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TERRI AGNEW: Good morning, good afternoon, and good evening. This is the At-Large ATLAS II implementation taskforce, on Thursday the 15<sup>th</sup> of January, 2015 at 20:00 UTC.

On the call today, we have Tijani Ben Jemaa, Cheryl Langdon-Orr, Juan Manuel Rojas, Olivier Crépin-Leblond, Holly Raiche, Wolf Ludwig, Alan Greenberg, Glenn McKnight, and Gunela Astbrink.

We have apologies from Siranush Vardanyan, Hong Xue, Carlos Aguirre, Eduardo Diaz, and Heidi Ullrich.

From staff we have Ariel Liang and myself, Terri Agnew.

I would like to remind all participants to please state your name before speaking for transcription purposes.

I also note that Beran Gillen has joined as well.

Now back over to you Olivier.

OLIVIER CRÉPIN-LEBLOND: Thank you very much Terri. It's Olivier Crépin-Leblond speaking, and welcome everyone to this one hour call. A follow-up of the ATLAS II recommendations. We are the implementation team that, or implementation taskforce, sorry, team taskforce, that is supposed to be transforming many of these recommendations, if not all of them, into actual actionable recommendations for ALAC, for the Board, for anyone that we sent the recommendations to, or that we targeted the recommendations to.

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*Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.*

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Our agenda today is pretty straightforward. We're going to have a quick stocktaking of where we are and with Singapore being just around the corner, the plan is to have a small subset of these recommendations that we can make punchy enough for them to be given to the Board. We have, as a first step, we're not going to look at all of these 40 plus recommendations that we have.

We decided on our last calls that we were going to focus specifically on the ones, recommendations aimed at the ICANN Board. And so, if I invite you to look at the... Well first, this is the agenda that we have today. I wondered, are there any amendments anybody wishes to make to the agenda itself? I just realized we haven't approved it yet.

I don't see anyone putting their hand up, so the agenda... Oh, did I just hear someone?

CHERYL LANGDON-ORR: Just me saying all good.

OLIVIER CRÉPIN-LEBLOND: Oh good, okay. That was Cheryl. Okay, thanks Cheryl for this. So let's move then to agenda item number two. And, as I just mentioned, we were going to focus specifically on the recommendations to the ICANN Board. Now, when we met with the Board in Los Angeles, we provided the Board with less than a handful of recommendations that we felt were already ready for Board consumption.

Obviously, the Board has been busy on a lot of other matters, as you might be aware, and so we haven't had feedback on those yet, and

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maybe we're not looking for feedback, but we certainly... One thing that we did do was to certainly promise that we were going to have more recommendations for them in what was then supposed to be Marrakesh, which of course is now Singapore.

And so, the only way that we can find out what we're going to be able to present, if we are going to be able to present something, is by looking at our wiki page, which has got all of the ATLAS II recommendations to the ICANN Board. I invite you to open that page, and we're going to work from that.

But Ariel is going to be sharing her screen, and will therefore be updating the fields, as we speak, so that we actually make progress on these things. Now, just to bring you a little bit up to date, I have had a call with Heidi Ullrich last week, I believe it was, where we did go through some of the recommendations that we have here. And one of the concerns that I shared with Heidi, and that I'm sharing with you today, is that we did send a number of tasks to various working groups, for them to come back to us with an expanded recommendation, with something that we can then send to the Board.

So far, I haven't had any feedback from any of the working groups that we sent these tasks to. And I know that we might have a few of the working group members or chairs on the call, so initially what I was going to suggest is whether anyone could share with us the progress of their working group in the fleshing out of these recommendations. For example, do we have someone from the...

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Well, recommendation two was going to look at outreach capacity building in finance and budget subcommittee. These were three committees and working groups that were supposed to work on this. I'm not sure whether there is an update on all of the recommendations from outreach. I don't see Dev on the call, unfortunately. Capacity building, I note, we have... Who is the chair of capacity building? I don't even know... Tijani Ben Jemaa, perhaps the capacity building?

UNIDENTIFIED SPEAKER: No, no. Isn't that...?

OLIVIER CRÉPIN-LEBLOND: No?

TIJANI BEN JEMAA: Yes. It's Tijani. [CROSSTALK]...

OLIVIER CRÉPIN-LEBLOND: Capacity building.

UNIDENTIFIED SPEAKER: I'm just wondering...

TIJANI BEN JEMAA: It [inaudible] not problem. I will step now. Okay, let's speak about the work. As I told you Olivier, Olivier as I told you in the previous meeting, Tijani speaking for the transcript. This period is a period, it's a very busy

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period. And I don't think I will be able to give anything about this task, about the recommendations. And since Dev is the vice-chair of my group, so and since this foundation is with this working group, with this taskforce.

So I think that, perhaps, Dev can work on it. I can collaborate, but I cannot devote a lot of time for that. Thank you.

OLIVIER CRÉPIN-LEBLOND: Yeah, thank you for this Tijani. It's Olivier speaking. And I realize a lot of all of this hinges on Dev actually, because he is the chair of a couple of those working groups as well, and so it's quite a lot on his shoulders, and I realize that he's not on the call today. So recognizing this, let's just see if we might have, let's see, future challenges working group.

I note that there isn't anyone from future challenges on the call today. Finance and budget, Alan Greenberg, you're the chair of the finance and budget subcommittee. Has the FCSC have any time to look at these recommendations? Or is it just a case of well, the finance and budget subcommittee can get involved once the groundwork is done, and it will just be doing some cost and things. Alan, you have the floor.

ALAN GREENBERG: Thank you. I guess it's an opportune time to intercede a little bit, and I'm going to use my prerogative as the new chair to try to lend some direction to what we want to do. I really do not believe that we should be presenting actively to the Board things, unless we are asking for them to take some action.

