YRJÖ LÄNSIPURO:

Okay, thank you. We can indeed start, and I think that Wolf Ludwig and others who are joining will come up to speed very soon. So, this is Yrjö Länsipuro speaking, welcoming all to this call, and wishing you all a Happy New Year, because this is the first call of our taskforce 2017.

So, I would like to have a roll call please.

**TERRI AGNEW:** 

Certainly, thank you. Good morning, good afternoon, and good evening. Welcome to the EURALO taskforce on ALS engagement call, taking place on Tuesday the 17<sup>th</sup> of January 2017 at 15:00 UTC.

On the call today, we have Yrjö Länsipuro, Matthieu Camus, Olivier Crépin-Leblond, Oksana Prykhodko, Anne-Marie Joly-Bachollet, Bastiaan Goslings, and Andrei Kolesnikov.

We are still trying to reach Wolf Ludwig, so he may be joining us a little later.

I have no listed apologies for today's meeting.

From staff, we have Silvia Vivanco, Evin Erodogdu, and myself, Terri Agnew.

I would like to remind all participants to please state your name before speaking for transcription purposes. With this, I'll turn it back over to you Yrjö. Please begin.

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

YRJÖ LÄNSIPURO:

Okay. Thank you. Again, this is Yrjö Länsipuro speaking. We have a very short agenda. I thought it would be good to concentrate on one aspect of the ALS engagement, that we are tasked to perform. That is to say, finding people from the ALSs who could participate in the drafting of ALAC and EURALO advice for the policy processes of ICANN.

So, the first step, as you remember, was an email letter, or rather personalized letters from Olivier, to all ALSs for their contacts, and after quite many reminders, and so on and so forth, we got information from most ALSs about the special topics and themes they think they have some expertise on.

And that resulted in a huge spreadsheet, that is on our page. Now, what I have done, is that I have turned that spreadsheet around, and instead of what is there, every ALSs, you know, what's [inaudible] were, I tried to find the, I mean pick the topics and then indicate which ALSs have expertise in that area.

And as you see in this document, I hope you all have scrolling rights, some ALSs are just indicated by name. Some have already indicated names of the people, names of the experts, and some have even given email addresses. And the idea is, in developing this document, the idea for me has been to create something that would be easy to use when we need to take a stand, when we need to develop, draft a statement and so on and so forth, where we can see [inaudible], on this area, on this topic, ALSs one, two, and three have indicated expertise, so let's ask them also.

So, I would now like to open discussions on this document. Is it usable? Is it taxonomy on categorization all right? Is something missing? Is something [inaudible]? And so on and so forth. Olivier, please.

OLIVIER CRÉPIN-LEBLOND:

Thank you very much Yrjö. Olivier Crépin-Leblond speaking. First, it's the first time I'm actually looking at this document and I'm extremely impressed. So, well done, Yrjö, for doing that work that needed to be done, and that research for this. It's very impressive to see the whole document on a per topic basis and being able to immediately refer to who we might wish to contact.

One point I would make, if we make this a public document, perhaps I should suggest that we don't have the email addresses of those people, that we just have their names, and so that this could be used by spammers to, you know, to contact them.

And then secondly, I wonder whether we can have that document online in a searchable fashion. And more like a table rather than a flow. I like the flow of the document, by the way. I think this to be distributed periodically to, or located somewhere in the EURALO list of ALSs or the competences, I don't know where we would put this as a document, very readable, very simple to go forward with it.

But, a table would probably be, if we managed to get maybe Dev on it, then you can basically type in or select from a pull-down menu, the topic you have interest in, or that you want to ask ALSs about, and then that would automatically display the table underneath, who those Atlarge structures and our contacts are.

That's sort of the suggestion for us to have, for the [inaudible] I'm delighted. Thank you.

YRJÖ LÄNSIPURO:

Thank you Olivier. I think that you're absolutely right. This should be in a table form, and it should be somewhere so that it would be not kept secret anywhere, but it will be used. And I would actually, I would like to ask the help of the staff in figuring out how that could be done. The other thing is, Olivier, just to be on the safe side, email. Did you say that we would not have the email addresses here or would have?

OLIVIER CRÉPIN-LEBLOND:

Would not have them, for privacy reasons, especially in Europe it's quite sensitive. And you know, so that this list doesn't get taken up by spammers. We can have a list that is internal, or that staff keeps, and of course, staff would have the, well, they might not actually have the details of some of these people, but staff could keep the list and just have the names, and in case we need to contact the person, then we could contact them through staff or they can make that email available.

