FINISHED TRANSCRIPT

ICANN
CROSS COMMUNITY COMMITTEE ON ACCESSIBILITY MEETING
JUNE 2, 2015
1:00 P.M.

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   >> TERRI AGNEW: Thank you. We'll go ahead and begin at this
time. One moment, please, while we begin the recording.
   Good morning, good afternoon, and good evening. Welcome to
the Cross-Community Committee On Accessibility call taking
place on Thursday, the 2nd of June, 2016, at 1800UTC. On the
call we have Cheryl Langdon-Orr, Maureen Hilliard, and we have
listed apologies from Gunela Astbrink. From staff we have
Ariel Liang, Lauren Bengford, and myself, Terri Agnew. I would
like to remind all participants to please state your name
before speaking for transcription purposes. Thank you very
much, and back over to you, Cheryl.
   >> CHERYL LANGDON-ORR: Thank you, my name is Cheryl
Langdon-Orr, and it's a pleasure, indeed to gather with just a
few of you. Since last meeting, face-to-face in Marrakesh, and

we might take a little time in today's agenda to have a bit of a review of what we discussed in Marrakesh. But our main role really is a punctuation point in terms of updating between our last face-to-face meeting in Marrakesh and what will be our next face-to-face meeting, which fits the Helsinki meeting coming, because that's an inadvertent common policy meeting, and we will be gathering in the Hyderabad meeting but it does mean we have plenty of time and I think a reasonable amount of motivation going to India to put a little bit of a more advanced and participatory and engaging with local community agenda together for our work in Hyderabad.

   I know, for example, that some of us who have been on the IGS circuit many years ago will have been to the conference facility and so some of us will already know a little bit of the lie of the land in Hyderabad, as well as some of the Indian communities that we may be able to reach out to, and engage with at that meeting.

   So that's a high level review of some of the key points of what he thought we might do today.

   I also wanted to review a little later on in the agenda, the differences between the types of meetings we have, and what our primary purpose for our various types of gatherings should be.

   And so if anyone would like to start formulating their thoughts on a valuable resource for ICANN and thus us acting as a valuable resource to the community of interest that we represent or engage with, it would be a good idea to, perhaps, put your thoughts together and be ready to interact with us a little later on.

   I am going very, very briefly ask for some updates, and I'm delighted to, as usual, see the fantastic support and commitment from our ICANN staff and, indeed very senior ICANN staff. I'm sure there will be a couple of updates regarding the great strides in accessibility that are being made by ICANN, certainly in the website space. But also there might be something to be said in terms of planning for the Helsinki meeting as well.

   So if anybody would like to know if there's any other business they would like to bring up during the meeting, you can let us know now or, of course, we will call for any other business towards the end of the call.

   I will note because we are using live stream and captioning today, we will want to take at least a good five minutes at the end of today's meeting for a captioning evaluation survey. That's a very important part of the pilot program that is running and I am delighted to see that we were able to squeeze

in the pilot for a meeting, for our own accessibility
committee, because it would have been a little bizarre if the
group that was probably particularly instrumental in supporting
Judith in getting this pilot running, if we didn't do one of
the trials ourselves. It might have looked a little odd. So
we squeezed one in before the end of the financial year and I
want to thank Judith and staff for helping us organize that as
well.

Is there anybody who would like to make an addition to
today's agenda, or to propose any other business?

I'm not seeing any hands raised or hearing any call outs.

We will now look very briefly at some of our updates and we
will start with the Marrakesh meeting. Marrakesh was an
extremely busy ICANN meeting for many people who were involved
in matters of our transition and of accountability, and a
number of our staunch supporters, of course, were spread pretty
thin in other rooms, but I was delighted to see what a great
turnout we had. And particularly, to welcome new people who
were keenly interested in engaging with ICANN in supporting
their activities and improving accessibility.

Obviously we had our great staff support and a number of
local community there, but we also had, thanks to the African
Regional Outreach Program, working with NGOs during the
Marrakesh meeting, an excellent number of -- I think this was
five, if not six, representatives of African-based NGOs,
including from around local area and outside into Namibia and
wider. And it was very, I think, rewarding to be able to
interact with other key stakeholders who have a great deal of
interest in seeing how organizations can be more humanized and,
of course in many cases that means assuring good access and
accessibility.

