

The ATLAS II Recommendations Implementation Report

Executive Summary

The [Second At-Large Summit \(ATLAS II\)](#) was held during the ICANN50 Public Meeting in June 2014 in London, with the representatives of 150 At-Large Structures (ALSes) from five regions in attendance. Prepared during a series of plenaries and workshops, the [ATLAS II Declaration](#) received endorsement from all attending ALSes and the At-Large Advisory Committee (ALAC) by acclamation, and was then presented to the ICANN Board. The Declaration proposes 43 Recommendations with four general themes/goals, requesting ICANN to: 1) improve the level of access to ICANN's multistakeholder processes for the global Internet community; 2) facilitate the collaboration from Internet end-users in policy development; 3) enhance the engagement of the diverse At-Large Community in ICANN; and 4) ensure that decisions are effectively made in the Public Interest, and must be accountable and transparent.

In August 2014, the [ATLAS II Implementation Taskforce](#) was established, with members consisting of organizers of the ATLAS II, drafters of the Declaration, and leaders in the At-Large Community. The Taskforce shepherded the process of transforming each Recommendation into concrete actions undertaken by At-Large assignees (e.g. At-Large Working Groups, ALAC members, RALO leaders) and transmitting them to ICANN Staff, ICANN Board, and other relevant parties for implementation. Although the IANA Stewardship Transition has largely occupied the attention of the At-Large Community over the past two years, the Taskforce led the coordination between the At-Large assignees and relevant ICANN parties, working on the implementation of the Recommendations via numerous teleconferences and face-to-face sessions. The ALAC also presented on the progress of the implementation to the ICANN Board in three ICANN public meetings.

At present, more than 80% (or 34) of the ATLAS II Recommendations have completed their implementation with significant progress made and/or milestones reached. The remaining 20% (or 9) of the ATLAS II Recommendations either are unsuitable for implementation, or require further clarification, consultation, and follow-up with relevant parties.

This implementation process has yielded concrete actions and tangible results in terms of enhancing outreach and lowering participation barriers in ICANN's multistakeholder processes, supporting users' involvement in policy activities, bringing various improvements to the At-Large Community, and strengthening ICANN's accountability mechanisms. It has also maintained the momentum of ATLAS II by mobilizing our global end user volunteers to work remotely together in various Working Groups and teams, bringing many voices to

continue engaging in and influencing ICANN. Such momentum and continued engagement are just as important as the implementation results themselves.

Endorsed by the ALAC, this ATLAS II Recommendation Implementation Report is the final deliverable of the Taskforce, which serves as a conclusion to the two-year endeavors post ATLAS II. The completion of the ATLAS II Recommendation implementation and the submission of this Report does not imply the end of their relevance. Quite the contrary, ATLAS II Recommendations have been deeply ingrained in the mission of the At-Large Community and incorporated in its ongoing activities to further the aforementioned goals in the Declaration. There is also a growing recognition that ICANN is behooved to move in the direction pointed by the ATLAS II output. Such recognition has been reflected in ICANN Staff departments' efforts and commitments in collaborating with the At-Large Community, fulfilling the requirements in the Recommendations, and ensuring that they have a lasting impact.

The tables below provide a snapshot of the ATLAS II Recommendation implementation status, as well as the At-Large assignees tasked to coordinate with ICANN Staff or ICANN Board for the implementation. They are grouped based on overarching themes. To learn more details about the action taken on each Recommendation and what to expect next, please refer to Appendix 2. To learn more about the At-Large assignees involved in the implementation process, please refer to Appendix 1.

Implementation Snapshot

- Completed** Recommendation has transformed into concrete actions undertaken by At-Large assignees and/or transmitted to relevant parties for implementation; significant progress has been made and milestone has been reached.
- In Progress** Recommendation has not yet transformed into concrete actions.
- Discarded** Recommendation is no longer valid or in scope.

I. Improve the level of access to ICANN's Multistakeholder processes for the global Internet community			
No.	Recommendation	Assignee(s)	Status
1	ICANN should continue to support outreach programmes that engage a broader audience, in order to reinforce participation from all stakeholders.	● Outreach & Engagement	Completed

2	ICANN should increase support (budget, staff) to programs having brought valuable members to the community.	<ul style="list-style-type: none"> ●Capacity Building ●Finance & Budget ●Outreach & Engagement 	Completed
4	ICANN should study the possibility of enhancing and increasing the role of Liaisons between its different Advisory Committees (ACs) and Supporting Organizations (SOs) to do away with the “silo culture”.	<ul style="list-style-type: none"> ●ALAC Leadership Team 	Completed
9	ICANN should open regional offices with a clear strategy, subject to a cost-benefit analysis, focusing on the areas where the access to the Internet is growing, and where such growth is more likely to occur.	<ul style="list-style-type: none"> ●ALAC 	Completed
10	The next evolution of language services must adopt further extension of live scribing for all meetings and generally extend the current interpretation and translation processes and make translation available in a timely manner.	<ul style="list-style-type: none"> ●Accessibility ●Technology 	Completed
11	ICANN must implement a range of services to facilitate access according to various criteria (gender; cultural diversity) and user needs (disabilities, etc.).	<ul style="list-style-type: none"> ●Accessibility ●Technology 	Completed
12	In collaboration with At-Large Structures (ALSes), ICANN should put in place campaigns to raise awareness and extend education programs across underrepresented regions.	<ul style="list-style-type: none"> ●Capacity Building ●Outreach & Engagement 	Completed
16	ICANN needs to improve their direct communications regardless of time zones.	<ul style="list-style-type: none"> ●ATLAS II Implementation ●ALAC Leadership Team 	Completed
17	ICANN needs to be sensitive to the fact that social media are blocked in certain countries and, in conjunction with technical bodies, promote credible alternatives.	<ul style="list-style-type: none"> ●Social Media ●Technology 	Completed
19	Eliminate barriers to participation and engagement with ICANN processes and practices.	<ul style="list-style-type: none"> ●ALS Criteria & Expectations ●Capacity Building ●Outreach & Engagement ●Technology 	Completed
21	Encourage public campaigns on using the Internet for education, information, creativity and empowerment.	<ul style="list-style-type: none"> ●Outreach & Engagement ●Social Media 	Discarded (out of scope)
22	Members of the general public should be able to participate in ICANN on an issue-by-issue basis. Information on the ICANN website should, where practical, be in clear and non-technical language.	<ul style="list-style-type: none"> ●Social Media 	Completed

32	ICANN should ensure that all acronyms, terminology in its materials are clearly defined in simpler terms.	●ALAC Members	Completed
38	ICANN should ensure that its Beginner Guides are easily accessible.	●Capacity Building ●Outreach & Engagement	Completed
40	ICANN should offer a process similar to the Community Regional Outreach & Engagement Pilot Program (CROPP), but applicable to short lead-time budget requests not related to travel.	●Finance & Budget ●Outreach & Engagement	In Progress

II. Facilitate the collaboration from Internet end-users in policy development

No.	Recommendation	Assignee(s)	Status
18	Support end-users to take part in policy development.	●ALS Criteria & Expectations ●Capacity Building	Completed
26	Current policy management processes within ICANN are insufficient. ICANN must implement a workable Policy Management Process System, available for use across the SO/ACs, in order to: <ul style="list-style-type: none"> • enhance Knowledge Management, • improve the effectiveness of all ICANN volunteer communities, • improve cross-community policy-specific activity, • enhance policy development metrics, • facilitate multilingual engagement, • create a taxonomy of policy categories, • provide policy development history as an aid for newcomers. 	●Capacity Building ●Social Media ●Technology	In Progress
30	For each Public Comment process, Supporting Organizations (SOs) and Advisory Committees (ACs) should be adequately resourced to produce impact statements.	●ALAC Members	Completed
31	ICANN and the ALAC should investigate the use of simple tools and methods to facilitate participation in public comments, and the use of crowdsourcing.	●RALO Chairs ●Social Media ●Technology	Completed

III. Enhance the engagement of the diverse At-Large Community in ICANN

No.	Recommendation	Assignee(s)	Status
8	The ALAC has the duty to keep track of action taken on all of the above recommendations.	●ATLAS II Implementation	Completed
28	The ALAC should work with all Regional At-Large Organizations (RALOs) and At-Large Structures (ALSes) to map the current expertise and interests in their membership, to identify Subject Matter Experts and facilitate policy communication.	●ALAC ●RALO Chairs	In Progress

29	The ALAC should implement an automated system for tracking topics of interest currently being discussed among the various Regional At-Large Organizations (RALOs), and accessible by everyone.	<ul style="list-style-type: none"> ●Capacity Building ●RALO Chairs ●Social Media ●Technology 	In Progress
33	The ALAC should arrange more At-Large Capacity Building Webinars.	<ul style="list-style-type: none"> ●ALAC Members ●Capacity Building 	Completed
35	The ICANN Board should hold a minimum of one conference call with the At-Large Community in between ICANN Public Meetings.	<ul style="list-style-type: none"> ●ALAC Members 	Completed
36	The At-Large Community should envisage conference calls with other Advisory Committees (ACs) and Supporting Organizations (SOs) in between ICANN public meetings to improve collaboration and engagement.	<ul style="list-style-type: none"> ●ALAC Liaisons ●ALAC Members 	Completed
37	Additional logistical support from ICANN is needed to improve the At-Large wiki.	<ul style="list-style-type: none"> ●Technology 	In Progress
41	The ALAC should work with the ICANN Board in seeking additional sources of funding for At-Large activities.	<ul style="list-style-type: none"> ●Finance & Budget 	In Progress
42	ICANN should enable annual face-to-face Regional At-Large Organization (RALO) assemblies, either at ICANN regional offices or in concert with regional events.	<ul style="list-style-type: none"> ●ALS Criteria & Expectations ●Finance & Budget ●RALO Chairs 	Completed
43	Regional At-Large Organizations (RALOs) should encourage their inactive At-Large Structure (ALS) representatives to comply with ALAC minimum participation requirements.	<ul style="list-style-type: none"> ●ALAC Members ●ALS Criteria & Expectations ●RALO Chairs 	Completed

