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EVIN ERDOĞDU:

Thank you, thank you very much. Good morning, good afternoon, and good evening, everyone. Welcome to the At-Large Regional Leadership Call on Monday, 8<sup>th</sup> of May 2017 from 16:00 UTC to 17:30 UTC.

Today on the call, we have with us Olivier Crépin-Leblond, Wolf Ludwig, Sarah Kiden, Dan O'Neill, Ali AlMeshal, Glenn McKnight, Javier Rua-Jovet, Aziz Hilali, Judith Hellerstein, Dev Anand Teelucksingh, Satish Babu, Maritza Aguero.

We have no apology.

From Staff, we have Heidi Ullrich, Gisella Gruber, Silvia Vivanco, Mario Aleman, and myself, Evin Erdoğan. I will also be doing call management.

Our Spanish interpreters are Veronica and David, and our French interpreters are Claire and Camila.

Opposition has joined us as well from Staff.

I would like to remind everyone to please state your name for the record and also for transcription purposes. With that, I'll turn it back over to [inaudible]. Thank you so much.

UNIDENTIFIED MALE:

Evin, there are beeping sounds coming there. Can you check please?

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EVIN ERDOŽDU: Yes, I'm sorry about that. I will check with Adigo and get back to you shortly.

OLIVIER CRÉPIN-LEBLOND: Thank you very much everyone. Welcome to this call of the Secretariat's Regional Leadership call. Today, we have an agenda but is going to look at the 2017 IGF Workshop proposals. Then, we will have a brief rundown of the updates of the document development drafting pilot. We'll then be speaking about the RALO Onboarding, and after that, the RALO Professional Expertise Capability Surveys with URALO and NARALO both sharing their work. Then, there will be an agenda item on attendance for the RALOs, I believe this is for the RALO calls. And finally, setting the agenda for the Johannesburg meeting. I do not note a link, but I'm sure whenever a link will be necessary or needs to be added, Staff will be able to type it in the chat.

Are there any additions to the agenda or amendments to be made to the agenda? Glenn McKnight, you have the floor.

I'm not sure I can hear Glenn. Glenn has put his hand down. You might be muted Glenn. Okay, whilst we're trying to work out the problems with Glenn McKnight, let's move to Aziz Hilali. Aziz, you have the floor.

GLENN MCKNIGHT: Yes. Olivier, can you hear me now?

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OLIVIER CRÉPIN-LEBLOND: Now I can hear you Glenn, but I have given the floor to Aziz. You'll come in immediately after Aziz. Aziz, you have the floor. Are we hearing Aziz?

AZIZ HILALI: Yes, I just wanted to thank Olivier for managing the call. I would like to add to the agenda that AFRALO would like to share what it is preparing for the Johannesburg meeting with its activities.

OLIVIER CRÉPIN-LEBLOND: Thank you very much, Aziz. Maybe we can do that whilst we are setting the agenda for the Johannesburg meeting, in Agenda Item #8. I think that looks like the right location to add all of the updates from what AFRALO is preparing for Johannesburg. Thank you for this, Aziz. Next is Glenn McKnight.

GLENN MCKNIGHT: Yes, two actual items under the agenda. One is the action items from the previous meetings we had, and second of all, at the last meeting, we gave a quick update or preamble to our General Assembly. I would like a minute or two for Judith and myself just to give lessons learned on our General Assembly to share with the community.

OLIVIER CRÉPIN-LEBLOND: Okay, thank you very much for this, Glenn. We will add this in Any Other Business: Lessons Learned from NARALO General Assembly. That sounds great. And your other point was to do to add the action items, and I will have to ask Staff whether there were any action items because

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I don't see an agenda item here. This might have been overlooked when the agenda was drafted.

Any other changes to the agenda? If there aren't any further changes, so the agenda is approved with those amendments, and since we... Probably Staff are trying to find out the action items quickly. Then let's go first to Agenda Item #3 and then we'll come back to the action items after Agenda Item #3 in the interest of saving time.

Now, Agenda Item #3 is to do with the IGF Workshop proposals, and the great news about it is that all three workshop proposals have been approved by the extra funding approval system, so by ICANN Finance. Of course, those workshops have to be proposed and have to be accepted by the Multistakeholder Advisory Group, otherwise known as the MAG in the Internet Governance Forum.

Indeed Glenn, thank you for writing. There were indeed four workshop proposals. There was one workshop proposal by all of At-Large, one by the AFRALO, one by APRALO, and one by EURALO. And indeed, it's the Outreach and Engagement. When I meant all of At-Large, it's the Outreach and Engagement that has submitted that workshop.

Since we are a Leadership call for the RALOs, I guess we only have time to share the input or summary of the work that we are preparing for each one of the three RALOs. But Glenn, I'll give you a minute afterwards to perhaps add the Outreach and Engagement Workshop details as well. If you could please prepare them, that would be great.

Let's please start then with Aziz to take us through the AFRALO proposal. In fact, the proposal itself as the community request form

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doesn't provide in most case that much detail about the workshop that was to be presented, but the first link in the agenda, the At-Large 2017 IGF Workshop Proposal workspace has some details, maybe not all of the details for the all the different workshops but certainly has some of the details. It has the details for the Subcommittee on Outreach and Engagement Workshop and – no, I'm not seeing the AFRALO and the APRALO Workshop Proposal. Let's turn to AFRALO and let's ask Aziz about the AFRALO Proposal. Aziz Hilali, you have the floor.

AZIZ HILALI:

Thank you very much. So far, indeed, AFRALO has been working on putting together a workshop proposal for the IGF. And our proposal is related to the development of local contents, and our idea is to see how local contents while being contents, the local can add to the international level.

We are dealing with the digital divide ourselves, and in overcoming this challenge, we believe we could contribute to the international arena and seize the chance to explain the development in our local industry could lead to the development of useful applications for the root levels.

So perhaps, this development could help the local population meet its needs and so our idea is to help the local population while contributing to the international scene. Fatimata and myself, we have worked on the project of this workshop. Thank you. I'm finished.

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OLIVIER CRÉPIN-LEBLOND: When I completely forget that I was – yes, thank you. Thank you for this. I completely forgot that I was muted, so that doesn't help. Now, where was I saying, quite in a jolly way was thank you very much for this update on the AFRALO proposal, Aziz. And if I could ask you to fill that wiki page which has all of the workshop proposals on it, that would be helpful.

I think what you might just wish to do is to just do a cut and paste of the confirmation sheet that you received from the IGF. This is what I've done in EURALO, or just do a cut and paste from whatever document, Google Doc perhaps, that you might have used to fill this workshop. So then, we have all of the workshops one after the other, and there's a section for AFRALO that is empty here.

And I was going to also say that if there are any questions or comments on the workshops, to please have them after all three workshops have been described – or after all four workshops have been described in the interest of saving time.

Let's turn to the APRALO proposal please. In the APRALO proposal, there is a title there, "Data is the New Oil: Shaping the Digital Economy of MENA," which is a fantastic acronym Middle East and – was it Middle East and Asia or something.

SATISH BABU: North Africa.

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OLIVIER CRÉPIN-LEBLOND: And Africa, yes, okay. Middle East and North Africa. Excellent. APRALO, go ahead. You have the floor.

SATISH BABU: Thank you, Olivier. So we have been working on a proposal from APRALO which is what Olivier just read out. Before I ask my colleague Ali to expand on it, I'll speak for a minute about the overall picture.

The Middle East was actually going throughout a very troubling time in the last few years and the [inaudible] was very negative, about the future of the economy of the Middle East and North Africa. But there seems to have been a kind of remarkable turnaround of the region, largely because of the use of the Internet and the later technologies.

So we wanted to highlight what the Middle East did to detect this turnabout and also what are the technologies used. That was main proposal and I also did contribute to the Outreach and Engagement proposal.

