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TERRI AGNEW: Glenn, this is Terri, and I'll go ahead and start the recordings and the roll call.

GLENN MCKNIGHT: Thank you.

TERRI AGNEW: One moment longer. I apologize.

Good morning, good afternoon, and good evening. Welcome to the NARALO monthly teleconference, taking place on Monday the 10<sup>th</sup> of October 2016 at 19:00 UTC.

On the call today we have Allan Skuce, Glenn McKnight, Alfredo Calderon, Javier Raul-Jovet, Howard Deane, Leah Symekher, Evan Leibovitch, John Laprise, Judith Hellerstein, Dustin Phillips, Eduardo Diaz, Louis Houle, and Tom Lowenhaupt.

We have listed apologies from Gordon Chillcott and Grth Bruen.

From staff we have Heidi Ullrich, Silvia Vivanco, and myself, Terri Agnew.

Our French interpreters are Camila and Claire.

I would like to remind all participants to please state your name before speaking for transcription purposes, and also to please mute when not speaking. I would also like to remind you to state your name for our

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*Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.*

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French interpreters. With that, I'll turn it back over to you, Glenn.  
Please begin.

GLENN MCKNIGHT: Great. Thank you so much. And I believe Evan has just dropped off, and he may be joining us, so if he's back in by Adiego, just shout in.

EVAN LEIBOVITCH: Yeah, sorry, Glenn. Yes I am. So I am connected simply for the purposes of raising hands and so on through Adobe, but for audio I'll be using Adiego. Thanks.

GLENN MCKNIGHT: Great, thank you. And that's a good point, Evan. We cannot see if you raise your hand, if you're on Adiego. You can be waving both hands, but we can't see you. So I know it sounds rude, but you'll just have to sort of interrupt anyone so that we can get you in the queue. I can see the people on the left side of our list, but if you are on Adiego, and I think, let's just do a check.

Evan, you're on Adiego. Anyone else on Adiego?

Okay, Judith, go ahead.

JUDITH HELLERSTEIN: Yes, Judith Hellerstein for the record. So if anyone is having audio problems on Adobe Connect, we ask that you let us know so that we can document these, because they're still trying to get the kinks out of

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the new system. And Josh has asked us to record any problems that we might have, so that they can be acted upon.

So please, or Evan, if you have problems, let us know so we can document it. Thanks.

GLENN MCKNIGHT:

Great. Thank you all. Well, thank you so much for taking the time away from your family, or football, or baseball, or whatever you're doing on a holiday, being in the United States, being Columbus or Indigenous Day, or in Canada, Thanksgiving.

Judith, do you have your hand up again? Okay, thank you. Okay, so welcome everybody. We have a really good turnout considering that it's a holiday, so let's just go through a few things. I'd like to just, first of all, it's been an exciting month since the last time we all met, and I've got down to the wire with Ted Cruz doing some interesting shenanigans, but it has been an exciting turn of events, it's historical.

And I think all of the people, especially people like Alan who has done, Alan Greenberg has done a superb job, all of the staff, all of the volunteers over the last hard, hard slug going away at getting this IANA transition through the ropes.

We can take a sigh of relief and get back to business as usual. So, thank you again for everybody's hard work. I'd like to turn to the action items, if I may. And Judith, do you have anything else to announce from your side?

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JUDITH HELLERSTEIN: This is Judith Hellerstein for the record. No I don't, but we welcome John Moore who just came on.

GLENN MCKNIGHT: And also Dustin Phillips. Both are from the ISOC DC area, so thank you both for coming, both you guys. Okay, I'll turn to staff please. Silvia, could we please just go through these action items? It's only a couple today.

SILVIA VIVANCO: Hello, yes, thank you. Action items, the first one. NARALO newsletter, Glenn McKnight and Julie [AUDIO DIFFICULTIES] send a reminder...  
  
I hear myself, I think there is an echo, but I don't know if you can hear me well.

GLENN MCKNIGHT: Yeah, it stopped echoing. Carry on, Silvia, please. Speak up a bit more.

SILVIA VIVANCO: Okay, yes. To send a reminder to NARALO list to volunteer, continue the work led by Eduardo on the NARALO newsletter. I believe that's completed, I sent a reminder.  
  
Yes, and the second is for [Jolie?] to forward the letter to Civil Society, in support of the IANA transition to the NARALO discuss list. I think that was also completed. Those are the only action items.

GLENN MCKNIGHT:

Great. A question. It's Glenn again. Did anyone step up and ask to become an assistant editor, or would like to take over the task? We'll put it on the record today. So, what has happened is if Eduardo is there, we're going to be talking about it later in the session, I don't see him on the list.

But he's done a suburb job working with staff on constant contact format, it integrates pictures, it integrates video. So any time we're doing something, we're using the newsletter as a communication device to our community, so just if you have an interest in helping Eduardo or taking this on, please put your hand up, if you'd like to shadow Eduardo or take it on entirely.

So, anyone taking an interest for this?

Okay, not at this time, Eduardo. Sorry, I appreciate your hard work, but you'll have to carry on the work for a while until we find someone who is also interested at this phase. So we'll table that for the time being.