IV. Ensure that decisions are effectively made in the Public Interest, and must be accountable and transparent

No	Recommendation	Assignee(s)	Status
3	ICANN should continue to shape an accountability model reaching not only Board members but all parts of the ICANN community, in order to develop a more transparent and productive environment.	<ul style="list-style-type: none"> ●ICANN Evolution 	Completed
5	ICANN should examine how best to ensure that end-users remain at the heart of the accountability process in all aspects pertaining to the transition of stewardship of the IANA function.	<ul style="list-style-type: none"> ●ICANN Evolution 	Completed
6	ICANN's Multistakeholder Model (MSM) should serve as the reference in encouraging all participants (individuals or parties) to declare and update existing or potential conflicts-of-interest, each time a vote takes place or consensus is sought.	<ul style="list-style-type: none"> ●ICANN Evolution 	Completed

7	A periodic review of ICANN's Multistakeholder Model (MSM) should be performed to ensure that the processes and the composition of ICANN's constituent parts adequately address the relevant decision-making requirements in the Corporation.	● ICANN Evolution	In Progress
13	ICANN should review the overall balance of stakeholder representation to ensure that appropriate consideration is given to all views, proportionally to their scope and relevance.	● ICANN Evolution	In Progress
14	ICANN should adjust its contractual framework to minimize conflict between its requirements and relevant national laws.	● ICANN Evolution	Completed
15	ICANN should examine the possibility of modifying its legal structure befitting a truly global organization, and examine appropriate legal and organizational solutions.	● ICANN Evolution	Completed
20	Input the user perspective, wherever necessary, to advance accountability, transparency and policy development within ICANN.	● ICANN Evolution	Completed
23	The roles and jurisdiction of the Ombudsman should be expanded. The ICANN website should provide a clear and simple way for the public to make complaints.	● ICANN Evolution ● Social Media	Completed
24	Both the areas of the Ombudsman and the Contractual Compliance Department should report regularly on the complaints they received, resolved, pending resolution and actions taken to address issues raised by unresolved complaints.	● Social Media	Completed
25	To enhance ICANN's community effort on building a culture of Transparency and Accountability, as called for in the recommendations of the Second Accountability and Transparency Review Team (ATR2), oversight of the Board's decisions now requires an effective mechanism of checks and balances, capable of providing true multi-stakeholder oversight and effective remedies.	● ICANN Evolution	Completed
27	The Board must implement the Second Accountability and Transparency Review Team (ATR2) Recommendation 9.1, regarding Formal Advice from Advisory Committees.	● ALAC Members	Completed
34	In collaboration with the global Internet user community, the ALAC shall reiterate the link between the fundamental rights of Internet users, and the Public Interest.	● ALAC Members	Completed
39	ICANN should encourage "open data" best practices that foster re-use of the information by any third party.	● Technology	Completed

APPENDIX 1: Assignee Details

Assignee	Details
Accessibility	Cross Community Committee on Accessibility
ALAC Leadership Team (ALT)	Alan Greenberg (ALAC Chair) , Tijani Ben Jemaa (ALAC Vice Chair) , Leon Sanchez (ALAC Vice Chair) , Holly Raiche (ALT Member) , Sandra Hoferichter (ALT Member) , Julie Hammer (SSAC Liaison) , Olivier Crépin-Leblond (GNSO Liaison) , Maureen Hilyard (ccNSO Liaison) , Yrjö Länsipuro (GAC Liaison)
ALAC Liaisons	Julie Hammer (SSAC Liaison) , Olivier Crépin-Leblond (GNSO Liaison) , Maureen Hilyard (ccNSO Liaison) , Yrjö Länsipuro (GAC Liaison)
ALAC Members	At-Large Advisory Committee Members
ALS Criteria & Expectations	At-Large ALS Criteria and Expectations Taskforce
ATLAS II Implementation	ATLAS II Implementation Taskforce
Capacity Building	At-Large Capacity Building Working Group
Finance & Budget	ALAC Subcommittee on Finance and Budget
ICANN Evolution	At-Large ICANN Evolution Working Group
Outreach & Engagement	ALAC Subcommittee on Outreach & Engagement
RALO Chairs	Aziz Hilali (AFRALO Chair) , Satish Babu (APRALO Interim Chair) , Olivier Crépin-Leblond (EURALO Chair) , Humberto Carrasco (LACRALO Chair) , Glenn McKnight (NARALO Chair)
Social Media	At-Large Social Media Working Group
Technology	At-Large Technology Taskforce

APPENDIX 2: Implementation Details & Next Steps

ATLAS II Recommendation #1: ICANN should continue to support outreach programmes that engage a broader audience, in order to reinforce participation from all stakeholders. *[Status: Completed]*

Implementation Details

The At-Large Community, especially the ALAC Subcommittee on Outreach and Engagement, has closely collaborated with ICANN Staff departments in the creation, implementation, and refinement of outreach programs that aim to engage audience in various geographic regions.

These efforts include Global Stakeholder Engagement (GSE) Department's regional strategies, NextGen, Fellowship, and Mentorship programs under the Development and Public Responsibility Department (DPRD), and the Community Regional Outreach Pilot Program (CROPP).

As a direct beneficiary of those programs, the At-Large Community has seen a marked increase of accredited At-Large Structures (ALSes) in all regions, as well as the attendance of its teleconferences, webinars, briefings, and face-to-face meetings. Greater engagement has brought active participation and diverse views to the policy activities in ICANN.

Next Steps

The At-Large Community will continue collaborating with ICANN Staff to ensure the lasting success of those programs and will help develop future outreach programs and services.

ATLAS II Recommendation #2: ICANN should increase support (budget, staff) to programs having brought valuable members to the community. *[Status: Completed]*

Implementation Details

The At-Large Community has helped ICANN recognize the fundamental importance of the representation and participation of users in ICANN's multistakeholder model. At-Large Community assignees for implementing this recommendation have also played an active role in shaping ICANN programs that bring users to the Community.

Besides the programs mentioned in the [ATLAS II Recommendation #1](#), ICANN has strengthened the Leadership Training Program, Language Services, online courses, and remote participation to reach the engagement goal. The Global Stakeholder Engagement (GSE) Department has used At-Large Community's outreach calendar to track and join regional events that interest users; its synergy with the Regional At-Large Organizations (RALOs) has made the implementation of regional strategies possible. Recently, ICANN Finance Department has adopted the [At-Large proposal](#) to integrate the At-Large multiyear schedule of General Assemblies and Summits into ICANN's Five-Year Operating Plan.

As a result of this increased support, the At-Large Community has been better funded to engage more users in ICANN activities physically and remotely.

Next Steps

The At-Large Community will continue collaborating with ICANN Staff to ensure the lasting success of those programs and will help develop future outreach programs and services.

ATLAS II Recommendation #3: ICANN should continue to shape an accountability model reaching not only Board members but all parts of the ICANN community, in order to develop a more transparent and productive environment. *[Status: Completed]*

Implementation Details

At-Large Community members actively contributed to and effectively influenced the [Cross Community Working Group on Enhancing ICANN Accountability Work Stream 1 \(CCWG-Accountability WS1\)](#), which produced a set of enhancements to ICANN's accountability mechanisms that must be in place within the time frame of the IANA Stewardship Transition. Establishing an Empowered Community (EC), which would make the ICANN Board more accountable, is one of the final recommendations. Specifically, the EC will have the ability to 1) appoint and remove Board members and to recall the entire ICANN Board, 2) exercise oversight with respect to key ICANN Board decisions, and 3) approve amendments to ICANN's "Fundamental Bylaws". The WS1 [proposal](#) has been approved by the ICANN community and the National Telecommunications and Information Administration (NTIA). The implementation of the recommendations is completed, and the ALAC is formal participant in the EC. In addition, the Board has also put in place [measures](#) to increase the transparency of their work processes, including publishing Board meeting transcripts.

Focusing on addressing broader accountability [topics](#) that extend beyond the IANA Stewardship Transition, the [CCWG-Accountability WS2](#) would propose further enhancements

to a number of designated mechanisms, including the accountability of Supporting Organizations (SOs) and Advisory Committees (ACs), Staff accountability, and improving ICANN's transparency. At-Large members have been leaders and/or active participants in different SubGroups in WS2.

Next Steps

The At-Large Community will continue engaging in the CCWG-Accountability WS2 to help shape the accountability model reaching all parts of the ICANN community. Seasoned At-Large leaders will encourage more At-Large members to participate proactively and make greater impact.

ATLAS II Recommendation #4: ICANN should study the possibility of enhancing and increasing the role of Liaisons between its different Advisory Committees (ACs) and Supporting Organizations (SOs) to do away with the “silo culture”. *[Status: Completed]*

Implementation Details

The At-Large Community has led the efforts of breaking down the “silo culture” in ICANN and bridging the gap between different stakeholder groups in ICANN.

Besides its liaisons to the Country Code Names Supporting Organization (ccNSO), Generic Names Supporting Organization (GNSO), and Security and Stability Advisory Committee (SSAC), the ALAC has recently appointed a liaison to the Governmental Advisory Committee (GAC). The ALAC has chartered major cross community working groups and initiated a few, such as the Cross Community Committee on Accessibility. Several Regional At-Large Organizations (RALOs) have established a Memorandum of Understanding with Regional Internet Registries (RIRs). The At-Large Community has also actively participated in Staff-led programs and groups, such as the Civil Society Engagement Program and the Competition, Consumer Trust, and Consumer Choice Review Team (CCT-RT).

These efforts have improved At-Large Community members' understanding of and communications with other stakeholder groups, making At-Large a constructive voice in policy making at ICANN.

Next Steps

To continue this effort, more RALOs will harmonize relationship and establish formal linkage with RIRs. Seasoned At-Large Community leaders will also encourage more members to

participate in GNSO Policy Development Process (PDP) Working Groups and in the Global Policy Development Process (gPDP) of the RIRs.

ATLAS II Recommendation #5: ICANN should examine how best to ensure that end-users remain at the heart of the accountability process in all aspects pertaining to the transition of stewardship of the IANA function. [Status: Completed]

Implementation Details

The At-Large Community has played a vital role in all aspects pertaining to the transition of the IANA Stewardship, contributing valuable end user input. The ALAC is a chartering organization of both the Cross Community Working Group to Develop an IANA Stewardship Transition (CWG-Stewardship) and the Cross Community Working Group on Enhancing ICANN Accountability (CCWG-Accountability). It also has representatives in the IANA Stewardship Transition Coordination Group (ICG). In those groups, At-Large Community appointees not only actively participated, but also often held Chair or Vice Chair positions in leading the work, shepherding the processes, and influencing the outcome.

