
CHERYL LANGDON-ORR: ...the attendance. Terri, I think we're probably ready to roll. Over to you, my dear.

TERRI AGNEW: Thank you. We'll go ahead and begin at this time. One moment, please. I will begin the recording.

Good morning, good afternoon, and good evening. Welcome to the Cross-Community Committee on Accessibility call, taking place on Thursday, the 2nd of June, 2016, at 18:00 UTC.

On the call today we have Cheryl Langdon-Orr, Maureen Hilyard, Greg Shatan, and Shakeel Ahmed. We have listed apologies from Gunela Astbrink and Heidi Ullrich.

From staff, we have Ariel Liang, Laura Bengford, Karen Mulberry, and myself, Terri Agnew.

I would like to remind all participants to please state your name before speaking for transcription purposes.

Thank you very much, and back over to you, Cheryl.

CHERYL LANGDON-ORR: Thank you, Terri. My name is Cheryl Langdon-Orr, and it's a pleasure indeed to gather with just a few of you. Since our last meeting face-to-face in Marrakech – and we might take a little time in today's agenda to have a bit of a review of what we discussed in Marrakech, but our main role really is a punctuation point in terms of updating between our last

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face-to-face meeting in Marrakech and what will be our next face-to-face meeting which is the Helsinki meeting coming, because that's a inverted commerce policy meeting. We will be gathering in the Hyderabad meeting, but it does mean that we have plenty of time and I think a reasonable amount of motivation going to India to put a little bit of a more advanced and participatory and engaging with local community agenda together for our work in Hyderabad.

I know, for example, that some of us who have been on the IGF circuit many years ago will have been to the conference facility, so some of us already know a little bit about the lay of the land in Hyderabad, as well as some of the Indian-based communities that we may be able to reach out to and engage with at that meeting.

Now, that's a high-level review of some of the key points of what I thought we might do today. I also wanted to review a little later on in the agenda the differences between the types of meetings we have and what our primary purpose for our various types of gatherings should be.

So if anyone would like to start formulating their thoughts now on what they'd like to see in terms of us acting as a valuable resource for ICANN and indeed us acting as a valuable resource for the communities of interest that we either represent or engage with, it would be a good idea to perhaps put your thoughts together now and be ready to interact with us later on.

I am going to very, very briefly ask for some updates, and I'm delighted to, as usual, see the fantastic support and commitment from our ICANN staff, and indeed very senior ICANN staff. I'm sure there'll be a couple of updates regarding the great steps forward in accessibility that are being

made by ICANN, certainly in the website space, but also there might be something to be said in terms of planning for the Helsinki meeting as well.

If anybody would like to now let us know if they've got any other business they'd like to bring up during the meeting, you can let us know now, or, of course, we will call for any other business towards the end of the call.

I will note, because they're using live stream and captioning today, we will want to take at least [inaudible] at the end of today's meeting for a captioning evaluation survey. It's a very important part of the pilot program that is running, and I am delighted to see that we were able to squeeze in a lot of the pilots for a meeting for our own accessibility committee because it would have been a little bizarre if the group that was probably particularly instrumental in supporting Judith in getting this pilot running didn't do one of the trials ourselves. It might have looked a little odd, so we've squeezed one in before the end of the financial year. I want to thank Judith and staff for helping us organize that as well.

Is there anybody who would like to make an addition to today's agenda or to propose any other business?

Not seeing any hands raised or hearing any call out, we will now look very briefly at some of our updates. We'll start with our Marrakech meeting.

Marrakech of course was an extremely busy ICANN meeting for many people who were involved in matters of transition and of accountability.

A number of our stalwart supporters of course were spread pretty thin in other rooms, but I was delighted to see what a great turnout we had and particularly to welcome new people who keenly interested in engaging with ICANN in supporting their activities in improving accessibility.

Obviously we had our great staff support and a number of local community there, but we also had, thanks to the African Regional Outreach Program working with NGOs during the Marrakech meeting, an excellent number of – I think it was five if not six – representatives of African-based NGOs, including from around local areas and outside to Tunisia and wider. It was very, I think, rewarding to be able to interact with other key stakeholders who have a great deal of interest in seeing how organizations can be more in inverted commerce humanized, and of course, in many cases, that means assuring good access and accessibility.

