

LIA MARCIA SOLIS MONTAÑO



PERSONAL INFORMATION

- [REDACTED] Bolivia
- [REDACTED]
- Nationality: Bolivian
- [REDACTED]
- [REDACTED]
- [REDACTED]
- Language: Español – Native language
English - Advanced

FORMATION

Systems Engineering
University: Escuela Militar de Ingeniería
[REDACTED]

EXPERIENCE

2004 - to date ENTEL S.A. BOLIVIA – ISP www.entel.bo
Área: RED Internet - Operación Y Mantenimiento

- Internet Manager: EMAIL server, DNS, Directory Server, Webhosting, Radius.
 - Management attention of computer security, Incident Response reported to ISP
 - Management Cisco UCS infraestructure and virtualization.
- 2002 – 2003 Area: HELP DESK
- Control of the area productivity indicators.
 - Performance evaluation of staff support.
 - Using CRM tools.
 - Support for dialup connections, adsl online services Internet.
 - Business Management Applications.

2002 IFX NETWORKS – ISP www.ifxnetworks.com
HELP DESK

- Telephone Support to users dial Up and LTR.
- Monitoring network traffic; Dyband tools and MRTG

2001 “TECNOLOGIAS INFORMÁTICAS INTEGRADAS” Network
Support - Santiago Chile

Role: Support Engineer

- Mail Administration Lotus Note.
- IT Support to end users.
- Evaluation of Computer projects.

Work done on your client ALSTOM CHILE

1999. Informática "Wiñay Pacha"
La Paz Bolivia

Role: Internship

- Analysis, Design and development of systems for financial company module Organizational Development

OTHER STUDIES

- *Training* - DCICT CCNA DATA CENTER
- *Certified* - Certified IT Manager CITM
- *Certified* - CERTIFIED DATA CENTER FACILITIES OPERATIONS MANAGER CDFM
- *Certified* - CERTIFIED DATA CENTER SPECIALIST CDCS
- *Training* - DCICN CCNA DATA CENTER
- *Training - Event* "ICANN53" Fellowship
- *Training* "Deploying Cisco Service Provider Advanced Network Routing (SPADVROUTE)"
- *Training* "Deploying Cisco Service Provider Network Routing (SPROUTE)"
- *Training-Workshop* "CERT ASSESSMENT – UIT Preparación y Evaluación de un Equipo Nacional de Ciberseguridad"
- *Training -Workshop* "Sistema de Almacenamiento VNX"
- *Training-Workshop* "Taller de fortalecimiento, la difusión y conocimiento de los Centros de Respuesta a Incidentes de Seguridad Informática – CSIRT"
- *Training - Workshop* "Software de Virtualizacion VMWARE"
- *Training - Workshop* "UCS Unified Computing System"
- *Training -Workshop* "Riverbed"
- *Training* Solución MEM IP, visión global, correo electrónico y Adsl.
- *Training* Gestión y administración Plataforma Servicios IP.
- *Workshop* LACNIC IPv6 - Bolivia .
- *Training* "SMPP Basic", "SMPP Advanced" y "Soporte CDAG".
- *Training* Mensajería Unificada, bajo Communigate y Virtualización VMWARE.
- *Training* Network Administration for the Solaris 10 Operating System SA-300-S10
- *Workshop:* Taller Regional de Entrenamiento para Técnicos en Seguridad Informática.
- *Training:* de Certificación Cisco CCNA.
- *Training:* Administración de Solaris 9.0 Nivel Avanzado.
- *Training:* Administración de Solaris 9.0 Nivel Intermedio
- *Training* "Sistema Estratégico de Supervisión"
- *Training de* Formación de Supervisores
- *Training de* Unix Basico

GENERAL KNOWLEDGE:

- Management of Security Incidents in ISP ENTELS.A.
- Workbench ISP, IP services.
- Office Tools.
- S.O.: Linux, Solaris, Windows Server.
- Networking, TCP IP;
- Managing E-mail Software: Lotus Notes, Sendmail, Sun Messaging component of Java Enterprise System, and Communigate Pro.
- Managing of **DNS: BIND, DNSSec**
- Managing Directory Server Structures: Open DJ, JES. LDAP protocol
- Managing Unified Cisco UCS infrastructure
- Load Balancing and high availability: Alteon switch application, LVS
- Storage: Array SUN Microsystems- EMC
- Caching
- Programming: Perl, C, Php

OTHERS:

- Chat Social Networking Course for public employees under the Ministry of Communication, by invitation.
- Chat in Networking Post Grade in Bolivia CTT about Internet services, by invitation.
- Member of the team of course tutors virtual office tools provided by the SNAP invitation.
- Card by Entel S.A. by the line of duty during the events of social upheaval between 12 and 13 February 2003
- Recognition Entel S.A. by events in the third week of October 2003.