The [IANA Stewardship Transition Proposal and Enhancing ICANN Accountability Recommendations](#) have been approved by the ICANN community and the National Telecommunications and Information Administration (NTIA). In the post transition implementation, the ALAC is a formal participant in the Empowered Community (EC), which would empower end users to hold ICANN Board accountable. An ALAC Liaison is involved in the operational oversight, previously performed by the NTIA and will then performed by the Customer Standing Committee (CSC), as it relates to the monitoring of ICANN's performance of the IANA naming functions. The ALAC will also appoint representatives to the IANA Functions Review Process as per proposal's requirements.

Focusing on addressing broader accountability [topics](#) that extend beyond the IANA Stewardship Transition, the CCWG-Accountability Work Stream 2 (WS2) would propose further enhancements to a number of designated accountability mechanisms. At-Large members have also been leaders and/or active participants in different SubGroups in WS2.

Next Steps

The At-Large Community, particularly the ALAC, will continue playing its critical role in the post transition implementation and the engagement in the CCWG-Accountability WS2. Seasoned At-Large leaders will encourage more At-Large members to participate proactively and make greater impact.

ATLAS II Recommendation #6: ICANN's Multistakeholder Model (MSM) should serve as the reference in encouraging all participants (individuals or parties) to declare and update existing or potential conflicts-of-interest, each time a vote takes place or consensus is sought. *[Status: Completed]*

Implementation Details

The At-Large Community has an established practice for members to declare and update existing or potential conflicts-of-interest via the online [Statement of Interest \(SOI\)](#) form. In particular, before and after an ALAC or Regional At-Large Organization (RALO) election or selection, relevant At-Large members are required to update their SOIs. ALAC members, ALAC liaisons, and RALO leaders are also requested to update their SOIs immediately following every Annual General Meeting.

Such practice also exists in other ICANN groups but varies somewhat, depending on their rules and work procedures. For example, Generic Names Supporting Organization (GNSO) working groups require every member to fill out a SOI as a prerequisite for membership; GNSO Council members must state any changes to their SOIs at the beginning of every Council meeting.

However, there is a limitation to expand or streamline such practice in all Supporting Organizations (SOs) and Advisory Committees (ACs) due to their structural or operational differences. They need to develop their own workable, enforceable mechanism to ensure that members declare and update conflicts-of-interest regularly and on a timely manner.

Next Steps

The At-Large Community will continue improving its mechanism for members to declare and update conflicts-of-interest. The ALAC will follow the GNSO's example and require ALAC members and liaisons to state any changes to their SOIs at the beginning of every ALAC monthly teleconference.

ATLAS II Recommendation #7: A periodic review of ICANN's Multistakeholder Model (MSM) should be performed to ensure that the processes and the composition of ICANN's constituent parts adequately address the relevant decision-making requirements in the Corporation. *[Status: In Progress]*

Implementation Details

Periodic Organizational Reviews are performed by independent examiners for each of ICANN's Supporting Organizations (SOs), Advisory Committees (ACs) (excluding the Governmental Advisory Committee - GAC), the Nominating Committee, Board of Directors, and the Technical Liaison Group (TLG). These reviews are meant to determine whether the organization has a continuing purpose in the ICANN structure, and if so, whether any change in structure or operations is desirable to improve its effectiveness.

However, there does not seem to be a periodic review of the overall composition and balance of ICANN's stakeholder groups.

While the Cross Community Working Group on Enhancing ICANN Accountability Work Stream 2 (CCWG-Accountability WS2) has a SubGroup that addresses the SO/AC Accountability issues, evaluating the composition of ICANN's constituent parts is not within the scope of its work.

Next Steps

In the ALAC teleconferences post ICANN57, the ALAC will review a draft position paper/proposal requesting the ICANN Board to consider initiating a periodic review of the MSM to evaluate the overall composition and balance of stakeholder representation in relations to their decision-making requirements in ICANN.

ATLAS II Recommendation #8: The ALAC has the duty to keep track of action taken on all of the above recommendations. [Status: Completed]

Implementation Details

The ATLAS II Implementation Taskforce has handled this assignment on behalf of the ALAC. Via teleconferences and mailing list exchanges, the Taskforce addressed each recommendation, relayed tasks to assignees, and reviewed their completion status.

This ATLAS II Recommendation Implementation Report is the final deliverable of the Taskforce, which details the actions taken on all ATLAS II recommendations.

Next Steps

In the short and medium term, the Independent Review of the At-Large Community will evaluate the implementation of ATLAS II recommendations, many of which have implication on the organization effectiveness of the At-Large Community. In the long term, the third At-Large Summit will further evaluate these recommendations and understand how they have impacted ICANN, the organization, and the broader ICANN community.

ATLAS II Recommendation #9: ICANN should open regional offices with a clear strategy, subject to a cost-benefit analysis, focusing on the areas where the access to the Internet is growing, and where such growth is more likely to occur. *[Status: Completed]*

Implementation Details

The At-Large Community has championed ICANN Staff efforts of opening regional offices to enhance engagement.

Following a strategic vision, ICANN has established stable presence in all five geographic regions, especially in growth markets, by building hubs in Los Angeles, Istanbul, and Singapore, as well as engagement centers in Beijing, Brussels, Geneva, Montevideo, Nairobi, Seoul, and Washington DC.

These regional offices have significantly increased ICANN's involvement in regional Internet events. They have also enabled greater collaboration between ICANN Staff and local At-Large Structures (ALSes). This has been reflected on ALSes' participation in ICANN's Internationalized Domain Names (IDN) Root Zone Label Generation Rules (LGR) integration panels, as well as the implementation of the regional strategies devised by ICANN's Global Stakeholder Engagement (GSE) Department, with components including capacity building webinars and language localization projects.

Next Steps

ALSes will continue engaging with ICANN regional offices to explore various forms of collaboration.

ATLAS II Recommendation #10: The next evolution of language services must adopt further extension of live scribing for all meetings and generally extend the current interpretation and translation processes and make translation available in a timely manner. *[Status: Completed]*

Implementation Details

Having helped ICANN realize the fundamental importance of inclusion and diversity, the At-Large Community has played a key role in accelerating the evolution of ICANN's Language Services.

At-Large Community members have researched and tested various captioning and translation tools, and this effort has resulted in the successful implementation of live captioning services during its teleconferences in Fiscal Year 2016 (FY16). This service has been extended in FY17. Collaborating with the Language Services Team, the At-Large Community is also exemplary in offering a wide array of interpretation options during its teleconferences and providing translations of policy advice statements. The Language Services Team have been strengthened in recent years, enjoying the growing demand of its services and the increased resources and budget allocation. As a result, there has been a much faster turnaround for its translation and transcription deliverables.

The aforementioned efforts have facilitated the participation for non-English speakers and people with disabilities and special needs in ICANN activities.

Next Steps

The At-Large Community would like to see ICANN's Language Service Team continue to grow, strengthening and improving the quality and efficiency of its services. Specifically, the ALAC will request ICANN to provide captioning services to more teleconferences and face-to-face meetings.

ATLAS II Recommendation #11: ICANN must implement a range of services to facilitate access according to various criteria (gender; cultural diversity) and user needs (disabilities, etc). [Status: Completed]

Implementation Details

Having helped ICANN realize the fundamental importance of inclusion and diversity, the At-Large Community has played a key role in the implementation of ICANN's programs and services to embrace communities that have historically suffered from barriers to access.

At-Large Community members have researched and tested various captioning and translation tools, and this effort has resulted in the successful implementation of live captioning services during its teleconferences in Fiscal Year (FY) 16. This service will be

extended in FY17. Addressing the digital divide throughout the native population in North America, an At-Large Community pilot project has selected two student ambassadors from the Indian Country in the US, accompanied by two adult coaches, to ICANN57 to advocate for the rights of tribal communities in Internet policymaking. Spearheaded by the At-Large Community, the Cross Community Committee on Accessibility has been established for the wider ICANN community to collaborate with Staff departments in identifying web accessibility issues, raising awareness of those issues, and improving accessibility as a continued effort.

These efforts have facilitated the participation for non-English speakers, underserved communities, and people with disabilities and special needs in ICANN activities.

Next Steps

The At-Large Community will continue collaborating with ICANN Staff to raise accessibility awareness, ensure the lasting success of existing programs and services, and help develop future programs and services for accessibility improvements.

ATLAS II Recommendation #12: In collaboration with At-Large Structures (ALSes), ICANN should put in place campaigns to raise awareness and extend education programs across underrepresented regions. [Status: Completed]

Implementation Details

At-Large Community assignees have closely collaborated with ICANN Staff departments in the creation, implementation, and refinement of campaigns and education programs that target audience in underrepresented regions.

The ICANN Global Stakeholder Engagement (GSE) Department has created and implemented regional strategies in close coordination with Regional At-Large Organizations (RALOs) and in sync with RALO outreach strategies. These efforts resulted in the successful roll out of regional capacity building webinar series, notably in the Asian, Australasian and Pacific Islands region and the Latin American and Caribbean Islands region. Other examples include the DNS entrepreneurship center in Africa and a school of Internet Governance in the Middle East. The NextGen, Fellowship, and Mentorship programs under the Development and Public Responsibility Department (DPRD) have also provided opportunities for people in underrepresented regions to learn and experience ICANN. In addition, ICANN has strongly supported At-Large Community's outreach activities during ICANN meetings and fulfilled

many Community Regional Outreach Pilot Program (CROPP) and special budget requests to reach the outreach goal.

As a direct beneficiary of those programs, the At-Large community has seen a marked increase of accredited ALSes in all regions, as well as the attendance of its teleconferences, webinars, briefings, and face-to-face meetings. Greater engagement has brought active participation and diverse views to the policy activities in ICANN.

Next Steps

The At-Large Community will continue collaborating with ICANN Staff to ensure the lasting success of existing campaigns and programs and will help develop future ones. The At-Large Community would also like to see metrics developed to track and measure the effectiveness of those efforts.

