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GISELLA GRUBER: Good morning, good afternoon and good evening to everyone. Welcome to the At-Large Capacity Building Working Group call on Wednesday 21<sup>st</sup> of December at 16:00 UTC. On today's call, we have Tijani Ben Jemaa, Barrack Otieno, Michel Tchonang, Maureen Hilyard, Marita Moll, Narine Khachatryan, June Tessy. Apologies were from Amal R. Al-saqqaf and Cheryl Langdon-Orr. From staff, we have Heidi Ullrich, Ariel Liang, and myself, Gisella Gruber. If I can also, please remind all participants to state their names when speaking for transcript purposes. And over to Tijani. Thank you very much.

TIJANI BEN JEMAA: Thank you very much, Gisella. Good morning, good afternoon, good evening everyone. This is a call of the Capacity Building Working Group. We, first of all, have agenda on the Adobe Connect. Please tell me if there is any proposal for change, anything to add. Yes, Ariel, go ahead.

ARIEL LIANG: Thanks, Tijani. This is Ariel speaking. Another thing on the agenda today, I was tasked to do a presentation on the evaluation and pop quiz, but unfortunately, I haven't received the raw data for the 2016 webinar evaluation pop quiz. So, I need to gather that data first before I can do the presentation. So, I'm wondering whether we can defer this item to a later call next year. Thank you.

TIJANI BEN JEMAA: Thank you, Ariel. And we already—we need to have another call early January because of several things I will speak about later. So, please

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prepare yourself for at least the end of the year so that at the beginning of January we can make a call in which you can make the presentation on the evaluation and the pop quiz. Thank you very much.

So, for the agenda, I see no hands. So, I can say that the items are adopted. Okay. Now this call, why we have this call? As you know, we [INAUDIBLE] we do 12. [INAUDIBLE]. We did 11. And the 12<sup>th</sup> one will be done in five hours, today.

So, we'll have 12 completed webinars for 2016, within the frame of 2016. We did the same in 2014. And this call is normally to evaluate the 2016 program and to prepare for the 2017 program. So, this is the end of the call. Unfortunately, there is not a lot of people on this call, so the efficiency will be low, unfortunately, but we will do it anyway.

The call that I announced in the first—in the second week of January will be have more people first, on our call, and second to make the evaluation since Ariel is not ready now to do this. She didn't collect the information, so we'll not have enough information to make the evaluation as we wanted it to be done, as we did it for 2015. So, we'll do it in January rather than now.

And second, we have a presentation about the platform, the ICANN Learn platform. You know that we had a cooperation with ICANN Learn, and this cooperation led us to have all our webinars on the platform through ICANN Learn, and form or courses [INAUDIBLE].

And lot of, lot of CDs [PHONETIC]. So, you will see it to be really, something very, very good. Even people who didn't manage to attend

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the webinars, they can see it everywhere in the world, everywhere in the world present during the webinar.

And we asked her, we asked whoever is in charge of that, of several procedures, and she's really come to do it, and she accepted to do it. Now personally she is not available to come make the presentation, so we will do it in January, this presentation, so that everyone, everyone in the Capacity Building Working Group and also try to make everyone in our community able to use this platform and to benefit from it.

So, this is the general frame of this call. We will start first by speaking about 2016 program. As you know, we did it in two steps. The first step was the first six months, and we decided together on the topics to use, to advocate, to progress, and we did that for the first [INAUDIBLE].

And then we came back together in our working group and we decided on the six other topics to be addressed in the second semester, and those are the topics that you are finishing now, today. I am, I have to say, really happy, because we managed to have something which is very dynamic.

We had—we added topics because they came and they are really actual and they are really authentic of our community. So, we added them, even though we didn't decide to have them at the beginning. So, it is a very good approach in my point of view to have this program dynamic.

Now what we intend to do is to have several, to have a series of topics that we'll try to decide together. We have already received a lot of them, and we will try to have several of—12 or 15 topics for 2017. And those topics will not be rigid. We may change them according to what

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you will ask me to do or what you propose or what our community will propose to do.

So today, we prepare all the proposals that we receive by email, because we made a call for topics, and also those received during the webinars. As you know, at the end of the webinar we have a series of questions, evaluation questions.

The last one was, and is always, “What are the topics you wish the working group to address as a webinar in the future?” And we have—we collected all the answers. We have them on the table, as you have put them on the table at this convening, on the chat.

