

Dear customers of the IANA naming functions:

We write to you in our capacity as the ICANN Independent Review Process Implementation Oversight Team ([IRP IOT](#)).

Among our activities has been drawing up new IRP rules of procedure to supplement the standard rules of the IRP administrative service provider. These “Supplementary Procedures” are intended to ensure that the IRP process takes account of the unique aspects of ICANN’s mission. In this respect we are acting in accordance with the ICANN bylaws that went into effect on October 1, 2016, specifically Article 4, Section 4.3.

One such provision (Section 4.3(n)(ii)) is of particular interest to “direct customers” of the IANA naming functions, stating in part:

*Specialized Rules of Procedure may be designed for reviews of PTI service complaints that are asserted by direct customers of the IANA naming functions and are not resolved through mediation. The Rules of Procedure shall be published and subject to a period of public comment that complies with the designated practice for public comment periods within ICANN, and take effect upon approval by the Board, such approval not to be unreasonably withheld.*

Direct customers of the IANA naming functions should have an opportunity to inform us of your views on the matter.

We urge you to review the provisions of Section 4.3(n) generally on IRP rules of procedure and let the IRP IOT know of any requests along these lines.

To aid you in this effort we note that the current draft of the updated supplementary procedures for IRP is posted for public comment until January 25 [here](#).

Sincerely,

IRP IOT