Is there anyone who either was in the room during the Marrakech meeting or was participating remotely that would like to make any points or raise any issues from Marrakech? In the agenda, you'll have the link to the meeting page for that meeting.

Not hearing anyone and not seeing any hands raised, the Marrakech meeting was very much a round robin meet-and-greet and interaction of people who have, I guess, a particular interest in both a web and a promotional material accessibility. We were delighted to see the great strides forward that ICANN has made in terms of their website accessibility.

That I would like to hopefully think Laura is on top of as a segue to the next agenda item under updates, which will be anything that's been going on in terms of websites and the material and media that we have seen coming out of ICANN lately.

Laura, is there anything you'd like to tell us about what's happened, or indeed any of our staff? Because I know that Ariel has been working on things as well. Ariel, I'll be coming to you about our own wiki page in a moment.

LAURA BENGFORD:

Yes. Thank you, Cheryl. I really enjoyed the Marrakech meeting, and in particular I want to thank this group for listening into a very detailed presentation by [inaudible] accessible on our efforts to identify and put a plan in place for accessibility here at ICANN and our Digital Services Team.

I have a couple updates just on the website progress as well. I know Ariel is going to talk a little bit about the wiki. We still have a little bit to do there to get the training videos up. They were very large, so we need to find a home for them to link out to. We're very much looking for feedback on that.

On the website, I just have a couple updates I wanted to share with this group that I think are important in terms of setting the foundation and tone for the way that we work moving forward. We did launch the At-Large website. We are aware that there are still accessibility issues on there. We know what they are, as we reported in Marrakech. We have a plan and tools that we have on board, as well as very recently a new

hire at ICANN.org that is going to be very important to our efforts in executing on these initiatives.

So we are bringing on board a front-end architect for all of our web activities. The reason that this role is so important is that this is a role that works on the front end with the accessibility experts and the developers that have all been trained by now to set up the framework so that we can execute a lot more efficiently.

We are doing this on the GAC website, which is in progress right now. We are continuing and will continue with improving the accessibility issues on At-Large.

Then, very importantly, we are going into an effort on ICANN.org that will do a content strategy effort in trying to organize and improve search and findability and things like that. A lot of that is very related to accessibility as well.

So we have some really good opportunities coming up for us to do even better in this area. So I just want to highlight those specific efforts and resources and tools that are on board now at ICANN.

I do realize it is a slower process than what we would like, but I think they are good things to highlight as we work together with this team and group here on these efforts.

I think that's all for me. I will not be at Helsinki, but I will be at Hyderabad. I'm very interested in that conversation that's on the agenda as well. Thank you.

CHERYL LANGDON-ORR: Thank you, Laura. That is excellent news. I think you underplayed about this little update, but you've made huge steps forward in the digital services area by the sound of it. We were excited enough after the presentation, seeing how a very planned and professional approach was being taken in what we looked at during the Marrakech meeting with new hires and what is a very serious and systemic way forward, I must say. I have a huge smile on my face right now thanks to you and your team, and I expect that a number of our participants in this call may be equally pleased.

Laura, never be concerned about the stage of pace in terms of these improvements. It's all a matter of continuous improvement, and many people who have struggled and worked in the disability and accessibility services sector I believe would suggest that this is a quite excellent pace forward, considering the slow trickle way of so many pieces of progress in projects that I suspect a number of people have worked in in the past.

Remember, Greg is particularly a little less snowed under with matters of transition and accountability, I suspect, looking forward to keeping a weather eye on all of this as well because ICANN, I think, might end up being one of those examples that he might be using in conversations in his daily work.

Is there anyone who'd like to ask Laura any questions or make any comments before we –

UNIDENTIFIED MALE: [inaudible]

CHERYL LANGDON-ORR: Yes, [inaudible], please. Over to you.

Oh, no – we’ve lost him. Hopefully he will be able to return. Connectivity is often an issue. He will come back, I suppose. And if not, it’s been good that he [inaudible] at least this exciting news.

Without any obvious questions for Laura, I would like to, I suppose, suggest that Ariel might have a few things she’d like to tell us, including about the wiki space.