Is there anyone who either was in the room during the
Marrakesh meeting or was participating remotely that would like
to make any points or raise any issues from Marrakesh and in
the agenda you will have the link to the meeting page for that
meeting.

I'm not hearing anyone and I'm not seeing any hands raised.
Marrakesh meeting was very much a round robin meet and greet
and interaction of people who have, I guess, a particular
interest in both web and promotional material, accessibility,
and we were delighted to see the great strides forward that
ICANN has made in terms of their web accessibility. And that,
I would like to hopefully think Laura is on top of as I segue
to the next agenda item, under updates, which will be anything
that's been going on in terms of websites and the material and

media that we have seen coming out of ICANN lately.

Laura is there anything you would like to tell us about what's happening or, indeed of our staff? Because I know that Ariel has been working on things as well. Ariel, I will be coming to you about our own wiki page in a moment.

>> LAURA BENGFORD: Yes, thank you, Cheryl. This is Laura. I really enjoyed the Marrakesh meeting. I want to thank this group for listening into a detailed program on simply accessible to identify and put a plan in place for accessibility here at ICANN in our digital services team.

I have a couple of updates just on the website progress, as well. I know Ariel is going to talk a little bit about the wiki. We still have a little bit to do there, to get the training videos up. They were very large. So we need to find a home for them to link out to. And we're very much looking for feedback on that. But on the website, I just have a couple of updates I wanted to share with this group that I think are important in terms of setting the foundation and --

>> Ken.

>> Joined.

>> LAURA BENGFORD: -- for the way we work moving forward. We did launch the at large website. We are aware that there are still issues, accessibility issues on there. We know what they are, as we reported in Marrakesh, and we have the plan and tools that we have on board, as well as very recently a new hire at ICANN.org that is going to be very important to our efforts in executing on these initiatives.

So we are bringing on board a front end architect for all of our web activities and the reason that this role is so important is that this is a role that works on the front end with the accessibility experts and the developers that have all been trained by now to set up a framework so that we can execute a lot more efficiently.

And we are doing this on the GAC website which is in progress right now. We are continuing and will continue to improve the accessibility issues on at large, and then very importantly, we are going into a -- an effort on ICANN.org that will do a content strategy effort and trying to organize and improve search and findability and things like that and a lot of that is very related to accessibility as well.

And so we have some really good opportunities coming up for us to do even better in this area. And so I just want to highlight those specific efforts and resources and tools that are on board now at ICANN.

I do realize it is a slower process than what we would like,

but I think they are good things to highlight as we work together with this team and group here on these efforts.

So I think that's all for me. I will not be at Helsinki, but I will be at Hyderabad. So I'm very interested in that item on the agenda. Thank you.

>> CHERYL LANGDON-ORR: Thank you. This is Cheryl Langdon-Orr again, and that's excellent news!

I think you underplayed about these little update. You made huge steps forward in the digital services area by the sound of it. I mean, we were excited enough after the presentation seeing how very planned and professional approach was being taken in what we looked at during the Marrakesh meeting, but with new hires and what is a very serious and systemic way forward, I must say I have a huge smile on my face right now, thanks to you and your team and I expect that a number of our participants in this call may be equally pleased.

Laura, I have never been concerned about the state of pace in terms of these improvements. It's always a matter of continuous improvement, and many people who have struggled and worked in the disability and accessibility services sector over the years would suggest that this is a quite excellent pace forward, considering the slow trickle way of so many pieces of progress in projects that I suspect a number of people have worked with in the past and, remember, Greg is particularly -- now is a little less snowed under with matters of transition and accountability. I suspect looking forward to keeping an eye on this as well because ICANN, I think, might end up to be one of those examples that he might be using in conversations in his daily work.

Is this anyone who would like to ask Laura any questions or make any comments before we --

>> Shabiz.

>> CHERYL LANGDON-ORR: Yes, over to you.

>> Left.

>> CHERYL LANGDON-ORR: Oh, no, we lost him. Hopefully he will be able to return. Connectivity is often an issue. He will come back, I suppose, and if not, it's been good that he's been here for at least this exciting news.

Without any obvious questions for Laura, I would like to, I suppose, suggest that Ariel might have a few things she would like to tell us, including about the wiki space.

