

CCWG-Accountability Work Stream 2

ICANN Ombuds Office

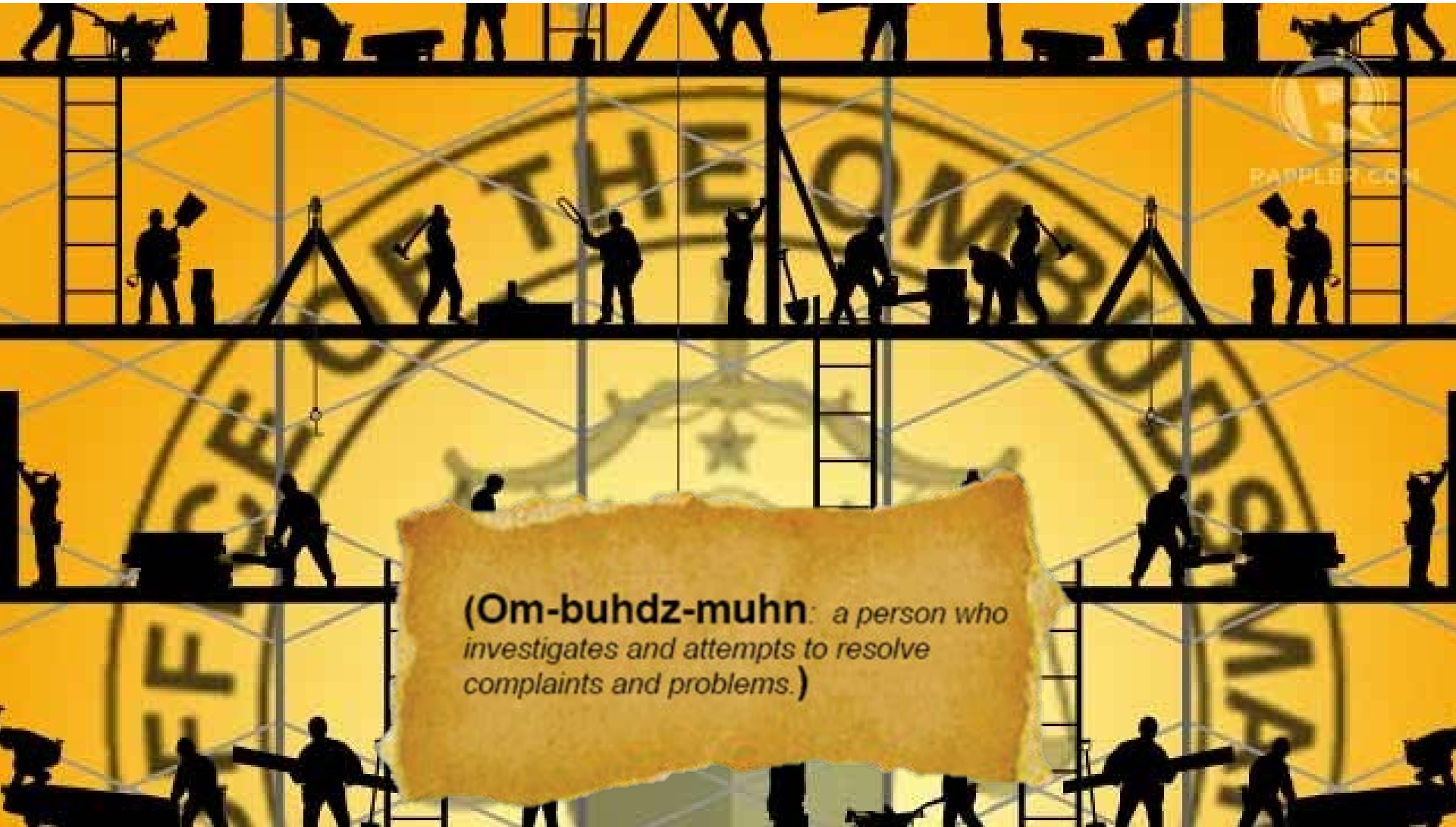


Meeting #15
23 January 2017

Rapporteur: Sébastien Bachollet

CCWG-Accountability Work Stream 2

ICANN Ombuds Office



Agenda Meeting #15 Ombuds

- Roll Call / Apologies – Welcome
- External review of the ICANN Ombuds Office
- Action Items
 - AI#1 from Call IOO-DT #14
Tasks to be handle in // with review
 - AI#2 from Call IOO-DT #14
Transparency & Ombudsmen Groups
 - AI#3 from Call IOO-DT #14
Diversity
- Next meeting
 - #16 Monday 06 February 2017
- AOB

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Work Stream 2



WS2 Drafting Team “Ombudsman”

Active Participants

1. Sébastien **B**achollet - **Rapporteur** (14)
2. Adebunmi Akinbo (1)
3. Alberto Soto (9)
4. Avri **D**oria (10)
5. Carlos Vera Quintana (4)
6. Cheryl **L**angdon-Orr (8)
7. Chris LaHatte (previous Ombuds) (8)
8. Denise Michel (-)
9. Edward Morris (2)
10. Farzaneh Badii (6)
11. Herb Waye (Ombuds) (13)
12. José Francisco Arce (2)
13. Jimson Olufuye (1)
14. Karel Douglas (3)
15. Klaus Stoll (8)
16. Michael Karanicolas (1)
17. Raoul Plommer (2)
18. Robin **G**ross (2)
19. Samantha **E**isner (1)
20. Sarah Kiden (1)
21. Sivasubramanian Muthusamy (3)
22. Susan Payne (2)

Observers

1. Aarti Bhavana
2. Adebunni Adeola Akinbo
3. Alan **G**reenberg
