S&T Discussion Paper Topics

L suggest at some point to look at METRICS available in ICANN. Of the recommended 66 IAG-CCT metrics, 44 are related to Trust issues. But so far ICANN is reporting only 9 of the 44 Trust metrics (of which 60% are reported to be important-available). Those 9 metrics are basically Chapter V. Compliance Metrics plus the Global Survey according to the Annex 2 of the Final recommendations on metrics from 26 September 2014. At least those reported 9 metrics should be valuable for the paper topics related to them

DNS Abuse

1. Is there more or less DNS abuse in the new gTLDs? Drew (lead), Fabro, Calvin

III. Law		
nforcement/Domain buse Metrics		
1.11	<u>IP claims</u>	
1.13	reported data security breaches	
<u>1.14</u>	<u>Takedowns</u>	
1.15	spam in new gTLDs	
1.16	<u>fraudulent transactions</u>	
<u>1.17</u>	phishing	
<u>1.18</u>	botnets and malware	
<u>1.19</u>	jdentity fraud	
<u>6.2</u>	complaints to LEAs	

Impact of Safeguards & PICs

- Technical Category/DNS Abuse
- 1. Have the safeguards been fully implemented?Laureen (lead), Carlos, Calvin
- 2. Did the safeguards help to prevent DNS abuse? Drew (lead), Fabro, Calvin
- 3. Have new gTLD registry operators complied with the safeguards? Fabro (lead), Carlton, David
- Specification 11

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- 1. How was Specification 11 implemented by new gTLD registry operators? Laureen (lead), Carlos, Calvin
- 2. Did the use of PICs help prevent DNS abuse? Drew (lead), Carlos, Gao, Fabro
- Rights Protection Mechanisms
- 3. How are RPMs for new gTLDs different from those for legacy gTLDs? Carlton (lead), Jamie, Fabro
- 4. Have the new dispute resolution processes reduced trademark infringement? David (lead), Jamie, Carlos

Reported	V. Compliance Metrics		
TRUE	1.6	Breach notices issued to Registry operators	
TRUE	<u>1.7</u>	Breach notices issued to Registrars	
TRUE	<u>1.8</u>	Registry and Registrar complaints filed in Internic	
FALSE	1.9	<u>UDRP-URS complaints</u>	
FALSE	1.10	UDRP- URS decisions against registrants	
FALSE	1.12	Decisions against Registry Operators from RRDRP	
TRUE	1.20	WHOIS complaints	
TRUE	4.5	Complaints improper use of domains	
TRUE	<u>8.1</u>	Confusion and misunderstanding	
TRUE	<u>8.3</u>	<u>Complaints related to PICs</u>	
TRUE	<u>8.4</u>	<u>lost dispute resolution for PICs</u>	

Consumer End User Behavior

- 1. Are consumers aware of new gTLDs? Carlton (lead), Gao, Calvin
- 2. Do consumers trust new gTLDs? Laureen (lead), Gao, Carlos

1.4 Consumer Trust Survey 4.1 success in reaching intended information supplier 4.2 Landing unintended destinations 4.3 defence: multiple domains for same destination	VI. Global C. Survey		l
4.2 Landing unintended destinations	<u>1.4</u>	<u>Consumer Trust Survey</u>	
	<u>4.1</u>	success in reaching intended information supplier	1
4.3 defence: multiple domains for same destination	<u>4.2</u>	Landing unintended destinations	-
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<u>5.1</u>	domain names vs search engines		Formatted	
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Effectiveness	of Procedures to Enforce Safeguards		Formatted	
	ew procedures effective in enforcing safegua	rdc2 David (load) Jamie Taureen	Formatted	
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Other IAG metric	s related to TRUST not yet reported by ICANN		Formatted	
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J. Technical Metrics			Formatted	
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<u>1.1</u>	<u>% DNS availability</u>		Formatted	
1.2	% Availability RDDS		Formatted	
<u>1.3</u>	% of SRS using EPP		Formatted	
1.5	% Uptime WHOIS		Formatted	
1.21	erros innew qTLD zones		Formatted	
4.4	Dead End (registered but no resolve)		Formatted	
<u>9.1</u>	software/browser can resolve new gTLDs		Formatted	
<u>9.2</u>	which require plug-ins		Formatted	
II. Registration Data			Formatted	
-	Growth in registrations in ccTLDs relative to gTLDs		Formatted	
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<u>7.1</u>	privacy policies		Formatted	
<u>7.2</u>	allocations policies		Formatted	
<u>7.3</u>	codes of conduct		Formatted	
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JV. DNSUse/Choice			Formatted	
<u>5.2</u>	Growth 3rd level domains in FB or Google		Formatted	
<u>5.3</u>	Growth QR codes		Formatted	
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VII. Qualitative Studies			Formatted	
VIII SQ GGI I SG			Formatted	
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1.22 Mission/Purpose according Q. 18 Application

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