Privacy and Proxy Service Provider Accreditation Program

IRT Meeting | 13 December 2016

Agenda

1 IRT Feedback on Draft Policy Outline

2 Operational Planning

3 Updated Project Timeline

4 Next Steps

IRT Feedback on Policy Outline

- Draft v1 Policy outline distributed prior to last IRT meeting

- Soliciting IRT feedback: Does this seem logical and complete?

- Requested that feedback be submitted no later than 12 December

- Comments/questions?

Policy Outline (Overview)

- Section I: Scope and Definitions
- Section II: Terms and Conditions of Accreditation Agreements
- Section III: Specific Requirements Related to Requests From Intellectual Property Holders
- Section IV (Proposed/Placeholder): Specific Requirements Related to Requests From Law Enforcement
- Section V: Best Practices
- Section VI: Reviews and Record-Keeping
- Section VII: Program for Accreditation of Privacy and Proxy Service Providers

Privacy & Proxy Service Provider Lifecycle

ADHOC
TERMINATION
CONSOLIDATION
ACQUISITION

ONBOARDING
APPLICATION
CONTACT
EXECUTION

MANAGEMENT
COMPLIANCE
REPORTING , REVEAL
POLICY CREATION

Naming Services Portal: High Level Feature Set

THE NAMING SERVICES PORTAL WILL PROVIDE ONLINE SERVICES TO P & P PROVIDERS.

- ✓ CUSTOM DASHBOARD
- ✓ ELECTRONIC APPLICATION & CONTRACT PROCESS
- ✓ CONTACT MANAGEMENT SYSTEM (I.E. AD-HOC, APPLY TO ALL)
- ✓ SECURITY – 2 FACTOR AUTHENTICATION
- ✓ COMPLIANCE MANAGEMENT & REPORTING
- ✓ ONLINE INVOICING (POST INITIAL RELEASE)
- ✓ EU / US PRIVACY SHIELD SELF-CERTIFICATION
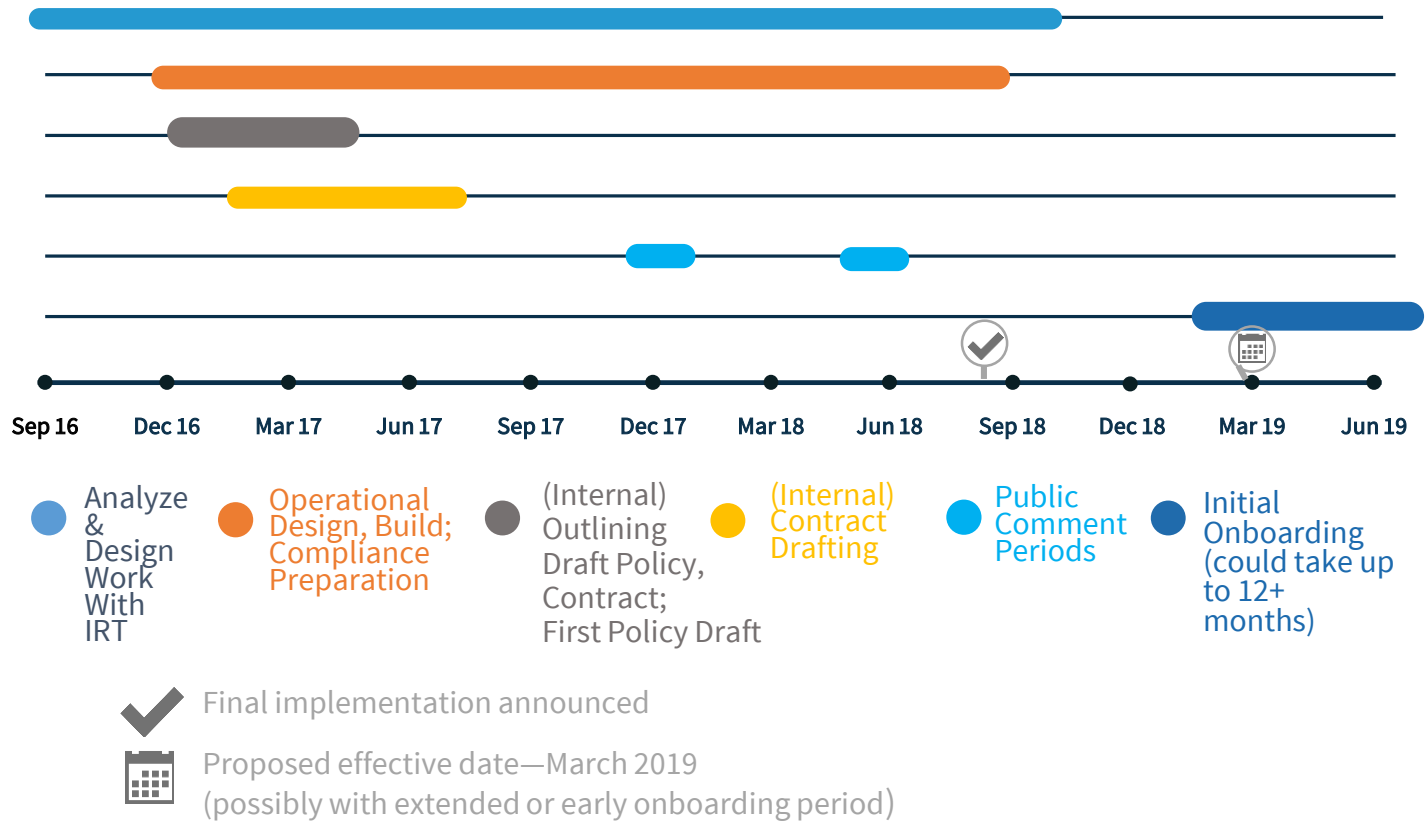
High level Requirements

