

ICANN

Moderator: Maryam Bakoshi
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10:00 am CT

Maryam Bakoshi: Good morning, good afternoon, good evening. This is NPOC Chapter Review Call on Tuesday, 1st of August 2017 at 1600 UTC. On the call today we have Joan Kerr, Poncelet Ileleji, Raoul Plommer, Gangadhar Panday, Remmy Nweke, Olevie Kouami. And from staff we have Benedetta Rossi and myself Maryam Bakoshi.

I'd like to remind all participants to please state your name before speaking for transcription purposes. And I'll also remind everyone to please mute your microphones so we don't get interference. Thank you very much and over to you Joan.

Joan Kerr: Great. Thank you Maryam and welcome everyone. I was just sitting here listening to Maryam and thinking how wonderful it is that we actually have almost every parts of the world represented on this call. And even though technology gives us a bit of issues, we're still connected. So we always have to be aware of that and be thankful.

Anyway, today we're - the call is about the charter. But (unintelligible) and timelines around the CROPP Program. So we're going to spend a few minutes

and Benedetta has joined us to talk to us about the CROPP Program for a little bit. And that was what everybody requested. So welcome Benedetta and over to you.

Benedetta Rossi: Thank you very much Joan. This is Benedetta speaking for the transcript. Thank you very much for asking me to join today's call. I'm very happy to be here and be able to provide some information on the CROPP Program.

I'm not sure how you'd like to do this. I just sent some slides that Maryam kindly uploaded for me, which sort of go over all the basics for the CROPP Program. I'm not sure how familiar you all are with the program.

So I thought, you know, as a backup I had all the information for you to visualize. Is this something you'd like to just ask me questions or would you like me to sort of go through the program and take questions as they come up?

Joan Kerr: I think if you could just go over it, it would be really great so that everybody's on the same page. And then we can ask questions for clarification if that's okay with you.

Benedetta Rossi: Yes. That's perfect for me. We'll just change slide then. Okay. So in this slide we see the - sort of the purpose of the CROPP Program. So the aim - so I don't know how familiar you are with this but we've been doing this for quite some time. I think we're on the fourth fiscal year if I'm not mistaken where we've been working on CROPP.

And the only difference in this fiscal year is that - so we managed to go past the pilot phase of the program. And it's now become a core resource that gets managed through the Policy Development Support Team that both Maryam and I are on.

And the reason why it was initially developed as a pilot program was to help build local and/or regional awareness and recruitment of new community members, effectively engaging with current members or reactivating previously engaged ICANN community members.

And then more broadly just communicating ICANN's mission and objectives to new audiences. So that's sort of in a nutshell what the purpose of the development of this program was.

In terms of allocations, on this slide you can see just for FY18 - the reason it says FY18 is that we've - since we've been working on it as a pilot program, we've been testing various options throughout the various fiscal years. But this is what we're doing for this fiscal year moving forward.

There's a slight difference between At Large and the GNSO. So the particular purpose of this call just focus on the GNSO and what the participating communities within the GNSO; so including the NPOC.

What you're allocated through CROPP are up to five regional trip allocations and that includes three nights and four days maximum. And if applicable, you see something now we didn't previously have as part of the standard of the program.

You have the option of taking one out of region trip allocation. Obviously that needs to be supported by your outreach strategic plan. And you have to have the ICANN regional VP concurring the need for the (sum) out of region trip.

So the purpose of CROPP is really to focus on regional work. But what we've noticed basically is that in a lot of cases obviously if you're trying to (attend) outreach, you're trying to target areas where you don't have members. So it's very difficult to find someone from that region to attend the meeting or something to find new members.

So if you don't have any members, it does make sense obviously to have somebody - an existing member travel to a region that isn't their own to conduct outreach. So though the brainstorm whereby we manage to have - also find the budget flexibility to manage one out of region allocation.

That could also be the case for example if you do have one member already from a specific region but it's only one member. Maybe it's a new member. You won't necessarily want - won't find (useful places) to have a new member conducting outreach but you might want someone who's more experimented in ICANN and maybe NPOC going to a region where you don't have a lot of members.

So the situations for example will be - we've been asked in previous fiscal years to have the flexibility of having an out of region trip. In previous cases we've tried to be flexible wherever possible while still trying to keep fairness across the board. That's obviously very important for this program.

And we've ran into some exceptions when it was really important. But at least this way you want have to ask for an exception. It'll - it's just part of the standard. You may have one out of region trip, which hopefully will be useful for you.

And part of the trip allocations includes that you're funded airfare in economy class. Your hotel will be covered and per diem. And the maximum amount is

for three nights and four days. And as usual for ICANN travel, the travel will be booked through ICANN's Constituency Travel Team. And that's all tracked in the - on the Wiki on the form.

In terms of the process for CROPP, the first step for you to be eligible to submit any trip request is the publishing of the outreach strategic plan. The plan can be as specific or as broad as you need it to be.

The reason why this became an eligibility requirement is just to try and get committee members to partner with the global stakeholder engagement VPs more.

We found that typically there haven't been a lot of communication with the - between the VPs and the community. So this program was also in place to try and enhance that. And we've actually seen it's been working when (approved across) program.

When communities reached out to the VPs and worked on like a CROPP trip or a CROPP event, it has helped to get this especially for the VPs to understand more what the communities are and if there are other events that happen in their regions it might be interesting to the communities that there have been a little more collaboration, which is on some of the regions (unintelligible).

And equally by planning ahead for the fiscal year we can start including in your plan for example what types of events would be useful for the NPOC or for some members to attend, which would just allow more planning for submitting your trip request, which brings me to the second point, which is there's a six week requirement in terms of the submission of trip requests.

So that includes posting it on the Wiki, having it approved obviously by the NPOC leadership and having the regional VP concurring. The concurrence does not - is not an approval. The VPs are not there to say oh, this is good or this is bad. We won't allow you to do so. Absolutely not.

The purpose is just to make sure that the outreach that you're conducting in a specific region is in line with ICANN's mission for that region. That's all that the VPs are doing there. And you're not asking for (incident) to approve your request.

And then once the travel has taken place, it's the traveler's responsibility to submit a trip assessment. And there's a specific form on the Wiki. There are just a few questions basically just saying how effective was this against the expected outcomes and goals for a specific even; and then just tracking anything that's of relevance and then just what did you achieve by having traveled to that meeting. And that should be completed within 30 days of traveling.

