

CCWG-Accountability Work Stream 2

ICANN Ombuds



Meeting #7
19 September 2016

Rapporteur: Sébastien Bachollet

WS2 Drafting Team “Ombudsman”

Active Participants

1. Sébastien **B**achollet - Rapporteur
2. Adebunmi Akinbo
3. Alberto Soto
4. Avri Doria
5. Carlos Vera Quintana
6. Cheryl **L**angdon-Orr
7. Chris LaHatte (previous Ombudsman)
8. Edward Morris
9. Farzaneh Badii
10. Herb Waye
11. José Francisco Arce
12. Jimson Olufuye
13. Herb Waye (acting Ombudsman)
14. Karel Douglas
15. Klaus Stoll
16. Michael Karanicolas
17. Raoul Plommer
18. Robin **G**ross
19. Sivasubramanian Muthusamy
20. Susan Payne

Observers

1. Aarti Bhavana
2. Alan **G**reenberg
3. Akinremi Peter Taiwo
4. Amrita Choudhury
5. Angie Graves
6. David Maher
7. Elizabeth Bacon
8. Gangesh Varma
9. Iftikhar Shah
10. Johan Helsingius
11. Jon Nevet
12. Mike Rodenbaugh
13. Pam Little
14. Pablo Andrés Mazurier
15. Philip Corwin
16. Renu Sirothiya
17. Rinalia Abdul Rahim
18. Vidushi Marda
19. Vinay Kesari

Board Liaisons • Asha Hemrajani • Mike Silber (backup)

Subgroup Time Slots

Day			WS2-Ombudsman
Monday	August 8, 2016	#01	Omb-WS2 05:00 UTC
Tuesday	August 16, 2016	#02	Omb-WS2 13:00 UTC
Monday	August 22, 2016	#03	Omb-WS2 19:00 UTC
Monday	August 29, 2016	#04	Omb-WS2 05:00 UTC
Tuesday	September 6, 2016	#05	Omb-WS2 13:00 UTC
Monday	September 12, 2016	#06	Omb-WS2 19:00 UTC
Monday	September 19, 2016	#07	Omb-WS2 05:00 UTC
Monday	September 26, 2016	#08	Omb-WS2 13:00 UTC
Monday	October 3, 2016	#09	Omb-WS2 19:00 UTC
Monday	October 10, 2016	#10	Omb-WS2 05:00 UTC
Monday	October 17, 2016	#11	Omb-WS2 13:00 UTC
Monday	October 24, 2016	#12	Omb-WS2 19:00 UTC
Wednesday November 2, 2016			CCWG
Thursday November 3, 2016			ICANN 57 03-09 November 2016 Hyderabad
Friday November 4, 2016			
Saturday November 5, 2016			
Sunday November 6, 2016			
Monday November 7, 2016			
Tuesday November 8, 2016			
Wednesday November 9, 2016			

12 participants + Staff

13 participants + Staff

15 participants + Staff

05 participants + Staff

13 participants + Staff

06 participants + Staff

CCWG-Accountability

Work Stream 2



Agenda Meeting #7 Ombuds

- Roll Call / Apologies – Welcome – Opening Remarks
- Action Items from our last call #6
- Discuss the the document
- Report to the full ccwg-accountability WS2
- Next Meeting
- AOB

Draft Doc Ombuds-WS2 chapters

1. Background for Ombuds Office in Work Stream 2
2. Dependencies between the sub-groups
3. ATRT2
4. Stress Tests
5. Current role of the ICANN Ombuds Office
6. Evaluation
7. Various types of Ombudsman roles
8. Challenges
9. Recommendation (about the Ombuds Office)
10. Additional role for the Ombuds Office?
11. Interaction (with other ICANN mechanisms)
12. Communication & Relationship
13. Trust
14. Advice to the ICANN Ombuds Office
15. Conclusion

2. Dependencies between WS2 sub-groups

ICANN Ombuds

1. **Diversity** (Sébastien Bachollet)
2. **Human Rights** (Raoul Plommer)
3. **Jurisdiction** (Farzaneh Badii)
4. **SO/AC Accountability** (Cheryl Langdon-Orr)
5. **Staff Accountability** (Avri Doria)
6. **Transparency** (Michael Karanicolas)
7. **Reviewing CEP** (Edward Morris)
8. **Guidelines stand. conduct** (Karel Douglas)
9. **IRP "Phase 2"** (Robin Gross)
10. **ATRT2** (Avri Doria)

4. Stress Tests vs Ombuds

- **Stress Test #13:** One or several stakeholders excessively rely on accountability mechanism to “paralyze” ICANN.
 - EXISTING ACCOUNTABILITY MEASURES
 - Current redress mechanisms might enable one stakeholder to block implementation of policies. But these mechanisms (IRP, Reconsideration, Ombudsman) are expensive and limited in scope of what can be reviewed.
- **Stress Test #34:** (NTIA-3) Stakeholders who attempt to join an ICANN AC/SO encounter barriers that discourage them from participating.
 - EXISTING ACCOUNTABILITY MEASURES
 - ICANN’s Ombudsman might help new entrants to join ACs/SOs.
 - PROPOSED ACCOUNTABILITY MEASURES
 - ICANN’s Ombudsman might help new entrants to join ACs/Sos.
- We will review the ST with Steve DelBianco & Cheryl Langdon-Orr during our call #8 Monday September 26, 2016

Next Meeting #8 Ombuds-WS2

- Monday September 26, 2016 13:00 UTC
- Follow-up on the discussion of the document
 - Background for Ombuds Office in Work Stream 2
 - Dependencies between the sub-groups
 - ATRT2
 - Stress Tests
 - Current role of the ICANN Ombuds Office
 - Evaluation
 - Various types of Ombudsman roles
 - Challenges
 - Recommendation
 - Additional role for the Ombuds Office?
 - Interaction
 - Communication & Relationship
 - Trust
 - Advice
 - Conclusion