So, let's move through the schedule. Item number three, we asked the community to step up and share their knowledge on what projects they're doing, what events they've done, or what's being planned to come up. So, if you have anything that you'd like to announce to the community of what you're doing, or what activities you'd like to share, just put your hand up and let's just go through this sequence.

So, does anyone have any announcements?

I'm waiting. Eduardo, and okay. There we go. Eduardo, please.

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EDUARDO DIAZ: Can you hear me?

GLENN MCKNIGHT: Yes we can.

EDUARDO DIAZ: Yes, just to let you know that we have an event here in Puerto Rico October 28<sup>th</sup>. It's called the Preservation of the Internet Day. And it's going to happen during that day. And in the afternoon, we will be transmitting from a place, it's called the [Spanish], where we're going to have a couple of presentations, one by Nancy [inaudible] of ISOC, about the internet governance.

And the other one by Rodrigo de la Parra about, you know, the future of ICANN after the IANA transition. I will send to the list the [inaudible], so if anybody [inaudible] Thank you.

GLENN MCKNIGHT: I have a question before we turn to Lea. Will this be livestreamed and will it be bilingual, or just Spanish?

Eduardo?

EDUARDO DIAZ: Sorry, yes. I was saying that it's going to be in Spanish. And it's going to be livestreamed.

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GLENN MCKNIGHT: Great. If you have the livestream, can you post it into the chat, possibly?

EDUARDO DIAZ: You mean the link for the livestream?

GLENN MCKNIGHT: Yes.

EDUARDO DIAZ: They have their servers, so they don't want to use the livestream, they want to use something else. I will be sending the link to the list.

GLENN MCKNIGHT: Okay, thank you so much. That's great. Okay, any other question before we turn to Lea? Anybody else? Just jump in if you have any questions for Eduardo. No? Okay. Leah, please, it's your turn.

LEAH SYMEKHER: Sure. Thank you for the time. I hope everybody is well. The San Francisco Bay ISOC chapter will be holding an event on November 6<sup>th</sup> or 7<sup>th</sup>, I don't know around the date, but I believe it will be the 7<sup>th</sup>, which is, sorry, the 16<sup>th</sup> or 17<sup>th</sup>. It's going to be one of the two dates of November, and just in conjunction with the Electronic Frontier

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Foundation, particularly focused on internet governance and content as well.

I'm sure you're all familiarized with the Electronic Frontier Foundation. They are [inaudible] chapter, and they attended our past event, and we encourage them to seek if they could hold an event specifically for chapter members, and the community, in the Bay area, discussing what their focus areas are right now in terms of privacy. And it's a pretty good topic for us, focus in these areas.

So, that will be in November 16<sup>th</sup> or 17<sup>th</sup>. And we'll keep you guys... We're trying to see if we can livestream it, or maybe have a web access, so if anybody is interested to log in, they can log in, and we'll keep you updated on those details [inaudible] different. Thank you.

GLENN MCKNIGHT: Thank you. Any questions for Lea, anyone? Okay. Tom, you're next.

TOM LOWENHAUPT: Sorry [inaudible], I'm Tom Lowenhaupt [inaudible]...  
I have been engaged, [inaudible] has been engaged, in the past few weeks in responding to an action that started with regard to the [inaudible] domain names [inaudible] for feedback [inaudible]...

GLENN MCKNIGHT: Sorry Tom. You have to speak up, we cannot hear you.



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TOM LOWENHAUPT: I'm sorry. Is this a little better?

GLENN MCKNIGHT: Let's check with the interpreters. How is that Terri?

TERRI AGNEW: Hi Tom, this is Terri. If you could speak even a bit louder, it's difficult for interpreters.

JUDITH HELLERSTEIN: Tom, try not to use the speaker phone, if you can speak directly.

TOM LOWENHAUPT: I have this little [inaudible]. All right, let me try. So I will speak up. Hoping this is adequate. Here at [inaudible] we've been involved with the past couple of weeks, in responding to a city action that involves a [inaudible] option for what the city calls, premium [inaudible] domain names.

Can you hear me? Yes, okay good. And we feel that this is [inaudible] ready to distribute [inaudible] domain names, come up with the good news of distributing the neighborhood names, which were very positive. We think that there should be certain public interest commitments associated with a good deal of these so-called premium names.

[Inaudible] the URL up for that post. And if anybody can respond to that, then I urge that you are thoughtful in that regard, and people have examples of how city TLDs, or other TLDs have used premium names, or

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public interest commitments associated with TLDs, I would be very happy to know. Thank you.

GLENN MCKNIGHT:

Great, thank you, Tom. It was quite hard to hear you, and I think there must be some issues with the system itself, but my gist is you're looking for feedback. You've posted the link to the concept that you had earlier into it. So if you don't mind, just do a little synopsis to the discussion list, asking for people to comment, that would be great.

Okay, so if there are no other community comments or any questions for our presenters, we'll move to the next item. And I believe it's your item Judith, to actually talk about is the, our two Tribal ambassadors and their situation. So item number three.

JUDITH HELLERSTEIN:

Yes, this is Judith Hellerstein for the record. We have two new Tribal... So as you all know, we submitted a pilot for Tribal ambassadors. And we had a contest, and we have two Tribal ambassadors, [inaudible] and [inaudible]. And thanks Terri, for posting a link. And they are coming to ICANN 57.

