

15 August 2016

Letter of Motivation

I have over 12 years of working experience in the ISP industry. I have worked in various technical roles ranging from Systems Engineering involving Linux/Unix systems, DNS, web services etc. to IP Network Operations involving IP resource management, BGP, IP service design, virtualized networking among many others. In my current role as the Division Head for the Cloud services by the name of RapidCompute at my employer (Cyber Internet Services), I am responsible for the technical, operational and commercial management of the division.

Besides the technical and managerial skills, I have been responsible for implementing ISO 27001:2013 and PCIDSS 3.2 compliance in my organization. I am a firm believer in operational excellence and consider security to be an important aspect in achieving this objective.

Over the years, I have been involved with various local and regional groups to further the technical education and capacity development of engineers in my country. My earliest interaction was in 2006 when South Asian Network Operators Group (SANOG) came to Pakistan for the first time. In that conference, I presented a paper on DNS Amplification attacks and introduced the ISP community to the evolving threat of open DNS and how they are being used in simple yet high impact attacks.

I have been associated with SANOG's Pakistan presence since then and have participated as a presenter in all meetings held in Pakistan. I was involved with the IPv6 Task Force (IPv6TF) which led the early education and awareness of IPv6 adoption in Pakistan.

As an experienced network professional, I have the relevant Systems and IP experience to transcend the technicalities in both domains. I have learnt the invaluable skill of building consensus and developing clear goals which I believe will be crucial to this role.

An important reason for me to volunteer for this role is that emerging economies where the Internet penetration is on the rise have a say in the ICANN processes. This is important for capacity building of these economies and provides an excellent opportunity to learn and contribute. Serving as a volunteer on the Advisory Committee is a good starting point since DNS is one of my main areas of interest.

If given the opportunity, I believe that I will bring the diversity of skills and view point that an inclusive review process desires. I shall also be able to build relationships with global networking professionals and contribute to policy development in the future.

Sincerely,

Zaeem Arshad