>> ARIEL LIANG: Thank you, this is Ariel Liang for the record, and just to give you a quick update of what has been done on the wiki work space, of CCC accessibility, we have moved all the content from the previous ad hoc accessibility

Working Group work space to this current one that Laura just
posted the URL in the chat. And you can find all the previous
meeting information and also some of the work deliverables done
during the Los Angeles face-to-face meeting, Buenos Aries
meeting, et cetera. So you can find all the information there
in the current wiki work space.

    And another page I would like to highlight and I'm going to
paste a URL in the chat, is about the web -- the web
accessibility deliverabilities. So Laura constructed this page
and provided some of the training and testing related to the
large website accessibility and you can see reports over there
as well. And we're also in progress to approach some of the
training videos, perhaps on YouTube first and then we'll point
those videos from this wiki work space so that you can see
other further materials.

    And I think lastly, we may still need to do some
organization of these content. As you can see on the work
space on the last navigation, it's still there are some parts
that can be consolidated under one parent page. So we can keep
working on that. So that's just a quick update on this.

    Back to you, Cheryl.

    >> CHERYL LANGDON-ORR: Thank you very much, Ariel.

    And we will, in fact, come back to our conversation towards
the end of our agenda as well, where I would like to ask people
if they have any suggestions for methods and materials and
media, that we might want to contribute to our own wiki space,
and, indeed, any proposals for suggestions they might have for
what type of direction we can take our working on that
collaborative space as well.

    Ariel, I just popped a request into the Adobe Connect chat,
and I am putting it in the oral record as well. When we are
using the wonderful facilities of captioning and Streamtext
work as well, we are creating a very useful realtime record,
but also it is a very useful archive. And to that end, if
while we are doing these types of calls and using captioning,
if when we put a -- a URL or link in the Adobe Connect room, we
could also duplicate it into the chat space.

    I'm not suggesting that we need to read them out long form,
but at least we can then have a little bit of a crossover and
have the material in both places. And the other thing is, it
might be well worth while as we start to need to aggregate
various forms of recordings and archives of activities at these
types of meetings, if just as we have our action item page and
our transcription pages and our recordings pages, we might want
to have a page that also is a resources page lists all the URLs

in a bit of a shopping list that are listed in any particular meeting.

It just makes it easier as people are looking back to quickly access things, otherwise, it can take quite a bit of trolling to get to reference materials and particularly reference materials that members may bring in just conversationally, perhaps in a report or a record that are often copied into the Adobe Connect chat. And unless you troll through the Adobe Connect chat later on, after the live link, it could get lost. It just might be something we want to consider as we are improving the look back as well as realtime capabilities of what we are working with.

Is there any questions, comments or interactions that anybody would like to make at this point in time? And also, I want to thank both Ariel, but also I'm quite sure she had a little help tracking down all the material that she's been bringing together. I don't know who you are working with, Ariel, but if you could pass on our thanks to them as well, with how you are organizing and assisting us in getting our wiki world far more accessible, that would be great.

I noticed in the chat, a number of accolades coming from people regarding the progress being made, and the comments, of course, include foundational principles that whilst many of us would recognize the comments about Greg's comments about culture of accessibility is at least as important -- technical recommendations is one that would resonate with many people interested in this area. But luckily, is resonating with the people who under charge of the digital services now at ICANN, which is a great step forward, indeed.

And Glenn McKnight's question is what is happening with ICANN in terms of captioning ICANN videos and captioning and making a comment that you can't rely on YouTube for captioning and that is very valuable, indeed and, perhaps, Glenn, you might want to come back a little later with some more intervention on that when we look at specifically types of media for our own work, our cross community committee wiki could start being a mace where we could show a little bit of best practice or at least some guidance on that as well.

Obviously, everything takes time, resources and money. And we just have to prioritize but that doesn't mean that we can't put some pins in the map, so to speak. And it's good to note Ariel's saying that she certainly has some good assistance from the at large staff in migrating all the content across.

Glenn, did you want to speak to some of the comments that you are making in the chat so we have the oral record as well?

Do you have a microphone available or is that a problem, Glenn?

   I'm not seeing a mic active for Glenn. So it may be that he is restricted to just AC chat. If that's the case, then we will continue to read through the record what you are putting in chat. That's okay.

   And then just a little point on the next bit of updating in terms of the Helsinki meeting. As I mentioned in the preamble, we're not going to be having a meeting of the cross community committee as such and that's okay. What that means is we can put our planning and energies and efforts into doing something in Hyderabad and particularly if we've got key staff attending Hyderabad and not Helsinki that makes even more sense for that plan to be the way of it.

