ADOBE CONNECT CHAT TRANSCRIPT CCT REVIEW PLENARY CALL #28 14 DECEMBER 2016

Pamela Smith: (12/13/2016 14: 40) Hello, everyone, and welcome to the 28th Plenary Meeting of the CCT Review Team!

Pamela Smith: (14: 41) Just a reminder: his meeting will be recorded. Please mute your phones by pressing *6. Press *6 to unmute.

Megan Richards: (12/14/2016 05: 57) I can hear but as usual difficult mic!

Pamela Smith: (05: 57) Understood, ma'am. Bonjour!

Megan Richards: (05: 57) also I have to leave after 90 minutes for another meeting.

Pamela Smith: (05: 58) OK, Megan. Good to know.

Megan Richards: (05: 59) hi Pamela. haven't yet found the perfect gift for the new baby but will get onto it as soon as things quiet down a bit : -)

Jordyn A Buchanan: (06: 00) I'm without microphone for the first few minutes today.

Pamela Smith: (06: 02) Thank you again, Megan, for the florist suggestion. Alice was delighted

Margie Milam: (06: 09) you mean 3rd week of Jan

Pamela Smith: (06: 12) It's Jamie

Megan Richards: (06: 20) we should be very careful about changing terminology and precise

Margie Milam: (06: 21) we have a glossary too

Megan Richards: (06: 21) we distinguished between consumers and registrants in the questionnaires

Megan Richards: (06: 24) then we should be careful to extrapolate from the Nielsen results when using other terminology!!

Dejan Djukic: (06: 31) In Terms of Reference there is definition of consumer

Brian Aitchison: (06: 32) I am having trouble coming off mute

Brian Aitchison: (06: 32) i don't know why

Brian Aitchison: (06: 32) sorry have to dial back in

Jordyn A Buchanan: (06: 35) I don't think in our definition of end user that we imply that they can't also be end users.

Megan Richards: (06: 37) very clear

David Taylor 2: (07: 25) .MSC is a good example as no application for that

Megan Richards: (07: 27) restrictions were not perceived as problematic by consumers. on the contrary in some cases they seem to provide reassurance

Megan Richards: (07: 28) apologies but have to abandon you

David Taylor 2: (07: 30) I have to jump off also I'm afraid.

David Taylor 2: (07: 30) thank you for missing me.

Eleeza Agopian: (07: 31) p. 2

Pamela Smith: (07: 55) Thank you, everyone!