YESIM NAZLAR:	The recording has been started. Good morning, good afternoon, and good evening to everyone. Welcome to today's At-Large Capacity Building Working Group call taking place on Wednesday, 3rd of February, 2016, at 15:00 UTC.
	On today's call, we have Tijani Ben Jemaa, Cheryl Langon-Orr, Maureen Hilyard, Harold Arcos, Olivier Crepin-LeBlond, Siranush Vardanyan, and Elizabeth Andrews.
	We have apologies from Ali Almeshal and Gisella Gruber.
	From staff, we have Heidi Ullrich, Ariel Liang, Terri Agnew; and myself, Yesim Nazlar.
	Finally, I would like to remind everyone to state their name while speaking for transcript purposes. Over to you, Tijani. Thank you very much.
TIJANI BEN JEMAA:	Thank you very much, Yesim. Good morning, good afternoon, and good evening, everyone. This is our second Capacity Building call. Unfortunately, we couldn't work the last time because there was problems taking place. So we are doing [inaudible] again. Today we will discuss our program for the next period, [inaudible].
	As you know, in 2015 we had a full program. We did exactly what we planned to do. I think it was a successful year for capacity building.

Today we will try to [inaudible] did in 2015 and the program that we have to do for 2016

I will not speak more about the introduction and I will go to the second point on the agenda which is [inaudible]. The third – fourth point – on the agenda is assessment of [inaudible] 2016 program. [inaudible].

We started by programing the first six months. We implemented it fully. We managed to have the right speakers for each one. We changed a little bit for the evaluation. We used the evaluation, the manual evaluation sheet, that we [inaudible] and that didn't show real [stress] in fact because people don't care, don't go and fill it after the webinar. We changed it to an online, more or less, evaluation through Adobe Connect. Ariel will speak about that later.

Also, we tried to introduce something which is a little bit attractive for people and also which gives them and gives us an idea about their commitment and their… Are they following really the webinar? Did they benefit from this work? And it was the [quiz].

I think that [inaudible] last year, the work was conducted more or less [smoothly] without any real problems. We didn't have technical problems. We didn't have any other kind of problems during the implementation of the program.

The only concern that I still have and we still altogether have is the attendance. The attendance is not what we want, what we hope. It is more or less the same number and more or less the same configuration, the same percentage per RALO.

Last time, if you remember, in our face-to-face meeting in Dublin, we asked ourselves why. Why? We didn't have any answer, any clear answer, about when people are perhaps busy, didn't have time; and perhaps they don't see enough benefit in following the webinars, even if in the previous survey they said they are very interested.

So that's the [inaudible] problems. We tried to solve the problem of timing since we are now doing it on two different times based on [inaudible] done by Gisella for the best times for the [whole] work.

I didn't hear anyone complaining about time. Even in the evaluation that you have given me now, [inaudible] there is not a real concern about timing. But it is always the same so I may conclude that [inaudible] maximum number we may have from the ALSes. Especially when we know how many ALSes are really active in each RALO. It is perhaps related to that.

But let's say we have two choices: stopping doing the webinars because the attendance is not that good, or continuing for the benefit of those who are interested and try to make the number going [inaudible]. And today I ask you to help me to help the group to find perhaps just to make the webinars more attractive.

I will stop here. If there is any question, any remark, about this evaluation. Any remarks, any questions? Otherwise, I will go to the next point on the agenda, which is…

The second point is evaluation of the [inaudible], and Ariel will make this presentation. Ariel, are you here? Ariel?

ARIEL LIANG: Hi, Tijani. This is Ariel Liang for the record. Can you hear me well?

TIJANI BEN JEMAA: Yes. I hear you very well.

ARIEL LIANG: Thank you. So I guess [inaudible] have the [inaudible] on the screen, so I will give a brief analysis of the work we have accomplished for the 2015 capacity building webinar. It's not really an evaluation of the tool per se. It's more like using the numbers we've gathered through the tool to provide you an overview how well we have done for this webinar program.

As you can see… The slides, I know, some people are not on the AC room. If you're interested, you can download the slides from the agenda page, just as an FYI.

The first slide you see is the participation rates of people that are using the poll function in the AC room to provide feedback. And as you can see, there are two lines on this slide. The lighter blue one on the top showcases the number of people there participating in the pop quiz. It's around 57% of the webinar participants that actually participated in the quiz.

The second lower darker line shows the percentage of people that use the poll function to provide feedback at the end, and the average is about 43 or 44% of the participants. And just to give you an

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understanding how many people participated in the webinar, we have around 20 people participated during the past five webinars that we started using this methodology to solicit feedback.

The sample size is not that big, but can still give you a picture how actively people actually use this tool to engage this webinar.

The second slide you see is in terms of people's feedback on the timing. We ask people whether the timing of the webinar is too early, too late, or just rate. Then the orange bar you see is those people who are saying the webinar is just right, the timing of it.

In fact, more people say the 13:00 UTC timing is just right, compared to the 20:00 UTC. But in general, the majority of the participants said the timing of the webinar is fine.

The next one shows you the people's feedback on the technology use for the webinar. Except for three webinars – one in September, one in November, and one in December – that some participants said the technology is sufficient, [inaudible]. 82% average said the technology use are either very good or good.

