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19 responses

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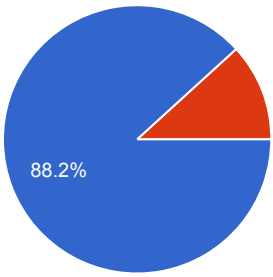
Summary

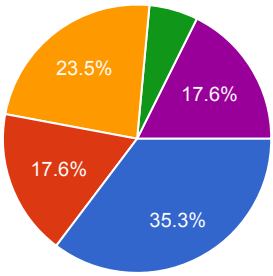
Personal information

Are you a member or an observer?



Member	**15**	88.2%
Observer	**2**	11.8%

Your stakeholder group



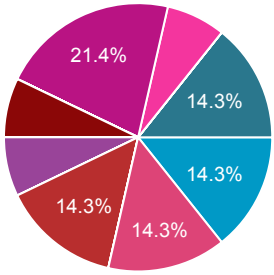
Technical community	**6**	35.3%
Government	**3**	17.6%
Civil society	**4**	23.5%
Private sector	**1**	5.9%
Academia	**3**	17.6%
Other	**0**	0%

Your name

[redacted]

[redacted]

Your country of primary residency

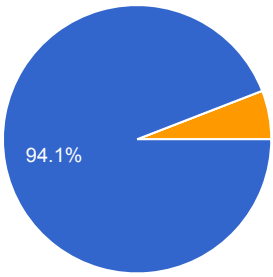


Afghanistan	**0**	0%
Algeria	**0**	0%
Bahrain	**0**	0%
Comoros	**0**	0%
Djibouti	**0**	0%
Egypt	**2**	14.3%
Iran	**2**	14.3%
Iraq	**0**	0%
Jordan	**2**	14.3%
Kuwait	**0**	0%
Lebanon	**1**	7.1%
Libya	**0**	0%
Mauritania	**0**	0%
Morocco	**0**	0%
Oman	**0**	0%
Pakistan	**1**	7.1%
Palestine	**0**	0% 1
Qatar	**0**	0%
Saudi Arabia	**0**	0%
Somalia	**0**	0%
Sudan	**0**	0%
Syria	**0**	0%
Tunisia	**3**	21.4%

Turkey	**1**	7.1%
United Arab Emirates	**0**	0%
Yemen	**0**	0%
Other	**2**	14.3%

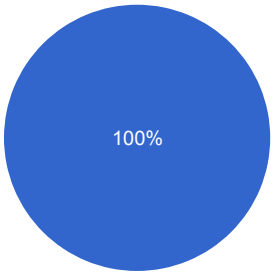
Participants' understanding of the requirements and working methods as indicated in the charter of the MEAC-SWG

Did you read the MEAC-SWG charter?



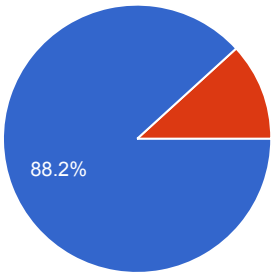
Yes	**16**	94.1%
No	**0**	0%
I don't know/I have no opinion	**1**	5.9%

In your opinion, is the mission defined in the charter of the MEAC-SWG working group clear?



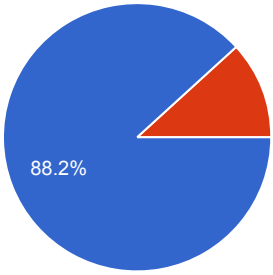
Yes	**17**	100%
No	**0**	0%
I don't know/I have no opinion	**0**	0%

Are roles of those that are part of the MEAC-SWG - as per the charter - clear to you?



No	**2**	11.8%
I don't know/I have no opinion	**0**	0%

Are the working methods to achieve the tasks of the MEAC-SWG clear to you?



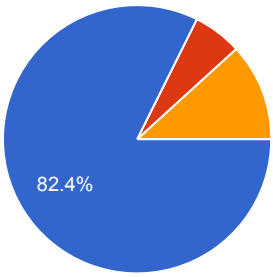
Yes	**15**	88.2%
No	**2**	11.8%
I don't know/I have no opinion	**0**	0%

Please leave any additional comments or feedback about the MEAC-SWG charter.

I need to know, what are the needs of region mentioned in mission section also the obstacles need to be removed ... and in Scope section, where to find more details about items 3and 4? And my third question is about deliverables as in my understanding are all reached now, I want to recognize the results better but it is unclear to me...