   But regarding will Helsinki meeting, I had put to the record that I -- I was a little critical of the outreach to people or at least me, with the Marrakesh meeting. I certainly always click the I have some accessibility issues and I suppose most people fairly well familiar with the fact that layouts for some meetings, such as Marrakesh, are more difficult for people with physical disabilities than others. And it certainly was a challenge to move in a timely manner at the Marrakesh meeting between meetings and some of the rooms were simply far from physically accessible. It certainly meant that one or two meetings I attended by remote participation, even though I was on site because there was no way I could safely get access and egress from the rooms in a timely manner.

   Now, that's not a tragedy, but it is something that we do need to consider and to that end, I wanted to recognize in the planning for the Helsinki meeting that there was a very prompt response in the outreach this time on the filling of the details out for accessibility issues in the registration form for the Helsinki meeting. So I thank the meeting staff and their teams for that.

   I have also been -- again, the Helsinki meeting will be a meeting where you have a conference center and various accommodations around the city and that is always a little bit of an issue for people with limited mobility and accessibility issues, mainly in terms of timetabling. We all know buses are supposed to run or taxis are supposed to run or transport is supposed to run, but your meeting goes 40 minutes over and the last whatever is gone is just a fact of life and certainly has been in other meetings. So we will see how things work out in a small meeting in Helsinki. I certainly have already been asked what my starting and ending of day meeting schedule will be so transport to and from whatever accommodation I'm going to

have in Helsinki is organized and that is terrific! That makes
a big difference, but, of course, it is always a possibility
that they're going to be a little bit flexibility at the end of
the day. Starts of the day are far easier to work than end of
days.

   And as any staff who worked with the busy lifestyle at an
ICANN meeting and anybody who has tried to squeeze in two and
three meetings into the same time and space, it's quite
possible that when one starts one's day, you will be leaving at
a particular time and by lunchtime, you've got another 45
minutes commitment at the end of the day. So we'll see how the
system works and we'll -- we'll work a little bit of a report
out at Helsinki, I think from that point of view.

   When it comes to the planning for how particularly mobility
or accessibility issues are being managed by meetings teams and
assistance, I do get a little concerned, I suppose, how we walk
the line between our right to privacy and our need to make
clear what physical assistance and services we might need and I
would like to, perhaps, take the time between now and our
meeting in Hyderabad to have a little think about that and see
where that's one of the things we could discuss in Hyderabad
and that is taking us to our next agenda item. I'm quite
deliberately doing that. How we might perhaps workshop and
discuss some of the best practices or even reasonable practices
that we might want to look at there.

   I must say I think we have to be very -- very careful that
all the gory details some of us are willing to put out about
some of our needs and requirements and conditions, are treated
with the same sort of respect and privacy that we would expect
them to be. And I trust that will be the case, but, for
example, I don't know that there's even a note to that effect.
We haven't asked some of the questions that perhaps some groups
would be asking quite early on if they were working fully in
this -- in this sector. And perhaps as we are getting
everything so very well organized now, in terms of outreach and
engagement from a web and digital services point of view, it's
time to continue to take a little look at the physical services
point of view.

   With the Helsinki meeting, I don't think there will be very
much other than distance that is an issue, and timing that
might be an issue. And we will see that when we look at where
we are in the Hyderabad meeting, that providing anyone with
mobility or accessibility issues is not in one of the more
remote hotel facilities that it should be a fairly easy task
with the meeting center for the Hyderabad meeting to manage

access and egress and it certainly is a -- when I was there many years ago, a very accessible site, providing meetings, finishing and starting at different ends of the conference center at the same time.

We have yet to get that five or ten minute transition period which desirable for a number of reasons, including some of the digital ones, but if there's any suggestions of perhaps a workshop approach, or a forum approach that you might want to take for some of these discussions in Hyderabad, I'm not suggesting that we tidy this up now. What I'm suggesting is that we have a blank slate for our agenda in Hyderabad. What is on the agenda today is quite literally a copy of the agenda we used in Marrakesh.

To me, that draft agenda is a very administrative one. And what I would hike to see is suggestions from all of you on how we can make it less administrative one and more an interactive and workshop one.

So we have a blank slate. We will have the time to be advised, a room to be advised. As usual, staff will try and make it a place and time of the week that will allow the most of our community and people who are interested from other parts of the ICANN to join -- in other words, we will avoid major clashes.