I think I've already actually covered what it says in this slide. It's just about the purpose of the outreach strategic plan and the process. I'm just looking - so yes.

For the outreach planning you'll need to - you should draft it and then obviously Maryam can help with the posting on the Wiki. And it needs to be approved by the NPOC leadership. And there's a tab in the actual - in the form to just say yes, it has been approved.

And then it has to be submitted to the regional stakeholder (engagement) VPs. In your case it's (QSO) VP but it's - you're working across all of the - all of the regions. This will be shared with all of the VPs.

And they generally tend to come back eventually with some questions. And it's just like a dialog when they do - when they want to show they have made comments. Again, Maryam will be able to facilitate that as well as (Ogan).

I'm not sure if you've already worked with (Ogan Shaheen). He's part of our team. And he's actually the - he's taking over from me in terms of the administrative functions for the - and the coordination for CROPP for FY18. Whereas I'll be responsible for At Large in FY18. But I'll still be engaged and so we all work as a team.

I see that Poncelet's hand is up. So I'll just pause here to see what - if you have any questions.

Poncelet Ileleji: Yes. (Thank you). Yes. Poncelet Ileleji. Thank you Benedetta. I remember when we had the - our - the FY17 budget. You helped me community outreach and sent it out. One question I wanted to ask for this FY18.

I saw something recently. NCUC were giving out like calls for the members (fly) for a grant to ICANN Abu Dhabi. And I was wondering whether they were able to get funds to do its (bid) on the CROPP (to do suggest) more of (unintelligible).

That's how I discovered - that's how (unintelligible) get involved in ICANN by putting out the - (the get these) grants and then they put it out whereby (there'll be three or four) and they must apply and they (get the grant). They're able to attend an ICANN meeting.

So I was just wondering whether - if that's where NCUC is - NCU gets the funding at the (unintelligible). If we look at it for travel, I was able to see for

example for Abu Dhabi and for example they are going to put something for Abu Dhabi and is able to provide three people from within the (unintelligible) regions will attend who are members come to that.

So that's what I was - I just have to ask so in the future, you know, we can know that, you know, within the proper (unintelligible) suggest our (unintelligible) to do. So that's an ICANN (unintelligible) what is important. What I (wonder too). I just want to get some (color). Thank you.

Benedetta Rossi: Thank you very much for the question Poncelet. In terms of from a CROPP perspective, there's nothing that say you are not eligible to travel to an ICANN meeting.

Obviously there's the regional constraints unless you want to use one of your other - maybe you want a region trip allocation to travel to an ICANN meeting.

Is it the best option to use CROPP for just attending an ICANN meeting? That's really up to the NPOC leadership to decide. We're not here to - this goal - when you submit a request, as long as it's within the timeline and it's approved by the NPOC and it's in line with ICANN's regional strategy, we're not here to - obviously to judge the merit of the request itself. So it's really up to the NPOC.

In terms of what the NCUC is doing, I'm not entirely familiar with this. So that's possibly something that Maryam has more information about. Maryam, did you having anything further to add about this?

Maryam Bakoshi: Thank you Benedetta. This is Maryam for the record. (Unintelligible), you know, but NCUC does actually an internal travel process. They have. So

from their NCUC (call) for their funds, every year, sorry, every meeting they have about - I think it's about \$4000 that is available to sponsor different people to the ICANN meetings.

So that's where the (call) comes from. It's not CROPP. It's an internal (process) they have using their own funds. I hope that brings some clarification.

Benedetta Rossi: Thank you Maryam. And just to add to that in terms of if you were - if one of the trips that you find useful in terms of to conduct outreach or for new members that (come to) an ICANN meeting, just bear in mind the only constraint with CROPP is the actual duration of the funding.

So you'd - if you submit a request for Abu Dhabi, it wouldn't cover - at least for CROPP wouldn't cover the entire meeting. It would cover three nights and four days. But obviously would cover the airfare.

So if somebody were then able to stay on longer, they would have to fund the difference. They wouldn't get a per diem and the hotel covered for the additional days. Did that answer your question Poncelet? (Okay).

Poncelet Ileleji: Yes it does. Thank you. It really does. Thank you Benedetta. I would just like to add. So right now we are in FY18 because we are (done) in August. So between now and next July where (we're supposed) to start using from this FY18 budget, (isn't it).

Benedetta Rossi: Yes. That's correct. The only thing they need to do before you're able to start the - using CROPP is submit and approve your FY18 outreach strategic plan. Once that's done you can start submitting trip requests. And you'll have the five trip requests then to be completed by...

Poncelet Ileleji: That's (enough). Thank you very much. Thank you. Thank you very much.
(I'm aware of that).

Benedetta Rossi: Okay. The next slide just covers the...

((Crosstalk))

Maryam Bakoshi: Poncelet, we can hear you typing. Mute your Adobe Connect line. Thank you.

Benedetta Rossi: Thank you. So yes. So the next one just covers briefly what the roles and responsibilities are just so that it's clear in terms of what the staff roles and what the community roles are.

So the CROPP Program administrators - so that's myself for At Large and (Ogan Shaheen) for GNSO. We're here to just provide some guidance and interpretations of the CROPP Program principles to the community. So (really) what I'm doing right now.

So if you ever have any questions and are wondering if a specific trip request that you're thinking about is possible to do via CROPP, don't hesitate to reach out to us and we'll be able to provide some guidance.

Then we just confirm that the trip requests meet the criteria and we just mark that on the form. The criteria is basically the - what we covered before. So the timeline, the timing and the region and the duration. And then we coordinate with the travel team on your behalf. So you don't need to do that directly.

Once the form is completed and everything is signed off, we actually communicate directly with them - contingency travel so that they reach the traveler and set up the - and book the tickets and hotels and accommodations, et cetera.

And then the program coordinators (set up) the community and I think that Maryam is actually the - one of the NPOC program coordinators is just submitting - the responsibility to submit the outreach strategic plan making sure that everything is filled in correctly, engaging with the regional VPs to have their concerns and then submitting ensuring that the traveler submits the trip assessments.

And the VP responsibilities is to - are to review each trip request to ensure it's in line with the regional strategies, plans and goals and then communicate that they're concurring with the outreach plan and the trip request to the program coordinator and meeting with the CROPP staff as necessary and just collaborating with the community travelers.

That's actually the most important piece. So for example, you have a traveler who's attending an event and there's something that's already being organized in terms of outreach by ICANN's global stakeholder engagement VPs. But that's just useful to see how you can maximize collaboration and to maximize outreach.