ARIEL LIANG: Thank you very much, Cheryl. I just will give you a quick update on what has been done on the wiki workspace, [specifically] accessibility. We have moved all the contents from the previous Ad Hoc Access Working Group workspace to this current one that Laura just posted the URL in the chat. You can find all the previous meeting information and also some of the work deliverables done during the Los Angeles face-to-face meeting, the Buenos Aires meeting, etc. So you can find all the information there in the current wiki workspace.

Another page I’d like to highlight – and I’m going to take the URL in the chat – is about the web accessibility deliverables. Laura constructed this page and then provided some of the training and testing related to the At-Large website accessibility. You can see reports over there as well.

We’re also in progress to upload some of the training videos, perhaps on YouTube first, and then will point those videos from this wiki workspace so that you can see other further materials.

I think lastly we need to some organization of these contents. As you can see on the workspace, on the last navigation still there's some parts that can be consolidated under a one [inaudible] page. So we can keep working on that.

So that's just a quick update. Back to you, Cheryl.

CHERYL LANGDON-ORR:

Thank you very much, Ariel. We will in fact come back to the conversation towards the end of our agenda as well, where I'd like to ask people if they have any suggestions for methods and materials and media that we might want to contribute to our own wiki space, and indeed any proposals or suggestions they might have for what type of direction we can take our work on that collaborative space as well.

Ariel, I just popped a request into the Adobe Connect chat, and I am putting it in the oral record as well. When we are using the wonderful facilities of captioning and the StreamText work as well, we are creating a very useful, real-time record, but also it is a very useful archive. To that end, while we're doing these types of calls and using captioning, when we put a URL or link in the Adobe Connect room, we could also duplicate it into the chat space. I'm not suggesting that we need to read them out long-form, but at least we can then have a little bit of a crossover and have the material in both places.

The other thing is, it might be well-worthwhile, as we start to need to aggregate various forms of recordings and archives of activities at these types of meetings, just as we have our action item page and our transcription pages and our recording pages, we might want to have a

page that's also a resources page, with all the URLs in a bit of a shopping list that I reference in any particular meeting.

It just makes it easier when people are looking back to quickly access things. Otherwise, it can take quite a bit of trawling to get to reference material, and particularly reference materials that members may bring in just conversationally, perhaps in a report or a record that are often copied into the Adobe Connect chat. Unless you trawl through the Adobe Connect chat later on, which perhaps has live links, it could get lost. So it just might be something you want to consider as we're improving the lookback, as well as real-time capabilities of what we're working with.

Is there any questions, comments, or interactions that anybody would like to make at this point in time? Also, I want to thank Ariel, but also I'm quite sure she had a little help tracking down all the material that she has been bringing together. I don't know who you're working with, Ariel, but if you could pass on our thanks to them as well for how you're organizing and assisting us in getting our wiki world far more accessible, that would be great.

I've just seen, in the chat, a number of accolades coming from people regarding the progress being made. The comments, of course include foundational principles that many of us would recognize. Greg's comments about creating a structure and culture of web accessibility that is at least as important as technical recommendations is one that would resonate with many people interested in this area, but luckily is also resonating with the people who are in charge of the digital services now at ICANN, which is a great step forward indeed.

Glenn McKnight's question is: "What is happening with ICANN in terms of captioning ICANN videos and captioning?" and he makes the comment that you can't rely on YouTube for captioning. That is very valuable indeed. Perhaps, Glenn, you might want to come back a little later with more intervention on that when we look at specifically types of media to our own work. Our Cross-Community Committee wiki could start being a place where we could show a little bit of best practice, or at least some guidance on that as well.

Obviously, everything takes time, resources, and money, and we just have to prioritize. But that doesn't mean that we can't put some pins in the map, so to speak. And it's good to note Ariel saying that she certainly had some good assistance from the At-Large staff in migrating all the content across.

Glenn, did you want to speak to some of the comments that you're making in the chat so we have an oral record as well? Do you have a microphone available, or is that a problem, Glenn?

I'm not seeing a mic active for Glenn, so maybe he is restricted to just AC chat. If that's the case, then we will continue to read to the record what you're putting in chat. Glenn, that's okay.