You know, certainly we can summarize, in a very short document, and any flash it on a screen at a meeting, the kind of things that we are pleased that ICANN is doing. But if you look, for instance, at the first item, ICANN should continue to support outreach programs, well at this point, they are. So are we asking for anything? My sense is we're not asking the Board to take any particular action, other than the finance committee to look nicely on things when the budget finally gets to them, and understanding that it's not really their call, at their level, to check the priority.

I also have a real problem, and everybody is going to be hearing a lot more from me on this, is the use of the term outreach, which in ICANN's terminology really means, going out and getting new people. And I think we pretty well acknowledge at this point, that we have a much larger problem than getting new people, and that is making use of the ones we have. And I would like to see, in addition to the word outreach, engagement, or something like that.

So, when we're asking for money, when we're asking for support, that help, we can start addressing the real problems we have, of taking the huge number of ALSs we have, and actually making them useful. And right now, sadly the majority of them do not fall into that category. So I, when we're looking at number two, yes the finance and budget subcommittee has certainly, we're at the point where we're about to start putting out some guidelines to RALOs, and one of the guidelines is, you know, that we're looking for engagement processes, but not necessarily outreach.

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So the finance and budget subcommittee is looking at ways to make sure that we can get the support we need to do our job properly. I'm not quite sure why that is a recommendation aimed at the Board though.

OLIVIER CRÉPIN-LEBLOND: Okay, thanks....

ALAN GREENBERG: ...can help understand, help me understand why that is something... You know, what are we asking the Board to do? I'm not sure I can embody that, if anything, that we can capture neatly. But maybe I'm missing something, and I would like to understand. And there are many, many hands up.

OLIVIER CRÉPIN-LEBLOND: Yes, Alan, thank you. It's Olivier speaking. There are many hands up. Just a quick response to your note on outreach. Outreach is on the table because that's the name of the working group that we have, an outreach working group. We have a capacity building working group, which is, which I guess we can call it, capacity building and engagement, that's the way I see it, is through building capacity in our in-reach, if you want, that we've got more engagement.

And finally, with regards to this specific recommendation, I think that the task which is there, for outreach and capacity building working groups to work together in defining and finding out what were the programs that brought valuable members to the community. And how

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can we optimize the budget around that? And I'm just reading from the notes on the table.

And then to have a recommendation to the Board, so that next time we make an extra request for a program which we find has been very successful, and it gets rejected for some silly reason because nobody remembers, in the ICANN Board finance committee that this was something useful.

This recommendation is really there for the Board to be giving more greenlights to this stuff that we've done and that has been successful in the past, for example, I think that... One could argue that the ATLAS At-Large summit is a program that has brought valuable members to the community.

But let's go through the queue. Cheryl Langdon-Orr is first. Cheryl, you have the floor.

CHERYL LANGDON-ORR:

Thank you. I was just coming off mute. Cheryl for the record. I put my hand up before Alan spoke, now I also just want to say, I do agree with the focus on engagement, and not only on engagement, the service training. And we do need a skillset developed within the organization as well. That was not why I put my hand up. I put my hand up because you are asking, was any of these, if we're going this full list, obviously recommendation 11, is on the open, as Judith said, we, and I'm assuming she's meaning both the accessibility and the technology taskforce, that she's active in both, can talk about rec 11.



But I also was very aware that rec 11 was not short-listed, and I have no problem, and I'm delighted for [inaudible] short listed if you like, in the smaller section as ones that were proposed on the email list, to be discussed by the Board. So I mean, rec 11, we did bring the Board up to speed at our last interaction with them. A great deal has happened, at least, from the accessibility top point of view, and specifically in a joint way between taskforce, technology taskforce and the accessibility one, particularly driven, has been looking at the captioning and the benefits there.

That's all captured in the status, that could just sort of be a part of the report. But I do want to raise one point, and that is, are we going to provide the Board with a link to just this page, as an update? Or is there going to be some form of written update as well? Not talking about presentation here, not talking about new activities being tabled to them.

I'm talking about the ongoing updates, because we've certainly have text being formulated by the accessibility taskforce that contributes to some form of report, if all you want to do is say, use Google translate and captioning [inaudible] good idea, then you won't bother. Thank you. It will be there.

OLIVIER CRÉPIN-LEBLOND: Thanks very much for this Cheryl. It's Olivier speaking. My view is that we're definitely not going to point the Board to this page, at the current wiki page, because that's an internal page for us to be able to track

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everything, and that each one of these recommendations will be something that we can find in the document that we sent to the Board.

So [CROSSTALK]... recommendation 11, if you're drafting something for rec 11, that would be very welcome. [CROSSTALK] ...tracking is such that I have no idea whether we've already presented rec 11 or not to the Board. I can't remember.

CHERYL LANGDON-ORR: Yes we did, we did. Dev and I did a joint presentation [inaudible], one of the main ones we did last month. [Inaudible] we did the update to [stages language paper]? It must have come from the technology taskforce, did it?

OLIVIER CRÉPIN-LEBLOND: Status has not come from anything yet. This has come from the discussion that I had with Heidi so far.

CHERYL LANGDON-ORR: Well, Heidi's God given senses need to be, I think they should be attributed to somebody, and so she has undoubtedly got this from the technology taskforce, certainly hasn't gotten it formally from the accessibility one.

OLIVIER CRÉPIN-LEBLOND: I'm saying status, not the notes. The notes I think are from our last call. The status is just what Heidi and I have discussed. I believe that's

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correct. I see a lot more hands in the queue. Let's go through, at the moment, we're just looking at the working group, and finding out if any of the working groups might have an update that would be ready for Singapore. Murray McKercher, you're next.

