



Summary

Internet Governance and policy professional. Director of Netistrar Limited (ICANN Accredited Registrar). Associate Fellow of Chatham House. Lead author of World Report on Internationalised Domain Names. Member of Research Advisory Network to the Global Commission on Internet Governance (2014 to date), Chair of ICANN's Whois Review Team (appointed under the Affirmation of Commitments) 2010-2012, Internet Governance Forum Multistakeholder Advisory Group (appointed by UN Secretary General) 2006-2012. Strong consensus building, presentation and negotiation skills. Cambridge educated, award winning lawyer, specializing in privacy, intellectual property, and Internet law.

Director, Netistrar, ICANN Accredited Registrar, 2013 to date

Responsible for accreditation and compliance. Participant in RrSG.

Emily Taylor, Internet Research, 2010 to date

Clients include: EURid, Chatham House, UNESCO and InterConnect Communications

Research

- "The Internet in the Gulf Countries: how issues of internet access and cybercrime impact the region", 2016 (Chatham House)
- "The Privatisation of Human Rights: illusions of consent, automation and neutrality", 2016 (CIGI and Chatham House, for the Global Commission on Internet Governance).
- "Middle East and Adjoining Countries DNS Marketplace Study", 2015 (ICANN).
- "ICANN: Bridging the Trust Gap" 2015 (CIGI and Chatham House, for the Global Commission on Internet Governance).
- "World Report on Internationalised Domain Names Deployment" (lead author) 2012 to date, annual report (UNESCO, EURid, with the cooperation of Verisign since 2013)
- Broadband Commission Report 2012, 2013, 2015 (ITU, UNESCO), featured insights on Internationalised Domain Names
- Co-author of expert studies for Ofcom (the UK Communications Regulator) for InterConnect Communication:
 - "DNSSEC Deployment Study" (2011)
 - "Internet Protocol Version 6 Deployment Study" (2012)
 - "Report on the implications of Carrier Grade Network Address Translators" (2013).
- "How Top Level Domain customer service and brand influence customer buying behaviour", 2010 (EURid).
- "Reflection and Analysis by UNESCO on the Internet" (UNESCO) (2011)

Moderating and teaching

- Compact seminar on EU Internet Law and Governance for College of Europe, Bruges and Scuola di Sant' Anna, Pisa (2013 to date)
- Internet Governance Masterclass, for InterConnect Communications, 2014.
- Moderating at EuroDIG 2012 and 2016, Stockholm Internet Forum 2012 and 2013, Internetdagarna 2013, Internet Governance Forum 2008, 2011, main sessions on Critical Infrastructure.

Internet Policy appointments

- Member of the Research Advisory Network to the Global Commission on Internet Governance (2014 to date)
- Associate Fellow of Chatham House.
- Chair of ICANN's Whois Review Team (appointed under the Affirmation of Commitments) 2010-2012. Consensus recommendations on an issue that had been deadlocked for more than a decade.
- Core team member of gTLD evaluation panels on String Similarity, Geographic Names, and Community Priority
- Founder member of the Multistakeholder Advisory Group to the Internet Governance Forum 2006-2012. Co-moderator of IGF Critical Internet Resources main session 2008, and 2011.
- Invited expert on Enhanced Cooperation, United Nations Commission for Science and Technology for Development, 2012

Internet law

- Consultant to LexisPSL – review of Internet and domain name materials, including practice notes, precedents and drafting notes.
- Appointed provider of Sunrise Dispute Resolution Services to Donuts and United TLD.
- Consultant solicitor for Sipara (2010-2013) and Gregg Latchams (2015 to date): Domain name investigation and brand protection, advising new gTLD operators.

Director, Oxford Information Labs Ltd, January 2010 to date

Project management and client liaison on complex research and software projects.

Previous employment

Nominet, 2000-2009

Director of Legal and Policy (2005-2009) Company Secretary (2002-2009) Legal Department Manager (2002-2005) Company lawyer (2000-2002)

Achievements

- Devised and implemented Nominet's award winning Dispute Resolution Service (2001), and subsequent incremental improvements (2004 and 2008)
- Formulated Nominet's WHOIS opt-out for non-trading individuals, recognized internationally as a successful model
- Negotiated exchange of letters between ICANN and Nominet, 2006 – a process which had been deadlocked for 8 years

- Led the development of UK Internet Governance Forum. Devised and implemented Nominet’s Best Practice Challenge
- Represented Nominet at World Summit on the Information Society (2005), Working Group on Internet Governance (2005), Advisory Group to Internet Governance Forum (2006-date)
- Media trained, press spokesman for Nominet

Appointments

- Multistakeholder Advisory Group to the Internet Governance Forum, 2006
- Non-Executive Director of Council for European Top Level Domain Registries (CENTR), 2005-2006

Awards

- Winner, Legal Week In-house Technology Media and Telecoms team of the year, 2005
- Winner, Centre for Effective Dispute Resolution (CEDR) award for excellence in Alternative Dispute Resolution (Industry), 2004.
- Finalist, Financial Times Innovative Lawyer, 2007, and The Lawyer In-house Technology Media and Telecoms team of the year, 2005, CEDR awards 2006 and 2008.

Manches & Co, Oxford

Assistant Solicitor (Mar 1999 – Apr 2000)

Domain name disputes, Intellectual Property litigation, IT, Data Protection, Company, Property

McKenna & Co (now CMS Cameron McKenna LLP), London

Trainee Solicitor, then Assistant Solicitor (Sep 1996 – Mar 1999)

Qualified into Intellectual Property Department, March 1998, specializing in copyright and trademark litigation. Assisted on Elvis Presley Enterprises v Elvisly Yours (1997) R.P.C. 543 and Bach & Bach Flower Remedies Trade Marks (1999) RPC 1.

Goodman Derrick, London

Paralegal (Sep 1995 – Mar 1996)

Assisted on Jonathan Aitken and Peter Bottomley libel cases.

Qualifications

2009	Open University – MBA (Distinction)
1998	Admitted as solicitor in England and Wales
1995	College of Law London - Legal Practice Course (Distinction)
1994	South Bank University – Common Professional Exam (Commendation)
█	Jesus College Cambridge - BA Hons, Classics (2:1)