Then the next one is about participant feedback on the speakers. In fact, 92% on average said the speakers have extremely strong or strong mastery of topic, except for two webinars that a very small minority of the participants said the speakers only have a below sufficient mastery of the topic.

Then the last question is about the participants' overall satisfaction with the webinar. As you can see, 95% on average said they're extremely

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satisfied or satisfied or satisfied with the webinar. In fact, only one webinar in November some people said they're just moderately satisfied or slightly satisfied. But it's still a very small minority.

Here this slide shows you the correlation between – well, among – people's satisfaction with the webinar in comparison with the speakers' mastery of the topic and the technology used in a webinar and the timing of the webinar. While this is a little mathematic presentation of it, but the correlation between people's extremely satisfaction with the webinar and the speakers' mastery of the topic is the closest. It's 0.87. Then the technology use is 0.72 and the timing is 0.24.

That means if the speakers have a strong mastery of the topic, then people's satisfaction of the webinar is really, really high. Then the timing is less relevant in a way.

This is a snapshot of all the participant participation in the pop quiz. This pie chart shows the accuracy rate of those pop quizzes. In fact, only three webinars use the pop quiz format. One uses the format, but it's not really a pop quiz, so I didn't include that in the analysis. It really varies.

For example, in November webinar on GNSO policy development process only close to 9% of pop quiz answers are incorrect. But then for the December one on the At-Large website and [inaudible], close to 40% of the webinar pop quiz questions were answered wrong. So that really varies from webinar to webinar.

Just to give you a recap of what we have analyzed, the first point is since we have been using this tool in the AC room to gather feedback and

encourage engagement from the participants, we have seen a dramatic improvement in terms of the feedback we have received from webinar attendees, given that when we used the survey tool, only two people in the whole year participated. Now it's close to 50% of people from the webinar participants that provided feedback. So that's a great improvement I would recommend that we continue using that method.

Second point. In terms of people's participation in pop quiz and evaluation, we can see that audience participated a little bit more in pop quiz than in the evaluation survey. There are many factors and that may include some people drop off towards the end of the webinar, so they didn't get a chance to participate in the evaluation, or some of the evaluation questions that are the same because there's a lot of… Well, we actually use the same questions for every webinar and maybe some people feel it's a repetition of questions so they don't bother to do that every single time. Some factors may effect why people do pop quiz more than the evaluation.

Then the third point about timing. It seems that both the 13:00 UTC and 20:00 UTC work for the great majority of the audience, but 13:00 UTC seems to perform a little bit better.

The fourth point is, based on our feedback from the audience, the choice of the speakers and the technology used in the webinar are very successful and we should continue that trend.

The fifth point in terms of the correlation, I think that the satisfaction of webinar is most positively correlated to the speakers' mastery of topics,

and then technology comes the second and timing is not as important s the other two factors.

Lastly, in terms of pop quiz accuracy, it reflects somehow the audience level of engagement with the webinar. If they pay more attention to the webinar, probably they will answer the questions right than incorrect. But there's not really a clear correlation to be drawn from it because some of the questions may be a little bit trickier than others, so it may make it difficult to audiences to answer correctly.

That's just a brief analysis of performance for the 2015 capacity building webinars. I will stop here and take any questions or comments. Thank you.

HEIDI ULLRICH: Tijani, if you're speaking, you're on mute. Yesim, have we lost Tijani?

YESIM NAZLAR: Hi, Tijani, can you hear me?

TIJANI BEN JEMAA: Now I hear you. You can hear me now?

YESIM NAZLAR: Yes, we can perfectly hear you, Tijani.

TIJANI BEN JEMAA:	Very good. I am sorry; I was muted. I was speaking for myself. So thank you very much, Ariel, for this presentation. [inaudible], Cheryl, please go ahead.
CHERYL LANGDON-ORR:	Thank you, Tijani. Thank you, Ariel. This is a very useful, very clear analysis. Just to pick up on a point that I was going to make earlier when Tijani did his introduction, but that Maureen also pointed out in the chat regarding the 13:00 time slot, [inaudible]. An analysis that would be interesting would be the parts of our world that is coming in at this time. I'm highly suspicious that we are simply not getting people from whole sections of our global outreach other than the [inaudible] those who are engaged in the working group rather than the webinars. In other words, those who are here in this meeting from Asia-Pacific and who would be here by hell or high water regardless of the time are the only ones who are probably turning up to the webinars as well.
	I'm a little doubtful regarding our suitability of the timing for the ALSes is as accurate as it could be without the analysis of have we actually penetrated to those areas where some of these timing choices may in fact be more satisfactory.
	The 20:00 UTC is likely to be more satisfactory than 13:00 UTC for part of our world and it may be that we, for whatever reason, not successfully marketed these webinars in that area. Or it may be, in the case of Asia-Pacific, for example, that they are feeling that these webinars are somewhat duplicative or less attractive for whatever

reason – topic timing or whatever; I'm not sure – than the ones that are coming out of the Asia-Pacific hubs.

I think even more data and analysis is where I'm coming from on this. Very handy and certainly gives us a lot to work with. Thank you.

