Overview:
The Board shall cause a periodic review of ICANN's execution of its commitment to enhance the operational stability, reliability, resiliency, security, and global interoperability of the systems and processes, both internal and external, that directly affect and/or are affected by the Internet's system of unique identifiers that ICANN manages. The review will be performed in two phases, SSR1 and SSR2, and will cover workstream outputs from fiscal years 2012 to 2019.

Section I: People (as of 31 March 2020)

| Wiki Page: | SSR2 Wiki Home Page |
| Contact the SSR2-RT: | input-to-ssr2-rt@icann.org, reviews@icann.org |
| Review Questions: | icann.org | reviews@icann.org |

Volunteer Participation Rate

- 0% Complete
- 100% Complete
- 65% Participating

<table>
<thead>
<tr>
<th>Volunteer Participation Rate</th>
<th>65%</th>
</tr>
</thead>
<tbody>
<tr>
<td>0% Complete</td>
<td>100% Complete</td>
</tr>
</tbody>
</table>

Section II: Financial Resources (as of 31 March 2020 - Additional funding needed to complete the Review Team's work was approved by the Board in November 2019)

<table>
<thead>
<tr>
<th>Direct Review Costs (1)</th>
<th>Approved Budget</th>
<th>Spent to Date (3)</th>
<th>Committed Services (3)</th>
<th>Total Spent and Committed to Date</th>
<th>Remaining Budget</th>
</tr>
</thead>
<tbody>
<tr>
<td>Professional Services</td>
<td>$310,000</td>
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<td>$160,000</td>
<td>$150,000</td>
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<tr>
<td>Travel</td>
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<tr>
<td>ICANN Org Support</td>
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<tr>
<td>Total</td>
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<td>$560,000</td>
<td>$70,000</td>
<td>$630,000</td>
<td>$170,000</td>
</tr>
</tbody>
</table>

(1) Excludes ICANN organization and overhead allocation.
(2) Based on the most recent month and financials (may not include recent expenditures). Represents expenses incurred since inception of work.
(3) Professional services includes services from signed contracts to be provided or invoiced.
(4) As noted in FY19 Operating Plan, a new “standard” assumption of 10 supported travelers was implemented for each review. This resulted in a revised baseline travel budget of $195,000.

Section III: Milestones (as of 31 March 2020)

- **Review Planning**: 15% of total effort
  - Determine leadership
  - Adopt and publish Terms of Reference
  - Adopt and publish Workplan
  - Send adopted Terms of Reference to ICANN Board
  - Develop and adopt outreach plan
  - Develop and adopt template for findings and recommendations

- **Research/Conduct Review**: 40% of total effort
  - Complete repository of background materials
  - Identify briefings/data sources needed
  - Receive answers from ICANN staff, and generate any follow-up queries
  - Workstream 1 - SSR1 Evaluation of implementation
  - Workstream 2 - ICANN SSR
  - Workstream 3 - DNS SSR
  - Workstream 4 - Future Challenges
  - Workstream 5 - IANA Transition

- **Draft Report**: 25% of total effort
  - Administrative duties, formatting
  - Internal review of workstream output and draft recommendations
  - Outreach on draft recommendations
  - Assemble draft report
  - Approve draft findings and recommendations
  - Publish draft report
  - Public comment period and outreach on draft report

- **Final Report**: 20% of total effort
  - Update Draft Report
  - Approval Process
  - Send Final Report

**TOTAL**: 80% Complete

- Complete the Review Team work plan. Incomplete milestones reflect approximate percent completion rate.