



APRALO Survey on ALSes

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Overview

- Survey conducted during April 2017
- Main objective to determine communication capabilities and preferences of ALSes
- There were 35 responses, of which 34 were from ALSes and one from an individual member

Countries Covered

Afghanistan	1	Japan	1
Armenia	2	Jordan	1
Australia	1	Nepal	3
Bahrain	1	Pakistan	1
Bangladesh	1	Palestine	2
China	2	Philippines	2
Cook Islands	1	PNG	2
HK	3	Taiwan	1
India	8	Vanuatu	1

Operational problems in Communications

Issue	Count
Calls are at inconvenient times for me because of time zone issues	17
More information required before we can respond	12
Bandwidth limitations	5
As a small ALS, we are not equipped to respond	3
Time constraints for volunteer work	2
Wiki is difficult to understand	1
Capacity building required	1
Language problems	1
Limited opportunity for distributing documents to engage members	1
No issues	1

Impediments in contributing to ICANN Policy

Issue	Count
ICANN policy process too complex	13
ICANN policy is not directly relevant to us	10
Difficult to communicate policy to our members	9
Local priorities are not covered	8
ALS Members have other priorities	1
Time constraints	1

Most used Medium for Communications

Medium	Count
ICANN Mailing Lists	21
Capacity Building Webinars	16
APRALO Monthly Calls	16
Facebook	9
Working Group calls	9
Skype messaging groups	7
WhatsApp	7
Twitter	5
APRALO web site/wiki	2

Easiest medium to use for ALS

Medium	Count
Email	31
Adobe Connect	30
Social media	16
Telephone call	12
Skype voice call	11
Skype Chat	10
WhatsApp	10

Capacity Building Requirements

Issue	Count
Asia-Pacific: Regional issues and collaboration	26
ICANN At-Large: Structure, Role and Volunteering Opportunities	22
Current "Hot Topics" in ICANN's Policy	22
Basics of ICANN and its policy development process	17
Issues of relevance to my local community/ALS	14
Post-Transition Structure of ICANN	13
ICANN's Remit, Structure and Functioning	13



Thank you!