
MARIO ALEMAN: Good morning, good afternoon and good evening. Welcome to this monthly call, to the LACRALO monthly call. I will start with a roll-call for this meeting. In the Spanish channel we have Harold Arcos, Alberto Soto, Antonio Medina, Aida Noblia, Alfredo Velazco, Rodrigo Saucedo, Vladimir, Franco Gianda, Carlos Vey. In the English channel we've got Glenn McKnight, Albert Daniels and Dev Anand Teelucksingh. In the French channel, we have Jacques. And we have apologies from Vanda Scartezini and Sergio Salinas Porto. If there is someone who is missing in this call, please let me know, in the roll-call let me know. Our interpreters today are, in the Spanish channel, Veronica and Claudia, in the French channel, Camila and Isabel, and in the Portuguese channel we have Pablo.

CARLOS VERA: This is Carlos Vera from Ecuador.

MARIO ALEMAN: Mario speaking. I would like to remind all participants to state their names when taking the floor. Not only for the transcription, but for the interpreters. So, now, I would like to give the floor to Humberto, for him to continue with this call. Thank you very much.

HUMBERTO CARRASCO: This is Humberto Carrasco for the record. Thank you very much, Mario. I would like to know whether Maritza is on the call. Maritza, are you on the call?

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

MARITZA AGUERO: Maritza Aguero speaking. Yes, I am connected to the call. This is Maritza Aguero for the record.

HUMBERTO CARRASCO: This is Humberto speaking. Thank you very much, Maritza, you were not mentioned on the roll-call. So, who would like to proceed with the adoption of the agenda?

CARLOS VERA: This is Carlos Vera from Ecuador speaking, can you hear me?

MARITZA AGUERO: This is Maritza Aguero for the records. I will read the agenda. So, can you please confirm that you are listening to me? Can you hear me okay?

MARIO ALEMAN: This is Mario speaking. Yes, Maritza, we can hear you very well.

MARITZA AGUERO: So, this is Maritza Aguero speaking, okay. We will begin with the agenda for today. We will have a report on the activities of the At Large sessions, at the Copenhagen meeting. We will have a presentation by Harold Arcos. He is an ALAC member. Then we will have an update on the At Large review report, made by items. This update will be

delivered by Alberto Soto. He's an ALAC member as well. Then we will have a summary of the informal meeting that we held in Copenhagen. This will be reported by Humberto Carrasco, as the LACRALO Chair. And then we will have an update on the working groups and the technology taskforce, by Dev Anand Teelucksingh, because he's the Chair of this working group. Then we will be dealing with any other business, and then we will have an explanation of the terms and conditions of the Capacity Building project. And at the end of the call we will have a webinar. We will speak about the webinar on the empowered community. We will have a participation by some advisors, ICANN Deputy General Counsel. So, thank you very much.

HUMBERTO CARRASCO: This is Humberto Carrasco speaking, for the record. Thank you very much Maritza. So, this is the agenda for today. The agenda is adopted. So, Harold, you have the floor. Go ahead, please.

HAROLD ARCOS: This is Harold Arcos for the record. Can you hear me?

SILVIA VIVANCO: Silvia speaking. Yes, we can hear you, go ahead please.

HAROLD ARCOS: Harold Arcos speaking. Okay, thank you very much. So, I have just arrived home. So, I don't know if we have the slides available on the screen. Do we have the slides on the screen, please? Okay. So, it is

important to highlight that this is a first meeting of the three meetings that we will have in the year. You know we have meeting A, B and C. So, the meeting held in Copenhagen was the meeting A, this is the forum. The main topics that we were developing in this meeting, were the following. In Italy, we have the topic of Accessibility, presented by Cheryl Langdon-Orr. She was explaining to us all the different activities are being carried out in terms of accessibility.

We were discussing about the Adobe Connect technology and people trying to access this technology by mobile phone, so the technical team replied to them, or provided some responses regarding the AC. We're also discussing about screen features for the Adobe Connect, and the technical team explained to us that the Adobe Connect did not allow for screen readers, so it would be quite difficult to think about population of people with visual disabilities, because they would need certain features, and in this case, these features will not be available. For example, in our monthly meetings, because we do not have screen reader available for the Adobe Connect software.

We also had a meeting with Patrick Jones. He belongs to the Global stakeholder group and he said that [inaudible] was asking for more efforts to deliver services to the communities, through, for example, the local offices in ICANN. Sally Costerton, the President Senior Advisor for the GSE Group, also mentioned something about the ICANN, the internet users. She said that they were focusing on the fact of having greater inclusion, greater participation in the ICANN community. The Strategy Director also told us about the impact of public interest in the community, and how this concept is being discussed within the ICANN meetings, and how this concept will impact on the ICANN structure.

We know that the multistakeholder [inaudible] mobile is still active, but they're analyzing the different aspects of public interest within ICANN, and all these aspects were considered in this meeting. As the Operations Director, he also spoke about this issue, and they're creating a survey to collect some information. Then we had a meeting with Rinalia Abdul Rahim, she's a Board member, selected by ALAC. She told us that they were discussing the issue of end-users and the idea is to focus policies within the organization on end-users. So, thank you very much for the slides. Let's continue.