MURRAY MCKERCHER: Thank you Olivier. It's Murray McKercher for the record. Can everyone hear me?

OLIVIER CRÉPIN-LEBLOND: Yes, very well.

MURRAY MCKERCHER: Thank you. I just wanted to suggest, I know that after ATLAS II in London, and Olivier had gone to the Board and sent them some information, we had feedback, and there was a prioritization that was made. Don't see the prioritization reflected anywhere. I thought that might speed the process because we have very little time if we do want to get things in front of the Board. And I just want to leave it out at some point, Olivier, if you could recall that perhaps, or someone could point us to that list. That's all. Thanks.

OLIVIER CRÉPIN-LEBLOND: Thanks for this Murray. I believe the list that we have in front of us is the prioritized list. These are all of the recommendations for the Board. It's a subset of these whole recommendations that we had, and we had decided to prioritize the recommendations to the Board as a first step. I

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don't know whether, I can't remember whether there was sub-prioritization within our own recommendations for the Board. We've got them all here.

I would say just do them on a first come, first serve basis. The easy ones are probably the ones that we can present first, and some will likely take a lot more time to complete.

MURRAY MCKERCHER: Thank you.

OLIVIER CRÉPIN-LEBLOND: Alan Greenberg, you're next.

ALAN GREENBERG: Yeah, I have a question to ask. Why are we restricting our discussion on to the recommendations to the Board? I would think one of the things that we would want to be doing is if we have recommendations to ourselves, to RALOs, whatever, that where we've actually done some implementation, we have accomplished something, we want to boost about the benefits that have attributed to At-Large because of the recommendations from ATLAS.

You know, that may be a way where we want to put some focus, not on what we're asking the Board, but reinforcing that ATLAS has, in fact, been a practical exercise. And you know, just maybe we want to refocus, if we're looking at what we're going to present to the Board in Singapore, it doesn't need to be things we're asking them only.

OLIVIER CRÉPIN-LEBLOND: Thank you for this Alan...

ALAN GREENBERG: ...specific question, on number two for instance, the finance and budget committee will be coming out with guidelines, which you know, which will say that we want to focus less on outreach, and more on engagement. And we want to try to make better use of the huge, vast resources we have out there. That's a statement that I think is worth saying.

OLIVIER CRÉPIN-LEBLOND: Will this be ready by Singapore?

ALAN GREENBERG: I think we can take the sentence I just said and embellish it slightly and it's ready. We don't have the benefits from it, but that's a direction that we're taking, and part of it is driven by the experience in ATLAS. I mean, part of the experience, part of the benefits from ATLAS, are not only the good things that came out of it, but the bad things.

You know, one of the things that we realized as we were going through the process, is we've written a lot of people in, we're asking them on their first couple of days at an ICANN meeting to start making recommendations. One of the startling things that many of us saw, was many of them had not participated in the workshops, in the webinars.

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And they were coming into this really as blank slates, and that sends a message to us that although we have people out there, we have to work more with them. And I think that's a very important message.

OLIVIER CRÉPIN-LEBLOND: So, do we know what programs have brought valued members to the community? [CROSSTALK]

ALAN GREENBERG: ...question I was going to ask and I was going to put down my hand and hope someone would tell me. If you're asking the Board to support programs that work, someone needs to identify them.

OLIVIER CRÉPIN-LEBLOND: Well, that's the gist of the work that the outreach and the capacity building working groups should be telling us. They're the ones that designed some programs and hopefully we should have some feedback on those. I see Holly Raiche next.

HOLLY RAICHE: Yes, first of all, just a comment against a couple of the future challenges. Even though I'm not the chair, one of the things that came up was so much has been done on accountability in about three different working groups for IANA, that I think whatever work is going to be done, it's not going to duplicate what has been done already. And I don't think anybody, including myself, who would be involved in working on accountability is going to do anything outside of IANA.

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I think, I would predict, since we're looking at a couple of items on accountability, can we just put those to one side and say, "Everybody is, if they're looking at accountability, is looking at accountability in the context of..."? At least the three or four working groups that are talking about it, and just put that on hold because I don't know if there are going to be any tasks on accountability left after the IANA discussions.

I think my next point is, if we're going to go to the Board with anything, rather than go with something that we want them to do something, if we're going to talk to the Board, it's in the context of our normal meeting with the Board, it would be nice to be able to say, "We gave you a bunch of recommendations. Here is a progress report."

Not expecting them to do anything with it, but saying, "We have been working through, and will be working through, so here is an update." And that would be a way of reporting back without actually asking them to do anything. Just a suggestion. Thanks.

OLIVIER CRÉPIN-LEBLOND: Yes, thanks for this Holly. And I must say, I like both of your suggestions. I see Cheryl has put her hand up.

CHERYL LANGDON-ORR: Thank you. Cheryl for the record. I'm happy with Holly's suggestions as well. I think that's worthwhile going forward. I've put my hand up because I'm very aware of the time, and I need to leave before the top of this hour. I wondered if we might benefit from moving to the five or

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six recommendations we've proposed in the email based on what you and Heidi had gone over, and perhaps focus on those now. Thanks.

OLIVIER CRÉPIN-LEBLOND: Thank you very much for this Cheryl. I think we should indeed move forward. I'm also concerned of the time. And it's clear that as far as the working group who made the recommendations are concerned, the majority of them, we need to really follow-up on these, and I'm hoping that we can explain again how this whole thing should work, because I'm very concerned, at the moment, about this moving forward.

But on the ones which involve accountability, I think Holly really hit the nail on the head here. Things are going to change so much, it would really be worth putting those on hold. I don't know whether we could put this in the status or something, on hold, and that will clear actually some of the table there for the time being.

