Alexander Marzo, CISA

Summary:

An IT risk management professional with ten years of experience in security, audit, and compliance. Prior consulting experience. Diverse experience in highly regulated industries such as Banking and Biotechnology. Entertainment industry experience. Proven success in managing audit engagements, identifying enterprise risks, and providing recommendations to executive management.

Specialties: Information Technology Audits, Compliance, Risk Management, SOX, Operational Audits, Information Security. Regulatory Frameworks. COBIT. ISO27001. Secure Systems Development. MPAA (Motion Pictures Association of America) Content Security Program. Anti-Piracy.

Professional Experience:

Global Audit Services and Compliance Manager (May 2015 - Present)

Deluxe Entertainment - Burbank, CA

Ensured security of studio content, including high profile theatrical and television content. Managed security compliance of 80 facilities globally. Primary liaison with the studios (Disney, WB, Paramount, Sony, FOX, NBC Universal, HBO). Trusted advisor to Deluxe executives on matters relating to security and content protection.

- Manage security, compliance, and audit readiness of facilities globally. Worked with global team on a
 daily basis to provide workflow consultation, security assessments, and risk management advice to
 ensure security of content and client delivery.
- Implemented an assessment process for all Deluxe facilities to be compliant with ISO27001 and MPAA security controls. Actively engaged facility management and security point of contacts to improve security and compliance scores. Rolled-out and Governance Risk and Compliance tool (GRC) to facilitate assessments, issue tickets, track remediation, and generate reports.
- Led security governance meetings with Warner Bros to report on the security of facilities, security of high-risk content, WB related incidents and remediation plans, and report on special inquiries.
- Performed pre-audit walkthroughs of facilities in preparation to studio audits. All facility audits received passing remarks from the studios.

Corporate Audit Manager (July 2013 - December 2014)

Amgen - Thousand Oaks, CA

Performed audits on Identity and Access Management, Vendor Management, Information Management (Master Data) and System Implementations. Performed SOX audits on Information Technology General Controls and application controls relating to financial processes. Supported operational audits on Government Pricing, Commercial Discounts and Rebate Processing. Proficiency in SAP. Experience in using regulatory frameworks such as ISO27001 and COBIT in executing audits.

- Key Audit finding resulted in changes in compliance procedures affecting US and International operations.
- Determined key risk areas considered by the project team in implementing an Enterprise Identity and Access Management solution.
- Key contact for SOX IT testing between finance management and external auditors.

Senior Information Technology Auditor (January 2009 – July 2013)

Union Bank - Monterey Park, CA

Performed audits on information security, compliance (GLBA, FFIEC, SOX, VISA, ACH), technology processes (Computer Operations, Change Management, Service Level Management, System Development) and project management. Performed oversight of Bank's integration efforts during merger and acquisitions. Provided subject matter expertise on business inquiries on risks and best practices. Successfully conducted a Software Assurance/Application security review to determine maturity of the secure development process and compliance to regulatory rules.

- A key finding resulted in an enterprise effort to perform comprehensive application risk assessment and a more effective vulnerability/penetration testing program.
- Successfully completed Key Management Audit for STAR ATM and VISA requirements. Noncompliance to these requirements could result to potential losses up to the millions of dollars.
- Key finding on Information Technology risk resulted in a large organizational change of the IT department, and bank-wide improvement on eDiscovery and records management.

Risk Advisory Services Associate (December 2006 – July 2008)

KPMG – Los Angeles, CA

Performed Information System Audits for Financial Statements/Sarbanes Oxley (SOX) compliance for different industries such as automobile, government/state/academia, medical, insurance, entertainment and manufacturing.

Successfully conducted external SOX audit engagements for Ascent Media (Discovery Holdings Company) and American Honda Motors Company. Conducted external financial statements audit engagements for Metropolitan Water District of Southern California, Beverly Hospital, and Los Angeles Community College District, Conducted external financial statements audit engagements for automotive, plasma collection, manufacturing, and clothing companies.

Education:

Bachelor of Science in Business Administration - Computer Information Systems California State Polytechnic University, Pomona CA

Emphasis on Business Systems Analysis and Telecommunications/Information Security

Technical Skills:

Operating Systems (Windows, UNIX, Mainframe). Networking Devices. ERP applications (SAP), and business related applications. Security Tools (vulnerability scanners & penetration testing platforms). GRC tools.

Non-Profit involvement, awards and recognitions:

- Winner of the ISACA (Information Systems Audit and Control Association) Los Angeles Chapter for '2005' and '2006' Best Paper Writing Contest. The 2005 research paper was about the "The United States cyber-security strategy in the context of business preparedness". The 2006 paper was about "Telemedicine Security" and the increasing usage and dependence of healthcare companies on information technology.
- One of the key research members that successfully mapped COBIT objectives (Technology Audit standards) to FFIEC objectives (Federal Reserve Technology Audit standards). Research paper was published by ISACA.
- Cal Poly Pomona Information Technology Competition 2006 2nd place winner in the Telecommunication contest.
- CISA Certified Information Systems Auditor. CTGA Certified TG3 Auditor of ATM STAR Network
- Received vendor training on Windows Security and Secure Systems Development.