

**Reviewing the CEP  
CCWG – Accountability  
Work Stream 2**

**Interviews conducted by Anna Loup and Edward Morris**

**Interview number 1**

**Board / Staff     Community Member**

**Observations:**

- The CEP needs to be flexible. Not one size fits all.**
- The CEP was initially designed for and by ICANN legal to benefit them. If it is to be kept, it must be more neutral.**
- The CEP should be optional, not required.**
- One version of the CEP should be based on a small claims procedure: if the complainant is not an attorney and chooses not to be represented by one then the ICANN party should be the staff member(s) involved, not ICANN legal**
- Third party should be in room. Not sure who. There should be an option for the third party to give an opinion on the strength / lack of of the claim, if requested by claimant. This opinion would not be released without the consent of all and should not be used in an IRP.**