TIJANI BEN JEMAA: Thank you very much, Cheryl. Your voice wasn't very clear for me, but I understood that you are speaking about the timing, especially for Asia-Pacific region. I understand very well.

I'd like to tell you that, despite this fact, the Asia-Pacific people attended more than other regions. So the Asia-Pacific wasn't the region where attendance was [inaudible].

But I'd like to take into account what you said and what I saw in the chat here, [inaudible] in the morning which is impossible for them. So I try to make another [inaudible] of Doodle asking all the ALSes to tell us what time for them. And we tried to find the different times so we could alternate. The pain would be, if you want, shared between all participants. But also we tried to avoid any time which is really painful for a region.

Thank you very much for your remark and for your encouragement. I saw the comment in the chat. I'd like now to go to the next—

HEIDI ULLRICH: Tijani?

TIJANI BEN JEMAA: Heidi, please, go ahead.

HEIDI ULLRICH: Thank you very much, and again, many thanks, Ariel, for this very well researched presentation. I wanted to just take a few minutes to note a couple of other activities that these webinars contain, and that is the recent development of e-books on the webinars. These have been produced by Glenn McKnight and Maureen Hilyard. We will be posting them very shortly, and perhaps that's something that for the next season we would like to have a valuation on as well.

Then the other point is ICANNLearn has been producing online courses to coordinate with some of these courses.

I also want to take the opportunity to let everyone know that Jeff Dunn has left ICANN and we now have Betsy Andrews who is on the call. She has gone to ICANN last year and she has been in close contact with Jeff to transition. Tijani, may she just take one minute to introduce herself, please?

TIJANI BEN JEMAA: Yes, please.

HEIDI ULLRICH: Betsy?

BETSY ANDREWS: Hello. Yes, thank you. Hello, everybody. Thank you very much for the invitation to this call. I welcome the opportunity to learn more about what you do, so I'm glad to be here.

Also, I just want to say that Jeff did a great job setting up the resource that we have in ICANNLearn, but I'm really excited to broaden it and to market it so that we can reach and benefit a wider audience. I think that your working group is a really great opportunity to do that.

So I look forward to finding the right process to turn the content of your webinars into courses that we can then put on ICANNLearn and anyone can access it for free.

But also, speaking to the point about the timings of the webinar, I can tell you from which regions students access webinar information and I can tell you – excuse me, ICANNLearn course information. So if we make the webinars into courses, I can give you very specific details about who uses that and that might help you as you make decisions about timing and what kind of content to provide on down the road.

TIJANI BEN JEMAA: Thank you very much for your [readiness] to help us. I would like to tell you that we already have a very good operation with Jeff [inaudible] yet. We agreed with him in Dublin at the face-to-face meeting that all our webinars will be put on the platform, on the ICANNLearn platform, so that people who weren't able to attend the webinar can go and review the webinar completely. He agreed 100%, and I don't know [where he is]. Unfortunately, [he left]. I am happy to work with you to make it happen, to make it [inaudible] in the future. And we will give

the [link] to all our ALSes so that they can go and retrieve all the webinars we do when they are not able to attend. Thank you, and I am happy to work with you and make it really happen.

Also, thanks a lot for Glenn for the e-book. It is another way also to retrieve, more or less, the webinars. But it is not the same because it is [inaudible] why for the ICANNLearn platform. I hope that you will have more [inaudible] audio, video, text, everything.

I see Maureen has her hand up. Maureen, please go ahead.

MAUREEN HILYARD: Thank you, Tijani. Thank you, Heidi, for mentioning the e-book. I'm sorry about the noise outside.

I think that Glenn and I, when we were discussing the webinars and the number of people that it might have that potential for outreach and how we could actually improve it was actual purpose behind the e-books in the first place.

In saying that, one of the things difficult we had was actually getting appropriate information from some of the presenters afterwards, because where there were technical difficulties in the webinars, I'd be very interested in getting feedback about the sessions where there were technical difficulties.

When I was actually looking at doing an e-book on those sessions, I actually had to write to the presenters and ask for further information. Unfortunately, I haven't had any feedback from any of those people

that I actually ask for information back on and I wanted to see them personally at the next meeting.

I welcome [inaudible] sorts of things that you're talking about are exactly the sorts of things that we were asking about. We just need to have other means by which we can present the information from these webinars. They've all been absolutely brilliant, and I think it's just the way in which we can present it in other ways to people who can't make it at the actual webinar presentation itself.

But I also think that sections of Asia-Pacific are disadvantaged in a way because of the timing, but at the same time, was working with ICANNLearn and any other ways in which we can present the material that comes, that is actually raised in these webinars. We've just got to get the information out. It's just too valuable and I think we're missing out on a lot, if we can't think of ways to get it out differently. Thank you.

TIJANI BEN JEMAA: Thank you very much, Maureen. Very helpful. I'd like to thank you and Glenn for this initiative and for [inaudible] webinars. May I ask you, Maureen – and perhaps [inaudible] also – to perhaps develop a procedure that we can distribute to the ALSes, giving them the way to use it, how they can use it for webinars. I think it will be a helpful thing, something very easy, very step-by-step, so that it will be usable, people can use it really [inaudible].