I'll request Ali to say few words about the proposal. The idea came from him and then we worked together on it. Ali?

ALI ALMESHAL: Thanks, Satish. Just a few words on what Satish have just stated. As you all know that the oil which is the main source of industry or main source of the economy of the Middle East and Gulf Region is going out and is fading because of the prices and the crises as well. So we have noticed that a number of Middle East countries are now moving to the digital economy as one of the source of incomes that they are looking into.

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They have their platforms, they have their infrastructure to do that, and they are working hardly on that.

One of the reports that I have read just in a brief about this is from McKinsey report comparing especially Bahrain to United States. When it comes to the growth in the digital economy, Bahrain and United States are almost in the same rate while some other Gulf countries still below, but there is a huge investment to do that. So this is one of the things I would like to highlight to that session. Thank you.

OLIVIER CRÉPIN-LEBLOND: Okay. Thank you.

ALI ALMESHAL: Olivier?

OLIVIER CRÉPIN-LEBLOND: Yes, thank you very much for this. I didn't know I was to speak again. I thought it was going back to Satish. But thank you, gentlemen, for this. So that's the second workshop proposal, and it seems very exciting too. Let's hope as with the AFRALO workshop, it gets picked up by the MAG.

The third workshop is the one from the EURALO. There is a cut and paste of the confirmation document from the MAG – from the system that is on the wiki page. The workshop for EURALO is based on the discussion on the public interest “Reinforcing the Role of End-Users in Defending the Public Interest,” and it takes some input from some people, well known, what we would call ICANNers but also people



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outside of ICANN and so we have a panel with Mark Carvel from the UK Government. These are all confirmed by the way. Mark Carvel from the UK Government, Raúl Echeberría from the Internet Society, Caroline Greer from Cloudflare one of the big Cloud providers out there, Nigel Hickson from ICANN, Marilia Maciel from NCUC. To add a bit of spice, Parminder Jeet Singh for IT for Change and Tatiana Tropina to look at the cyber security aspects of the whole Multistakeholder Governance for the public interest. So we hope to have a good roundtable on this and further details of course are included on that wiki page.

And finally, we can go over to Glenn McKnight, so he can briefly tell us about the ALAC Subcommittee on Outreach and Engagement proposal. Glenn, you have the floor.

GLENN MCKNIGHT:

Sure. Thank you, Olivier. Our proposal is called “Shaping the Digital Future.” And our proposal actually is a 9-minute proposal. This is quite different than what our original proposal we did to ICANN for financing the initiative. The original Outreach and Engagement really had two components, A) obviously a workshop but B) a booth outreach table similar to what NCUC did.

So this one here is strictly talking about our regional experiences, our target groups that we have been reaching out to. We looked very carefully at the guidelines and we did have a purpose call the week before or two weeks before this – the due date that was submitted, and we had Heidi and Mandy also on the call talking about the guidelines.

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And so we were very conscious of the fact not to mention the word “ICANN” in our proposal.

So we were conscious of the fact that we didn’t want our proposal – because there’re limitations on the number of proposals per organization, so we have a really good, I think, diversity in terms of regional representation and gender in the proposal. It’s 9 minutes, and again very short presentations but the idea is to really interact with the audience which is one of the key aspects of our presentation and also to have a very solid online strategy to reach out and during the events so that we can have as much participation as possible.

I’m not sure if Dev is still on the line, but Dev and I were the – mainly. Dev, did you want to add anything else? I guess he’s not. I think he stepped away, but we are quite excited about the proposal itself, and we feel that it will be a great addition to everyone else’s proposal. That’s it.

**OLIVIER CRÉPIN-LEBLOND:** Thank you very much for this, Glenn. Assuming this workshop proposal gets accepted, please work with the RALO Chairs to coordinate these activities. I think it would be great to have. The RALOs have a very strong presence at IGF as well since they can then coordinate their outreach to all of the communities that go to the IGF.

Now, I opened the floor and the queue for any comments or questions on any of these workshop or session proposals that we have on the table today. I’m starting with Judith Hellerstein.

JUDITH HELLERSTEIN: Yes. Thanks so much. I look forward to reading the AFRALO and APRALO proposals when they're up on the wiki. I like the idea when you said about the diversity of the Outreach and Engagement. So my concern is that the e-mails of the [provisionally] component speakers are all male, and although they are diverse, they are all male. And I'm just wondering why wasn't more females put in there. I know they're on the slot but it's like either/or, and so what was ended up putting in was just male and that's my question.

OLIVIER CRÉPIN-LEBLOND: Thank you Judith. Glenn McKnight, you have the floor, or Dev, whoever wants to answer this.

GLENN MCKNIGHT: It's a good question. That's why we try to have the alternate speakers but it's probably an error in our part. We should have probably added them. What we did, Judith, we had a long list of speakers including many of the female speakers and they were not accepting, and I know Tijani ran in to the same problem.

Everyone that I try to add as resource people into the proposal, the template was very, very buggy, and so I had everyone to be included, and guess what, they just kept not accepting my proposal, and this was up to the last hour. So I had to even take mine out. Even Dev and I went through it, even mine as a resource person couldn't be added, even though I'm listed as the resource person.

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So in the original, when we submitted the long list of the resource people, it was – everyone including [Jackie] Morris, for example. So I am hoping that's not going to be an issue, but I think that it does optically look bad.

OLIVIER CRÉPIN-LEBLOND: Thank you for this, Glenn. Did you e-mail the Secretariat about this? Because I have found that having a problem with adding speakers is something that was quite common. If you didn't create biographies for people that were not on the system, then you'd have a problem. But if you those people were supposed to be on the system already, then it's definitely a bug, and hopefully the Secretariat could add this before the MAG starts looking at the list, and that might make the list look better. I agree with Judith, that at present with absolutely no gender balance on this panel, this is very likely to fail in the first hurdle.

Satish Babu is next.

SATISH BABU: Thank you, Olivier. I think this is a very valid point, and that one outcome maybe that the topic is very good, the MAG might accept it conditionally saying that include the diversity. This happened to me the last two times. So we do have an opportunity to add speakers in order to balance the various kinds of diversities.

During the proposal submission, there's [all of the] problem, because everyone had to create a profile, we also rendered problems there to finally – it took us a little bit of trouble finding the wiki, we've already

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done the profile. So we are hoping that if the topic is very good that MAG will understand these constraints and come back and ask us to balance these diversities, and at that point we can add on the rest of the speakers. Thank you.

OLIVIER CRÉPIN-LEBLOND: Thanks for this, Satish. Next is Ali AlMeshal.

ALI ALMESHAL: Yes, thanks, Olivier. Just adding to Glenn and Satish, we had faced the same problem when we were submitting our proposal. I was having more than six speakers but couldn't submit all of them. Maybe, it's due to the bio, but I know some of them have already received an e-mail as a resource that they have been accepted, but on my proposal, it was being rejected or on the APRALO proposal.

So I don't know if – I was happy now with Satish's feedback that if it is accepted, they will give us a chance to add these additional speakers. Or if, as you said, Olivier, that we can e-mail the Secretariat and add these speakers, that will be great then. But I don't know about this because this is the first time I have been into this, but with the experience of Satish, I think we can do that. Again, if there is a possibility to add the speaker before they are finalized by MAG. Thank you.

OLIVIER CRÉPIN-LEBLOND: Thanks for this, Ali. Next is Aziz Hilali.

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AZIZ HILALI: Thank you, Olivier. I just wanted to confirm about the gender issue, I want to highlight the fact that we took this problem into account about diversity and gender and we have five speakers. We have eight speakers for men and for women. We have people from different countries of Africa but also of the rest of the world. Thank you. I'm finished.

