OCTO-SSR Team Request Types

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OCTO SSR Team

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- Dave Piscitello – VP Security and ICT Coordinator

- Carlos Alvarez – SSR Technical Engagement Sr. Manager Security

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Request Types

OCTO-SSR Training is a request driven function

⊙ Capacity Building

⊙ Technical Assistance

⊙ Public Safety Community Training

⊙ Trusted Relationships

⊙ Other Training

Capacity Building

Technical Training

⊙ ccTLD Operations
  o Performs and collaborates with partners on ccTLD operations.
    Operational training is divided into three primary courses:
    • IROC – Initial Registry Operators Course
    • AROC – Advanced Registry Operators Course
    • SROC – Security Registry Operators Course

⊙ DNSSEC
  o Assists ccTLDs and other operator type (ISPs, etc.) with the preparation to sign TLD zones or handle signed zones.

Technical Assistance

- ⊙ DNSSEC Implementation
  - o Assists ccTLDs with DNSSEC implementation.

- ⊙ Other assistance as requested that fits within the limited scope of the ICANN mission
  - o OCTO-SSR will assist with technical assistance of other entities (ie. public safety community) as it relates to the ICANN mission.

- ⊙ DNS Abuse
  - o Assist with DNS Abuse issues as requested. This includes, but is not limited to the Public Safety Communities.

Public Safety Community Training

- ⊙ Understanding DNS Abuse
    - o OCTO-SSR works with law enforcement and other members of the Public Safety Community to build and strengthen the foundation of understanding how the DNS can be abused.

- ⊙ Incident Assistance
    - o At the request of Public Safety members, OCTO-SSR will assist in incident resolution insofar as it pertains to ICANN's limited remit.

Trusted Relationships

OCTO-SSR builds and maintains trusted relationships with many entities, including:

- ⊙ Public Safety Communities
- ⊙ TLD Communities
- ⊙ DNS Industry

If requested, OCTO-SSR gives advice to these community members in relation to the operation of the DNS and with the policies of ICANN and it's limited scope and remit.

Other Training (as requested)

OCTO-SSR can perform other training as requested by the community. Training in the past has included:

⊙ Attack Contingency Response Planning (ACRP)
   ○ A course about preparation and mitigation of an attack as it relates to the operation of a ccTLD

⊙ Implementing Cyber Security Frameworks
   ○ A course to help ccTLDs and other entities understand, and plan for, the implementation of Security Frameworks (such as NIST, ISO 27001/2, CSC, and others)