And I believe, I haven't checked back with them lately, but I believe they have all of the documentation. They are going to be treated just like any other Fellow, and so integrated into the Fellowship Program. And so they won't be staying with us in the same hotel, they'll be with the Fellows in the Fellow hotel so they can get the full ICANN experience.

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And as Glenn says, their bios were in the newsletter. And so that's it. I'm hearing a bit of an echo. Do other people have the echo?

GLENN MCKNIGHT: No. It's Glenn. I do not hear an echo.

JUDITH HELLERSTEIN: Okay, thanks. And I think that's it. The bios are on the site, and everything is here. So we all, they're not call today, I see. But we have a call to a meeting with them and having them on another call. And I see we have hands up from Lea and Tom. Are these old hands or new hands?

GLENN MCKNIGHT: Yeah, please take your hands down if you're not asking questioning. I notice Eduardo has his hand up. It might be Leah first, and then Eduardo.

LEAH SYMEKHER: We're excited to get the ICANN CROPP [inaudible] ARIN conference in Dallas. Everything has been prepared, and we have actually also [inaudible] sponsoring the vice-chair, Susannah Gray, to accompany me there. So we hope between the two of us, you'll be able to get a lot of information to every represented RALO during that conference that's happening in Dallas this month.

Thank you very much Judith and Glenn for making that happen.

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GLENN MCKNIGHT: Thank you. Eduardo, please.

EDUARDO DIAZ: Yes. Are we going to have [inaudible]...? I know these people are going to be in the Fellows, when ICANN, the next ICANN. Are we going to have time to interact with them? You know, because usually they go around all over the place, which is okay. It's just that I think we should interact with them some time during the meeting.

Do you have any idea that that's going to happen, or if it's going to happen, Glenn?

GLENN MCKNIGHT: Judith, do you want to respond to that?

JUDITH HELLERSTEIN: Judith Hellerstein for the record. I assume we will have time. I don't know the schedules, but we can always make time. And I know that they're going to come to NARALO meetings and such. And so you'll see them there. And so [inaudible] at the same time.

HEIDI ULLRICH: Hi, this is Heidi.

GLENN MCKNIGHT: Yes, go ahead please.

HEIDI ULLRICH: Yes, yes, and the final Fellowships will actually be quite connected to the Fellows. And they're going to be working with Maureen and Siranush who is now the Fellowship coordinator. [Inaudible] going to be doing, I believe, most of the meetings with the Fellows. And they're going to be the reporting requirements will be the same as well. So there is a lot of connection through the Fellowship connections, so through the Fellowship. Thank you.

GLENN MCKNIGHT: Before we go to Louis, I want to respond to that, Eduardo. Yeah, I would encourage you to spend some time with them. I know Judith and I will try to meet them on a regular basis, daily just to see how they're doing, and get a sort of, help them point them in the right direction.

But we do have Maureen Hilyard who is their mentor at the event. So we're very fortunate to have Maureen onboard as well. So I do strongly encourage all of you to get to know them, and it's a great opportunity. We thank ICANN for the generosity, for these two first ambassadors.

Okay so Louis, I think you have a question about your visa situation. So would you like to speak up?

LOUIS HOULE: Well, you've been asking, it's 3.1. So I'm still waiting for my visa, and looks like Toronto Indian Office wasn't aware of the agreement between ICANN and the Indian government, so they tried to produce

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some business visa, instead of conference visa, arguing that they're not able to produce conference visa.

So with constituency travel, we've been informing the office that they can produce conference visa, but I'm still waiting for the answer, and I'm quite nervous about it since I'm not in Quebec or Canada right now, but I'm travelling in Italy, so it's kind of difficult for me to work on that.

I will surely succeed, but just wanted some offices somewhere are probably facing the same problems with that. I don't know if it's only with me in NARALO, but there has been a communication problem there, and it's quite annoying to tell you the truth. Thank you.

GLENN MCKNIGHT:

Great. Heidi, did you want to respond to Louis's issue and how travel can help him?

HEIDI ULLRICH:

Yeah, so there is... This is Heidi. There is a specific email that you should be in contact with, but Louis, I believe you're in direct contact with [inaudible] on this. And so I will personally follow-up with him, and see where we are on that. My concern is that you are travelling, so I'm assuming that you have your passport with you, which will delay you getting a visa.

So let me [inaudible]...

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GLENN MCKNIGHT:                    Okay, I see Louis is typing something. Okay. Louis, let's just keep in touch with this, and we don't want it to fall between the cracks. Louie, if you still have any issues, I'll just turn... Eduardo, you're okay. And also, I assume, Allan is okay. John Laprise, you're the substitute for Garth Bruen, are you okay with everything, with your documentation?

I don't hear John. My question was for John Laprise. He's a traveler as well to India, and...

JOHN LAPRISE:                        Sorry, I'm back.

GLENN MCKNIGHT:                    Okay John. Everything is okay with you for India? Visa and everything?

JOHN LAPRISE:                        Yes and no. My documentation is in process at the Indian embassy. As of today, they say it's going to be 15 days, working days. So it's going to be a tight squeeze. I had a few issues, but I've contacted all of the folks at ICANN, as well as the, I'm using the, what do you call it?

