GAC Underserved Regions Survey

How long have you been involved in ICANN?
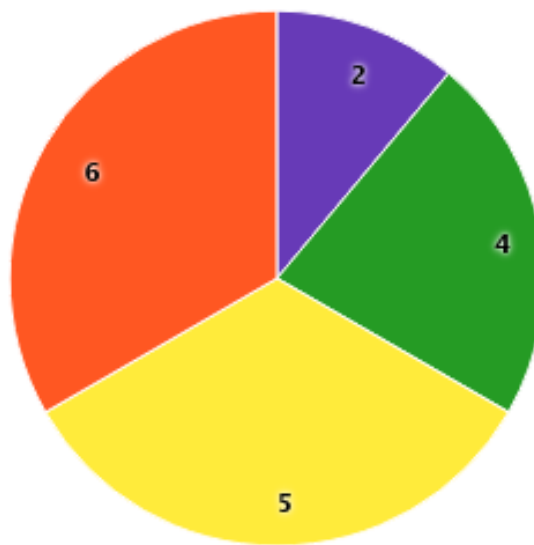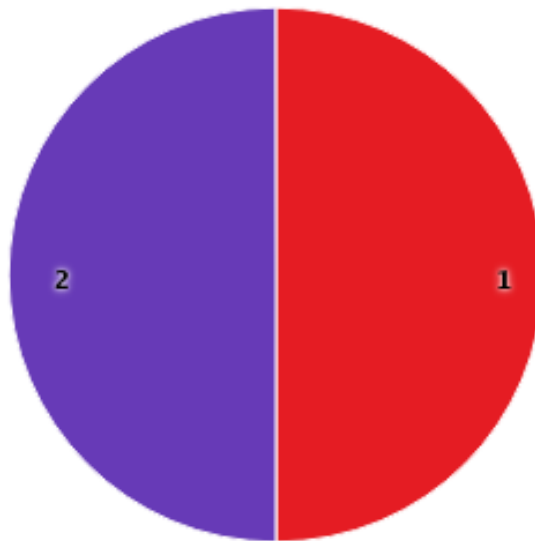
1 - Not involved	0% (0)	2 - Under 6 months	11.11% (1)
3 - 6 months – 1 year	0% (0)	4 - 1 – 3 years	22.22% (2)
5 - 3 – 5 years	33.33% (3)	6 - 5+ years	33.33% (3)

Mean: 4.78
Response: 9

How do you identify your gender?

■ 1 - Male	50% (5)	■ 2 - Female	50% (5)
■ 3 - In some other way	0% (0)	■ 4 - Prefer not to say	0% (0)

Mean: 1.5
Response: 10

With which stakeholder group do you identify?
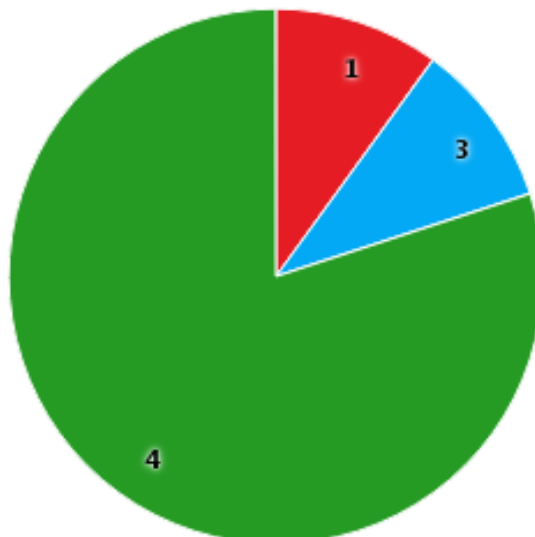
■ 1 - Academia	10% (1)	■ 2 - Business	0% (0)
■ 3 - Civil Society	10% (1)	■ 4 - Government	80% (8)
■ 5 - Other	0% (0)		

Mean: 3.6
Response: 10

Are you familiar with the ICANN Governmental Advisory Committee (GAC)?

■ 1 - Not at all familiar	10% (1)	■ 2 - Somewhat familiar	50% (5)
■ 3 - Very familiar	40% (4)		
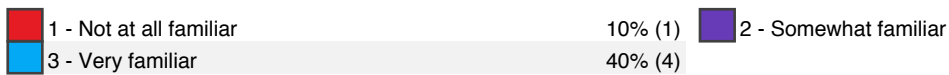
Mean: 2.3
Response: 10

Which language(s) are you most comfortable communicating in professionally? (Check all that apply)

1	English|Maori
2	English|Swedish
3	English
4	English|Tonga
5	Fiji
6	English
7	English
8	English|Hindi
9	English

If other, specify language(s):

What do you hope to gain from this workshop? (Check all that apply)

