Call for Volunteers!

Registration Directory Service (RDS) Review
(formerly known as WHOIS2)

ICANN

Welcome!

Interested in learning what the Review of Registration Directory Service or RDS (formerly WHOIS) is all about?

The purpose of this presentation is to share why RDS is so important, what skills are needed, what is involved, and how to apply!

Help keep RDS/WHOIS

Accurate, Accessible, and Safe.

Be a part of the ICANN Review Team that will analyze and make recommendations on the requirements for consistency, efficiency, and effectiveness of Registration Directory Service!

Our Collective Efforts Support a Common Goal

A single interoperable Internet supported by secure, stable, and resilient unique identifier systems

Enable a free and open Internet

Shape the expansion and evolution of the Internet

Reviews Help Us Look at the Past...

Processes

Actions
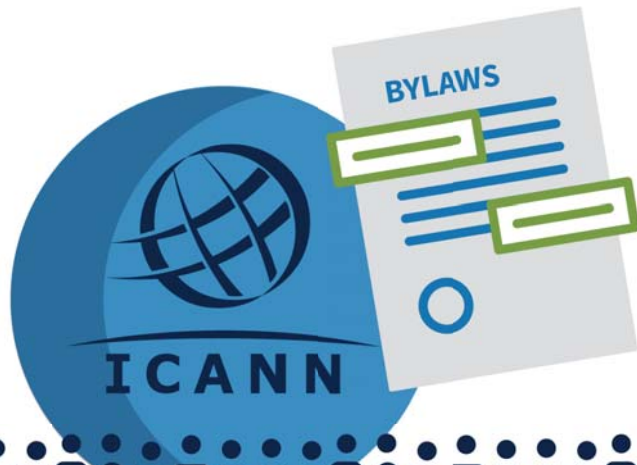
Outcomes

…to Improve the Future

Innovate and evolve

Stay accountable

ICANN

Reviews Support a Culture of Continuous Improvement

Apply industry best practices

Keep up with business trends and ways of working

Connect innovation to ICANN's commitments

Ensure fit with vision and strategic plan

ICANN

What Do Reviews Mean Post-Transition?

More Community Involvement At Every Stage

Operating Standards
Establish a roadmap for Reviews

Community Selection
Community leaders select Review Teams

Less Frequency, More Impact
5 year Review cycle

Consistent, Efficient, & Effective

Key Questions the RDS/WHOIS Review May Address?

① IMPLEMENTATION

How well has ICANN implemented the prior Review's recommendations?

② COMPLIANCE

Is WHOIS contact information accurate?

③ CONFLICTS

How can ICANN address data protection and privacy in a directory service?

Focus of the RDS/WHOIS Review

Understand current RDS/WHOIS Policy

Scrutinize WHOIS data collection

Identify Gaps
- ICANN's management of WHOIS
- Contract enforcement

Recommend Improvements
- Improving the current RDS/WHOIS

Examine Past Reviews
- Were the previous recommendations implemented?
- Did this make things better?