Yeah, I'm using them. Everyone is in the loop at this point. I had an issue earlier that I lost some time on because one of the reported documents was a photocopy of my driver's license with a current address. And I didn't realize that my current driver's license had not been updated.

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So it took me, I had to blow through two weeks while they updated my driver's license and mailed it to me. So I am awaiting a visa now from the Indian embassy. So it's in process.

JUDITH HELLERSTEIN: John...

GLENN MCKNIGHT: Sorry, let's go through the queue. I think Heidi.

HEIDI ULLRICH: Yeah, John, so yeah, I actually had that same issue. [Inaudible] was basically [inaudible] email that was on your driver's license [inaudible]. So anyway, now that you've submitted it, my [inaudible] processes arrived six days prior to the [inaudible]. And I think that, hopefully that will...

JOHN LAPRISE: Okay. I'm carefully optimistic then.

GLENN MCKNIGHT: Okay, thank you. Judith, is there something you want to add to that?

JUDITH HELLERSTEIN: Yes. Well, this is Judith Hellerstein for the record. I think also, at least in the US, if you use these visa processes, it adds significantly more time. So I, with the CKGS, I did it all with them, directly, online. I



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dropped it off there, but you could also have done [inaudible] with them. And it's a much smoother process because you're adding a third layer.

So no one is going directly to the Indian embassy, so how the Indians do it is that they contracted out to CKGS. Then, if you use a visa processor, that's an additional layer onto CKGS. So you added a third layer, which is adding to a lot of the complications. And I know people like that travel processes or visa, but in this situation, it makes it all much different and also with CKGS, there are many ways to prove identity then with a driver's license.

And so, working with them directly is easier because they can approve or disapprove, and help you out better... That's in my experience. Because I [inaudible] issues.

JOHN LAPRISE: That's great, but everything is in process now, so it's out of my hands.

GLENN MCKNIGHT: Okay guys, we're getting a little behind schedule. Alan, last comments on this visa thing, go ahead.

ALAN GREENBERG: Yeah, just a quick one. The rules vary from office to office, even within the same country. So don't presume that one person's experience is the same as yours, but do your best to follow whatever the rules are

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they're making up along the way in wherever you're applying. Thank you.

GLENN MCKNIGHT: Got you. Okay folks, I'm conscious of time. I'm going to move on to the next item, 3.1, the dot [Mobi] call for nominations on Murray [inaudible] has sent in his SOI. Murray is not on the call today, so there is really no comment. Alan, did you want to add anything on that? On the dot [Mobi]?

ALAN GREENBERG: Nope. The committee met today, and we'll be issuing a report shortly.

GLENN MCKNIGHT: Thank you so much. Okay, let's move on. Okay, the At-Large survey, that is... Has that been...? The At-Large survey, is that now completed in terms of timelines, Alan? Or is that still open?

ALAN GREENBERG: The At-Large survey is certainly still open, and we encourage everyone to complete it as soon as possible.

GLENN MCKNIGHT: When's the due date? Okay, sorry, thanks Silvia. October 21<sup>st</sup>. So, just let's get a survey. I know we haven't historically been that keen on surveys, but this is one that's very important. So, I hate to put you on the spot folks, but would you do your green sign? Just to get a sense of

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how many people have actually finished the survey? Up to this stage, so I'm just doing my green. So, let's just find out how many people have done it.

I'm not trying to put you on the spot, but it would be nice to know. Wow, that's adding up. They did a two-part survey. They did the survey plus they did extensive one-on-one interviews with many of the people, and the many of the people probably on this call were, had a one-on-one discussion with Tom McKenzie, Nick Thorn, and Nick Tim, and I can't remember the lady's name.

Okay, thank you. Is that everybody? Okay. So we have some gaps still here, folks. If you don't have the link, please ask any of us and we can follow-up. Back to you Alan.

ALAN GREENBERG:

Thank you. The lady is Rosa [Del Gato]. It's important, even if you were interviewed, please do the survey. At this point, they have far more surveys from people outside of At-Large than in At-Large. And in theory, presumably, the people within At-Large have some better knowledge of what we're actually doing, and what our problems are, and our strong...

So please, whoever that editorial comment was from, I'll ignore, and please do fill out the survey. Thank you.

GLENN MCKNIGHT:

Okay. Great, thanks folks. This is your opportunity to give your two cents, and so it's a very, very extensive survey. Evan is just typing

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something, perhaps, on the survey issue. I don't recall if he did the survey or not. Okay, thank you Evan. He did the survey, and he says it's a little bit lengthy.

Okay, so let's move on. Outreach and engagement. So this is, I'll start off with there are a number of things we're trying to implement in terms of our outreach and engagement, starting with communications. We had implemented a new concept called a work in progress. Terri, would you mind putting up the work in progress page?

The work in progress is trying to document what we're working on so that it is transparent with the rest of the membership. What has installed, what needs to be done. So this link right here, if we can put the link into the chat. Each of the aspects of what is being worked on, where we need volunteers, and what things of interest that we're working on, so that you can see at any point of the game, where we, as Judith and I and others, are working on stuff that make it more productive.

So, Judith, any comments on the work in progress?

JUDITH HELLERSTEIN:

This is Judith Hellerstein for the record. No. There is nothing, I have anything to say right now.