YRJÖ LÄNSIPURO:

Okay, thank you...

OLIVIER CRÉPIN-LEBLOND:

...don't have emails on public documents.

YRJÖ LÄNSIPURO:

Yeah. Okay, that is clear. And indeed, of course, the staff could have a version, which would actually make it possible for them to contact these people. By the way, about names, I just have names here for the sake of brevity, no titles. They are several professors and doctors among here, but I just eliminated. I hope that nobody is offended by that.

Okay. Andrei, please.

ANDREI KOLESNIVOK:

Good day. I have a question. In the list, there are names attached to the organizations, and I have a little bit of confusion for that because for example, the ALS, which I belong to formally, don't have any expertise in ccNSO or IDNs with the security. But I do, as an expert.

So, how do I appear on this list? Is it possible to do it without ALS, just as a person, as an expert, or the name of the organization must be attached, 100%. Thank you.

YRJÖ LÄNSIPURO:

Well, how this list is now, is that it's first, first it's the organization, and then... But I think it would be possible also to do it in the other way, just give names and their possible affiliation. Olivier please.

OLIVIER CRÉPIN-LEBLOND:

So, thanks very much Yrjö. Olivier Crépin-Leblond speaking. So, I mean, of course, individuals are very important. The individuals in EURALO, and of course, it's not the case for you Andrei, since you are a member of an ALS, but individuals in EURALO go through the individual user's

association. Unfortunately, it looks as though we have not received, or have we received the list of competencies in the...? I don't think we have received the list of competencies in the EURALO individual user's associations, so you are correct.

We do not appear to have any individuals listed. I would certainly be, I mean, yes, I see here, public interest, EURALO individual user's association, but it doesn't give any name next to it. I would suggest that we ask for individuals to register their interest directly with us, with the ALAC, and so then we can have a list of not only the different components At-Large structures, but also individuals in their own self.

I don't know what you would suggest, Yrjö, that this is work or not.

YRJÖ LÄNSIPURO:

Yeah, thank you Olivier. I think now, we're into the next steps, that is to say, obviously, this draft is the first step. And it's in many ways, it could be incorrect. By the way, I see in the chat, Matthieu, indicates that are some omissions concerning ISOC France, thank you very much. Those will be taken into account.

But what I think is the, one of the next steps would be, would actually to ask the ALSs, including the individual organization, to actually ask for their comments on this list. That is to say, to ask, first of all, whether the expertise assigned to them is correct in their mind, and then, of course, more information, that is to say, those who had just given the name of the organization would now be asked to identify names of experts.

Would this be all right? And other ideas, please, for what we would do next.

Olivier, please.

OLIVIER CRÉPIN-LEBLOND:

Thanks Yrjö. Olivier Crépin-Leblond speaking. So, I guess there are several things that I think would probably work as next steps. First, of course, is to ask for the individuals to be able to register their interest as well. We obviously need the process by which this list will be updated. I don't know whether you have thought about the way that this list would be updated. I don't know if this is going to be maintained by staff, or by a group of volunteers, or whether this would be on a Wiki, and people can update their own information themselves.

There are quite a few different questions here, and then beyond that, then we need to develop a process by which the leadership of EURALO can make use of the knowledge that we have there. So, I don't know if it's some kind of a protocol as to who received the request.

How do we get in touch with those ALSs, RALOs, etc.? Thanks.

YRJÖ LÄNSIPURO:

Yeah, thank you Olivier. Yeah, all of this are, of course, among the next steps. First of all, this list reflects the answers we got to your letter a few months ago. So, basically it is, it may not be up to date anymore because things change. And that's why, I think, we need to get the inputs from all ALSs and from the individual association.

And then, a very good question is, how the list will be maintained. I would certainly wish that would be a staff function. That is to say, staff and of course the ALSs themselves, I don't see that this taskforce, for instance, would be forever responsible for keeping it up to date.

We are in a sort of route anyway. And then the process, how... A very good question, how will this actually lead to the ultimate objective? That is to say, how do we engage these experts in the work? And that I think, as you said, we need a procedure whereby in having volunteers, in asking for volunteers for participating in the drafting of advice, in addition to the usual suspects who are on the calls.

There is also a mechanism whereby those ALSs will be contacted with some indicated expertise in that area. Olivier, your hand is a new one?

OLIVIER CRÉPIN-LEBLOND:

Sorry, that was an old hand.