And here you can just see the CROPP name list. So this is just for CROPP staff. So it's CROPP-staff@icann.org. That includes everybody for CROPP. So I'm on there and (Ogan) is on this. If you ever have any questions regarding the program, you can just write to this email address and you will - obviously - otherwise if you have any questions, you can always contact me directly. And Maryam will also be able to answer some of your questions.

I think - yes. That's going to be the last slide. So if you have any further questions, just please just let me know. I hope that covered what you expected from today. Otherwise I'm more than happy to clarify anything that might have been unclear. Joan, please go ahead if your hand's up.

Joan Kerr: Great. Thanks. Great to have an overview I think gets everyone on the same page. (To our) old question I was going to ask but where could we have this - I know we have Maryam as a reference but a lot of times we just like to look at information. Where are we able to find this information to refer to?

Benedetta Rossi: Sorry. This actual presentation or...

Joan Kerr: Yes.

Benedetta Rossi: ...just information about the CROPP Program?

Joan Kerr: Something - some more. Like it...

Benedetta Rossi: Well Maryam just...

Joan Kerr: ...(unintelligible), right?

Benedetta Rossi: Well Maryam just showed you the overall CROPP Wiki space. And that's a very useful link for you to refer to. You'll find all of the CROPP guidelines and principles.

But Maryam, if you could just share this presentation with the NPOC, that would be great. I think that would be useful.

Joan Kerr: Okay. Any questions guys? No. Looks like there's none. Thank you so much Benedetta. We're (unintelligible).

Benedetta Rossi: My pleasure.

Joan Kerr: ...our strategic plan at the moment. So this is just a good way to start having everyone on the same page and so that we can go ahead and fill the information in. So thank you so much.

Benedetta Rossi: My pleasure. And just know (one off) if you ever have any further questions, please just let me know; or if your membership has questions, (we could) do another call. Obviously we're available to do that. Just let me know.

Joan Kerr: Okay. Great.

Benedetta Rossi: Thank you very much.

Joan Kerr: Thank you. Bye bye. Okay. Okay. So next on the charter. And Maryam, you're going to want me to share my screen. So while we're sharing - while I'm getting to the sharing of the screen, I did send just a draft one-pager for starting the - oh my gosh. Did I get it? No. For starting the strategic plan. So I'll upload it to Google doc if everybody wants and then we can start to fill in the regional information.

Okay. So let's put that to rest for now and start with the charter. And can everybody see my screen? Hello.

Woman: Hi Joan. Yes, we can see it. (Sorry).

Joan Kerr: Okay. Great. All right. So last time we left it, we had a number of things to check. We can do the checking (mean) actually do a document and check it. They have been done. So Raoul I'll ask you. We're going to do the reviews first? We finished up to 5.0. Right? Five point one. Here we go. So I'm going to go to 5.0.

Raoul Plommer: We're a little further than that. I think we were thinking about the 5.2.2 last time.

Joan Kerr: Yes. Five - that's what I have. Great. Good, good, good. Hey.

Raoul Plommer: Yes.

Joan Kerr: We're in sync. Okay. Because we were discussing the large and small. So I have it on 5.2.2.

Raoul Plommer: Yes. Okay. And I think actually that's something that we decided that we'd have look at the NCSG charter.

Joan Kerr: Yes.

Raoul Plommer: And I did that today. And indeed it can have - hang on just a second. It was - sorry. Yes. So there's basically three criteria in the NCSG charter that one of them needs to be fulfilled.

And the first one is an individual who has registered domain names for personal family or other non-commercial use. And the second one, an individual Internet user who is primarily concerned with the non-commercial public interest aspects of domain name policy and is not represented in

ICANN through membership in other supporting organizations or GNSO stakeholder group.

Or three, an individual who is employed by or a member of a non-member non-commercial organization; universities, colleges, large NGOs can join NCSG in his or her individual capacity if their organization has not already joined the NCSG.

The Executive Committee shall at its discretion determine limits to the total number of individual members who can join from any single organization provided the limits shall apply to all organizations of the same size category equally.

So anyway, the point of this is that basically you wouldn't - there isn't a requirement in the NCSG rules to have the domain name.

Joan Kerr: So then the question is do we want to have one for NPOC or do we follow the NCSG. That's the question I guess.

Raoul Plommer: Yes. I think I would really go with what NCSG has...

Joan Kerr: (Okay).

Raoul Plommer: ...for individual members. And maybe for the organizations we might want to tune down - the numbers down a little; maybe half them like in comparison with the NCUC. I think they halved some of the numbers that define large organization for example.

Joan Kerr: And everyone - okay. So the first question is if we follow the NCC charter with the individual members. Is everybody in agreement with that one?

Anyone? (Lot of entries) agreement? Okay. So we're agreeing with the NCSG charter then.

The next one - the next question is do we want to lower the numbers for all of the categories. Is that what you're asking? So for example, large more than 25 employees; we put it down to 12. Is that what you're saying?

Raoul Plommer: No. Actually I think these are already halved - these numbers.

Joan Kerr: Okay. But...

((Crosstalk))

Raoul Plommer: So NCUC has 50 employees, 500 individual members and so on; so or comprised of ten or more organizational members. So basically the half the (mods) are already there.

Joan Kerr: Okay. All right. Well then we're agreeing on the numbers then is the agreement. I'm good with it.

Raoul Plommer: Yes. I think it's okay.

Joan Kerr: Everyone, any comments? We're in agreement then. All right. Down to 5.2.3 then.

Raoul Plommer: Yes. Okay. Right. This is about voting status of are you active or inactive.

Joan Kerr: So I wanted to ask a question about this because I had asked this when I first came onto NPOC. The designated - because I in all honestly had not read the charter when I first came on. So this is a really good lesson for me.

Thinking of organizations and the designated representatives, I know - I wanted to know if we had to have on file not just the name of the representative but - I don't know how we would file this by the way but something from their country.

I guess we ask the question whether or not they're a recognized organization. So is that good enough for us to have or do we have to have something on file that actually shows that they are a not for profit? It's more certification than anything. So that's the question. So right now on the membership form...

Raoul Plommer: Yes. So this was basically about the participation in voting status.

Joan Kerr: Right.

Raoul Plommer: So I think if we want to put it in organization eligibility, I think then to - we have it earlier here I think. Yes. That's this 5.1.2 lists the ineligible organizations and 5.1.1 the eligible ones. So I think that's already covered there.