And today, we will try to look, to look through them and to try to find what are the best topics that are the best, the topics that we think are the more interesting for our community. So, this is more or less the aim of this call.

So, 2016, we did the 12 webinars. We did them according to what we decided in the working group, what our community asked us to do. So, those topics were chosen by you and by the community. For 2017, we’d like to do the same. Unfortunately, as I said, and Ariel said, she is not ready to give us the objective figures, if you will, the evaluation figures for the program of 2016. She will do it in January.

And after today, we will work more on the topics that we receive. Gisella, can we have those topics on the screen? Okay, we have them. And you have—Gisella, can we have the link first, so that people may download them, perhaps better screen. Because the screen of Adobe Connect is low. May we have the link?

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[CROSSTALK]

GISELLA GRUBER: Please remember to mute your telephone and your AC open. It hasn't been put on the Wiki page yet, but I can most certainly send this document immediately to [INAUDIBLE] group. They will then be transferred to the Wiki page.

TIJANI BEN JEMAA: Okay, thank you, Gisella. Thank you for doing that. So, is there any question, anymore remark before we start working through the topics? I don't see any hands. So, yes. So, let's start.

So, we have a series of topics proposed by email, and I will work through them, or walk through them, and we'll try together to select the ones that we find—we notice that there is a lot of participation. There are some topics which are selected by several people, that the interest is high. And others who are not selected by more than one.

So, the best is a series of webinars about [INAUDIBLE], because what she wrote, she wrote [INAUDIBLE], what is ICANN, what does it do? All those are questions proposed by Wanda. And supported by Aziz, Maureen, [INAUDIBLE] and Satish. So, the first proposal.

Second one was done by Calvin. It is also a series of webinars, but about policy development. As you may notice, those two proposals are proposals to make not a webinar, but series of webinars. They want it to be original, from the beginning. Even Wanda said "What is ICANN? What does it do?" So, to really, really basic.

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And [INAUDIBLE] says about policy development, from the induction to the implementation, processes, structures, [INAUDIBLE] and output. So, a series of webinars about two topics. The first is [INAUDIBLE] and the second is policy development.

The third proposal was done by Julie Hammer about security, [INAUDIBLE]. If you remember, we had one webinar about security, and it was done by Owen from legal and Julie Hammer. And so, we very much appreciated our community. So, Julie proposed—

GISELLA GRUBER: Tijani?

TIJANI BEN JEMAA: Yes?

GISELLA GRUBER: [INAUDIBLE]

TIJANI BEN JEMAA: Gisella?

GISELLA GRUBER: I don't know if you knew this, I'm trying to speak. Can you hear me?

TIJANI BEN JEMAA: I hear you not continuous.

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GISELLA GRUBER: Yes, I think you've got your phone possibly, and your Adobe Connect. I'm not sure. But we're having quite a bit of static from your line. I don't know if it's your Adobe or your telephone. I'm getting the echo from your phone.

TIJANI BEN JEMAA: Okay, do you hear me better now?

GISELLA GRUBER: I hear you very faintly.

TIJANI BEN JEMAA: Faintly?

GISELLA GRUBER: Yes, Tijani. I hear you faintly. I'm not sure about the rest of...

TIJANI BEN JEMAA: Do you hear me better now? Gisella?

GISELLA GRUBER: Yes, I can hear you better now. Thank you.

TIJANI BEN JEMAA: Okay, very good.

GISELLA GRUBER: Yes, Tijani, I hear you better now.

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TIJANI BEN JEMAA:

Okay, much better. So, I spoke about a proposal from Wanda, and supported by several people, and a proposal from Calvin, one about [INAUDIBLE] and the second about policy development.

The third proposal, from Julie Hammer, about security. Julie proposed two specialist topics, and she said other security topics. So, I think that we need to go through this track, track of security, and we need to have more than one webinar about security. I'll let you see.

So, the first topic she proposed, current security trends impacting resistance and [INAUDIBLE]. And the second, best practices for developing security and stability in the eventual management life cycle, built on 74. So, those are two special topics. And she sent other security topics.

The next one is coming from Andre. It talks about outreach in developing areas, developing regions, and it's done by stories, outreach by stories, by real stories on what's ICANN, etcetera, and why it is interesting for you. [INAUDIBLE]. The next one came from Narine, talking about—the second topic proposed by Andre was IDNs, why it is important for non-Latin users.

