

# **ADOBE CONNECT CHAT TRANSCRIPT CCTRT SAFEGUARDS & TRUST MEETING #20 20 SEPTEMBER 2016**

Alice Jansen: Welcome to the Safeguards & Trust call #20!

Fabro Steibel: Sorry, got disconnectd

Jonathan Zuck: disconnected . microphone please?

Carlos Raul: got disconnected again

Alice Jansen: All - it appears we have just experienced a major Adobe Connect failure Apologies for the inconvenience. We are flagging this for our IT Team.

Carlos Raul: feel like Kavous today.....

David Taylor: I have to drop off now, apologies as I have a conflicting client call now.

Jonathan Zuck: I don't have microphone

Alice Jansen: microphone enabled

Jonathan Zuck: yep

Jonathan Zuck: Agreed

Gao: I many lose the connection if I get up and try to do audio.

Gao: BUt my update is as follows:

Gao: I have had started discussions with Carlos. Started the draft Discussion paper on Consumer Confidence. The hardest part is always starting. My thought at this point is that Consumer confidence is a function of perceived safety, perceived value, perceived risk of using the new gTLDs (in contrast with legacy). So building blocks built so far, and hoping I am on the right track. Shared with my team, and reviewing.

Calvin Browne: I'm going to have to leave shortly, unfortunately.

Gao: paper on Overall consumer trust in the DNS with Jamie: That I have to be honest and say I have not started yet but have read some documents (the paper shared by David and also on our reading list), and will be working on getting the thoughts down onto the Discussion Paper. Overall consumer trust is largely a function of the increase or decrease of transactions online, general perceived safety online, sharing personal data online in general before the new gTLDs and after.

Eleeza Agopian: Yes, Laureen, that's right. We have questions on PICs.

Eleeza Agopian: And the applicants' intent in incorporating them.

Drew: DNS abuse definition discussion: [https://urldefense.proofpoint.com/v2/url?u=http-3A\\_www.securityskeptic.com\\_2016\\_02\\_lending-2Dclarity-2Dto-2Dsecurity-2Drisk-2Ddefinitions-2Dfor-2Dicann-2Dcommunity-2Dand-2Dbeyond.html&d=DQMFaQ&c=FmY1u3PJP6wrcrwlI3mSVzgfkbPSS6sJms7xcl4I5cM&r=SJGQHNGRvW0KUreOaJtHqH\\_DfbTs0UD8u1PJcUIP0890bCupVts7J7FmO-XcYlgL&m=vFIMTW9EsKIk40YNHI7MRnklhdD-hoDBvcMreNA\\_NI&s=pOOm5P5\\_RFIDH74So1qhxxPp2jCWLPEilxsgRcEK98M&e=](https://urldefense.proofpoint.com/v2/url?u=http-3A_www.securityskeptic.com_2016_02_lending-2Dclarity-2Dto-2Dsecurity-2Drisk-2Ddefinitions-2Dfor-2Dicann-2Dcommunity-2Dand-2Dbeyond.html&d=DQMFaQ&c=FmY1u3PJP6wrcrwlI3mSVzgfkbPSS6sJms7xcl4I5cM&r=SJGQHNGRvW0KUreOaJtHqH_DfbTs0UD8u1PJcUIP0890bCupVts7J7FmO-XcYlgL&m=vFIMTW9EsKIk40YNHI7MRnklhdD-hoDBvcMreNA_NI&s=pOOm5P5_RFIDH74So1qhxxPp2jCWLPEilxsgRcEK98M&e=)

Fabro Steibel: sure

Pamela Smith: Fabro, I have enabled a mic for you

Fabro Steibel: I don't have mic not sure what happens

Fabro Steibel: I do now!

Gao: I cannot talk where I am. But have posted my update above.

Gao: Thanks Laureen.

Fabro Steibel: all ok by me

Fabro Steibel: thank you!

Gao: thanks

Gao: bye