YRJÖ LÄNSIPURO:

Thanks. And I already see Bastiaan, that this, to say that this is a first step, and he will see whether ISOC NL, ISOC Netherlands can provide additional experts on a number of topics, and of course, that's something that I'm asking all of you to do in addition to that, this list will be sent to ALSs for checking and possible corrections.

And I see that Wolf has joined the call. Welcome. So, any more ideas on the next steps? Yeah, we have Silvia, please.

SILVIA VIVANCO:

Thank you very much, Yrjö. This is Silvia Vivanco from staff. If I may, I suggest one approach would be to have a first snapshot, or first picture, and set a deadline whereby everybody provides input, feedback, provides additional information, more expertise, you know? And then you have one first picture of the whole EURALO membership.

And from that point onward, then EURALO could decide not to do this, recurring exercise, every certain month, number of months, or periodic updates. From the staff perspective, what I can contribute is that we know from experience, unfortunately, sometimes it's a bit challenging to get information from the ALSs.

At the moment, we are conducting, as you know, a review of all of the basic data from ALSs. We are asking each of the RALOs, all of the 200 ALSs to validate their information, their basic information. We have all of the contact data. And that has been a long process, time consuming. We are actually calling each ALS by phone, just to make sure that we have the correct information. And this is just basic information.

And that will be imported on the ICANN, the At-Large website. So, that's ongoing. So, what we have learned from this exercise is that, it takes some time and a lot of effort to get information from ALS. So that what I would suggest is to start with a first deadline, and say, I don't know, February, end of February, or mid-February, to have a first picture, and then EURALO could decide if they do, maybe staff can send a reminder every month or every two months, you know, for ALSs to check if they have another area of expertise where they want to add their expertise.

Not to do a heavy, you know, like imposition on ALSs, to come back every month or so, but February please, to come back to the RALO and check on the expertise. Thank you.

YRJÖ LÄNSIPURO:

Thank you very much for this plan. Can I ask for comments from the members? Does this sound like a reasonable way forward? That's certainly what I do think. But please, any comments on this?

Can I ask, let's use this wonderful tools of the Adobe Connect. If those who think that we should proceed the way as Silvia indicated, please put the green tick on the screen.

Okay. Well, we have... Well, this is not a question of majority or minority, I think that this indicates that we are in agreement with Silvia's plan. That is to say, first of all, to produce a snapshot, that is to say, you know, a version that indicates the information or includes the information we have now sent to the ALSs for comments and for answers against a deadline.

And I have very much sympathy for what Silvia just said about deadlines, and how difficult it is to get a response from the ALSs, but of course, these reminders, and all of that, but at the same time, that is part of the engagement. So, thank you Silvia, and thank you all.

This is a good way to proceed. Any other thoughts on the next steps, or future steps with this project? Olivier, please.

OLIVIER CRÉPIN-LEBLOND:

Thanks very much Yrjö. Olivier Crépin-Leblond speaking. So, I mentioned earlier, I'm getting in touch with Dev to try and computerize this list. Is this something that you wish to pursue? Should I go ahead with that as well?

YRJÖ LÄNSIPURO:

Please do.

OLIVIER CRÉPIN-LEBLOND:

Okay, just to make sure because it wasn't in the action items. So, I wasn't sure. Thanks.

YRJÖ LÄNSIPURO:

Sure. Okay. Any other ideas or comments on the way forward? Bastiaan please.

**BASTIAAN GOSLINGS:** 

Yeah, hi this is Bastiaan speaking. I don't necessarily have a comment, but maybe a question. As I indicated in the chat, I like the list, you know? It immediately gives me ideas and experts that could be added from Internet Society Netherlands. And you know the way that staff indicated how to keep it up to date, that all sounds fine.

But, I'm triggered by the question that Oksana had in the chat. This is as a practical example, right, this evening, the EURALO call, there are a number of action points there. This is something, number of experts that we have here that we can actually use in terms of engaging people

to provide their expertise in order to determine [inaudible] or something. Do you have ideas, not area, how we can actually...? Of course, we have the list, it can be put online, that's great. And people go to the list because they're looking for experts and find someone there. That's wonderful.

But how can we turn it around? And as a matter of maybe routine even, when working on advice on topics, that we immediately think, okay, go to the list of experts, and engage these people, you know, to help. Are there any others in that area?

YRJÖ LÄNSIPURO:

Thank you. I think that this is also a question for Olivier.