Okay. Now, just a little point on the next bit of updating in terms of the Helsinki meeting. As I mentioned in the preamble, we're not going to be having a meeting of the Cross-Community Committee as such, and that's okay because what it can mean is that we can put our planning and energies and effort into doing something in Hyderabad. Particularly, if we've got key staff attending Hyderabad and not Helsinki, that even makes more sense for that plan to be the way of it.

Regarding the Helsinki meeting, I had put to the record that I was a little critical of the outreach to people, or at least me, with the Marrakech meeting. I certainly always click the “I had some accessibility issues,” and I suppose most people fairly well familiar with the fact that layouts for some meetings, such as Marrakech, are more difficult for people with physical disability than others, it certainly was a challenge to move in a timely manner at the Marrakech meeting between meetings. And some of the rooms were simply far from physical accessible. It certainly meant that one or two meetings I attended by remote participation, even though I was on site, because there was no way I could safely get access and egress from the rooms in a timely manner.

Now, that’s not a tragedy, but it is something that we do need to consider. To that end, I wanted to recognize in the planning for the Helsinki meeting that there was a very prompt response and e-mail outreach this time on the filling of the details out for accessibility issues in the registration forms of Helsinki meeting. So thank the meeting staff and their team for that.

Again, the Helsinki meeting will be a meeting where you have a conference center and various accommodations around the city. That is always a little bit of an issue for people with limited mobility and accessibility issues, mainly in terms of time-tabling. We all know buses are supposed to run, or taxis are supposed to run, or transport is supposed to run, but if your meeting goes 40 minutes over and the last whatever is gone, that’s just a fact of life and has certainly been in other meetings. So we will see how things work out in the smaller meeting in Helsinki.

I certainly have already been asked what my staffing and ending-of-day meeting schedule will be, so transport to and from, what is the accommodation I'm going to have in Helsinki is organized. That is terrific. That makes a big difference. But of course, it is always a possibility that that's going to be a little bit flexible at the end of the day, the start of the day. It's far easier to work at the end of the day. As any staff who's worked with the busy lifestyle at an ICANN meeting and anybody who has tried to squeeze in two or three meetings into the same time and space would know, it's quite possible that when one starts one's day, you'll be leaving at a particular time, and by lunchtime, you have another 45-minute commitment at the end of the day.

So we'll see how the system works, and we'll work a little bit of a report out of Helsinki, I think, from that point of view.

When it comes to the planning for how particularly mobility or accessibility issues are being managed by meeting teams and assistance, I do get a little concerned, I suppose, about how we walk the line between our right to privacy and our need to make clear what physical assistance and services we might need. I'd like to perhaps to take the time between now and our meeting in Hyderabad to have a little think about that and see whether one of the things we could discuss in Hyderabad – and that is taking us to our next agenda item; I'm quite deliberately doing that – how we might perhaps workshop and discuss some of the best practices or even reasonable practices we might want to look at there.

I must say I think we have to be very careful that with all the gory details some of us are willing to put out about some of our needs and

requirements and conditions treated with the same sort of respect and privacy that we would expect them to be. I trust that will be the case. For example, I don't know that there's even a [inaudible] to that effect. We haven't asked some of the questions that perhaps some [groups] would be asking quite early on if they were working fully in this sector.

Perhaps as we're getting everything so very well organized now in terms of outreach and engagement from a web and digital services point of view, it's time to continue to take a look at the physical services point of view.

With the Helsinki meeting, I don't think there will be very much other than distance that is an issue and timing that might be an issue. We will see that, when we look at where we are in the Hyderabad meeting, providing anyone with mobility or accessibility issue is not in one of the more remote hotel facilities, that it should be a fairly easy task with the meeting center for the Hyderabad meeting to manage access and egress. It certainly was a, when I was there many years ago, very accessible site, providing meetings and finishing at different ends of the conference center at the same time.

We've yet to get that five or ten minutes transition period which would be desirable for a number of reasons, including some of the digital ones. But if there's any suggestions of perhaps a workshop approach or a forum approach that you might want to take for some of these discussions in Hyderabad, I'm not suggesting that we tidy this up now. What I'm suggesting is we have a blank slate for our agenda in Hyderabad. What is on the agenda for today is quite literally a copy of the agenda we used in Marrakech.