Any other question, any remark? Otherwise, I will give the floor to Terri to speak a little bit about the Thick WHOIS, which is a new thing that we

introduced in our webinars. Terri, you are here? I see you are on the Adobe Connect.

TERRI AGNEW: Were you talking about the pop quiz portion?

TIJANI BEN JEMAA: Yes, please.

TERRI AGNEW: Thank you. We have asked the presenters prior to the webinars to submit up to three questions that we can ask during the webinars and we call this our pop quiz portion. They're able to ask either before, during, or after their presentation. It actually is a way to help keep the audience engaged, and the feedback that I recall seeing from the webinars is the participants actually liked the pop quiz portion because it did test their knowledge on what they had just learned. It actually goes over quite well.

TIJANI BEN JEMAA: Thank you very much. Thank you, Terri, for your presentation. I think that it was a good thing. First of all, it was something that gave more [inaudible], if you want. [inaudible]. It changed a little bit our way to make the webinar run, and also it gives an idea about people follow the webinars, and that's how they are benefitting from it.

Is there any remark about the Thick WHOIS? I don't see any remarks, so we'll continue [inaudible]. It is a good thing that we started [inaudible].

The next item on the agenda will be now the programming for 2016. You have seen and participated in the establishment of this table – the table [inaudible] is now on the Adobe Connect where we have the topics proposed. Now we have… No, we don't have it. Not this one. Not this page.

So we already have several topics. I see that from the comments on this page that there is [inaudible] for some of the subjects. I think that all the subjects are not interesting, but we have to [inaudible] because we have only for the next six months, we have only six webinars that we can do. And yet we are late for the [new one]. We will be doing two webinars in February so we don't diminish the number of webinars for this six months.

Yesim, we don't have the page?

YESIM NAZLAR: Hi, Tijani. I'll be shortly getting the topics. I'm working on it.

TIJANI BEN JEMAA: Okay, no problem. I will start by speaking about the first one. The first one on the list is network security issues. It was proposed by someone that I don't know, who is [inaudible] the network security is sometimes [inaudible], but is it the most interesting thing for the ALSes?

We will go through all the topics and then we will try to [inaudible] the first six topics that we will use for the first six months of 2016.

The second one is IPv6 implementation.

The third one is I think a very interesting one. It is about the Registrar Agreement Version 2013 [inaudible] by Holly. It [inaudible] how [inaudible] is enforced and [inaudible] after the first round of the new gTLDs.

Next one [inaudible] net neutrality. This is a subject very, very interesting. It is the discussion going on now on the Internet fora on the web. But we have to see if it is the most important and interesting for the ALSes. Net neutrality challenges and [inaudible].

The next one is responsibility of registrars and management of ccTLDs for new gTLD development. I find this topic very wide and perhaps we may divide it into two separate parts. But we will discuss it later together.

Next one is training for ISPs. This is what [inaudible] understand very well. Is it for the ALSes to [inaudible] ISPs? This one was proposed by Vanda.

The next one, proposed by Beran, ccTLD delegation and re-delegation. I understand why she asks for this, because she had [inaudible] to re-delegate the ccTLD of her country.

Next one is ISP, proposed by [Wafa].

The next one is the At-Large working groups, [the purpose and chairing organization] [inaudible] proposed by Heidi.

The next one is how ALSes can be more engaged in At-Large and ICANN. An ALS guide to participate. Heidi also.

Now you have the display on the screen now. I will continue and then we'll come back and discuss.

The next one is the IANA transition, what it is in At-Large and ICANN, [inaudible].

The last one is update on the CCT Review Team, also proposed by Heidi.

Now, first of all, is there any preliminary remark? I don't see any remark now. Yes, Oliver, please.

OLIVIER CRÉPIN-LEBLOND: Yeah. Thanks very much, Tijani. I have listened to the list that you've just given. I do have a few concerns about capacity building in such a wide sense that it doesn't pertain to something that is within ICANN's mandate.

I often see capacity building as being the ability to bring our ALSes to a position where they can better and more effectively participate in ICANN processes. I have concerns that some of the topics that are presented here have absolutely nothing to do with that mission. So I was just going to flag this. Thank you.

TIJANI BEN JEMAA: Olivier, I [inaudible] understand well your point. You said that normally the capacity building is there to help the ALSes to better participate in ICANN and At-Large, and I think that you said that the webinars are not the right way to do that. Am I right?

OLIVIER CRÉPIN-LEBLOND: No, that's not what I mean, Tijani. What I meant is that some of the topics of these webinars which are proposed are topics which have nothing to do with ICANN.

TIJANI BEN JEMAA: Okay, understand. Cheryl?

CHERYL LANGDON-ORR: Thank you. Hopefully my audio is better. I've got my microphone close to my mouth this time.

I tend to agree with Olivier in terms of the intention of capacity building as I understood our mandate for this particular working group. For example, whilst training for [ISE's], is [inaudible] moving-ish. [IXP] exchanges points is kind of more general technology and the sorts of things that probably belong in a topic that isn't specifically supposedly capacity building for At-Large Structures.

That doesn't mean I don't think they're worthy topics. I think they are, and they're probably quite reasonable for Internet Society chapters, for example, to be looking at. And perhaps parts of the ICANN community such as the ccTLD community should be particularly engaged with. But

I'm just a little concerned that we're stretching the mandate from an At-Large Structure point of view.