We also had a meeting with the Governmental Advisory Committee. This was a very interesting meeting. Some of the aspects they presented to us by Yrjö Länsipuro, you know Yrjö Länsipuro is ALAC member. He's a liaison with this Governmental Advisory Committee, and he was telling us the GAC created some working groups to deal with the [inaudible] of these on some issues relative to the [inaudible], for example, the [inaudible]. The GAC is also proposing new or best practices to avoid conflicts with gTLD. This attempt will be revised to see if there are vested interests or not, and they were also discussing about the different streams.

For example, when streams are similar, let's take into account, for example, Amazon, and the idea of GAC for the Johannesburg meeting, is to finish with all these proposals. We also discussed the At Large review. The GAC dealt with this issue, and they will be evaluating, assessing how this review will affect the GAC, and the Board and the community as well. And they also were very interested in the work stream two topics, among other things. Now, let's continue with the next slide, please. We also had a meeting with the Capacity Building

working group, led by Tijani Benjema. He updated us with some of the processes that are being carried out. For example, the decisions that are being made, unlike 2016, there won't be 12 webinars, but there will be nine webinars. This is because between August and July, there is little participation, so only nine webinars will be enough to cover all the topics.

However, it is important to highlight that certain initiatives, such as the ones provided by our Secretary or our Chair, are good, because they contribute to strengthening the capacity building for our region. So, these are some of the topics that we discussed, as you can see on the screen. For example, the policy development process. I'm sorry, I know that I am speaking too fast. Sorry for the interpreters, but this is for the sake of time, as you may know. Then the other topic was the ALAC advice.

We were also discussing on the concept of public interest, how diversity is addressed in the under sub regions. Then we spoke about the Whois update, trends, or current trends on security and its impact in the registrant. And then the implications of the At Large review. This is, as you know, a topic which is present in all our debates. Let's go to the next slide, please. So, now we will speak about the meetings that we held with the SSAC. The SSAC told us about certain criteria's regarding the report of the ccNSO, when the SSAC speaks about the possibility of a confusion with streams, this is with capital letters. So they say, the SSAC said that this report is confusing, and that it should be revised. So it means that streams, in capital letters, and those streams which are not in capital letters, should be considered, in order to avoid the

confusion risk. So, the idea is that those streams, which are not written in capital letters, should prevail.

Another important issue that the SSAC highlights is the recommendation of applying the FRC, and this committee also emphasizes the fact of mitigating any risk on the [inaudible] zone. So, that means that this might be confusing for certain characters. And the recommendation would be confusing for different streams. What the TLD can do, is to take into account the recommendations to us to avoid confusion in the resolution. This is very important, because, as you know, we're talking about, for example, the IDN, and this should be resolved in a positive way, and all aspects should be covered in order to avoid any possibility of cybersquatting or other issues related to these streams.

So let's continue. The Outreach and Engagement team was also gathering information. They were creating, or recreated some documents to help ALSs to understand these topics we have. For example, a document speaking about the DNS, Whois is another topic that we discussed. Holly gave us an update on this issue, we spoke about the differential access. Of course, the idea is to balance the access. Some people may have access to a whole set of data, while some other people may have access to only a certain part of the information.

And, of course, this presents certain challenges for the Whois, and there is a need to have different levels of access to information so there would be a protocol required to access to this information, and this is one of the challenges that the group is facing. So this differential access

is required, and a policy is also required because all this issue will affect contracts. We also had our meeting about the At Large review. As you know, this is a very important topic for us. We had certain issues regarding this review. For example, there were some criteria presented in order to create comments and proposals. The idea is to avoid a confrontation, and to have a positive language, or a positive wording. We created a working group, a LACRALO working group, to deal with this At Large review.

We had Alberto Soto as co-Chair, and I was the Chair of this group. And Leon was also present in this working group. In one week, for example, we had two meetings, so we are working very hard, and of course, we created a very collective and collaborative effort. Olivier was in charge of compiling all the opinions and feedback provided by the RALO and all the comments. And this is my last slide. So, now I will reply any questions, so if you have any comments, please feel free to ask questions. Thank you.

[Participant speaking in different language]

HUMBERTO CARRASCO: Humberto Carrasco speaking. Can you hear me?

MARIO ALEMAN: Mario speaking. Yes, I do.

HUMBERTO CARRASCO: Humberto speaking. Thank you very much, Harold, you have made completely [inaudible] what has gone on. So I don't know if somebody has a question or comments?

HAROLD ARCOS: Harold speaking. Well, I think that we have one minute before the 15 target. So, we have time to move ahead.

HUMBERTO CARRASCO: Humberto speaking. I don't see any harm at, so thank you very much, Harold. You've made a very complete report. You made a very good summary. I was there as well. So, thank you very much, once again. Now, Alberto Soto has the floor. Alberto, you may speak.

ALBERTO SOTO: Alberto Soto speaking. Can you hear me okay? Can you hear me?

SILVIA VIVANCO: Silvia speaking. Yes, we do.

ALBERTO SOTO: Alberto Soto speaking. Before starting, I would really like to thank...

UNKNOWN SPEAKER: Sorry, but the sound is choppy. We cannot hear Alberto. Okay. Interpreters apologize that, really, we cannot hear Alberto.

SILVIA VIVANCO: Silvia Vivanco speaking. The interpreters are saying that they cannot interpret you, so the Adigo people will dial you out. So you will receive another call, and you will use another network, because your sound is very choppy. Humberto, you have the floor now.

HUMBERTO CARRASCO: Humberto Carrasco speaking, for the record. So, you will try and dial out Alberto Soto, that's right?

