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GISELLA GRUBER: Good morning, good afternoon, and good evening to everyone. Welcome to the At-Large regional leadership call on Wednesday the 15<sup>th</sup> of February at 17:30 UTC.

On today's call we have Oliver Crépin-Leblond, Satish Babu, Humberto Carrasco, Judith Hellerstein, Dan O'Neill. On the Spanish channel we have Maritza Aguero. We don't have anyone currently on the French channel.

Apologies noted from Wolf Ludwig and Aziz Hilali.

From staff we have Heidi Ullrich, Silvia Vivanco, Ariel Liang, Dan O'Neill, Evan [inaudible] and myself, Gisella Gruber.

The Spanish interpreters this evening are Veronica and David. And our French interpreters are Camila and Isabelle.

Glenn McKnight has also just joined the call. Welcome Glenn.

If I could also please remind everyone to state their names when speaking, not only for transcript purposes, but to allow our interpreters to identify you on the other language channel, and to speak at a reasonable speed to allow for accurate interpretation. Thank you and back over to you Olivier.

OLIVER CRÉPIN-LEBLOND: Thank you very much Gisella. Oliver Crépin-Leblond speaking. And this is our regional leadership call. We have one hour to go through a very packed agenda today. And so I'll ask everyone to be quite compact, I

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*Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.*

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think compact is the right word for this, in their statements. And I'll try and be as quick as possible and efficient as possible as well.

Just a quick question. Is there any addition to the agenda to add to AOB after all of the items that we have here?

I don't see anyone putting their hand up, so the agenda is adopted as is. And the first item is the RALO response to the ITEMS draft report. ITEMS is the organization that has performed the At-Large review. And as you are all aware, it contains, the review report contains some quite controversial, should I say, controversial points and suggestions, many of which actually would have effect RALOs.

The question, and I would have hoped that you've all been following this, the question really is whether we should just let the At-Large review working group work on a response? I know that they are starting work on this, and they will submit an ALAC response, a unified ALAC response.

But of course, one of the concerns that I've had is that this is just one response, and since some of these points really relate down to the RALOs and down to the At-Large structures, one of them actually promoting the, well, the empowered community model, empowered membership model, I think, as they call it, the EMM, that somehow puts individual members on the same level as At-Large structures, because RALOs are really working primarily with At-Large structures.

I thought we would have a quick discussion here as to what we think, we as in RALO leaders, how could we get our ALS involved? Whether we should get At-Large structures, individual At-Large structures to

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comment on the public comment? Because one of the concerns that I've seen is that it looks as though...

We have to remember, this public comment goes back to ITEMS for review. So the public comment takes place, then the comments will go back to ITEMS, and it looks as though they are more impressed by having a large number of responses rather than one response that encompasses many other, many points of views and coordinates that single response.

So, should we play the numbers game? Should we play the volume game? Should we...? And I think that Satish in the other call, call this astroturfing. Was it the word, should we astroturf? Big question mark. And I thought we could spend a few minutes to discuss this. So, the floor is now open for your suggestions as to what RALOs should do to respond to this public comment, and how can we engage the ALSes?

Don't all jump at once, please. Still on this call? Big question mark. So, no suggestions for the time being.

HEIDI ULLRICH: Olivier, this is Heidi.

OLIVER CRÉPIN-LEBLOND: Yes, Heidi.

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HEIDI ULLRICH:

It may be that that is consensus, if everyone agrees with you. That might be that you know, the idea would be that the RALOs do work together to put in a comment or comment individually, on the draft report, to make sure that their views are heard. I mean, given the significant changes that this report suggests for the RALOs, including that there will be no RALO leaders, you know, that it would actually be within the ALAC, that's significant, their EMM on different roles for individuals within the RALOs, within, as part of the At-Large structures and individuals.

These are really significant changes. Thank you, Olivier.

OLIVER CRÉPIN-LEBLOND:

Thanks very much Heidi for this. It's Olivier speaking. Indeed, I mean, you've laid out, of course, it's not only the membership model with the At-Large structures and the individual members, but it indeed also talks about an ALAC that is primarily composed of the RALO leaders that would then both have an ALAC function, and running their RALO.

So there is certainly points that actually touch directly on the very structure and varied processes that we use in our RALOs. I see two people in the queue, right now. So, let's get going, and let's start with Glenn McKnight. Glenn, you have the floor.

And Glenn, either you're muted or your mic does not work.

Okay. Whilst we try and work out the microphone problems with Glenn, or someone tries to call him or find another way, let's have Humberto Carrasco, please.

HUMBERTO CARRASCO: This is Humberto Carrasco for the record. Thank you very much. I'm sorry for the background noise, but we have a landline. So, we asked for the creation of a working group in relation, just to see if we can create some input regarding this report generated by ITEMS, so the idea is to make contributions from the region's point of view.

That is our idea. Can you hear me? This is Humberto speaking. Can we hear you?

OLIVER CRÉPIN-LEBLOND: Yes, yes, absolutely Humberto. So, we've heard that. So that's one solution, or one suggestion is to have the region coming up with a statement. If I understand correctly, would this statement be submitted directly to the public comments? Or would this statement be submitted to the ALAC for forwarding, Humberto?

HUMBERTO CARRASCO: This is Humberto speaking. Thank you very much for your question, Olivier. The idea is that we generate a brief public comment. We can deliver that to ALAC. I mean, we haven't discussed that yet, but perhaps we can do that. We can send it to ALAC, or we can just send it directly to the public comment. That would be discussed later.

OLIVER CRÉPIN-LEBLOND: Okay, thank you Humberto. Next is Satish Babu.

SATISH BABU: Thank you Olivier. Satish for the record. I hope I'm audible.

OLIVER CRÉPIN-LEBLOND: Perfectly.