But I would very much like to see if we could have a draw card discussion on a topic or two for -- for that meeting in Hyderabad, in addition to, obviously, our administration matters and our updates on how ICANN is improving the digital services.

So the floor is open. Let's spend a couple of minutes if you would like to, on any suggestions you might have.

Come on, Maureen. I'm going to start naming people.

(Laughter).

What do you think?

>> MAUREEN HILYARD: Well thank you, Cheryl. Yeah, I am actually sort of like considering sort of, like, some of the things that we may, you know, possibly raise in Hyderabad, and I'm not quite sure -- like, for example, when they are considering the news and things like that, do they -- you know, do we have a check list of things that they, you know, already -- excuse the background noise. Do we have a check list of the things that should be considered when they are selecting their news? I know I think we bring up every time about the issues -- the issues about hotels and ensuring that people who -- you know, where there may be difficulties that they are sort of like given some priorities for consideration,

but, you know, is there a check list?

>> CHERYL LANGDON-ORR: Maureen, Cheryl for the record here. As far as I know there is, indeed, a check list. Certainly, I'm not aware how extensive or detailed the check list is, but the check list is sufficiently extensive and the requirements are sufficiently clear that, for example, in the Marrakesh meeting, you will have noticed in the hotel where a number of the meetings were, the -- the somewhat more traditional and glamorous hotel, not the Gulf Hotel, the other one, all of those slopes were put in with the stairs. That didn't exist before the ICANN meeting came. So they actually made physical changes to the venue to allow for ramping to be added in.

And that -- that's quite a significant commitment both on the vendor side, as well as on obviously the requirements and the requests that ICANN meetings put forward.

But you are right, gone the gory details and perhaps a discussion of those gory details may be useful. There can, of course always be more and short fold, but we have to get into existing buildings and maces and spaces and if we happen to be going to a brand new conference center which is built to current code, we'll be experiencing something very different to, you know, some that's retrofitted or something that, of course, is a place or space in the world which has either vast distances or to quote Diane because she shared such a wonderful time in one of the meetings and she had a broken leg with me in the service lifts going around the backs of the kitchens to get upstairs and downstairs at one of the venues.

(Chuckles).

It made it accessible, but she certainly felt traveling with the lettuces and the garbages was one of the more interesting starts to one of the mornings.

(Laughter).

And that's okay, as long as the planning is around it, but let's ask those questions, if we want to explore that. I think it's probably a worth while thing to explore hasn't we may find that some of our group has particular experiences which could fine tune, hone and assist whatever materials and check lists that ICANN's meeting team is using, but I certainly know that they are using something and it's -- it's pretty darn good.

It was sometime ago, with that leg issue for Diane, but it's one, I think, she certainly remembers.

(Laughter).

Some of us are more used to it.

Greg, do you have any suggestions?

You have got -- no, in fact, Greg probably won't have

automobile audio because he's in two meetings at once.

I'm going to pick on Greg some other time and suggest we might perhaps have a bit of a conversation on list as well.

Now, I would like to welcome Werner and I know Ken joined earlier. If either of you have audio access, please feel free to make an intervention at this time.

>> Can you hear me?

>> CHERYL LANGDON-ORR: We can, indeed.

>>> Ken: This is Ken. An agenda that focuses on the deliverables would probably be useful to the group if each person could -- if this could be a person designated for each deliverable to give an update on the current status and next steps. I think that would be quite useful.

>> CHERYL LANGDON-ORR: Ken, Cheryl here again. Now, by deliverables, you are talking not just the extensive deliverables that digital services are now pursuing, but also the broader in terms of physical meeting and remote participation and all of that sort of thing; is that correct?

>> KEN HANSEN: Correct. That's right, Cheryl. Thank you.

>> CHERYL LANGDON-ORR: Excellent. So, Ken, if I could -- and I know you would have a vested interest in the success of things like the captioning pilot program, that we are involved with now. Would it be, perhaps, a couple of case studies as well? Not necessarily from within ICANN's experience, but in ICANN's experience where relevant? Is that what you would like to see?

>> KEN HANSEN: Not only -- I didn't have case studies in mind. That's not a bad idea, but I was -- I was thinking that, for example, it was brought up earlier that there's some work being done on the ICANN site in terms of accessibility. That would be an example that somebody could give an update on and it could be a regular part of the meeting agenda.