Now, looking at the table itself, indeed, the ones which we have looked at, or which we were pointing to, now the list that we have on the agenda here, by the way, is just a link to the subpages, sub-wiki pages, and Ariel will be updating those. The ones that we're going to be looking at specifically are the ones which are not allocated to any group in particular, and which also rests with the present group that we have the information, implementation taskforce.

The first one, and Heidi correct me if I'm wrong, I think the first one on the list is number 16. And Heidi is not on the call, okay, that doesn't help. I was hoping Heidi was on the call because she had notes from our call, and unfortunately I don't have any notes from this, so I'm



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running blind. So 16 was as follows, ICANN needs to improve their direct communications regardless of time zone.

And that's one of the really difficult ones to implement, because it's just so vague and so generic, and therefore this was one we needed to discuss ourselves. It's allocated to the ATLAS II implementation taskforce. What do we do with that? I mean, I felt that this is happening now with the opening of the regional offices, and there appears to have been significant improvement in improving direct communications.

And also when one talks of time zones, I have noticed recently an increase, a real increase, in the rotation of conference calls and so on. I open the floor for comments. Holly Raiche is first.

HOLLY RAICHE:

I was just going to say, first of all, thank you Alan because now we're actually getting a rotation on time zones. So my comment is we have made progress. We're actually rotating calls. It is now a sensible hour in the morning in Sydney, which is very unusual for an ALAC call. I think we're working on our way through that very well.

And I think... I appreciate that. So let's put that down as in progress, and working, and making some of us in Sidney very happy.

OLIVIER CRÉPIN-LEBLOND:

Okay. Thank you for this Holly. Alan Greenberg is next.

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ALAN GREENBERG: Just to respond to what Holly said, Holly if you look at the current Doodle, you may not find that we're being all that accommodating.

No, no, no. Just if you look at the current Doodle. Some people are very accommodating, others are far less so. At this point, we will not have any more ALAC meetings, by the way, based on the Doodle so far.

OLIVIER CRÉPIN-LEBLOND: Great.

ALAN GREENBERG: It's going to give us back a lot of time. Question [CROSSTALK]... The reason why I raised my hand however, is on number 16, can someone explain to me what the problem was we were trying to fix?

OLIVIER CRÉPIN-LEBLOND: Well that came from thematic group number two, and do we have anyone from TG 2 here to explain to us how that came up? How that discussion came up?

ALAN GREENBERG: Most [CROSSTALK] communications from ICANN comes via email, which is somewhat time zone insensitive, and when they hold webinars, they tend to hold, often they hold two of them. So what are we trying to solve? I mean, is time zone still issue within ICANN, certainly, but I'm not sure it's an ICANN problem.

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OLIVIER CRÉPIN-LEBLOND: Okay. So thematic group number two had a session moderator named Cheryl Langdon-Orr, an assistant session monitor Seth Reece, and a session reporter Carlton Samuels. But as we have Cheryl on the line, how did this thing come about, number 16?

CHERYL LANGDON-ORR: Oh you're about to get... Cheryl for the record. And you're going to definitely have to go to people who had anything to do with the writing of the bizarre and peculiar things. Because I was only there for one part of the preparatory stuff. As you should well remember, Olivier, I was somewhat otherwise occupied at that meeting, and [inaudible] present and function on the first day.

So none of the creative stuff, and I do mean creative writing, that went on in this, I have any idea of, nor heard of it. [CROSSTALK] ...washing their hands of it, I don't know what that is [CROSSTALK]...

OLIVIER CRÉPIN-LEBLOND: Okay, so... It's Olivier speaking. Alan, you still have your hand up.

No? Okay. So what I would suggest then, having heard what Holly has somehow converted this recommendation to something very positive, I think having it in progress is very good. And as far as the notes are concerned, I think we can put in there, and noticing of an absolute increase of rotation of calls has been now noted.

And that is something that we will be able to report on, but because of this progress for the time being, maybe we can just... Well, this is it. We can just report to the Board that we have now implemented a

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rotation of calls. We're also noticing a rotation of calls in the IANA stewardship transition cross-community working group, and rotation of calls in the accountability cross-community working group, and also rotation of calls in, I think, in the ICG as well.

And so, it is something which is supported by our community. Although it's painful for many, it's painful for everyone rather than just being painful for the same people, night in/night out.

So that's, I think... [CROSSTALK]... it would be great to be able to report this to the Board for this. And Alan Greenberg your hand is indeed up.

ALAN GREENBERG:

Thank you. Maybe it's my puckish sense of humor, but I note that all of the examples you gave are ICANN central examples, which is not where we tend to have had the problem before. Of course, we had very few ICANN centric things before, but the staff, the Board through the staff is demonstrating they've got it.

It's the rest of us rabble that don't understand the problem. Just noting.

OLIVIER CRÉPIN-LEBLOND:

Okay. Thanks for this Alan.

ALAN GREENBERG:

We can still say it's working much better than it was before, but I do note that it's not clear that we fixed the problem, we just added a new

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perspective to it, with a new set of problems managed by the group of people.

OLIVIER CRÉPIN-LEBLOND: Let's also add then on this, that the At-Large calls have also been rotating.

ALAN GREENBERG: We haven't yet. We've been trying.

OLIVIER CRÉPIN-LEBLOND: Well you know, the timings that we're using at the moment, I think, are a lot nicer on most people. And so that certainly helps. Certainly makes a mess of all of my evenings, thank you very much, but that's a different story.

ALAN GREENBERG: You're obviously living on the wrong continent.

OLIVIER CRÉPIN-LEBLOND: Okay. I prefer evenings than mornings anyway, so that's fine. Cheryl Langdon-Orr, you're next.