Joan Kerr: Yes. That's what eligibility...

Raoul Plommer: For example, the...

Joan Kerr: ...but do we need anything else? I guess it's fine because they have to answer that they are a not for profit on the - so we're taking them at their word I guess. Okay. It's all right. Let's not get into too complicated because then it's just paperwork really. Okay.

Raoul Plommer: Yes.

Joan Kerr: Yes.

((Crosstalk))

Joan Kerr: ...the problem.

Raoul Plommer: Yes. I think for the - for them to become members, it already - it said that they have to be - for example, 5.1.1b is the local regional or international not for profit or non-commercial organization or individuals with (demonstratable) expertise - well that's the new bid we added. But yes, they do have to be a non-commercial organization.

Joan Kerr: Yes. Because I was talking to a group the other day and one woman put up her hand. She says, "Oh, I have a registered business. It's not making any money. So we're a not for profit." Well, you know. No. That's a (unintelligible)...

Raoul Plommer: Yes.

Joan Kerr: ...not making money.

Raoul Plommer: Well that's right, yes.

Joan Kerr: It is a difference. So I was like...

Raoul Plommer: Yes.

Joan Kerr: Yes. So. I thought that was funny, so.

Maryam Bakoshi: So just a quick one. Ganga has his hand up in the AC room.

Joan Kerr: Who does?

Raoul Plommer: Okay. Go ahead.

Joan Kerr: Go ahead. I think you may be on mute.

Gangadhar Panday: When does it start and end?

Man: (Unintelligible).

Joan Kerr: I can't hear...

Woman: Ganga, we can't hear you.

Gangadhar Panday: Hello.

Raoul Plommer: Now we can.

Joan Kerr: Yes.

Gangadhar Panday: Yes. Five point two point three there's a mention of 12-month period.
How we do define that when (leverage) start and end? Are we referring to the
previous year.

Maryam Bakoshi: Hi Ganga. It's Maryam here. I answered your question on the AC (side).

Joan Kerr: Maryam, could you repeat it please?

Maryam Bakoshi: Yes. So Ganga was trying to ask 5.2.3 that says - he's asking about the 12-month period. How do we define the 12-month period? He's asking is it for the previous. So I sent - and so my response in the chat is from one election...

((Crosstalk))

Joan Kerr: That's right.

Maryam Bakoshi: Yes.

Joan Kerr: Yes. Thanks. That's correct.

Maryam Bakoshi: Okay.

Joan Kerr: Yes.

Raoul Plommer: And there was a - there was a question by Remmy. I think he still uses his (IT realm DSA NIC) and there's a - there's a question about the - with the reduction in committees, do we still have membership coordinator committee chairman? We won't have the committee but we'll have membership coordinator instead. Right.

Joan Kerr: That's right.

Raoul Plommer: So I'll resolve that now.

Joan Kerr: Yes.

Raoul Plommer: Okay. So I think that looks fine otherwise. We can move onto 5.3.

Joan Kerr: Great. Five point - yes. Great. Wow. Oh you don't know how happy I am for this to be moving along. Okay. Here we go.

Raoul Plommer: Yes. And then 5.3.1. Affiliation in the NPOC shown expressly or implicitly imply any endorsement or approval of the mission or activities of any affiliate.

Joan Kerr: Any member.

Raoul Plommer: Yes. That's right.

Joan Kerr: And affiliates in the first as well?

Raoul Plommer: Yes. But I think that affiliation is something else. It doesn't refer to member.

Joan Kerr: (Okay). Yes. Being affiliated with us. Right.

Raoul Plommer: Yes. And so I guess that's fine. Five three two. The NPOC will make its members list known internally within the ICANN community and to the general public on its Web presences. Okay. That's something we actually still have.

Or actually do we have the NPOC (unintelligible) list somewhere listed on our Web page? I guess (Juan) is not here.

Joan Kerr: So what do you want me to write down so that we check 5.3.2?

Raoul Plommer: Yes. We should check that.

Joan Kerr: Check it on the - for the Web site?

Raoul Plommer: Yes.

Joan Kerr: Listing on the Web site. Okay. (Yes).

Woman: Joan, I have my hand up.

Joan Kerr: Go ahead.

Woman: So 5.3.2 is a requirement...

Joan Kerr: Yes.

Woman: ...(under) ICANN but that every community has to have its membership list published.

Joan Kerr: Right. Yes. That's what he's asking me to check with (Juan). We have to double-check.

Raoul Plommer: Yes. We need to check that on our Web site.

Joan Kerr: Yes.

Woman: Okay. (Cool).

Joan Kerr: Yes.

Raoul Plommer: I suppose Maryam has the list on the ICANN Web site already.

Maryam Bakoshi: No. So the ICANN Web site (they mean) is the Wiki. So the ICANN Wiki - so if you tell me to put that on there then I'll do that. The NPOC Wiki and I can...

Raoul Plommer: Okay. Please. Yes. That would be good because...

Maryam Bakoshi: Okay.

Raoul Plommer: ...apparently the charter requires us to do so. So...

Maryam Bakoshi: Yes.

Raoul Plommer: ...should have been there already but - yes. Okay. But I think otherwise that's a fair section. Five point four. Applications for membership. Membership and eligibility renewal. Oh.

Joan Kerr: Okay. So. And a semicolon. Eligibility semicolon. Okay. So we have - this is done through one database now. It used to be that it was two databases. (Some) define it, so.

Woman: Joan.

Joan Kerr: Yes. Yes. Go ahead.

Maryam Bakoshi: So Ganga has a question here. That's a really good question. And it says how do I define the onboarding status active or inactive for new members? And that's really crucial if we are - if we are basing inactive and active members on 5.2.2. But (unintelligible). Yes. Because it says 5.4.1, sorry. No. That's wrong. Five two three.

If you're going to base being active, is it defined by having a standard no less than four continuous (wide) meetings within a continuous 12-month period, then it automatically takes away the activeness or inactiveness or inactivity of our new member.

Raoul Plommer: Well, I mean the time that the election comes it's - I guess it's checked somehow if the person has been active in the action in the last 12 months. And if not, then it's not active.

((Crosstalk))

Maryam Bakoshi: Yes. And because where it's a new member so he's been - he's just been in the - in NPOC for the last 30 days or something. How does that work?

Joan Kerr: Yes.

Raoul Plommer: Oh right. Oh I see. Well, I guess there really should be a clause saying that if there isn't a 12-month history, it's moot.

