

Call for Volunteers Registration Directory Service (RDS) Specific Review

Guidelines

This call seeks individuals interested in serving as a Volunteer Review Team Member on the RDS Review Team. The composition of the Review Team ideally will be balanced for diversity and skill.

Candidates are asked to fill in, save and submit their application forms to reviews@icann.org by **7 March 2017, 23:59 UTC**.

The entire contents of this template, as well as any other supporting documents will be published on the [wiki page](#). Accordingly, please be mindful of any personal information submitted, and please inform us if any of this information should be redacted from the public posting.

How to complete your application

1. This application form is divided in 4 main sections:
 - Applicant Information
 - Expertise
 - Skills
 - Motivation for serving on the Review Team
2. All sections of each form need to be filled in by the applicant. If given criteria (e.g. expertise) does not apply to the applicant, (s)he will leave the box empty.
3. Once the applicant has completed the form, (s)he will save it on his computer/tablet/smartphone.
4. The applicant will create a new email message addressed to reviews@icann.org, attach the form which (s)he previously saved and submit their application for consideration.
5. The applicant shall submit his application before **7 March 2017, 23:59 UTC**.

Applicant Information

Last Name:

First Name:

Gender:

- Female Male

Country:

Geographic Region associated with the domicile of volunteer:

- Africa Asia/Australia/Pacific Islands Europe
 Latin America/Caribbean Islands North America

Confirm the Advisory Committee/Supporting Organization with which you wish to seek a nomination from to the RDS Review Team:

- ALAC ASO Other
 GAC ccNSO
 GNSO

Previous ICANN Experience

Prior member of the 1st WHOIS Review Team or was an active contributor to its work?

- Yes No

Prior member of the Expert Working Group on Registration Directory Services?

- Yes No

Education

Professional Certifications

Language

English: Native Speaker Fluent Conversant Basic Knowledge

Expertise

Please assess and explain how your knowledge, experience & expertise addresses the criteria listed below. Leave the box blank if not applicable to you.

- Familiarity with Operation of the Domain Name System (DNS)
- Familiarity with WHOIS registrant data collection, compliance, directory services (RDDS) management
- Familiarity with Translation and Transliteration of WHOIS Contact Information
- Familiarity with ICANN Procedure for Handling WHOIS Conflicts with Privacy Law
- Familiarity with malware and abuse vectors and mitigations, including cybercrime
- Familiarity with WHOIS Data Retention Waiver Process

Skills

Please assess and explain how your knowledge, experience & personality meets the desired attributes listed below. Leave the case blank if not applicable to you.

- Understanding of the Multistakeholder community
- Team spirit, adaptability, consensus-seeking attitude
- Willingness to learn
- Readiness to contribute
- Capacity to reason objectively, putting aside personal opinions or preconceptions
- Analytical skills

Motivation for Serving on Review Team

Please provide your interest in serving on the Review Team and what you will bring to the team if selected.

How did you hear about the RDS Call for Volunteers?

As part of our ongoing effort to better position our outreach and messaging for future Review Team announcements, we would value your feedback on how did you hear about the RDS Call for Volunteers. While this is optional, we kindly invite you to select below which communication channel notified you about the RDS Call for Volunteers, please select as many that apply.

Communication Channels

- ICANN Community Constituent Groups (see <https://www.icann.org/community#groups/>)
- ICANN.org
- ICANN Facebook
- ICANN LinkedIn
- ICANN Twitter
- ICANN Wiki
- ICANN Newsletters
- ICANN Conference
- Other:

Thank you for your Application to join the RDS Review Team.

CURRICULUM VITAE

PERSONAL DATA

Name: Alan Greenberg

Residence: [REDACTED]

Contact:

E-mail: [REDACTED]

Alternate e-mail: [REDACTED]

Telephone: [REDACTED]

Citizenship: Canadian

EDUCATION:

BSc (Mathematics and Physics), McGill University, 1967

MSc (Computer Science), McGill University, 1973

SUMMARY OF PROFESSIONAL EXPERIENCE

Experience in all aspects of the management, acquisition and support of complex information systems and networks in support of teaching, research, engineering, business and medical applications. Veteran educator and senior manager with significant personnel, budget and policy experience.

Experienced consultant in the use of technology in developing countries in support of poverty alleviation, education, economic growth and national development.

Elected Trustee of the Internet Society (ISOC), 2001-2004; Internet Corporation for Assigned Names and Numbers (ICANN), At-Large Advisory Committee, 2006-2010, 2012-2016; ICANN Generic Names Supporting Organization Council Member, 2006-2014. Board (and similar) member of a several national and international networking and computing organizations.