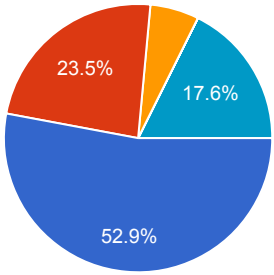
Deliverables

Are the deliverables of the group clear to you?



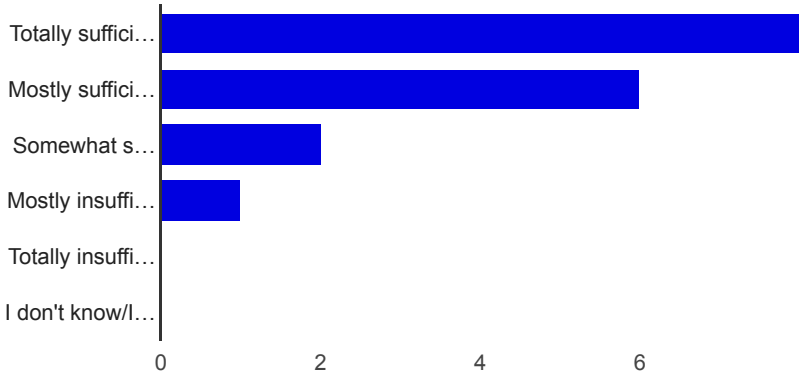
Yes	**14**	82.4%
No	**1**	5.9%
I don't know/I have no opinion	**2**	11.8%

In developing the three year strategic plan for the 2016-2019 period, how adequately in your opinion did the group take into consideration the evaluation of the strategy of the last working group (2013-2016)?



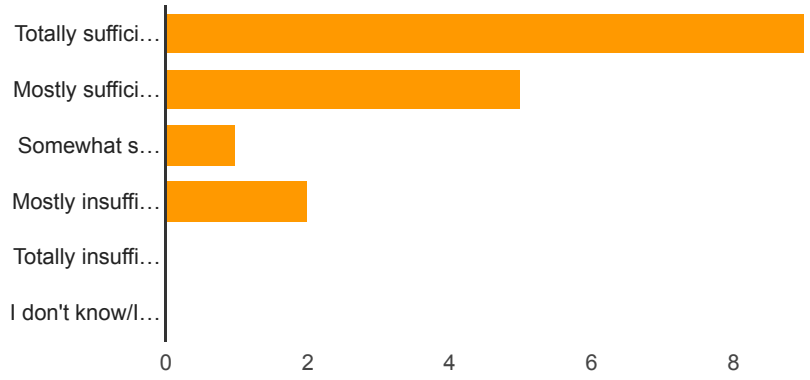
Completely adequately	**9**	52.9%
Mostly adequately, but should have done more	**4**	23.5%
It did a moderate job in taking the earlier evaluation into account	**1**	5.9%
It largely missed taking the evaluation into consideration	**0**	0%
It totally ignored the evaluation	**0**	0%
I don't know/I have no opinion	**3**	17.6%

FA1: Improve the DNS infrastructure [How sufficient do you think that the tasks of the individual focus areas of the strategy are to achieve the overall mission of the working group?]



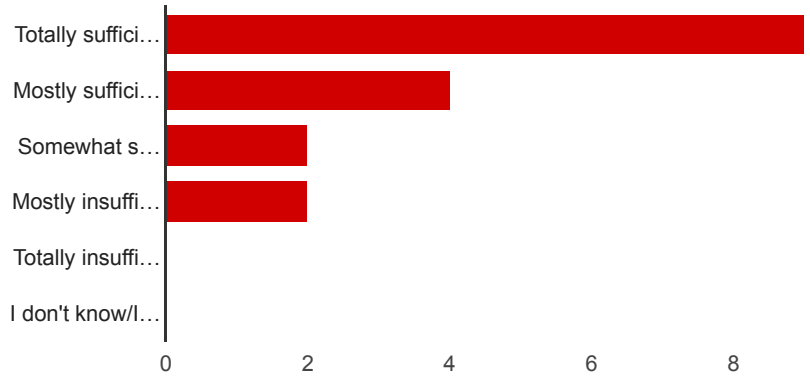
Totally sufficient	**8**	47.1%
Mostly sufficient	**6**	35.3%
Somewhat sufficient	**2**	11.8%
Mostly insufficient	**1**	5.9%
Totally insufficient	**0**	0%
I don't know/I have no opinion	**0**	0%

FA2: Improve the DNS market [How sufficient do you think that the tasks of the individual focus areas of the strategy are to achieve the overall mission of the working group?]