ATLAS II Recommendation #13: ICANN should review the overall balance of stakeholder representation to ensure that appropriate consideration is given to all views, proportionally to their scope and relevance. *[Status: In Progress]*

Implementation Details

Periodic Organizational Reviews are performed by independent examiners for each of ICANN's Supporting Organizations (SOs), Advisory Committees (ACs) (excluding the Governmental Advisory Committee - GAC), the Nominating Committee, Board of Directors, and the Technical Liaison Group (TLG). These reviews are meant to determine whether the organization has a continuing purpose in the ICANN structure, and if so, whether any change in structure or operations is desirable to improve its effectiveness.

However, there does not seem to be a periodic review of the overall composition and balance of ICANN's stakeholder groups.

While the Cross Community Working Group on Enhancing ICANN Accountability Work Stream 2 (CCWG-Accountability WS2) has a SubGroup that addresses the SO/AC Accountability issues, evaluating the composition of ICANN's constituent parts is not within the scope of its work.

Next Steps

In the ALAC teleconferences post ICANN57, the ALAC will review a draft position paper/proposal requesting the ICANN Board to consider initiating a periodic review of the MSM to evaluate the overall composition and balance of ICANN stakeholder representation, ensuring that appropriate consideration is given to all views, proportionally to their scope and relevance.

ATLAS II Recommendation #14: ICANN should adjust its contractual framework to minimize conflict between its requirements and relevant national laws. [Status: Completed]

Implementation Details

The At-Large Community has been keen on advising ICANN to systematically adjust its contractual framework and minimize the conflict between contractual requirements and national laws/regulations. For example, the ALAC is in the process of preparing a Statement that advises ICANN to improve the Registrar Data Retention Waiver Request process and to develop a preemptive solution that minimizes the legal, financial, and operational impact on non-US registrars.

At-Large members have also been actively contributing to the Cross Community Working Group on Enhancing ICANN Accountability Work Stream 2 (CCWG-Accountability WS2) Jurisdiction SubGroup. One of the [work areas](#) of the SubGroup is to address ICANN's relationships with the national jurisdictions for particular domestic issues (Country Code Top Level Domains - ccTLDs managers, protected names either for international institutions or country and other geographic names, national security, etc.), privacy, and freedom of expression.

Next Steps

The ALAC will submit the advice to the ICANN Board with regard to the Registrar Data Retention Waiver Request process. At-Large Community members will continue engaging in the CCWG-Accountability WS2 Jurisdiction SubGroup. Seasoned At-Large leaders will encourage more At-Large members to participate proactively and make greater impact.

ATLAS II Recommendation #15: ICANN should examine the possibility of modifying its legal structure befitting a truly global organization, and examine appropriate legal and organizational solutions. [Status: Completed]

Implementation Details

Jurisdiction is one of the most significant topics in the Cross Community Working Group on Enhancing ICANN Accountability Work Stream 2 (CCWG-Accountability WS2). At-large members have been actively contributing to the [work](#) of the Jurisdiction SubGroup. The primary jurisdiction issue being investigated is the process for the settlement of disputes within ICANN, involving the choice of jurisdiction and of the applicable laws, but not necessarily the location where ICANN is incorporated.

Next Steps

At-Large Community members will continue engaging in the CCWG-Accountability WS2 Jurisdiction SubGroup. Seasoned At-Large leaders will encourage more At-Large members to participate proactively and make greater impact.

ATLAS II Recommendation #16: ICANN needs to improve their direct communications regardless of time zones. [Status: Completed]

Implementation Details

The At-Large Community has made a firm commitment for the rotation of its teleconferences, webinars, and briefings to cater to participants in various time zones.

The ALAC also pushed ICANN to make time zone accommodation a priority in enhancing inclusion and diversity.

As a result, there has been an absolute increase of the rotation of teleconferences across ICANN, particularly in cross community working groups and webinars and briefings held by Staff departments.

Next Steps

The ALAC will maintain a watching brief on the rotation of teleconferences within ICANN and other improvements of communications across various time zones.

ATLAS II Recommendation #17: ICANN needs to be sensitive to the fact that social media are blocked in certain countries and, in conjunction with technical bodies, promote credible alternatives. [Status: Completed]

Implementation Details

ICANN is already aware that popular social media platforms such as Facebook, Twitter, and YouTube are blocked in certain countries. To address this issue, ICANN's Communications Department has made a conscious effort in establishing and managing credible alternatives in those countries for promoting ICANN's work. Examples include ICANN's Weibo blog, Wechat channel, and YouKu channel in mainland China.

The At-Large Community has contributed to this effort by researching and testing other social media tools. For instance, the At-Large Social Media Working Group discovered and shared with ICANN Staff SLACK (a cloud-based, team collaboration software)'s capability to integrate with Twitter and publish tweets in countries/territories that Twitter is blocked.

Next Steps

The At-Large Community will maintain a watching brief on ICANN's efforts of spreading its social media footprint to reach and communicate with users around the world as widely as possible.

ATLAS II Recommendation #18: Support end-users to take part in policy development. ***[Status: Completed]***

Implementation Details

The At-Large Community has closely collaborated with ICANN Staff in the various efforts to facilitate end users' participation in the policy activities at ICANN.

Both on its own and in collaboration with ICANN's Global Stakeholder Engagement (GSE) Department, the ALAC held a number of capacity building webinars on the policy activities and processes in different parts of the ICANN community. Targeting new At-Large Structure (ALS) representatives, Regional At-Large Organization (RALO) leaders, and ALAC members, face-to-face and remote onboarding programs provide newcomers information and guidance on engaging in the policy work in At-Large. In collaboration with the Development and Public Responsibility Department (DPRD), At-Large leaders have leveraged the Mentorship program to train newcomers to develop policy advice. The recently launched Document Development and Production Pilot Project (DDPPP) improves RALO members' understanding and participation in ICANN's public comment proceedings. On the new At-Large website, its policy pages organize ALAC advice based on topics and link out to further learning materials; the search capability of ALAC advice is also drastically improved. Furthermore, At-Large Staff also

provided more content support in drafting and editing position statements, briefing papers, and other policy documents.

These efforts have resulted in more substantive contributions from end users to mailing list discussions, teleconferences, and the advice development work of At-Large. These efforts have also generated more interests from users outside ICANN to get involved in At-Large.

Next Steps

The At-Large Community will continue engaging in the aforementioned programs and provide inputs to ensure their sustained development and improvement. The ALAC will also advocate for the incorporation of translation and interpretation in those programs, enhancing their reach to end users around the world.

ATLAS II Recommendation #19: Eliminate barriers to participation and engagement with ICANN processes and practices. *[Status: Completed]*

Implementation Details

The At-Large Community – especially the At-Large Capacity Building Working Group, ALAC Subcommittee on Outreach and Engagement, and the At-Large initiated Cross Community Committee on Accessibility – has closely collaborated with ICANN Staff departments in the creation, implementation, and refinement of outreach and engagement programs that aim to eliminate barriers to participation in ICANN. Many of those programs and initiatives have been mentioned in ATLAS II Recommendation #[1](#), [2](#), [4](#), [10](#), [11](#), [12](#), [16](#), and [18](#).

Among ICANN Staff, a coordination team has been established to make a concerted effort in implementing this recommendation. The team includes senior staff from the Policy Development Support, Global Stakeholder Engagement (GSE), Communications, Product Management, Meetings Team, Development and Public Responsibility Department (DPRD), and Global Domains Division (GDD).

Next Steps

The At-Large Community will maintain a watching brief on ICANN Staff's efforts in the elimination of participation barriers.

ATLAS II Recommendation #20: Input the user perspective, wherever necessary, to advance accountability, transparency and policy development within ICANN. [Status: Completed]

Implementation Details

The At-Large Community has played a vital role in the process of enhancing ICANN accountability, providing valuable end user input.

At-Large members contributed greatly to the Cross Community Working Group on Enhancing ICANN Accountability Work Stream 1 (CCWG-Accountability WS1) activities, which focused on accountability mechanisms that must be committed to within the time frame of the IANA Stewardship Transition. The ALAC is a chartering organization of CCWG-Accountability. Its appointees not only actively participated, but also often held Chair or Vice positions in leading the work, shepherding the processes, and influencing the outcome. The ALAC coordinated the action of its appointees through its ICANN Evolution Working Group by holding weekly calls with its stakeholder community. In the post transition implementation, the ALAC is a formal participant in the Empowered Community (EC), which empowers end users to hold ICANN Board accountable. At-Large members have continued their active engagement in the CCWG-Accountability WS2 activities, which focus on addressing broader accountability [topics](#) that extend beyond the IANA Stewardship Transition.

In addition, the current independent review of the At-Large Community is in progress evaluating the effectiveness of Regional At-Large Organizations (RALOs) and At-Large Structures (ALSes) in ICANN. As part of the Review outcome, the independent examiner will propose recommendations that help RALOs and ALSes improve their process of contributing input to advance accountability, transparency, and policy development within ICANN. Those recommendations should help ensure the sustained flow of and continuous engagement from end user volunteers in the work of At-Large. The At-Large ALS Criteria and Expectations Taskforce has also been reviewing the effectiveness of ALSes, and its work is complementary to the At-Large Review.

Next Steps

At-Large members will continue engaging in the At-Large Review and provide valuable input that facilitates the development of implementable recommendations for future improvements.

ATLAS II Recommendation #22: Members of the general public should be able to participate in ICANN on an issue-by-issue basis. Information on the ICANN website should, where practical, be in clear and non-technical language. [Status: Completed]

Implementation Details

The revamp of the At-Large Community [website](#) is a significant step in the right direction. It contains topic specific pages that not only explain ICANN policy issues in clear and non-technical language. They also illustrate their relevance to end users, At-Large Community's contributions, and ways to get involved in those issues. Visitors can also access further learning materials on those pages to gain more knowledge.

Beyond At-Large, ICANN's Communications Department, Policy Development Support Team, and other departments have been making great efforts to communicate with the general public about what ICANN does and facilitate their participation. Examples include the various improvements of ICANN public comment proceedings, such as the inclusion of background information, additional reference, and translation of documents. The public comment page on [icann.org](#) will soon go through an overhaul to become more user friendly. Other examples include topic-based microsites (e.g. [IANA transition and enhancing ICANN accountability, WHOIS](#)), [multimedia library](#) (contains infographics and videos which explain complex topics in simple and enticing language and form), [ICANN Learn online courses](#), [Frequently Asked Questions / Fact Sheet](#) about the IANA Stewardship Transition, and other programs and materials.