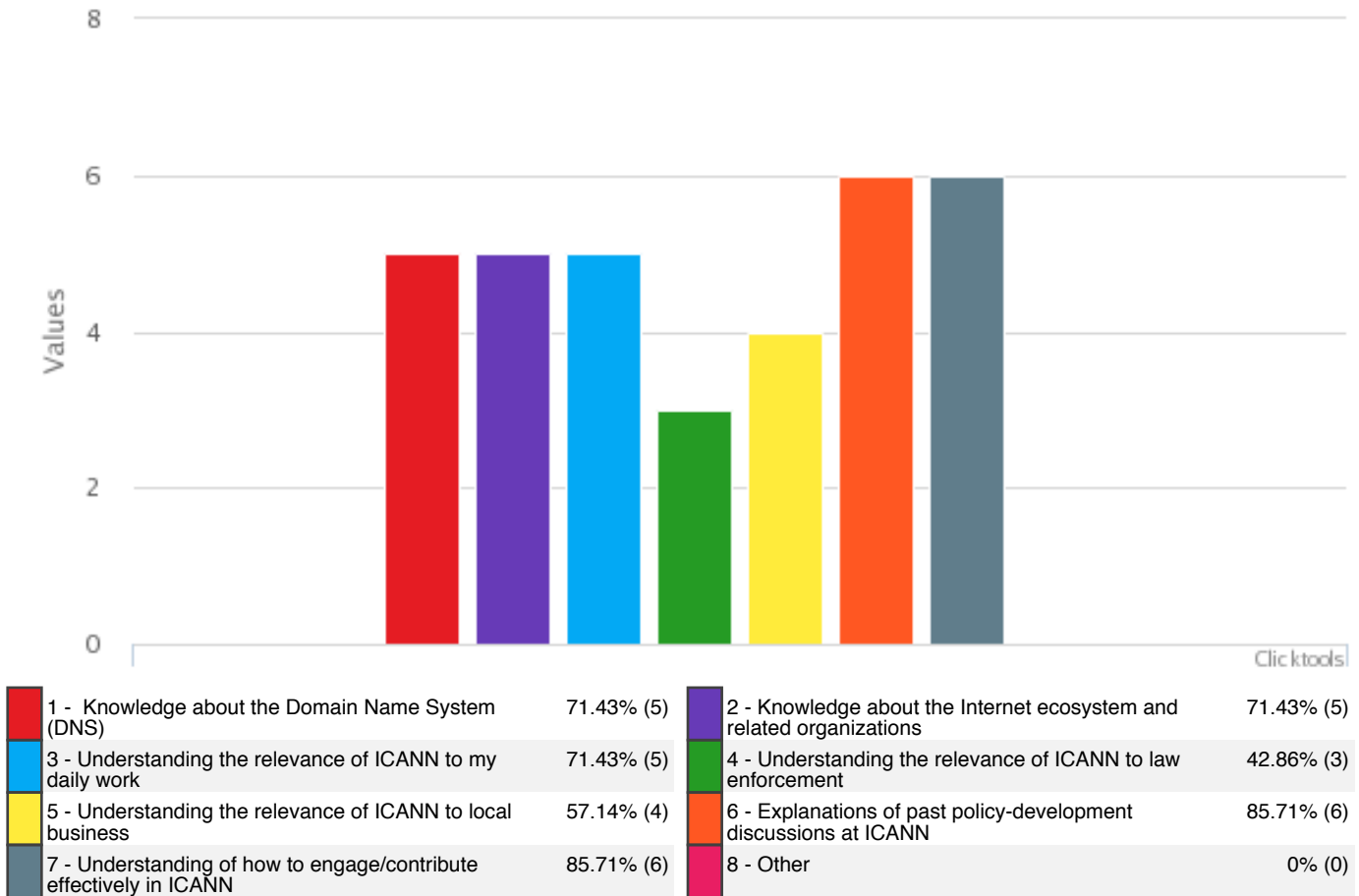|		
🟥	1 - Knowledge about the Domain Name System (DNS)	71.43% (5)
🟪	2 - Knowledge about the Internet ecosystem and related organizations	71.43% (5)
🟦	3 - Understanding the relevance of ICANN to my daily work	71.43% (5)
🟩	4 - Understanding the relevance of ICANN to law enforcement	42.86% (3)
🟨	5 - Understanding the relevance of ICANN to local business	57.14% (4)
🟧	6 - Explanations of past policy-development discussions at ICANN	85.71% (6)
⬛	7 - Understanding of how to engage/contribute effectively in ICANN	85.71% (6)
🟥	8 - Other	0% (0)

Response: 7

Which topics are you most interested in? (Check all that apply)

🟥	1 - ICANN ecosystem	85.71% (6)
🟪	2 - Local issues	57.14% (4)
🟦	3 - Technical skills and knowledge	85.71% (6)
🟩	4 - Other	0% (0)
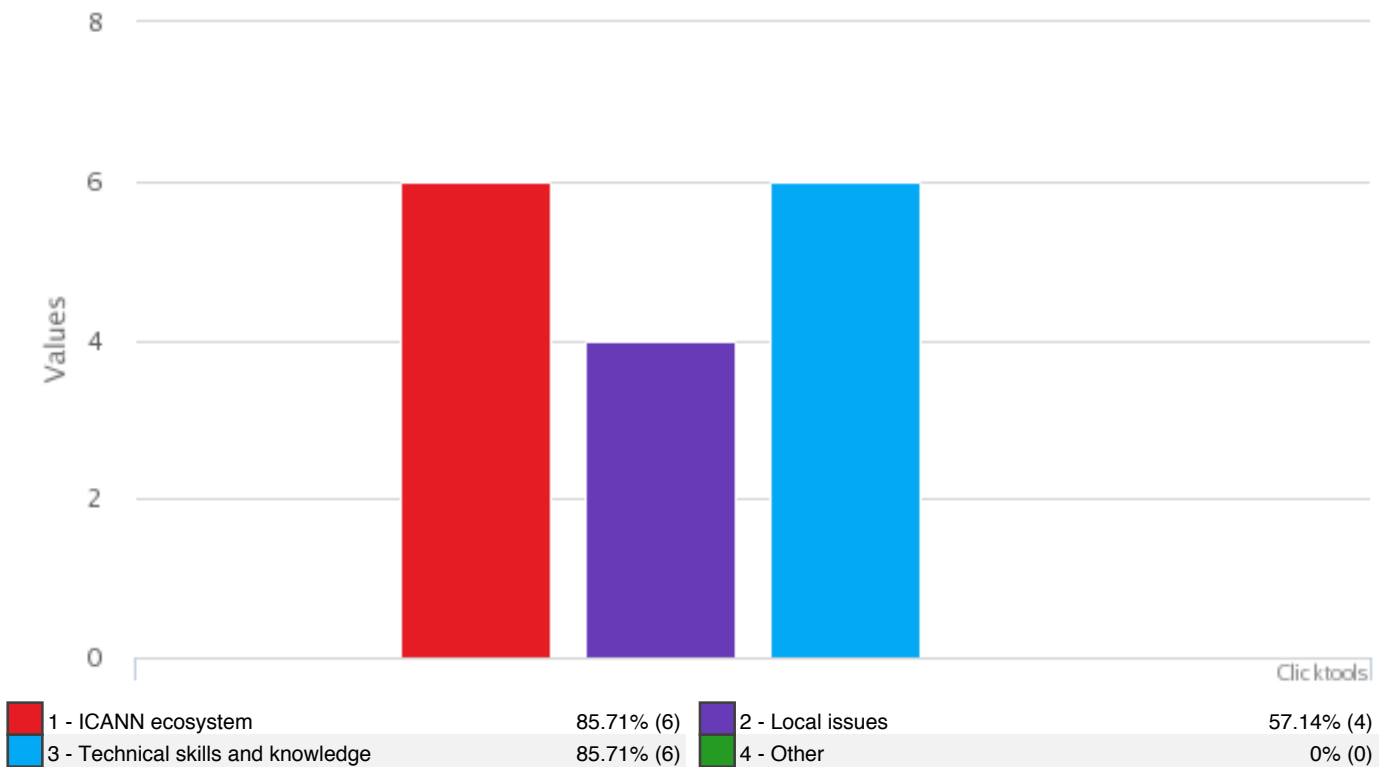
Response: 7