SILVIA VIVANCO: Silvia Vivanco speaking. Yes, we're going to dial him out.

HUMBERTO CARRASCO: Humberto Carrasco speaking. So, why don't we move to the next item in the agenda? So as to take advantage of time, and not to lose time. I think it's my turn to present a report about what we've discussed at that informal meeting in Copenhagen. I will be brief, because in fact, the idea was to meet so that everybody may explain what will happen in the roll-out for migration, particularly. The idea was, first of all, to say that there is a governance group that is working, that's being Chaired at the very beginning by Sergio Salinas Porto, and Sergio certainly apologized for not being present this meeting, but the first meeting of this group will be on April 3rd. The idea is that we will have some documents already drafted, so as to discard them by the end of June.

So we'd like to check about certain amendments we may approve, and then move forward, as we have discussed in the mediation. We listened to some comments, we discussed among all the attendees, the possible alternatives. The governance group, we have the governance groups, to have more people from the Caribbean, so that everybody may have a voice. This is, in simple terms, about the purpose of that meeting in Copenhagen, with the members that could be there. Thank you very much all of you who were there, because it was a very fruitful conversation, a very good meeting, and in this respect, we're really very happy, because we have moved forward and I want to ask something more.

One of the things that we agreed on, during mediation, was the start with webinars, the training during the meetings, and we are doing so. There's some echo. I'm hearing some echo. So, we again want to have webinars every two meetings, so, those of you who are not present at the monthly meetings, there will be a webinar every two meetings. Every other meeting, I would say. This has been discussed in Los Angeles, and I think that we may also be ready to implement the Council of Elders, because we'll be working this week.

During this week there will be a kind of poll and I don't know whether this directive will run up to the end of May, or up to the end of October, I mean, the current authorities. The current authorities. So, this is going to be in Los Angeles, we are happy. It will be tough, but I think that we are meeting our targets, and particularly the deadline. So, this is it. And I don't know whether Alberto is already with that?

ALBERTO SOTO: Alberto Soto speaking. I am here.

HUMBERTO CARRASCO: Humberto Carrasco speaking. Okay, Alberto, so you will have the floor now, so that you may report. And if there is any question about what I said, it will be at the very end that we will have time for that.

ALBERTO SOTO: Alberto Soto speaking. So, can you hear me?

SILVIA VIVANCO: Silvia Vivanco. Yes, we do hear you now. Thank you very much, Alberto.

ALBERTO SOTO: Alberto Soto speaking. Thank you for dialing me out. So, let's go to the other slide, please. The review, these kind of reviews, are established in ICANN's bylaws, the previous review. Can you please move one slide down? The prior review of ALAC was done, and as you can see, it was done in – it started in 2008, as a matter of fact, and did not take into account, because it was not the purpose, the whole of the At Large, it was just focused on the AC. But this review targets the whole of At Large. It includes the RALOs and the ALS as well as the ALAC.

The idea of the review was to result in improvements from the recommendations to the prior review, including everything that I have already just mentioned. Next slide, please. As you can see here, it is

not important for you to remember these dates, because the final report may somehow be modified. I think that we've met this deadline, more or less. So, the intention of the enhanced membership model --

UNKNOWN SPEAKER: The interpreters apologize, but Alberto's sound is choppy again. The interpreters apologize that we cannot interpret Alberto, because his sound is very choppy.

MARIO ALEMAN: Mario speaking. Alberto, good afternoon. Sorry, but we cannot hear you well. Alberto, can you hear me? Mario speaking. Alberto. We are really very sorry, but we cannot hear you well. Alberto? Can you hear me?

SILVIA VIVANCO: Silvia Vivanco speaking. I think that Alberto's call dropped, and there was no possibility of interpreting him. So Humberto, perhaps can you move ahead?

HUMBERTO CARRASCO: Humberto Carrasco speaking. Can you hear me?

SILVIA VIVANCO: Silvia speaking. Yes, we can, Humberto.

HUMBERTO CARRASCO: Humberto speaking. Okay, it seems there are some problems with Alberto today. So why don't we move to the next item in the agenda, Maritza?

MARITZA AGUERO: Maritza speaking. Maritza Aguero speaking. We're going to Dev now, so that he may speak about Outreach Engagement group. Dev, are you online?

DEV ANAND TEELUCKSINGH: This is Dev Anand, yes I am. I hope people can hear me.

UNKNOWN SPEAKER: We can hear you Dev, you may go ahead.

DEV ANAND TEELUCKSINGH: Okay. Alright, well I'll start with the technology taskforce one, because that's the slide up. That's the first up on the screen, so I'll do the technology taskforce first, and then the Outreach and Engagement. So, the technology taskforce met in Copenhagen, and we had a very detailed agenda. We looked at several technology issues. One of them, which I'll focus on, is LACRALO translation, too. We looked at the Adobe Connect recordings and how we're making them more accessible. And also some Adobe Connect connectivity issues that the community has been experiencing of recent.

We also discussed a policy tracking proposal that we submitted to ICANN for better linking of ICANN At Large policy tracking, with how ICANN responds to our advice. We also looked at how At Large could use group chat applications. I'm not going to go through every single slide. So, I'm just going to just mention what the technology taskforce is. We help evaluate and review different technologies, and tools that can help the ICANN At Large community to better accomplish their activities in ICANN, to communicate, to collaborate and participate in ICANN's activities.