SATISH BABU: Right, thank you. So for APRALO, we have our monthly call tomorrow, and we were hoping to discuss the exact mechanisms of our [inaudible] tomorrow, but clearly [inaudible] something that should be [inaudible] tomorrow. Now, on the one hand, we see the value in [inaudible] partaking in the public comment pluses. On the other hand, we do not want to be seen leaving them in any which way, which would not be good.

So there has not been a kind of [inaudible] RALOs, or the ALSes that are aware that the public comment is going on, and many of them would have taken a look. Now, there is one thing that [inaudible] discuss all of the ins and outs and the, the specific issues that we see in our community forum like a public, like a monthly call.

So, that would be kind of [inaudible] by a team. So, we summarized, we see the value in our ALSes participating, and we hope that the ability of [inaudible] that we will decide [inaudible], where the ALSes will be encouraged to participate, but we don't really want the kind of be seen as either inviting them or pressuring them, or leaving them to [inaudible]. Find a balance that we would like to kind of [inaudible] about. Thank you.

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OLIVER CRÉPIN-LEBLOND: Thank you very much Satish. It's Olivier speaking. Thanks for letting us know what's going on in APRALO. I wonder, actually, if the other RALOs have also been discussing the review on their monthly calls. Could I perhaps ask now whether we've managed to get Glenn McKnight back on the call?

JUDITH HELLERSTEIN: This is Judith Hellerstein. He asked for us to call him in Iceland.

GISELLA GRUBER: Olivier, Gisella speaking. We are busy dialing out to him now. Thank you, he will be joining momentarily.

OLIVER CRÉPIN-LEBLOND: Okay, thanks for this Gisella. Maybe Judith, maybe perhaps you know whether, since you are the secretary of NARALO, has there been a discussion on the NARALO call about this topic?

JUDITH HELLERSTEIN: This is Judith Hellerstein for the record. There hasn't been a discussion on here, but there has been a very active discussion on the At-Large page. But not necessarily on ours.

OLIVER CRÉPIN-LEBLOND: Are you planning to take this to your members? Or...?

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JUDITH HELLERSTEIN: We took it to them. We put it... We put an email [inaudible], necessarily [inaudible] people, yes?

GISELLA GRUBER: Sorry to interrupt you, it's Gisella speaking. I don't know if you're too close to your microphone, but we're having difficulties interpreting. But if you could just speak a little softer, much appreciated. Thank you.

JUDITH HELLERSTEIN: Sorry, is this better?

UNKNOWN SPEAKER: No.

JUDITH HELLERSTEIN: So, let's try fixing the audio.

OLIVER CRÉPIN-LEBLOND: All right. And I've heard Glenn McKnight in the meantime, so could we please have...? Is that correct?

GLENN MCKNIGHT: Yes. Okay. Let me jump in while Judith is adjusting her audio. Hi everybody. Okay. We have not had an intense discussion. Most of the people have been jumping on the bandwagon at the At-Large section,



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because our Skype channel is not a very active channel. A lot of our activity in the last little while has been our agenda for our GA and a lot of logistical issues.

But I'll pick up the ball and really try to drive the discussion on this issue. But I have been posting some comments earlier in the chat. Frankly, I think this is a monster, this report. Tweaking it, trying to make it look better, it's like putting lipstick on a pig. It is poor research. I'm not sure where they came with some of this analysis, especially with...

And even though I did reach out to the three researchers to give questions before it was launched on the working groups, it failed to do that. It came up with some glaring errors in terms of the social media use that we do, even acknowledging the fact that we have a social media group.

The thing that really gets my crawl is coming up with this idea that the RALO chair can also be the ALAC person as well, double duty. This is just, this is an embarrassment. I thought it was bad enough, but then they went back and did some tweaks, and I'm not sure what rock they've crawled out of, but this is not a good report.

And frankly, I really don't understand how to make it better. It will take a major amount of effort to back. And the membership model, the flawed model as well, we've had, we stimulated a discussion on the ISOC list, and Alexander [inaudible], Olivier, you jumped in as well, we had probably a more heated discussion through the ISOC delegate list in the last month that I've seen even in our own lists.

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But frankly, my personal opinion, I think it's something that would take a very, very large amount of work to go back and I don't think our discussion on the At-Large list was helpful in terms of how we approached it. Perhaps we should have broken it down into sections and looking at each and every one of those recommendations, but my honest opinion is, if I think this is a serious, serious, poor document.

And it's the, you know, the cattle or the horse is out of the barn. I'm not sure how much damage control you can do on this. You had a lot of people with long knives that came out, and it was vicious in some parts. It really didn't recognize the great work that was done by a lot of very dedicated volunteers, posting the travel list is an insult as well to the people who have dedicated so much time.

It's very upsetting to me, but I'm not sure if other people share the same view. But that's my perspective. That's it from me. Back to you, Olivier.

OLIVER CRÉPIN-LEBLOND: Thank you Glenn. Next is Judith Hellerstein.

JUDITH HELLERSTEIN: Hi, this is Judith Hellerstein for the record. I hope this is better.

OLIVER CRÉPIN-LEBLOND: Still a little bit loud.

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JUDITH HELLERSTEIN:

Oh. It's loud? Oh, okay. Sorry, then I'll talk softer. So, I agree with Glenn on those items. I think that they do not recognize all of the efforts that volunteers have put in, all of the time. I think it's impossible for a RALO person to also be an ALAC person, there is just not enough time.

It just... We have been doing so much work in the RALO, and in trying to get new people activated, we will not be able to do it. And then [inaudible] suggest even worse, that we have all individuals. We're never going to get any active people. People will just turn off. We need to have an organization members, and people feed to the group.

We can have individuals, but we also have to figure out how we are going to get them motivated, and it is not enough time for everyone.

OLIVER CRÉPIN-LEBLOND:

Thanks for this Judith. It's Olivier speaking. I think we need to get through to action items, because the time is ticking, and of course, we have a lot of other things to discuss today. I was going to propose the following thing. So, on the first hand, we definitely need to have a cross-RALO follow-up.