CHERYL LANGDON-ORR: Thank you. Cheryl Langdon-Orr. Try 24 by 7 life then, Olivier, which I know you did [inaudible], so I shouldn't be [inaudible] to you. I just wanted to point out, and this is in absolute blindness of what the

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intention was on 16, but it maybe something that we can make some mileage of in terms of next steps, seems how Holly has given us a positive to work with.

But of course, it does resurge a communications, and of course, communications quite frequently end quite necessarily, I believe, and for very good reason, also include email. And I find it amusing, particularly with the very busy schedules that some of us are running at the moment, that people seem to think it's perfectly reasonable that providing a [inaudible] in a few hours prior to a call, that email correspondence is going to be dealt with.

This, of course, makes an even bigger difference when you bring in the time zone issue, which is why [inaudible] I'm 16. You cannot believe what it's like from the [inaudible] point of view in particular, to open up one of these emails in our morning, for those who actually do get a night's sleep without being engaged with ICANN, to discover that so much has travelled even in very important policy development issues.

And we're now getting more and more, with 24 hour, barely 24 hour calls on approvals of things, which effectively can work out for a less than four to six hours, depending on one's ability to connect with those things within one's working day. The community members. So more does need to be done. That's just me saying here what I probably would have said if I was part of the drafting. Thanks.

OLIVIER CRÉPIN-LEBLOND: Okay. Thanks for this Cheryl. Next is Alan Greenberg.

ALAN GREENBERG: Thank you. Cheryl, just to make you feel better, it's not just you and where you are. I mean, I often get up in the morning for an early call, and someone in Europe has sent out an agenda or comments, which they're presuming I read this four page document when I get up for a 7:00 call. I don't get up three hours ahead of time to read all of my emails. [CROSSTALK]... But that's the nature of last minute planning.

OLIVIER CRÉPIN-LEBLOND: Alan, I'm concerned of the time ticking at the moment. But just to the point, I think this is well understood, and maybe we can have one more note on this, is that there is still significant amount of learning needed by both ICANN staff, but also ICANN participants, when it comes down to making decisions in 24 hours.

I have, indeed, seen this 24 hour turn over thing way too many times, and that's just terrible. Okay, let's move on. Let's go to number... So number 16, I think what we can do is to just report this to the Board effectively. And that certainly shows that there is progress with us, and there is also some work that they should be looking at, and maybe that others should be looking at as well with regards to having those quick decisions being made.

Number 20, input the user perspective whenever necessary to advance accountability, transparency, and policy development within ICANN. Now we had a look at this one, and we just proposed rather than having it in the future challenges, we can have this over in the At-Large working group and accountability, which is forthcoming.

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At the same time, with what Holly has suggested a bit earlier today on the call, just now, maybe this can indeed be shelved, and be put on the side, and be treated at the same time, and the accountability thread is currently being perused. Any comments or changes, or anybody not agreeing with this? Alan Greenberg.

ALAN GREENBERG:

Thank you. Two quick comments. Number one, I think we can pretty well say that any recommendation we made several months ago on accountability, has been surpassed by what is happening in the world right now. And how the accountability CCWG will, the results will come out is not at all clear, but the world is very different than it was when we wrote these recommendations.

So that's part number one. Part number two, is again I'll ask the question that I don't expect us to answer on this call, what is a user perspective with regard to ICANN accountability?

OLIVIER CRÉPIN-LEBLOND:

That's the whole point. Maybe we should find that out. And today is not the day where we going to find out.

ALAN GREENBERG:

We're not. But let's all remember, as important as we are, we're not the focus, the center of the universe. And if there is really an user perspective and accountability which is different from the other perspective, I really would like to know what that is.



OLIVIER CRÉPIN-LEBLOND: Okay, thank you. Thanks for this. Any other comments on this 20? I don't see anyone putting their hand up, let's move on then to number 27. Well, 27 is as follows, the Board must implement ATRT II recommendation 9.1 regarding formal advice from advisory committees. We had presented this already, and there hasn't been any status update from ICANN staff on that.

So I have followed up on that, I just wanted to point out to you that this is still in progress, and that there has been no feedback so far from staff. I'm not sure if anybody is aware of any ATRT II recommendation updates on this. Alan Greenberg, perhaps as the chair of the ALAC, you've been told of progress?

ALAN GREENBERG: I have all sorts of secrets I've been told, but this isn't one of them. As far as I know, the Board has accepted all of the recommendations and instructed staff to implement. And I presume sometime we will get an update on that. Again, the same staff does that, has a number of other things on their plate right now. So it's the reporting that's a little bit [inaudible], I'm not particularly surprised.

But as far as, at this point, they have accepted it, said it would be implemented, and I presume we're going to see a bylaw change, sometime coming through the pipe.

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OLIVIER CRÉPIN-LEBLOND: So, it's Olivier speaking. I've spoken to Theresa Swinehart about this, and not by email, but just speaking to her, followed up. And she has said, oh, status updates are forthcoming. They're coming up soon. I haven't seen any yet. Is it worth if we do not have a status update by Singapore, is it worth us repeating this again and asking, formally asking the Board for a status update?

ALAN GREENBERG: It's Alan. I'm not sure we need to do it in the context of this particular recommendation. The recommendations were made December 31<sup>st</sup>, they responded by June 30<sup>th</sup>, it is now seven months later, approximately, or by the time we get to Singapore, it will be seven plus months later.

If they have not produced a detailed update and implementation schedule, then I think we, the community, never mind just ALAC, have a reason to demand that, and it certainly is something we should bring up at the open session. No reason not to bring it up at the Board meeting either, but I wouldn't harp on it particularly, other than rub it in their faces that they haven't done it yet.