Which topics related to the ICANN ecosystem are you most interested in? (Check all that apply)

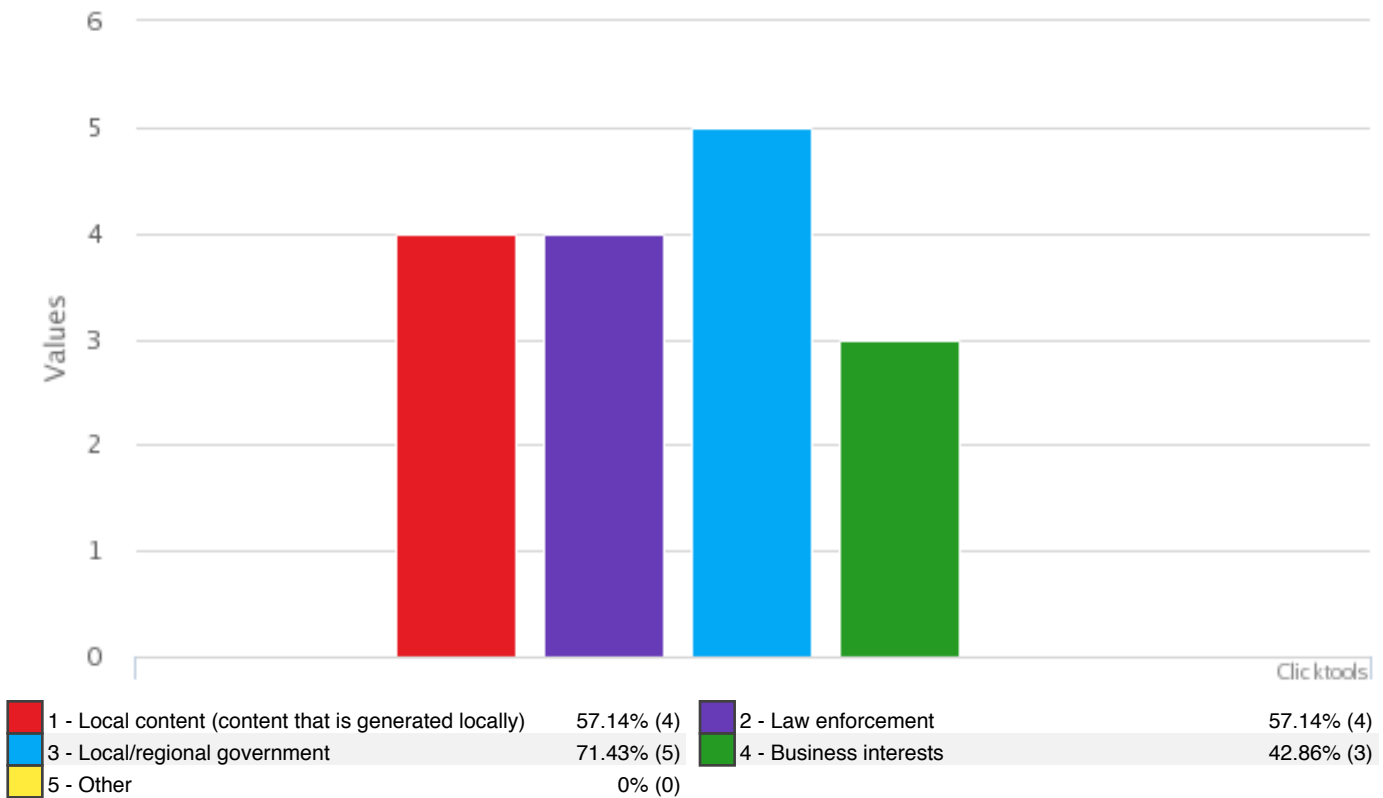|			
1 - ICANN's role in coordinating the Internet's unique identifier systems	71.43% (5)	2 - ICANN's policy development processes (PDP)	85.71% (6)
3 - ICANN's funding model (sources of income, how funds are spent)	42.86% (3)	4 - The multistakeholder model	71.43% (5)
5 - ICANN's relationships with other organizations (ITU, ISOC, IGF, IETF, RIRs)	71.43% (5)	6 - The role of the GAC	85.71% (6)
7 - Other	14.29% (1)		
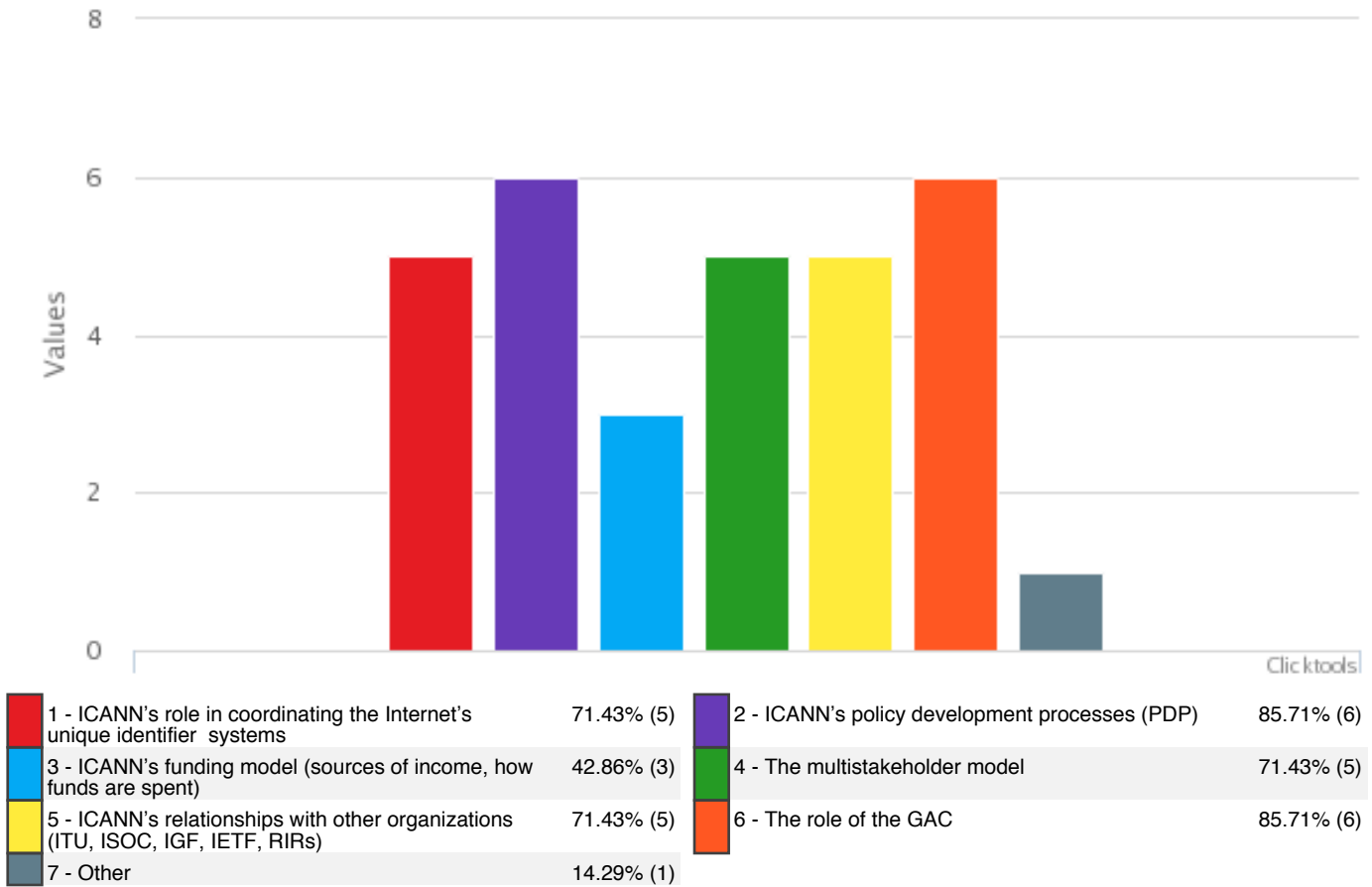
Response: 7

