Adobe Connect chat transcript for 20 September 2016

Terri Agnew:Welcome to the New gTLD Subsequent Procedures Sub Team – Track 1 - Overall Process/Support/Outreach Issue call held on Tuesday, 20 September 2016 at 20:00 UTC.

Terri Agnew:wiki agenda page: https://community.icann.org/x/rxWsAw

Vanda:hi all !!!

Vanda:yes

Laura Watkins:Hi. I sent apologies but have been able to join after all.

Terri Agnew:@Sara, your audio seems fine

Terri Agnew:@Laura, thank you, apology has been removed

Laura Watkins: Thanks @Terri - sorry

Terri Agnew:@Laura, happy it worked out you could join

Emily Barabas: Everyone can now scroll and zoom in the center pod

Avri Doria: i think it is a good new approximation for the ST to work from.

Vanda: from the sudy we had in this region service providers list would be encouraging for potential applicants here

Paul McGrady:HI everyone. Sorry to be late.

Emily Barabas:Link to Google Doc:

https://docs.google.com/document/d/1KTHsQSjMSmutsY2WMmQG1DNsNp6cX7k4oQEwKveU338/edit ?usp=sharing

Terri Agnew:Please remember to mute when not speaking

Emily Barabas: Everyone can now scroll

Emily Barabas:and zoon

Emily Barabas:zoom

Paul:Wow, this document is beautiful. Thanks so much for all the hard work on this. It gives us a clear path forward for meaningful discussion.

Paul:@Jeff, is this beneficial to backend providers too or just applicants?

Cheryl Langdon-Orr (CLO): Agree Jeff

Paul:@Jeff, thanks! A rare win/win.

Katrin Ohlmer 2:+1 Jeff! That has been a big issue in the prevoious round

Phil Buckingham:+1 Katrin

Phil Buckingham: Periodic check in the form of an "audit" once a year

Avri Doria:up and running with no comlaints/problems. agree that at time 0, all should go through the first testing.

Paul:@Jeff, Seems fair.

Terri Agnew:@Laura, we are unable to hear you, you are unmuted on the AC. Please check mute on your side

Donna Austin, Neustar: Apologies for being late.

Kurt Pritz:@Jeff: correct. Setting criteria has to be done very carefully and I should not have used the word "guarantee." We are try to improve resiliency but not guarantee it.

Laura Watkins:Seems my mic is not working. I wanted to raise that there are some concerns with the term "accredited" as it has other connotations as Jeff has just mentioned. Perhaps there is another more neutral term that could be used?

Cheryl Langdon-Orr (CLO): Agree again Jeff

Donna Austin, Neustar: I'm sorry I don't have audio. This is why we wanted to understand the problems we were trying to solve before we started talking about the solution.

Donna Austin, Neustar: There may be more than one solution to the problems we believe accreditation or certification would solve.

Kurt Pritz: I agree that writing the criteria is an implementation issue. Developing criteria in other arenas has been a highly contentious process where industry participants try to write criteria that are well-suited to their operation. The criteria writing should be led by a strong independent party.

Vanda:agree Kurt

Paul:@Kurt - good advice.

Vanda:yes.

Jeff Neuman:@Donna - If you listen to the beginning of the call, I went through how I believe this is a win-win situation from applicants and beck end providers

Cheryl Langdon-Orr (CLO):Jeff I note the referal to WT4 here, but would aappreciate a short articulation of the 'issues as identified by this WT" perhaps framed as a few simple questions, for us in WT4 to list in our WP and ensure we effectively deal with... Perhaps an AI Sara?

Donna Austin, Neustar:@Avre - ICANN identified that the ability to test for multiple registry operators was a fail in the first round and something that should be remedied. For those RSPs that have been operating ROs from the first round they have been doing so in accordance with the requirements of the RA after going through PDT. There may be ways to adjust PDT to test for x number of registry operations and domains under management.

Yasmin Omer - Amazon Registry Services: Apologies for joining this group late, has this group made a distinction between 1) a RSP demonstrating its ability to manage the critical registry functions (effectively what the application process was) and 2) the RSPs ability to actually manage the critical registry functions (what Pre-Delegation Testing was). Is the scope of this group limited to point 1 or does it extend to point 2?