4. Akinremi Peter Taiwo
5. Amrita Choudhury
6. Angie Graves
7. David Maher
8. Elizabeth Bacon (1)
9. Gangesh Varma
10. Iftikhar Shah
11. Johan Helsingius
12. Jon Nevett
13. Mike Rodenbaugh
14. Pam Little (1)
15. Pablo Andrés Mazurier
16. Philip Corwin
17. Renu Sirothiya
18. Rinalia Abdul Rahim
19. Vidushi Marda
20. Vinay Kesari
21. Yoav Ostreicher

Board Liaisons

- Asha Hemrajani (10)
- Mike Silber (backup) (4)

Co-Chair

- Mathieu **W**eill

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Subgroup Time Slots

Day	#	WS2-Ombudsman
Tuesday 22 November 16		Omb-WS2 05:00UTC
Friday 9 December 16	#12	Omb-WS2 19:00UTC
Monday 19 December 16	#13	Omb-WS2 05:00UTC
Tuesday 10 January 17	#14	Omb-WS2 05:00UTC
Monday 23 January 17	#15	Omb-WS2 19:00UTC
Monday 6 February 17	#16	Omb-WS2 05:00UTC
Monday 13 February 17	#17	Omb-WS2 13:00UTC
Monday 27 February 17	#18	Omb-WS2 19:00UTC
Friday 10 March 17		CCWG
Saturday 11 March 17		ICANN 58 11-16 march 2017 Copenhagen
Sunday 12 March 17		
Monday 13 March 17		
Tuesday 14 March 17		
Wednesday 15 March 17		
Tuesday 16 March 17		

canceled

06 participants + Staff

07 participants + Staff

07 participants + Staff

xx participants + Staff

xx participants + Staff

xx participants + Staff

xx participants + Staff

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External review of the ICANN Ombuds Office