Joan Kerr: It's the following year. Right?

Maryam Bakoshi: No. So (unintelligible) the NCSG they basically are active or inactive (spaces) using the check in process, which is quite simple. So when the election (circle) comes, an email is sent to every member to say check in to make sure that you can vote. So automatically that puts you in the active list.

((Crosstalk))

Joan Kerr: ...do that as well.

Maryam Bakoshi: Yes. Okay. So then it means this clause shouldn't be there then. So it means 5.2.3 shouldn't be there.

Joan Kerr: Five two...

Raoul Plommer: Well, I can't - I think it's actually - yes, especially with NPOC not have had that many active members. I think it's nice to have something that instead of just replying one email, you'd have to be actually participating. And I think four meetings in one year period isn't that much to ask for.

Maryam Bakoshi: Raoul, it - you know, well what is...

Joan Kerr: Raoul, I think it's -- sorry Maryam -- I think it's not a lot to ask for, but we don't have a track record of offering situations or opportunities that we've encouraged that.

So I think if we put it down, the, you know, we have to do some really duly communications with them and say, okay, here it is, and then we'll have to say, you haven't - then we have to do some sort of monitoring and evaluation. You haven't participated so, what then, we remove you?

I think what we should do is develop our own organization internally and start to communicate with our members. And then at the next charter we can put that clause in. That's my opinion.

Raoul Plommer: All right.

Joan Kerr: Do you understand what I'm saying? You don't have to agree. I'm just saying that, you know, so far we haven't done a good job in communicating and offering opportunities, and that's to me is (unintelligible)...

Raoul Plommer: Yes.

Joan Kerr: ...focus on.

Raoul Plommer: Yes.

Joan Kerr: We're asking - we're trying to penalize them for something that we're not giving them the opportunity to do.

Raoul Plommer: Yes. I guess also we really need something to track this attendance.

Joan Kerr: Mm-hm.

Raoul Plommer: Because I don't know if we have anything apart from the Adobe calls. And I guess there are many types of participation too.

Joan Kerr: I mean we're going to be focusing on these comments to the policy committee and stuff like that. We're going to try to change that, but once we change it then we can then call it, right?

Raoul Plommer: Right. Okay, all right. So we'll just take the B out.

Joan Kerr: Yes. Well even A, active members...

Raoul Plommer: Ah yes, it's really the A.

Joan Kerr: Yes.

Raoul Plommer: It's really the A, isn't it.

Joan Kerr: That's correct.

Raoul Plommer: Okay, so we should really have a look at the NCUC, what they have on it.
Should we make a note? Look at the NCUC...

((Crosstalk))

Joan Kerr: Yes, we'll do that.

Maryam Bakoshi: NCSG.

Joan Kerr: Yes, NCSG.

Maryam Bakoshi: Raoul to be the NCSG charter, are we going to use too?

Joan Kerr: Yes. NCSG, I put it down. Okay, good one. Okay, down back to 5.4?

Raoul Plommer: Okay, so we've put the comment there, no, yes?

Joan Kerr: All right.

Raoul Plommer: Okay, so I've changed some of the wording for the 541. I changed the
affiliates committee into membership coordinator.

Joan Kerr: Yes.

Raoul Plommer: And affiliates, into members. So if you can all read through that 541 and see if
it makes - still makes sense.

Joan Kerr: So right now, I think we just send out an email to the membership and they respond, right Maryam?

Maryam Bakoshi: For which one Joan...

Joan Kerr: For 5.4.1. They don't really actually fill out a form.

Maryam Bakoshi: No, they don't fill out a form. So there's just a list of questions they reply on there.

Joan Kerr: Right, so we don't actually have that anymore. Or I don't know if it ever was. It's just an email that's sent out regarding the upcoming election and that they have to participate by responding, and then it updates the list. And that's...

Maryam Bakoshi: Joan, is it 541 Joan? This is talking about membership, not...

Joan Kerr: Renewal.

Maryam Bakoshi: Elections.

Joan Kerr: Right.

Maryam Bakoshi: Or renewal.

Joan Kerr: Yes.

Maryam Bakoshi: Okay.

Joan Kerr: It has both.

Maryam Bakoshi: Yes, so there is a form. So if it's a membership renewal -- well it's not necessarily renewal -- it will be a new member again. It will - yes, there is a form which is the NCSG form. Everyone knew this. Joan?

Joan Kerr: Yes.

Maryam Bakoshi: Right, so this is - so I'm just reading 541. It says, member application eligibility or prospective and existing members must complete and maintain a membership eligibility and application form which should be used by the membership coordinator in evaluating new applications as well as renewals of existing members for the purpose of confirming eligibility and voting status.

Joan Kerr: Yes.

Maryam Bakoshi: Now that's complex, yes.

Joan Kerr: That's exactly what I'm saying. It's just not what we do. I'm not - let's put that down to work on that one to Raoul. That's going to take some time because it's - we've changed the database. We've - like, there is - we have to change that one. So, 5.4.1.

Raoul Plommer: I agree.

Joan Kerr: Yes.

Raoul Plommer: Are you making a note there Joan?

Joan Kerr: I am.

Raoul Plommer: On that - on the G Docs, okay, good.

Joan Kerr: Yes.

Raoul Plommer: I'll start copying the next one.

Joan Kerr: Mm-hm, so...

Raoul Plommer: That's 542. Effective date, membership and voting status are effective upon written notification from the membership coordinator posted on the NPOC web presence.

Looks good to me. Okay, then we start running into stuff that we did in Johannesburg again. So 5.5, designated representative.

Maryam Bakoshi: Raoul, wouldn't NPOC want to also have an alternate representative?

Joan Kerr: Yes. We have to make allocations for that.

Raoul Plommer: I think that will be later on. Yes it is, at 56. So let's do it one at a time, yes?

Joan Kerr: Yes. I think we can agree with 5.5?

Raoul Plommer: Yes, it looks good to me.

Maryam Bakoshi: Yes.

Joan Kerr: And I think we were good for the other ones or do we want to read them through and go through each one?

Raoul Plommer: Mm-hm.

Joan Kerr: Tell me when to move up.

Raoul Plommer: Well, I don't know. I think that since we've actually gone through them and copied them there...

Joan Kerr: Yes, they're docs.

Raoul Plommer: That sort of means that we've gone through them, yes.

Joan Kerr: Right.

Raoul Plommer: We can just move on to 5.7.

Joan Kerr: 5.7?

Raoul Plommer: Yes.