Which topics related to local issues are you most interested in? (Check all that apply)

1 - Local content (content that is generated locally)	57.14% (4)	2 - Law enforcement	57.14% (4)
3 - Local/regional government	71.43% (5)	4 - Business interests	42.86% (3)
5 - Other	0% (0)		

Which topics related to technical skills and knowledge are you most interested in? (Check all that apply)

■	1 - Security, Stability and Resiliency	100% (7)	■	2 - Unique Identifiers	28.57% (2)
■	3 - Domain Name System (DNS)	85.71% (6)	■	4 - Internet Protocol (IP) Addressing	42.86% (3)
■	5 - Protocol Parameters (PP)	42.86% (3)	■	6 - WHOIS/Directory Services	57.14% (4)
■	7 - Cryptographic Key Management	42.86% (3)	■	8 - Other	0% (0)
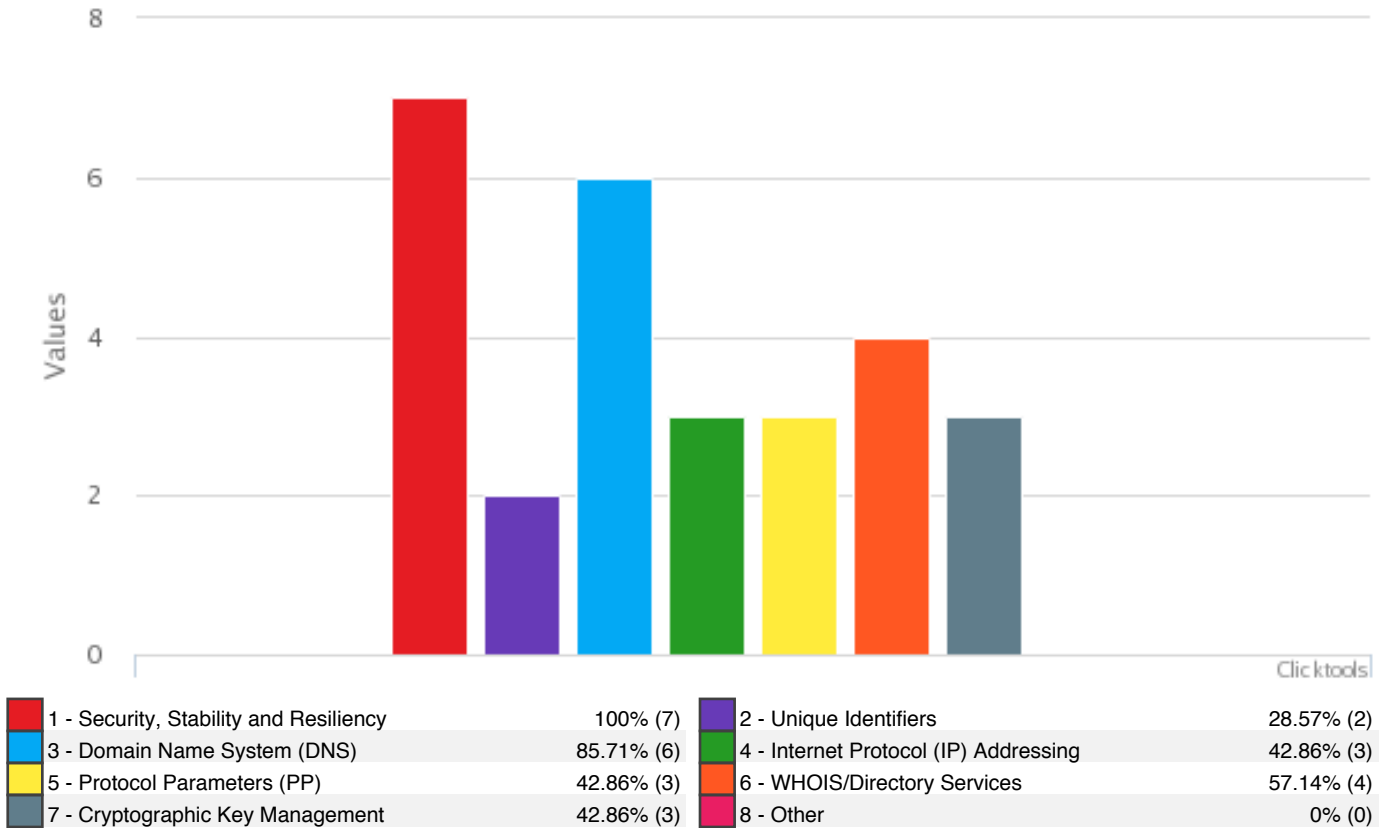
Response: 7

Which of ICANN's policy development processes interests you most?