OLIVIER CRÉPIN-LEBLOND: That's great. Thank you very much, Aziz for this. And back to Glenn McKnight.

GLENN MCKNIGHT: Yes. Thank you, Olivier. Just two things. I followed up on the outreach table. There is a separate whole process. Initially, they were saying that they don't send that out until July, but apparently, they sent it out to me last week. There is no cost for a table similar to what NCUC has. It's just a matter of us organizing our time that we're actually animated and do a great job in reaching out to people with enough paper stock brochures or mail cards to reach out.

The second thing I got yesterday or last Friday was a request and I just put it in the box here for Day 0 Event. So I'm not sure if anyone received that as well, but it looks like they also look for anyone who wants to submit a small session Day 0. So I'm not sure what they mean by Day 0, if that's the 17<sup>th</sup> or actually 18<sup>th</sup>, but if anybody knows... I haven't worked on a proposal yet, but I thought I just bring it up to this committee today. That's it. Back to you, Olivier.

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OLIVIER CRÉPIN-LEBLOND: Thank you very much for this, Glenn. I guess the question really comes as to whether we wish to have a Day 0 Event or considering a Day 0 Event. There's still some time to make a decision on this, but thanks for bringing this forward. So anyone have any suggestion here or should we take this up after this call? I note, Glenn, that you said the booth [has] requested, so that's great. Glenn McKnight, your hand is still up.

GLENN MCKNIGHT: No, sorry, my apologies. I'll take it down.

OLIVIER CRÉPIN-LEBLOND: Okay, thanks. I don't see anyone else putting their hand up, so the action items I guess for this is to follow up on the discussion for a Day 0 or potential Day 0 Event or Activity, just maybe follow this up on the Leadership mailing list please, and then RALO Leadership mailing list, and then just for AFRALO to add its workshop proposal.

I have noticed APRALO has now added its workshop proposal over to the wiki page. So thank you very much, Satish, for doing this or Ali. I don't know who's done it very fast, but... It's Ali that's added it. So thank you, Ali. And so AFRALO can just add their workshop proposal on this. Let's cross fingers that we all manage to get our workshop proposals accepted and that would be really a great, and it would certainly be a fantastic way to do outreach in Geneva.

Now, next we have the Document Development Drafting Pilot. I noticed that there is a P that's been lost in the name. Is that on purpose? Is it not just a DDDP or is it still a DDDPP? Let's turn over up but – sorry. I've

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been too fast on this. Before we even start this, we have to look at the action items and the action items have been put into the chat.

There were just a handful of action items from the ALAC and Regional Leaders Working Session – sorry – the ALAC Regional Leadership Meeting on the 13<sup>th</sup> of March in Copenhagen. The first one was for me, Olivier, to change the RALO comments on the items recommendation Google Doc to edit mode, and of course the RALO comments all came in.

I would like to thank everyone for having really, really commented very well on this. We had input from dozens and dozens of people from all of the different RALOs and the RALOs comment was filed and I just send you, was taken into account. To what extent, I don't know, but then let's not go there, and as you know the final proposal has now been sent there from ICANN. The organization, the contractor that is performing the review has now been sent to the ICANN Board. So we are going to be called upon again probably to come up with some comments on this when the Board puts a public comment up on the reports.

Next, the RALO Leaders are to work together on a database with best practices in how to organize a RALO General Assembly and Glenn McKnight is going to speak to us maybe as a starting point in his reflections on the RALO General Assembly that has taken place in recently for NARALO.

And third, RALO Leaders to follow up on the Document Development Pilot Project at the next RALO Secretariat's conference call, and that



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takes us very nicely and very swiftly. We can probably just take that box very nicely and very swiftly into Agenda Item #4, the DDDP with Dan O'Neill. Welcome, Dan. I believe Dan is on the call.

DAN O'NEILL: Olivier, thank you very much. Yes, I am on the call.

OLIVIER CRÉPIN-LEBLOND: Welcome.

DAN O'NEILL: Thank you so much. Again, thank you to you, Olivier, as well as to all of the Leadership Group for an opportunity to update on the Document Development and Drafting Pilot Program. First of all, I would like to confirm we have shortened the acronym to DDDP. Again, that was something that grew out of an earlier call that we had, one trying to get away from Pilot as it covered so many things, also just again trying to make an acronym that was much more manageable. So we are going with DDDP at this point and we'll try to make sure that that is used universally so that there is not any confusion.

But I would like to thank everybody's participation for those that have reviewed the primer documents that we have been able to get up on the wiki page. We currently have five of them up there. I'm also working with our two writers, Emily Taylor and Sam Dickinson as we develop additional primers for review.

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Now, what we are working off right now in terms of going forward was Silvia was kind enough to share out with me and I have shared with my writers the request that Olivier had made from the EURALO hot topics, and that included five different potential topics for primer documents.

To just quickly review, the five were CCWG Accountability Work Stream 2 focused on Jurisdiction, CCWG Accountability Work Stream 2 focused on Human Rights, number 3 was How ICANN Aims to Defend the Public Interest, number 4 was Registrar Data Retention Waiver Request and WHOIS Conflict with National Privacy Law. Number 5 was Root Zone Label Generation Rules Projects in Cyrillic Greek and Latin Scripts.

So those are the five that we have taken on. We have had some discussion internally on those. One of the reactions that came back is what we are trying to do with these primer documents is move beyond just a very basic executive overview and try to find that sweet spot between something that is very short in an overview document and something that is too cumbersome in many of the ICANN documents which tend to run many pages.

So, what we are working off is obviously the excellent work that Olivier and his colleagues have done and try to build beyond what the hot topics documents have done. Olivier, compliments to you. Some of the feedback that I have gotten from my colleagues is these are all very well done. We're going to be challenged in trying to add to these yet not overwhelm the audience, that the hot topics were done very, very well.

The other area of focus that we are taking on right now, as we have talked about during the last call is these primer documents were

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originally intended to focus on the PCPs that were being made available, upcoming PCPs from ICANN itself.

And just because of the timing of the launch of the program and the volume of PCPs that were coming out, that became a challenge during the first portion of this pilot program. Certainly, we've seen a number of PCPs come online, one, that are open now. But two, the ones that we are looking at are upcoming PCPs. So, we are in the process of working with ICANN staff to find the proper PCPs that we can really develop a useful primer for those.

So, I do expect the next month or two that we will have two to three primer documents up on upcoming PCPs because that is really what we had intended the focus to be for this portion of the pilot program.

So, with that kind of overview, what I'd like to do I think at this point is to open it up for questions either on the PCPs that are up there now. I certainly would like to encourage everybody to take time to review those. The more feedback that we are able to get on those in terms of questions, comments, new directions, additional information that would be more useful, all of that feedback in this pilot process would be extremely helpful to us.

The other thing that I want to point out is, again, the translation aspect for these primers is also a critical element and we are trying to marry that up as closely as possible with when we do get a draft primer up to leave a period of time for it to be drafted and then move it on to a final kind of stage where we also get the translation made available as well.

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So, with that, if I can open it up to questions on past primers, where we're at right now or things that we are one, considering for the future or two, issues and comments that people would like to make for us for things to consider for the future.

So, with that, I'll turn it to you, Olivier.

OLIVIER CRÉPIN-LEBLOND: Thank you very much, Dan, for this. And while people start queuing up, I have a few comments on this. I must say I'm a little confused I guess, not hugely confused but I guess all of these primers are really meant for our community to be able to understand matters and understand topics in more depth than currently. Yet, I note that the page which... First, the whole process used to be the DDDPP and now it's the DDDP or is it DDP. Anyway, we've lost some Ds and we've lost some Ps.

Two things, first, on our agenda. I think it's a document drafting pilot while in fact, I think the P that you've lost is the Pilot that you've lost so you've kept the Process.