That also said, I am very aware looking at that list that, with the exception of the ones that were suggested by Heidi, which I think are holistic and will fit in with a general interest raising and awareness raising program, some of these are very, very specific. That does not mean that we should do them – far from it. But we need to be aware that for very specific topics we may end up with very different expectations and audiences, and that we might also get very different, even [regional] interest.

So I think as exciting as IPv6 implementation would be, for example, for Olivier to be involved with, I'm not sure that we'll have a very large number of At-Large Structures coming to a capacity building webinar in the At-Large context on that topic.

But in fact, IPv6 implementation is more relevant to working within an ICANN mandate than Internet exchange points. Thank you.

TIJANI BEN JEMAA: Thank you very much, Cheryl. I do understand the worry of [Olivier] and that you [inaudible]. I think that, yes, first of all this will bring back the [inaudible] ALAC earlier about having a charter for each working group. Because the capacity building may be – the Capacity Building Working Group [may] be chartered to help the ALSes better participate in ICANN and At-Large, and also may be chartered also to raise better awareness about the network in general. We are speaking about ICANN, about

Internet. So [inaudible] how Internet is working [inaudible] the remit of ICANN.

So this is another discussion [inaudible] can have and we can have it while putting a charter for this working group. And I will propose it for you first. If you agree, I will propose it to ICANN, to ALAC, and we will make a charter for our working group and [inaudible] the mission of our working group [inaudible].

Nevertheless, I think that the topics proposed here are mostly related to ICANN work. There are some. [inaudible] not related to [inaudible]. But IPv6 is related, more or less. But it is not the daily work, yet [inaudible] to the RIR. But it is important that we raise awareness to our ALSes about the importance of the transition to IPv6, so that they can perhaps [inaudible] and try to raise awareness of the community there, so that the transition [inaudible] use of Internet.

But yes, this is discussion that we can have. First of all, they will have this discussion because we will have to prioritize those [inaudible] to six only.

If there is not other remarks, other hands, I will go to those [inaudible] one by one together with you and try to have your feedback about what is… Or perhaps I will ask you… No, we'll go through them one by one and I will ask you about your point of view. [inaudible] or no.

The first one is about the network security. Is it a topic that the ALSes are in need now? My point of view, no. Because when we speak about the security of the network, we [then] speak about the DNSSEC and this is something we can have a webinar on, but there is not only the

DNSSEC. There are all the other aspects of the security of the network that we'll address. Do you want it to be as wide as that, or there is a need to speak about the security of the network; shall we speak about the DNSSEC only? The floor is yours. Shall we drop it from the list? I don't see any reaction. Shall I go to the second one?

May I say that if you are not for this topic or you don't speak and I go to the next one… When you find it interesting, you raise your hand. [inaudible]. Is it okay for you? Okay.

So the next one will be… The next one is IPv6 implementation. So what do you think about this topic? No reaction.

So I go to the next one, which is the RAA – what is required and how the [inaudible] is enforced. This is [inaudible] after the first round of the new gTLDs. I think this is interesting subject. Olivier? They are on the screen, Olivier. You don't see them? Olivier?

OLIVIER CRÉPIN-LEBLOND: No, I don't see them. I'm going to have to relaunch my Adobe Connect. I'm sorry.

TIJANI BEN JEMAA: You can make it on full screen. There is an option.

OLIVIER CRÉPIN-LEBLOND: For some reason, it shows me a blank screen. So I don't know.

TIJANI BEN JEMAA: Sorry for that.

CHERYL LANGDON-ORR: Tijani?

TIJANI BEN JEMAA: Yes, please.

CHERYL LANGDON-ORR: Just so you're aware that, for example, [inaudible] RAA and that is certainly one of the topics that I would think would have a relatively narrow audience because you're either involved in the contractual compliance aspect of what ICANN does, interested and concerned about it. Or like Siranush, go, "Okay, they're letters. So what?"

That's one that whilst it is quite [narrative] to help our At-Large Structures and our [ranking file] members understand and we get them more engaged when these topics come up in working groups, etc., as they do from time to time – but it's one of those that's an extraordinarily hard sell, unless you've already dipped your toe in the water.

So I think we've got a lot of different approaches we have to take for the different topics and we need to be also very aware that the attraction of some topics are going to be very different for very different types of At-Large Structures and very different types of At-Large Structure members.

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Yeah, I think what we need here is [generality] and variety that [inaudible] RAA all about the contractual agreements that are put out with the registries. It's extremely important if it is something that one can get quite passionate and quite [inaudible], and certainly needs to marketed [properly] I think. Thanks. Sorry to intervene, Tijani.

TIJANI BEN JEMAA: Thank you very much, Cherine. I think that as it is formulated now it seems that really you're right if you're not [inaudible] digested. But I think that it is our duty to [inaudible] ALSes with this contract, if you want, this agreement so that they understand – because everyone can become a registrar. Everyone, if they want, [inaudible] way to enter into this market. And we notice that this market is more or less... I will not say affected, but it is much more than [the norm] and [inaudible].

