RECOMMENDATIONS 16: EVALUATE POST IMPLEMENTATION POLICY IMPACT

STRATEGIC ALIGNMENT

Part One - Which ICANN Objective does this meet

Promote role clarity and establish mechanisms to increase trust within the ecosystem rooted in the public interest. See Strategic Plan, page 23 at: https://www.icann.org/en/system/files/files/strategic-plan-2016-2020-10oct14-en.pdf.

| Alignment with Strategic Objectives | | | | |
|-------------------------------------|--|--|--|--|
| Goal | Shared understanding by Board, staff and stakeholders of the allocation of responsibilities for design, development and implementation of policy and operational processes. - Shared understanding of the roles, responsibilities and accountability of the | | | |
| | Board, staff and stakeholders Board, staff, and stakeholders use | | | |
| Project/Recommendation | Recommendation 16: That a policy impact assessment (PIA) be included as a standard part of any policy process. | | | |

SCOPE DESCRIPTION

Scope Statement

- 1. Staff to indicate when the implementation of the DMPM recommendations is expected to be completed and whether any of these actions are included:
 - a) Develop an analytical framework for assessing policy impacts.
- 2. The GNSO Review Working Group to determine what should be measured and corresponding metrics. As part of this determination:
 - b) Staff to provide recent experience to review some policies that have been implemented.
 - c) Staff to provide the DMPM strawman to assist the community in identifying metrics that can be used to test policy effectiveness.
- 3. The GNSO Review Working Group to review the PDP Manual to determine what changes, if any, need to be made to make post-implementation policy effectiveness evaluation an ongoing rather than a periodic process and to include an assessment period at the start of the implementation process.
- 4. The GNSO Review Working Group to develop guidelines for how implementation of policies should be evaluated.

Upon completion of the above steps, the GNSO Review Working Group to determine whether this recommendation has been implemented.

Out of Scope

The above scope is sufficiently clear.

Assumptions

That the recommendations will require changes to the GNSO Operating Procedures.

Deliverables

Insert

OPTION ANALYSIS

None were considered or were necessary to be considered.

SOLUTION

- 1. Staff notes that recommendation 16 appears to be addressed in the Final Report of the Data and Metrics for Policy-Making (DMPM) Working Group DMPM Final Report: http://gnso.icann.org/en/issues/dmpm-final-09oct15 the GNSO Council passed a motion to approve the Data & Metrics Working Group Recommendations (non-PDP) as detailed in the Final Report at: http://gnso.icann.org/en/issues/dmpm-final-09oct15-en.pdf. See the motion at https://community.icann.org/display/gnsocouncilmeetings/Motions+21+October+2015. Some of the recommendations in the Final Report resulted in revisions to the GNSO Operating Procedures, Version 3.2 published on 17 February 2016 (https://gnso.icann.org/en/council/annex-2-pdp-manual-16feb16-en.pdf) as follows:
 - a. Recommendation 3 directs staff to create and publish new templates of the Issue Report, Charter, and Final Report templates in Annex 1 of the GNSO Operating Procedures, Working Group Guidelines, Section 5, Products and Outputs; Complete work product templates were created and deployed in the GNSO Operating Procedures, page 57 and on the GNSO Site: https://gnso.icann.org/en/council/procedures:

Charter Template (http://gnso.icann.org/en/council/GNSO-GroupName-Charter-yyyymmdd-template.dotx): contains new section to direct Drafting Team in the "Deliverables & Timeframes" section. This also has been added to the GNSO Initial Report Template on page 9. See: http://gnso.icann.org/en/council/GNSO-GroupName-InitialReport-yyyymmdd-template.dotx.

"If the WG concludes with any recommendations, the WG must include a **policy impact analysis** and a set of metrics to measure the effectiveness of the policy change, including source(s) of baseline data for that purpose:

- Identification of policy goals
- Identification of metrics used to measure whether policy goals are achieved
- Identification of potential problems in attaining the data or developing the metrics
- A suggested timeframe in which the measures should be performed
- Define current state baselines of the policy and define initial benchmarks that define success or failure
- Metrics may include but not limited to (Refer to the <u>Hints & Tips Page</u>): https://gnso.icann.org/en/council/procedures/hints-tips
 - ICANN Compliance data
 - Industry metric sources
 - Community input via public comment Surveys or studies"
- a. Recommendation 6 directs staff to update Annex 2 Policy Development Process Manual, by adding a new Section 4.5 2 Metrics Request Decision Tree and Form; complete – feeds into a. above;
- b. Recommendation 7 directs staff to import the Metrics Request Decision Tree found in Annex B and Metrics Request Form found in Annex C of the Final Report into Annex 1 Working Group Guidelines. Complete feeds into a. above.
- 2. Staff reviewed the revised GNSO Operating Procedures v3.2, which appear to complete the implementation of recommendation 16.
- 3. Staff hereby presents the results of the review to the Working Group.
- 4. The Working Group will determine whether the revisions constitute the implementation of the recommendations.

KEY DEPENDENCIES

- 1. Approval the recommendations to be included GNSO Operating Procedures by the GNSO Council.
- 2. Publication of the revised GNSO Operating Procedures, which occurred on 17 February 2016.

RISK IDENTIFICATION

Risk was identified as lack of approval by the GNSO Council.

KEY PERFORMANCE INDICATORS

It is not clear to staff whether a KPI applies in the implementation of these recommendations.

NECESSARY TO PROCEED

Next Phase Activities/Resources

None.

| Reviewers | | | | | | |
|---------------------------|-------|-----------|--|--|--|--|
| Name | Title | Date Sent | | | | |
| GNSO Review Working Group | | | | | | |

| APPROVERS | | | | | | |
|---------------------------|-------|--------------------|------|--|--|--|
| Name | Title | Approval Status | Date | | | |
| GNSO Review Working Group | | | | | | |
| GNSO Council | | | | | | |

| REVISION HISTORY | | | | | |
|------------------|---------|---|-----------------------|--|--|
| Date | Version | Description | Author | | |
| 10 May 2017 | V1 | Separated from Recommendation 18 into its own | Julie Hedlund, Policy | | |
| | | charter per meeting on 27 April 2017. | Director | | |

Attachments, as applicable:

None