8/4/2017 1:13 PM	Blake
6	Enabling communications with contact holders in the ways they find most efficient. Offering multiple methods of contact should a primary method fail.	8/4/2017 10:17 AM	Rod
7	i would say the need for domain transfers sometimes and also making sure that someone is reachable that would be handy when abuses etc., happens.	8/4/2017 10:13 AM	Kris
8	Overcoming language barrier	8/4/2017 10:06 AM	Nathalie
9	I support it being an option for organizations that want to list multiple methods of contact so there is a degree of resiliency in communications with them for those network operators they wish to communicate to.	8/4/2017 9:57 AM	John B
10	Internetworking resilience. In a network of networks with no required prior contractual relationships, this is how we sort out interoperation.	8/4/2017 9:20 AM	Andrew
11	Alternative contact methods in RDS meet various needs ranging from fighting abuse to dealing with legal issues. Email is asynchronous and not necessarily real time (or even near real time). During critical events, one should absolutely not rely on email as a method for communication. For example, when a major organization has let it's domain registration lapse (Recent example would be Sendgrid), trying to reach them by email makes absolutely no sense as DNS may not be functioning properly to enable delivery of an email.	8/4/2017 8:52 AM	Michael H
12	n/a	8/3/2017 12:25 PM	Sara
13	It seems to me that having alternate contacts to use if the primary contact method is unusable or apparently unmonitored is a good thing. This is regardless of whether the purpose of contacting the registrant is for domain lifecycle comms or communications regarding the domain behaviour or content.	8/3/2017 12:51 AM	Kal
14	This statement is leading, in the sense that it suggests that this data is used for 'collecting', vs using this information to contact the owner related to critical notifications, and/or investigation related to the domain.	8/2/2017 11:16 AM	Michael P
15	To allow registrants or their representatives to be contacted in their preferred manner if email, postal mail or telephone is not the best way to contact them.	8/2/2017 8:39 AM	Chuck
16	To contact legitimate domain owners in the case of abuse, and to allow for better tracking of malicious domain owners in the event of abuse.	8/2/2017 2:05 AM	Tom
17	There is no legitimate purpose for collecting this data.	8/2/2017 1:40 AM	Ayden

18	It's in the Public interest, including IP and security. One type creates too much of a risk of an innocent mistake that could have been avoided, and gives the holder a chance to appreciate the significance of multiple signaling in different ways (e.g. Formal vs informal, time-sensitive vs less so, etc)	8/2/2017 12:08 AM Jon M
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