

# ICANN NomCom Assessment and Recommendations

Prepared for: RWP Meeting By: Drs. Brown, Engle, and Rafert

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# Agenda

ICANN61 Update

Assessment and Recommendations

Next Steps

Discussion



# **ICANN61**

- Independent Examiner audited most of the NomCom meetings at ICANN61.
  - Confirmed that our findings and recommendations are appropriate.
  - Learned that 2018 NomCom has already implemented several of our recommendations.
- We also participated in a productive session in which we presented our findings and draft recommendations to interested members of the ICANN community.



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# **Summary of Findings**

- The NomCom is generally seen as performing its role effectively, but there is room to improve the functioning of the NomCom.
- NomCom members have exerted, and continue to exert, tremendous effort and time to the activities of the committee.
- NomCom members have significant technical and policy-related experience in their fields.
- The NomCom's interactions with candidates have improved significantly over the past five years and are generally viewed positively.
- The NomCom has made significant progress in becoming more transparent.
- Diversity requirements for NomCom appointees are currently appropriate.
- The leadership structure of the NomCom generally works well.
- The current size of the NomCom is sufficient.



# **Summary of Recommendations**

## **Three Sections:**

- 1. Composition and responsibility of the NomCom and its members.
- 2. Recruitment and evaluation processes.
- 3. Additional recommendations.



## Findings

- SO/ACs not always familiar with roles and responsibilities of NomCom members
- There is concern about the NomCom's independence and diversity

### Recommendations

Formalize and communicate the job description for NomCom members that emphasizes independence and diversity considerations



## Findings

 NomCom lacks understanding of Board member's role and the skills and attributes needed to be a successful Board member

### Recommendations

 Training to improve understanding of director responsibilities



## Findings

- NomCom performance highly dependent on the effectiveness of the Chair
- NomCom lacks recruiting and selection experience

- Train NomCom leaders regarding responsibilities and authorities and appoint chair earlier
- Training in how to interview and assess candidates



## Findings

 NomCom not always clear on roles of professional recruiting and evaluation firms

- Retain professional recruiting consultant and codify role
- Retain professional evaluation consultant and codify role



## Findings

- Term length of 1 year insufficient for learning and engagement
- Concern over role and participation of non-voting members
- NomCom may not accurately represent constituencies

- 2 year terms, maximum of 2 terms
- All NomCom members should be fully participating and voting (except leadership)
- Review NomCom
  composition every 5 years



## Findings

 NomCom is underresourced and lacks integration with ICANN staff and strategy

- NomCom senior staff should be accountable to and report to CEO office
- NomCom leadership should have input on budget and resources



## Findings

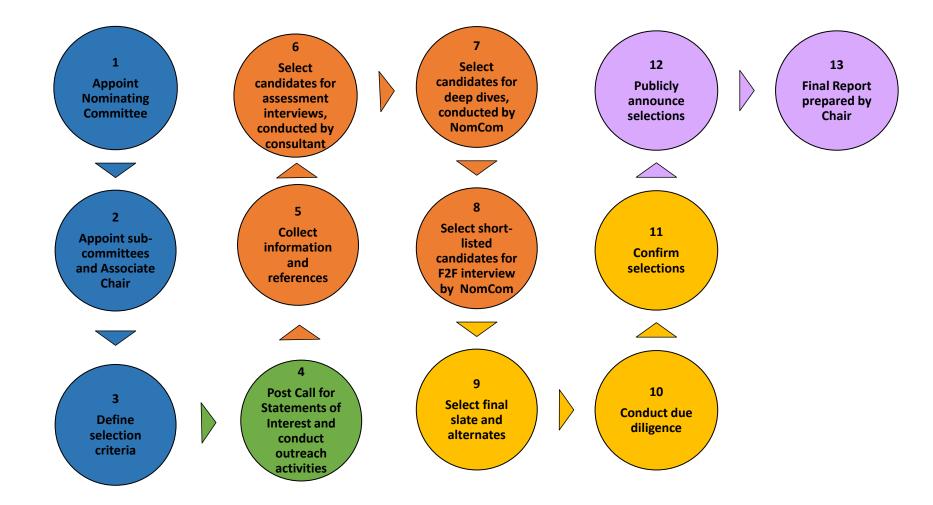
 Recruitment and evaluation processes generally effective, yet "reinvented" each year; lack of continuity

