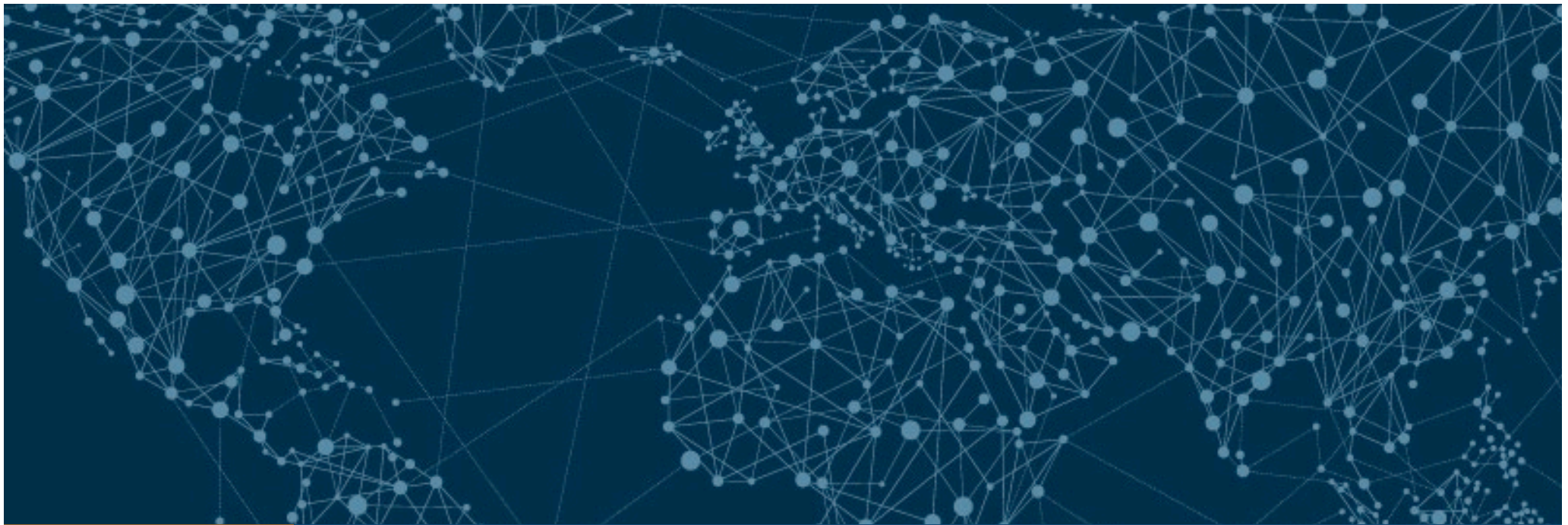




ICANN | REVIEWS



Kickoff Call: At Large Review Working Party and ITEMS

23 May 2016

Scope of Work

ITEMS shall conduct an independent review of the At-Large Community as mandated by ICANN Bylaws, to assess effectiveness of:

