CCWG-Accountability Work Stream 2
ICANN Ombuds

Meeting #2

16 August 2016

Rapporteur: Sébastien Bachollet

ICANN

Agenda Meeting #2 Ombuds

1. Call Admin and Roll Call / Apologies (2 min Staff)

2. Welcome – Opening Remarks – Meeting schedule (3 min SBT)

3. Action items Call #1 DT Ombudsman (10 min SBT and all)

4. Discuss our work plan [short and medium term] (15 min)

5. Next Meeting (5 min)

6. AOB (5 min)

Subgroup Time Slots

Day			WS2-Ombudsman
Monday	August 8, 2016	#01	**Omb-WS2 05:00 UTC**
Tuesday	August 16, 2016	#02	**Omb-WS2 13:00 UTC**
Monday	August 22, 2016	#03	**Omb-WS2 19:00 UTC**
Monday	August 29, 2016	#04	**Omb-WS2 05:00 UTC**
Tuesday	September 6, 2016	#05	**Omb-WS2 13:00 UTC**
Monday	September 12, 2016	#06	**Omb-WS2 19:00 UTC**
Monday	September 19, 2016	#07	**Omb-WS2 05:00 UTC**
Monday	September 26, 2016	#08	**Omb-WS2 13:00 UTC**
Monday	October 3, 2016	#09	**Omb-WS2 19:00 UTC**
Monday	October 10, 2016	#10	**Omb-WS2 05:00 UTC**
Monday	October 17, 2016	#11	**Omb-WS2 13:00 UTC**
Monday	October 24, 2016	#12	**Omb-WS2 19:00 UTC**
Wednesday	November 2, 2016		**CCWG**
Thursday	November 3, 2016		
Friday	November 4, 2016		
Saturday	November 5, 2016		**ICANN 57**
Sunday	November 6, 2016		**03-09 November 2016**
Monday	November 7, 2016		**Hyderabad**
Tuesday	November 8, 2016		
Wednesday	November 9, 2016		

12 participants + Staff

CCWG-Accountability
Work Stream 2

Ombuds
ICANN

WS2 "Ombudsman" Drafting Team Tasks

- **To be considered by the WS2 "Ombudsman" DT**
  - Timeline for adoption?
    - By Copenhagen (March 2017)
    - By Johannesburg (June 2017)
  - Are we talking about Ombudsman or Office of the Ombudsman?
  - Evaluate the current Ombudsman charter and operations against industry best practices
    - Ombudsman Framework (April 2009)
  - Recommend any changes necessary to ensure that the ICANN Ombudsman has the tools, independence, and authority needed to be an effective voice for ICANN stakeholders
    - Term of the ombudsman
    - True independence in a role that is subject to Board renewal
  - Any additional role for the Ombudsman
  - How the new role of the Ombudsman would interact with other mechanisms, to avoid duplication and optimize effectiveness?
  - Any advice to the future ICANN Ombudsman?

Action Items from #1

- Ombudsman vs **Ombuds**
- Ombuds vs **Office of the Ombuds**
- Timeline: to discuss again
  - No consensus
- Coordination with other DT: candidates?
- Stress Tests vs Ombuds (CLO)
- Research of other industry best practices
  - (in addition of the IOA)
- Who would be willing to take on producing an evaluation the current Ombuds charter and operations against industry best practices?

- Dependencies between sub-groups
  - Thomas Rickert: the co-chairs in cooperation with the rapporteurs will closely monitor this to avoid any conflict on dependencies. this subject should be covered at each plenary meeting.

  - Sebastien Bachollet: I would propose to go a little further - I would ask all groups to identify any inter-dependencies with other groups early and advise those groups. This would help lessen potential conflicts.

  - Thomas Rickert: would ask rapporteurs to update the co-chairs on this in two weeks.

WS2 Coordination

1. ☑ **Diversity** (Sébastien Bachollet)
2. ☑ **Human Rights** (Raoul Plommer)
3. ☑ **Jurisdiction** (Farzaneh Badii)
4. ☑ **SO/AC Accountability** (Cheryl Langdon-Orr)
5. ☑ **Staff Accountability** (Avri Doria)
6. ☑ **Transparency** (Michael Karanicolas)
7. ☐ **Reviewing CEP** (Edward Morris TBD)
8. ☑ **Guidelines stand. conduct** (Karel Douglas)
9. ☐ **IRP "Phase 2"** (Robin Gross TBD)
10. ☑ **ICANN Ombuds**

- ## Stress Tests vs Ombuds (CLO)
  - When?

Evaluation (1/2)

- Evaluate the current Ombudsman charter and operations against industry best practices
    - Ombudsman Framework (April 2009)
- International Ombuds Association
    - http://www.ombudsassociation.org/About-Us/IOA-Standards-of-Practice-IOA-Best-Practices.aspx
    - http://www.ombudsassociation.org/IOA_Main/media/SiteFiles/IOA_Best_Practices_Version3_1013090.pdf

- The work can be split between the following items
  - Independence
  - Neutrality and impartiality
  - Confidentiality
  - Informality and other standards

Recommendation

- Recommend any changes necessary to ensure that the ICANN Ombudsman has the tools, independence, and authority needed to be an effective voice for ICANN stakeholders
  - Term of the ombudsman
  - True independence in a role that is subject to Board renewal

Additional role

- Any additional role for the Ombudsman

- How the new role of the Ombudsman would interact with other mechanisms, to avoid duplication and optimize effectiveness?

- Any advice to the future ICANN Ombudsman?

- Monday August 22, 2016 19:00 UTC
- Single topic meeting
- **Presentation by the past and current ICANN Ombuds**

- Any questions to be given to the speakers before the call?

AOB