And the next one will be from Narine, security plans impacting the resistant end users. So, it is the same topic as Julie Hammer. And Barrack proposed three topics about RALOs, the RALO and the internet ecosystem, a look at the scheme for RALOs and project management for RALOs.



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[INAUDIBLE] proposed the empowered community. As you know, there's a transition now to new accountability mechanisms to have an empowered community. So, he proposed to make a webinar about what is the empowered community, what all they have, and what problems they can resolve and how.

The next one is Satish Babu. Satish wrote down most of the topics that are here. And he added to that a document drafting pilot, DDP. And then [INAUDIBLE] proposed [INAUDIBLE] and ideas. And she said that the hot topics discussed in ICANN57 are a good source for our topics, if we want to have our topics.

So, those were the topics that shared by email. Now the webinar, the topics proposed in response to the last question of the evaluation question in the webinars. So, we have [INAUDILB] and sharing organization. We have ccTLD [INAUDIBLE], participation.

ICANN acronyms. [INAUDIBLE] program. [INAUDIBLE] to At-Large and ICANN. At-Large 2. ccTLD program. And part of IDN [INAUDIBLE]. Future ICANN [INAUDIBLE]. Cyber security. How ALSs can be more engaged in At-Large and ICANN. What are some current working groups that people can get involved in?

The role of an ombudsman. The status of next-gen, RDS, PDP. Role of the RALOs in the [INAUDIBLE] transition. Security, litigation and mitigation before and after transition. Realistic capacity building. Impact of transition on end users. The role of At-Large in promoting the end user's roles.

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Consumer trust. Impact of gTLD and ccTLD on [INAUDIBLE]. Role of community under mitigation and management of security. Security management, managers and [INAUDIBLE]. Best practice in ccTLD management. What's team 2 topics? ICANN and the internet ecosystem.

Current security trends impacting the resistant end users. Again. So, you can notice that this topic has been proposed three times. That means the interest is very high in this.

[INAUDIBLE]. ccTLD and safe internet. [INAUDIBLE] for educational system. More updates on current security impacts. So, they are calling for the proposal that Julie proposed. And first crop. [INAUDIBLE]. Crop and reports. There is here a proposal, I think it's made by Andre, because it's a direct [INAUDIBLE].

Please cover the process by which a crop request is made, including a step-by-step [INAUDIBLE], of a crop proposal, and step-by-step process of [INAUDIBLE]. Crop application [INAUDIBLE] higher security. Crop application form, more details.

And then a topic for leaders. Not actual leaders, but upcoming leaders, future leaders. Impact of RALO position on internet end users. Training of leaders, again. Role of different groups within civil society, that constitutes ICANN. A brief history on evolution of [INAUDIBLE]. What is the difference between ALAC and ACAC, regarding how one should get involved? And [INAUDIBLE].

So, you can notice that there are a couple that come several times, meaning that the interest is high in them. I read all of them. I want you

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now to—if you have remarks, if you have—how do you see that connecting our topics for 2017? The floor is yours. Any hands? I don't see any.

I can tell you that the majority of these are topics that have been suggested several times. I can tell you also that the deliberation, litigation of the [INAUDIBLE] TLDs have been requested several times. And so, the transition and this impact have been asked several times.

So, perhaps a topic that you will choose for sure. And also, security. I forgot. Topics about security have been proposed several times also. So, those are the topics that you need, and my point of view to choose immediately. And then we have to choose from this list, that also has other topics, but we have to choose from this list what are the topics that you prefer, [INAUDIBLE] of 2017. Any thoughts? Any hands? I know there's a hand. Oh, yes. Dev. Please, go ahead.

DEV ANAND TEELUCKSING: Okay, thanks Tijani for going through the timetable—not the timetable, the list of possible capacity building webinars and the webinar survey results. I see there's some double-up, what has been requested in the webinars and what's been proposed.

I think one thing I probably would add is something that came out of the ALAC call yesterday, and that's something regarding how to transfer domain from one registrar to another given the new policies that are now been in place since December 1<sup>st</sup>. There's a lot of old information and new information, and it's not really very clear as to how to

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[INAUDIBLE] anyway, how to really do this. So, I think that's perhaps—we could probably add that as a possible suggestion.