These efforts have resulted in a positive trend with regard to general public's interest in and understanding of ICANN, which is partly reflected in mainstream media coverage of ICANN.

Next Steps

At-Large members will continue providing input to ICANN Staff on improving the multimedia library, microsites, and other communications efforts targeting the general public.

ATLAS II Recommendation #23: The roles and jurisdiction of the Ombudsman should be expanded. The ICANN website should provide a clear and simple way for the public to make complaints. [Status: Completed]

Implementation Details

The enhancements to ICANN Ombudsman's role and function have been the subject of significant discussion throughout the enhancing ICANN accountability process. It is currently being examined within a [SubGroup](#) of the Cross Community Working Group on Enhancing ICANN Accountability Work Stream 2 (CCWG-Accountability WS2). At-large Members have not only actively participated in the SubGroup, but have also assumed the Rapporteur position in leading the work and shepherding the processes.

Once the community's recommendations on an updated scope and nature of the ICANN Ombudsman's role have been issued and considered by the Board, ICANN will put out a Call for Expressions of Interest, and conduct a global search for the next Ombudsman. Pending the conclusion of the community work, Herb Wayne has assumed the role of Ombudsman starting on 28 July 2016.

Furthermore, At-Large Community members took the initiative to contact former Ombudsman Chris LaHatte and ICANN's Product Management Team, and offered a number of suggestions to improve Ombudsman's blog and social media channels. ICANN recently revamped the Ombudsman's [microsite](#), incorporating clear messaging on the role of Ombudsman (e.g. infographic of the ICANN Expected Stands of Behavior) and simple instruction on how to make complaints. Herb Wayne has also maintained an active presence on Twitter and Facebook, making himself accessible to the ICANN community.

Next Steps

At-Large Community members will continue engaging in the CCWG-Accountability WS2 to help shape the roles and jurisdiction of the Ombudsman. Seasoned At-Large leaders will encourage more At-Large members to participate proactively and make greater impact.

ATLAS II Recommendation #24: Both the areas of the Ombudsman and the Contractual Compliance Department should report regularly on the complaints they received, resolved, pending resolution and actions taken to address issues raised by unresolved complaints. *[Status: Completed]*

Implementation Details

The At-Large Community is keen on holding ICANN's Contractual Compliance Department accountable by pushing for greater transparency and openness in reporting its activities. The ALAC held many constructive discussions with Senior Staff from the Department during ICANN meetings and teleconferences on those issues. These efforts have resulted in the Department's significant improvements in providing clear and consistent communication on

its activities. Its revamped [section](#) on icann.org not only includes clear messaging, infographics, and videos that explain what they do and how to make complaints. It also publishes and regularly updates annual, quarterly, monthly, and audit [reports](#), as well as detailed [metrics](#) on compliance and enforcement for a rolling 13 month period.

Due to the sensitive nature of the complaints that the ICANN Ombudsman receives and the legal limits on what can be reported on, the At-Large Community is satisfied with the current level of communications from the Ombudsman about his activities to the general public. Nevertheless, At-Large members took the initiative to contact former Ombudsman Chris LaHatte and ICANN's Product Management Team, and offered a number of suggestions to improve the Ombudsman's blog and social media channels.

ICANN recently revamped the Ombudsman's [microsite](#), incorporating clear messaging on the role of Ombudsman (e.g. infographic of the ICANN Expected Stands of Behavior) and simple instruction on how to make complaints. The newly appointed Ombudsman Herb Waye has also maintained an active presence on Twitter and Facebook, making himself accessible to the ICANN community.

In addition, At-Large members have been actively leading and/or participating in the Cross Community Working Group on Enhancing ICANN Accountability Work Stream 2 (CCWG-Accountability WS2) Ombudsman SubGroup. Recommendations proposed by the SubGroup would enhance the scope and nature of the ICANN Ombudsman's role, and may change the mechanism for the Ombudsman to report on complaints.

Next Steps

The At-Large Community will maintain a watching brief on Contractual Compliance performance metrics and reports, as well as the communication channels of the Ombudsman, ensuring the ongoing nature and the continuous improvements of these types of reporting for transparency purposes.

ATLAS II Recommendation #25: To enhance ICANN's community effort on building a culture of Transparency and Accountability, as called for in the recommendations of the Second Accountability and Transparency Review Team (ATRT2), oversight of the Board's decisions now requires an effective mechanism of checks and balances, capable of providing true multi-stakeholder oversight and effective remedies. *[Status: Completed]*

Implementation Details

At-Large Community members actively contributed to and effectively influenced the Cross Community Working Group on Enhancing ICANN Accountability Work Stream 1 (CCWG-Accountability WS1), which produced a set of enhancements to ICANN's accountability mechanisms that must be in place within the time frame of the IANA Stewardship Transition. Establishing an Empowered Community (EC), which would make the ICANN Board more accountable, is one of the final recommendations. Specifically, the EC will have the ability to 1) appoint and remove Board members and to recall the entire ICANN Board, 2) exercise oversight with respect to key ICANN Board decisions, and 3) approve amendments to ICANN's "Fundamental Bylaws". These mechanisms of checks and balances would provide a true multi-stakeholder oversight within ICANN. The WS1 [proposal](#) has been approved by the ICANN community and the National Telecommunications and Information Administration (NTIA). The implementation of the recommendations is completed, and the ALAC is a formal participant in the EC.

Next Steps

The ALAC, in consultation with the broader At-Large Community, will fully exercise its rights and powers within EC to help hold ICANN Board accountable and build a culture of transparency and accountability in ICANN.

ATLAS II Recommendation #26: Current policy management processes within ICANN are insufficient. ICANN must implement a workable Policy Management Process System, available for use across the SO/ACs, in order to: enhance Knowledge Management; improve the effectiveness of all ICANN volunteer communities; improve cross-community policy-specific activity; enhance policy development metrics; facilitate multilingual engagement; create a taxonomy of policy categories; provide policy development history as an aid for newcomers. [Status: In Progress]

Implementation Details

Progress has been made incrementally to address parts of the recommendation, especially as reflected in the At-Large website revamp.

Regarding taxonomy development, the new At-Large website has implemented a taxonomy of 18 policy topics to automatically tag, organize, enable the search, and improve the navigation of [ALAC policy advice statements and other At-Large documents](#). This taxonomy list expands on the taxonomy used to categorize ICANN public comment proceedings. The Governmental Advisory Committee (GAC) has referenced the At-Large taxonomy and adopted a similar list to categorize the GAC Advice in their new website, which is under construction.

Furthermore, ICANN has hired a new Library and Information Sciences Specialist to review all types of documentation within ICANN and develop a harmonized taxonomy strategy conducive to the document management efforts of all Supporting Organization (SOs) and Advisory Committee (ACs).

To aid newcomers in ICANN's policy activities, the new At-Large website has dedicated topic detail pages ([example](#)) that explain the history and background of 18 policy issues, their relevance to end users, contributions from At-Large to those issues, and ways to get involved. Those pages also automatically curate ALAC advice in the chronological order, as well as news and further learning resources. Specifically, to help newcomers take part in ICANN public comment, the At-Large website is integrated with the [public comment page](#) on icann.org and automatically pulls in new proceedings ([example](#)). This function eliminates the manual work from ICANN Staff to publicize these proceedings. Furthermore, visitors can track deadlines and development status of an ALAC advice and know when to provide input. There are also [information pages](#) that explain the ALAC procedure to develop advice. Lastly, the website has a responsive design so that users can review and search policy work via mobile devices.

The various improvements of the public comment page on icann.org fulfill some of the requirements in this recommendation. A user can click on the 'Follow Update' button to track changes to a public comment proceeding and get notifications. To facilitate multilingual engagement, more and more public comment materials have become available in 6 UN languages and Portuguese in a timely manner. The new [upcoming public comment proceedings](#) section is helpful for early engagement planning. The public comment page on icann.org will soon go through an overhaul to become more user friendly.

To improve the cross community policy activities, the ICANN IT Department, Product Management Team, and the Policy Development Support Team have been coordinating with the ICANN community to develop and test out working group membership management tools. As a result of this effort, the Global Enrollment Portal will soon be launched to facilitate the signup process of working groups across SOs and ACs.

It still remains a challenge to identify the ultimate Policy Management Process System that meets all the requirements in the recommendation. To search for such system or tool, the At-Large Technology Taskforce invited Latin America and Caribbean Network Information Centre (LACNIC) representatives to present their customized web tools that support policy development - but the tool is not suitable for the At-large needs. More testing of tools are being planned, including the [eXo Platform](#).

Next Steps

The At-Large Community will continue collaborating with relevant ICANN Staff departments in the search for and development of the Policy Management Process System. ICANN Staff are encouraged to actively reach out to At-Large members to solicit input on existing projects and efforts that tackle this recommendation.

ATLAS II Recommendation #27: The Board must implement the Second Accountability and Transparency Review Team (ATRT2) Recommendation 9.1, regarding Formal Advice from Advisory Committees. [Status: Completed]

Implementation Details

The implementation of the Cross Community Working Group on Enhancing ICANN Accountability Work Stream 1 (CCWG-Accountability WS1) [proposal](#) is completed and the ICANN Bylaws have been amended accordingly. The [new ICANN Bylaws](#) (adopted by ICANN Board on 27 May 2016) has incorporated the [ATRT2 Recommendation 9.1](#). Specifically, [Section 12.3](#) states:

*Each Advisory Committee shall determine its own rules of procedure and quorum requirements; provided that each Advisory Committee shall ensure that the advice provided to the Board by such Advisory Committee is communicated in a clear and unambiguous written statement, including the rationale for such advice. **The Board will respond in a timely manner to formal advice from all Advisory Committees explaining what action it took and the rationale for doing so.***

In the CCWG-Accountability WS1, At-Large Community appointees not only actively participated, but also often held Chair or Vice Chair positions in leading the work, shepherding the processes, and influencing the outcome. In addition, At-Large members diligently followed up on the incorporation of ATRT2 Recommendation 9.1 via ICANN channels beyond the CCWG-Accountability, such as during meetings with the ICANN Board.