Next step

CCWG-Accountability
Work Stream 2



ICANN

Candidate Evaluation Criteria

Understanding of the assignment, timeline, deliverables

Understanding of the role and function of Ombudsman

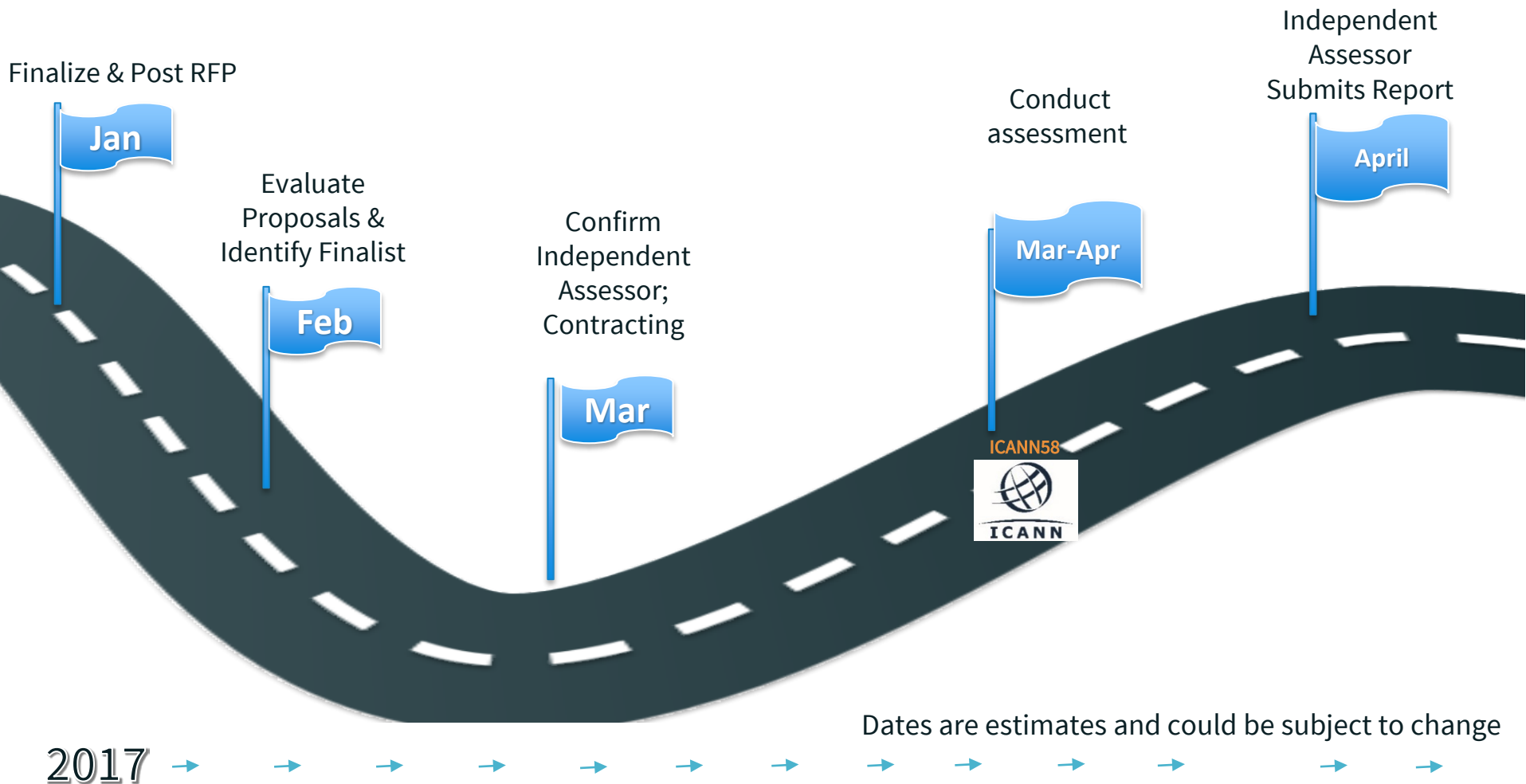
Demonstrated experience in conducting broadly similar examinations of the Ombudsman office

Demonstrated experience in conducting similar assessments for international organizations

Demonstrated understanding of not-for-profit or non-governmental organizations

Commitment to working with ICANN's multistakeholder model and basic understanding of ICANN

Proposed Road Map for Assessment of ICANN's Ombudsman Office



The background of the slide is a dark blue color. Overlaid on this is a stylized world map. The map is formed by a complex network of white lines connecting numerous small white circular nodes. The nodes are more densely packed in some areas, particularly in the North Atlantic and Europe, and more sparse in others, like the southern oceans. The overall effect is a digital or network-based representation of the world's geography.