To me, that draft agenda is a very administrative one, and what I would like to see is suggestions from all of you on how we can make it less an administrative one and more an interactive and workshop one.

So we have a blank slate. We will have a time to advised, a room to be advised. As usual, staff will try to make it a place and time of the week that will allow the most of our community and people who are interested from other parts of ICANN to join. In other words, we will avoid major clashes. But I'd very much like to see if we could have a draw card discussion on a topic or two for that meeting in Hyderabad, in addition to obviously our administration matters and our updates on how ICANN is improving their digital services.

The floor is open. Let's spend a couple of minutes, if you would like to, on any suggestions you might have.

Come on, Maureen. I'm going to start naming people. What do you think? You're always [inaudible].

MAUREEN HILYARD:

[inaudible]. I am actually considering some of the things that we may possibly raise in Hyderabad. For example, when they're considering venues and things like that, do we have a checklist of things that they already... Excuse me, background noise. Do we have a checklist of thing that should be considered when they're selecting venues? I know I think we bring up every time about the issues about hotels and ensuring that people, where there might be difficulties, are given some priorities for consideration. But is there a checklist?

CHERYL LANGDON-ORR: Maureen, as far as I know, there is indeed a checklist. Certainly I'm not aware how extensive or detailed the checklist is, but the checklist is sufficiently extensive, and the requirements are sufficiently clear.

For example, in the Marrakech meeting, you will have noticed in the hotel where a number of the meetings were – the somewhat more traditional and glamorous hotels; that's not the Golf hotel, but the other one – all of those slopes were put in with the stairs. That didn't exist before the ICANN meeting came. They actually made physical changes to the venue to allow for ramping to be added in. That's quite a significant commitment, both on the vendor side as on, obviously, the requirements and requests that ICANN's Meetings [inaudible] getting forward.

But you're right. I don't know the gory details, and perhaps the conversation to discuss those gory details might be useful. There can always be more in short [fold], but we have to fit it into existing buildings and places and spaces. If we happen be going to a brand-new conference center, which is built to current code, we'd be experiencing something very different than something that's retrofitted or something that of course is in a place or space in the world which has vast distances.

To quote Diane because she shared such a wonderful time in one of the meetings and she had a broken leg with me in the service lift, going around the backs of the kitchens to get upstairs and downstairs at one of the venues. It made it accessible, but she certainly felt traveling with the lettuces and the garbage was one of the more interesting starts to

one of her mornings. And that's okay, as long as the planning is around it.

But let's ask those questions if we want to explore that. I think it's probably a worthwhile thing to explore. We may find that some of our group has particular experiences which could fine-tune, hone, and assist whatever materials and checklists that ICANN's Meetings Team is using. I certainly know that they're using something, and it's pretty darn good.

It was some time ago with that leg issue for Diane, but it's one I think she certainly remembers. Some of us are more used to it.

Greg, do you have any suggestions? Assuming you've got idea. No, in fact. Greg probably won't be able to do audio because he's in two meetings at once. I'm going to pick on Greg some other time and suggest we might have a bit of a conversation on [list] as well.

Now, I'd like to welcome Werner, and I know Ken joined earlier. If either of you have audio access, please feel free to make an intervention at this time.

KEN HANSEN: Can you hear me?

CHERYL LANGDON-ORR: We can indeed. Go ahead.

KEN HANSEN: Okay. An agenda that focuses on the deliverables would probably be useful to the group if there could be a person designated for each

deliverable to give an update on the current status and the next steps. I think that would be quite useful [in the meeting].

CHERYL LANGDON-ORR: Now, by deliverables, you're talking not just the extensive deliverables that digital services that are now pursuing, but also the broader in terms of physical meetings and remote participation and all of that sort of thing? Is that correct?

KEN HANSEN: Correct. That's right, Cheryl. Thank you.

CHERYL LANGDON-ORR: Excellent. Ken, if I could, I know you would have a vested interest in the success of things like the captioning pilot program that we are involved with now. Would it be perhaps a couple of case studies as well? Not necessarily from within ICANN's experience but in ICANN's experience where relevant? Is that what you'd like to see?

KEN HANSEN: I didn't have case studies in mind. That's not a bad idea. For example, it was brought up earlier that there's some work being done on the ICANN side in terms of accessibility. That would be an example that somebody could give an update on. It could be a regular part of these meetings' agenda.