Evidence suggests that the ICANN Board already started to develop mechanisms to timely communicate Board actions in response to advice from Advisory Committees. For example, after the ALAC submitted the [Proposal for Multi-Year Planning of At-Large RALO Face-to-Face Meeting](#) in late April 2016, ICANN Finance Department and members of the ICANN Board responded by [holding teleconference](#) and providing detailed [written feedback](#) in May 2016. With approval from the ICANN Board, ICANN Finance adopted the recommendations in the Proposal in early June 2016.

Next Steps

The ALAC will remain a watching brief on the implementation of Section 12.3 in the new ICANN Bylaws and provide feedback for potential improvements of the Board response mechanism.

ATLAS II Recommendation #28: The ALAC should work with all Regional At-Large Organizations (RALOs) and At-Large Structures (ALSes) to map the current expertise and interests in their membership, to identify Subject Matter Experts and facilitate policy communication. *[Status: In Progress]*

Implementation Details

In fall 2015, each RALO created, distributed, and analyzed a general survey to understand the subject matter expertise and interests of ALSes. The response rate was inconsistent across RALOs.

At present, a centralized ALS information database is being constructed and every ALS will be contacted to check the accuracy of their contact, communication, and membership information. As part of the effort, ALS expertise and interest will be included in the database, and ALSes will be asked to provide that information.

Next Steps

RALO leaders will work with ICANN Staff to develop a specific questionnaire regarding ALS expertise and interest to ask each ALS in a consistent manner. Information gathered will be included in the ALS database.

ATLAS II Recommendation #29: The ALAC should implement an automated system for tracking topics of interest currently being discussed among the various Regional At-Large Organization (RALOs), and accessible by everyone. *[Status: Completed]*

Implementation Details

The new At-Large website has the function of automatically tagging, curating, and organizing ALAC advice, At-Large news, ICANN news, and reference resources based on topic areas that the At-Large Community has sustained interests in. This function helps RALOs track the

development of those topics, as well as reflect RALOs' inputs and contributions to those topics.

However, RALOs still need to take a more active role in sharing with the wider At-Large Community about their topics of interests and activities related to those topics.

In September 2016, the European Regional At-Large Organization (EURALO) published a [briefing paper](#) on thematic policy issues relevant for European Internet end users, as well as outreach and engagement activities conducted by EURALO members. Rinalia Abdul Rahim, the Board Director selected by At-Large, requested the development of this document as part of her preparation for the Board Workshop that month. She also shared it during the meeting between the ICANN Board and the European Commission Director-General for Communications Network, Content, and Technology. In collaboration with ICANN support Staff, EURALO members will update this document periodically and solicit input via the community wiki. In addition, the Latin American and Caribbean Islands Regional At-Large Organization (LACRALO) followed suit and developed a similar briefing document on hot topics within the region.

In addition, RALO leaders report on their RALO's activities via the RALO Secretariat Report, but the formats of the Reports are not consistent across RALOs and they are not easily accessible or sharable. The leaders in the North America Regional At-Large Organization (NARALO) took the initiative to design a form-based template to facilitate the process of reporting RALO activities related to their topics of interest. This template needs to be further refined, promoted, and implemented across RALOs to meet the requirement of this recommendation.

Next Steps

EURALO leaders will share their briefing paper with the other RALO leaders and encourage them to develop similar documents to share with the wider At-Large Community. Such information sharing would help more users understand why the work of At-Large are relevant or of concern to end users and help them get involved in ICANN. In consultation with the At-Large Technology Taskforce, RALOs will develop an appropriate tool and mechanism to facilitate such information sharing.

ATLAS II Recommendation #30: For each Public Comment process, Supporting Organizations (SOs) and Advisory Committees (ACs) should be adequately resourced to produce impact statements. [Status: Completed]

Implementation Details

The At-Large Community has championed the ICANN Staff-led efforts of improving the public understanding of and engagement in public comment proceedings.

The Document Development and Production Pilot Program (DDPPP) was approved in the Fiscal Year 2016 (FY16) and extended to the first several months of FY17. In this Pilot Program, external contractors will collaborate with ICANN Staff and community members to produce policy primers that provide background information of public comment proceedings and explain the impact of those issues to business, government, civil society groups, and end users. RALOs will play an active role in participating in and shaping this Pilot Program.

Should this Program prove to be successful, the policy primers production services may be extended to benefit more SOs and ACs in the long run.

In addition, ICANN Staff collaborated with At-Large leaders and developed a [briefing document](#) that provides an overview of 12 topics that At-Large has been contributing input within ICANN. The document explains why each issue is relevant or of concern to end users, with the aim to help more users understand the work of At-Large and get involved in ICANN. At-Large members have widely shared this briefing paper for outreach and capacity building purposes. Rinalia Abdul Rahim, the Board Director selected by At-Large, requested the development of this document as part of her preparation for the Board Workshop in September 2016. As a related effort, a briefing paper focused on the [hot topics for the European Regional At-Large Organization \(EURALO\)](#) was also published and shared during the meeting between the ICANN Board and the European Commission Director-General for Communications Network, Content, and Technology in September 2016.

Next Steps

RALOs will closely collaborate with ICANN Staff in the Policy Development Support Team and the external contractors to fully explore the potential of the Document Development and Production Pilot Program (DDPPP). At-Large members will also work with ICANN Staff to update the two briefing documents on At-Large policy issues periodically and keep the content fresh. Additional policy briefing documents will also be developed.

ATLAS II Recommendation #31: ICANN and the ALAC should investigate the use of simple tools and methods to facilitate participation in public comments, and the use of crowdsourcing. [Status: Completed]

Implementation Details

The At-Large Community is exemplary in the ICANN community for its ongoing effort to research, test, and analyze tools and methods to facilitate end users' participation in ICANN public comment proceedings.

The ALAC and Regional At-Large Organizations (RALOs), particularly the Latin America and the Caribbean Islands Regional At-Large Organization (LACRALO), held a number of capacity building webinars and briefings specifically about ICANN public comment proceedings and invited subject-matter experts among Staff and community members to explain their significance to end users. The new At-Large website clarifies the development pipeline of ALAC advice in response to public comment, makes it easy for users to find and provide input on draft ALAC advice, and enables keyword search and taxonomy-based sorting to help users research past ALAC advice. In addition, beginner-friendly information regarding the ALAC advice development process is published on the website to encourage end users to get involved. The At-Large Technology Taskforce has investigated a variety of communications platforms and collaboration tools, such as Ahocracy, Kialo, Liquid Feedback, Lumio, Rocket Chat, and SLACK, with the aim to find a Skype alternative that is superior in tracking and archiving discussions related to public comment proceedings and ICANN policy issues.

As a result of these efforts, the ALAC has been prolific in the submission of Advice Statements in response to ICANN public comment proceedings. Receiving substantive input across the entire At-Large Community, these submissions have contributed valuable end-user perspectives to the development of ICANN policy issues.

Next Steps

In collaboration with relevant ICANN Staff departments, the At-Large Technology Taskforce will continue their search for a Skype alternative and provide a final recommendation for an effective communication, collaboration tool that can facilitate policy activities.

ATLAS II Recommendation #32: ICANN should ensure that all acronyms, terminology in its materials are clearly defined in simpler terms. *[Status: Completed]*

Implementation Details

The At-Large Community has been a strong advocate for reducing and clarifying the use of acronyms in ICANN's working language, with the goal to lower the participation barrier for newcomers.

In At-Large's own webinars, briefings, brochures, beginner's guides, website, and other outreach and capacity building programs and materials, acronyms are spelt out and/or explained in the glossary list for reference. In the discussions and collaboration with other ICANN community groups and Staff departments, At-Large members have frequently and continuously emphasized the need for making acronyms understandable.

At-Large's recommendation has rallied support from across ICANN. The new ICANN President & CEO Göran Marby echoed with At-Large in terms of the reduction of acronyms during his meeting with the ALAC at ICANN57. There has been significant progress within ICANN to make acronyms easily digestible. This is reflected in ICANN Global Stakeholder Engagement (GSE) Department's regional engagement strategies and the expansion and translation of [glossary lists](#). More effort is needed to make ICANN's working language understandable.

Next Steps

The ALAC will discuss with the ICANN Board and the Policy Development Support Team about ways to reduce acronyms in ICANN. At-Large members will also seek every opportunity to continue encouraging everyone to avoid using acronyms as much as possible.

ATLAS II Recommendation #33: The ALAC should arrange more At-Large Capacity Building Webinars. *[Status: Completed]*

Implementation Details

Since the conclusion of the 2nd At-Large Summit (ATLAS II) in 2014, the development of webinars has become a keen focus of At-Large's outreach and engagement activities. The number, frequency, and types of webinars in At-Large have increased significantly.

The At-Large Capacity Building Working Group, in coordination with the ALAC, has exerted great efforts in planning, organizing, and evaluating Capacity Building Webinars targeting the entire At-Large Community. In 2015, [12 webinars](#) were held; by September 2016, [7 webinars](#) were held. In addition, [9 At-Large briefing sessions](#) specifically about the IANA Stewardship Transition and Enhancing ICANN Accountability were held since April 2015. These briefings helped the broader At-Large Community understand the ALAC positions in developing the proposal and encouraged them to provide end user input in the process. As part of the implementation of ICANN Global Stakeholder Engagement (GSE) Department's regional engagement strategy, Regional At-Large Organizations (RALOs) closely collaborated with ICANN Staff departments and held webinars with a regional focus. Since April 2015, the Asian,

Australasian, and Pacific Islands Regional At-Large Organization (APRALO) and ICANN APAC Hub jointly held [8 webinars](#), and the Latin American and Caribbean Islands Regional At-Large Organization (LACRALO) and GSE Staff in the LAC region jointly held [5 webinars](#). A series of [welcome](#) and [onboarding](#) webinars targeting new At-Large Structures (ALSes) and new ALAC members was also launched.

To attract and retain participation, the At-Large Community has made great efforts in improving the quality of webinars. Topics were carefully planned to cater to their interests and needs through consultation with ALSes and individual members. Speakers were selected among subject matter experts in the ICANN community and Staff departments. To make the webinars more interactive, pop-quizzes prepared by speakers were incorporated using the live poll function of the Adobe Connect. Live captioning was also provided to make the webinars more accessible. Post webinar, At-Large worked with the Development and Public Responsibility Department (DPRD) to create [ICANN Learn](#) online courses by expanding on the content of the webinars, furthering audience's education experience.