OLIVIER CRÉPIN-LEBLOND: Okay. Thanks for this Alan. So we'll just put this as an option to touch on this one if there has been no update by then. Right, next one, we can go to number 40. Number 40, ICANN should offer a process similar to the community regional output pilot program, but applicable to short lead time budget request not related to travel.

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Heidi and I discussed this, and the suggestion was for At-Large or the ALAC to request a fund for promotional items for engagement and outreach. And that could be within the fiscal year 16 AC/SO request. Any feedback on this? Any thoughts on this one?

Is our understanding correct for this one? Alan Greenberg.

ALAN GREENBERG: Yeah. Unless Heidi believes that there is some strong reason that such a request is either not already covered in some, but some general pool, budget pool, or will be rejected, I would be hard pressed to raise this with the Board.

OLIVIER CRÉPIN-LEBLOND: Okay, good point.

ALAN GREENBERG: On the other hand, if we think it will be rejected, or have some reason to believe that it's something that we're not allowed to do, then that is a Board issue.

OLIVIER CRÉPIN-LEBLOND: It's Olivier speaking. I think one of the concerns is that so far, what has been boxed standard as far as supplies to us when we go into other venues, etc. has been mainly in the form of brochures. But other promotional items, such as pins, and pens, and this sort of stuff, and goodies, and things which actually have a longer lifetime and don't end

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up in the bin as quickly as a brochure does, are things which are not provided as standard.

And I think this was the sort of thing that we were looking at, being able to produce pins on short notice, to go and distribute at whatever venue we're going to see. And perhaps even give to our people in CROPP, so that they can actually go and infest other places with the ICANN brand, or At-Large brand more likely. Alan Greenberg.

ALAN GREENBERG: Olivier, I think we're all sold. The question is, is someone refusing it? If so, it's a Board issue. It's not make sure we're asking the proper way.

OLIVIER CRÉPIN-LEBLOND: Okay. Thanks. It was just to expand on that basically. So, maybe as an action item here, we can check what would be allowed, what would not be allowed. I take your point that if it's being refused, then we should be asking for it. But first, let's check if it is something that we can get. And if it is refused, then we will have that included in the recommendations we present to the Board.

Next one, I believe is number 41. Is that correct? Yeah, 41 is the next one. The ALAC should work with the ICANN Board in seeking additional sources of funding for At-Large activities. And that was primarily to do with sponsors. ALAC At-Large to request recommendation to be implemented under the new ICANN meeting strategy, especially meeting the AC/SO focused meeting.

And I wish Heidi was here to enlighten me about that note, because I can't remember what that was related to. Just the thinking behind the additional sources of funding, is effectively to do with sponsors. When we have put together our own events, we have had to look for sponsors on our own, effectively, without any help from ICANN to open any doors, or without any help from them to be in touch with any of the usual ICANN sponsors.

So, in order to go around that, perhaps, and I think that Heidi mentioned meeting these specifically, meeting B, and the future meeting strategy system, will be the one where it will just be focused on advisory committees and supporting organizations. And there will be a lot less of the bells and whistles of the rest of the ICANN meeting. That's the time where we wish to do more for ourselves, maybe obtain sponsorship for bringing more people to our face to face meeting, in addition of course, to the financing that we receive from ICANN.

This sort of thing. And this is where we would be asking At-Large, we would be asking ICANN for help to find new sponsors. Are there any thoughts on this? And as Glenn very much says actually, yes, in the chat, sometimes our request for sponsorship clashes with ICANN's sponsorship request. And this is one of the bizarre things.

Some sponsors have said, "Well, we already sponsor ICANN, just ask ICANN for a part of that money." And of course, when we do that, then everyone sends us to see the other people and say, "Well, that's nothing to do with us." Some of other sponsors have sponsored ICANN with a big envelope, and then have also sponsored us, irrespectively of the sponsorship that they've afforded to ICANN too.

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So, and many times, yeah. It has been a failure has been the usual suspects, Google, Afflias, have been really helpful in all of these cases.

Any comments on this? Thoughts? How can we transform this? I mean, how can we rewrite this for consumption for the Board?

Is this really what we want? Do we want ICANN to help us find other sponsors? Introductions, etc.

Silence meaning consent I guess, that's what it is. Alan Greenberg, you put your hand up.

ALAN GREENBERG:

I have trouble with using ICANN as the noun here. What part of ICANN are we talking about? There is certainly lots of people within ICANN who can help us, and perhaps even some groups within ICANN who can help us. ICANN, as an entity, however, I don't think is sufficiently descriptive.

OLIVIER CRÉPIN-LEBLOND:

Okay. So what would you say then? The ICANN staff in charge of sponsorship? Here it says, work with the ICANN Board in seeking additional sources of funding for At-Large activities. Is there perhaps some way to engage specific Board members on this topic? Or should we speak to the ICANN Board Chair? Alan.

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ALAN GREENBERG: I would personally think that the ICANN Board is a misnomer there. I don't think that's the group that we should be focusing on. And it may well be Board members who can help, but you know, that's not a Board function.

OLIVIER CRÉPIN-LEBLOND: Who should we focus on? It's good to say who not to, but then, who to focus on? I'll let you think about it Alan. Over to Holly Raiche.

HOLLY RAICHE: Just a question. I think one of the comments, the comments I've heard, depends on what we want. I think, for example, when we have the meeting on the finance and budget, it was a very useful conversation to say, if we're looking at for example, CROPP funding, what would you be looking for?

And have those kinds of conversations with finance and budget, or perhaps with other groups that would be impacted rather than going to the Board, because the Board doesn't dole out the money. Thank you.

OLIVIER CRÉPIN-LEBLOND: Okay, thanks for this Holly. I mean, the Board finance committee, I think, is the one that decides on the money ultimately. But with regards to additional sources of funding, no, the Board probably, maybe, might not be the right [inaudible]. Alan Greenberg, back to you.