DAN O'NEILL: Yes. We are looking to drop the Pilot. And I will get together with ICANN staff after this call to make sure that we can unify the use of the acronym in all of the places that are necessary because I certainly don't want to create any additional confusion. And the formal name of the program is still the same, Document Development and Drafting Pilot Program. So that stayed the same. What we are trying to do is limit the

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acronym now to DDP, Document Development Program. So, I will try to unify so that that's how it appears in all of the places that is referenced.

OLIVIER CRÉPIN-LEBLOND: Yeah. Thanks for this, Dan. And I think one of the first things we need to fix is that wiki page because it lost one too many Ps now, one too many Ds. So, it's DP. The name of the pages, the Policy Development Process Primers which I believe would then be PDPP and it's as though someone is having a joke.

And then the introduction of public comment proceeding is another new one that I hadn't heard of. Now, I wasn't quite sure of that. Of, course, they needed to have an acronym. But PCP being a Public Comment Proceeding and the PDP being a Policy Development Process. I mean, please, this one will just turn someone off immediately like this.

So, you guys have to work something out that makes things a bit easier because you get one letter wrong and you're talking about an entirely different thing. You might start World War III.

Now, with regards to the different primers that you have described, I'm looking on the left-hand side all of the details that you have given and the names of the primers that you have given appear to be different than the names of the primers that are there so I'm even more confused.

DAN O'NEILL: I'm sorry. Let me clarify that. And again, this is just the number as well. Again, I wasn't referencing the primers that we have completed. Those

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are listed on the wiki page. The five topics that I had listed out were actually shared with me by ICANN staff and they're actually from your organization, Olivier. They are topics that the EURALO, hot topics had been raised.

So, those are topics that we are now reviewing to develop a primer based on those topics because EURALO had focused on these particular issues. So, I think that is where the confusion is, is those are five new topics that we are reviewing right now to develop primer documents on. And I think you are referencing on the wiki page. We also have five primers that have been completed.

OLIVIER CRÉPIN-LEBLOND: That's right, yeah.

DAN O'NEILL: Does that clarify?

OLIVIER CRÉPIN-LEBLOND: Yes, that certainly does.

DAN O'NEILL: Okay.

OLIVIER CRÉPIN-LEBLOND: Thank you, Dan. Let's go through the queue. Dev Anand Teelucksingh is next.

DEV ANAND TEELUCKSINGH: Thank you. My question, Dan, is okay, I think the material, this is a good primer and also a good start not having delved deeply into these prime efforts, now seeing this for the first time. But I guess my question to you is this. Is this going to be – I don't know how to put it – put in a more polished form, like a much more nicer looking document, like made into a desktop publishing program so it looks like a nice document to look at? So those whole, the ICANN documents are done by the Empowered Community for example. That's my question.

DAN O'NEILL: Thank you very much for the question. And it's certainly something that we could take on and consider doing. At this point, that's not something that's on the agenda. And I guess what we are still trying to do is work out that timetable because we are trying to encourage both from the ALAC and RALOs as much feedback and engagement after we put these different primers up on to the wiki page as possible because clearly, we have developed them but what we are trying to do is in collaboration with the ALAC and RALO communities as well as other communities across the ICANN space trying to engage as much as possible and really encourage feedback.

So that is probably the reason why they have stayed more in a rough form is that we've gone back in and been able to make some changes. But I've certainly taken a note that this is something that as we moved to the final stage, something we may wish to develop into a more

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formal polished document so the communities could use it in different forms as well. So, thank you for that.

OLIVIER CRÉPIN-LEBLOND: Thanks for this, Dan. Any other questions or comments to Dan O’Neill on this? So, we have, I guess, two action items which really are the same, which is to really clean up this set of wiki pages and make this more navigable for everyone.

Dan, I just have a question. These are primers, of course. They’re just written primers. Is there a way to have these changed into – not changed, sorry – but also transmitted as podcasts?

DAN O’NEILL: Transmitted as podcast.

OLIVIER CRÉPIN-LEBLOND: So, in other words, you’d have someone actually read through those because the people don’t like reading. I think something like was attempted a few years ago by the Comp department to take the specific topic and talk about it, grab someone with a good voice, being able to read through the topics so someone could just listen to this on their way, that sort of thing.

DAN O’NEILL: Right. Olivier, thank you very much for raising that. That is the first time that I have heard that suggestion made. I personally like it a great deal.



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My first thought or first question back to you is that I would like to take that onboard and have that discussed internally but one of the challenges that we have thought or one of the priorities for this was certainly the translation into different languages.

So, if we were to move forward and make them available as podcast, would English be sufficient there? Or with the idea be that that should be made available in multiple languages in terms of a podcast as well?

OLIVIER CRÉPIN-LEBLOND: Yes. Thanks, Dan. I'd say 100 languages would be great, maybe we'll get two or three. Let's go to Glenn McKnight next.

GLENN MCKNIGHT: Hi. I get what Olivier is saying in terms of having multiple platforms. And that just leads me to the next thing in terms of the look and feel of it. If these primers are going to be read, I think the graphics and the look and feel of these that they could be created into e-books would probably be a pretty good idea.

My question though was, are you monitoring how many people are accessing the page? I don't see the capability of downloading so I guess that's a stupid question but do we have any idea on how many people have accessed this material, how are they using it.

And the second point is I think we need to, from our community, is to make these primers relevant to our own community. So, I guess when somebody reads it, it needs to have some kind of sense of relevance. So that's the questions that I was asking Dan.

DAN O'NEILL:

Glenn, first of all, thank you very much for the question. To your second point in terms of relevance, obviously, that is of critical concern for us and we are trying through the feedback process to assess that as much as possible. And certainly, the ability and the kind invitation to allow me to update and speak on these particular calls is very, very helpful, one, to shine some light on the program, but also just as an opportunity on the telephone to be able to receive feedback.

In terms of tracking those that have utilized the site, accessed the site, excellent point. And I will go back to [O'John] of the ICANN staff who has helped me a great deal with the wiki page to see if we actually have numbers on that and are tracking that as well because I know that I don't have that information, Glenn, but again, just as a metrics for the access and utilization of the information, of the primers, of the wiki itself, I think that's a critical element that we should be following.

OLIVIER CRÉPIN-LEBLOND:

Thanks for this, Dan, and thanks for the question, Glenn, on this. I gathered maybe a bit more needs to be done as we've said to make it look a bit nicer than what it currently is at the moment. So, the figures might be a bit low.

But are there any more questions or comments or suggestions to Dan O'Neill? I don't see any further hands up. So thanks for this, Dan. You've got a couple of action items to follow-up with staff afterwards. And we look forward to a further update. Perhaps I don't whether there is going to be an update in Johannesburg or perhaps even before that. Before

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that probably is unlikely since it's only a month and a half away. But would you be going to Johannesburg?

DAN O'NEILL: I'm tentatively planning to, yes, go to Johannesburg.

OLIVIER CRÉPIN-LEBLOND: Okay. We look forward to further information on this.

DAN O'NEILL: Absolutely. I think the timing could be very important at that point.

OLIVIER CRÉPIN-LEBLOND: Great. Thank you and perhaps the RALO Leaders can, again, ask their members to have a look at those primers because there certainly is some good information in there. So, if only to get the feedback perhaps even to perform some capacity building in our regions in a easy to read quick document.

Let's move quickly, swiftly on as we're very late now. And you would have expected this, and apologies for that. We're now moving to Agenda Item #5. That's the RALO onboarding. And for this, we have Heidi and Dev speaking to us about a program which, from what I've heard so far, is absolutely credible.

Heidi, Dev, you have the floor.

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DEV ANAND TEELUCKSINGH: Hi.

HEIDI ULLRICH: Hi, Dev. Go ahead and take this over. Yeah, go ahead.