CHERYL LANGDON-ORR: Okay. Ken, the words that went through my mind while I was listening to you [inaudible] perhaps even [lightning] talk, where we have a small amount of time for a variety of topics.

I think Ken [got cut off] –

KEN HANSEN: Yeah. I wasn't necessary thinking of topics, but a project update that had a breakdown of all the major deliverables, even driving, and the current status on each one of them.

I don't have the agenda in front of me, so perhaps the agenda already includes that. But you mentioned that the agenda was largely administrative in nature at this point. Certainly a list of deliverables with updates and a discussion of the current status, next steps, deliverables, obstacles, and resource requirements would not be very administrative and could be useful at driving projects forward.

CHERYL LANGDON-ORR: Great. Thanks again, Ken, for that. It might be worthwhile dusting off our original charting that we set up quite some time ago and looking at how we can modify that and make that a more useful mechanism for not just having that update presented in a one-way [inaudible] just at our gatherings, but also say that these are digital, ongoing, updateable records as well. I might take that action item with [inaudible] and perhaps, with your assistance, Ken, if you could join us on that action item, we might have a look at putting that together as both a dashboard and as a standing item for not only the telephonic meetings, such as

we're having now, but also as part of the standing agenda for some of our, if not all of our, face-to-face meetings.

Just because you don't have the agenda in front of you – again, that's not a problem of course – the part of today's agenda that we're up to is looking at what we could be doing in a slightly hopefully expanded format for the Hyderabad meeting. The Hyderabad of course gives us an opportunity because of the luxurious amount of time we have to plan and organize for that to also have something that is fairly interactive and perhaps can engage local communities.

I am aware of work that's being done by Gunela – Ariel, perhaps we can note an action item to follow up with Gunela on this matter specifically as well – with several groups that have worked out of the Indian sub-continent for various accessibility issues, and it might be an opportunity to also interact with some of the representatives and people from some of those groups as well.

To that end, what we might do is – again, Ariel, perhaps early planning and requests might be of an assistance here – see if we can get a slightly longer block of time in the agenda for the Hyderabad meeting and have a team interactive program, as well as the update and reporting program, put together in advance so that we can have enough of the topics advertised early enough to attract some more interested parties from other parts of ICANN. It seems to me that we've got our strong converts amongst staff, but we probably need to start spreading the word a little bit further as well.

Laura will remember quite well the workshop that we did several years ago now, putting together some of our wish lists and priorities, and

therefore these deliverables. It might be that, whilst one or two of those areas, particularly those under the digital services mandate, have gone along in leaps and bounds and certainly have a clear path one now in terms of project planning, that some of the others may be able to be reprioritized because we now see where specific resources and manpower have been already committed to the other work. We can perhaps offer our services in terms of support and advice for the next need that ICANN might need to identify. To that end, I again would like to suggest that we try to use our mailing list to develop a bit of this background work.

Let's move from the Helsinki planning. Hopefully – I said "Helsinki." Let me try that again: the Hyderabad – they both started with the letter H, I guess that's an excuse for me – meeting planning. We do have the luxury of some time, but let's not let time waste on it. Let's get some prior planning done as promptly as possible and use our list.

I would certainly like to see the draft agenda be far less what it is in today's format and far more interactive. We will be looking at a deliverables presentation as Ken suggested as well.

We have a few minutes we've got left for today's call, and I need to have a five-minute captioning evaluation time. It looks like we're going to have only a short amount of time, so less than the advertised time of five to ten minutes, to look at our next meeting.

Obviously, our next public meeting, as we've discussed already today, is at Hyderabad. But we do need to look at these periodic teleconference meetings. This time, we've managed to squeeze one in between Helsinki and the Marrakech meeting. It was in March. That's probably

far too long a time without at least a gathering of the coordination group.

So we might look at Doodling again, not so much the time of day for the call, because that was argued and settled earlier, but how frequently the calls need to be. I will be making a plea to say I don't believe they need to be made monthly, but they certainly need to be made between face-to-face meetings. We have the new program now with the A, B, and C meetings. We know that it won't be the B meeting that we'll be meeting at, so we might in fact need to look at when in our calendar year and in what relation to our face-to-face meetings we need to gather and put our calendars in some order for the next financial if not calendar year.