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ALAN GREENBERG:

Yeah, I mean, it depends on who you talk to. If you talk to Ray, he says, “Have you talked to your regional Internet registry?” You know, a reasonable thing for him to say. If you talk to someone else, they may have a different answer. And if you talk to global engagement, global stakeholder engagement, they may have a completely different answer.

And depending on what region you’re in, they may or may not have some productive answers for us.

Fundraising is an art, not a science. And I think you have to be innovative, and you have to adapt to the situation. You know, I don’t think it’s a Board issue, although there may be a Board member who can, on occasion, help.

OLIVIER CRÉPIN-LEBLOND:

Okay. Thanks for this Alan. It’s Olivier speaking. What I would then suggest here is to scratch ICANN Board out of this recommendation, since I haven’t heard anyone say it’s a Board issue. So we should work with ICANN. I believe it’s probably with ICANN staff in seeking additional sources of funding. And that’s something within, I would say, look this is firmly in the finance and budget subcommittee. Once the usual process of asking for the additional requests and so on is all dealt with, I would suggest that the finance and budget subcommittee engages with various parties that it will identify, that could help them with raising sponsorship in the future.

At the moment, I’m really sorry to say, sponsorship is only done by individuals, using their own contacts in order to be able to gain sponsorship, and once those individuals will have left at some point in



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the future, who knows, then there is nothing that's institutionalized for the ALAC to be able to raise additional sources of funding like this.

That means no additional activities apart from the ones that are funded by ICANN. Are you okay with that Alan? Since you are the chair of the SCSC?

ALAN GREENBERG: I'm okay for the SCSC to discuss this, as the chair I don't make decisions.

OLIVIER CRÉPIN-LEBLOND: Okay, that's fine. I'm just saying, okay with having that workload on you, okay. So this one will not be presented to the Board. Let's move on, we still have a few minutes remaining, let's see how many we still have left. We are on number, is it 47 the next one? No, 40, 41, and 42. 42 is the next one.

ICANN should enable annual face to face RALO assemblies, either at ICANN regional offices, or in concert with regional input. And here the conversation I had with Heidi yielded that AFRALO and EURALO would be submitting, or should be able to submit this year's request for face to face general assemblies for the fiscal year 16, under the AC/SO requests.

And then, the year after we can get APRALO, NARALO, and LACRALO to be able to submit their request. I think we had looked at our rotation in the past. And we're just doing this, the AFRALO and EURALO, of course, are all because of the rotation of the meetings at the moment. So any feedback on that?

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Sounds good? Okay. So that's one thing which is of course for the ALAC finance and budget subcommittee to be aware of, so that the advised AFRALO and EURALO, that they might wish to submit requests for face to face general assemblies. And at this same time, are we to afford about this? Or remind the Board about this, since if you remember, the Board finance and budget subcommittee are the people...

Sorry. The Board finance committee are the people that actually give the greenlight or not on these things. Tijani Ben Jemaa, you have the floor.

TIJANI BEN JEMAA: Thank you Olivier. AFRALO will submit this kind of request, and we will [inaudible]...

OLIVIER CRÉPIN-LEBLOND: Okay, excellent Tijani. That's great. Wolf Ludwig, you're on the call as well for EURALO, you would be okay with this? So what we can do, at that point, is to just in our update to the Board, we can definitely give them a heads up, an official heads up. Yes, Wolf Ludwig.

WOLF LUDWIG: I'm on the line. I just unmuted myself. It's Wolf Ludwig for the record. And yes, I can confirm what you said before, Olivier, that we will submit a request for face to face general assembly for Dublin, ICANN meeting in Autumn 2015. And generally, I would strongly support this request, recommendation because I consider this is important for the community building [inaudible] RALOs.

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We have had situations of not having the opportunity to meet for a couple of years, and this was quite difficult for EURALO to keep our people or ALSs together, and I think face to face meeting, regular, continue, will support the activities of each RALO.

OLIVIER CRÉPIN-LEBLOND: Thank you very much for this Wolf. It's Olivier speaking. And so I think we should actually let the Board know so as to push for the Board to agree to the AFRALO and the EURALO GA's this year. That is a dual pronged approach, letting the Board know that these are not just RALOs that wish to have these, but this is a recommendation that comes out of the ATLAS II.

And, thank you. So, these are the ones which we had ear marked for presentation to the Board. Now we're not going to present all of them, but I think we've got a good update on these. I've noticed in the chat, and I've just noticed that Dev is online as well. I wondered whether there was any update, well the knowledge management system is actually, I think, not part of the Board recommendations, is it?

Oh no, it is. Yes, it is. Recommendation 26, one of the [inaudible]. Should we provide an update to the Board about any progress on this knowledge management system? Dev Anand Teelucksingh.

DEV ANAND TEELUCKSINGH: Hi. This is Dev. Can you hear me?

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OLIVIER CRÉPIN-LEBLOND: Yes we can hear you. Please proceed.

DEV ANAND TEELUCKSINGH: Okay. Thank you. So we have [inaudible]... in late November. We just [inaudible]... and what we are trying to do, is there will be a technology taskforce [inaudible]... discussion on this recommendation. One of the things that we're thinking of approaching is document the shortcomings, rather than trying [inaudible]...

But I think the idea [inaudible]... regarding ICANN's existing policy management [inaudible] language. And we could [inaudible]... So the work would be at the direction we'd be taking, looking at the document [inaudible]... problem, and then start having a discussion as to what would be [inaudible] region in which to discuss that.

OLIVIER CRÉPIN-LEBLOND: Thanks for this Dev. I'm not sure whether we need to have an update to the Board on this, but maybe we will, maybe we won't. Let's find out. Alan Greenberg, you're next.