DEV ANAND TEELUCKSINGH: Okay. Thank you. This is something that the Outreach and Engagement Working Group has been working on for the past year. And it's been working in conjunction with this Community Onboarding Program.

I'm so sorry but I'm hearing a double echo on my line. Is everyone else hearing an echo?

OLIVIER CRÉPIN-LEBLOND: No. I'm certainly hearing you absolutely fine. So maybe you should stop listening and start talking.

DEV ANAND TEELUCKSINGH: Okay. I'll just lift my speakers and just talk. Very well. The At-Large Onboarding Program also started as a project on another ICANN group which is the DDPD which I may [will] get wrong given the number of acronyms. But essentially that's the group within ICANN that looks at the Fellowship and NextGen Programs and so forth.

One of the things that both the Outreach and Engagements has been looking at what the Community Onboarding was doing is something that's slightly similar. If that is looking at how we can onboard or bring a

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person that's new to become a more seasoned person in At-Large. And we liken that to a journey.

Let's move on to the next slide. All right. ICANN controllers.

In this slide which I would have liked the sheet shown but that's really like a cycle. There's a cycle of a person. We promote At-Large. We get people to understand At-Large. And those persons, we'd want to get them to join At-Large. We can then get them to engage in At-Large. And then those persons that are engaged in At-Large can then help to promote At-Large, and the cycle continues.

But one of the challenges is for At-Large which represents the interests of end-users is that when you look at the challenges is like you have terms like DNS domain names, TLDs, ccTLDs, gTLDs, IANA, Post IANA, EC, Empowered Community. We could have expanded this like to hundreds and hundreds of acronyms. What do all these things mean? How are they interconnected? And so forth.

So many of the end-users' academia, enthusiasts, consumer groups, civil society, members of our existing At-Large Structures that already part of our At-Large community, they don't have an understanding of what these terms mean and may have misconceptions of what these terms mean. And because of that, there's no understanding of appreciation of the issues involved. And therefore, if they don't understand or appreciate the issues, then they're not going to care about these issues enough to comment on it or get involved.

So, one of the things that we're looking at in terms of developing Onboarding program was that we further need to develop a series of

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unordered presentations, lessons and formal toolkit for that At-Large community members can educate the wider public, that At-Large Structure representatives can use to educate members in their organizations and getting persons in their organization to care about ICANN issues and become more involved in the At-Large community. And it could be made available online and also offline for ease of use and access. You can present these tools in an online space, on a website or whatever, or you can put it on a flash drive for those persons that are bandwidth challenged and don't have high speed bandwidth to take advantage. You could package it and give it to them in an offline fashion.

And so, we work with members of the Outreach and Engagement [Staff] Committee to develop a series ordered lessons presentations. And currently, we're thinking of five sets of lesson/presentations.

One is a start here that will quite present a tailored list of topic slides depending on the audience. Next one will be on what is the DNS and who coordinates all of this stuff. And I will introduce the concepts of the DNS and what is ICANN, the corporation on ICANN, the community, the politic challenges is in the DNS. And this is like a slide deck to help you, our potential At-Large community members, to learn about the various ICANN policy issues.

So, in fact, some of that, what was shown earlier in this document development drafting – well, I can't remember how many Ds or Ps but the Drafting Pilot as Dan O'Neill was showing, perhaps some of that material could be incorporated in a slide deck.

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And the third slide deck which is the introduction to the At-Large community which speaks to what is the At-Large community, its key activities and how to engage with the At-Large community. And then what we are thinking of is a fifth set which is navigating At-Large. That's for the existing At-Large community members that – how they can find relevant information and participate in At-Large activities. Like how existing At-Large members can deal with organizational challenges, like what are the differences between each RALO, for example, and also the operational challenges, subscribing to events, keeping track of events, the various mailing lists and so forth.

So just to briefly go through some of what each of these slides are, there's some examples. I'm just taking from each of the slides. So, the start is we'll try to ask you what audience you are. Are you new to ICANN? Are you already a member of At-Large? Or you're a member from another ICANN community? I want you to click on that, you'll then be given a course outline or structure or pathway of topics you could follow on your own to try to learn more about ICANN.

The next slide about what is the DNS, again, we're trying to explain this in a very simple, easy to use manner. So, we're trying to make use a lot of illustrations, try to explain how the domain name system works. And again, we've seen that this can be used, again, for self-learning or for ALS members to educate by the members of the public to try to explain what these issues are.

The third one, the introduction to At-Large, this is something that the Outreach and Engagement has been working on since presentations, meetings with the NextGen student and Fellows. So, explain what are

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the At-Large, the key At-Large community activities, the working groups and how do you engage. And that's the core steps.

Now, what is happening is that staff is actually working on revitalizing or redoing the ALS onboarding exercise. And I think I'll turn it over to staff just to give an explanation of what is happening with that. And then I can take questions.

HEIDI ULLRICH:

Hi, Dev. Before I'd turn it to Evin who is actually leading the revitalized At-Large Onboarding Program which is the [few slides done]. I just like to comment that this is all great and I applaud you on this. But I'm just wondering also in a recall and those of you who were part of the Academy Working Group in its earlier days may recall that they were also looking at the stakeholder journey. And again, that expanded group contained members from all across the ACs and SOs and SGs. I'm wondering – and I know that other staff, not just At-Large staff, are also doing onboarding. So, a suggestion is if we could all work together to make sure that we're not duplicating activities, to make sure that it's fit for purpose for RAPs and SOs and SGs, etc., on that because a concern is that we're going to be spending resources, time on doing things individually and then we'll be frustrated that, "Why are aren't we talking to each other?"

So, I'm just wondering if we could all somehow, we need to work together in a form. And perhaps the Academy Working Group that already works with across the community might be a way to go. But



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before, we can take questions after this. But I just want to turn it over to Evin who's going to talk a little bit about what staff have been doing.

Just, you may recall also that Nathalie Peregrine started this last year. I mean we started that around March. And now, Evin is going to take it over with a little bit of a change. I'm going to hand it over to Evin.

EVIN ERDOĞDU:

Hi, everyone. Thank you, Heidi, for the introduction. So, I just have two slides. And thank you, Dev, also for providing a great overview of At-Large Onboarding.

So, we mentioned, we're re-launching the ALS Onboarding Program. And there are just four notes to take away here. The Newcomer Onboarding is mainly restarted because we have such a significant increase in the number of At-Large Structures and individual members that are joining At-Large particularly since January 2016.

The last webinar was I think over six months ago and it had a different format. So, this time, we are changing the format up a bit. We're going to combine what used to be an informal introductory call and then a formal RALO Chair and ALAC call into just one 90-minute webinar event.

So, it'll have elements of introduction where the ALSs can introduce themselves, so can the RALO Chair, the ALAC Chair and any Leadership so everyone gets to know one another. And then we'll go through basics of what the At-Large community is and some logistics about how to join calls or how to look out for meetings and how to be engaged further.

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And so, our first one is going to start with AFRALO. We've also split it up in two regions. AFRALO has most recently had the most ALAC rejoined. It also I think there's frequent technical difficulties connecting on the call so we know it'll be a little challenging. But right now, we are expecting full attendance from all of the recently accredited ALSes since January 2016 which is great.

And then they will be given a unique next step or a call to action where they will get to meet with AFRALO Leadership face to face during the ICANN59 in Johannesburg. And then after that, we will ask RALO Secretariat who could suggest times to schedule their RALO specific webinars as well as determine the frequency of onboarding webinars in general.

So, the second and final slide just shows how we're starting with AFRALO. And then we have NARALO, EURALO, APRALO and LACRALO to follow. So, you might determine you would like to start it, do it periodically maybe every three months, every six months or just depending on a certain number of ALSes that join. But we would love your feedback as to how to present these webinars and also how to engage all these newcomers.