So that's the reason that was on the agenda. I'm not suggesting we revisit time of day. I'm suggesting we visit the periodic nature of our teleconference calls and that we look at that from planning around the A and C meetings of the [new] meeting plan.

That'll give us now two minutes. Administrative meetings I think they just have to have when they have to have them, and those can be anything from e-mail exchanges to Skype interchanges. Or of course we can always put a short conference call together if someone needs a brain trust. You can call out for them and we'll gather those together and put them to service as need be.

Is there any other business before we move to our evaluation survey?

Not seeing any hands and not hearing anyone call out, who's going to be running the survey? Is that you, Terri?

TERRI AGNEW: Thank you, Cheryl. Yes, it is. One moment, please. I will begin our survey.

We do have six captioning survey questions. They now appear in the right-hand side of your screen. The first survey question: the captioning featured on the Adobe Connect room is part of a pilot. Please choose the suitable term. Please select your option now.

Once again, the survey should now appear in the right-hand side of your Adobe Connect room.

CHERYL LANGDON-ORR: While you're filling that out, depending on your operating system, it may open up as a new pod, and that's okay.

TERRI AGNEW: Thank you, Cheryl. Question two: please self-identify the category that describes who you are. Unfortunately, you can only select one category at this time.

CHERYL LANGDON-ORR: Terri jumped in there because she knows I'm going to complain about the fact that they're still using radio buttons. We should be able to have more than one answer here. That's going to be fixed, isn't it, Terri?

TERRI AGNEW: Actually, Cheryl, there are talks of getting more options available. They're just not available at this time. So I said, "Yes. I need them."

CHERYL LANGDON-ORR: We need a checklist, not radio buttons.

TERRI AGNEW: Yes. Survey question three: what benefits did you get from accessing the captioning stream? Please select your response now.

If one of the options from the previous question of what benefits did you get from accessing the captioning stream was not there, you can now take a short answer here for us.

Two more questions to go. Where else do you think captioning should be required?

CHERYL LANGDON-ORR: Where is the "All of the above"?

TERRI AGNEW: I know. True. We should have been having that one. You're right.

CHERYL LANGDON-ORR: Okay. Because I wanted "All of the above." I'm going to –

TERRI AGNEW: Well, maybe the last question will let you type it in there.

Finally, the last option. Any final comments? I'll go ahead and leave this pod open for you now until you're finished, and then I'll close out of the Adobe Connect room.

With that, Cheryl, I'll turn it back over to you.

CHERYL LANGDON-ORR: Okay. Thank you, Terri. I must say that Terri is very good-natured because she's listened to me grumble about so many of these things. In fact, she knows what's coming. She must be ready to duck. Thank you very much for running that survey.

Terri, can I ask, because you've been doing these surveys – we must be very close to the end of the pilot for this financial year, I believe. Is that the case?

TERRI AGNEW: You are correct.

CHERYL LANGDON-ORR: So it might be well worthwhile looking at having a single-purpose call, if you will all agree, just in perhaps – let me think – sometime in early August, perhaps? Between early and mid-August, assuming that the wrap-up from the pilot will be ready by then. If it's ready by then, I think this group would be very interested to have an update just specifically for that one topic.

Now, I'm not suggesting we'd need more than – we might only need 30 minutes or 45 minutes. If we book an hour of our lives up and take less

of it, that should be fine. So that's another little action item out of today's call.

Ladies and gentlemen, as we come to the top of the hour, I want to thank each and every one of you very committed and keen people for seeing to the accessibility and actions of ICANN in promoting accessibility and that the ability for all sorts of barriers to engagement in their work are lowered.

Thank you for your time today. Please, let's do some work in terms of making our face-to-face meeting in Hyderabad something special. To that end, we will be having some future meeting, but I'd encourage us to do some work on the list and the wiki.

As we come to the top of the hour, thank you, one and all, and bye for now.

TERRI AGNEW:

Once again, this meeting has been adjourned. Thank you very much for joining. Please remember to disconnect all remaining lines, and have a wonderful rest of your day.

[END OF TRANSCRIPTION]