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GLENN MCKNIGHT: Okay. So in terms of the... I just want to, really quickly, one of the big items we're planning on, and we'll be having our... Because of the ICANN 57 is coming up very soon, we'll probably be having an informal discussion about this in India with many of the volunteers, but you can go to any of these links, the [inaudible] link is the project management, or the Google Doc.

The second item, and I think I refer to it later, is the ALS interest survey that we'll be sending out. So any other tweaking before it goes out, that would be great. We have the NARALO brochure, template, has actually been worked on, using the new template that ICANN has created, the APRALO.

I edited in feedback from many of you. I'm just curious, Silvia, have we a copy of that to post from communications yet?

SILVIA VVANCO: Hello Glenn. Thank you very much. We haven't received yet a mock from communications. They have been working on it, on the design aspect. But it should come back to us very soon. Thank you.

GLENN MCKNIGHT: Okay. I skipped over a couple of things because a lot of this stuff in communication is lumped together, is an issue on the email address that we were looking at using secretariat NARALO dot org, chair at NARALO dot org. The previous brochure had info at NARALO dot org.

God knows where that went, because nobody seems to know where those emails went, but I think we have some issues. Now, Judith, did

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you want to talk about what is our solution in terms... Putting my personal email address...

JUDITH HELLERSTEIN:

Yes, so no. Right. Glenn... This is Judith Hellerstein for the record. Thanks so much. Yeah, we do have a solution. We are going to be using a, having a NARALO leadership email, and it will be NARALO dash leadership at ICANN dot org. I think that's what Silvia told me.

The reason we cannot use generic email addresses is that ICANN needs... Well, there are two reasons. ICANN needs to be able to track all emails that go out on that ICANN dot org address. And so, they cannot do that with forwarding addresses, but they can do that with an email list serv.

Also in the email list serv will be easier to track because we'll have that. So if Glenn and I are no longer there, the person who takes over for us, can read all of the messages that were sent to NARALO leadership. And so that way it will be a better, they can review what has happened. So we hope to use that email instead of our personal one, both for ease of use, and also for better knowledge management.

GLENN MCKNIGHT:

Okay. Any questions on that email format? And that will be on the new brochure and mail card. So hopefully, we'll have some samples for India at the review that we'll be doing.

Okay, so I want to circle back to Eduardo. Did you want to talk about the newsletter, Eduardo?

EVAN LEIBOVITCH: Sorry, I had one question about this whole thing with the email forwarder, and I guess this is more just the staff. Is there like a standard template that's used for all of the RALOs? You know, here is the standard way that anyone contacts any of the RALOs, and the email addresses are consistent between them?

Wouldn't that be a whole lot better rather than every RALO invents its own wheel when it comes to this kind of thing? Especially when it needs to outlast the individuals involved.

GLENN MCKNIGHT: Okay, Silvia or Heidi, did you want to respond to Evan's comment?

[CROSSTALK]

HEIDI ULLRICH: ...I'm happy to respond. This is Heidi.

SILVIA VIVANCO: Heidi, go ahead.

HEIDI ULLRICH: Let me go ahead and do that while I have the floor. I would agree with that Evan. And that's something that maybe we can suggest during this week's secretariat call [inaudible] leadership. Thank you very much.

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GLENN MCKNIGHT: Okay. Can we just put that as an action item in the minutes so that it's recorded? Evan, thank you so much for that suggestion, that's great. Silvia, did you want to add to that or is that okay?

SILVIA VIVANCO: No. It was the same comment. I just wanted to make sure that so far the practice has been to have maybe lists for each RALO, as [inaudible] or LACRALO discuss list, but there has not been a contact mailing list for each RALO, it hasn't been the practice, but it's something that can be implemented if decided by all RALOs.

GLENN MCKNIGHT: Thank you. Alan, is that an old hand or is that...?

ALAN GREENBERG: No, that's a new hand. Evan's point, as Heidi said, is well taken. An interesting curiosity, although we have focused on outreach so much over the years, never dawned on anyone that we need an email address to get in touch with the RALO, even if you don't know who the chair is.

Similarly, we do not have email addresses, any ready way on the Wiki or on the website, to get in touch with ALSs. So, we tell people there is an ALS in your city, but then, in some cases, good luck in finding out how to contact them.

So there is a whole general area that I think we have to pay attention to, and it's not just at one particular level. The same is true for the ALAC chair or something, that I don't think there is a generic address for that.



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It's something that for one reason or another, after 10 years, no one has thought of, and I think we probably have to put some focus into it. Thank you.

GLENN MCKNIGHT:

Great, thank you. Okay, Judith, any final comment on that?

Okay, she might be muted. Okay. I'm going to turn to what's [CROSSTALK]...

JUDITH HELLERSTEIN:

...sorry, I was muted, I was talking. So, yes, Alan, those are great ideas. We have tried to have a generic email address, but when Silvia investigated, she was told by the IT staff that for security reasons, we could not get generic email address. And so that is why we came around with a solution to have an email list serv.

It's a clunky idea, but it does the same purpose. And then it also adds a management part to it as well, so that...

GLENN MCKNIGHT:

Did we lose Judith? Judith, are you still there?

JUDITH HELLERSTEIN:

Yes. You can't hear me?