TIJANI BEN JEMAA: Okay. Very good. Can you please send an email about this, so that it should be recorded and added to this? Please.

DEV ANAND TEELUCKSING: Certainly. I will do so.

TIJANI BEN JEMAA: Thank you very much.

DEV ANAND TEELUCKSING: Okay. I do have one other comment, but I'll let other people in the queue speak.

TIJANI BEN JEMAA: Okay. Thank you. The second is Maureen. Maureen, go ahead please.

MAUREEN HILYARD: Thank you, Tijani. I'm going to be competing with some wildlife outside my window. What I wanted to actually sort of say is that some of the topics that are actually being raised are related to topics that have been covered quite recently.

And I actually feel sort of like wondering whether we should also be looking at alternative ways of presenting the webinars. I mean we've

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talked about e-books and things, that kind of activity, because some people can't take the time to listen to a whole webinar on a recording. But the information is very relevant and it's quite recent. So... Sorry?

So, that we can actually be looking at ways to represent that material so that we're not having to put—to create a whole new webinar. But because the information's already there. Something that we should be looking at, anyway. Thank you.

TIJANI BEN JEMAA:

Thank you very much, Narine. Sorry, Maureen. Okay, I understand very well your question about e-book, or other ways, other tools. We already spoke about the e-book. Now we worked more about the control in ICANN Learn, and we have something already for the platform.

But we don't have something ready for the e-book. We will perhaps focus more on the e-book in the future, with the help of our friend Glenn, and perhaps next time we will give you more update about how to use e-books to have our webinars, to have more easier access to our webinars through e-book. Thank you very much. Narine, go ahead.

NARINE KHACHATYRAN:

Hello? Can you hear me well?

TIJANI BEN JEMAA:

No. I hear you really, really went far, very far. Very far.

NARINE KHACHATYRAN:

And now, can you hear me now well?

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TIJANI BEN JEMAA: No, it is not better. But if we don't have any other way, please speak and we will try to understand.

NARINE KHACKATYRAN: I just wanted to suggest that recently discuss as to why these [INAUDIBLE] in Hyderabad and Helsinki, and the base may be very useful when we consider a topic which can be interesting for the webinar. So, I guess look at those very well-appended questions, and according to this information, decide which topics would a priority. Thank you very much.

TIJANI BEN JEMAA: Narine, I couldn't understand what you said, because you are very, very far. If someone has heard better than me, please tell us what she said. Otherwise, can you please type your question? Okay. [INAUDIBLE]. I don't see Narine typing, so any other remark? Any other question? Narine is typing now. Okay. Thank you for that, Narine. Yes, Dev? Go ahead.

DEV ANAND TEELUCKSING: Thank you. This is Dev speaking. So, I mean I look at some of these topics, and I guess I see the theme of engagement and how do people get involved, and I still think that a big challenge for the At-Large community is the awareness of the working groups and how do people engage in the working groups, and how do they—because I think there's a lot of work that's happening in the working groups, but they're still

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not very—for whatever reason, it's not—the work is not being made widely available to the RALOs and to the ALSs to be involved.

So, I'm thinking that there has to be some sort of capacity building about the working groups, about what each of the working groups are doing, and how I think some of the work that's been done. I think that might be a useful webinar for 2017.

TIJANI BEN JEMAA:

I fully agree with you. You're right, and yes, we have to make a webinar about the working groups. We have had one about working groups before, but as you present it now, I think we have to do another one in this way, meaning that we have to list all the working groups this way, what is the aim of the targets, and how to join it, and perhaps give some outputs or some results of these working groups so that people perhaps will be more interested to join these groups. [INAUDIBLE] Thank you, Dev.

DEV ANAND TEELUCKSING:

Thank you.

TIJANI BEN JEMAA:

Yes. Okay, Marita, go ahead, please.

MARITA MOLL:

Yes, I just wanted to add my voice to that. I'm actually here because I'm casting around for working groups that might be interesting. And I don't know if this is it yet, but definitely a tool which would help people see

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what goes on in all the working groups, the kind of work that has been done. I think that would be very useful. Thank you.

TIJANI BEN JEMAA:

Thank you very much. Thank you. I am reading now what Narine has typed. She said that something that ICANN staff has provided—oh, okay. Something that ICANN staff has provided, [INAUDIBLE] for high interest topics in Hyderabad and Helsinki meetings. The data may be used to decide on which topics we have to give a priority.