And some of these tools, including things such as chat tools, web conferencing tools, captioning, knowledge management tools, anything that will help individual end-users become active in the At Large community. It's open to anybody in the At Large community. Anyone interested in ICT, Information and Communication Technology, and how they could be applied. And we typically have one to two conference calls a month. And there are links there to our wiki page, and anybody can join, just email At Large staff. So, one of the things that we have as a standing thing we do, we have a technologies issues page that tracks possible technology issues noted by the technology taskforce, and the At Large community.

And then what we do, we raise it with ICANN staff, and try to develop solutions or workarounds to the problems that we identify. So, some of the key issues noted, was that one is the LACRALO mailing list translation tool, and making the Adobe Connect recordings more accessible to mobile users, and Adobe connectivity issues. So, I'll focus primarily on the LACRALO mailing list one. The TTF has long noted the [inaudible] of their translation problems with the LACRALO mailing list.

And we submitted them to ICANN, a budget request to get resources to fix the LACRALO tool. So, the ICANN staff is now developing an improved translation tool.

And this is currently being evaluated and tested by the technology taskforce. Somebody implemented a new tool, and I'll provide all of the links to the new translation list, where this tool is being deployed. The subject line of the email is not translated to preserve email trace. The translation tool will notify the sender if the email could not be translated. There's better handling of, I would say, [inaudible] or accents and so forth. Previous versions of the tool would result in the email not being translated.

So, with some ICANN At Large staff members having various accents and [inaudible] in their surnames, the whole email will not be translated. So that's now handled better. Translated emails will also include attachments from the original email, so if an attachment is sent to one list, the other list will get the attachment as well. And there's also provision to allow for text not to be translated. So, you can enclose that text with a certain tack. So, there's a link which has some of the comments and observations to date, noted on our wiki page. And, again, there's a link there to it. The attachments works, the subject line not being translated also works in terms of keeping the thread of conversation.

One of the big challenges of that, while the translation tool will notify the sender if an email can't be translated, the notification doesn't identify which email gives the problem, and what, in the email, gives the translation tool problems. And all of this has been noted on that wiki

page on the slide. But, we need, really, more testers, to really help test the tool. Because it's primarily been mostly me, doing the testing. So, I would encourage anybody who's interested in testing the tool, send me an email or send an email to staff so that you can be added to this new tool. Okay?

I'll probably just stop here in terms of this slide, because there's a lot of information there. And of course, I'll provide a link to the technology taskforce report, and of course, I'm happy to answer any questions on the technology taskforce side of things. Should I now go onto the Outreach and Engagement tool working group next, Maritza? Or should I take any questions now, on the technology taskforce?

HUMBERTO CARRASCO: Humberto Carrasco speaking. Yes, Dev, you may move ahead.

DEV ANAND TEELUCKSINGH: Okay, very well. So let me now, I'm going to share my screen, because it'll probably be a little bit easier to see how this works, because I've several slides here to talk about. Okay, I hope everybody can see my screen. So, one of the things that the Outreach and Engagement sub-committee has been working on is, a sort of At Large community onboarding program. The idea being is that, how do we get persons from a beginner novice, to become an engaged At Large community member? And we kind of broke it down into four stages: promoting At Large; understanding At Large; and then you join At Large, and then you engage. And then those persons that are engaged on At Large, can help promote At Large and so forth. So it's kind of like a cycle.

So, in terms of promoting ICANN At Large, it was to say that ICANN At Large is for anyone that cares about internet governance issues as they affect end-users. And be it technical groups, academia, civil society, consumer groups, enthusiasts, so we welcome people from all different backgrounds, once you have a common interest of how the internet affects them. Now, we know what the At Large community does, we represent the interests of internet end-users and ICANN activities. Okay?

And, by being part of that community, you can help shape these policies being developed by ICANN's multi-stakeholder community. So that affects current users and future users of the internet. But, one of the things that we noted, was, when we start looking at this, you have terms like ICANN, DNF, domain names, top-level domains, country core top-level domains, generic top-level domains, IANA, post IANA stewardship, the list goes on as to the numerous number of acronyms that a person is bombarded with. So what do all of those things mean? And what are those relationships? How are they interconnected?

So, one of the things that we realized, is that although we want to reach out to those persons, if they don't have an understanding of what these terms mean, then there's very low appreciation of the issues involved. So, what we decided that we needed to do, was that we needed to develop a series of audit lessons or presentations, and that could form a toolkit for the At Large community members and educating the wider public. The ALS representatives, can use it to educate members in their organizations in getting persons in their organizations to start participating in At Large. And we can make these audit lessons and presentations online and offline, for ease of use and access.

So we developed three types of presentations. One is, what is the DNF, and who coordinates this stuff? Policy challenges, or issues in the DNF. And the third one was about the ICANN At Large community. So, I'll just quickly just show you some excerpts of the second and third slides. So, what we did for the policy issues, and perhaps what I'll do is present it like this, so it's a little bit bigger. What I tried to do was to make this sort of a broad map of the key policy issues of the At Large community. And you see there are 12 key policy issues, and the idea would be that I made a interactive tool. So, for example, if you wanted to look at new generic top-level domains, you would see a policy summary explaining what the general issues you're going to see about what the policy issue is about. What I've also attempted to do is put links to videos that try to explain the policy issue or the policy challenges. So, the first slide is on the policy summary.