GLENN MCKNIGHT:

No, I lost you for a second. Go ahead.

JUDITH HELLERSTEIN: I think everyone else heard me. So, I think if we had an ALAC one, we could have a generic list of, I would like to have generic email addresses, and until ICANN changes their policy, the best workaround we have are these leadership list servs.

GLENN MACKNIGHT: Okay. Let's, as Silvia and Heidi mentioned, bring it up on the secretariat's call, and let's get a resolution on this. It's important for internal and external.

EVAN LEIBOVITCH: Sorry, Glenn. It's Evan. Sorry, I'm frozen in Adobe Connect. But Judith, if what you said is true, this is kind of troubling, because that would make the IT support staff at ICANN probably the only one that I've ever worked with, that's incapable of doing generic email forwarding addresses.

Heidi, while you're doing, could somebody investigate what Judith is saying she came across? You know, the IT department saying we can't give you a generic email address is nuts. Sorry, I'm [inaudible]...

Okay, sorry. Yeah, because Adobe just reconnected. Anyway, so I'm just making the comment that IT issues should not be a barrier to not being able to have a standard set of email contact addresses, that are based on position and role rather than individuals. If this is a technical problem, I would ask staff to look into it, or at least to expand on the obstacles that Judith ran into. Thanks.

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GLENN MCKNIGHT: Alan, do you have a final comment?

ALAN GREENBERG: Yes, I do. What we have now is a generic address. What IT had a problem with is forwarding some things outside of the ICANN dot org domain, into the ICANN dot org domain. Or forwarding from NARALO dot org, as the example, to individuals. What they're doing is functionally a generic address, whether they're using an exploder, a forwarder, or a mailing list, is internal gobley-gook that is of no concern to the people using the address.

So what we have now are generic addresses. It's a good idea. We'll expand it. Let's not worry about the implementation. Thank you.

GLENN MCKNIGHT: Okay, folks. I'm going to close this topic and move on to Eduardo. Eduardo, can you talk about the newsletter? We referred to it earlier, but you have the current issue up. Go ahead.

EDUARDO DIAZ: Thank you. I just want to mention that in the current issue, there is a [inaudible] with a link on the internet governance series, that link doesn't work. Sorry for that. I usually check this out. I added a bunch of videos and pictures that Glenn sent me. And I'm going to [inaudible] there. It's a bunch of nice links of all kinds of ICANN meetings, yet you know, IGF, pictures of NARALO and ICANN.

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So I think it's nice to have somewhere [inaudible] for that. Like I said again, the more you send me, the use as a communication tool. I get some every month, and it gives you a chance to do stuff like this. So that's it, thank you.

GLENN MCKNIGHT:

Great, thank you so much. Okay, folks, let's just move along because of time. I'm just going to say that, we do not have a Twitter account, and again, it relates back to the same issues in communication. We do not have the mail card yet, but I'll be working on that. On the NARALO website, Judith has been giving feedback to Ariel on corrections and proper links for the NARALO website, so that's being updated.

I just want to go through quickly on outreach and engagement. ARIN on the Road was in Waterloo. I don't believe anyone here was able to get down to Waterloo. I was out of the country in Washington at the time, at the PRI event. And the ARIN on the Road was travelled by Joe [inaudible].

He was at that in September in Waterloo. I will be at the GHTC in Seattle in October. And also right after that, the Freedom Online event in Costa Rica. I don't believe we have... Just the last thing is one of our CROPP trips, which was mentioned earlier, that which she may well be attending that as well.

Okay. Moving along, in our membership base, we have, we've been really trying to reach out to people to get more active, and we have some inactive status, America At-Large is Randy Glass. He has been swamped with stuff. I finally got an email after multiple times. He's

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trying to resolve how he can be active, but not you know, voting and not being on a call.

So we're not sure. But we're still adding on very gently with trying to [inaudible]. He's one of the very first groups that were part of NARALO over 10 years ago. [Inaudible] Satish has been communicating, he wants to do a session on accessibility at our event in April, but he is not on this call again, but we're really trying to encourage people to come to our calls and get engaged.

And last, is Open Media out of Vancouver. They're the ones that do a lot of online petitioning. They have multiple turnover staff over the last year, so I think the priority with us fell through the cracks. And I believe they have a new person assigned. It's a holiday today, so I give them some grace period for this one, but I will be chasing him as well.

I just want to move on quickly. The rules and procedures. We have... If we can put up the rules and procedures page, please Terri. We haven't had a meeting yet on this, but we'll be having a face to face meeting in Hyderabad. We have some revisions right now. No changes have been made, just some formatting and reorganization. We are looking at other rules of procedures.

We are looking at the ALS protocols that ALAC will be changing. We want to make sure that it's consistent what your wishes are. So nothing has been changed on the operating principles, when the committee strikes, we have a number of volunteers. I believe John Moore has volunteered as well, thank you John.

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And we'll be making these changes and revisions and presenting it to the committee for your approval. But right now, no changes have been made. Judith, any comments on the rules of procedure?

JUDITH HELLERSTEIN:

No. This is Judith Hellerstein for the record. No further comments. Glenn, you summed it up very well. We will have a meeting shortly, and thanks to everyone who has volunteered to come on the group.

