Yvette Guigneaux: (12/21/2017 11:53) Hi All - Welcome to the NomCom Review Working Party

- (RWP) Meeting | Thu., 21 Dec. 2017 @ 22:00 UTC!
- Yrjö Länsipuro: (13:53) Could ypu enable Adobe Connect audio?
- Yvette Guigneaux: (13:53) Hi Yrjo audio is now enabled
- Yrjö Länsipuro: (13:54) The option to use computer mic is not there
- Cheryl Langdon-Orr (CLO): (13:55) Hi All
- Tom Barrett EnCirca: (13:59) hi all
- Cheryl Langdon-Orr (CLO): (13:59) Hi all (again)
- Cheryl Langdon-Orr (CLO): (14:00) Do we have other apologies apart from Vanda and
- Brendan?
- Angie Graves: (14:01) Only Vanda and Brenden
- Cheryl Langdon-Orr (CLO): (14:02) Brenden Kuerbis (not Andrews as listed please staff)
- Yvette Guigneaux: (14:02) Yrjo would you like me to dial you out?
- Yvette Guigneaux: (14:02) thanks Cheryl, sorry about that
- Cheryl Langdon-Orr (CLO): (14:02) NP
- Cheryl Langdon-Orr (CLO): (14:02) :-)
- Yvette Guigneaux: (14:03) appreciate the help =)
- Yrjö Länsipuro: (14:03) Yvette, thank you, just enable the use of computer mike
- Yvette Guigneaux: (14:04) that work Yrjo?
- Yrjö Länsipuro: (14:04) Yes Yvette, thank you!
- Yvette Guigneaux: (14:05) you are welcome
- Bruce Tonkin: (14:09) Good morning all sorry I was a bit late jioining
- Yvette Guigneaux: (14:09) Hi Bruce, welcome, no worries
- Bruce Tonkin: (14:10) I agree with the finindgs on people.
- Bruce Tonkin: (14:10) The good thing is a I thin there are some solutions to those issues
- Greg and Andrew AG: (14:11) Agreed on there being solutions.
- Bruce Tonkin: (14:12) The core issue is that many of those on the nomiantying committee
- have never been in the role of a Board member in a substantial organization. They do know

what is needed for good policy development people - and there is a common confusion about whether the Baord is a policy committee or a governance Board.

Tom Barrett - EnCirca: (14:12) The fifth bullet doesn't really belong as it not germane to the study topic?

Cheryl Langdon-Orr (CLO): (14:13) Yes that 'NC Member exerience issue is why in some years we have had Training done.

Cheryl Langdon-Orr (CLO): (14:13) Bruce of course will n doubt prefer to hire in experts instead ;-)

Bruce Tonkin: (14:13) Yes the 5th bullet point applies to the whole orgnanization. There is little structured leadership development. WE should be identifying potential leaders and givving them structured training to take on larger rolls. There is a still a small pool of people for example that are effective chairs - yet we have many parallel working grops operating at any point in time

Cheryl Langdon-Orr (CLO): (14:14) Agree with you on that Bruce ICANN does have a lot to improve on InService Training and "Professional" Develoment of its volunteers

Bruce Tonkin: (14:15) Cherly - ideally we training people from within the community to become "experts". The realtiy is that most at ICANN are already experts in a particular area but we often have experts from one area working on a topic where they are clearly not experts. Cheryl Langdon-Orr (CLO): (14:16) Indeed! and we all could do with skill set upskilling, maintenance, and review for purpose in the ICANN model ;-)

Bruce Tonkin: (14:17) Yes - training and experience are both important - and you can have a balance in any group with some people with a fresh perspective and some people with deep experience in the topic.

Cheryl Langdon-Orr (CLO): (14:17) Perhaps they should be 'leaders' in their own right from the appointing bodies perspective Tom

Bruce Tonkin: (14:17) FOr example - if we are going to form a group to look at privacy issues the starting point shoudl be tutorials for those that don;t know the field, as well as brining in people that are experts in the field - e.g from data protection agencies rather than from teh telco function in Governments Cheryl Langdon-Orr (CLO): (14:18) the Best NC Members not the lowest common denominator choice to serve

Cheryl Langdon-Orr (CLO): (14:18) my last was a ...cont... to Tom, not reply to you Bruce as I agree with you here

Cheryl Langdon-Orr (CLO): (14:21) I also Agree it needs addressing so that NC in future has better prepared candidates to work with

Cheryl Langdon-Orr (CLO): (14:23) Damn good Idea Bruce

Cheryl Langdon-Orr (CLO): (14:24) makes use of the keeness yet hones them for future

Yvette Guigneaux: (14:25) Hand up - from Yrjo Lansipuro

Bruce Tonkin: (14:28) Yes - I agree with you Yrjö - that the nominating committee as a committee can;t do the leadership develoment, - but I do think there needs to be a more traditional HR function follow up to help councwel applicants on a suitable pathway for them.

Cheryl Langdon-Orr (CLO): (14:28) Exactly Yrjo all my NC's had the issues as well thus the need for some out of the box thinking and perhas new scope boundries

Bruce Tonkin: (14:28) It could be thourgh for exampel helping to identify a mentor for them.

Cheryl Langdon-Orr (CLO): (14:28) It may nt be a NC per se, but a Cadre of NC Experise to act as the "elders council/ pathway to Leadership "guides"

Bruce Tonkin: (14:29) In the corporate world - when you have multiple people appliying for a leadership role, you work with the parties that miss out and identify skills they need to develop to be able to take on teh leadership role.