Totally sufficient	**9**	52.9%
Mostly sufficient	**5**	29.4%
Somewhat sufficient	**1**	5.9%
Mostly insufficient	**2**	11.8%
Totally insufficient	**0**	0%
I don't know/I have no opinion	**0**	0%

FA3: Raise awareness about ICANN's role [How sufficient do you think that the tasks of the individual focus areas of the strategy are to achieve the overall mission of the working group?]



Totally sufficient	**9**	52.9%
Mostly sufficient	**4**	23.5%
Somewhat sufficient	**2**	11.8%
Mostly insufficient	**2**	11.8%
Totally insufficient	**0**	0%
I don't know/I have no opinion	**0**	0%

If you think that any improvements should have been made to any of the tasks within one or more of the focus areas, please suggest them here and clearly indicate the task(s) and their relevant focus area.

As stated in the charter, it seems that the need to some sub-committees specially in technical areas is required because most of the active members of the working group are not from a technical background and this part is being dismissed.

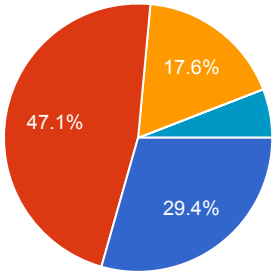
Totally sufficient if achieved as planned. No suggested improvements per se otherwise I would have suggested them in time of the strategy, but there are multiple other national factors that may affect the outcome of the strategy implementation differently, and those are out of the WG's hands or control.

Please leave any additional comments or feedback about the group's deliverables.

charter should be amended in order to clearly define the role of Observers and Members and ICANN staff Roles , when Members or Observers should join the group

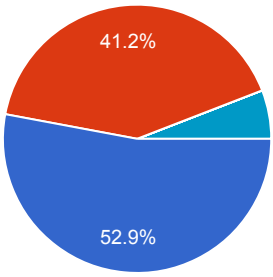
The group’s performance

Overall, how effectively did the MEAC-SWG work as a group to achieve its mission as per charter?



Completely effective	**5**	29.4%
Mostly effective	**8**	47.1%
Somewhat effective	**3**	17.6%
Effective to a limited degree	**0**	0%
Not effective at all	**0**	0%
I don't know/I have no opinion	**1**	5.9%

Overall, how satisfied are you with the outcome of the group so far?



Satisfied to a limited degree	**0**	0%
Not satisfied at all	**0**	0%
I don't know/I have no opinion	**1**	5.9%

If you are not completely satisfied, what outcome(s) would you have wanted to see that were not realized?

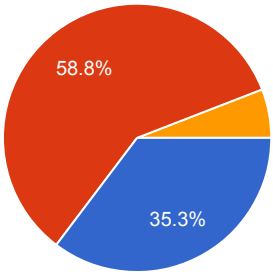
Only a minority of members are active. This has resulted in having most of the work done only by a few dedicated members.

Few members contributed to the work, while the many others either very busy or become a SWG member for personal reasons.

If you answered the previous question, what are the reasons for which the group was not able to realize the desired outcome(s) in your opinion?

Some members joined just for the sake of joining perhaps or may have not been motivated to help for some reason.

Do you consider yourself a silent member (a member who does not engage in meetings or discussions)?



Yes	**6**	35.3%
No	**10**	58.8%
I don't know/I have no opinion	**1**	5.9%

If you answered "Yes" to the previous question, what could be done to help you contribute to future discussions?

I'm very busy with my own businesses and unlike many guys in the group whose job is working in this area my job in totally different. Despite this, I tried several times to keep up with the