The next slide is, "Why should end users care about the particular policy issue?" And then, "How do you get involved in At-Large?" So, you can learn about what are the past history of statements issued by the ALAC and also what working group you can join to become more active in this policy issue. And you can jump back and forth. So, you can use it as both an interactive tool or for self-learning about the policy issues. Okay? And the third one is the... I'll jump quickly to "Introducing the ICANN At-Large Community."

We may have seen this before, but what I tried to do is explain in 15 slides: What is the At-Large community, the key activities we do, and how we engage with the At-Large community. And the slides, I think we've found these slides based on our meeting with the Next Gen students at ICANN meetings and continually we find these slides. And

of course, I would appreciate any feedback on these slides. Because we tried to make it in as short amount of time. Tried to explain what is the At-Large community, what we do and how to get involved. And I think I'll probably stop there and answer any comments or questions.

HUMBERTO CARRASCO: Humberto Carrasco speaking. Thank you very much, Dev, for your presentation. Is there any questions for Dev? Any comments? I don't see anyone wanting to take the floor.

MARITZA AGUERO: This is Maritza for the record. Humberto, if I may?

HUMBERTO CARRASCO: Humberto speaking, yes Maritza, go ahead please.

MARITZA AGUERO: Maritza speaking. So, I just wanted to say that I don't see any hand raised, no comments, so we can go ahead.

HUMBERTO CARRASCO: Humberto speaking. Thank you very much, Maritza. I've just received a message by Alberto Soto. Alberto, are you on the call?

ALBERTO SOTO: Alberto Soto speaking. Yes, I am on the phone right now.

HUMBERTO CARRASCO: Okay, you have the floor, Alberto. Go ahead please.

ALBERTO SOTO: Alberto Soto speaking. Okay, so let's continue. I'm sorry, because I am in a small town and the connection is not good, so, sorry for that. Hello, can you hear me? Hello.

MARITZA AGUERO: Maritza speaking. Alberto, go ahead please, you have the floor. Go ahead.

ALBERTO SOTO: Alberto Soto speaking, can you hear me?

HUMBERTO CARRASCO: Humberto speaking. Yes, Alberto, go ahead please.

ALBERTO SOTO: Alberto Soto speaking. [The interpreters apologize, but on Alberto's audio is really choppy, and it's not possible to interpret him.] So, Alberto Soto speaking. So, the member of the ALS would become an individual member. And then we would have end users.

MARIO ALEMAN: Mario Aleman speaking. Sorry, Alberto, sorry for interrupting you. But your audio is really choppy, we cannot hear you well. So, we will have to stop and we will have to continue with the call with the other item on the agenda. Humberto, you have the floor, go ahead please.

HUMBERTO CARRASCO: Humberto Carrasco for the record. Thank you very much. Can you hear me? Hello, can you hear me?

MARITZA AGUERO: Maritza speaking, yes, go ahead Humberto.

HUMBERTO CARRASCO: Humberto speaking. Okay, let's continue. Unfortunately, we cannot have Alberto on the phone but he will have another opportunity. Now, I would like to move onto the topic, "Any Other Business." In the Copenhagen meeting, we signed an agreement with LACNIC. The agreement was approved. There were some more amendments to this agreement and after these amendments, this contract will be analyzed, the agreement would be signed in Puerto Iguazú at the end of May. I just wanted to mention that these are certain amendments and modifications in terms of the dates and terms. We will discuss this and together with Maritza we will put this agreement for ratification by the community. We are really happy to have this agreement with LACNIC. I think this will be very good for the regions and for the members of the regions as well. So, I don't know if there are questions or comments on these topics? If that is the case, you have the floor, go ahead please.

MARITZA AGUERO: Maritza for the record speaking. I see Aida Noblia, she wants to take the floor.

HUMBERTO CARRASCO: Humberto speaking. Aida, you have the floor, go ahead please.

MARITZA AGUERO: Maritza speaking. Aida, you have the floor, go ahead please.

AIDA NOBLIA: Aida Noblia speaking. So, I would like to say that I thank you all. Sorry, but I have a slight echo on my line. Can you hear me? Can you hear me okay?

HUMBERTO CARRASCO: Humberto speaking. Yes, we can hear you, go ahead please.

AIDA NOBLIA: Aida speaking. Can you hear me? Okay. Are you hearing me? Well, so I wanted to speak about the topic that Alberto was mentioning. I would like to thank LACRALO because in 2015 you gave me the opportunity to participate in the working party led by Alan Greenberg and Holly Raiche. So, based on that we had been working very hard on the issue especially on the review on the report provided by ITEM and this report was based on certain interviews.

And based on those interviews they created a report analyzing the issues that they found in the ALS's in ALAC and in the RALO's and they created some recommendations and there is an implementation part. And sorry, but I don't have the number of recommendations, I know there are 16 recommendations. So, what caught my attention, and of course this was what Alberto was mentioning, is that as a solution they presented a recommendation number 13. This recommendation is about the functioning of ALS's and the solution for this problem is to eliminate ALS's and to have end users because they say that the mechanism of an ALS is difficult, it's complex to access. So, they were test spotting certain functioning operational issues.

So, in addition to that the RALO's would lose their ability to continue or to communicate with the community but they would be outside certain activities that RALO's usually perform right now. And there are some other issues that have to do with Seat number 15. I mean, there are certain issues, certain elements that then the review team discussed later on and they created a counter proposal. In some cases, this team recognized... ALAC, for example, drafted a report based on the community feedback and the community input and this was also done by the working party.