ALAN GREENBERG: Yeah, I reserve judgment on that one. I think everyone here knows, but perhaps not, one of the outcomes of the meeting that's held with chairs on the Friday proceeding ICANN, at the last meeting, was a very strong message that we have an information management problem. And the term knowledge management has been used, and a number of us are pushing very hard to not use that term, because it is so poorly defined and has different meanings to different people.

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But information management is a very specific issue. If you can't find anything in ICANN, and policy management is a subset of that. We have promises of some things going on. To be quite honest, I'm very disappointed at the speed of which it is happening, and it's not even clear the focus is really there.

It was raised this morning in a chair's meeting. It's going to be raised again in Singapore. It's a really crucial part of what ICANN needs to do. There is no way to overestimate how important it is, because even committed volunteers cannot find things, staff cannot find things, and it's ludicrous to expect a novice to find something. And it has really got to be addressed.

So this is a really important one to my mind, because it addresses so many aspects of our problems. Thank you.

OLIVIER CRÉPIN-LEBLOND: Thank you Alan. It's Olivier speaking. Just a quick question for you. In Los Angeles, at the face to face meeting of the SO and AC chairs, a number of people were tasked with proceeding forward with this, and working with, I think it was with Ashwen [inaudible] on producing a first draft, or some things that were needed. Did that lead to anything?  
Alan.

ALAN GREENBERG: It has led to a project, which is, in theory, on the books. The three people that were tasked from the user community were myself, Christina Rosette, and [inaudible]. We have had a sum total of one

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conference call to talk about it. We are periodically getting messages that they're either working on it or not working on it. There were requests from the SSAC. And Olivier, you were privy to some of this, on a document management system to help to create documents with multiple authors, seems to be what they're focusing on. And there is some belief that they're the same thing.

And they are so different, that I cannot believe that skilled IT professionals confuse the two, but they seem to be.

OLIVIER CRÉPIN-LEBLOND: I can see a green tick from Cheryl on this one, and you would also get a green tick from me, I'm pretty amazed by this. Is it worth, is it therefore worth us reminding the Board of the work that we're doing on this, as a status update.

ALAN GREENBERG: As I said, I would wait to see what happens on the Friday in Singapore. Clearly nothing is going to happen, we're not going to hear anything before then. And going into our Board meeting, at the end of Friday, I'll tell you yes we need to harangue them, because this is really serious, or there is something going on let's not wave any flags, because there is progress.

I just don't know which it's going to be because of the lack of communication.

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OLIVIER CRÉPIN-LEBLOND: All right. Well thanks for this Alan. It's Olivier speaking. I see Gunela Astbrink. Gunela, you have the floor.

GUNELA ASTBRINK: Thanks Olivier. This is Gunela for the record. I share frustration with many people about finding documents, and the inconsistency thing with the wiki. And coming from an information management background, I really feel there needs to be a dedicated ICANN staff person to check this out. And I mean, [inaudible] etc. etc. But [inaudible] because it's not something that just sits there and [inaudible], but also there needs to be the training component for everyone in the ICANN community to use it effectively, so that we can, we don't need to waste time trying to find documents and link them up because there tends to be [inaudible].

And they're still [inaudible] which have now been identified. So thank you.

OLIVIER CRÉPIN-LEBLOND: Okay, thanks for this Gunela. And what I then see from this is that we are not going to be speaking to the Board about this when we meet with me, which is on the Tuesday. We will wait until the Friday to find out what we have. And I gather that this is for future discussions, since the work is ongoing and the technology taskforce and the groups that work with this, including the social media working group.

Dev, you're firmly in charge of this and I guess you'll follow-up on that. And we might have to get back to the Board before we complete this. We're not going to speak to them. Alan?

ALAN GREENBERG: Wrong Friday. I was talking about the Friday before the meeting. By the time we meet with the Board, we will know whether we need to shriek or not.

OLIVIER CRÉPIN-LEBLOND: Oh that meeting. Okay. So sorry about that. I wasn't aware of that. So you're speaking about, for everyone on the call, on the meeting of the SO and AC chairs with ICANN leadership that takes place on the Friday afternoon before an ICANN meeting.

ALAN GREENBERG: The meeting where the ICANN wide information management request was made, and which they are going to be reporting back how much work they've done in the past three or four months.

OLIVIER CRÉPIN-LEBLOND: Okay. Excellent. Okay. So this one will lead them conditionally on this. So let's change this. Again, Ariel, sorry for that, but we can do here follow-up, or maybe put it in the status, follow-up depending on status update of SO/AC chairs and ICANN leadership meeting.

ALAN GREENBERG: If we are going to.... If we do need to talk about to the Board about it, it's going to be a dandy item. And we'll probably use the cornerstone of our presentation.

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OLIVIER CRÉPIN-LEBLOND: Okay. Fantastic. We're now 11 minutes beyond the end of this call. And I think we've progressed pretty well. We've got a number of recommendations that we can speak to the Board and present to the Board. The ideas to take on the 15 minutes of the ALAC meeting with the Board on the, I believe, it's the Tuesday.

And if we do have some of the... Well, depending on what happens from now until then, we might have a couple more that we will present to the Board. This is really going into a good direction. With regards to all of the other recommendations, I think we're going to have a call after Singapore, and we'll have to follow-up then. I realize us many of us are really taking up the bandwidth is taken up by a lot of other activities in the meantime.

So we can take our time and we can take recommendations presented in Buenos Aries, and then perhaps more in Dublin at the end of the year. And with this, I thank you all for being on this call. And this call is now adjourned. Thank you and goodbye.

**[END OF TRANSCRIPTION]**