## Competition, Consumer Trust and Consumer Choice (CCT) Review

**Fact sheet as of: 30-Sep-2017**

**Overview:**
ICANN is committed to ensuring that, as it contemplates expanding the top-level domain space, the various issues that are involved will be adequately addressed prior to implementation.

These include issues such as competition, consumer protection, security, stability and resiliency, malicious abuse issues, sovereignty concerns, and rights protection.

The Aoc also requires ICANN to convene a community-driven review to examine the extent to which the introduction or expansion of gTLDs has promoted competition, consumer trust and consumer choice, as well as the effectiveness of: The application and evaluation process and safeguards put in place to mitigate issues involved in the introduction or expansion.

### Wiki Page:
CCT Wiki Home Page

### CCT-RT Email:
input-to-cct@icann.org

### Review Questions:
reviews@icann.org

### CCT Chair

**Competition and Consumer Choice Subteam Chair:**
Jonathan Zuck

**Safeguards & Trust Subteam Chair:**
Laureen Kapin

### Review Status (as of 30 September 2017)

<table>
<thead>
<tr>
<th>Start Date: 13-Jan-2016</th>
<th>Review Duration to Date: 20 Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Expected Completion: 28-Feb-2018</td>
<td>Total Expected Duration: 26 Months</td>
</tr>
</tbody>
</table>

### Complete, Based on Duration

- Budget Spent/Committed

### Section I: People (as of 30 September 2017)

<table>
<thead>
<tr>
<th>Review Team members: 15</th>
</tr>
</thead>
<tbody>
<tr>
<td>Volunteer Participation Rate 66%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ICANN Org (individuals involved at various times throughout review): 10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Calls (plenary and subteam): 108 Calls</td>
</tr>
<tr>
<td>Volunteer meeting &amp; call time: 3,029 Hours</td>
</tr>
<tr>
<td>Personnel support (time) (estimated hours and cross-organizational) 10,797 Hours</td>
</tr>
</tbody>
</table>

### Section II: Financial Resources (as of 30 September 2017)

<table>
<thead>
<tr>
<th>Direct Review Costs</th>
<th>FY18 Approved Budget</th>
<th>FY18 Budget Spent to Date</th>
<th>Committed FY18 Services</th>
<th>Remaining FY18 Budget</th>
<th>Actual Expenses: Review to Date</th>
<th>Total Spent and Committed to Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Professional Services - IAG-CCT</td>
<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
<td>$ 210,000</td>
<td>$ 210,000</td>
</tr>
<tr>
<td>Professional Services - CCT</td>
<td>$ 60,000</td>
<td>$ -</td>
<td>$ -</td>
<td>$ 60,000</td>
<td>$ 1,520,000</td>
<td>$ 1,520,000</td>
</tr>
<tr>
<td>Travel</td>
<td>$ 140,000</td>
<td>$ -</td>
<td>$ 50,000</td>
<td>$ 90,000</td>
<td>$ 370,000</td>
<td>$ 420,000</td>
</tr>
<tr>
<td>Total</td>
<td>$ 200,000</td>
<td>$ -</td>
<td>$ 50,000</td>
<td>$ 150,000</td>
<td>$ 2,100,000</td>
<td>$ 2,150,000</td>
</tr>
</tbody>
</table>

- Excludes ICANN Organization and overhead allocation.
- Based on the most recent month end (may not include recent expenditures). Represents expenses incurred since inception of work.
- Includes incremental approved professional services budget of $160,000.
- Includes approved professional services budget of $240,000.

### Section III: Milestones (as of 30 September 2017)

**Project Management** 20% of total effort
- Adopt terms of reference
- Adopt work plan
- Assemble subteams
- Prepare templates
- Solidify list of projects
- Adopt discussion paper template
- Adopt report shell/framework

**Research and Studies** 20% of total effort
- Identify data/sources needed for work
- Analyze data from research and studies

**Draft Report** 25% of total effort
- Assemble initial conclusions
- Populate discussion papers with findings and potential recs.
- Reach agreement on discussions papers
- Review discussions/consolidate findings and interim recommendations
- Approve interim recommendations
- Seek ICANN Org and BoardWG input on implementability of interim recommendations
- Circulate interim recommendations to Subsequent Procedures POPWG
- Socialize interim recommendations with community
- Build and approve Draft Report for public comment
- Issue draft report for public comment and socialize draft recommendations with
- Produce summary of public comment received
- GDD to provide input on draft recommendations

**New Sections** 10% of total effort
- Review studies’ input and incorporate as appropriate
- Produce additional recommendations/new sections, as appropriate and edit report
- Approve additional recommendations
- Publish new sections of the report for public comment
- Socialize changes to report with community
- Seek ICANN Org and BoardWG input on implementability of recommendations
- Circulate to New gTLD Subsequent Procedures POPWG
- Produce summary of public comments

**Final Report** 25% of total effort
- Review public comment input received and incorporate as appropriate
- Seek Board/ICANN Organization input on implementability of final recommendations
- Circulate final recommendations to Subsequent Procedures POPWG
- Finalize Report
- Adopt final recommendations and report
- Socialize final report with community
- Send final report to ICANN Board

**TOTAL:** 70% Milestones Completed