■	1 - Domain registration process	42.86% (3)	■	2 - Uniform Domain Name Dispute Resolution (UDRP)	28.57% (2)
■	3 - Registries and registrars	71.43% (5)	■	4 - Country Code Top-Level Domains (ccTLDs)	85.71% (6)
■	5 - New Generic Top-Level Domains (gTLDs)	57.14% (4)	■	6 - IPv4 and IPv6 policies	0% (0)
■	7 - Other	0% (0)			
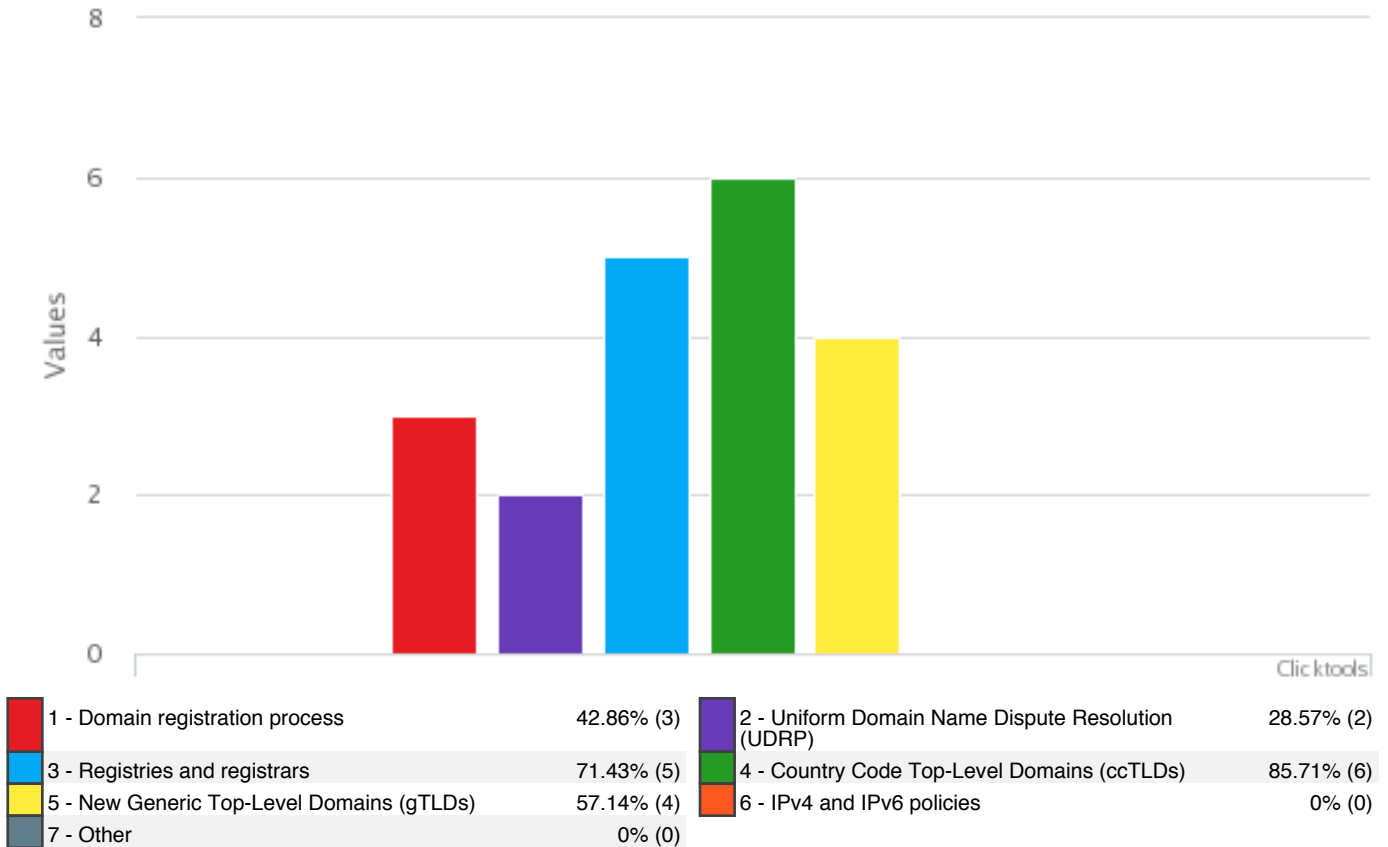
What aspects of knowledge about ICANN's multistakeholder model would be most helpful to you?