OLIVIER CRÉPIN-LEBLOND:

Yes, thanks very much Yrjö. Olivier Crépin-Leblond speaking. And question, Bastaiaan, I think it's a very worthy way to go forward. It's the right way to move forward on this. We have questions on policy topics. Obviously we have our monthly calls, and one of the things to increase the interest in monthly calls is to have people are experts in specific topics sharing their knowledge with everyone else on the call.

So, we don't just deal with administrative topics, which unfortunately looking at tonight's agenda, is a bit of a nightmare due to the calendar and the fact that there is so many things that we have to do with replacing people that have left and that have resigned, and the new ALAC Board member, and the At-Large review and so on.

But if there are some topics that would be policy topics of interest, we could certainly make suggestions that the experts about this could attend the call and share their knowledge with others, maybe like 10,

15, 20, 25 minutes for a webinar type thing.

And having people from our community being able to supply this, is always a plus, I think, because that also gets other experts and other things who might not be on the list and say, hey, I'd like to share my knowledge with everyone else in our region. So, I'm hoping that we can go about this and do this, and therefore get more people in our monthly

calls.

The way that other RALOs have done it, is to ask for ICANN experts, or sometimes At-Large experts, having Alan Greenberg coming on the call, or Tijani Ben Jemaa, or someone who is very knowledgeable about a topic, and talk to us about things. But yeah, so just having more experts, the list of more experts, makes it easier for us to even not always have the same people come to talk to us, could share the load with their own ALSs.

Is that, does that answer your question?

YRJÖ LÄNSIPURO:

Bastiaan? Was that...

**BASTIAAN GOSLINGS:** 

Sorry, I was trying to un-mute my microphone. It's Bastiaan speaking. Yeah, it was not like a very specific question that I thought that Olivier was going to give you the perfect answer, but like, this is something I

think we probably all agree that we want to work for, right? That we not just have the list, but it's a way of engaging these experts and for helping other people that are doing drafting work to come with good, proper, and sound advice, of course, right?

We really can engage all of the experts that is available within the community. So I really like the way that Olivier described a possible way to go forward. So, I agree. Thank you very much.

YRJÖ LÄNSIPURO:

Okay, thank you Bastiaan.

OLIVIER CRÉPIN-LEBLOND:

It's Olivier again. If I can...? Yeah, Yrjö, it's Olivier again. If I can just follow-up actually. You know, the process by which we can ask experts to help when we have a public consultation taking place, I think we can extend to our monthly call as well. And therefore, when we go to the review of upcoming public consultations, and I know that tonight there is only five minutes to go through these, so we'll have to go very quick, but on other occasions, there might be a longer amount of time, if we can make use of our experts to introduce the topic, and spend more than just minutes, say spend five or 10 minutes on a specific topic.

For example, creating a consumer agenda at ICANN. I'm just stating this as an example. Then you know, that will certainly also most likely increase the amount of input that comes for EURALO At-Large structures, and that's always, that's really what the aim is at the end of the day.

YRJÖ LÄNSIPURO:

Thank you Olivier. I think that, you know, something very good has developed during the first few minutes here, that is say from the question from Bastiaan, and your ideas, I think that this is also, will also be a means for making the monthly call more interesting, and actually increasing the share of substance process and procedures on them.

So, I very much like this idea. And actually, we pass it, actually, Olivier, could you take this up at the call we have in a few hours, and then the first attempt to have experts on the call, on the topics that we actually know, you know, beforehand, that the next monthly call could be a test bed for this approach. Would this be doable?

**OLIVIER CRÉPIN-LEBLOND:** 

Thanks so much Yrjö. Olivier speaking. I've written on the chat that I will ask tonight, whether we should make our monthly call longer. We had, I think, last month, we had a 90 minute monthly call. This month it is 60 minutes, back to 60 minutes. But it is, as I said, nearly completely full with procedural things, which might not be particularly exciting for everyone.

But we will have, tonight, a test of the captioning system. Next month, maybe we can have a test with an expert talking to us. So, I will suggest this on tonight's call, and I will also suggest that, or call, as I said, will be 90 minutes so as to allow us to have enough time and not feel rushed if a topic presented by an expert takes 10, 20, let's say 20 minutes to be presented, and questions afterwards. Then the hour is really quickly gone by.

90 minutes might be more likely to be more helpful for everyone.

YRJÖ LÄNSIPURO:

Okay. Great. Now, Oksana.