I would suggest perhaps... Because here, we have an At-Large workspace, ALAC response to the At-Large review draft report. I would suggest creating a Wiki page that looks specifically at the points in the At-Large review draft report that would effect RALOs and RALO leadership, and therefore we can lay out on that page, and I think that's probably pretty straight forward to do, layout the different points in very succinct and compact manner.

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Then we can point our ALSes to this, and get them to comment on it, but at the same time, we can use that as a basis to draft a common RALO comments, that the RALOs, the five RALOs can file together, or file independently, if we all want to file the same statement independently.

If ITEMS starts looking at numbers, I'm sure we can produce lots of numbers and lots of people, then of course, we need to get our ALSes in there. So first, cross-RALO Wiki page with the points specifically that effect the RALOs and the ALSes. Secondly, I would say that once this is done, there should be an At-Large webinar on this. Not the one where ITEMS is going to take us through all of the wonderful things and so on, but a webinar that will focus specifically on what problems we are seeing with the report.

And explain to our ALSes, and find out whether there is, indeed, agreement from our At-Large structures about the points that we as RALO leadership are seeing. And thirdly, I personally, and this is just a suggestion from me, I think we need to get our ALSes to write to and respond to this independently also respond to this public comment, so that we show one thing that has been of grave to concern to me, which I think is actually completely wrong, which is that, it says in there, on several locations, the 15 member ALAC and the regional leaders are just playing a game of dancing chairs, and are totally unrepresentative of anybody out there on the internet, of any internet user.

I'm paraphrasing, of course. But I would like to see whether really that is the case or not. I certainly see a lot of At-Large structures that are involved. I see some that are not involved. But I really think we need to show that we've got these At-Large structures actually responsive. And

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otherwise any kind of response that comes from the top, from the leadership, from the ALAC, is just going to be brushed aside and say, honestly, those people that are travelling business class and happily enjoying themselves around the world, completely wrong of course, but that's what is being said.

It's those people that have drafted this without the end users actually being aware of that. Glenn McKnight.

GLENN MCKNIGHT:

Yeah, it sounds, Olivier, that if we had a few beers, we'd get even more vocal on this. This is the first chance we really had a chance to talk about this, and we haven't had a secretariat leadership call for quite a while, and it sort of slipped through, but you know, I cannot downplay the fact that they've singled out certain individuals that were doing, it's like rotating chairs.

But if your rules and procedures don't limit the time you serve. If your rules and procedures allow for you to serve different positions over time, and if your community is happy with your performance and your hard worker, who cares? Why judge these people? And it's in such a nasty and vindictive way. It's really unacceptable.

You know, I've served different roles. It has all been a learning opportunity. I don't think I've used the system, and I don't think you've have, and I don't think Satish has, or any of us. And I know that Judith has not served very long either, and so if she served again as a secretariat, she's on the treadmill? She's on the trough? This is unacceptable.

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And you know, we have to use strong language that they've done some real disservice to people who have showed loyalty and dedication to the end users. So yeah, so if we could just full circle. Happy to spend time working on, from our RALO perspective, I will encourage, we'll do a webinar, we'll encourage people, or ALSes to read the document, or even if we can do a precis of it, even they read bits and pieces, not the whole thing, but we'll try to do a synopsis, but yeah.

It's a serious situation. And I'm really disappointed that they came back with the re-write and it's version two, it's like a bad movie adding a sequel.

OLIVER CRÉPIN-LEBLOND:

Thanks for this Glenn. It's Olivier speaking. So you've mentioned in the chat, please setup the Google Doc and we can add content and subsections. Let's start a Google Doc as well please, as an action item on this. And of course, we will be sharing the Google Doc among ourselves, and if we want, we could probably also share it among our At-Large structures once we have a first draft of this.

I'm eager to get a move-on, and thanks very much for all your suggestions here. I think we're doing good progress on that. Let's go for something a little bit happier than what we've been discussing so far, and it's the DBDDP, did I get it right? No, I put one too many P's, it's the triple DP, the document development drafting program with some primers.

Now, if you recall, Dan O'Neill and his team was working on some primers being put together, and we have some policy development

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process primers. Dan O'Neill, you are on the call, welcome. And the floor is yours. Please take us through this.

And it appears that your system is not working. We cannot hear you, Dan. It would have been [CROSSTALK]...

GLENN MCKNIGHT: I think Sam was working on two of them. I think one is available, according to Sam, she was saying, a couple of weeks ago.

HEIDI ULLRICH: This is Heidi. [CROSSTALK]

OLIVER CRÉPIN-LEBLOND: Now we have Dan O'Neill. Okay, Dan, the floor is yours. Go ahead, welcome.

DAN O'NEILL: Olivier, thank you very much. I want to be very conscious of the time. I just want to touch upon very quickly the document development and drafting pilot program, as Olivier correctly points out. We do now have three primers up on the Wiki page for review, and I would like to follow-up on the note that Silvia circulated out just a few days ago.

We would absolutely encourage your review, your comments, suggestions, edits, everything to these as we go through these early primers. We really do want to be able to... on what makes sense, the most sense for the communities, the stakeholder communities, what is

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most useful, so that we can modify these templates in such a way that they are much useful for you.

So, at this point, we do have three primers, ICANN and the wider internet governance landscape. The second is introduction to WHOIS, the third is the new generic top level domains. I heard Glenn mention that Sam is working on another. That is true.

I'm still waiting submission of that. And then we are also going through the process right now of identifying other potential primer topics, as well as reviewing upcoming PCPs that we may be able to write primers on as well. So, let me stop there in terms of an overview, and open it up for any questions.

OLIVER CRÉPIN-LEBLOND: Thank you very much, Dan. It's Oliver Crépin-Leblond speaking. I note that currently the policy development primers are behind a login. I gather, is that just temporary whilst you get us to review this?