>> CHERYL LANGDON-ORR: Okay. So, Ken, on the words that -- Cheryl for the record again. The words that went through my mind while I was listening to you were perhaps enlightening talks where we have a small amount of time for a -- a variety of topics.

I THINK KEN --

>> KEN HANSEN: I wasn't necessarily thinking of topics but a project update that had a -- a breakdown of all the -- the major deliverables that we are driving and the current status on each one of them.

I don't have the agenda in front of me. So perhaps, you know, the agenda already includes that. But you mentioned that the agenda was largely administrative in nature at this point,

and certainly a list of deliverables with updates, and
discussions of the current status, next steps, deliverables,
obstacles, resource requirements would be -- would not be very
administrative and could be useful in driving projects forward.

   >> CHERYL LANGDON-ORR: Right, thanks, again, Ken, for that.
I might suggest -- Cheryl for the record again.

   It might be worth while us dusting off our original charting
that -- that we set up quite sometime ago. And looking at how
we can modify that and make that a more useful mechanism for
not just having that sort of update presented sort of in a
one-way, just at our gatherings, but also so that there's a
digital ongoing updatable record as well. So I might say that
action item with staff and perhaps with your assistance, Ken,
if you could join us on that action item, we might -- we might
have a look at -- at putting that together as both a dashboard
and as a standing item. So not only telephonic meetings such
as we are having now, but also as part of the standing agenda
for some of our -- if not all of our face-to-face meetings.
Just because you don't have the agenda in front of you, Ken,
that's not a problem, of course, but the part of today's agenda
that we are up to, is looking at what we could be doing in a
slightly hopefully expanded format for the Hyderabad meeting.
The Hyderabad meeting, of course, gives us an opportunity
because of the luxury of the amount of time we have to plan and
organize for that, to also have something that is fairly
interactive and perhaps can engage local community.

   I am aware of work that is being done by Gunela and Ariel,
perhaps we can note an action item to follow up with Gunela on
this item as well, with several groups that worked out of the
Indian subcontinent for various accessibility issues and it
might be an opportunity to also interact with some of the
representatives and people from -- from some of those groups as
well.

   And so that end, what we might do is, again, Ariel, perhaps
early planning and requests might be of an assist here, see if
we can get a slightly longer block of time in the agenda for
the Hyderabad meeting, and have a clearly interactive program
as well as the update and reporting program put together in
advance so that we can have enough of the topics advertised
early enough to attract some more interested parties from other
parts of ICANN. It seems to me that we have got our strong
converts amongst staff, but we probably need to start spreading
the word a little bit further as well.

   Laura will remember quite well the workshop that we did
several years ago now, putting together some of our wish lists

and priorities and therefore the deliverables, and it might be that whilst one or two of these areas, particularly those under the digital services mandate have gone along in leaps and bounds and certainly have a clear pathway now, in terms of project planning, that some of the others may be able to be reprioritized because we now see where specific resources and manpower has been already committed to the other work, and we can sort of, perhaps, offer our services in terms of support and advice for next needs that ICANN might need to identify.

And to that end, I, again, would like to suggest that we try and use our mailing list to develop a bit of this background work.

Right, let's move from the Helsinki planning. Hopefully -- Helsinki? Let me try that again. The Hyderabad. They both started with the letter H. I guess that's an excuse for me. The Hyderabad meeting planning. We do have the luxury of some time, but let's not let time waste on. It let's get some prior planning done as promptly as possible and use our list.

I would certainly like to see the draft agenda be far less than what is used in today's format and far more interactive and we will be looking at a deliverables presentation as Ken suggested as well.

With the few minutes we have left for today's call and I need to have five minutes captioning evaluation time, it looks like we are going to have only a short amount of time. So less than the advertised time of 5 to 10 minutes to look at our next meeting. Obviously our next public meeting is as we have discussed already today, at Hyderabad, but we do need to look at these periodic teleconference meetings. This time we managed to squeeze one in between Helsinki and the Marrakesh meeting that was in March. That's probably far too long a time without at least a gathering of the coordination group.

So we might look at doodling again. Not so much the time of day for the call, because that was argued and settled earlier, but how frequently the calls need to be.