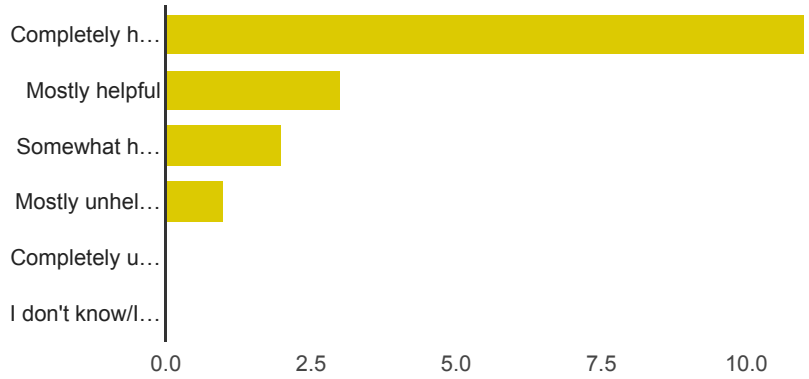
conversations in the mailing list but lost in many many (sometimes irrelevant and +1) emails. My suggestion is dividing the group into smaller teams in which people can interact with each other faster and better and focus on specific topics and be more effective and active.
The time of the meetings were not at all suitable in the context of my work, so following-up on discussions and what was decided is not always that simple. I kept following all the documents and giving inputs where I could, but not as much as I wanted to.
I need to read more , about the group and the achievements compared to what were planned, very soon i will be able to give my comments.
It is my problem, the group has been very open to my contributions.
more inclusion efforts and help by the most advanced & experienced members

Please leave any additional comments or feedback about the group's performance?

Increasing our visibility to help Fahd, Baher, and the ICANN Istanbul office, specifically at ICANN/Internet governance/DNS-related events, could be a good way to boost our outreach.
I think there should be easier to find tangible results of this 4 year process, I am sure there is but it is not so clear to newcomers as me...
Not everyone was actively involved in the group's work, but those who were involved worked effectively and efficiently complementing each other's work, competence, and availability. Of course it would have been better to have everyone equally involved but still we should not regret having so many silent members, if they were hopefully benefiting from following the work of the group and reading all messages and documents. Maybe next time we should make clearer the option of joining as an observer.
The personal and professional decency and dignity that the members (and leaders) treat each other with surpasses that of some other professional organizations and committees. I think this is an important contributor to the group's progress so far.
A lively and hard-working group
The performance of the group is so good and I guess they will do very good job in the coming tasks too.

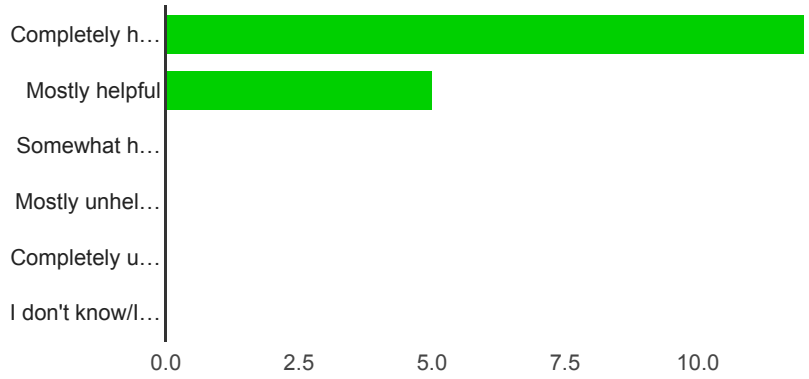
MEAC-SWG working methods

Email discussion list [How helpful to you were the following tools used in the working methods needed for strategy development process?]



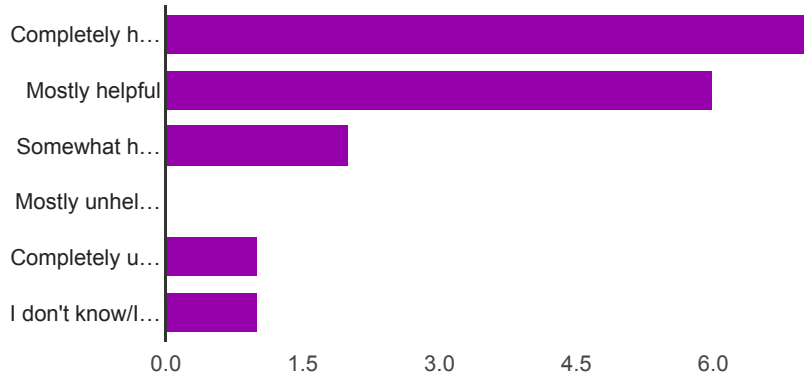
I don't know/I have no opinion	**0**	0%

Google docs [How helpful to you were the following tools used in the working methods needed for strategy development process?]