So, with that, I guess I'll turn it over to everyone else.

DEV ANAND TEELUCKSINGH: Just to mention one aspect that I probably missed under my slides and I will just post a link there of the policies issues of the At-Large community. I made it into an interactive website.

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The idea was to present the information in a very interactive fashion. There's a large main menu of all the policy issues that the At-Large community look is considering, a summary of the issue, links to relevant videos about the issue and also why should end-users care.

And then a third slide [inaudible] how you can get involved within the At-Large community. So, for example, for IDN, they talk about how you can get involved with the IDN group. And if you care about outreach and engagement issues, you can work with the Outreach and Engagement Working Group and so forth.

So, it's like try to present three slides on each policy issues, what a summary is or what the issue is, a summary of – next slide – of why should end-users care and how you can get involved within At-Large or view the history of At-Large is involved in the issue.

So again, trying to make it as simple as possible and interactive as possible and, again, make it easier for persons to not be too overwhelmed about it.

In response to what Heidi was saying regarding the ICANN Academy and so forth, I absolutely applaud that and it's been great for the frustration when I see so many [discouraged] different efforts happening regarding outreach and engagement all having indifferences.

So, you have the Document Development Drafting Pilot happening within RALO Leadership, you have ICANN Academy having the sessions on the last day of ICANN meeting. But then, I would say for the ICANN Academy's [keys]. I can't find any materials that actually could be used. The chairing sessions, there's no recordings or anything of that sort. So,

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I would applaud for more resource sharing and making this more a collaborative effort.

So again, regarding the ALS onboarding by staff, I think let's work together. Perhaps share the materials with Outreach and Engagement and see where we can make improvements and suggestions, and so forth.

OLIVIER CRÉPIN-LEBLOND: Thanks very much, Dev. I see a plus one. I see a plus one from Heidi in the chat and a suggestion for an action item for your small group to work with Heidi and with the public views and so as to have a collaboration, the synchronizing the work so as to not duplicate it.

I see Aziz Hilali's hands up. Aziz, you have the floor.

AZIZ HILALI: Thank you very much. I have a question to ask to Dev. I don't remember the name of the person who speak before and I didn't know if you knew because personally, Sarah was with us, so maybe she can speak about that. Also, it is a webinar that is going to take place on the 11<sup>th</sup> of May and we didn't know about that, this webinar.

And second question, thinking about webinars. I don't know if you know that the AFRALO Leadership has organized on last Thursday, a webinar on this topic, on the topic Dev was speaking about and the person speaking before Dev was speaking about also. I don't know who Dev is working with at the AFRALO level but we didn't know about that.

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And about Johannesburg, I'm going to speak about it later on during this webinar, today's webinar. We are working on that. And for me, I don't understand how people are working on the same topic without getting in touch with us. I would like to have an answer about that. Thank you.

OLIVIER CRÉPIN-LEBLOND: Thank you, Aziz.

DEV ANAND TEELUCKSINGH: Thank you. I should mention that so that regarding the Community Onboarding project, the two persons that were also helping work to develop the approach and document, and some of these slides that you are seeing today are [inaudible] Beran and Isaac Maposa. I don't think Isaac is not on the call but believe Beran is on the call except she's not on the AC room. So, perhaps Beran, can you – are you there?

BERAN GILLEN: Yes, Dev, I am. I'm right here.

DEV ANAND TEELUCKSINGH: Great.

BERAN GILLEN: I guess you said basically everything that we've been working on and I think what Heidi hit on is really important. We need to come together and work together instead of reinventing the wheel, so to speak. I spoke on AFRALO call earlier this week and I think we have plans to speak on

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all the RALO calls this month because we have a deadline on this Community Onboarding to basically bring all the resources together in time for Johannesburg and hopefully have the community buy-in to be able to start implementation of whatever toolkit we finalize by Abu Dhabi. But that's the timeline we're looking at.

But I think we're going to have more one-on-one with time and hopefully, we will come together. Between now and Johannesburg, we will come together with Aziz and his group, and with Heidi and with Evin, and hopefully we'll put our hands on deck and then get one document rather than multiple [factions] of the same thing. Thank you.

OLIVIER CRÉPIN-LEBLOND:

Thank you, Beran. So that's great. Coordination is the word here. I would love to continue this discussion, unfortunately, there is so little time with each topic of 15 minutes will take more than 15 minutes. I know Evin has put her hands up So, Evin, you have the last word on this please.

EVIN ERDOĞDU:

Hi. Thank you so much, Olivier. And I am conscious of time. Thank you.

I did want to note that we did communicate with AFRALO Leaderships in advance of the indications to the call and also coordinating all aspects of the presentation, and creation of this re-implemented program. And if you do not receive the e-mails or any communications, please feel free to get in touch with me directly and I'll try to troubleshoot of what

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happened. But we did open this up early on to feedback and notified everyone that needed to know. Thank you.

OLIVIER CRÉPIN-LEBLOND: Thank you very much for this, Evin. Aziz, your hand is still up.

UNIDENTIFIED FEMALE: Yes. Aziz wants to have the floor.

OLIVIER CRÉPIN-LEBLOND: Yes, please. Go ahead, Aziz. You have the floor.

AZIZ HILALI: Thank you very much, Olivier.

I just wanted to ask Beran that from now on, she must get an agreement with AFRALO Leadership, so they won't do again and again the same work.

On last Friday, we had a webinar. Staff also knows about it. Evin knows it and Sylvia also knows it, and Gisella also knows it. We organized a webinar last week on the ICANN structure and on how policy are developed in ICANN, and I don't want to have redundancy with the work of Beran and the work of Dev, and the AFRALO Leadership must know that, and I would like that not to happen again. Thank you.

OLIVIER CRÉPIN-LEBLOND: Thanks for this, Aziz.

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And, Evin Erdoğan have said that's in her hands now and she will find out where the mistake on whatever happened and everything will be fixed, and hopefully we'll have good coordination in the future. We must swiftly move on to more topics to today's call. And I note we are pretty late. I am told the interpreters might be able to extend a little bit but they're not very much, so we need to move quickly.

The RALO Professional Expertise Capability Survey, a quick word on the EURALO one and as you know, I think I've already presented it in the past, EURALO has conducted a survey of its members to basically identify experts in EURALO about specific topics: topics of accessibility, accountability, country code top-level domain policy, consumer protection, data protection, etc. etc.

And so, we now have a working group on the At-Large Structure engagement has drafted and we are just about to start using it and testing it out on a few topics, possibly topics of public comment requests, etc.

I understand that NARALO is also doing something similar and I ask Glenn McKnight to please take us to what NARALO is doing.

GLENN MCKNIGHT:

Sure. Hi, everybody. Taking the lead by EURALO, which is a fantastic initiative, we followed a similar process of a mail merge sending out topics directly to the ALS members. They in turn actually engage their membership because some of these people we don't know who they are. But of the 31 categories, we had 160 entries by self-proclaimed subject matter experts about 3 to 31 categories.



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As I stated, we started this on February 28<sup>th</sup> with reminders on Skype, reminders on [that] RGA, reminders in e-mails. So, we're at the stage where the anxious or interested people have completed it but we've had many of our leaders with ALAC members and whatnot have not filled out the form. I know Alan has but we're lacking that, so that's not good. So, we need people to take an effort to complete it. I'm not sure how many times you have to remind them but it does take a lot of effort. So, we're not there yet. We don't have everyone complete it but we're still working on it. Thank you.

OLIVIER CRÉPIN-LEBLOND: Thanks very much, Glenn. And that's the first [IC] of the NARALO document and it certainly looks very exciting indeed, and certainly, a lot of knowledge there as well.