1 - Basic explanations of how the multistakeholder model works	57.14% (4)	2 - In-depth explanations, including the role of Supporting Organizations (SOs) and Advisory Committees (ACs), key features, decision-making, etc	71.43% (5)
3 - Understanding the different roles and responsibilities between the ICANN community, ICANN the organization and the ICANN Board	57.14% (4)		
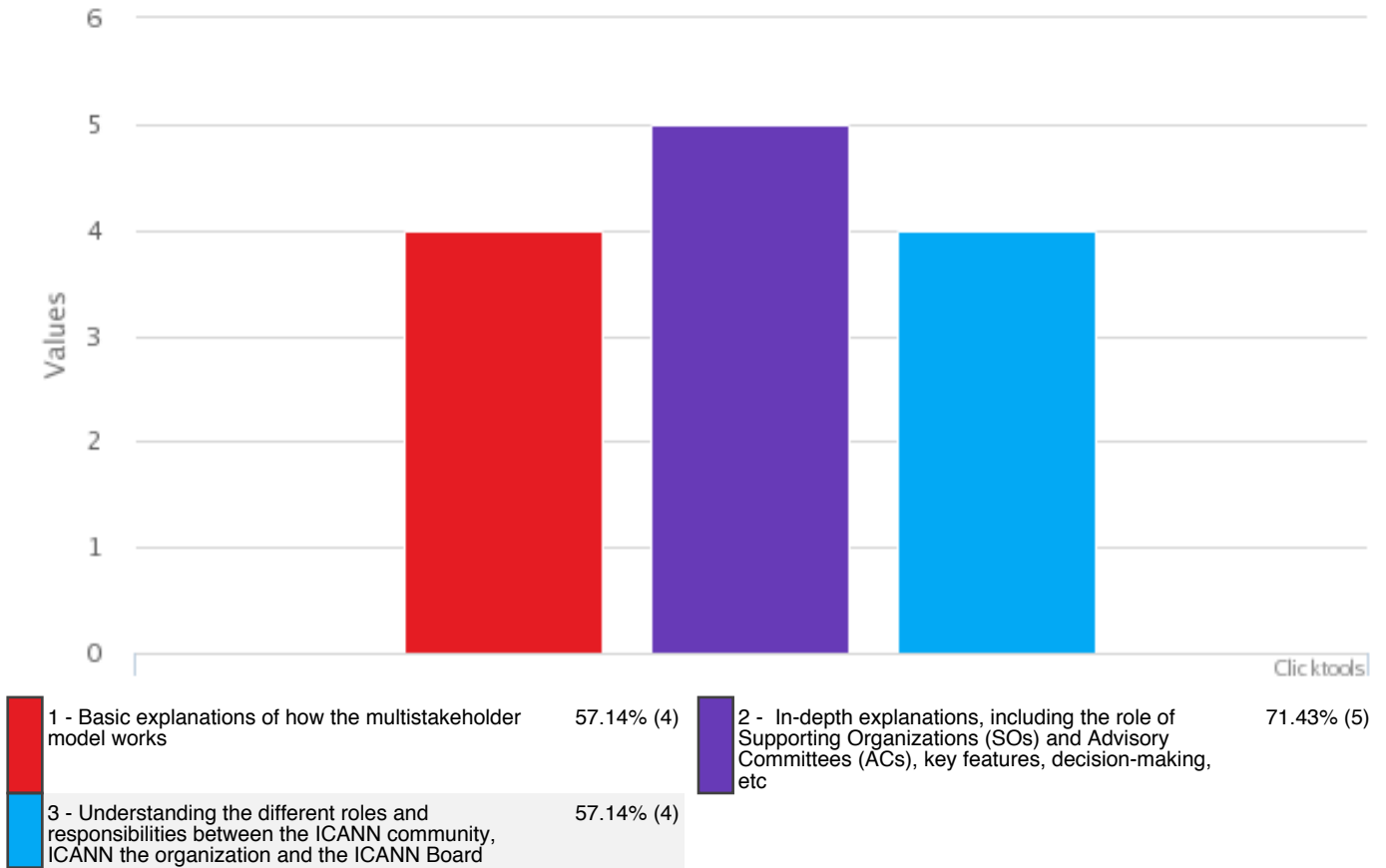
What law enforcement topics are most relevant to you?

Color	Topic	Percentage	Color	Topic	Percentage
	1 - Cybersecurity	71.43% (5)		2 - Domain Name System (DNS) abuse and criminal use	71.43% (5)
	3 - Registration Directory Services (WHOIS)	42.86% (3)		4 - GAC Public Safety Working Group	42.86% (3)
	5 - Domain name investigations	42.86% (3)		6 - Domain Name System Security Extensions (DNSSEC)	42.86% (3)
	7 - Cybercrime as it relates to social media	71.43% (5)		8 - Cybercrime relating to banking	42.86% (3)
	9 - Consumer Protection	42.86% (3)		10 - Child Protection online	57.14% (4)
	11 - How to take action against abuse	28.57% (2)		12 - Other	0% (0)

Response: 7

A recent, similar workshop took place in Nairobi, Kenya. There, participants found valuable the following information (ranked in no particular order). Check all that you feel would be useful to you:
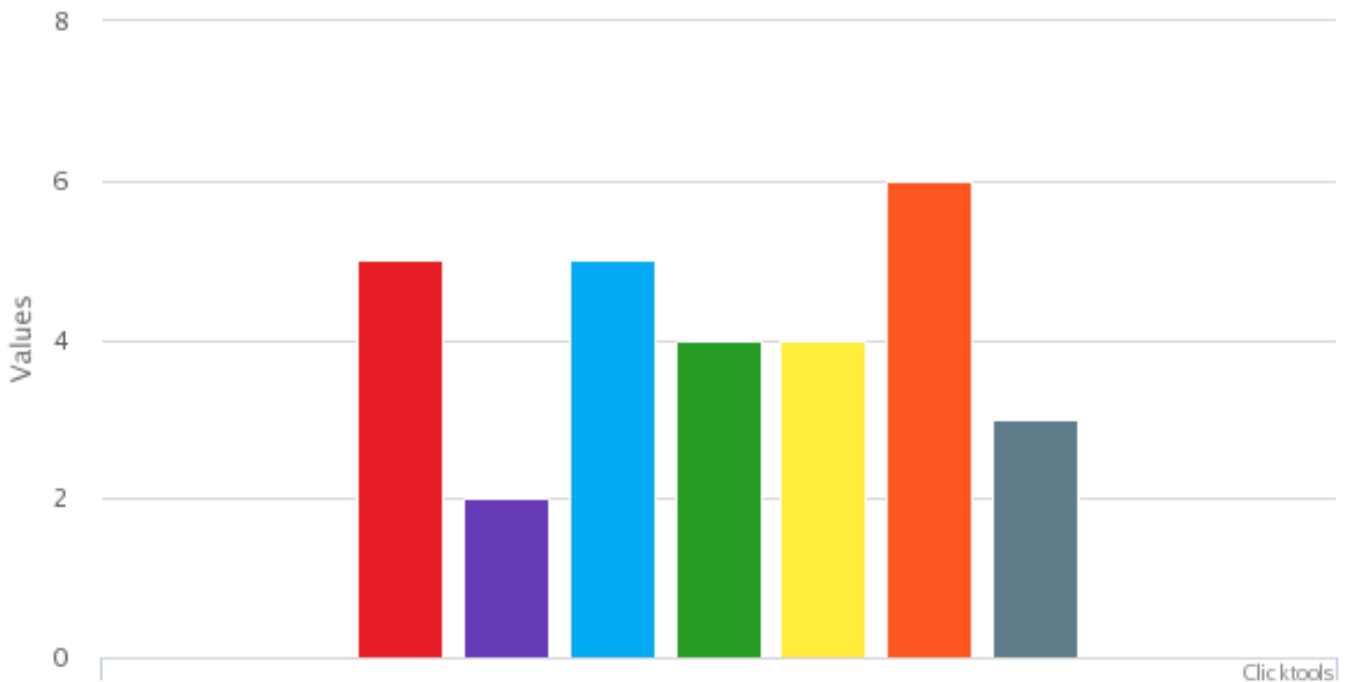
■	1 - Role of ICANN in Internet governance	71.43% (5)	■	2 - Structure of ICANN: Multistakeholder model	28.57% (2)
■	3 - Decision making and policy development at ICANN: Bottom-up model	71.43% (5)	■	4 - Key ICANN issues and processes relevant to law enforcement	57.14% (4)
■	5 - DNS ecosystem and DNS abuse	57.14% (4)	■	6 - Cybercrime	85.71% (6)
■	7 - Lessons learned from law enforcement	42.86% (3)			