She said exactly what one of the proposals said. It said that—I know Satish said the same. She said the high interest topics in Hyderabad and Helsinki can be a source of the topics that you may choose to put in our program for 2017. Thank you very much, Narine. Okay. Any other remarks? You can speak if you want. Why don't you speak? Yes, Dev? Go ahead.

DEV ANAND TEELUCKSING:

Okay, thank you. This is Dev again. And are you hearing me?

TIJANI BEN JEMAA:

Okay.

DEV ANAND TEELUCKSING:

Thank you. Dev Anand Teelucksing speaking. So, one of the things I've also noticed, and I think it's also been a challenge, and it's been noted by the outreach and engagement supplement team. And in the



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technology task force. Was that how do we make these recordings more accessible?

And by accessible, I mean right now, these recordings aren't accessible on mobile devices, because you need a plugin that's not available anymore for mobile devices. So... And indirectly, that affects how this information can be shared on social media, which is often used on mobile devices.

So, the technology task force is going to be looking at how we can make these recordings more accessible by putting them on video sharing sites like YouTube and so forth. There are several steps to make that happen, and we're trying to figure that out right now.

So, I thought I wanted to bring this awareness to it, because I think one of the big problems with capacity building is that you want to be—if you don't make it to the actual webinar on the time, you need to be able to—and I think a goal for capacity building is to be able to learn at your own pace and follow the webinar whenever you can.

And perhaps also, the ICANN Learn, maybe they—with ICANN Learn, we have to figure out what exactly is it, how we can use this new tool. And maybe some of these webinars [INAUDIBLE]. Maybe these do not need to be webinars, but just need to be explained as a course on ICANN Learn, or properly documented. So, and this course ties in with the e-books and so forth. Okay, that's it.

TIJANI BEN JEMAA:

Okay, thank you very much. Yes, Dev, exactly, for ICANN Learn can be done as a course. And in early January, you will have a bit more about

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that. And I will ask also for training for all the working group members and also for the community, for those people from the community who are interested.

As for your offer to try to have a solution for the mobile device, if you do [INAUDIBLE] I will be so thankful for you, if you can do that in the technology task force. This should give other access—other accessibility ways for our community. Thank you very much. Next speaker? Yes, I have Heidi. Heidi has already [INAUDIBLE] some topics, but I will give her the floor. She will present herself. Heidi, go ahead.

HEIDI ULLRICH:

Thank you. Thank you very much, Tijani. Hello, everyone. So, I've sent Tijani, through his Skype, a couple of—four suggestions. One is after the At-Large review is approved by the board, then I think At-Large would certainly need to see a webinar on that, on what was approved, what's some of the recommendations, and then potential implications, and then next steps. I think that might be a good one.

Then perhaps one on training the trainers. So, some of the more inactive people, or people who are sort of on the cusp of becoming a leader, could maybe be trained to do that into their own region, into their own ALSs, etcetera.

Then one perhaps on At-Large staff. How—what we do. What do each of us do? Who do you contact when you need a particular action to take place? And just allow us to introduce ourselves a little bit more, and our roles and responsibilities.

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And then one where we turn things upside down a little bit, and where we invite community members that are inactive to actually train or inform the people who are leaders, or who are chairs or working groups, etcetera, on what it is that they need to become more engaged. So, capacity building for the people who are very involved and very busy, and that just need to see some more information directly from those that are inactive. Thank you.

TIJANI BEN JEMAA: Thank you very much, Heidi. Very helpful. Olivier, I waited for you. Go ahead.

OLIVIER CREPIN-LEBLOND: Thank you very much, Tijani. Olivier Crepin-Leblond speaking. Yes, can you hear me?

TIJANI BEN JEMAA: Yes, we can.

OLIVIER CREPIN-LEBLOND: Okay, thanks for this, Tijani. Olivier Crepin-Leblond speaking. Heidi suggested that we should have a webinar on the results of the At-Large review. A little bit of a different type of view for to call it a webinar, per se, because it's not really a capacity building webinar.

We're not teaching people the At-Large review. I mean for me, it would be more called like a community call, with us. But of course, there might not be a capacity building working group by the time the webinar is due

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to take place. So, that's just a tongue in cheek comment after spending the whole night reading the report.