Joan Kerr: Yes, perfect. Is there anybody's hands up - any comments, Maryam?

Maryam Bakoshi: No.

Joan Kerr: Okay, great. So I've gotten written down that we've got to review 5.23. It's a...

Maryam Bakoshi: Joan, could we - oh I'm so sorry. Ganga's hand is up.

Joan Kerr: Okay.

Maryam Bakoshi: He wants to ask a question.

Joan Kerr: Okay, go-ahead Ganga. Okay, so I can't hear him.

Raoul Plommer: Neither can I.

Joan Kerr: Ganga you may be on mute.

Ganga: Yes, (unintelligible), putting this (unintelligible).

Raoul Plommer: Turn off your speakers Ganga.

Joan Kerr: Yes. No singing.

Raoul Plommer: Yes.

Joan Kerr: Ganga we can't hear you. We're just hearing something.

Raoul Plommer: Your speakers.

Ganga: Now?

Joan Kerr: And this is (unintelligible) question and to turn off - yes. Can you write your question if you could? And say what is - what section it's regarding so that we know.

Okay, so if I - well, while he's doing that - yes 5.6 does address the alternates person.

Raoul Plommer: Yes.

Joan Kerr: Good. Is Ganga typing Maryam?

Maryam Bakoshi: Yes, Ganga's typing.

Joan Kerr: Okay, we can move on while we wait then. Okay. When he's done, you can let us know.

Okay, any questions with 5.7? So we - should we clarify that any additional contacts that's on - I mean we've said for each organization there's only one vote. Should we reiterate it here?

Raoul Plommer: Isn't it large organizations have more?

Joan Kerr: Well they - well, or say something that refers to that? I guess they would know that. It's just additional contacts in case the person moves on, right, that we can contact them, because that is actually a problem. If somebody moves on we only have that point of contact. So, I think it addresses it earlier anyway. As long as we're aware of it.

Raoul Plommer: Okay, yes exactly. I doubt that anyone will, but.

Joan Kerr: Yes.

Raoul Plommer: Yes, that's fine with me. So 571.

Joan Kerr: Additional contact - oh okay. That's what I was trying to say. Do not vote under - okay that's what I was trying to say because I know how people can interpret things.

Raoul Plommer: Mm-hm.

Joan Kerr: Does to me.

Raoul Plommer: Whichever way they can.

Joan Kerr: Yes. So, I'm happy that's there. (Unintelligible) requirement. Okay, so yes.

Raoul Plommer: I put the 571 and 2 there.

Joan Kerr: Yes. So I'm just going to ask before we go to 5.8, any questions regarding anything that we've done so far, from anyone? We're all in agreement that we're moving forward and agreed on? Calling once, twice, okay 5.8 then.

Raoul Plommer: Yes.

Joan Kerr: Did (Juan) get back on the call Maryam?

Maryam Bakoshi: Hold, let me check. Hi Joan, yes, (Juan) is on the call.

Joan Kerr: Oh, okay, great because I was going to say - I was going to correct my statements about everybody being in agreement. If he wasn't on then, depending, and so that's great. Hi (Juan).

Is formal approval required, and if so, who will give that? For the additional contacts.

I would think the EC would have that - yes, there it - 5.72 addresses that Ganga. So that one is resolved. So Raoul we've resolved Ganga's question as well, great.

Maryam Bakoshi: Yay.

Raoul Plommer: Okay, good.

Joan Kerr: Yes. We're just a nice little bunch working together, aren't we?

Raoul Plommer: Mm-hm.

Joan Kerr: That's great. Okay.

Raoul Plommer: 5.8 and 5.1 I put there.

Joan Kerr: Mm-hm. (Unintelligible).

It'll be in 5.8.2, has a red line there. Is it another member DR maybe, as opposed to other?

Raoul Plommer: Yes, we'll correct it then.

Joan Kerr: Yes. Do we really need the three (unintelligible) standing? Yes we do for all elections.

Raoul Plommer: Or actually, it's a plural. So it can't be another. It's other member DRs.

Joan Kerr: Yes, you're right. Do we really need this (unintelligible).

Raoul Plommer: Think the 582 and 3 look good.

Joan Kerr: So the question is 5.8 in good standing. Yes, we need the - I think we need to - we define good standing somewhere? Is that - do we need it, number one? I think we do, but as long as we define what that means.

Raoul Plommer: Yes.

Joan Kerr: I'm just going to write it down to make sure that we have defined it. I don't want to get mixed up with my political stuff.

Raoul Plommer: Yes.

Joan Kerr: Okay.

Raoul Plommer: I've had enough of that for one lifetime.

Joan Kerr: Oh gosh. So, you know, member in good standing is (unintelligible). Alright.

Raoul Plommer: Yes, I think the participation looks good as well.

Joan Kerr: Yes.

Raoul Plommer: Of 5 and 4.

Joan Kerr: Yes. So then this is prompting to me to think that we have to ensure that we send out agendas and stuff like that in advance. Not just tell people that there is a meeting but send it out as well so they can add...

Raoul Plommer: That's right.

Joan Kerr: Yes, so that's something that I don't think has been done, so. Perfect.

Raoul Plommer: And there's travel funding, everyone's favorite.

Joan Kerr: We're good on time, that's great, right? 11...

Raoul Plommer: Yes we're doing good.

Maryam Bakoshi: Yes.

Joan Kerr: Okay, that looks good.

Raoul Plommer: For the 587C, I don't know. Do we want to keep all the responsibility for that on the chair or do we want to make the decisions with the EC.

Joan Kerr: So how it's done now is the EC (unintelligible) and the chair makes the decision. That's (unintelligible).

Raoul Plommer: Who is that now?

Joan Kerr: And that's the same. I think we can check NCSG, I believe that's the same as well.

Raoul Plommer: Right. It's no discredit to you Joan, it's just...

Joan Kerr: No, I don't think it as that.

Raoul Plommer: ...sort of like.

Joan Kerr: No we're (unintelligible) this is the time to change them.

Raoul Plommer: That's exactly right.

Joan Kerr: No, no, no, don't apologize at all.

Raoul Plommer: I'm just looking through the NCSG. It says nothing on travel in the NCSG charter. No, NCUC. At least not with the world travel or fund in it.

Joan Kerr: I wonder why they would put it in there.

Raoul Plommer: Yes, nope. Can't see anything.

Joan Kerr: Can I ask (Santani)? I wonder why they would've put it - it would've been a reference to something. Well this - this (unintelligible). Or we can change it now, we don't have to leave it.