OKSANA PRYKHODKO:

Thank you Yrjö. Oksana Prykhodko speaking. And thank you Bastiaan for raising my [inaudible]. I would like to propose, to [inaudible] call, for example, [inaudible] before and [ask experts?] who will hear the report of this issue, from the list which will be proposed by Olivier. Thank you.

YRJÖ LÄNSIPURO:

Yeah. This is just a little bit more work for the staff, but I think that they will be, they will be happy to do that. Thank you. So, this is, I think this was a very good addition [inaudible] talking, and it's a way, actually, to operationalized [sic] this idea of engaging experts for the ALSs.

Any ideas, anything more on this topic? We could then see if there any other items, that is to say, relating to engagement of ALSs, but not to expert. Anything else? Anything else we should use the time to talk about? Olivier please.

OLIVIER CRÉPIN-LEBLOND:

Thanks very much. Olivier Crépin-Leblond speaking. One request, and I've just thought about this now. One request, which have been made for the additional funding request, is some funding that follows from the recommendations of the At-Large summit, and various other

recommendations that were made before, that go exactly in line with the wish to make policy more accessible to people in At-Large.

The policy management process system, which some of you might remember, is the seed to the type of system that we are hoping to be able to build ultimately, so as to have whatever policy topic going through this pipeline, and a system that minimizes the amount of staff work, community work, that coordinates the policy question on the one side with the experts on the other.

And this is... Having the expert list to start with, which probably will be, if we manage to get the funding for initial work on this, I'm hoping that we would have a few people in our community that would be the first testers of the system, or perhaps even work towards building this system. Having an expert list is always helpful.

I don't think the other RALOs do at the moment. But the work here can feed directly in that as well. At present, my only concern with what we have is the amount of work load that would be to update that list, and on whom, whether it's community workload, staff workload, and I'm really...

If anybody has any ideas how to minimize this, that would be helpful as well. As experts.

YRJÖ LÄNSIPURO:

Thank you Olivier. Another great idea. Of course, what we are doing here, as you said, implementing a couple of recommendations from ATLAS 2. There was one that was directly, that directly talk about using

the expertise in ALSs, and there was the other recommendation that you report to, that is to say, the policy follow-up system.

I don't remember the name anymore. So, but what, to get funds for this, that is... Is that...? Can I ask, from Silvia for instance, I mean, what kind of process we need actually to start this [inaudible] for this purpose.

SILVIA VIVANCO:

Hello Yrjö, this is Silvia. I'm sorry, one moment please. Okay. May I ask you to rephrase the question? I'm not sure I'm following what the actual, what exactly is needed from staff.

YRIÖ LÄNSIPURO:

Okay. So, we can come to that later. I mean, it's basically the idea as Olivier said. I think it is implementation of recommendation from ATLAS 2. I mean, I think that they might be good candidates for funding, but we need to figure out how that will be [inaudible]. Okay.

Any other issues for us?

So, just want to thank you all. It's been a good meeting. And, Olivier please.

OLIVIER CRÉPIN-LEBLOND:

Thanks, it's Olivier speaking. I haven't seen, in the action items, what we are going to do about individual users. Did you say what the decision was on that?

YRJÖ LÄNSIPURO:

Well, the action item number two, the ask EURALO ALSs to provide feedback and check, that is to say, that also, to my mind, applies to the individual users association. I think that we have to go through that association [inaudible] and not approach in every individual [inaudible].

Is that what you meant?

OLIVIER CRÉPIN-LEBLOND:

Yes, thanks for this, Yrjö. It's Olivier speaking. Indeed, but I mean, I think we need to pay particular attention on this, especially in light of the At-Large review that mentions that individual users might be replacing At-Large structures together, or there might be a strong emphasis on individual users.

So we need to pay good attention to this. And perhaps a separate note to Jean-Jacque to let them know from you to Jean-Jacque will be a help in that matter. So they relay that information to their end users, and get that input from them.

I've noticed that, well, yeah, sorry, that's fine. That's all I need to say. Thanks.

YRJÖ LÄNSIPURO:

Yeah. How I see the individual users association is basically, it's an ALS without, which is not geographically based. And because I think that without that sort of association, it would be dealing, we would be

dealing with hundreds of people, and that would certainly be more than we can do.

So, there is no other business, I want to thank you, thank you for this. We have good action items, and actually what is really good is that in a few hours on the EURALO call, we have some new things that are related to our work.

So, I am happy we can close this 15 minutes early. And I'm thanking you all. Thank you.

[END OF TRANSCRIPTION]