GLENN MCKNIGHT:

Okay. I'm sorry to run through so much material so quickly but due to time, I think we're catching up on a little bit. I want to give Alan as much time as he wants just to get an update from the ALAC point of view.

Okay, so the next item in the NARALO General Assembly. We've mentioned this numerous times. We are doing multiple things to be able to communicate with you. A lot of you have responded that are interested in doing little lightening talks and discussions. We'll be sending out requests to find out what your interests are.

And a short interest survey, so that we can identify who is who. So we can very quickly, it's like speed dating, so that you find out who else is coming and what their interests are. So, that is, I think, is on schedule. We have been communicating with our, I guess you would almost like a co-host, Erin, who is providing a lot of stuff for what we're doing.

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But we will be giving you an update as soon as we have more information on, particularly the agenda, which we'll be setting very soon. Any questions on the General Assembly?

And I believe a few people have volunteered in different capacities. We'll be calling upon you for different tasks as we get closer through the process. But financially, which is never something anybody wants to do. I think we're fine, between ICANN support and what ARIN is doing in kind.

So, moving forward on that is the CROPP. Now we have... Thomas is going to a CROPP trip coming up in November. Leah is going to the ARIN trip in October in Dallas, as she mentioned. We have one trip left, and it can be from now all the way to the end of June, but giving eight weeks...

We like to ask people to do eight weeks in advance. So we have one spot still available. So Judith, did you want to talk about CROPP?

We're having quite a delay...

JUDITH HELLERSTEIN:

This is Judith Hellerstein for the record. I did want to talk about CROPP, but I also wanted to remind people in that on the General Assembly, only the active ALSs will be attending. And so the ones that are inactive that we discussed earlier, need to really improve themselves because otherwise, even if they volunteer for a session, they're not becoming if they have no activity, and not on any mailing list, not do anything.

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They really need to be active. But on the CROPP, we have, as Glenn said, we have one trip. We also want the... We're sort of looking at where you think, a new place that we want to maybe get engaged or get new people. And so if you have any ideas, please do let us know about that.

And if you have any questions, also on how to do the forums, and we've created a new follow-up form. And I think, and Terri posted it, and maybe Glenn wants to discuss a little bit about the follow-up form.

GLENN MCKNIGHT:

Yeah. The follow-up form is the result of our NARALO meeting that we had in Helsinki, where we are. And some of the community members that have given feedback say, well, what's happening with those trips? Like six month follow-up. So we sent out, which is not a CROPP criteria, but it's something that we did and we got feedback from every traveler, on who they talked to, and what follow-up they're doing.

So that will be part of the final report. So in fact, given time, Terri, just throw up the final report PDF. So there is, that is the CROPP outreach, and there are all five of the trips are cited in a summary, and it will be in the final report that we have. So we are doing a final report, in India. It's going to be hours that you guys are probably sleeping, but we will be sharing the slideshow, we're still working on it now.

So it will be a summary of who we reached out to, what our attendance rate is, what activities we're doing, a progress report. And this slideshow we'll be sharing with you, but it's not completed yet. So this



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is still in draft form, and it will include the summary of what the CROPP trips are. Okay.

So let me move on. We're going to... Do you have any news from NomCom, Eduardo? Item number 10.

EDUARDO DIAZ: No. I don't have anything to report.

GLENN MCKNIGHT: Great, thank you. John, do you have anything to introduce yourself to, as your new ALS who are a community association of internet users?

JOHN LAPRISE: No, I just welcome the chance to join in, and maybe assist on the bylaws and procedures...

GLENN MCKNIGHT: If John is talking, I can't hear him. Does anyone hear John?

JOHN LAPRISE: I was muted, my mistake. John Laprise for the record. So thank you everyone for letting me speak for a few minutes. Many of you know me from either my work in academia, or in the private sector, or working in advocacy. And having wrapped up my stance in academia, I'm moving on to starting this non-profit, the Association of Internet Users, which in

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a nutshell, for those of you familiar with the American sort of political environment, is essentially the AARP for internet users.

The AARP is the American Association of Retired Persons, which is a service, a membership service organization providing advocacy, services, and education to people are retired in the United States. Similarly, the AIU does the same thing, or intends to do the same thing, but specifically for internet users.

Unlike the AARP, the policy direction of the organization has been specifically by the membership. The Board and the administration are there more stewards than anything else. They do not initiate policy, they carry out the policy directives of the membership.

We're in the early forming stages right now. We have an initial Board. We're working towards our non-profit status. Things are a little hectic in the US these days because of presidential politics. So there is not a lot of oxygen in the room to sort of get out the word on this one, because everyone is paying attention to politics.

But we're planning to do a lot more roll out once we get the non-profit status squared away. And then after the election, I expect this to be moving full speed ahead.

And I'm happy to take questions.

GLENN MCKNIGHT:

Okay. Thank you John so much. It's Glenn for the record. Anyone have any questions for John? Evan? I know you can't put your hand up, so that's why I singled you out.

EVAN LEIBOVITCH: No. I'm fine. Thank you.