So to explain them the contract or the agreement and to explain them there is a compliance process and also to explain them how this, especially after the first round of the new gTLDs, there is more [possibility] to become a registrar, since there is more registries [inaudible].

So I think that perhaps we can formulate it another way and speak more about [contradiction] of the [inaudible] through the ALSes, [inaudible] of this agreement. I don't know. My point of view, it is [inaudible] don't do anything about [inaudible] especially now, because as I said, the more you have [inaudible], the more you will have [inaudible] of the registrars.

Any other comments about this topic? Okay. I will keep it as is and I will try to see if… Because I see other topics that everyone will be happy with.

The next one, [inaudible] not related to ICANN. [inaudible] net neutrality. It is not directly related, but it is related to Internet. I understand that it is not the first priority, the most subject that we can [inaudible] to our ALSes.

Next one is the responsibility… This one, the topic was… I want to be able to explain the importance and [inaudible] to do it for our ALSes. Responsibility of registrars and management of ccTLDs, new gTLDs, and development. Is there any comment about this subject? I don't see anyone. Okay, Olivier.

CHERYL LANGDON-ORR: Just Aziz and Olivier supporting.

OLIVIER CRÉPIN-LEBLOND: If I may just add, it is quite correct to say that the way ccTLDs are run is very different from each other. They're all very much independent. Some of them are run as associations. Some of them are run by the government. Some of them are run by not-for-profit organizations. Some by universities, etc. But I would say it is particularly interesting to bring further information to our end users and really make that distinction between ccTLDs and gTLDs and the way registries differ from the gTLD world and the ccTLD world. What is the difference as far as registrars are concerned and as far as registries are concerned? Because

there is a difference. In fact, there are many differences. And I think that's one of the things that we need to let them know. Thank you.

TIJANI BEN JEMAA: Thank you, everyone. I saw some support to this topic, responsibility of the registrars and management of the ccTLDs [and] new gTLD development.

The next one will be training of ISPs. I would like someone to explain me what is that, [inaudible] of this topic. Someone can tell me? Do you find it important, interesting, ISP training? So there is no… Yes, Maureen?

MAUREEN HILYARD: Thank you, Tijani. There has been some discussion already on the list about that topic, about ISPs. For example, for me in the Pacific, and Harold has mentioned it. LACRALO. Similarly, in Africa, that there are issues for ISPs with regards to capacity building and compliance with regulations, etc.

I guess it's like being more focused on what areas we might cover, but I think there is some particular relevance. Well, [inaudible] for me. Thank you.

TIJANI BEN JEMAA: Thank you very much. Any other comments? We have Maureen who is supporting.

MAUREEN HILYARD:	Just note Olivier's point in the chat where he asks, "How do I [inaudible] ICANN's mandate?"
TIJANI BEN JEMAA:	Yeah. He is right. I share his question. Any other comments, please? No other comments. Okay, we will go ahead and go to the next one.
OLIVIER CRÉPIN-LEBLOND:	I was just going to support what Cheryl said when she made her intervention a while ago mentioning that… I mean, these are very valid topics and they are very important for capacity building. The concern I have is we're really in a narrow mandate here. And perhaps these are topics that the Internet Society should be tackling. They have the answers and they have training material for this. They could do webinars about this. And there are other organizations that can do webinars about this.

ISPs, the number of registrars and registries that are also ISPs is probably quite a small number. But as far as ICANN is concerned, ICANN does not deal with content, does not deal with connectivity. It's explicitly mentioned in many places.

I wouldn't mind. I'd love to have webinars on this. But if we have a limited amount of webinars, time and space, and also the costs associated with running such calls, I think we might be doing this outside our mandate.

TIJANI BEN JEMAA: Okay, very good. Thank you very much, Olivier, for your comment. I share your point of view. I said it from the beginning. Since there is not another comment on it, I will go to the next one, which is proposed by Beran – ccTLD delegation and re-delegation. She added before [inaudible], but I don't know why it is before and after. She said after IANA transition.

I know that Beran had a big problem about re-delegation of their ccTLD. I think that's why she is asking about the webinar that explains the process for re-delegation, since there is not a procedure step-by-step for the delegation, the re-delegation.

Yes. Olivier and then Cheryl.

OLIVIER CRÉPIN-LEBLOND: Thanks very much, Tijani. I'd say on this topic it is a very small topic out of the whole range of topics that are out there. The number of ccTLD e-delegations and delegations per year can probably count on the fingers of one hand.

But that said, it's one of these areas which very few people know about. I think a lot say, "Well, ICANN should do something about this." But ICANN cannot do something about this. There are certain rules that have been put together for ccTLD delegation and re-delegation. There's a whole process. I would say it would be helpful for our members to learn about these rules.

I don't know whether there would be a difference before and after IANA stewardship transition. I have a feeling there probably is not going to be

a difference, but maybe there will be, since of course with the US government stepping back, they are not going to be part of that process anymore. I think it would be a helpful webinar. Thank you.

TIJANI BEN JEMAA: Thank you very much. Cheryl?

CHERYL LANGDON-ORR: Thank you. This is a topic that when it is an issue, is an issue that is, as Olivier outlined, poorly understood even by people in the ccTLD community. It's an issue that of course is in a better position to be discussed and explained since the ccNSO's work on the Framework of Interpretation for RFC 1591, which is the core of all of this, has been completed.