While we are showing you this, well, it's just to find out and ask other RALOs if they would consider conducting such an Expertise Capability survey in their region and to offer both NARALOs and EURALO's help effectively. Glenn and I, if you need any help in asking the questions and, well basically, sharing the different category that we've had, which seemed to resonate quite well with people.

Let's open the floor for any questions or comments. I don't see any hands up. Could I ask the RALO Leaders of LACRALO, AFRALO and APRALO if they would be interested in doing something like this, if they would consider this? Let me just put them on the spot.

It is a significant amount of work but it's the first step to being able to design a policy management process system by which of course at

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present, we can just look at the table and manually e-mail those people who are experts in this specific topic. In the future, hopefully, we would have an automated system but could actually notify those people that are experts in specific topics when that topic comes on the table in the public comment process or any discussion that takes place in At-Large, any hot topic discussions for example.

I don't see any response from any of the RALO Leaders. Glenn McKnight?

GLENN MCKNIGHT:

Yeah. Hi. I'm not rescuing the other RALOs from commenting. I think some of them who are quite interested are probably a little nervous on the amount of work that's required. I can assure you all that EURALO has done a phenomenal job and I just basically ripped off their process. They had a great mail merge process, which I copied. The wording could be reworded in terms of how you do it but the sooner you start, the sooner it's done.

And, like I said, I'm about probably 60% through the process and still a bit more work but as Olivier says, wow, you find out the capacity of your community and when working groups are created or policies are popping up, you go back to the matrix, you say, "Oh, that person, that person, that person." And now, you can say, "Wow, we gathered something that we need your expertise to comment on."

We are faulted in the fact that we're not doing as many policy comments that we should be. Perhaps, we got to go to the well and drop on these people to comment.

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So, I think it's extremely important for the other RALOs to do. I know everyone is busy but I think that should be part of your toolkit and I strongly recommend the other RALOs to do it. Thank you.

OLIVIER CRÉPIN-LEBLOND: Thank you, Glenn.

And just to close on this topic, this really is about the empowerment of end users and the empowerment of At-Large Structures. So, they can take part directly in processes and they are just – I think we can just see these people as resource persons and that's something which I think a lot of organizations have put together including on the Internet Governance Forum. We can see there's a list of resource people.

So anyway, we're not asking for an answer immediately now but please, those other RALOs, please consider this and let's have an action item but we'll come back to a discussion on this during the next RALO Leadership meeting. And, we will be hoping to hear from the different, the last – well, the three RALOs that have not implemented such a thing to see if they've got some ideas and perhaps maybe improvements on how to do this. So that's what we've done so far.

Let's go to #7 and I realize we are at the 90-minute mark of this call. I don't know how much more time we had but let's try and shift through attendance, RALO, Yesim and Gisella.

GISELLA GRUBER: Olivier, thank you very much. And, as we are conscious about the time and we're running over, it would really just be helpful to touch base on

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this poll bearing in mind that we can then take it over to the list. But initially, we just like to give you a few minutes of background on this process.

Where it stems from is we're currently looking at ALAC attendance, which also overflows into RALO attendance. And, what we're trying to get from this group and the RALO Leadership is just a quick kind of a poll on what attendance we're looking for.

The RALO Leaders so far –

OLIVIER CRÉPIN-LEBLOND: Have we lost Gisella?

UNIDENTIFIED MALE: Yeah. There's something on screen.

GISELLA GRUBER: Sorry. I'm here. Can you hear me? Sorry about that.

OLIVIER CRÉPIN-LEBLOND: Yeah. You dropped out. You dropped for a while, Gisella.

GISELLA GRUBER: Sorry about that, Olivier. So –

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OLIVIER CRÉPIN-LEBLOND: Dropping again.

GISELLA GRUBER: The screens – sorry, there we go. I’m sorry. I’m disconnected to the French channel as well, so I’m just going to switch to the English channel on my phone. But in the meantime, continue on the Adobe Connect.

Can you hear me?

OLIVIER CRÉPIN-LEBLOND: Yes, we can hear you on and off. Go ahead.

GISELLA GRUBER: I’m terribly sorry about that, everyone. I am dialing into the phone bridge as we speak.

So, what we have here on the screen is the NARALO attendance, which has been updated for the NARALO General Assembly. We also have the LACRALO attendance and we have some attendance for the APRALO, and this comprises the monthly calls, as well as webinars that we have [inaudible].

Now, what we’re trying to understand from the RALO is whether all the RALOs would like to have this information and if so, is the attendance that you see on the screen, which is by ALS positions. I know that AFRALO and EURALO have not perfected this information so far and I think that if we do do it for all the regions, it will be very helpful to have consistency.

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So, I'm just going to hand it over to Yesim who actually did the groundwork on this. Yesim, over to you, please.

YESIM NAZLAR:

Thank you very much, Gisella. Actually, you went overall the details very well. And you have mentioned, it would be really good if all the RALO Leaders can agree on a format and tell us what they would like to see if they would like to track the attendance of course, so we can just adjust what we have according to their needs.

So, please let me know if you would like me to drop an e-mail about this issue or not. I'm sorry. I cannot see my Adobe Connect room at the moment because I am sharing my screen, so if any questions there, please speak up.

And, I think this is all I would like to add. Anything on this, Gisella or...?

OLIVIER CRÉPIN-LEBLOND:

Thank you very much, ladies. That's another exciting thing. I would have to ask the EURALO Board about this but I think that it's a great way to start tracking attendance. And my little concern in EURALO would probably end up with a very different table than the very full tables that we have on the screen here.

Dev Anand Teelucksingh, you have the floor.

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DEV ANAND TEELUCKSINGH: Thanks. I really appreciate this as being someone involved in the Metrics Working Group that was looking at all of these types of things. My question is: are the things being tracked in terms of working group calls? I wasn't so sure from the spreadsheet.

I've been tracking of RALO webinars exclusively but I'm not really seeing are you all tracking the working groups as well because I think that's really where the interaction really happens when it should be happening for the community and if not, I don't know if it is.

GISELLA GRUBER: Sorry. While we're on this call, we're tracking for the RALOs, so we're deciding on the RALOs what we are updating as well for the working groups is the attendance, so we're going to try and get up to speed with all of 2016-2017. But for the specific call, we're just discussing the RALOs, how they would – and if they do wish to see the attendance tracked by ALS.

DEV ANAND TEELUCKSINGH: Okay. Thanks for that. Just to say that I think this should be expanded for the working groups and it will be good to see the RALO participation in working groups. So, it will be very useful I think. You got a good overall picture of the At-Large Community. Thanks. But great effort.

OLIVIER CRÉPIN-LEBLOND: Thanks for this suggestion, Dev.

Any other comments or questions on this topic?

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So, I understand it's – at present, this is LACRALO and what was the other RALO?

UNIDENTIFIED FEMALE: NARALO.

OLIVIER CRÉPIN-LEBLOND: And, NARALO and LACRALO – okay, so if we could then have an action item for the other three RALOs to please come back to staff and to let them know about the tracking of At-Large Structure attendance at RALO calls, please.

Glenn McKnight?

GLENN MCKNIGHT: Yes, hi, thank you. I use these steps. It's important to go back to the community for the community to realize what their attendance is and if it increases based on our outreach efforts. So, I thank you very much staff for doing that and we definitely appreciated, and we do use that information and share it. Thank you.

OLIVIER CRÉPIN-LEBLOND: Thank you, Glenn. And, I echo your thanks to staff for doing this. It's not an easy task and it's a lot of work to put all of that in tables and keep track of it but it looks absolutely great.

Let's move swiftly to Agenda Item #8, setting the agenda for the Johannesburg meeting. Bearing in mind, we will also have an update



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from Aziz Hilali on the activities that AFRALO are going to be setting in Johannesburg. So, let's first start with that and then over to Aziz afterwards.