GLENN MCKNIGHT: Okay, folks, that's great. Thank you. I think I time traveled very quickly through a lot of the agenda to turn it to Alan. And we have a number of topics there, and unfortunately, Alan, it's on your shoulders, as the chair of ALAC, we have a new person coming in, and he's been on the call, but he has informally joined until after Hyderabad. But Tim and Garth who are reps, are not on the call.

So, Alan, if I can turn to you, and it's open to address the issues that are nine or 12, or anything that's hot that you would like to say to the NARALO membership.

ALAN GREENBERG: Thank you Glenn. New policy issues are easy, there aren't any. It's a particularly quiet period for Lord knows why, but it's a blessing that there aren't a lot of new comments coming out right now. ALAC has been moderately busy in that there seem to be a continual stream of things that we have to keep on approving, associated with the transition, or associated with the working groups.

The most recent was approval of a budget and budget process for the CCWG going forward. I think we have now finished all of the ratifications of things associated with the transition, and our rules and procedures are in place.

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So, now just time to get ready for Hyderabad and look at what the issues are. There is, of course, the At-Large review which is going on, and the very closely associated review of ALS criteria and expectations that we have to get to do some work on. And the CCWG work stream two processes.

There are a number of working groups that are active on things ranging from jurisdiction to the ombudsman to human rights, and a whole bunch of other things, that we're still looking for people to get involved with. So lots going on, nothing absolutely crucial this week, other than, as I mentioned, the liaisons, we will be hopefully coming to closure on the liaisons for the forthcoming year.

That's about it.

GLENN MCKNIGHT:

Great, thank you. I think Evan, you have a question or a comment?

EVAN LEIBOVITCH:

Yeah. Hi Alan. I just want to get your take on about what NARALO can do possibly, regarding the Nielson survey. I've been sort of following from a distance about the consumer trust choice and trust review team. And I'm a little concerned that the same issues that we've had way back before the review team was formed, are going to be rearing their heads again, in that it appears that the committee wants to take some of the concerns that ALAC has always had about competition being not only between the registries, but between memorable domain names and other ways of accessing internet content.

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The Nielson survey actually goes a long way in validating the ALAC concerns, and I just want to find out if there is anything we can do to make sure that these issues continue to be pressed, and not get swept under the rug, but in ways that the domain industry has tried to do multiple times, that appears to want to continue to do it at the level of the review team. Thank you.

GLENN MCKNIGHT: Before you respond Alan, I just posted, is that the survey that I just re-posted in the Adobe? It's the new gTLD dot ICANN dot org, blah, blah, blah. Is that the one?

EVAN LEIBOVITCH: That's correct. That's correct. It was commissioned by ICANN from Neilson, and is actually a global survey of registrants and [inaudible]...

...of domain registrants who are making the domains, that is in speculation, but are using it, are actually either going to not use more domains, or actually let the ones they have expire in deference to using social media, blog sites, [inaudible] rather than domain names.

So there is some very revealing information there. Sorry, thank you. Sorry, Alan.

GLENN MCKNIGHT: Okay. Alan, please.

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ALAN GREENBERG: Yeah. Well, you're more up on this than I am. I haven't actually looked at the survey yet, so you're ahead of me. I don't think we have anything active going on at this very moment. We are still trying to get the new gTLD working group reactivated and find a chair for it, which we have not succeeded in yet. So the place within At-Large where there should be the most focus of this, at this point, is really in abeyance.

So we're not as active as we should be. Specifically with regard to the CCT review though, we will be meeting with the review team and our two representatives separately. Well, they'll be part of the review team, but we will also meet with them separately in Hyderabad, and to the extent that the meeting is held at a time where you can possibly participate, I welcome that. Thank you. [CROSSTALK]

GLENN MCKNIGHT: ...we don't know when that is yet.

EVAN LEIBOVICH: Sorry. This is Evan. I welcome the opportunity to dial in, if that opportunity presents itself. My main purpose for mentioning it on the call here is number one, to bring it to the attention of the members of NARALO, and just sort of as a reminder, since as you say, on the policy side, things are kind of like, I want to make sure that things like this that are there, don't fall off the radar. Thanks.

ALAN GREENBERG: Thank you for your diligence.

GLENN MCKNIGHT: I believe Howard Deane, from Consumer Council of Canada is on the call as well. And I know he's quite interested in this issue, and I wonder if Howard wants to, if he can hear my request, are there any comments Howard, that you're, if you would like to get involved? Hint, by the way, they're looking for a chair. Howard, any comments?

He might be muted, I think. Yes, in bold letters, he says he's interested. So yeah, please Howard, and I will, as well, look at that survey as well and hopefully complete it, today as well.

Okay, so I'm sorry to rush through so much material. I'm very pleased, I see the turn out today. And Evan, you have another comment?

I think he's gone. Okay. I would like to turn to my secretariat, co-chair, is Judith. Any final comments?

JUDITH HELLERSTEIN: Evan, thanks Evan. This is Judith Hellerstein. No final comments, but always good to have your advice and feedback.

GLENN MCKNIGHT: Great, thank you. Okay. Thank you all for joining us on this call, taking time away from your family and loved ones. And we hope to see you in the next meeting, and all of you will have the final report, or yearend review, as soon as we complete it, which will be launching around two in the morning for you.

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But thanks again, and I guess, it's good afternoon for all of us. Thank you again.

**[END OF TRANSCRIPTION]**