So we're probably in a good position to do something that I've certainly been [inaudible] on having for the record somewhere, and that is a simple, easy-to-understand review of how a delegation and re-delegation is carried out and what the limitations are.

It's one of those hot topics of people who are interested in it, and even those who are interested in it really understand the complexity and the specifics of the process.

I would like to see this happen. I would like to, however, see this happen as a webinar that particularly involves Bart and some of the tem out of the ccNSO because it is integral that it come not just as a [inaudible] discussion and debate on desire, which it can quickly degenerate into, but rather more built on the very specifics of RFC 1591,

the [inaudible] committee advice on this matter. There's several documents over the years of ICANN that [inaudible] relevant there, and most recently the Framework of Interpretation work that's gone through to the board only late last year.

So it's a big yes from me, but it's one that I think desperately needs to be more than just a webinar. It's one of those that comes up periodically, and certainly a discussion I've [inaudible] significant number of people on this topic because it is so important to whole countries and whole sections of communities within countries.

It's one that if we could have some form of archival and ICANNLearn outcome, it's particularly important to have that treatment as well. Thank you.

TIJANI BEN JEMAA: Thank you, Cheryl. Yes, perhaps it will need more than webinar and more than this kind of capacity building. Perhaps we may start by this webinar and make something that will be perhaps useful and helpful for everyone.

Any other comments on this? No. The next one… Who wants to speak? I saw a hand. No. No one.

The next one is IXP, Internet exchange point. This is the kind of webinar that [we] spoke about at the beginning. Any comments? I don't see any hands. I think this is the most out of the scope yet. Cheryl, Olivier. Olivier, go ahead.

OLIVIER CRÉPIN-LEBLOND: Thanks very much, Tijani. I just wanted to note that the Internet Society has a very extensive IXP (Internet exchange point) program with paperwork and details and things that are related to this. I think they've even done webinars on IXPs. So we could perhaps point Wafa to those IXP webinars. They're very helpful indeed. Thank you.

TIJANI BEN JEMAA: Thank you, Olivier. I want to tell you that Wafa is expert in IXP. She thought that it is good for the ALSes, for people who are not aware about it. I understand very well your point of view and I had the same feeling that this is not something that… It cannot have any priority for our capacity building program.

Cheryl?

CHERYL LANGDON-ORR: Thank you. I agree with this approach, but I do think that it's important that we also make sure in our wiki spaces and in our tools for outreach to our At-Large Structures that where perfectly good resources on topics exists… [inaudible] is an example of that. The package that is available from the IXP group in ISOC world is extraordinarily valuable. So we shouldn't ever go into reinventing wheels. So when material exists, we don't necessarily need to run the program, but we should certainly show links and, where possible, point people to existing and valued resources. And this is one of those topics where that certainly is the case. Thanks.

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TIJANI BEN JEMAA:	Thank you very much, Cheryl. Any other comment on that? Now we are 12 minutes beyond our time. I will propose you that we will have a look to the four last items, topics proposed by Heidi.
	The two first ones are about our processes and the two final ones are about content. So let's speak about the two first ones. One is about the At-Large working groups [inaudible], and the second is how ALSes can be more engaged.
	I think those webinars will be of help for our ALSes. What do you think about that? Please tell me so that we can advance, we can go faster. Do you think that they are interesting? Is there any… Agree. Good. So we will [take] them, those two. Okay, very good.
	Let's now go to the two last ones. One is about IANA transition, what it means for At-Large and for ICANN. I think this is something that we need to speak about since we are mostly at the end of the process of the preparation for the transition. I think we will have at least one webinar, and perhaps I will propose to have it soon, because now it is [inaudible] already done.
	In my point of view, it's an important item, an important topic. And the last one is an update on the CCT Review Team. The update on CCT Review Team will be something… In my point of view, if we do it for the ALSes, [inaudible] very light. We will explain about this review team. We will explain to people what is this review team, what it does, etc. We will not go in deep about the funding of this review team. What do you think about that?
	Yes, Olivier?

OLIVIER CRÉPIN-LEBLOND: Thank you, Tijani. For one, I think it shouldn't be called Update on the CCT Review Team because I don't think it will mean anything to anybody who doesn't know what the CCT Review Team is. We'd obviously have to go… We'd have to call the name, detail it a bit more

I think it's a good topic. The IANA transition, you mentioned doing it as soon as possible. I don't know. Should this be done as part of the set of webinars or should this be a one-off that the ALAC decides to put together?

I certainly know that there's going to be some big question mark about the accountability track. I think that Alan has suggested that there would be a webinar which he would do where he can ask pertinent questions, specifically when it comes down to the parts of the accountability proposal where we have to vote, or where the ALAC will have to vote. So there needs to be good feedback from our community.

I'm a little… I'm not sure whether we need another thing on IANA transition right now as a webinar of the Capacity Building Working Group, because explaining what the IANA transition is we've already done a year ago. I think it's still very valid. Explaining what the projects or what the proposal is and how it comes together with the accountability proposal will definitely be interesting. Thank you.

