



ICANN Academy Working Group

Sandra Hoferichter | Johannesburg ICANN 59

1. Review of the [Chairing Skills Programme](#)
2. Planning of the new intercultural course
 - Content
 - Format
 - Timeline
 - How to include ICANN Learn
 - Responsibilities
3. AOB

ICANN Academy Programmes

1

Leadership
Programme

ESTABLISHED

2

Chairing Skills
Programme

PILOT PHASE

3

Intercultural
Programme

NEW

Chairing Skills Programme (CSP)

- Pilot phase Jan - April 2017
- Group of coaches and coachees = around 25 people involved
- Community driven with external professional and staff support
- Ongoing programme on demand

Chairing Skills Programme (CSP)

Overall impressions:

- did not hear back from the coach
- useful, but more oversight in the coaches' follow up
- coach was useful, but not major issues
- coach provided email feedback which was useful
- gained confidence in chairing
- coach attended a couple of f2f meetings; feedback was very good
- F2f was good

What can we do to make the course better:

- ensure that the coaches are capable
- coaches need to be informed of their responsibilities
- coaches need better vetting for time/responsibilities
- gather survey information on items that coaches need help on

Chairing Skills Programme (CSP)

How was the performance of the coach:

- coach was on time and succinct
- coach went out of his way to be a good coach
- had a good working relationship
- Spent time in CPH getting to know each other as a foundation for their coaching.
- coach was very professional and feedback was concise and direct, which made it easy to respond to

Suggestions:

- light-touch approach – telephonic can be done with the recording
- outside resources that coaches or coachees can refer to
- reading materials, tutorials, etc. - in case the coach's experience falls short in one area or they feel like they could use added info
- Reports would be useful

Intercultural Awareness Programme

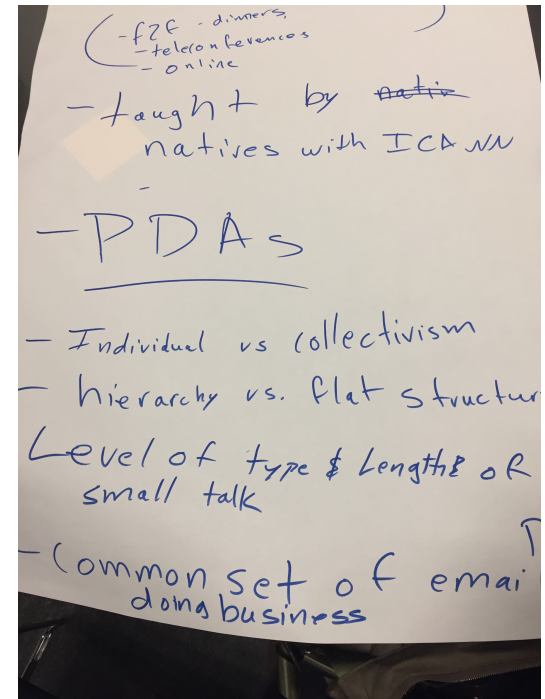
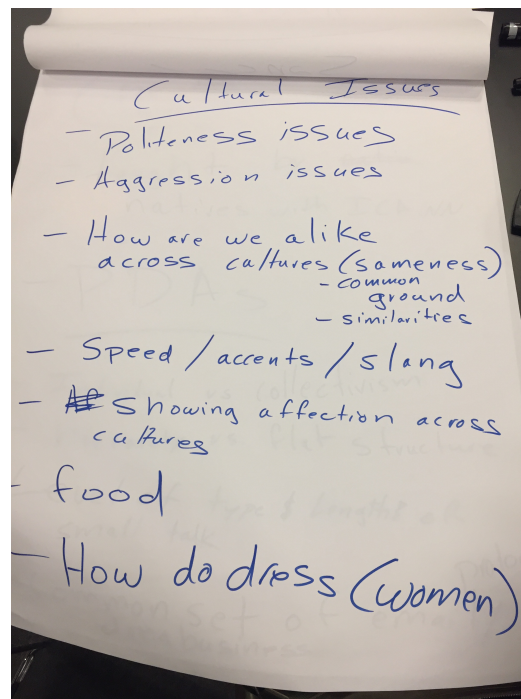
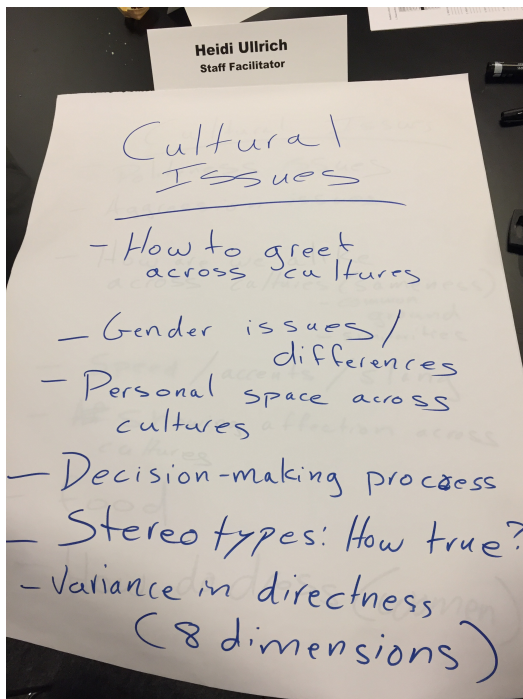
- Pilot will take place starting in October 2017 during ICANN 60
- First round dedicated to LP Alumniees
- One day programme

Intercultural Awareness Programme

- Content
- Format
- Timeline
- How to include ICANN Learn?
- Responsibilities
- How to manage registration?

Intercultural Awareness Programme

➤ Content



Intercultural Awareness Programme

- Format

 - 1 day programme at the end of ICANN60

- Timeline

 - [Registration until 31 August 2017](#)

- How to include ICANN Learn?

 - Obligation for preparation?

 - Stand alone material or part of the course?

- Responsibilities

 - Who leads this from the community side?

 - How to involve the community?

- How to manage registration (not application)?

 - Seats limited

 - Selection process



Thank you for your contribution!

mailing list: icann-academy-wg@icann.org