#### Recommendations

 Publish process diagram and codify key elements of NomCom process; explain annual changes



## **Example NomCom Process Diagram (based on 2017 process)**





## **Example Process Table (based on current process)**

	Step	Who does it?	Comments
1	Appoint Nominating Committee	Board, SO/ACs	Board: Non-voting Chair, Non-voting Chair-Elect
			One non-voting liaison appointed from each of the following groups:
			Root Server System Advisory Committee
			Security and Stability Advisory Committee
			Government Advisory Committee



## Findings

- Lack of clarity on desired competencies and experience for appointees
- Lack of clarity on responsibilities of SO/AC leadership positions

- Formalize communication between NomCom and Board, SO/ACs, and PTI board in regards to competencies
- Publish job description for open positions



### **Findings**

 No way for Board, SO/ACs to communicate if members should be reappointed

#### Recommendations

 Feedback regarding members up for reappointment



## Findings

- While improved, NomCom interactions with candidates still a topic of concern
- NomCom should increase diversity of candidate pool

- Publish and codify a candidate communication schedule
- Develop marketing plan to better reach prospective candidates



### Findings

• Lack of consistency in how candidates are evaluated

- Evaluation consultant does preliminary screening
- Use standardized matrix to evaluate and prioritize based on competencies and experience
- Consistency in interview
  questions



Current Board Members: Skills and Experience										
					Employment		Advocacy / Govt.	Financial /	Regulatory /	Technical Expertise
	Appointed By	Gender	Age	Region	Status	Marketing	Relations	Audit	Compliance	(gTLD, ccTLD, etc.)
Departing Dire	ectors									
Director 1	NomCom	F	55	NA	Full-Time					Х
Director 2	NomCom	М	60	Europe	Full-Time	Х				
Director 3	NomCom	М	52	Africa	Part-Time				Х	
Director 4	ccNSO	Μ	73	Africa	Retired		Х			
Director 5	NomCom	F	64	NA	Retired			Х	Х	
Up for Reappointment										
Director 6	NomCom	F	70	Europe	Part-Time		Х			
Remaining Di	rectors									
Director 7	NomCom	М	75	LA	Retired			Х		Х
Director 8	NomCom	М	68	Africa	Retired				Х	
Director 9	NomCom	М	58	NA	Part-Time		Х			
Director 10	ASO	М	55	NA	Full-Time				Х	
Director 11	ASO	М	52	AAP	Full-Time	Х				
Director 12	GNSO	F	61	NA	Full-Time	Х	Х			
Director 13	GNSO	Μ	70	Europe	Part-Time		Х	Х		
Director 14	ccNSO	М	69	AAP	Retired					Х
Director 15	ALAC	М	63	LA	Full-Time			Х		

Board Candidates														
					Skills and Experience					Personal Qualities				
						Advocacy /								
				Employment	Govt. Financial / Regulatory / Technical Expertise				Communication			Total		
	Source	Gender	Age Region	Status	Marketing	Relations	Audit	Compliance	(gTLD, ccTLD, etc.)	Leadership	Skills	Unbiased	(out of 40)	Notes
Candidate 1	Open Call	F	48 Europe	Full-Time	4	0	0	0	2	5	5	4	20	HR experience
Candidate 2	OB	М	60 LA	Full-Time	0	3	2	5	1	5	4	5	25	
Candidate 3	Referral	F	55 AAP	Part-Time	2	0	1	4	5	4	5	5	26	Good references

Note: Skills, Experience, and Personal Qualities are scored from 0 (worst) to 5 (best).



## Findings

 NomCom significantly more transparent in recent years, but transparency still a concern

#### Recommendations

 Publish data on composition of candidate pool and sources of candidates



## **Additional Observations**

## Findings

- Without appreciation of the performance of the board, as a whole, limited ability to determine performance of NomCom
- Lack of clear path to leadership opportunities in ICANN

- Inform assessments of NomCom by evaluating performance of the Board
- Investigate evolution of NomCom into Leadership Development function



## **Additional Observations**

## **Findings**

 Confusion on the definition of an independent director, if they are desired, and how many should be allocated

- Clarify definition and desire for independent directors
- Designate 3 seats for independent directors



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## **Next Steps**

- April 10, 2018: Public webinar
- May 7, 2018: Public comment period closes
- June 1, 2018: Final Report



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## **Discussion**