But yeah, maybe we have to look at these two in different tracks. The reason why I put my hand up was not to comment directly on Heidi's point, but to comment on the fact that we now have so many webinars that are on our Wiki page, and that are so nicely recorded.

We've got Adobe Connect recording with slides, which is pretty much as if we had the kind of webinar that we can stop it, we can rewind, go forward. Okay, we can't ask questions. It's too late for questions. But it's really as if we had actually attended the webinar.

I don't know what the download statistics are for these. I'd be interested in finding out what the download statistics are. I think we really need to do a lot more publicity about these webinars that have already been done, and I am not sure whether there is a link from our main At-Large—prominent link from our main At-Large website that points to these webinars.

Because I have a feeling, having read the report from the reviewing team who were saying "Well, we're not doing enough capacity building," and so on, I have a feeling the complaint is that this part of our work. And I'm very concerned, because if they zapped it, that means that pretty much anybody who comes onto the ALAC website—zapping, by the way, forgets it—and we need to do something about that. There's really a problem with communication. Thanks.

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TIJANI BEN JEMAA:

Thank you very much, Olivier. You are right. Perhaps our work is not known enough, is not advertised enough. And a link to the main page of At-Large will be—or even on the main page of ICANN, would be something very good. As for the statistics about downloads, etcetera, or about review or data, this will be the capability in the platform of ICANN Learn dedicated to us.

That will make from our organized courses, and we'll know who made the stream, who sold those classes, and when and how long, etcetera. We'll have all these statistics. So, early January you'll have another call for this working group. [INAUDIBLE] and after that, we'll make a link for our working group members and also for all the community members who are interested in that. So, your remark about statistics is really interesting.

And on the platform of ICANN Learn—sorry. Thank you for your remark and for your interesting remark. Any other remarks or questions? Today perhaps we will not make the selection. We have already the list of topics. From now to the second week of January, each of us should try to go through those topics and perhaps select our main priorities, etcetera, send them to the list.

And for our next webinar, we'll have something more or less ready. So, next webinar will have the evaluation figures of 2016 program. We will have a demonstration about the platform, ICANN Learn platform, which will make our webinar—it's going to be done—our webinar under course form, and a lot of facilities, such as the downloads are available to you, etcetera.

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And so, we'll have this demonstration. And then we'll select, in the second week of January, we'll select the list of topics that you choose for 2017. Once again, this—sorry—this list will be dynamic in that if, during the year, even the next few months, we find that there is a new topic, a relevant topic that we need to address, we will include it.

It will not be in concrete. It can change according to the importance of the topic, and the importance of the topics at this time, at the time of the webinar. Any other remark? Any other question? We still have 10 minutes. Any—we need to ask what you think because this is—this should be very helpful for us to set our next call, so that it will be really official. No other—okay, Olivier, go ahead.

OLIVIER CREPIN-LEBLOND: Thanks so much, Tijani. It took me a little while to unmute. Olivier Crepin-Leblond speaking. As you were talking, one thing just struck me with regards to having a wider audience. We've got the Adobe Connect recording. I wonder if we could actually convert this Adobe Connect recording to a YouTube video and put it on our YouTube channel? And that will then get people to—people who do searches on YouTube and so on, they might fall onto that channel and they might be able to see the capacity building webinar. That certainly might broaden the scope of people seeing what we do.

TIJANI BEN JEMAA: Okay, I will put it on our agenda for next call. And I will ask Dev, a lot of capacity, a lot of technical capacity, to tell us if it will be easy to do,

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what kind of [INAUDIBLE] you have to do that so that we may put them on YouTube, as you said.

OLIVIER CREPIN-LEBLOND: Thank you.

TIJANI BEN JEMAA: Dev, yes. Go ahead, Dev.

DEV ANAND TEELUCKSING: Yes, thanks. Thank you. Dev Anand Teelucksing speaking. Yes, Olivier, this is an issue that's been noted on the technology task force, on the technology issues. And so, one part of it has been done, in that it's enabled by ICANN. ICANN has enabled the feature in Adobe Connect to convert the recordings, the Adobe Connect recordings, to MP4s, which are the media which is playable on mobile devices.

What we have been encountering, though, are some challenges in how those MP4s are uploaded to YouTube. What happens is that the—well in essence, the video structure's altered to twice the length.

So obviously, there's some sort of technical issue regarding quality MP4 format that is created, and we're trying to figure out what are the processing steps that we need to take, what we need to do to that MP4 in order to make it easier to upload on YouTube.