Response: 7

**What types of capacity-development materials or sessions would be most useful at the workshop? (Check all that apply)**
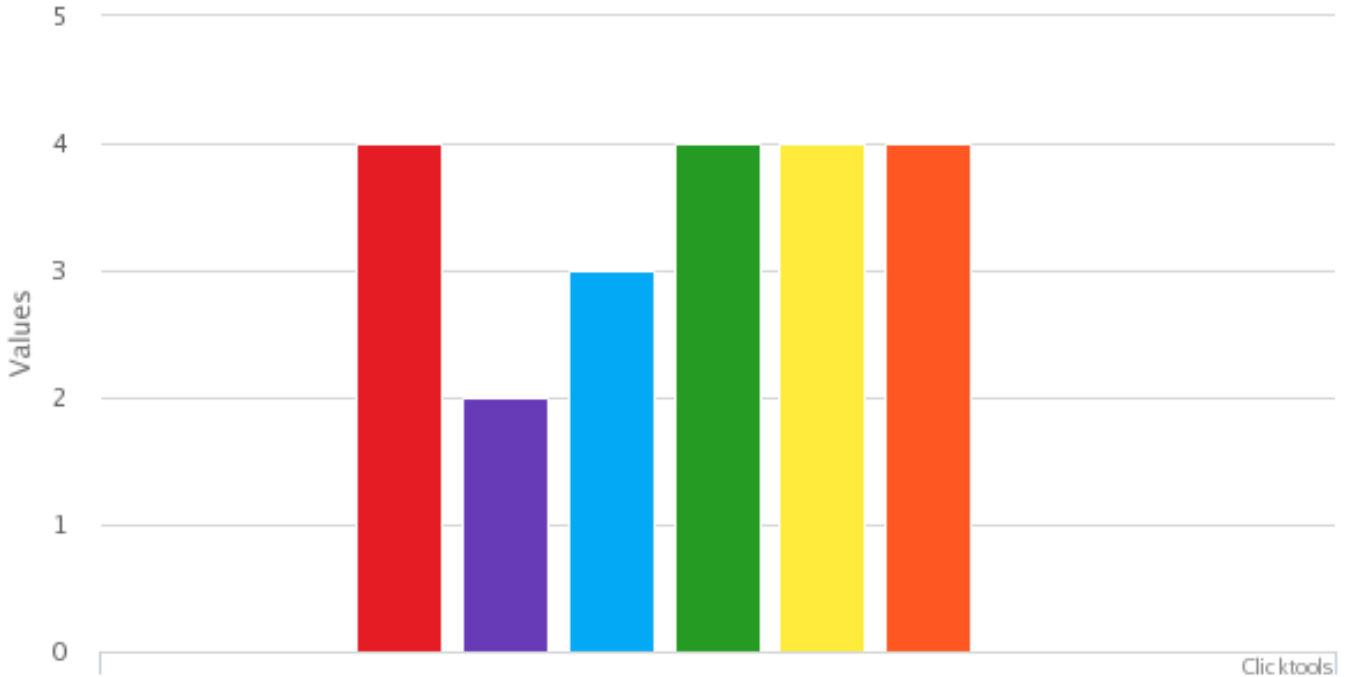
■	1 - Group seminars	80% (4)	■	2 - One-on-one sessions	40% (2)
■	3 - Written materials that correspond to oral presentations	60% (3)	■	4 - Question and Answer (Q&A) sessions	80% (4)
■	5 - Presentations from local community members	80% (4)	■	6 - Presentations from ICANN	80% (4)
■	7 - Other	0% (0)			