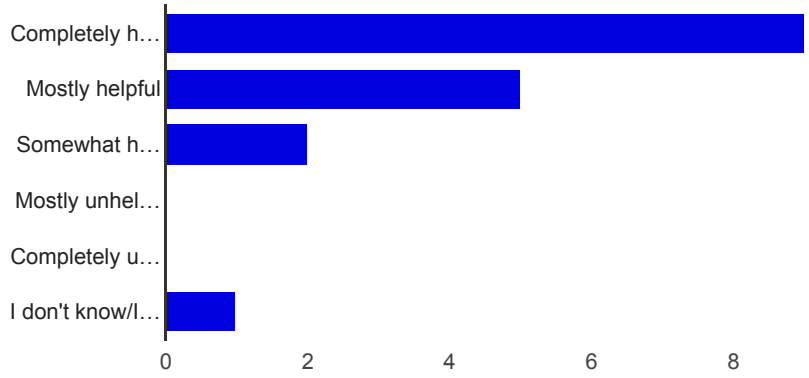


Completely helpful	**12**	70.6%
Mostly helpful	**5**	29.4%
Somewhat helpful	**0**	0%
Mostly unhelpful	**0**	0%
Completely unhelpful	**0**	0%
I don't know/I have no opinion	**0**	0%

Official calls (meetings) [How helpful to you were the following tools used in the working methods needed for strategy development process?]

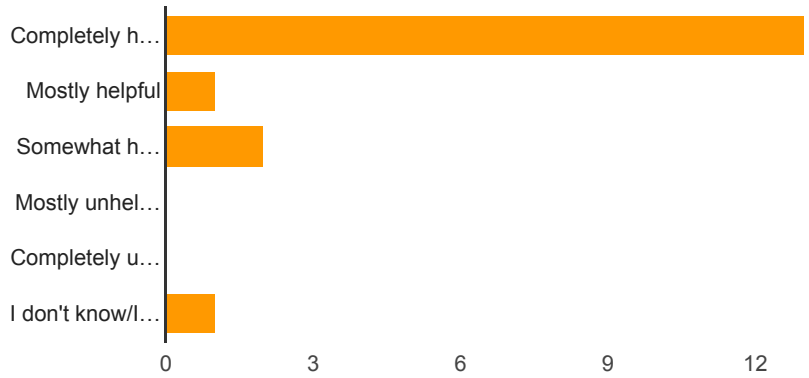


Diagrams (LucidChart) [How helpful to you were the following tools used in the working methods needed for strategy development process?]



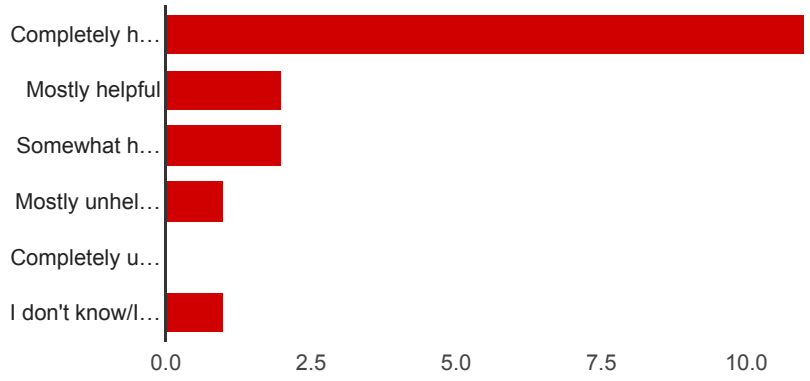
Completely helpful	**9**	52.9%
Mostly helpful	**5**	29.4%
Somewhat helpful	**2**	11.8%
Mostly unhelpful	**0**	0%
Completely unhelpful	**0**	0%
I don't know/I have no opinion	**1**	5.9%

Doodle scheduling [How helpful to you were the following tools used in the working methods needed for strategy development process?]



Completely helpful	**13**	76.5%
Mostly helpful	**1**	5.9%
Somewhat helpful	**2**	11.8%
Mostly unhelpful	**0**	0%
Completely unhelpful	**0**	0%
I don't know/I have no opinion	**1**	5.9%

Wiki [How helpful to you were the following tools used in the working methods needed for strategy development process?]

