

RSSAC 2017 Organizational Review

Survey Questions

Purpose of the RSSAC Review

We will begin the survey with an introductory paragraph along the following lines:

The purpose of the ICANN Root Server System Advisory Committee (RSSAC) Organizational Review is expressed by the following questions:

- Does the RSSAC have a continuing purpose within the ICANN structure?
- How well does the RSSAC fulfil its role at ICANN? How could that be improved?
- To whom should the RSSAC be accountable? Who are its stakeholders?

Survey Questions

The survey proper will consist of a series of questions, the presentation of some of which will depend on the answer to a previous question:

1. How knowledgeable are you about ICANN?

[Attended ICANN meetings | Receive ICANN email news | Read ICANN reports | Heard of ICANN | Never heard of ICANN]

We don't expect the answer to be "never heard of ICANN," but if it is, the survey will end here.

2. How knowledgeable are you about the RSSAC and its role?

[Interacted with RSSAC members on RSSAC topics | Read RSSAC Reports | Aware of the pertinent ICANN by-laws | Heard of RSSAC | Never heard of the RSSAC / Other (please specify)

We don't expect the answer to be "never heard of the RSSAC," but if it is, the survey will end here.

3. Have you read any of the RSSAC Publications?

[All/most of them | 1 or 2 of them | none of them | didn't know about them]

- a. Any comments on the RSSAC publications?

[free-form text]

4. How knowledgeable are you about the DNS root server system?

[Scale of 1 to 5 / free-form text]

5. The RSSAC is the part of ICANN that is concerned with the structure and operation of the root server system. As such, who/what are its stakeholders?

[free-form text / don't know]

6. The RSSAC membership consists of representatives from the 12 root server operators and liaisons from other groups that perform root system functions, such as the IANA. Should the RSSAC membership include broader stakeholder representation?

[Yes | No | Don't Know]

7. [If yes to Q6] What broader stakeholder representation do you think is needed and why?

[free-form text]

8. To whom should the RSSAC be accountable, and how should that accountability be expressed?

[free-form text]

9. How well does the RSSAC's advice satisfy the needs of the ICANN Board?
[Perfectly | Acceptable | Could do better | No opinion]
- a. Do you have any comments on the RSSAC's advice to the ICANN Board?
[Free-form comments]
10. How well does the RSSAC's advice satisfy the needs of other stakeholders?
[Perfectly | Acceptable | Could do better | No opinion]
- a. Do you have any comments on the RSSAC's advice to other stakeholders?
[Free-form comments]
11. How well does the RSSAC interact with other ICANN Supporting Organizations and Advisory Committees?
[Perfectly | Acceptable | Could do better | No opinion]
12. How knowledgeable are you about the RSSAC Caucus and its role?
[Member of Caucus | Interacted with Caucus members | Heard of Caucus | Never heard of RSSAC Caucus]
[free-form comments]
13. [If Q12 not "never heard"] Does the RSSAC Caucus effectively contribute to the work of the RSSAC?
[Perfectly | Acceptable | Could do better | No opinion]
- a. Do you have any comments on the the RSSAC Caucus or its relationship to the RSSAC?
[Free-form comments]
14. [If Q12 not "never heard"] Do you have any comments on the RSSAC Caucus's membership or processes?
[Free-form comments]
15. How knowledgeable are you about the Root Zone Evolution Review Committee (RZERC) and its role?
[Member of RZERC | Interacted with RZERC | Heard of RZERC | Never heard of RZERC]
16. [If Q15 not "never heard"] Are the roles of the RZERC and the RSSAC well defined and distinguished?
[Perfectly | Acceptable | Could do better | No opinion]
- a. Do you have any comments on the relationship between the RZERC and the RSSAC?
[Free-form comments]
17. Are you familiar with the changes instituted since the previous RSSAC review?
[Yes | No | Don't Know]
- a. Do you have any comments on the effectiveness of those changes?
[Free-form comments]

Finally

After "submitting" the survey, we will bring up a paragraph inviting more detailed comments via email:

The RSSAC Review independent examiner (Interisle Consulting Group) is interested in comments from anyone who has information or observations to contribute concerning any aspect of the role, structure, or operation of the ICANN RSSAC. Comments should be sent no later than 20 December 2017 to rssac-review@interisle.net. All comments must include the submitter's name and affiliation, but we will not reveal this information to anyone outside of the review team, and it will not appear in any report or other output of our review, without the explicit consent of the submitter.