And based on this information we are now creating a report that will be put forth both and the idea is to provide a reply to the recommendations of this group. So, I would like to thank you all because this was very hard work and it's still a very difficult task ahead and it's a very deep and a very conscious activity. And of course, we have ITEM, I don't want to take too much time talking about this but as you know we're about to vote the report and you can see this report

which is posted in different websites, so perhaps we can get links in the AC room.

But you can find this information in the ICANN webpage. So, based on this report drafted by ALAC, and as you know, the community participated really a lot, the ITEM team realized that the community is a participant, there is an active participation by the community, we had a meeting, a face-to-face meeting in the Copenhagen meeting, we were working with them. And we expect that they modify many of the proposals because at the very beginning they have a biased point of view because they cannot base only in the perceptions of one sector. So, we also sent information based on the points of view of some other parts of the community and we are now waiting for the more comprehensive report. And we are still awaiting the report, the results, to submit this report to the review team to have a final report and to see how we can finish with all this review. Sorry for this quick update but I just wanted to recap and summarize what Alberto was saying.

HUMBERTO CARRASCO: Humberto Carrasco speaking. Thank you very much, Aida, for this update. I would like to give the floor to Alexis and then Alejandro Pisanty and then we will continue with the agenda because we have some other topics to discuss. Alexis, go ahead please.

ALEXIS ANTELIZ: This is Alexis speaking. Can you hear me?

HUMBERTO CARRASCO: Humberto speaking, yes, go ahead please.

ALEJANDRO PISANTY: So, this is Alejandro Pisanty, for the record. Thank you very much. I would like to greet you all. I have carefully read this ITEM report and I have some comments regarding this report. The ITEM report is based on certain perceptions obtained during the interviews, during the surveys, and some people have reacted. However, some other people were providing information to this report such as, for example, certain rates, such as participation rates.

We also provide information about the topics being discussed. Participation is a very certain hot topic. I share many of the conclusions made by ITEM, this part of the comments. I believe that they're focusing on the serious problems that we have and they're focusing on some of the issues that we have in ALAC and in the regions. If we do not assume or take into account these problems in a realistic way and if we believe these are only perception issues, observational issues that have to do with the ITEM's perception, ALAC and At-Large will be decreasing their ability to understand and solve issues. And I also feel that there are certain arguments which are against, but some of these things are not useful and are not enough.

ALEJANDRO PISANTY: Alejandro Pisanty speaking. So, we based on the confidence met, we have to create a model because we have the SO's, the AC's, the CCNSO, the GNSO. So, perhaps we are facing a defensive reply or response to this report and I believe we need a more robust response based on this

effort that we are making, this mediation effort, in order to recognize the real flaws and the real failures that we have in terms of communication at the organizational level, and which are the failures and defects that we need to correct in the future to move forward.

HUMBERTO CARRASCO: Humberto speaking. Thank you very much, Alejandro. I fully agree or I do agree with many things you have mentioned.

MARITZA AGUERO: Maritza speaking. Alexis, you have the floor, go ahead please. This is Maritza Aguero, for the record. Humberto, Alexis is saying that he has some audio issues so he will be typing his comments on the chat. So, we can move on with the agenda.

HUMBERTO CARRASCO: Humberto speaking. Okay, Maritza, thank you very much. So, if that is the case let's continue with Item number 9 which is the webinar.

MARITZA AGUERO: Maritza speaking. I would like to first of all give the floor to Rodrigo Saucedo for him to provide some indication, some introduction, and then we will continue. Rodrigo, go ahead please.

RODRIGO SAUCEDO: This is Rodrigo Saucedo speaking. Can you hear me? We will begin with the webinar but I would like to say that last year we had a meeting with

Humberto and with Maritza. This meeting was about improving the capacity building activities. So, this is the third year we are supporting LACRALO with webinars. One of the problems that was detected was the low participation by the LACRALO community and by end users. So, we decided to provide these webinars on a monthly basis.

MARITZA AGUERO: Maritza speaking. Rodrigo, sorry for interrupting you. This is Maritza for the record. Your audio is not clear. It's quite choppy so could you please speak louder?

RODRIGO SAUCEDO: Rodrigo Saucedo speaking. Can you hear me better now?

HUMBERTO CARRASCO: Humberto speaking. Much better. Go ahead please.

RODRIGO SAUCEDO: Rodrigo Saucedo speaking. So, as I was telling you, one of the main concerns that we had was the low participation that we had by the community, by the LACRALO community in the webinars. So, we decided to, at the end of each monthly call, to have a capacity building webinar. In addition to that, it was also really important to provide certain incentives to the community for the community to be able to participate. And I don't know if you might remember but in 2015 we had a trivia contest and the winner had the opportunity to attend the Buenos Aires meeting.

So, based on that project which was a contest providing an award which was part of the regional strategy, this year we thought to provide all the people participating in the five webinars that will be held throughout the year, at the end of the year we will have a draw with all the people who have participated in the five webinars. And those who respond to our brief survey will be part of this contest and the award would be this person would have the possibility to travel to the ICANN office in Los Angeles office to be trained in ICANN issues.

So, basically, this is the incentive. Tomorrow Maritza and Humberto will be circulating information about this with all the guidelines and rules to participate so that you know about this. Now we will begin with the webinar. First of all, I would like to thank Samantha Eisner for her time, so, thank you very much, Samantha. Now I will give the floor to Humberto so that he can start with this webinar. Thank you very much.