After each webinar, a survey to evaluate the speaker(s), content, technology used, and audience's overall satisfaction was distributed. The [analysis](#) of the 2015 webinar surveys were presented during the At-Large Capacity Building Working Group [meeting](#) in ICANN55. Over 95% of respondents reported that they were either extremely satisfied or satisfied with the At-Large webinars.

These capacity building efforts have resulted in more substantive contributions from end users to mailing list discussions, teleconferences, and the advice development work of At-Large. These efforts have also generated more interest from users outside ICANN to get involved in At-Large.

Next Steps

The At-Large Capacity Building Working Group will work with ICANN Staff to overhaul the repository page of the At-Large webinars on the [wiki](#) and create an equivalent page on the At-Large website. Given the continuously increasing number of webinars, it is important to categorize them based on proper taxonomy, make them easily findable and searchable, and highlight a few as starter for newcomers. Furthermore, the At-Large Social Media Working Group and At-Large Technology Taskforce will also improve the publicity of webinars via social media by converting webinar recordings to YouTube videos and breaking the recordings into digestible parts. With improved organization and publicity of the webinar repository, more end users will be able to benefit from these learning resources produced by At-Large.

ATLAS II Recommendation #34: In collaboration with the global Internet user community, the ALAC shall reiterate the link between the fundamental rights of Internet users, and the Public Interest. [Status: Completed]

Implementation Details

ICANN's Development and Public Responsibility Department (DPRD) has led an [ICANN-wide discussion](#) on the topic of "public interest within ICANN's remit" and the potential definitions of this term. In this discussion, the At-Large Community has been a strong voice in urging stakeholders to work together and form a comprehensive vision on the Internet that addresses the public interest and the protection of civil liberties. Specifically, the European Regional At-Large Organization (EURALO) has advocated for related principles such as Open Access, Free Software, and Creative Commons since its inception. Its leaders presented the [thesis paper on public interest](#) during the EURALO General Assembly in ICANN53 and led the creation of the [At-Large Public Interest Working Group](#). The recent focus of the Working Group is to develop a proposal entitled "[Creating A Consumer Agenda at ICANN](#)", which addresses the restructuring of ICANN's Contractual Compliance Department, reviews of the actual use of the DNS, and communications of ICANN policy to end users. The proposal will be discussed following ICANN57 and presented to the ICANN Board in the near future.

One sub-topic of public interest that At-Large has been closely monitoring is the Public Interest Commitments (PICs), especially pertaining to the Category 1 Top Level Domains (TLDs) related to sensitive strings as defined by the Governmental Advisory Committee (GAC), such as .doctor and .bank. After the Second At-Large Summit (ATLAS II), the ALAC submitted [three formal advice statements](#) to the ICANN Board with regard to PICs. The ALAC also met with the Board New gTLD Process Committee, ICANN Contractual Compliance Department, registry representatives, Business Constituency, and the GAC about this issue. These efforts have resulted in the [successful inclusion](#) of the review of PICs/Safeguard issues in the Generic Names Supporting Organization (GNSO) New gTLD Subsequent Procedures Policy Development Process (PDP) Working Group, which has many active At-Large participants.

Furthermore, the Cross Community Working Group on Enhancing ICANN Accountability Work Stream 2 (CCWG-Accountability WS2) [Human Rights SubGroup](#) and the Cross Community Working Party on Human Rights ([CCWP-Human Rights](#)) are in process developing a Framework of Interpretation on Human Rights (FOI-HR) in ICANN's context. At-Large members have also been playing an active role in these groups. The work outcome will help clarify the linkage between the broader, fundamental rights of Internet users and the public interest.

Next Steps

At-Large members will continue contributing to the work in the aforementioned groups and initiatives that aim to clarify the definition of public interest, the interpretation of human rights, and the linkage between these two in ICANN's context.

ATLAS II Recommendation #35: The ICANN Board should hold a minimum of one conference call with the At-Large Community in between ICANN Public Meetings.
[Status: Completed]

Implementation Details

There has been a significant increase of communications between the ALAC and the ICANN Board since the conclusion of the Second At-Large Summit (ATLAS II). Sébastien Bachollet, the former At-Large Community selected Board Director and Rinalia Abdul Rahim, the current At-Large Community selected Board Director, attended each ALAC teleconference in between ICANN meetings and provided updates on Board activities as a standing agenda item. They also frequently provided these updates via the ALAC mailing lists. The ALAC also raised issues for Sébastien and Rinalia to communicate back to the Board and vice versa via teleconferences and mailing list correspondence. Examples include the coordination between the ALAC and the ICANN Board on the development and evaluation of the [Proposal for Multi-Year Planning of At-Large RALO Face-to-Face Meetings](#). Besides the ALAC teleconferences, Rinalia recently started to join several RALO monthly teleconferences and other At-Large calls. The ALAC has agreed that there is no need to meet with the full ICANN Board in between ICANN meetings and the communications with the Board via Sébastien and Rinalia has been effective.

Furthermore, during ICANN56, a number of ICANN Board Directors actively participated in several At-Large sessions, and this increased level of engagement was greatly appreciated by At-Large members.

Next Steps

The ALAC will continue the communication with the ICANN Board via Rinalia in between ICANN meetings and maintain the smooth coordination with Rinalia. At-Large staff will continue to work with Rinalia and Board Operations. The ALAC will invite Steve Crocker, the Board Chairman, to attend its teleconferences when appropriate. At-Large staff will work with Board Operations to identify At-Large sessions which might be of interest to attend during ICANN Public Meetings.

ATLAS II Recommendation #36: The At-Large Community should envisage conference calls with other Advisory Committees (ACs) and Supporting Organizations (SOs) in between ICANN public meetings to improve collaboration and engagement. [Status: Completed]

Implementation Details

During ICANN public meetings, the ALAC frequently holds face-to-face meetings with other ACs and SOs, notably the Governmental Advisory Committee (GAC), Security and Stability Advisory Committee (SSAC), Country Code Names Supporting Organization (ccNSO), and various Stakeholder Groups (SGs) and Constituencies (Cs) within the Generic Names Supporting Organization (GNSO). Those meetings focus on thematic topics and shared interests between the ALAC and the relevant groups.

In between ICANN public meetings, the ALAC Chair and the Chairs of the Regional At-Large Organizations (RALOs) have been actively participating in the monthly cross community teleconference that facilitates communications and collaboration between senior ICANN Staff and community leaders in the SOs, ACs, Cs, and RALOs. The ICANN President and CEO usually provides an update on critical ICANN-wide issues during those teleconferences.

In addition, leaders and members of other SOs and ACs are often invited to speak at or participate in At-Large teleconferences for information exchange and knowledge sharing. Examples include the presentations on Rocket Chat by members of the Noncommercial Users Constituency (NCUC) of the Generic Names Supporting Organization (GNSO) during the At-Large Technology Taskforce meeting in ICANN56 and a follow-up teleconference.

Such communication and coordination has resulted in the greater effectiveness of the ALAC and other ACs/SOs to address issues of shared interest or concern. Examples include the joint efforts between the ALAC and the GAC to push the ICANN Board to review the Public Interest Commitments (PICs) / Safeguard issues related to the Category 1 Top Level Domains (TLDs).

Next Steps

When there is need and urgency to address substantive topics of shared interest or concern, the At-Large Community will request assistance from the ICANN Policy Development Support team to arrange and facilitate teleconferences with other SOs and ACs in between ICANN public meetings.

ATLAS II Recommendation #37: Additional logistical support from ICANN is needed to improve the At-Large wiki. [Status: In Progress]

Implementation Details

ICANN Policy Staff in support of At-Large Community have made incremental improvements to the At-Large Community wiki. To improve the navigation and findability of the myriad of At-Large teleconference wiki pages, Staff have developed and implemented a template for the titles of those pages. Following some best practices in organizing wiki pages, the wiki workspace for a few At-Large (sponsored or initiated) working groups, such as the [At-Large Review Working Party](#), [At-Large Technology Taskforce](#), and [Cross Community Committee on Accessibility](#), have gone through an overhaul. In addition, to make the new At-Large website a gateway to the community wiki, the page types, orders, and content in the Regional At-Large Organization (RALO) and ALAC wiki workspace were analyzed during the website revamp process. This analysis can serve as a guideline for the further improvements of the At-Large Community wiki.

Next Steps

Referencing existing analysis and best practices, the At-Large Technology Taskforce will coordinate with Staff and continue developing a set of requirements to improve the information architecture and page templates in the wiki. At-Large will also request ICANN to provide additional Staff or Intern resources to focus on this labor-intensive endeavor of improving the At-Large Community wiki.

ATLAS II Recommendation #38: ICANN should ensure that its Beginner Guides are easily accessible. [Status: Completed]

Implementation Details

Digital copies of the Beginner's Guides are easily accessible in ICANN. The At-Large Community has developed 3 Beginner's Guides in collaboration with ICANN Policy Staff. They have been prominently featured on the new At-Large website, at the top of the [Get Involved](#) page. They have also been featured on [icann.org](#), along with other Beginner's Guides, which can be easily found via the top navigation, under [Get Started](#). [All the guides](#), except for two, are available in 6 UN languages and Portuguese, Korean, and Japanese. Some of these guides, including the At-Large ones, have been transformed into [ICANN Learn](#) online courses, which create another venue for the general public to access those guides. In addition, the

Beginner's Guide for At-Large Structures completed its update recently and its latest digital version will be published shortly. Some of its content has been repurposed for the new At-Large websites and promotion brochures.

However, the number of print copies of the Beginner's Guides has been significantly reduced, due to cost reduction. They are reserved for specific regions with limited Internet access.

Next Steps

In coordination with ICANN Staff, the ALAC will request ICANN to produce a limited number of print copies of the three At-Large Beginner's Guides and distribute them in regions with limited Internet access.