Impact of the First WHOIS Review

Identified NEEDS

Developed SOLUTIONS

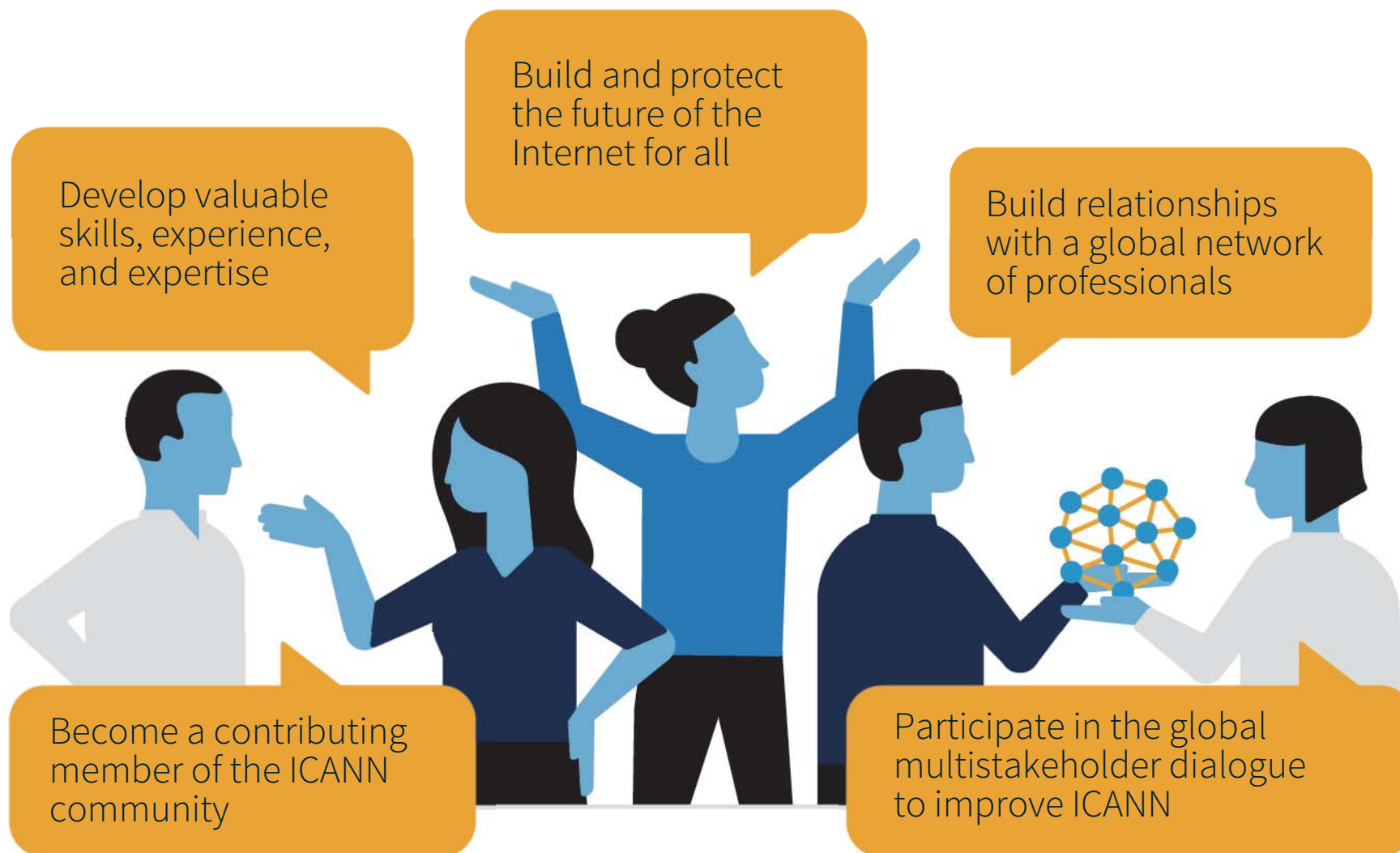| Identified Needs	Developed Solutions
Making WHOIS more understandable	Built whois.icann.org to provide explanations of WHOIS and developed Knowledge Center
Making WHOIS records more accessible	WHOIS Records Search Tool availability on whois.icann.org
Understanding accuracy of WHOIS	Launch the WHOIS accuracy reporting system

Why Do Community Members Participate?

Build and protect the future of the Internet for all

Develop valuable skills, experience, and expertise

Build relationships with a global network of professionals

Become a contributing member of the ICANN community

Participate in the global multistakeholder dialogue to improve ICANN

What Are Review Team Member Responsibilities?

1

Plan Review

Develop scope, key questions, and project plan

2

Execute Review

Conduct research, develop fact-based findings, and prepare draft report

3

Gather Feedback

Seek public feedback and consult subject matter experts

4

Prepare Report

Finalize reports with recommendations to achieve measurable outcomes
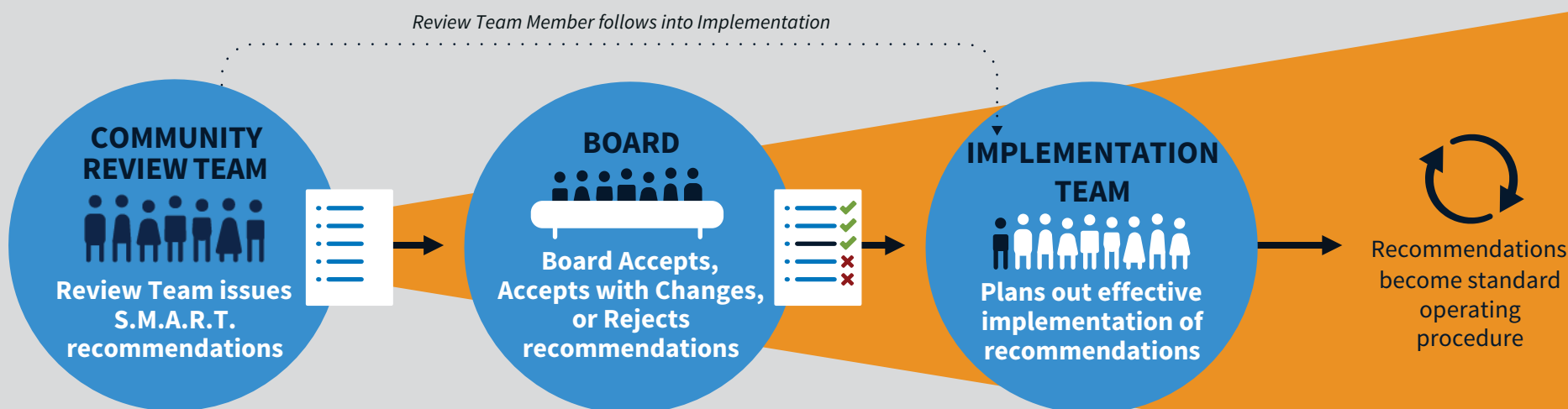
5

Deliver Final Report

Provide recommendations for Board consideration

BOARD

This Review could take up to 12 months

Note: this timeline may shorten to six months if the scope of the RDS review is limited

What Will the Review Produce?