HUMBERTO CARRASCO: Humberto Carrasco speaking. Thank you very much, Rodrigo, for your introduction. Yes, that's right, we would like to thank your participation and I would like to give the floor to Samantha for her to begin with the webinar. Go ahead please, Samantha.

SAMANTHA EISNER: Thank you everyone and thank you for having me. This is Samantha Eisner from the ICANN Legal Department. I'm Deputy General Counsel here with ICANN and I've been involved in the transition process in the new Bylaws development since the transition was announced back in 2014. I was asked to come and speak to you today about the

Empowered Community and what the Empowered Community is and how people can participate in that Empowered Community.

And so, we have a short presentation for you today and it's fine if these slides are provided to any of the participants after or posted on any sites. These can be shared. So, just at the very highest level, the Empowered Community is a new entity that's created in the ICANN Bylaws for very particular purposes and it's to have these nine powers that are identified on the slide in front of you. And we can also work with our Language Services Department to get translations of this done if that's also necessary.

So, the Empowered Community has these nine basic powers that were developed out of the CCWG Accountability process. And those include:

- the rejection of standard bylaws amendments;
- the rejection of ICANN budgets or operating plans or strategic plans;
- there's a right of inspection and investigation;
- there's the right of the community to initiate a reconsideration request or an independent review process if there's enough belief in the community that something that ICANN did needs to be challenged or reviewed in that way;
- there are the right to approve fundamental bylaws amendments. If you recall during the accountability process we actually divided the bylaws into two groupings, standard bylaws

and fundamental bylaws. And so, the fundamental bylaws are the things that are so important to the process, to accountability or to the core of ICANN's mission, that they require a different level of review and agreement by the community in order to be put into place;

- and then, there's also the ability to appoint and remove individual ICANN Directors as well as the ability to recall the ICANN Board;
- and then there are two powers that go alongside the new IANA function performance, and that's through PTI, a company that ICANN started called Public Technical Identifiers. And so, the Empowered Community will have the ability to reject, if there is an attempt to modify the PTI bylaws, for example, and change those in very specific ways because the bylaws were developed through the transition process;
- and then there's also the ability to use the Empowered Community process for the Board to evaluate its rejection of recommendations out of reviews that relate to that PTI, because there are a series of reviews that will happen as part of that PTI process.

So, that's just a very high level overview about what the Empowered Community powers are. And notably, the Empowered Community doesn't have other powers other than that. It's not about a whole new mechanism of acting, it's a way to instead act on these certain powers that are enumerated. And so, how does the Empowered Community

use their power? So, there's a whole escalation process and we have a simple diagram of it on the next page.

But as I said, the Empowered Community is a mechanism through which those decisional participants, or the groups that have agreed to participate in that Empowered Community, how they organize under California laws to legally enforce those powers. And so, the Empowered Community is actually created in ICANN's Bylaws and then those participants in the Empowered Community have to go through and actually take actions to make these powers work.

And so, who can participate in the Empowered Community? There are currently five decisional participants in the Empowered Community, plus all of ICANN's supporting organizations, as well as the At-Large Advisory Committee and the Governmental Advisory Committee or the GAC. And so, that's five. So, I know that this is a LACRALO call, I don't know if the attendees on here are broader than LACRALO, if you attend or are involved in more groups other than just the LACRALO or the ALAC, if you're also involved in the GNSO or other groups. But, what we've done is we've encouraged each of these groups, and I know different groups are at different stages of putting together their own internal processes for how they want to participate in the Empowered Community.

So, here's a short diagram of the seven core steps in the escalation process to use most of these powers that were set out on that first page. So, first, within any of the processes, you need to have a petition, and those petitions get initiated within one of the decisional participants or the individual SO or AC that's participating in the

Empowered Community. And so, each group can set up its own rules for how someone would raise a petition.

And then that petition has to be accepted by that SO or AC in order for the process to keep going. Once that petition's accepted then other parts of the Empowered Community, or the four other decisional participants, have the opportunity to view if they want to support that petition or not. If that petition is supported, you then move to a conference call with the ICANN organization and Board to discuss the petition and issues raised in there. And then it moves to a Community Forum where everyone, not just people who are affiliated with the SO's or AC's that participated in the Empowered Community, can come and have a discussion about the petition.

There's even an opportunity for any SO or AC to submit questions or request for clarification around the petition before you get to the Community Forum process. Next it moves to the Empowered Community taking a decision about that community power. And what that looks like is a vote within each one of the decisional participants. So, for example, if the ALAC, as a decisional participant, needs to take a view as to whether or not it wants to support the use of a power, the ALAC has to set up its own threshold and voting procedures for how that happens.

And then the Empowered Community as a whole tallies up how many of the participants have supported or objected to the action and if they meet some base thresholds then the power is used. And then they advise the ICANN Board of the decision and the next action happens. So, for example, we'll look at the next page, we have a couple of

upcoming opportunities to exercise the Empowered Community rights. So, we know that there will be two items coming up in short order. One is a fundamental bylaw amendment, and the second are the ICANN and IANA budgets. So, on the fundamental bylaw amendment the ICANN Board passed a resolution in February to form a Board Accountability Mechanisms Committee.