ATLAS II Recommendation #39: ICANN should encourage “open data” best practices that foster re-use of the information by any third party. [Status: Completed]

Implementation Details

Among ICANN Staff, there is a growing recognition that open data is important part of transparency and as an organization, ICANN is behooved to move in that direction. There are two work efforts, not mutually exclusive, on open data. The first effort is led by David Conrad, the Chief Technology Officer, to examine Domain Name System (DNS) data available for public sharing. This would include data from the Registry Service Level Monitoring system, as well as authoritative machine readable Generic Top Level Domains (gTLD) lists from IANA. The second effort is led by Ashwin Rangan, the Chief Information Officer, to examine the ICANN operational data available for public sharing. This would include [Key Performance Indicators \(KPIs\)](#), as well as IT server up time data. Both efforts are in their infancy at the moment.

The At-Large Community has been a strong advocate for implementing “open data” standards in ICANN. The At-Large Technology Taskforce has identified several resources and shared them with ICANN Staff.

Next Steps

The At-Large Community will maintain a watching brief on the two aforementioned efforts on open data. The At-Large Technology Taskforce will invite ICANN Staff in charge to regularly report on their progress to At-Large.

ATLAS II Recommendation #40: ICANN should offer a process similar to the Community Regional Outreach Pilot Program (CROPP), but applicable to short lead-time budget requests not related to travel. [Status: In Progress]

Implementation Details

As part of the FY17 Special Request process, members of the Regional At-Large Organizations (RALOs) have access to a [discretionary fund of \\$10,000 USD](#) -- managed by the regional teams of ICANN's Global Stakeholder Engagement (GSE) Department -- to organize local outreach and engagement activities about ICANN policy issues. Those activities include presentations and brown bag lunches held by professional speakers at a minimum cost. Each RALO can receive up to \$2,000 USD from the GSE and use it to cover travel, meals, promotions, and other expenses related to the events. For complete transparency and proper oversight, the regional GSE teams review RALOs' budget requests through a defined process.

In addition, the At-Large Community has also benefited from the additional budget from ICANN's Communications Department to support short lead-time, ad-hoc requests related to communications. This fund has been used to produce RALO brochures, business cards, USBs, and other promotional items for At-Large's outreach activities.

Next Steps

In consultation with the ALAC Subcommittee on Outreach and Engagement, the ALAC will work with the GSE and Communications Department to clarify, institutionalize, and streamline the budget request processes for their discretionary funds, facilitating RALO members' access to those funds. ICANN regional hub offices should also make sure promotional items of the At-Large Community are sufficiently stocked in those offices and can be distributed in regional events in a timely manner. The ALAC Subcommittee on Outreach and Engagement will discuss these next steps with the Communications Department and GSE via in ICANN57 face-to-face meeting and future teleconferences.

ATLAS II Recommendation #41: The ALAC should work with the ICANN Board in seeking additional sources of funding for At-Large activities. [Status: In Progress]

Implementation Details

The At-Large Community has successfully secured external fundings for its outreach and engagement events and activities, including the Regional At-Large Organization (RALO)

showcases held during ICANN public meetings and the At-Large Summits. Past sponsors include organizations that have established the Memorandum of Understanding (MoU) with RALOs (e.g. ARIN, DotAsia), as well as commercial organizations such as Verisign, Public Interest Registry, Affilias, and Google.

Within ICANN, there has been a continued effort to make additional funding available to support At-Large's endeavors. ICANN has fulfilled many requests from At-Large members via the Community Regional Outreach Pilot Program (CROPP), financing their travels to regional Internet Governance events. The At-Large Community has also request additional funding through ICANN's fiscal year special budget request process and applied the resources to advance end user interests. Over the years, the approval rate of those special budget requests has steadily increased. Furthermore, starting from FY17, ICANN's Global Stakeholder Engagement (GSE) Department and Communications Department have allocated discretionary funds to assist RALOs to organize local events and produce promotional materials in a short-lead time. In June 2016, ICANN Finance Department has adopted the [At-Large proposal](#) to integrate the At-Large multiyear schedule of General Assemblies and Summits into ICANN's Five-Year Operating Plan.

These additional sources of funding have been extremely beneficial to advance the mission of the At-Large Community, the only group within ICANN consisted of unpaid volunteers with no self-interest. They help reduce the barriers to such continued participation and engagement.

Next Steps

The ALAC Subcommittee on Finance and Budget will establish a taskforce to tackle fundraising and sponsor issues. Specifically, the taskforce will work with ICANN Staff to build and maintain a database that contains past sponsors' details and contributions. They will also develop a Customer Relationship Management System to build, maintain, and strengthen At-Large Community's relationship with sponsors for long-term collaboration. During ICANN57, the ALAC will discuss with the GSE and seek their advice and assistance in this endeavor.

ATLAS II Recommendation #42: ICANN should enable annual face-to-face Regional At-Large Organization (RALO) assemblies, either at ICANN regional offices or in concert with regional events. *[Status: Completed]*

Implementation Details

The At-Large Community has helped ICANN recognize the fundamental importance of the representation and participation of users in ICANN's multistakeholder model. The At-Large Community has also helped ICANN recognize that the existing structures of the At-Large organization depend for their effectiveness on face-to-face meetings, and that based on past experience, the value resulting from such face-to-face meetings has received broad consensus from the community.

In April 2016, the ALAC submitted the [Proposal for Multi-Year Planning of At-Large RALO Face-to-Face Meetings](#) to the ICANN Board and ICANN Finance Department. In the Proposal, the ALAC recommends ICANN to integrate a five-year cycle of RALO General Assemblies and At-Large Summits into ICANN's Five-Year Operating Plan, relieving the burden from At-Large of making special budget requests every year for these face-to-face meetings. This would improve the predictability of activities and costs, as well as allow better planning and increased efficiency in the organization of such meetings.

In June 2016, the ICANN Finance Department and ICANN Board have adopted the recommendation in the Proposal. In addition, the existing special budget requests for the Fiscal Year 2017 (FY17) related to the General Assemblies of North American Regional At-Large Organization (NARALO) and African Regional At-Large Organization (AFRALO), which will be held in concert with regional events, have been approved.

Next Steps

The ALAC Chair, ALAC Subcommittee on Finance and Budget, and the At-Large Selected ICANN Board Director will maintain a watching brief on the integration of At-Large multiyear schedule of General Assemblies and Summits into ICANN's Five-Year Operating Plan.

ATLAS II Recommendation #43: Regional At-Large Organizations (RALOs) should encourage their inactive At-Large Structure (ALS) representatives to comply with ALAC minimum participation requirements. *[Status: Completed]*

Implementation Details

The North American Regional At-Large Organization (NARALO) and the Asian, Australasian, and Pacific Islands Regional At-Large Organization (APRALO) have made great efforts in contacting inactive ALSes to inform them the minimal participation criteria and encourage them to re-engage with the Community. As a result, some inactive ALSes were decertified and some decided to re-engage.

The African Regional At-Large Organization (AFRALO), the European Regional At-Large Organization (EURALO), and the Latin American and Caribbean Islands Regional At-Large Organization (LACRALO) are in process redrafting their rules of procedure and clarifying participation metrics before reaching out to ALSes.

As an overarching effort, the At-Large ALS Criteria and Expectations Taskforce has been evaluating the minimal participation requirements across the five regions. RALO leaders are active in this Taskforce.

In addition, the independent examiner of the current At-Large Review will be reaching out to ALSes, gathering their participation information and perception of the At-Large Community and evaluating their engagement level.

Next Steps

In coordination with RALOs and referencing the At-Large Review findings, the At-Large ALS Criteria and Expectation Taskforce will maintain a watching brief on ALS compliance with minimal participation criteria and provide a set of recommendations that harmonize the RALO strategy and mechanism to engage ALSes.

APPENDIX 3: Post ATLAS II Activities Wiki Workspace

The At-Large Community has used the community wiki to document all the post ATLAS II activities, specifically the [comprehensive implementation details](#) of all 43 ATLAS II recommendations. The ‘implementation details’ and ‘next steps’ in this report provide a summary or snapshot of all the implementation efforts for each recommendation noted in the wiki. The wiki workspace can be found at <https://community.icann.org/x/LsPhAg>.

APPENDIX 4: Glossary

Acronym	Definition
AC	Advisory Committee
AFRALO	African Regional At-Large Organization
ALAC	At-Large Advisory Committee
ALS	At-Large Structure
APRALO	Asian Australasian, and Pacific Islands Regional At-Large Organization
ARIN	American Registry for Internet Numbers
ATLAS II	The Second At-Large Summit
ATRT2	The Second Accountability and Transparency Review Team
C	Constituency
ccNSO	Country Code Names Supporting Organization
ccTLD	Country Code Top Level Domain
CCT-RT	Competition, Consumer Trust, and Consumer Choice Review Team
CCWG-Accountability WS1	Cross Community Working Group on Enhancing ICANN Accountability Work Stream 1
CROPP	Community Regional Outreach Pilot Program
CSC	Consumer Standing Committee
CWG-Stewardship	Cross Community Working Group to Develop an IANA Stewardship Transition
DDPPP	Document Development and Production Pilot Program
DNS	Domain Name System
DPRD	Development and Public Responsibility Department
EC	Empowered Community
EURALO	European Regional At-Large Organization
FOI-HR	Framework of Interpretation on Human Rights
FY	Fiscal Year
GAC	Governmental Advisory Committee
GDD	Global Domains Division
GNSO	Generic Names Supporting Organization
gPDP	Global Policy Development Process
GSE	Global Stakeholder Engagement
gTLD	Generic Top Level Domain
IANA	Internet Assigned Numbers Authority
ICANN	Internet Corporation for Assigned Names and Numbers

ICG	IANA Stewardship Transition Coordination Group
IDN	Internationalized Domain Names
KPI	Key Performance Indicator
LACNIC	Latin America and Caribbean Network Information Centre
LACRALO	Latin American and Caribbean Islands Regional At-Large Organization
LGR	Label Generation Rules
MSM	Multistakeholder Model
NARALO	North American Regional At-Large Organization
NCUC	Noncommercial Users Constituency
NTIA	National Telecommunications and Information Administration
PDP	Policy Development Process
PIC	Public Interest Commitment
RALO	Regional At-Large Organization
RIR	Regional Internet Registry
SSAC	Security and Stability Advisory Committee
SO	Supporting Organization
SOI	Statement of Interest
TLD	Top Level Domain
TLG	Technical Liaison Group