Review Team Member follows into Implementation

COMMUNITY REVIEW TEAM

Review Team issues S.M.A.R.T. recommendations

BOARD

Board Accepts, Accepts with Changes, or Rejects recommendations

IMPLEMENTATION TEAM

Plans out effective implementation of recommendations

Recommendations become standard operating procedure

SPECIFIC
MEASURABLE
ACTIONABLE
RELEVANT
TIME-BASED

S.M.A.R.T recommendations set the right expectations and drive successful outcomes.

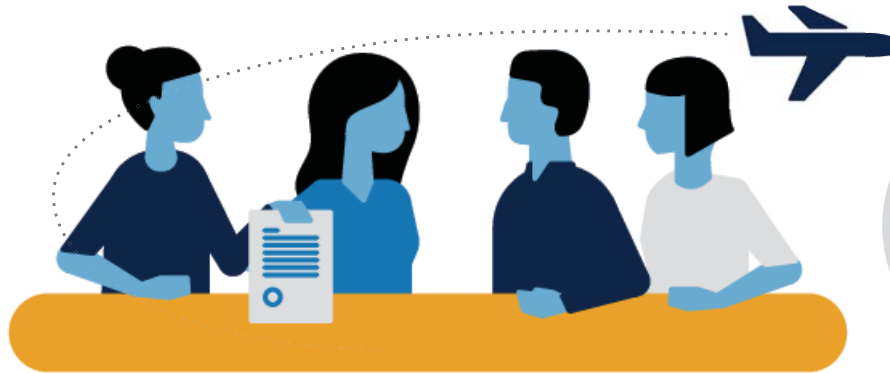# Your Individual Commitment and Responsibility

Each team member has an individual responsibility for an effective Review

Estimated time commitment for review team members during the 12-month review:
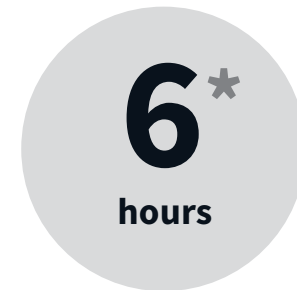Note: this timeline may shorten to six months if the scope of the RDS review is limited

Weekly 2- to 3-hour conference calls

Plus additional conference calls as needed

Several face-to-face team meetings

Travel support is available to team members

6* hours

Total time requirement per week

*Will vary depending on amount of independent work

General Knowledge & Skills Needed

- Commitment and time to participate

- Team spirit, consensus-seeking attitude

- Willingness to learn

- Readiness to contribute

- Objectivity—put aside personal opinions

- Analytical skills

- Capacity to draw fact-based conclusions

- Good communication skills using multiple methods and tools

Specific Knowledge & Expertise Needed

- Prior member of the 1st WHOIS Review Team or was an active contributor to its work

- Prior member of the Expert Working Group on gTLD Directory Services

- Operation of the Domain Name System (DNS)

- WHOIS registrant data collection, compliance, directory services (RDDS) management

- Translation and Transliteration of WHOIS Contact Information

- ICANN Procedure for Handling WHOIS Conflicts with Privacy Law

- Understanding of malware and abuse vectors and mitigations, including cybercrime

- WHOIS Data Retention Waiver Process

RDS/WHOIS Review Dates and Deadlines

TARGETED TIMELINE

⭐ = Key Deadlines

RECOMMENDATION IMPLEMENTATION PROCESS

Community

Call for Volunteers Published
28 October 2016

Deadline to Apply for Review Team
7 December 2016

Publication of Applicants
10 January 2017

Review Team Selected and Announced
23 February 2017

1st Review Team Meeting
11-16 March 2017

Estimate Final Report Published
10-15 March 2018

Post the draft report of the Review Team for public review and comment

*Note that this timeline may shorten to six months if the scope of the RDS review is limited

Selection of the RDS/WHOIS Review Team

SO/AC Leadership will select representatives for the Registration Directory Service Review Team according to expertise and diversity (gender and geographic).

1   ICANN issues the call for volunteers

2   Interested candidates apply

3   ICANN forwards applications to relevant SO/ACs

4   SO/ACs use their own process, aided by scorecard and relevant selection criteria; provide a list of no more than 7 candidates to SO/AC Chairs

5   SO/AC Chairs select up to 21 candidates and publish list

Thanks for Your Interest!

Please consider applying for the RDS/WHOIS Review.

Find additional details, the application, and the selection process details at http://bit.ly/2e5o6Yi

We look forward to receiving your application!