

**NCPH INTERSESSIONAL MEETING PLENARY LUNCH
14 FEBRUARY 2017**

AC Chat:

Ozan Sahin: (2/14/2017 12:23) Welcome to NCPH Intersessional Meeting on Tuesday, 14 February 2017.

Ozan Sahin: (12:25) My name is Ozan Sahin and I will be monitoring this chat room. In this role, I am the voice for the remote participants, ensuring that they are heard equally with those who are "in-room" participants.

Ozan Sahin: (12:25) When submitting a question that you would like me to read out loud on the mic, please provide your name and affiliation. Please also start your sentence with <QUESTION> and end it with <QUESTION>. When submitting a comment that you would like me to read out loud of the mic, once again provide your name and affiliation if you have one then start your sentence with a <COMMENT> and end it with <COMMENT>. Text outside these quotes will be considered as part of "chat" and will not be read out loud on the mic.

Michael Flemming: (12:26) Is this the final countdown?

Michael Flemming: (12:26) sorry for the pun, but that is a good song.

Ozan Sahin: (12:27) Next session, Plenary Lunch, will start shortly and ICANN Compliance Issues will be discussed

Stephanie Perrin: (12:35) I will start typing my questions now, as I am a slow typist. Don't mean to interrupt the speaker.

Ozan Sahin: (12:35) Thanks for the heads up Stephanie

Stephanie Perrin: (12:37) Question 1. How does compliance decide which areas they check on? I am particularly interested in the rather sparse consumer (end-user) protection that is present in the 2013 RAA...have you ever done an audit on whether registrars are complying with their obligations of disclosure to the customer? Have you ever audited whether there is bulk data gathering going on, unpaid, by 3rd party service providers?

Benedetta Rossi: (12:39) Thank you, Stephanie for your questions. Can one of the NCSG delegates in the room address Stephanie's questions and comments? Thank you

Ayden Ferdeline: (12:42) Thank you, I will let other NCSG delegates know about these excellent questions.

Benedetta Rossi: (12:43) Thank you, Ayden

Stephanie Perrin: (12:43) 2. We look forward to the appointment of a Consumer safeguards director. As representatives of the end-user, we have a number of concerns, not all of which you may consider within your remit. It would be good to get some clarification of what you consider within your remit in terms of consumer protection.

Stephanie Perrin: (12:46) For instance, there is a rather limited requirement within the RAA to provide the end user with an explanation of their rights, and I understand that ICANN is not a regulatory body, it is a replacement for that....but I believe there is a lack of compliance with the DNS ecosystem (regsitrars, resellers, service providers) to inform ussers of their rights. Privacy rights under data protection law in particular, but also consumer protection law.

Stephanie Perrin: (12:53) In terms of your question What else? (pending further details on the scope of your remit) Can we have a look at some of the conflicts of interest that appear at ICANN when different parties speak about consumer protection? Many parties declare that their job is consumer protection, but it is my observation that there are very few real consumer protection agencies participating at ICANN....perhaps they simply do not participate on all the PDPs with which I am engaged.

Stephanie Perrin: (12:56) That last remark was meant as a question.....are there consumer protection agencies engaged at ICANN and if so who are they?

Stephanie Perrin: (12:57) The FTC is of course a consumer protection agency but they have a rather broad remit which is often in tension with end user rights

Stephanie Perrin: (13:00) +1 Ed, this news is astonishing.

Benedetta Rossi: (13:00) @Stephanie: thank you for your comments and questions, Stephanie. Rob discussed this with Tapani who is working on a system to address your questions in room

Stephanie Perrin: (13:01) Fabulous, I have lots more, but I don't want to keep typing away if they are not goign to be answered

Stephanie Perrin: (13:13) I assume that tabling my questions means that I will get answers on the record shortly. So I will keep asking as obviously this is an area of key interest for us.

Stephanie Perrin: (13:15) Totally agree with the speaker, I am having a very difficult time finding materials on the ICANN website. Many many links are broken.

Stephanie Perrin: (13:16) We are very disappointed that the Librarian has left, and I understand that you are not rehiring? This is, in my view, a mistake, ICANN has a public responsibility to run a good, accessible website with well archived and searchable documents

Ayden Ferdeline: (13:17) Not a question to be asked to this speaker - but now that Stephanie mentions broken links, I cannot help but wonder what steps ICANN is taking to ensure that all these "urldefense.proofpoint.com + long string of random characters" URLs, which are populating the email archives now, will not become broken links in the future...

Ayden Ferdeline: (13:18) It would not be a good situation if, say, in five years time, none of these links work, or ICANN is left paying a large subscription fee to Proofpoint to maintain access to wherever these long URLs are redirecting.

Stephanie Perrin: (13:20) Indeed while I may complain about ICANN's escrow and data retention policies all the time, that is only with respect to registrant data....with respect to the Archive of ICANN, it should be kept and backed up in a way that will keep it accessible for both scholarship and public access for years to come.

Stephanie Perrin: (13:42) sound lost

Ozan Sahin: (13:43) Hi Stephanie, we checked it and there is no sound issue on other participants` end. Could you please try re-logging in?

Stephanie Perrin: (13:44) just a momentary lapse in Susan's last comments

Ozan Sahin: (13:47) Thank you for attending this session. We will continue with Plenary Session 2 momentarily