Statement of the ICANN African community participating in the joint AFRALO-AfrICANN meeting

Dakar on 26 October 2011

The members of the ICANN African community participating in the joint AFRALO - AfrICANN meeting held on Wednesday 26 October 2011 in Dakar, during the 42nd ICANN international public meeting, having debated the dangers faced by the African Internet end-users due to the various forms of the cyber-criminality:

1. Exhort the African ccTLDs operators to adopt implementation of DNSSEC as a crucial measure to secure DNS

2. Encourage the African countries that do not have yet a Computer Emergency Response Team (CERT) to create one to respond in a timely manner to the requests of the Internet users and provide them with the necessary advice based on updated security information

3. Advise the African parents to equip their systems with parental control software, while mentoring their children and making them aware of the threats on the net

4. Invite all the African Internet users to contact their national Computer Emergency Response Team (CERT) to learn about the latest virus alerts, and follow its advice to avoid any damage to their systems

5. Recommend to the African users of the Internet to follow closely the minimum safety rules listed below:
   - Use good quality passwords, that is to say difficult to find using automated tools and difficult to guess by a third party
   - Have an updated operating system and software: browser, antivirus, office, personal firewall, etc... because most attacks attempt to use the computer holes (holes of the operating system or of software)
   - Perform regular backups in order to be able to react to an attack or a malfunction.
   - Disable by default ActiveX and JavaScript components; although they allow many interesting functions, they present in the meantime security risks up to the takeover of the control of a vulnerable machine by an intruder
   - Do not hurry in clicking on links, but take the URL yourself and put it in the browser address bar, as a standard attack consists in encouraging Internet users to click on a link in a message to mislead him and steal his/her personal information.
   - Dissemination of personal information: A good practice consists in never give personal information in forums, and never enter personal and sensitive data (such as bank information) on sites that do not offer all required guarantees
   - Never pass on hoaxes such as letters chain, lucky winner, financial pyramid, call for solidarity, virus alert, etc...
   - Cultivate prudence: Internet is a street full of unknown people, and generally, it is recommended to not automatically trust the sender’s name that appears in the message, and never meet with a stranger without a minimum precaution.
   - Vigilance before opening attachments to an e-mail: they often peddle malware

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