

# Expression of Interest

## For Customer Standing Committee

The ccNSO is seeking volunteers from the ccTLD community who might wish to be one of the ccTLD representatives on the Customer Standing Committee (CSC). Candidates for this role are requested to fill in this Expression of Interest and submit it to the ccNSO Secretariat ([ccNSO-CSC-EOI@icann.org](mailto:ccNSO-CSC-EOI@icann.org)) by 15 July 2016 @17:00 UTC.

Your Full Name:

ccTLD:

Geographic region:

### I. Skill set and experience

Candidates are expected to have/be:

Requirement	Please indicate how you meet the requirements
Direct experience and knowledge of the IANA naming function	
Analytical skills, ability to interpret quantitative and qualitative evidence, and capacity to draw conclusions purely based on evidence.	
Experience in managing and/or participating in committees (e.g. meeting coordination, reporting, and escalation) in order to contribute meaningfully to CSC processes	
Demonstrated ability in relationship management to support diplomatic discussion, consensus driven decision making, and productive negotiation	
The candidates have excellent communication skills in order to represent ccTLD interests and to keep the ccNSO and broader ccTLD community informed on progress	

Able to work and communicate in written and spoken English	
Commits to actively participate in the activities of the CSC on an on-going basis	
Employed or have active backing by a ccTLD manager	

Please specify any other skill set or experience that you believe would be relevant to CSC's work.

## II. Interest

Please explain your interest in becoming involved as a member in the CSC.

## III. Understanding of Purpose of CSC

Please state your understanding of the purpose of the CSC.

## IV. Time Commitment

CSC members and liaisons are expected to participate in monthly meetings. Members and liaisons must attend a minimum of nine meetings in a one-year period, and if less meetings at least 75 % of the meetings in case less than the anticipated monthly meetings are held). A CSC member is also expected not be absent for more than two consecutive meetings without sufficient cause. Outside of the monthly meetings, members and liaisons may also be asked to participate in other CSC processes.

For more information see <link>.

Please indicate whether you understand the time commitment required to participate in the CSC.

I understand the time commitment required to participate in the CSC and can commit to this role.

Please provide any additional information or comment regarding your availability.

**NB: For the initial appointment only!** Would you like to be considered for an inaugural three-year term on the CSC if appointed?

YES

NO

#### V. Conflict of interest

Members of the CSC will be required disclose any conflicts of interest with a specific complaint or issue under review by the CSC.

I understand that I will be required to disclose any conflicts of interest with a specific complaint or issue under review by the CSC.

I understand that I may be excluded from discussion of a specific complaint or issue if the majority of CSC members and liaisons deem that my participation has a conflict of interest.

#### VI. Supporting documents

Please attach to this Expression of Interest:

- 1) Your resume, curriculum vitae, or biography.
- 2) If applicable, a letter of support from your employer in respect to the required time commitment to participate actively in the CSC.