DAN O'NEILL: That is correct. Again, Olivier, we have had a little bit of difficulty in terms of matching up particular PCPs with the primer process. So, we kind of feel like there is some out there right now that makes some sense. We are working with ICANN staff to get those up, because again, that was the original target for these primers and certainly what we wish to focus on, really kind of just filling in the gaps with these more general primers on subjects of interest.



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OLIVER CRÉPIN-LEBLOND: Okay, thanks for this. So, the floor is open for any questions or comments on this. I note that at the moment, there is just one primer posted, if I have this correctly. There is a queue. Glenn McKnight, you're the first one in the queue. You have the floor.

GLENN MCKNIGHT: Okay. Hi Dan, it's Glenn for the transcript record. Can you give me a simple roadmap on the learning approach? This one is available first, but would the other ones, when the other primers become ready, they would be the precursor to this one? Just walk me through the roadmap for learner, for a novice to actually adopt the material, and then in the process for learning.

DANIEL O'NEILL; Well, again, this is Dan O'Neill for the record. Glenn, the focus, you know, for us, we're really trying to understand exactly what that sweet spot is in terms of, you know, kind of entry level for where we are writing at. As you will note, these are not, we did not follow the same template, and I also feel like they kind of enter at different levels.

So, what we are really looking for is feedback from the community to get an understanding as to, have we come in at too high a level, and with an expectation of too great an understanding of the ICANN community and processes?

Or, on the flip side, is the primer document too basic to be of value to the RALOs and other communities? So, at this point, we've kind of got an open template, Glenn, that we're looking for feedback, to really kind

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of gain an understanding as to where that entry point should be. So, certainly your comments would be most appreciated on all of them, to help us get that understanding.

OLIVER CRÉPIN-LEBLOND: Thanks Dan. Next is Satish Babu.

SATISH BABU: Thank you, Olivier. Satish Babu for the record. Dan, thanks for the primers. I would like to place it in our monthly call tomorrow. Now, is there a place where the community can provide their feedback? Is the community allowed to post comments on the Wiki right now?

DANIEL O'NEILL: Yes, they are able to put comments on the Wiki, and that would be the best way to do that, Satish. Again, this is Dan O'Neill for the record.

SATISH BABU: Thanks very much.

OLIVER CRÉPIN-LEBLOND: Thank you Satish for this. It's Olivier speaking. I have a couple of questions. The first... So, I'm looking at this page, this Wiki page, policy development process primers, and I notice the informational updates, with the new generic top level domains, gTLDs, primer. And then there is the individual primer effort, at present there are four of them, including [inaudible] new generic top level domains, gTLDs primer.

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What are the difference between those primers and the beginner's guides?

DANIEL O'NEILL: Excuse me, I'm not clear on the question, Olivier. Can you repeat it again for me?

OLIVER CRÉPIN-LEBLOND: Thanks Dan. It's Olivier speaking. What is the difference between those primers and the beginners' guides?

DANIEL O'NEILL: I'm going to have to look at the Wiki page. You know, I think the term beginner's guide is probably something that needs to be modified. What we did try to do is the primers initially were expected to focus on the PDPs, and we've kind of expanded that out because of the difficulty that I've expressed on matching up with current or comment.

So, I think we probably need to clarify that a bit because we only have three primers out there right now, into that learning environment, and that they are focused on issues of general interest to the ICANN community and a specific PDP.

So, I will take that note that we need to kind of look at organization on the Wiki page to clear that up.

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OLIVER CRÉPIN-LEBLOND: Yeah, thanks for this Dan, it's Olivier speaking. I do note, EURALO priority list seems to be an error on this, that's why I said four. But indeed, there are three. The concern I had was just quickly reading very fast through the, for example, the generic top level domains, gTLDs, primer, much of the material there is actually very similar to the beginner's guide to new gTLDs, or to gTLDs.

I'm a little concerned that that might be some duplication of efforts as in things that are already drafted out there, and that are actually in a PDF form with a much more polished form than just a Wiki page. Are there...? And I'm hoping that we're not duplicating efforts. If we're not, that's great.

If it's complimentary, that's even better. Maybe it's the way that it is just called. Heidi Ullrich has been following this very closely, so I'll hand the floor over to Heidi.

HEIDI ULLRICH: Thank you very much, Olivier. So just for those who may not know what the beginner's guides are, these were actually an idea that At-Large originated about eight years ago... language that were, that we had now several of them. I put the link into the chat, and they focus on issues that are of interest to At-Large, and now increasingly, the wider ICANN community.

But again, because of their length, and their production details, it does take quite a long time for them to be produced. So, what I see that these primers are much shorter, faster to produce, it looks like, and

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obviously with the one page, in a way, you know, they're easier to carry around and to just have a quick look at what the topic is.

My question, while I have the floor, Olivier, is are there plans to translate these primers into at least French and Spanish? If not... thank you.

OLIVER CRÉPIN-LEBLOND: Thank you Heidi. Dan O'Neill.

DANIEL O'NEILL: Thank you Olivier. This is Dan O'Neill for the record. I just wanted to follow up on Heidi's explanation, as well as her question in terms of translation. The concept for the primers is absolutely to be complimentary as you had suggested, Olivier, and it really is trying to build off some of these beginner documents that Heidi has mentioned. We are trying to kind of create something that is shorter, that is more readable, and really try to hit that spot that, you know, it is not overwhelming, yet is something that is of value to those that are engaged in these issues, with the notion that if they do want or need more on this, there certainly is other resources that they can follow-up on.

Heidi, in terms of the translation, that is something that we're trying to work through now. It is the goal of the document development and drafting pilot, to have these translated. What we're trying to do is figure out, at what point have we left a draft document on the Wiki

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page for a long enough period of time to get adequate feedback from the communities before moving forward with translation?