Response: 5

What types of capacity-development materials or sessions would be most useful to have before and/or after the workshop? (Check all that apply)
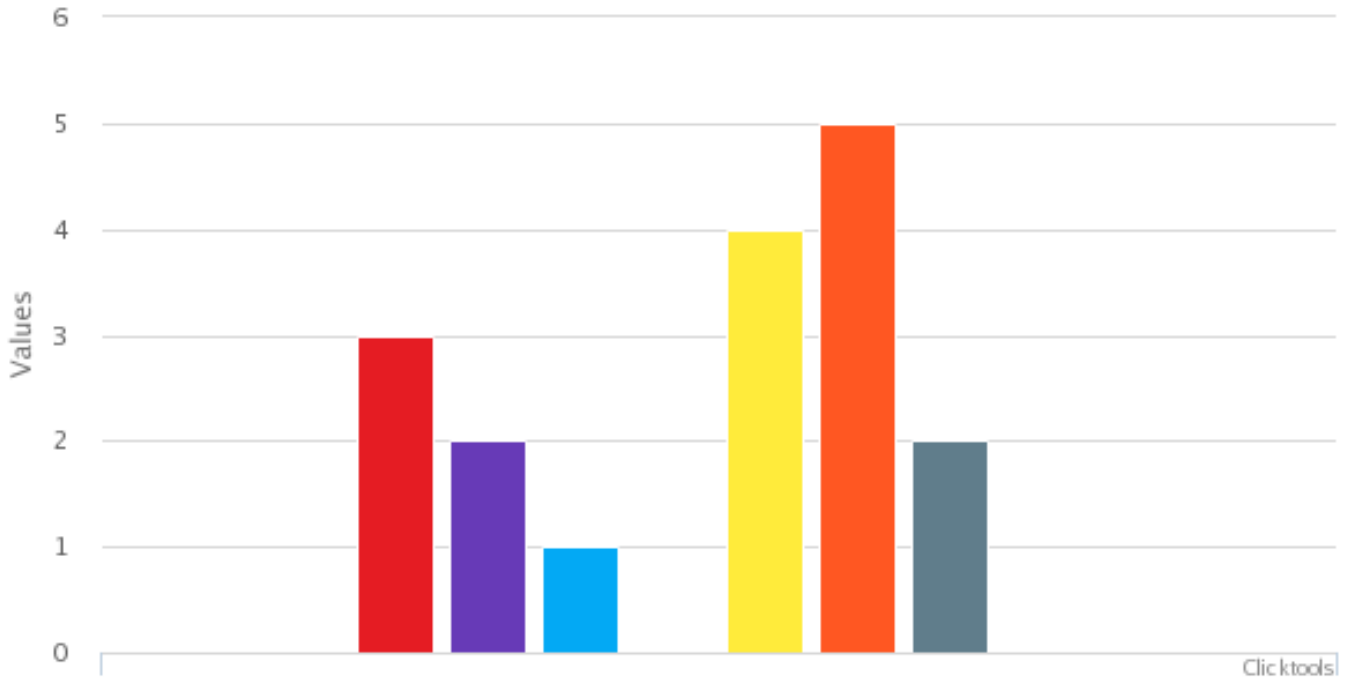

■	1 - Online courses (ICANN Learn)	60% (3)	2 - Focus groups or local roundtables that meet regularly in my area	40% (2)
■	3 - Infographics or non-interactive documents for those with low-bandwidth	20% (1)	4 - Material in another language (specify below if applicable)	0% (0)
■	5 - Mentoring programs	80% (4)	6 - Small meetings in my region to address topics that will be covered at the next ICANN meeting	100% (5)
■	7 - Videos of the sessions to watch later	40% (2)	8 - Other	0% (0)

Response: 5

Specify language(s):

Which of the following barriers to participation in the ICANN community do you feel is most relevant to your country/region? (Check all that apply)
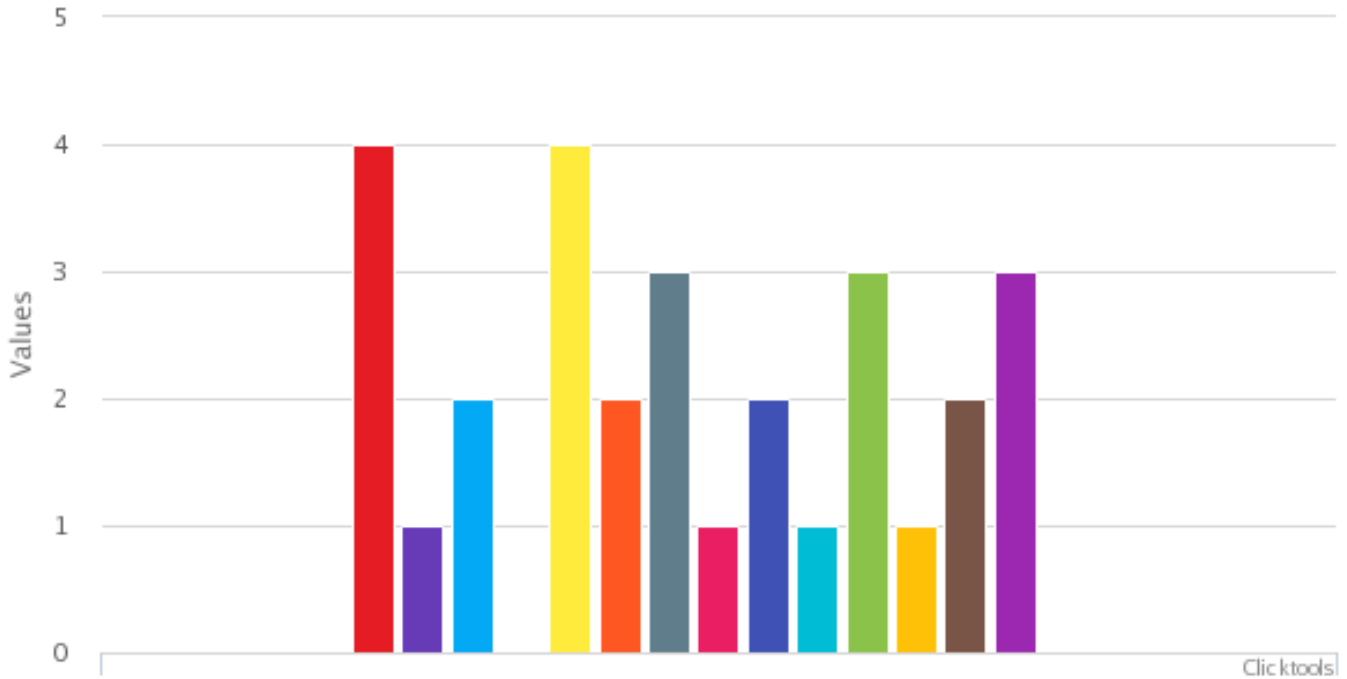
	1 - Financial barriers	80% (4)		2 - Lack of materials in local language(s)	20% (1)
	3 - Lack of local content	40% (2)		4 - Lack of material in clear, easy-to-understand language	0% (0)
	5 - Connectivity	80% (4)		6 - Access to visas and travel	40% (2)
	7 - Time zone barriers for remote participation	60% (3)		8 - Lack of time	20% (1)
	9 - Complexity of issues	40% (2)		10 - Information not easy to find/locate	20% (1)
	11 - Lack of relevance of ICANN to local priorities	60% (3)		12 - Existing community not inclusive or encouraging	20% (1)
	13 - Lack of understanding of how to contribute meaningfully	40% (2)		14 - Lack of information about key topics addressed at ICANN Meetings	60% (3)
	15 - Other	0% (0)			

Response: 5