This resolution requires an amendment to the fundamental bylaw because what the Board is asking to have happen is for the reconsideration process, which currently in the bylaws requires the Board Governance Committee to hear reconsideration requests. The Board would like that responsibility to be delegated to a new committee of the Board, the Board Accountability Mechanisms Committee. And so, those bylaws amendments will shortly be posted for public comment and after that, if the Board approves of the bylaws, after taking in the community comment and seeing what the community says of it, it then needs to go to the Empowered Community itself to approve those fundamental bylaws.

And so, we're working on a schedule to hopefully convene a Community Forum on this issue during the ICANN #59 meeting in Johannesburg in June. And then each of the groups would have the opportunity to take a decision as to whether or not they support that Empowered Community right. And if they approve, and if enough approve, then the fundamental bylaws amendments will be approved and will go into force. The second opportunity for the exercising of the Empowered Community rights is the upcoming Board decision on the ICANN and IANA budget.

So, what will happen is likely at the Board's meeting at ICANN #59 in Johannesburg, the Board is expected to approve the next year, or the fiscal year ending in 2018, that operating plan and budget for both ICANN and the IANA department. And so, if those get approved, the next thing that happens is ICANN will provide a notice to each of the groups participating in the Empowered Community, and then each of the groups has the opportunity to determine whether or not they want to raise a petition and object to something within that budget process. And then that would kick off the whole escalation path that I showed you on the previous page.

And so, these are two opportunities that are coming up within the near future, as a note, if you are participating in any group that might be interested in exercising an Empowered Community right on the ICANN or IANA budget. It is important that you participate in the public comments process because Empowered Community petitions may only be raised on issues that were raised within the public comment process. And so you have to start planning now in order to prepare for an upcoming petition to reject the budget if that's something that your group feels is important.

So, with that, this is kind of a high-level overview, but if you have any questions I'd be happy to take those now and see if there are any other areas where I can give you information about the Empowered Community. Humberto or Rodrigo, I don't know if I should turn this back over to you?

HUMBERTO CARRASCO: Humberto Carrasco speaking. I will just take the floor to ask if somebody has something to add, or comment or any questions? So, is there any questions? Any questions for Samantha?

MARITZA AGUERO: Maritza Aguero speaking. Humberto, there's no hand up, no chat comment regarding what Samantha has said.

HUMBERTO CARRASCO: Humberto Carrasco speaking. Thank you very much, Maritza. So, thank you very much, Samantha, because this has been a very good report and a very good presentation for us. Thank you very much for being at our meeting.

SAMANTHA EISNER: Thank you very much for having me.

HUMBERTO CARRASCO: Humberto Carrasco speaking. Okay, since there are no further questions. Maritza, would you please speak about the poll?

MARITZA AGUERO: Maritza Aguero speaking. Yes, Humberto, thank you very much. Now, we have a poll, an exit poll, you can see it at the right of the screen. It's to measure the level of participation and the level of understanding of the webinar. So, staff, you have the floor.

MARIO ALEMAN:

Mario Aleman speaking. Thank you very much, Maritza. Please answer the poll. We are going to read it out loud.

The first question is, how is the technology used for the webinar? Very good, good, sufficient, bad, very bad. Now vote. You may also abstain. So, please take time to vote, and then we will move to the second question. Okay, I think most of you have answered question number one, so, now we're moving to question number two.

Question number two reads, did the speakers demonstrate mastery of the topic. Extremely strong, first option. Strong, second option. Sufficient, third option. Weak, fourth option. Extremely weak, fifth option.

Hello, good afternoon, somebody is speaking. I'm using the telephone. Is it possible to send an email because I'm on the road right now? Mario Aleman speaking. Yes, of course, we will email this exit poll to you. Now, we will move to question number three. Thank you very much for answering question number two.

And question number three reads, are you satisfied with the webinar? Extremely satisfied, satisfied, moderately satisfied, slightly satisfied, not satisfied at all. Thank you very much for answering.

Question number four. How many years of experience do you have in the ICANN community? Less than one, one to three, three to five years, five to ten years, option number five is more than ten years, and then you have the option of no vote.

Okay, thank you very much for answering this exit poll. And if you have any comments, any feedback, please let us know. Humberto, you have the floor now.

HUMBERTO CARRASCO: Humberto Carrasco speaking. You're welcome, Mario. Thanks everybody who has attended this call. We have a very high level of attendance so thank you very much. And it was okay, I think, to have a webinar in the monthly call, because we have had certainly a very good number of attendees. Is there any other questions? Because otherwise we will conclude the call. So, good morning, good afternoon, good evening or good night to all of you. Maritza, I see your hand is up.

MARITZA AGUERO: Maritza Aguero speaking. Yes, Humberto, thank you very much. This has been a very good strategy to include and to schedule a webinar in our monthly call as we have already said in an email. Those of you who have not answered the exit poll, we have sent it and we will also email to you through the mailing list the report and all the stuff. But thank you very much for your participation.

HUMBERTO CARRASCO: Humberto Carrasco speaking. Thank you very much, Maritza. And I formally conclude the call. Thank you very much.

MARIO ALEMAN: This is Mario speaking. The meeting is over. Please remember to disconnect your lines.

SILVIA VIVANCO: Silvia Vivanco speaking. Thank you everybody. And thank you, Dev, for your comments.

DEV ANAND TEELUCKSINGH: You're welcome. Take care. Good night.

SILVIA VIVANCO: Somebody is speaking. "Will you email the exit poll, Silvia Vivanco?" Yes, we will email everybody the exit poll. "Thank you very much, Silvia." Good evening everybody, good night, bye.

[END OF TRANSCRIPTION]