The need perhaps say who? Shall we just turn over to Gisella then for setting the agenda for Johannesburg meeting? Okay, have I [Inaudible]?

HEIDI ULLRICH: No, Olivier, you have not. Gisella, if you're speaking, we cannot hear you.

OLIVIER CRÉPIN-LEBLOND: We might have lost Gisella. Let's turn to Aziz Hilali, please. Aziz, we are running out of time. So, Aziz, please let us know what AFRALO is cooking for the Johannesburg meeting.

SARAH KIDEN: Hello, this is Sarah. If Aziz is not online, I can give an update.

UNIDENTIFIED FEMALE: I'm sorry. I have Aziz speaking on the next line.

SARAH KIDEN: Okay.

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OLIVIER CRÉPIN-LEBLOND: Let's have Aziz, please. And then, Sarah, you can add afterwards. Aziz Hilali, please.

AZIZ HILALI: Thank you for giving me the floor, Olivier. As you know, the meeting in Johannesburg will be held in the African region, so we are trying to innovate once again. So, the activity is we have started the plan are divided into three parts on the one hand. We will have AFRALO's GA and we expect to have record attendance as there will be many ALSes that will be present even though the meeting will be held in our region. So, there are going to be four to six ALS representatives that will be present, which is a great landmark for us, that's a great milestone.

Then, on the other hand, we have also [inaudible] in the division of participants into groups. As you know, we have been working on organizing a mentoring program. So, each participant will be assigned to a group and they will have a mentor assigned to them.

Then, on the other hand, there's going to be [specific] capacity building sessions with the aim to help people to attend other sessions as well and enable them to engage. Now, we have all this started to work on organizing all of these activities to do everything with enough time to be able to help participants engage.

And in particular as we got our Capacity Building Program, we have organized four webinars that will be introductory in order to enable them to get to Johannesburg with a greater background. So first, we're going to present to them the structure of ICANN, what ICANN does and especially the PDP process to explain ALSes how they can contribute,

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how they can make sure that they help develop these important policies.

Of course, we haven't met all of these people other than via e-mail, so we have also planned to hold these face-to-face meetings in order to get to consolidate the group further. Almost half of the people that will be there have never met us in person, so it is important to us to make them feel like they belong in this group so that they will further participate in the future.

So, we are also planning on an African showcase, which is a tradition that we have started and we will be presenting them with the performance rule for ALSes during our GA meetings and we will review with them what we expect from them as ALSes. And, the group will then discuss the criteria on the basis of which where we'll be assessing the ALSes participations with all of these representatives. Since we will have a room there, we will seize the chance to discuss all these important matters.

So, that's it. Thank you, Olivier.

OLIVIER CRÉPIN-LEBLOND: Thank you for this, Aziz. That's really helpful. Sarah Kiden, did you want to add anything else?

SARAH KIDEN: Nothing to add. Thank you.

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OLIVIER CRÉPIN-LEBLOND: Thanks for that. Gisella, are you back on the call?

GISELLA GRUBER: Yes, Olivier.

OLIVIER CRÉPIN-LEBLOND: Yes, please. Go ahead then. Did you have anything else to let us know about Johannesburg preparations?

GISELLA GRUBER: At this stage, no. We have a Planning Committee call this evening and we will be running through the schedule and try in putting the pieces together now that we have a bit of better overview of the GNSO, ccNSO and GAC schedule. But to date, no and we will let you know on the list if we have any further updates. Thank you.

OLIVIER CRÉPIN-LEBLOND: Thank you, Gisella. Let's go to Silvia Vivanco.

SILVIA VIVANCO: Thank you, Olivier. As for this topic for the agenda topic for the Johannesburg meeting, I have just noted what is being suggested on the track and that is I think [inaudible] or Glenn's suggestion on the items recommendation. The second action would be – the second topic would be to Document Development Pilot Project based on today's conversations with Dan O'Neill.

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The third one will be the RALO onboarding which I think still needs some discussions and then the Professional Expertise Capability Survey for EURALO and NARALO, and the feedback from the RALOs. Unless we have any other topics, these could be the top to be discussed in Johannesburg. But of course, it's open for your feedback and comments in the upcoming weeks.

OLIVIER CRÉPIN-LEBLOND: Thanks for this, Silvia.

SILVIA VIVANCO: Thank you.

OLIVIER CRÉPIN-LEBLOND: And if you could please share this with the mailing list, let's just confirm those on the mailing list. Just one thing, drop the Pilot from the Document Development. I think the big thing today is Document Development Program. It's lost the Pilot part. So, it seems like it's here to stay.

You will have noticed the stress on my voice and that we are 15 minutes over the limit of this call, and we really are working on a borrowed time for the interpreters.

Anything else on the Johannesburg meeting? I don't see anyone putting their hand up for this. I'd like to thank Aziz and his team at AFRALO for what they're putting together. It's sound, absolutely super exciting, so we really look forward to come down to Johannesburg and to meet with

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AFRALO At-Large Structures, and I hope that all of us will go and meet with the AFRALO At-Large Structures. And for some of us, meet old friends again and for others, meet new friends.

Let's go into Any Other Business and there's one thing in Any Other Business that I have listed here, and that's the lessons learned from the NARALO General Assembly. Glenn McKnight.

GLENN MCKNIGHT:

Yes, Judith is on the call as well. Just very quickly due to the time, we've created a report which should be available this week after our NARALO call this afternoon. We also created an action items out of the collaborative notes that Judith and [Lea] did during the entire event. It was a fantastic event. Just maybe looking back at it, maybe we should have done our GA before we did the ARIN meeting but I'm not casting stone on that but it was a very intensive event. But I could strongly suggest that in the future, rather than just doing the GAs with the ARIN meetings to consider with your RIRs an event, we were very well received by ARIN and it was a real eye-opener for them and vice versa. So, it was a great experience and again, staff is fantastic helping us make it a success.

Judith, do you have anything to say?

JUDITH HELLERSTEIN:

No. It was great. We had a good time. Also, it's great to see Goran Marby and he got in live discussions with people and talked to different

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people at the cocktail hours, and everyone was very much appreciative of that to get a chance to know him.

I think the collaborative notes was a great idea. Thanks to Glenn and all the volunteers because we were able to really take notes and get a good report out, and what the problems we had in past GAs is that was very little reporting that was done. And so, it made it very difficult to follow up to create a new one.

And so, I think this method is really helpful and it gets everything documented.

OLIVIER CRÉPIN-LEBLOND: Thank you very much for this, Judith. Very helpful.

Maybe that's another action item: if you could send that report over to the Secretariat's mailing list, that would be really helpful for everyone especially since the setting of the NARALO GA and activities was not an ICANN meeting but was outside an ICANN meeting, that might be something a bit pioneering. So, very, very exciting, too.

And with this, is there any Any Other Business? I don't see anyone putting their hands up.

I would like to thank our interpreters who have worked over time, 20 minutes over the end of this call. Thanks to our staff who have been fantastic and thanks to all of you who have been on this call and made it very, very productive indeed. We've had so much interaction. That's really great. I'm very excited and I look forward to meet you all in

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Johannesburg and to of course, continue the discussion on the mailing list.

So many action items, let's get things to continue to move and while we certainly have some discussions regarding the At-Large review and the RALOs contrary to I think what is said, the RALOs do a heck of a lot of stuff and that has to be recognized, so thanks to all of you for assuming this really important – the very demanding role.

And with this, this call is now adjourned. Thank you. Good morning, good afternoon, and good night, everyone. Bye-bye.

UNIDENTIFIED FEMALE: Bye.

EVIN ERDOĞDU: Thank you all. This call is now adjourned. Please do not forget to disconnect your lines and also leave the AC room. Thank you very much for your participation and have a wonderful rest of your day.

**[END OF TRANSCRIPTION]**