USE CASE	SUMMARY
APPLICATION & CONTRACT PROCESS	• APPLICATION WILL BE ABLE TO: • APPLY FOR ONE OR MORE P/P SERVICE PROVIDERS VIA PORTAL • APPLICATION STATUS AVAILABLE • PROACTIVE NOTIFICATION RE. STATUS CHANGES OR ADDITIONAL INFORMATION IS REQUIRED • ACCESS ONLINE FAQS • CUSTOMER SERVICE IS AVAILABLE VIA EMAIL AND PHONE • CONTRACT EXECUTION VIA DOCUSIGN

POST CONTRACT PHASE

USE CASE	SUMMARY
DAILY TASKS	• CONTRACT PARTY WILL BE ABLE TO: • MANAGE COMPLIANCE TICKETS & (POTENTIAL) AUDIT VIA PORTAL • CREATE AND DOWNLOAD REPORTS (DATA SET TO BE DETERMINED) • CUSTOMER SERVICE IS AVAILABLE VIA EMAIL AND PHONE • DASHBOARD: ANNOUNCEMENTS AND IMPORTANT NOTIFICATIONS • ACCESS TO ONLINE FAQS

Updated Timeline: Privacy/Proxy Program Implementation

Sep 16	Dec 16	Mar 17	Jun 17	Sep 17	Dec 17	Mar 18	Jun 18	Sep 18	Dec 18	Mar 19	Jun 19

● Analyze & Design Work With IRT

● Operational Design, Build; Compliance Preparation

● (Internal) Outlining Draft Policy, Contract; First Policy Draft

● (Internal) Contract Drafting

● Public Comment Periods

● Initial Onboarding (could take up to 12+ months)

✔ Final implementation announced

📅 Proposed effective date—March 2019 (possibly with extended or early onboarding period)

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Upcoming Discussion Topics

- January:
    - Recruiting subteams (possible)
    - Whois labeling/RDAP
    - Data escrow
    - Draft Policy, Section I

- February:
    - Continued discussion on topics from January
    - Abuse reporting processes
    - Standard requirements for information requests/PP provider contactability

Next Steps

- Next meeting scheduled for 10 January

- Watch the list for updates from December Board meeting

- Should we have a longer face-to-face meeting in Copenhagen and/or before/after GDD Summit (poll to be distributed)

- Seeking ideas/recommendations for additional IRT members who are not Affiliated with a registrar and have experience offering PP services

Thank you!

Thank You and Questions

Reach me at: amy.bivins@icann.org

Email IRT list at: gdd-gnso-ppsai-impl@icann.org

IRT community wiki space:
https://community.icann.org/display/IRT/Privacy+and+Proxy+Services+Accreditation+Implementation

Implementation Status Page:
https://www.icann.org/resources/pages/ppsai-2016-08-18-en