

CSC Findings of IANA Naming Function Performance Report for the Month of May 2022

Date: 15 June 2022

Overall Finding

The CSC completed review of the May 2022 IANA Naming Function Performance Report and finds that PTI's performance for the month was:

Satisfactory – PTI met the service level agreement at 98.4% for the month of May 2022.

Missed service level agreement: Email dispatch – Routine (Non-Technical).

The missed service level agreement was satisfactorily explained and the CSC has determined that this exception is not an indication of a persistent issue.

Metrics That the CSC is Tracking Closely

Currently, there are no metrics requiring close tracking.

SLA metrics that are in the process of being changed

Currently, there are no SLAs in the process of being changed.

Report of Escalations

No new escalations were received during the reporting period.

IANA Naming Function Performance Report May 2022

The IANA Naming Function Monthly Performance Reports are available at:
<https://www.iana.org/performance/csc-reports>.