I will be making a plea to say I don't believe they need to be made monthly, but they certainly need to be made between face-to-face meetings. We have the new program now with the A, B and C meetings. We know it won't be the B meeting we will be meeting at and so we might, in fact, need to look at when in a calendar year and what relation to our face-to-face meetings we need to gather and put our calendars in some order for the next financial, if not calendar year.

So that's the reason that was on the agenda. I'm not

suggesting we revisit time of day. I'm suggesting we revisit the periodic nature of our teleconference calls and that we look at that from a planning around the A and C meetings of the new meetings planned.

That will give us now two minutes administrative meetings, I think just have to happen when they have to happen and they can be anything from email exchanges to Skype interchanges or, of course, you know, a short conference call together if Laura or someone needs a brains trust, she can call out for them and we'll gather those together and put them to service as need be.

Is there any other -- any other business before we move to our evaluation survey?

Not seeing any hands and not anyone raising their hand or calling out.

Who is going to be running the survey? Is that you, Terri?

>> TERRI AGNEW: Yes, it is. One moment please as we begin our survey.

We do have six captioning survey questions. They now appear in the right-hand side of your screen. The first survey question, the captioning featured on the Adobe Connect room as part of a pilot, please choose the suitable terms. Please select your option now.

And once again, the survey should now appear in the right-hand side of your Adobe Connect room.

>> CHERYL LANGDON-ORR: And Cheryl for the record while you are filling that out, depending on your operating system, it may open up as a new pod and that's okay.

>> TERRI AGNEW: Question two, please self-identify the category that describes who you are, and unfortunately, you can only select one category at this time.

>> CHERYL LANGDON-ORR: Cheryl again for the record, Terri jumped in there because she knows I'm going to complain about the fact that we are still using radio buttons and we should have more than one button here. That's going to be fixed, right, Terri?

>> TERRI AGNEW: There are talks about more options available but they are not available now, and I said I need them.

(Laughter).

>> CHERYL LANGDON-ORR: We need check boxes not radio buttons.

>> TERRI AGNEW: Question number three, what benefits did you get from accessing the captioning stream. Please select your response now.

And if one of the options from the previous question of what benefits did you get from accessing the captioning stream was

not there, you can now type a short answer here for us.

Two more questions to go.

Where else do you think captioning should be required?

>> CHERYL LANGDON-ORR: Where is the "all of the above"?

>> TERRI AGNEW: I know!

(Laughter).

>> TERRI AGNEW: Shoe. We should have been adding that one.

>> CHERYL LANGDON-ORR: I want all of the above. I'm going to -- you know.

>> TERRI AGNEW: Well, maybe the last question will let you type it in there.

(Laughter).

And finally the last option any final comments. I will go ahead and leave this pod open for you now, until you are finished and then I will close out in the Adobe connect room. With that, Cheryl, I will turn it back over to you.

>> CHERYL LANGDON-ORR: Okay. Thank you, Terri. Cheryl for the record.

And I must say Terri is very good natured because she's listened to me grumble about so many of these things in the past, she knows what is coming. She must be ready to duck.

Thank you very much for running that survey. Terri, can I ask, because you have been doing this surveys, we must be very close to the end of the pilot for this financial year, I believe. Is that the case?

>> TERRI AGNEW: You are correct.

>> CHERYL LANGDON-ORR: And so it might be well worth while looking at having a single purpose call, if you all agree, just in the, perhaps -- oh, let me think, sometime in early August, perhaps, between early and mid-August, assuming that the wrap-up from the pilot will be ready by then. If it's ready by then, I think this group would be very interested to -- to have a -- an update just specifically for -- for that one topic.

Now, I'm not suggesting we need more than -- you know, we might only need 30 minutes or 45 minutes, but if we look an hour of our lives up, and take a look at it, that's fine. That's another little action item out of today's call.

Ladies and gentlemen, as we come to the top of the hour, I want to thank each and every one of you very committed and keen people to see that the accessibility and -- and actions of ICANN in promoting accessibility and the ability for all sorts of barriers to engagement in their work are lowered. Thank you for your time today. Please let's do some work in terms of making our face-to-face meeting in Hyderabad something special and to that end, we'll be having some future meetings but I

would encourage us to do some work on the list and the wiki.

As we come to the top of the hour, thank you one and all and bye for now.

>> TERRI AGNEW: Once again this meeting has been adjourned. Thank you very much for joining. Please remember to disconnect all remaining lines and have a wonderful rest of your day.

(End of meeting 2 p.m. Central Time)