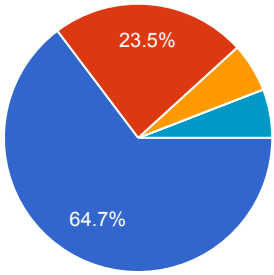


Completely helpful	**11**	64.7%
Mostly helpful	**2**	11.8%
Somewhat helpful	**2**	11.8%
Mostly unhelpful	**1**	5.9%
Completely unhelpful	**0**	0%
I don't know/I have no opinion	**1**	5.9%

Any suggestions to make the tools more helpful and to improve the strategy development process?

I think the results can be shown in infographs...
Having various tasks of the WG in a tool like Trello where everyone can keep track of can help pa lot in my opinion. I'm ready to help on this if needed.
All tools were extremely helpful specially that they are not alternatives to each other. It is important to start using the right tool at the right time for the right purpose. In my view, I think google docs should be used at a stage where a certain level of agreement has been achieved and the remaining is only a matter of fine tuning the drafting not to start agreeing on concepts and principles, otherwise the comments become too messy and hard to follow. I liked very much the LucidChart as they provided an overall view through diagrams that are worth a thousand words :), but they were not easy to comment on, and I believe members did not contribute actively until a text version was made available for commenting purposes, then reflecting the comments on the diagram again for a holistic view.

In your opinion, to what degree did the MEAC-SWG work in a multistakeholder instead of a top-down fashion?

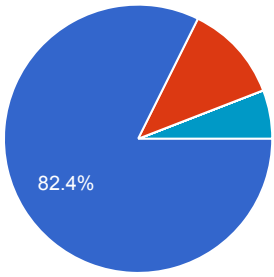


Completely multistakeholder, no top-down	**11**	64.7%
Mostly multistakeholder, with minor instances of top-down	**4**	23.5%
Sometimes it was multistakeholder, sometimes top-down	**1**	5.9%
Mostly top-down and little multistakeholder	**0**	0%
Completely top-down, no multistakeholder	**0**	0%
I don't know/I have no opinion	**1**	5.9%

If you said it was not completely multistakeholder in the previous question, please state the reasons for thinking so.

The very minor instances by ICANN staff due to their experience of the earlier strategy implementation.

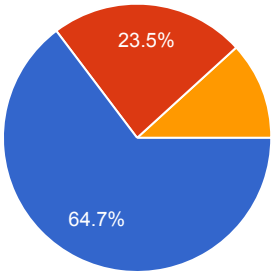
In your opinion, how transparent and open was the MEAC-SWG operated?



Completely transparent and open	**14**	82.4%
Mostly transparent and open	**2**	11.8%
Sometimes it was transparent and open, sometimes it wasn't	**0**	0%
Mostly non-transparent and not open	**0**	0%
Completely non-transparent and closed	**0**	0%
I don't know/I have no opinion	**1**	5.9%

If you answered by saying that the work group was not fully transparent and open, please state the reasons for thinking so.

In your opinion, how clearly was the MEAC-SWG email discussion list moderated?

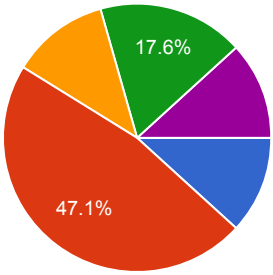


Completely clear	**11**	64.7%
Mostly clear	**4**	23.5%
Sometimes it was clear, sometimes not	**2**	11.8%
Mostly not clear	**0**	0%
Completely unclear	**0**	0%
I don't know/I have no opinion	**0**	0%

If the moderation of the email discussion list (usually by the Chair) was not clear, do you have any suggestions for improvement?

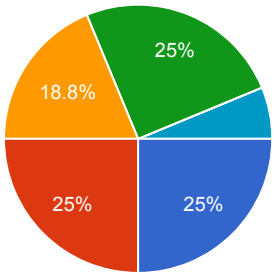
As I said, email is an old fashioned to manage tasks and things. We need some modern approaches.
No suggestions for improvement, in fact I believe the chair used to leave members discuss freely and intervened to conclude or converge views at the right point in time.

How many of the online meetings did you attend?



All	**2**	11.8%
Most	**8**	47.1%
Just about half	**2**	11.8%
Less than half	**3**	17.6%
None	**2**	11.8%
I don't know/I have no opinion	**0**	0%

Did you listen to the recordings and/or read the minutes of the meetings that you missed (if any)?