So, in fact, we were talking on this in the technology task force last call, and we're going to try to see if we can get an MP4 recording of that made available. And then perhaps a few technology task force members

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can try uploading it to YouTube on their channel to see how it works, and troubleshoot that.

So, it's being looked at actively. My question, my comment now, going back to—looking at all these topics and looking at these things, I begin to think that perhaps what we need to do is set these out as pillars under which these capacity building topics will occur.

And so, instead of—because I think—and I think, looking back in the past year, the capacity building jumped all around the ICANN institute, ICANN issues faced by the At-Large community. But I think perhaps we do need to organize these in terms of pillars.

Okay, under gTLD you're going to have these capacity building webinars. Under Who Is, we're going to have these capacity building webinars. Under policy development, these capacity building webinars. Under At-Large awareness, these capacity building webinars. So, you have these pillars, and it's organized that way rather than a long list of topics in chronological order.

So, that's my suggestion of how we can map this better so that when people go to the capacity building website, or the Wiki page, or the At-Large website where it's set up, it's organized into "Okay, you want to learn more about gTLD? These are the capacity building webinars that you..." If you are interested in the [INAUDIBLE] transition, these are the webinars. Who Is? These are the webinars. And so forth.

TIJANI BEN JEMAA:

Thank you very much, Dev. Thank you very much. As you have suggested, you mean that we need to order them by main theme, if you



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want. You have the main theme, for example, for the transition, and all webinars about transition will be there. It's easier to make the search. And I agree with you.

Okay, any other questions? Any other remarks? I don't see any. So, I will go to any other business. Do you see any other business for our call today? I can tell you that we will organize another webinar early in January so that we [INAUDIBLE] list of topics we will have for 2017.

And we will have a demonstration about the platform, the ICANN Learn platform, dedicated to our webinars, with all the facilities that are possible on this platform. We will have also the figures of evaluation of the program of 2016 that we couldn't have today because Ariel was not ready for that.

So, this is the next steps. Is there any remark? Any suggestions? Please, go ahead, for the process, if you want. For the substance, you already discussed and you have a—we had a good discussion. But how will we proceed forward? Okay, I do not see any hands, so if everyone is happy with what they said.

So, I will thank you very much for attending this call. It is the end of the year. Given that we make it better so that we will have another webinar early in January, and I hope that you go through the topics listed in this table and make your choice, provide them to me, and when we come to the next call, we will be ready. We will have your choice and priorities, and it will be easier for us to make the—yes, I see Glenn. Glenn, go ahead.

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GLENN MCKNIGHT:

Thank you. Glenn, for the record. Just very quickly, two comments. I think all this content is great, but I think maybe just a small suggestion on perhaps we can have a short, very short lightning talks during the session, just an update on technology or concepts, so that we can add into the format. This way it gets people more engaged and invested into the process.

The second idea is I suggested earlier, of some kind of offline repository so people can actually drop all this content in various formats, whether it's in video format, or e-books, or PDFs, but the content is in a repository. We are working with IEEE on opti-grid solutions, which are power situations. But the location they're working on is their servers, and all the content, educational content is not online, but it's on a server, and it's dropped.

So, it's called Rachel. But it might be something that Maureen is referring to, as you know, her internet cost is massive, and dropping or watching a video like we were suggesting just doesn't make a lot of sense. There's a huge cost to individuals. So, I think we need to come up with some way of removing the barriers. Thank you. That's it.

TIJANI BEN JEMAA:

Thank you very much, Glenn. I really thank you for this remark. And I want to remind you all that everyone who has made any suggestion, any new topic suggestion, please send it by email so that it should be recorded and added to this.

And also, the work you are doing, Glenn, for the—how do you call it—the place where you can have all the content, that you can download

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and use it, an e-book or any other view, this is also something which should be very helpful. I want to remind you that on the ICANN Learn, you will have all the content, all the content under a format of courses, regarding all the webinars, will be something back to 2014, I think.

And it will be appreciated with a lot of facility, a lot of facilities for the learner and for us, the statistics, etcetera. So, this will be demonstrated next call, next call in January. So, thank you very much. Any new idea, send it by email. We will try to compile all this under, get ready for our next or upcoming call. Thank you very much. This call is adjourned.

**[END OF TRANSCRIPTION]**