Raoul Plommer: Okay I'll just leave a comment there.

Joan Kerr: Yes. So that's 5 point - yes, I have that as well. Okay. All right we can review through that next time then.

Raoul Plommer: Mm-hm.

Joan Kerr: Just talk about that. Okay, where to now?

Raoul Plommer: Oh, here it says that on the 587...

Joan Kerr: 587?

Raoul Plommer: Yes, 587. It's saying that on the - and there, number 2 it says, must play a responsible role - no, sorry. Must provide a reason for the travel and are encouraged to submit a brief report.

Now I think that's something we could maybe even require. I think for example, the (club) is already something that we need to do a report on anyway, so I guess we might as well. It's like one or two pages after all, unless there's like really eventful stuff, but should - do you guys think we should require that or just leave it as it is?

Joan Kerr: So, take out the word encourage and put the word must? Is that what you're saying?

Raoul Plommer: Yes, like, it says - well, we can change to, must provide a reason for the travel and to submit a brief report after each funded event describing outcomes and how the travel benefitted.

Joan Kerr: Yes, but they got the, and are encouraged to. Just put, and submit a brief...

Maryam Bakoshi: Joan, I think it's important to have required in it, because you will not get people, you know, people doing anything until it is explicitly stated that it's required, for them to get travel funding.

Joan Kerr: So we want to say required? Is that what you're saying?

Maryam Bakoshi: Yes.

Raoul Plommer: Well actually, come to think of it now, I guess we haven't really - everybody who has been going to ICANN meetings haven't - as like, officially to ICANN meetings, we aren't doing a report. So, I don't know.

Joan Kerr: Well I asked for a reason for the travel this time because I read it and I thought, uh-huh oh my gosh, there was never any reason for going. There was...

Raoul Plommer: Yes.

Joan Kerr: There was only, who wants to go. And then the chair made the decision, but I asked for an actual reason.

Raoul Plommer: Yes, that was good.

Joan Kerr: Yes because it helps in making the decision, right? It's a fair decision that way.

Raoul Plommer: Right, right.

Maryam Bakoshi: Joan, my hand is up, like to comment.

Joan Kerr: Yes, go-ahead.

Maryam Bakoshi: So it's - so I'm reading this again. If this is specifically for (s-con) members than maybe no. So I was talking about the generate or the general travel request the NPOC was giving to its members to attending those meetings. Then it will be important to have it - have it as a requirement for a report to be submitted. But I don't know. If it's an NPOC member, maybe not.

Joan Kerr: Mm-hm.

Maryam Bakoshi: But it's encouraged, maybe not required, encouraged. I don't know.

Joan Kerr: You know, let's put it - because I think that the EC's members are going to work anyway and there's going to be a report on that regardless, right. At least for the next year there will be. But I think we should have actually people - you know, you can't just put your name in and not give us some feedback and some report of what you did and why it was important and what they've learned. I think if we're going to be serious we have to start being serious. So I would take out the encourage, and are required to submit.

Raoul Plommer: So that means we would be each of the people who are now going to Abu Dhabi, we would each do an individual report on our participation.

Joan Kerr: I think this is - hold on. Is it for the EC or for - well that's what it reads right?

Raoul Plommer: It's - I think it's really members in general so I mean, that includes us.

Joan Kerr: Yes. Well how do you guys feel about that?

Olevie Kouami: It is not possible.

Raoul Plommer: Sorry, what was that?

Joan Kerr: I think that (unintelligible)...

Olevie Kouami: Hello, could I have the floor please. Hello, Olévié wanted to talk please.

Joan Kerr: Oh, go-ahead Olévié. I didn't know you had your hand up. I'm sorry go-ahead.

Olevie Kouami: Yes thank you. I have a conflict on this point.

Joan Kerr: (Unintelligible) 5.2.

Olevie Kouami: Yes, 5.2 is it safe to have it for each traveler to write their his own reports? I think it is will be a common job. The chair have to do the reports during the meetings and it also has (Elohim) will approve and you will publish it on dailies for the other EC members. This is my point of view, please, thank you.

Raoulr: Yes I think it - it will be more purposeful because we - at least so far, the NPOC people have worked quite closely together, so I think we would have four quite identical reporting and instead of that we can require the travelers to make a report together.

Olevie Kouami: Yes, thank you. This is my point of view. We have to change this after thought. And that is to the reality. We never do it before so you have to adapt it now.

Joan Kerr: I think that it - that's good for the EC that we do that. And I think it's a great point. Thank you Olévié, that's a really great point because then you have the same things that is going to be regurgitated for four different people. But if it's someone that we've - from the general membership, for example, they should be able to give us a report because they may go to different sessions than the EC does, right?

Raoul Plommer: Yes.

Joan Kerr: So say for example we've - there is a focus on a particular policy that we've identified an expert that would go, let's just say, it's an arbitrary condition term. That person would be giving us specifics on that particular information, right? So - but I like Olévié's suggestion, to be honest.

Olevie Kouami: So but - also another solution is that the check and appoint somebody to be a reporter, so possibility.

Joan Kerr: Like (unintelligible)?

Olevie Kouami: And deliver - the final reports will be validate by all the members of the EC.

Joan Kerr: Yes, I like that even better.

Raoul Plommer: Yes, I guess the problem really is that after the meeting, everyone is so beat and tired of ICANN for a little bit that nobody really wants to get to do these reports I think. So there has to be some sort of contribution from everyone to the report, not just validating if it's right or wrong.

Joan Kerr: Yes because when it comes...

Olevie Kouami: During the meetings, please - during the meetings we have the NPOC they - I think their reports will be mainly around this topic, the NPOC and updates. The NPOC suggested days - I don't know, something like that.

So, if the chair has appointed somebody during their travel to be their reporter, so the reporter (unintelligible) report and we'll have this. It should be like (unintelligible) business. (Unintelligible) all the parts I don't know when it will be - we'll have time to validate all of that.

Maryam Bakoshi: Joan, I have my hand up in the air.

Joan Kerr: Go-ahead.

Maryam Bakoshi: So I understand Raoul's point that it's, you know, if it's different reports than it might be the same thing, but also it's important to remember that different reports are in different (unintelligible) groups and different other groups within ICANN. You're not simply reporting on NPOC's meeting but also reporting on what has gone on in other groups that might affect NPOC today or in the future. So actually we're, you know, that's good that the...