I also understand it's kind of a chicken and egg that, you know, with the translation, even of the early draft document, you know, we would encourage greater feedback. So, I would certainly kind of open that up in any feedback on that particular question would be very helpful to the pilot.

OLIVER CRÉPIN-LEBLOND:

Thank you for this Dan. It's Olivier speaking. I must say, I'm a little concerned about the lack of translation even for a draft, because the pages themselves are not particularly long. I just wonder whether we could actually insist on having a translation, the reason being that the feedback we would get is not just from an English speaking audience.

And often, the people that require most the primers are those people from communities that are not particularly fluent in English. That's why I think that may be important. Let's just hear from Glenn McKnight.

GLENN MCKNIGHT:

Yeah. Going back to what I was saying about the roadmap, so maybe I can ask Dan. So here we have this topic, it's a primer, in terms of the whole process of learning how to do policy, can you sort of tie the dots together for me here, on how this document is helping someone to understand policy and how to write policy?

Maybe I'm missing something here, but I don't see how this document is really all of that different than what I have seen in other beginner

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guides, or sections on the new gTLD program. So, maybe I'm missing something here, or maybe it's additional information that's going to be coming, but perhaps, please Dan, just fill me in.

[CROSSTALK]

DANIEL O'NEILL:

Dan O'Neill for the record. Glenn, thank you for the question. Again, the primers are not necessarily intended, at this time, to be kind of an instruction for how to write or participate in policy. The notion is that it is a document that will increase the level of understanding for those with an interest in these particular issues, with the hope that they will engage in that policy process, based on having a higher level of understanding.

On the earlier call, we had talked about, you know, maybe this is something we should be looking at, to be able to engage and instruct people as to how to become more engaged in that policy process. And again, I would absolutely welcome that kind of feedback, that that is what is most valuable to the RALO communities in terms of kind of a how to process, instead of just kind of repackaging information in what we find to be a more valuable kind of packaging for those to understand.

GLENN MCKNIGHT:

Dan, it's Glenn again. Just to respond. My expectation, because it's a pilot project, you're open to critical feedback, I just felt that these primers, instructional guides, these resources, are taking the first

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person identification, a new person going into the policy game, learning how they fit into it, how it works, what the performances, how the common process is, the shepherding process, they call with ARIN and the RIRs, and how at the end, it's like a meat grinder.

You know, all kinds of meat go in and sausage goes out. So, I think there is something missing. And I don't know, I don't want to monopolize this conversation today, but I just feel it's missing what my expectations were in terms of what this pilot project was, of helping us to be able to develop and draft policy.

But, as you said, it's sort of a resource page right now, not instructional. But I'll shut my mouth and let other people comment.

OLIVER CRÉPIN-LEBLOND:

Thanks Glenn. It's Olivier speaking. I think we actually need to cut this discussion short because of the time pressures that we have on this call. But Dan, you've had some initial feedback. What I would suggest is that we follow-up with you afterwards, after this call. I don't know whether you follow the discussions on the secretariat page, but we'll find a way to provide further feedback with you.

I'm personally happy with the drafting of these. I understand the value of shorter documents than those beginner's guides, which some people have said are too long. It seems that people these days don't read as much as they used to. But then it's always a question as to well, it's a lot shorter than what is missing from them, and we obviously need to find some kind of a balance between the two.



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So, that's the thing for this. So, thanks for joining us, Dan. And let's move then swiftly to the next agenda item for our call, and that's an update from Humberto Carrasco on the LACRALO mediation that has taken place. I think, was it last week or the week before?

Very recently, indeed. Humberto, you have the floor. Or either Humberto or Maritza. I'm not sure who wishes to explain this.

HUMBERTO CARRASCO:

This is Humberto Carrasco speaking. Well, the objective of our last mediation process was good. We can say that we had very good results. We are very happy with the results of the process. We are working on an agreement, to reach an agreement among all of the groups composing LACRALO.

So, we are working on that. Within the next few days, we will be working on a report, and we will be sending a summary to the LACRALO list in short, and once that document is received, we will continue working. So we are very happy with the results of the process, as I've said before.

And we have begun with the fulfillment of our objective. That is the summary of this meeting, and the summary of this review. Thank you.

OLIVER CRÉPIN-LEBLOND:

Thanks very much for this Humberto. It's Olivier speaking. And I have received some feedback from participants that went to the mediation, and it appears that you've all done extremely excellent work, and it was worthwhile experience. So, I think all RALOs will wish you a good

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fulfillment of this, and certainly I gather the... Just one question. The report will be written in Spanish, or in English, or will it be in both languages?

And if it's available in English, could perhaps a copy be sent out also to the RALO's list? For curiosity, of course.

HUMBERTO CARRASCO: This is Humberto for the record. Well, yes. We will be drafting a report,... I mean, the report is in English, and it is being translated into Spanish. So, we will be sending that information all of the RALOs, because it will be useful for them. They will see that there are many topics, very interesting topics for the Latin American and the Caribbean region, but also these are also important topics for the other RALOs.

So, the report will be in English. Thank you.

OLIVER CRÉPIN-LEBLOND: Thank you Humberto. And it's Olivier speaking. I note that Silvia mentioned in the chat that report will be translated into Spanish, French, and Portuguese. So that's excellent news. Let's then swiftly move on to the next thing, which is the next agenda item, the update to our At-Large structure database.

Ariel and Evan have been very hard at work on this, and we are going to hear from them. So, I'm not sure whether it's Ariel or Evan who is going to run this. I gather that with Evan not being on the call, and Ariel being on the call, I believe that it could be Ariel.

ARIEL LIANG:

This is Ariel. Thanks Olivier. So, as you can see on the screen, this is our interim spreadsheet that corrects all the data from [inaudible] and in fact, the team is Nathalie [inaudible], Silvia, and I, and we have divided the responsibilities for contacting for each ALS in the RALOs, and that team get verification [inaudible] of contact data points to fill up this spreadsheet.