TIJANI BEN JEMAA: Thank you very much, Olivier. I saw Heidi has her hand up. Do you want to speak, Heidi?

HEIDI ULLRICH:

Tijani, thank you very much. As I noted in the chat, the CCT Review Team call – and thank you very much, Olivier. That of course would be changed out of the acronym. But that one would need to be in June because Margie Milam who is leading that from staff said that there would be probably not that many updates before then. Thank you very much.

TIJANI BEN JEMAA:

Thank you, Heidi. I have two comments. The first one about what Olivier just said regarding the IANA transition. I said soon. I don't mean now, the first one, because we need to finish the work of the CCWG. Then we will try… The title is very clear. What it means to At-Large, what it means to ICANN. So it is different from the webinar that we will do to the ALAC people who will vote. We will talk to ALAC people about the finding of the group, about the details of every point, why [inaudible] speak about this at all. We will say the transition, with the accountability mechanisms, will have this effect on At-Large and this effect on ICANN. This is the aim of this webinar as I see it. I think it is different from what we will do now. I want it to be done, this one, after Marrakech, but not the last one.

As for the Review Team, Heidi, I don't think we have to speak about the findings to our ALSes. We first have to explain them what is consumer trust, what is consumer choice, and why we need this kind of review team and in which framework it comes. This is the aim of this webinar, not to give them an update about [inaudible] finding.

This is my point of view. I may be wrong, so please speak up. In any case, I see that there is a [inaudible] to accept [four] topics.

Yes, Olivier. Go ahead.

OLIVIER CRÉPIN-LEBLOND: Thanks very much, Tijani. I note that… My current understanding is as follows. Maybe Heidi will be able to correct me and you will be able to correct me on this, but my understanding is Margie Milam will be providing an actual update of what the CCT Consumer Trust Review Team will have achieved by then and what is mandate is.

What you're saying is that our At-Large Structures don't even have the basic knowledge and understanding of what consumer trust actually is, so we need to have a first webinar that comes down to the basics of what is consumer trust in the context of the ICANN mandate. Is that what you're both saying?

TIJANI BEN JEMAA: That is exactly… Heidi, please?

HEIDI ULLRICH: I don't know if Margie would be the one. Obviously we could ask her. I was thinking it would be more Carlton and Kaili who would present that for the CCT part. For the consumer trust intro, we have some… We have ALSes that are consumer organizations and we would most likely need to look for people who could give the basics. Thank you very much.

TIJANI BEN JEMAA: Thank you, Heidi and Olivier. First of all, first decision we can decide now is to take those four topics proposed by Heidi in the way that we discussed now, of course. For the others – since we are late, I have to hurry up – I saw that there is [traction] from two other webinars, one about responsibility of registrars and management of ccTLDs [or] new gTLD development. I think that we have to change the title. It is not very clear [inaudible]. I saw that there is [traction] for it.

And the second one is the ccTLD delegation and re-delegation. Am I right? So four webinars of Heidi and those two about the delegation/re-delegation and about the registrars and ccTLDs.

CHERYL LANGDON-ORR: That's a start and there is no reason, for example, with the delegation and re-delegation topic that it couldn't be of TLDs. We haven't had many issues raised about delegation/re-delegation of gTLDs. But in the post new gTLD world, that may not be the case anymore. So the same basic precepts of people understanding the differences would apply. We could work that one.

I also want to point out that we need to make sure that these things are timed, and I don't mean during a 24-hour cycle, but timed within the ICANN cycle at a time where more of our At-Large Structures are likely to be able to join.

I want to take a fairly careful look at which ones are done when at our next meeting. Thanks.

TIJANI BEN JEMAA: Thank you very much, Cheryl. Pardon me, but I'd like you to tell me if you are for having this webinar for this first series of webinars or do you have another point of view?

CHERYL LANGDON-ORR: No, I'm agreeing with the topics that have been put forward, [inaudible]. It seems to me [inaudible] you've got six solid topics. In fact, one or two of the others may end up getting [inaudible] as well, but at least we can start planning on it. I'm just keen to make sure which one is done when is carefully orchestrated as well.

TIJANI BEN JEMAA: Okay. Thank you very much, Cheryl. I think that now since we are really late, we have to stop this teleconference. But before terminating it, I would like to ask you to continue this discussion on the list. We will send again the list of topics on the list so people who are not here today can also give their point of view. I want you to express clearly how do you select six of them, or do you have another perhaps topic that you may add and other people will agree on it?

So since we cannot now make the last choice, we will continue this on the list for one week, because we have to start for February the first one.

We will send this list of topics to the list, ask people who are not on the call to give their point of view and ask you also to rank the first six topics that you prefer.

It's okay, action items, for the staff. If you agree on that, if there is not any comment on it, thank you very much for attending. Thank you for the staff and for our new staff, Yesim, who was very good for her beginning. She's beginning now with us. Thank you, Terri, for your presentation. Thank you, Ariel, also for your presentation. Heidi, thank you very much. If there is interpreters, I don't know.

Thank you all and bye-bye.

YESIM NAZLAR: The meeting has been adjourned, so the audio will now be disconnected. Thank you for joining today's call.

[END OF TRANSCRIPTION]