Joan Kerr: Mm-hm.

Maryam Bakoshi: Information that are brought together is to say okay, this is what we've taken out from ICANN 50 whatever rate is or 60 whatever. You know, how does this affect NPOC or how does - how do I see this as an EC member, or their areas we - you need to begin to focus on. I think those are the things - the kind of things the reports you been looking at, and not silly, (unintelligible) XY that meeting. No, it's the output for me.

Joan Kerr: Yes, I agree especially if we've identified priority areas and people are going to something other than, when we need to actually get the policies for those priority areas that we have to address. I mean that - I'm not saying that we don't look at anything new, but I mean we've identified the priority areas and, you know, we need to find out what it is that we need to do, so yes.

So guys, so that's the - I think it's a good thing for people to do individual reports for going, because that's what ICANN is paying for is, here's the reason for going, and then here's what I did when I was there. I think that's...

Raoul Plommer: Yes, I guess somebody else - somebody can always make a summarium of all the reports into one if necessary, but yes. The thing is, like, for example, no in Abu Dhabi, that's going to be eight days. So it's going to be a lot more than just constituency day, and we're all (unintelligible) about going to all different

kinds of meetings, meeting different people even after the normal meeting hours.

So I think we'll have quite a lot to report back on from those eight days. And it be good to sort of demand for it a little bit at least. It's fair enough. It doesn't set any criteria, how long or what kind of report it needs to be, but I mean...

Joan Kerr: It says a brief and (unintelligible)...

Raoul Plommer: ...something right.

Joan Kerr: You know, about a one to two pages maximum.

Raoul Plommer: Yes.

Joan Kerr: Okay so, it's not - I think that the word encourage means it's a choice.

Raoul Plommer: Yes.

Joan Kerr: So I think it's (unintelligible).

Raoul Plommer: Exactly.

Joan Kerr: And it's a good way to communicate with our members as well. Here's what we found, here are the policies, right? And get them to comment on it as well.

Raoul Plommer: That's right.

Joan Kerr: So it's a good kind of...

Raoul Plommer: Yes, we start to get more content on our website.

Joan Kerr: Yes, exactly. And getting people to comment on it because - really need to do that.

Raoul Plommer: Mm-hm.

Maryam Bakoshi: Joan is it also possible to have a date limit. So a 30 day, for instance?

Joan Kerr: 30 days, like?

Maryam Bakoshi: Yes. Seven days is obviously too short. Thirty days after the meeting.

Joan Kerr: Yes, 30 days because - I don't know, 30 days seems like a long time to me for a policy meeting, but anyway.

Maryam Bakoshi: (Unintelligible) meeting is honestly smart.

Joan Kerr: Yes, I usually sleep for two days after that, so.

Raoul Plommer: So we change it to 40 days just because...

Maryam Bakoshi: NO, 40 is too long.

Joan Kerr: Yes, 40 days I think really stretches it. Okay, I'll just get in the habit of writing it every day so I have a little something. Okay.

Raoul Plommer: Yes that's the best for you.

Joan Kerr: Yes. All right, anybody's hand's up? No. All right so we have - hold on.
(Ramie) had a question.

Why do we have this here instead of 5 point? This meeting.

Yes, so one of those suggestions, Raoul, everybody, regarding the decision making is at this discussion, the decision - the discussion decision should be with the EC, and then a chair. I'm going to say chair as opposed to chairman - has the deciding (unintelligible).

Raoul Plommer: Yes.

Joan Kerr: Yes, that sounds good. Everybody's in agreement with that? I am, I think it sounds good.

Raoul Plommer: I hear no objections.

Joan Kerr: We're good? Okay. I see, you're changing it so I'm going to...

Raoul Plommer: I'm not changing right now, but I'll leave those comments there and we can come and do the exact wording later.

Joan Kerr: Okay, great. All right, where to now then?

Raoul Plommer: Well I think that's the 587.

Joan Kerr: Now - just a quick thing. It is now 12:32 according to my clock.

Raoul Plommer: Yes.

Joan Kerr: Maryam, how are we for time?

Man 1: House statues.

Raoul Plommer: I did get...

Joan Kerr: Maryam?

Maryam Bakoshi: How can we - do we have a (unintelligible). Yes we have about 28 minutes.

Joan Kerr: Eight?

Maryam Bakoshi: No, 28 minutes.

Raoul Plommer: 28.

Joan Kerr: Oh, so we go to 1 o'clock. It's two hours, I thought it was one and a half.
Okay we're good, sorry. All right, tell me where to go in the document.

Raoul Plommer: In fact, I don't know if - I don't think there's anyone else coming but if we could cut this a little short today, that would be really good because I have something I need to run to, like, five minutes before the end anyway.

Joan Kerr: Okay. It's fine with me. I thought it was an hour and a half that we had so that's what I scheduled my time for.

Raoul Plommer: Okay.

Joan Kerr: Is everybody okay with cutting it short? Understanding that next week we do not have a meeting because Maryam decided that she needs a holiday. I don't know about (unintelligible)...

Raoul Plommer: I don't blame her.

Joan Kerr: I don't know about these holidays...

Raoul Plommer: I don't know if (unintelligible).

Joan Kerr: So the next one would be the week after.

Raoul Plommer: Yes.

Joan Kerr: All right.

Raoul Plommer: I think we can - we can do - in the meanwhile instead of having the call next week, we can maybe have a look at the comments that are there in the document at the moment and work on them. Maybe come up with our own versions of the wordings. That would be very helpful for the next meeting because that takes the most time.

Joan Kerr: Yes and check NCSG to cross reference.

Raoul Plommer: Yes because that really takes time so that be real nice if everybody could do that a little and just see which comments haven't been touched and just work on them.

Joan Kerr: Right, (unintelligible) of them, yes. All right, is everybody okay with ending the call now? Any objections to ending the call now?

Olevie Kouami: No, no problem.

Joan Kerr: No objections. So then we'll end at 5.8.7 then. We'll come back to that next time. Okay.

Raoul Plommer: No, that's great.

Joan Kerr: Yes, so Maryam...

Olevie Kouami: Okay, thank you.

Man 1: We'll have (unintelligible).

Joan Kerr: Wonderful.

Maryam Bakoshi: Thank you. Thank you all.

Raoul Plommer: Yes.

Joan Kerr: Okay, thank you.

Man 1: Bye, have a nice week.

Joan Kerr: Great job.

Raoul Plommer: Bye-bye.

Joan Kerr: Bye.

END