So that's the interim program, interim method we're using for gathering all of the data. And as you probably recall, [inaudible] has reached out to RALO leaders to let you know that we are email [inaudible] analysis, to ask them to provide a response to the 20 something questions. And then there are several....

Well actually, some of the RALOs have quite many, didn't respond to us, and it's actually APRALO and LACRALO. It's still more than half of the ALSes didn't respond to our inquiry. But we cannot continue using this interim spreadsheet any longer. We actually need to start a process inputting all of the data, to the website.

And I will show you. This is our website interface for storing all of this data, and that's viewable to the ICANN staff for now. And if you click on each of these added [inaudible], and you will see detailed fields to fill out these organizational contact or administrative information. So, it's a very, very thorough and detailed. And we will work with the web team, starting from next Monday to input in all of this information from this spreadsheet to the website.

And if you can help to do the last push, especially APRALO and LACRALO to contact your ALSes, and ask them to respond to the inquiry, that will be very helpful. So, if you look at the spreadsheet here, the ones with the green highlight, these are verified ALSes, and then the ones that are blank and white, these haven't been verified.

So that means the analysis haven't contacted us. So, that's the update for now. And an additional thing that I want to mention is, we sometimes get inquiries from the community, or other staff about whether we have the metrics, in terms of how many ALSes in a region, and how many countries and territories that are represented in each region.

So just to let you know, we have [inaudible] maintained two separate Google spreadsheets to reflect these metrics. And this one is just some kind of thought that we used to keeping track with the countries and ALSes. And then this is a spreadsheet that we are sure the number of the ALSes in each country and territory.

And here, you can see a snapshot in terms of number of ALSes in each RALO and country's territories and ISOC chapters. Because these are the questions we are often asked by others. So, in the future, we will try to reflect all of this information in a more automated manner in this website, and then we'll be working with the web team to do that page.

And hopefully, we can launch that soon, so that we can reduce the manual work [inaudible] mistakes that often occurs because of manual work. So, and then the other places we're maintaining the database, after we import all of the information over to the website, and we need

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to have further discussions on how to periodically check with the RALOs and ALSes to update this database, because it will become another very long and unrewarding [inaudible] which is forget about this, and after two years, the data is already out of date.

So, we should try to incorporate this into a more regular procedure. So, sorry I'm not looking at the chat right now, but please feel free to make any comments or questions. Thank you.

OLIVER CRÉPIN-LEBLOND: Thank you very much Ariel. It's Oliver Crépin-Leblond speaking. And one of the questions is, will this information be shared? In other words, is this going to be public information? Or is this going to be hidden behind a wall of some sort?

ARIEL LIANG: Thanks Olivier. I can answer that quickly. So in the [inaudible] website, you can see some of the very basic and kind of safe information of each ALS. It's their logo, their regional name, their country and city they're located, and also their Wiki workspace and their web address. These are reflected on the publication page.

But then in terms of the content information of the representative, they are stored in the internal facing section of this website, and it's only viewable to ICANN staff right now. But we will of course figure out ways to probably share this easily with RALO leaders, at least, so that you can see these contact and administrative details of your respective ALSes.

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That's a discussion we need to have with the web team and see what kind of accountability they can develop to provide [inaudible] for you to view. So, yeah.

OLIVER CRÉPIN-LEBLOND: Thank you Ariel. It's Olivier speaking. And I don't see anybody in the queue. I note a number of announcements, and a number of things in the chat on this, and comments in the chat. Just one thing I was going to add, EURALO, on our side, is also working on adding to the database, maybe not this specific database, but a database of skill sets in our At-Large structures.

And there will be more shared about this soon. We might be able to share of this in the RALO face to face meeting in Copenhagen. I'm not quite sure yet, but hopefully we'll have a bit more information on that. I'm a little concerned about the time ticking. Just before we move on to the net item, I wanted to congratulate you and your team for having working on this.

It's a huge task. I know that some RALOs are also cleaning up their overall database by actually cleaning up the At-Large structures that are not active. That really, At-Large structures perhaps by name, so there is a reduction in the total overall amount of At-Large structures, total number of At-Large structures, but it looks as though it is more of an optimization, and making sure that we've got an active community, which is a great thing.

Anyway, to be continued. Let's move on to the next thing, and that's the EURALO activities in Copenhagen. I'll be very brief on this. There

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are several activities being prepared. First, there is an outreach session, that's a joint outreach session with the noncommercial users community, the constituency, sorry, the NCUC. And the discussion is not just a standard thing of saying, well, this is At-Large, this is ALAC, this is EURALO, this is NCUC, this is GNSO, which are the sort of things of courses that are given in general by the Fellowship Program and the NextGen Program early in the morning on the first day of the meeting.

This session will focus on, what can you do at ICANN to change ICANN. What's so different this year? Why should I get involved? And so, it's a much more dynamic discussion, and I will be soon asking for speakers from our community to be able to focus on this and participate on this.

It's going to be like a roundtable discussion. And hopefully, we'll have enough people coming to it, to have and generate an interesting discussion on really, what impacts can end users, can Civil Society, can the people that join NCUC, that join EURALO, and join At-Large can have at ICANN?

That's a three-hour thing on Saturday afternoon, I believe, and we'll probably have a break in the middle with some tea and biscuits. The other session is a capacity building session that should take place during, I believe maybe, one of the lunchtimes. I'm not 100% sure on whether staff has been able to isolate a suitable lunch moment for this. It will be later on the week. [CROSSTALK] Yes?

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GISELLA GRUBER: Sorry to interrupt, Olivier. I was just trying to get to my phone before raising my hand. The slot is on Wednesday, the 15<sup>th</sup> of March from 12:30 to 13:30.