Cheryl Langdon-Orr (CLO): (14:29) bound by their own specific standards of high practice (priivacy etc.,)

Bruce Tonkin: (14:29) I mean multiple intenral cnadidates in this context.

Cheryl Langdon-Orr (CLO): (14:30) understood Bruce

Cheryl Langdon-Orr (CLO): (14:31) Certainly has MY support ;-) so much can be codified Bruce Tonkin: (14:32) One of the problems I have found on both the GNSO COuncil and also ICANN Board was reaching a consensus on what sort of skill snad qualities are needed in new members. Unfortuantely it often comes out as something generic that everyone can agree on - e.g on the GNSO COuncil you can agree that appointees shoudl be "ggod people" - but you would be unlikely to reach agreement that you need an expert in privacy - as some on the COuncil are for privacy and some against. Likewise you would fin it hard to get agreement that you need a trademark lawyer etc.

Bruce Tonkin: (14:32) I am respnsing to point three under processes

Bruce Tonkin: (14:33) Great to see that the nominating committee process is continue to improve over time

Bruce Tonkin: (14:34) YOur finding about the recuirtment firms also probably relate to the level of experience nominating commtitee members have had in recruitment themeselves. THe lack of that experience means both the recuirtment firm and the nomianting committee member are unclsar on roles. Normall both parties fully understand their roles.

Cheryl Langdon-Orr (CLO): (14:34) Transparency in as much as possible provides for better predictability ... Yes

Tom Barrett - EnCirca: (14:38) an observtion about transparency. the nomcom receives "advice" from the board. but the nomcom is not transparent about whether it will use that advice as selection criteria. what is missing is the "HR" function where the nomcom generates its own job description of the type of candidates it is looking for. so each nomcom member ends up having their own idea of is important.

Bruce Tonkin: (14:41) Yes agree with Yrjö - it is not that the noniantign committee is not communicating and asking for input - the fault is actually with the Board and SO in reaching consensus on specific criteria

Bruce Tonkin: (14:42) Yes Tom a good example of lack of udnerstanding or agreement of role. Bruce Tonkin: (14:43) Does th enomianting committee set the critiera and then relyon a rescuirtment firm to find appropriate candidates and do initial assessment, or does the Board determine critiera for Board roles, and the cnomiantignv committee evalaute whether the candidates meet that critiera etc. I thinking people on both sides are unclear on teh role.

Cheryl Langdon-Orr (CLO): (14:43) Yes perception is no doubt an issue here

Tom Barrett - EnCirca: (14:43) it might be good to have an HR expert more involved in the nomcom process

Tom Barrett - EnCirca: (14:44) we could have the SO's nominate nomcommembers with an HR background

Bruce Tonkin: (14:46) When it comes to geographic diversity - I also wonder whether one firm can do that effectively. Dependong on the region where a Baord or Council needs members - then it might be more effective to get a firm that specializes in a region or country in that region .

Yvette Guigneaux: (14:46) Time check: 14 min left

Greg and Andrew - AG: (14:47) Thanks for your feedback on geographic diversity Bruce. This is something that we heard from a number of individuals in discussing OB's recruiting. Bruce Tonkin: (14:48) Well certainly in teh last set of appointments none of the Board memebrs came out of the recuirtment companies network.

Bruce Tonkin: (14:51) I agree on term length issue - but note that tehre is a significant workload for a memebr on the nomianting commtitee. I suspect thatsenior executives that may be able to assist with Board appointments would be unlikely to be able to do the role for multiple years in a row. I know for example that Elliot Noss from Tucows has been on the nomianting committee but doubt he would sign up for multiple years in a row.

Cheryl Langdon-Orr (CLO): (14:55) That goes back to structure and function as well Bruce (where what we expect the NC Members to do is perhaps up for review in itself

Bruce Tonkin: (14:56) Agree Cheryl. We are using the nominating commtitee todya to do what you woudl normally outsource. IT is very time consutming and many people that have skills in recruitment and selction at senior levels don;t have the time to sift through large volumes of applications.

Bruce Tonkin: (14:57) For exampel I never joined the Board's subcommittees that recruitment CEOs. However I did actively particupate in teh final decisionmaking when I was presented with 4 to 5 candidates that had been screened. THat was a managemble number to read their statements and run thorough interviews that were done face-to-face

Cheryl Langdon-Orr (CLO): (14:58) Yup

Bruce Tonkin: (15:00) Would like to undersand a little more about how the staff is underresourced. I wonder if the staff are being asked to do the right things. Tom Barrett - EnCirca: (15:00) I agree.

Bruce Tonkin: (15:00) Perhaps the final report could elaborate on that a little more - ie what specific tasks are not being done for example.

Greg and Andrew - AG: (15:00) Agreed.

Cheryl Langdon-Orr (CLO): (15:00) Thanks for today it has been a very useful discussion in my

view... Seasons Greetings to you all... Bye for now... More in Jan of course :-)

Larisa Gurnick: (15:01) Happy holidays to all

Yrjö Länsipuro: (15:01) Happy holidays to all

nadira AL-Araj: (15:01) Thank you

Tom Barrett - EnCirca: (15:01) merry christmas everyone

Bruce Tonkin: (15:01) Merry Christmas all