Donna Austin, Neustar:sorry Avri

Laura Watkins: When we refer to the process of "Accreditation" are we inventing a new process for future rounds? Or was this something that took place as part of pre-delegation testing last time and the discussion is just about moving it to earlier in the process in the future?

Cheryl Langdon-Orr (CLO):WP means Work Plan

Cheryl Langdon-Orr (CLO):No Not yet to work on BUT to ensure we do address the secifics of anaything from this WT to WT4

Cheryl Langdon-Orr (CLO):just don't want thngs to slip through the cracks NOR have this group do more thna needed

Paul:AI = Action Item WP= Work Plan CLO = Alfonso Bonilla Aragón International Airport :) Yasmin Omer - Amazon Registry Services:Thanks Jeff

Donna Austin, Neustar: As the entity responsible for security and stability of the Internet, isn't ICANN going to be liable if a registry fails or compromises SSR in some way?

Paul:Thanks Jeff.

Jeff Neuman:@Donna - I dont believe that with a certification process carefully designed, no Donna Austin, Neustar:Thanks Sara, I'll review the earlier part of the call.

Paul:All, I have to switch to phone only.

Jeff Neuman:@Paul - we will miss you witty written banter

Jeff Neuman: I believe it should be strictly cost recovery funded by the RSPs

Donna Austin, Neustar:Sara, this assumes one solution and I'm not sure this is a question we need to get into at this point.

Katrin Ohlmer 2:@ Jeff: I agree

Avri Doria:cost recorvery is dangerous since that leaves so many costs up to interpretations Katrin Ohlmer 2:@Avri: The cost should be fixed

Cheryl Langdon-Orr (CLO):FIXED COSTS IS OK $% \ensuremath{\mathsf{W}}$ where they are agreed and redictable

Cheryl Langdon-Orr (CLO):Predictable

Phil Buckingham: Yes -out of the auction proceeds or Fixed price contract with an independant third party

Vanda:nice music around...

Donna Austin, Neustar: You rapping away there Jeff

Avri Doria: i did for a few seconds

Terri Agnew: it ended so quickly I was unable to find which line it was coming from

Cecilia Smith: It was DEFINITELY Jeff's music...

Vanda: agree with Avri about costs..

Donna Austin, Neustar: I will, noting that I am currently on vacation so it will not be timely, but it's not the first time I've requested that we start with identifying the problems before jumping to solutions. Emily Barabas: Google doc:

https://docs.google.com/document/d/1KTHsQSjMSmutsY2WMmQG1DNsNp6cX7k4oQEwKveU338/edit ?usp=sharing

Jeff Neuman:No problem Donna. Just want to make sure your thoughts and comments are brought out

Avri Doria: yes, everybody, lets not wait for the next call to do mmore work on this.

Avri Doria:thank you good call

Phil Buckingham:+ 1 Donna - identify the problem(s) first

Emily Barabas:Next meeting: Tuesday 4 October at 3:00 UTC

Kurt Pritz:Here are some problems we are trying to solve: (1) the application process was clunky and repetitive w/o any benefit for the extra cost; (2) little in the existing PDT criteria serves stability and resiliency, i.e., capacity in excess of activity or addressing threats; (3) the process for R.O. switching backend providers in unpredictable;

Kurt Pritz:(4) Avri's point that the capacity for providing back end services is not tested Avri Doria: i think there may be enough in the previous docs for synthesis of the questions asked. Cheryl Langdon-Orr (CLO):Thx Sara and everyone... good call ... talk again soon... by for now

Avri Doria: yes safe to end. thanks

Jeff Neuman: The other item I would like to get are the pros and cons identified by the Contracted Parties at the GDD Summitt

Katrin Ohlmer 2:thank you everyone

Laura Watkins: Thanks

Cheryl Langdon-Orr (CLO):yup

Kurt Pritz:good job Sara

Vanda:buy all

Jeff Neuman:Can we please track those down. I know we did those on flip charts at the GDD Summit Steve Chan:@Jeff, yes, i can get those from GDD staff

Steve Chan:or, i will try that is