OLIVER CRÉPIN-LEBLOND: Okay, thanks for this. So, on Thursday, did you say?

GISELLA GRUBER: Sorry, that was Wednesday, Olivier.

OLIVER CRÉPIN-LEBLOND: Wednesday, sorry, okay. On Wednesday, okay, excellent. It's a little late in the week, but unfortunately, that is the only time that is suitable. It's a very, very packed schedule. Heidi asks, where is the NCUC At-Large event going to take place? I believe it will be in Copenhagen. I believe it will be in the conference center. I have no idea where. Someone else is dealing with that.

And finally, will there be a showcase, a EURALO showcase? And the answer is, as a showcase goes, no, there will not. There should be some kind of a session that will be a joint session of European stakeholders and EURALO. Maybe just like a cocktail or something.

But again, the schedule is just so absolutely packed, that it has been a real challenge to find the right location and the right space for it, the right time for it. I'm working with Jean-Jacques Sahel and others to try and find the location for this. And we should have more information



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soon. And that's all for the time being. Judith Hellerstein, you have the floor.

JUDITH HELLERSTEIN: Yes, this is Judith Hellerstein for the record. ...the At-Large schedule, when will be able to see the type of things that we can schedule out planning, and where all of the activities are going to be?

OLIVER CRÉPIN-LEBLOND: Thanks, Judith. Perhaps Gisella will be able to respond to this?

Perhaps Gisella will not be able to respond to this.

GISELLA GRUBER: Olivier, I'm terribly sorry for the delay. Judith, could you just repeat the question please? I didn't hear everything via audio. I don't know if there is a problem with my phone or it is your audio.

JUDITH HELLERSTEIN: So, I guess my question is, the schedule. Do we have the At-Large schedules out yet? So that we can figure out where these things are, because we're all talking about it in draft, without...

GISELLA GRUBER: Yes, Judith. Gisella for the record. The schedule will be up on the Wiki pages. If you give us just 48 hours. We have another organizing committee, internal ICANN organizing committee call tomorrow with

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the SO AC leaders, etc. And I think there may still be a few changes, but it will be up by the end of the week on the Wiki pages.

JUDITH HELLERSTEIN: This is Judith again. So, are we going to have the At-Large pages first and then the Wiki pages? Or like we usually do, or is it going to just be the Wiki?

GISELLA GRUBER: Gisella for the record. It will be the Wiki agenda pages, which will have all of the At-Large meetings listed. The public schedule, I believe, will be available as of Monday the 21<sup>st</sup> of February on the main ICANN website.

OLIVER CRÉPIN-LEBLOND: Okay. Thanks very much for this Gisella. It's Olivier speaking. And just finishing off on the EURALO events, the page actually needs to be updated, that Wiki page. There is a mention of a potential signature of a MOU between EURALO and RIPE. That is still in the works, but we probably will not be ready by the Copenhagen meeting, so that's unlikely to happen.

There is also a possible, a possibility to invite university students in Copenhagen, to the internet governance related courses, or to go and visit a university. Unfortunately, staff who have been following up with this, have had some problems with the local response. So, it looks, at the moment, and things might change closer to the time, but at the moment, it's still not set up.

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And then finally, a question about the global equal multistakeholder band. We are still in negotiations to find a location, in negotiations with a couple of places. Things are expensive in Copenhagen, but rest assured, it will happen. It might happen in a tent, or in the street, but it will happen.

So, anyway, that's the current events. And we probably need to move on. After that, what I probably might do is to ask, yes, if we could have another call to touch base of all of the people who are involved with organizing the Copenhagen events. I guess if anybody else, the other RALOs are interested in participating, we'll send a copy to the secretariat's list. It's just optional for anyone who wants to attend.

Let's go to number seven, please. And we have reached, we're already six minutes behind the official end of this call. EURALO, sorry, RALO requests for funding to support an outreach activity. And there is a number here, \$2,000. Let's turn to Heidi Ullrich, please for this.

HEIDI ULLRICH:

Yes. Thank you Olivier, and I'll be very brief. So as you know, fiscal year 17 requests was approved to allow each RALO to work with the regional GSCVP to have the \$2,000 for activities in their region. A late last year, a template was produced. Some after feedback in the Hyderabad meeting. We've posted it.

It looks like what you see on the screen. Now please, do keep in mind that there is a three week deadline, prior to the event. Please do have that form filled out in two year regional VP in time to meet that

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deadline. And then it can go again for activities such as catering at an event you're hosting, a room rental, etc.

And where we have placed this is that I have, on each of the portals, I meant portal, and I put the EURALO portal in the chat, just as an example. And we have put each of those portals, except for the NARALO, because we see that Judith and Glenn are editing that, but on all of the other RALO portals, we put now a square box that has all of the documents that you need for your outreach and engagement activities.

And that includes your regional strategy, the link to your brochures, and this RALO request form. So, everything that you need to start moving ahead with outreach and engagement, is located conveniently on that one box on your portal. Thank you very much.

OLIVER CRÉPIN-LEBLOND: Thank you Heidi. First in the queue is Judith Hellerstein.

JUDITH HELLERSTEIN: Yes, this is Judith Hellerstein for the record. So, I think that's great. We would also would like it on our page. We just don't have a place for a box, that we can have a section of a form. So our question is, because we already have the request, we sent to Chris, and so we're at the stage is, [inaudible] is we don't have...

Unlike the CROPP where the place where we can, for approvals to be given, once we send it... Once we give the approval, and the person commits it, and it goes to the GSC, in our case Chris or Joe, they have no

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idea, since there is no place to, there is no Wiki, they don't have to look back to see whether there is an approval given, and then they ask again, if there is an approval given.

So, that's why we asked Silvia, maybe and others would be helpful if they could setup Wiki pages so that these forms could be on there, and there could be a section for approval and show, oh, approval was granted by RALO. Approval was granted by GSE.