All	**4**	25%
Most	**4**	25%
Just over half	**3**	18.8%
Less than half	**4**	25%
None	**0**	0%
I don't know/I have no opinion	**1**	6.3%

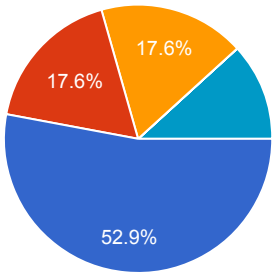
If you missed any meetings and did not select "All" in the previous question, what were the challenges that prohibited you from listening to the recording and read the minutes (if any)?

My busy life schedule
Personal timing, unfortunately. Also lack of availability on different platforms. For example if I could have the offline recordings on my phone I would listen to more sessions in my spare time (Commuting, weekends, vacations, ...)
it is not very clear recording, i am having troubles listening
I felt like I could get a lot of the material by following the email discussions closely
work duty
job duty

Any suggestions to improve how regular official meetings are scheduled and conducted?

I think 3 weeks / a meeting is enough.
Should be one outside office hours for those who have regular jobs
working on doodle agenda

In your opinion, how satisfactory - overall - was the decision-making process on the discussion email list (usually driven by the Chair)?

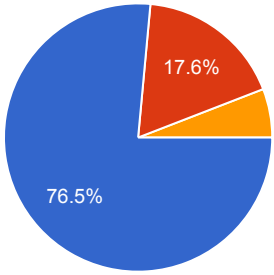


I don't know/I have no opinion	**2**	11.8%

Any suggestions to improve the decision-making process?

More polls and surveys instead of endless arguments in mailing list.
No suggestions, I believe the chair was able to hit the right balance, leave members to discuss freely and drive discussions to consensus in a timely and efficient manner.
there should be distance meeting to discuss and take decisions

To what degree did the use of English as the official communication language limit your engagement within the group?



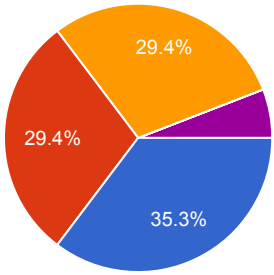
It did not limit my engagement at all	**13**	76.5%
It limited my engagement in a small way	**3**	17.6%
It limited my engagement moderately	**1**	5.9%
It limited my engagement severely	**0**	0%
It totally prevented me from engagement	**0**	0%
I don't know/I have no opinion	**0**	0%

Any comments you have about the current methods and are there other method(s) you suggest?

I think word documents using track changes, also serve as a good tool to be utilized as appropriate.

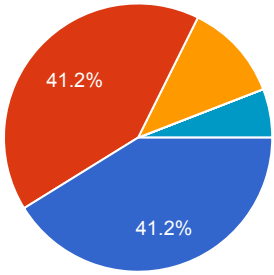
Implementation plan

How well are you aware of the strategy's activities, who is implementing them and the stakeholders targeted or involved?



Totally aware	**6**	35.3%
Mostly aware	**5**	29.4%
Somewhat aware	**5**	29.4%
Mostly unaware	**0**	0%
Totally unaware	**1**	5.9%
I don't know/I have no opinion	**0**	0%

In your opinion, how suitable are the chosen metrics - indicated in the review mechanism - in measuring progress of the implementation plan?



Totally suitable	**7**	41.2%
Mostly suitable	**7**	41.2%
Somewhat suitable	**2**	11.8%
Mostly unsuitable	**0**	0%
Totally unsuitable	**0**	0%
I don't know/I have no opinion	**1**	5.9%

If you did not answer "Totally suitable" to the previous question, what other suggestions do you have for improvement of the metrics to measure progress?

Defining some clear KPIs that can indicate the progress and achievement level is required; otherwise, people's different tastes will be involved which is not good.
Despite the fact that the WG did its best to choose the most suitable, indicative and measurable metrics, it's always hard to attribute the figures, numbers and/or statistics achieved, solely to the strategy, but this is the best at hand.

i think we should add KPI's to evaluate and measure the performance
study and survey will be very useful in our case
adding the number/amount of partnerships or cooperation with relevant entities from the region, this in my opinion reflects the size of the community engagement

What else can be done to realize the goals of the implementation plan?

Good to have a weekly brief of the different on going activities.
Find ways / mechanisms to engage effectively all the group members and observers
Asking the community in surveys, polls, open meetings and etc to hear the voice of people other than the members inside the circle of this working group.
Keep track of and work hard on the implementation and have a ready mechanism to collect and measure all the set metrics.

Number of daily responses