ICT SUPPORT – DEVELOPING COUNTRIES

Supported and later managed Internet Society Network Training Workshops which trained personnel from 140 developing countries who were instrumental in bringing the Internet to their countries.

Supported national donors in relation to their ICT for Development programs. Assignments included (2002-date):

- Report on the relationship between ICT and Poverty Alleviation (<http://www.eldis.org/fulltext/sidaictpoverty.pdf>)
- Technology Readiness Assessments, both on a national and institutional level. Evaluation of strengths, weaknesses with a focus on “show-stopping” issues and how to address them.
- Post-completion project assessment: Largely projects related to university technology development and computer science programs, all in aid of advancing institutional and national use of technology (including computers, networks and the Internet)
- Evaluation and assessment of ICT for Development programs
- ICT for Development policies and strategies
- Computer and network security, technology ease-of-use reviews

Assignments on behalf of: Germany, Sweden, Switzerland, The Netherlands, World Bank infoDev, UN agencies (UNCTAD, CSTD) and the Web Foundation.

FOCUS ON EDUCATION

For over 40 years, have participated in all aspects of education, with a particular focus on how technology can enhance effectiveness.

Teacher and educator, both in formal and informal settings, for over 30 years. In this same time-frame, was actively involved in developing, supporting, managing and proselytizing for the judicious use of technology as an augmentation (or at times partial replacement) of the traditional teaching environment. Responsible for building and overseeing the ICT infrastructure needed to carry out both administrative, teaching and research missions.

At both a technical and policy level, was a leader in the creation of pre-Internet local and national networks, McGill’s campus communications network, the creation of the Quebec research and education network (RISQ), and the Canadian research and education network (CA*Net). RISQ and CA*net introduced the Internet to Canada. Pioneered the use of customer-owned fibre-optic networks which has since been universally adopted.

MANAGEMENT EXPERIENCE

Experienced manager in both business and volunteer environments. Managed staff of 120 employees and budgets close to \$20m. Although primarily in a university environment, included for-profit subsidiaries.

TECHNICAL BACKGROUND

Several decades developing and managing the development of operating system, communications software, covering the transition from mainframe to widely distributed computing environments, and telecommunications ranging from teletype-based systems through high-bandwidth fibre-optic and TCP/IP based networks. Of particular note was an ongoing focus on end-user usability issues.

INTERNET DEVELOPMENT

1995-2001

The Internet Society (ISOC) workshops program brought together world-class networking professionals who volunteered their time to teach individuals from developing countries how to create, support, manage the Internet in their countries, as well as how to leverage this infrastructure to support network services applications. Supported and later managed workshops in Montreal, Canada; Kuala Lumpur, Malaysia; Geneva, Switzerland; San Jose, USA; Fujisawa, Japan and Stockholm, Sweden. Most countries connecting to the Internet and expanding connectivity since 1993 did so with the support of personnel trained at these and related workshops. Responsibilities included overall strategy, site preparation arrangements, provision of equipment and training staff, student selection and fund-raising.

2001-2004

Elected Member of the Internet Society Board of Trustees. The Internet Society is the organizational home of the Internet Engineering Task Force (IETF) and the Internet Architecture Board (IAB), the organizations that set the technical rules and protocols under which the Internet functions.

2006-present

2006-08, 2012-16 Member of the At-Large Advisory Committee (ALAC) and 2006-14 ALAC Liaison to the Generic Names Supporting Organization (GNSO) of the Internet Corporation for Assigned Names and Numbers (ICANN), the organization for the domain name and IP address management of the Internet. 2008-10 Member of ALAC Executive Committee. 2014-16 Chair of the ALAC.

EMPLOYMENT SUMMARY

2002-present: Various consulting engagements

1981 – 2001: McGill University – Montreal

- Director of Computing and Telecommunications (1987-1999): Responsible for all centralized technology (networks, computers, telephone, consulting, etc.); Advice and planning regarding university ICT policies; Computer store; For-profit subsidiary
- Acting Director, Computing Centre (1986-87)
- Associate Director - Technology, Computing Centre (1984-86)
- Manager, Special Systems, Computing Centre (1981 84)

1980 – 1981: IBM Research Division, Yorktown Heights, New York

- Visiting Scientist, Computer Systems Group (on leave from McGill)

1967 – 1980: McGill University - Montreal

- Manager, Communications (and other) Systems, Computing Centre (1974-80)
- Systems Programmer/Manager, Computing Centre (1967 1974)

ACADEMIC APPOINTMENTS

Lecturer, McGill School of Computer Science (1973-2001), McGill School of Library Science (1979-1980), McGill Continuing Education (1968-72)