And so then, we could all have a tracking mechanism because the form, since it's a dead end, and then we just don't know what happens. And so, some kind of tracking mechanism, what happens with the form, or where approvals have been given, and that way it would be easier.

So, I don't know if, and I'll still be able to set something up. So that's my question.

OLIVER CRÉPIN-LEBLOND: Thank you Judith. Heidi Ullrich.

HEIDI ULLRICH: Yeah, thank you very much for that. I think that is useful, Judith. So, you know, just thinking here, either we would put it on a page for all RALOs, the cross secretariat Wiki page, or we could put it on, again, for all of them, we could put it on to the subcommittee on outreach and engagement. That might make a lot of sense, or we can individually put it on the RALO pages as well.

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Just basically another link connected to that in that box, where it says follow up, or activities related to this request. So, just let us know what you like, and we can go ahead and take care of that. Thank you.

JUDITH HELLERSTEIN:

This is Judith. I think, if wherever it is best, we could, it doesn't matter where, but it needs to be a place where we could, where each RALO...

[CROSSTALK]

OLIVER CRÉPIN-LEBLOND:

Thank you Judith. Yeah, we've got the idea, so we need some tracking for the RALOs. I'm concerned of time, so I don't see anyone else in the queue. First, I would like to thank staff for putting this request form in, with tracking. That would make it really great. So, we can all have the various approval, etc. So, we'll have it as an action item please.

Next is the planning agenda for the face to face meeting at ICANN 58. We've already had a brief discussion relating to the agendas and things. But five minutes all. I don't know who is leading this. Is it Gisella?

GISELLA GRUBER:

Olivier, Gisella here for the record. I believe Silvia is leading this.

SILVIA VIVANCO:

Yes Olivier, this is Silvia. Sorry, I was on mute. The idea is to go... ..face to face meeting in Copenhagen. And I think we already have a couple of

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them. One could be the RALO response to the ICANN draft report, if you agree. And the other...

OLIVER CRÉPIN-LEBLOND: Agreement from me, certainly.

SILVIA VIVANCO: So that could be one. The second one could be the DP project, if that is okay with, DDPP is now called DP Project.

OLIVER CRÉPIN-LEBLOND: I think yes, it's Olivier speaking. I think we've discussed this today, and certainly the document production is something that we need to follow up on. So, face to face meeting would be great.

SILVIA VIVANCO: Yes.

OLIVER CRÉPIN-LEBLOND: If Dan is there, if Dan will be in Copenhagen.

SILVIA VIVANCO: Okay. So we put it there, if Dan is available. Then I don't know if there is anyone else has some suggestions for the face to face meeting.

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OLIVER CRÉPIN-LEBLOND: The floor is open for suggestions.

Judith Hellerstein.

JUDITH HELLERSTEIN: This is Judith for the record. Are these only the RALO meetings? Or are they also the At-Large working groups? I think the technology taskforce also wanted a meeting in the face to face. [CROSSTALK]...

OLIVER CRÉPIN-LEBLOND: Judith, it's Olivier, Judith. I can see only RALO, RALO, RALO, RALO, I believe these are all of the RALO meetings.

GISELLA GRUBER: Olivier, if I may? Gisella here.

OLIVER CRÉPIN-LEBLOND: Go ahead, Gisella.

GISELLA GRUBER: Sorry. Since this is the At-Large regional leadership meeting, we're only discussing the regional meetings. I just added the At-Large regional leadership meeting, which will be on the Monday, as well as the outreach, because you did mention it. The working group meetings will receive notification as soon as the schedule is set. So, by the end of this week. Thank you.



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OLIVER CRÉPIN-LEBLOND: Thank you Gisella. Any other comments? So, on the topics for our regional leaders meeting, I think, we've got a couple of topics there. If there are any other topics that come to mind, please follow-up on the mailing list and let us know. I don't see anyone putting their hand up or suggesting any at the moment.

And is there anything else, Silvia?

SILVIA VIVANCO: Perhaps as the RALOs are, each of the RALOs are working on surveys to, professional capability surveys, perhaps it would be a great idea to share those efforts. I know EURALO has their ALSes taskforce and engagement, and Yrjö Länsipuro has, with the staff, we are doing a Google Doc with all of the ALSes. And I know also, NARALO is doing something similar, and APRALO will do something similar.

So perhaps staff could be another topic could be included.

OLIVER CRÉPIN-LEBLOND: Thank you Silvia. That sounds like a good idea too. So, provisionally, we could also have an update on the different RALO activities when it comes down to learning more about their communities. And in response to Maritza's and Judith's chat, yeah, things are still up in the air.

So, a final schedules are going to be soon produced. I don't see any other hands up. And we are 15 minutes late, past the end of this, the official end of this call. Our interpreters have a hard stop now. So, I would like to thank you all for being on this call.

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Before closing, I have to ask if there is any other business?

Going once, going twice, no further business. So, thanks specifically, especially to our interpreters, but also thanks to our staff and to everyone who has been on this call. It has been really productive. Maritza Aguero, you have your hand up.

MARITZA AGUERO:

This is Maritza Aguero. I just wanted to say that the LACRALO meeting, the monthly meeting, will be held on March 15, on Wednesday. And it has actually been [inaudible] for another date. This was important to us. We coordinated that, because many of the ALSes, because of the time difference, they will not be able to connect. So, I just wanted to say that it will be postponed. Thank you.

OLIVER CRÉPIN-LEBLOND:

Thank you for this information Maritza. That's helpful, and staff will take, well, it will be reflected in future documents, and staff will take note. Great. Well, thanks very much everyone, and see you all, hopefully, safe and well in Copenhagen. And let's follow-up on the mailing list until then.

We still have quite a number of things to do. Thanks everybody, and have a very good morning, afternoon, and evening. Goodbye. This call is adjourned.

**[END OF TRANSCRIPTION]**