**Action Item
from Call IOO-DT #14**

The background of the slide is a solid orange color. Overlaid on this is a stylized world map. The map is constructed from a network of small white dots connected by thin white lines, creating a mesh-like structure that outlines the continents. The text is centered over the map.

AI#2 from Call IOO-DT #14
Transparency & Ombudsmen Groups

Transparency (Michael Karanicolas) vs IOO

- As a follow up to the last CCWG plenary call, Sébastien and I just had a chat regarding thematic areas of overlap between the Ombudsman and Transparency subgroups. As you will have hopefully seen, we also had a conversation with the current Ombudsman on his thoughts regarding these new responsibilities, and where they should be tasked
- The result of these discussions has been to tweak the language of the recommendations a bit, so that the roles that we had initially recommended be handed over to the Ombudsman, for reviewing denials due to requests being frivolous or vexatious and to carry out public monitoring and evaluation of how the DIDP system is working, will now be recommended to be handed to either the Ombudsman **OR** the Complaints Officer, to allow for a little more flexibility depending on how the former's role may be reshaped by the Ombudsman workstream process, and for how the latter's role eventually takes shape
- We'll be discussing this at the next plenary, but I wanted to put it on everyone's radar early as well. As usual, feedback is welcome



AI#3 from Call IOO-DT #14 Diversity

- Proposed input to the Diversity sub-group discussion
- The Diversity-DT is currently working and discussing on a “Proposal to create an office of diversity within ICANN, to collect data and make proposals to improve diversity.”
- In the discussion of the IOO-DT we have suggested to include this in the ICANN Ombuds Office as the "Ombuds should promote diversity, ethical behaviour, human rights, and fairness » and because the IOO is an (the only) independent body within ICANN.
- Can both the Diversity-DT and the IOO-DT consider this proposal?

A world map where the continents are defined by a network of white dots connected by thin white lines, set against a solid teal background. The dots vary in size, and the lines form a complex web that outlines the major landmasses.

AI#1 from Call IOO-DT #14
Tasks to be handle in // with review

2. Dependencies between WS2 Design Teams

ICANN Ombuds

1. **Diversity** (Sébastien Bachollet)
2. **Human Rights** (Raoul Plommer)
3. **Jurisdiction** (Farzaneh Badii)
4. **SO/AC Accountability** (Cheryl Langdon-Orr)
5. **Staff Accountability** (Avri Doria)
6. **Transparency** (Michael Karanicolas)
7. **Reviewing CEP** (Edward Morris)
8. **Guidelines stand. conduct** (Karel Douglas)
9. **IRP "Phase 2"** (Robin Gross)
10. **ATRT2** (Avri Doria)

Draft Doc IOO-WS2 chapters (V#6)

Executive summary

Description of issue

1. Background for ICANN Ombuds Office (IOO) in Work Stream 2
2. Dependencies between the WS2 Design Teams
3. Overlap ATRT2 / CCWG-Accountability
4. Stress Tests (WS1) vs Ombuds
5. Current role of the IOO
6. Evaluation (Framework vs best practices)
7. Various types of Ombuds roles
8. Challenges
9. Recommendation (about the IOO)
10. Additional role for the IOO?
11. Interaction (with other ICANN mechanisms)
12. Communication & Relationship
13. Trust
14. Advice to the ICANN Ombuds Office (IOO)
15. Conclusion

Recommendations



Calendar

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Work Stream 2



- Next meeting #16 – Monday Feb 06, 2017
- Proposed Agenda
 - Roll Call / Apologies – Welcome
 - External review of the ICANN Ombuds Office follow-up
 - Other tasks
 - Next meeting #17 – Monday Feb 13, 2017
 - AOB

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Work Stream 2