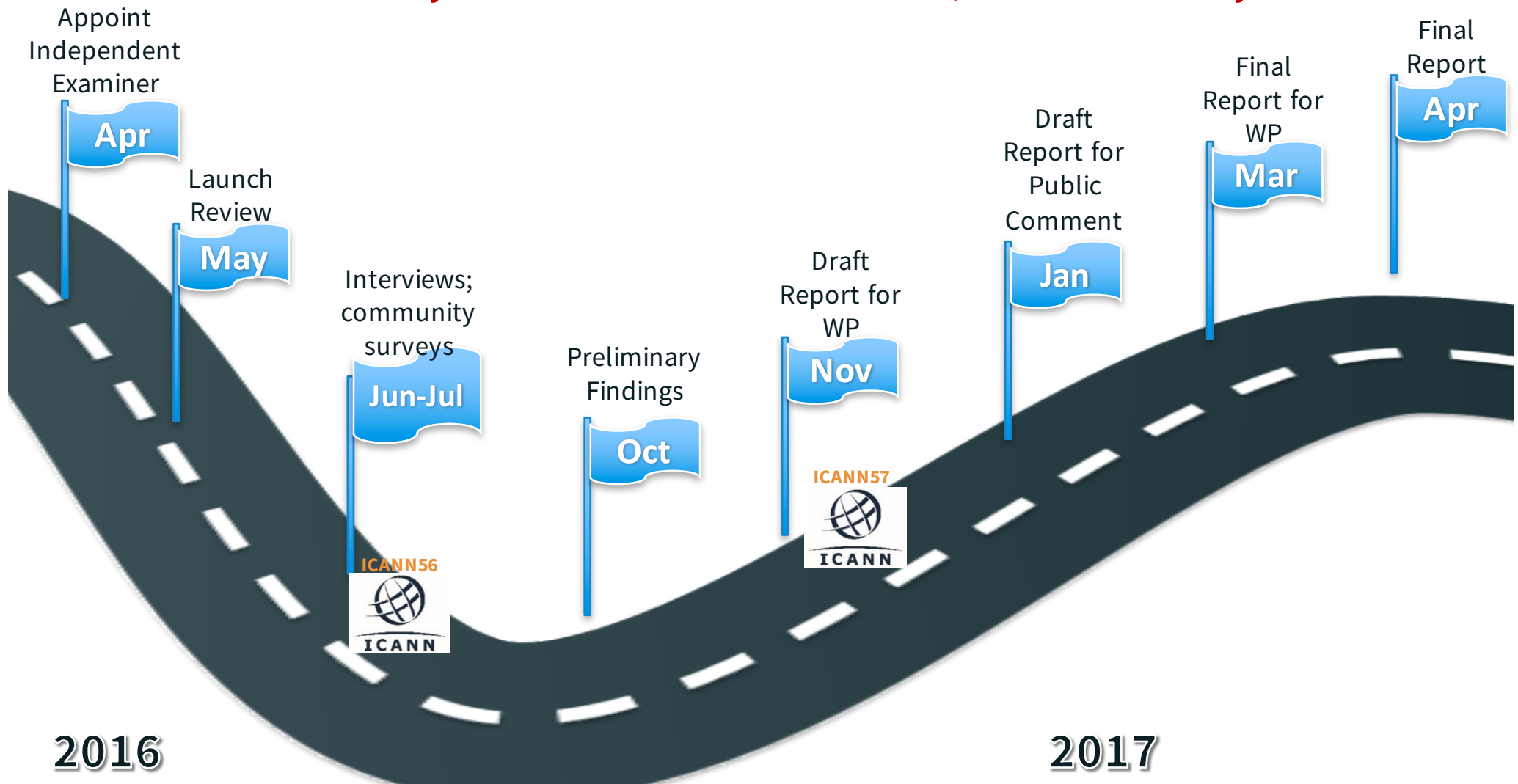
- (1) improvements resulting from recommendations from the previous Review,
- (2) components of the At-Large Community – ALAC, Regional At-Large Organizations (RALOs) and At-Large Structures (ALSes) in accordance with the ICANN-provided objective and quantifiable criteria

The last review focused primarily on the ALAC. While the current Review will cover all components of the At-Large Community, the primary focus will be on the structures not covered by the last review (i.e. RALOs and ALSes).

Roadmap for At-Large Review: Community-facing

Rev 27 Apr 2016

Review plans continuously aligned with community workload and flexibility to accommodate extensions, when necessary.



Roles and Responsibilities

Review Working Party

- Perform self-assessment
- Assist with tailoring review methodology
- Assist with outreach and engagement
- Input into data collection – online assessment and Interviews
- Provide clarification and factual corrections
- Prepare Review Implementation Plan

Independent Examiner

- Assess effectiveness of prior review improvements
- Review of documents, records
- Observe proceedings
- Develop and conduct surveys
- Conduct interviews
- Prepare report
- Engage with stakeholders for clarification and correction

OEC

- Oversight
- Scope of review
- Selection of Independent Examiner
- Progress/process of Review
- Accept Report*
- Approve Plans*

*Prepare Recommendations for Board Action

MSSI Staff

- Run competitive bidding process
- Monitor timeline and resources
- Support review
- Support outreach and engagement
- Manage report and public comment process

Policy staff:

- Prepare Review Implementation Plan

Lessons Learned: GNSO Review

Worked

- Working Party as voice of the community
- Well-organized and focused approach
- Public comment format – structured around each draft recommendation
- Catalogue of comments (formal and informal) & disposition
- Feasibility Assessment & Prioritization of Recommendations
- Ongoing dialogue & updates – GNSO community and Board

VS

Needed Improvement

- Timeline to reflect community workload
- Structural considerations – clarity around what was & was NOT included
- Fact based findings
- Clarity of recommendations
- Survey – “360” name; survey before interviews
- Engagement of community

REVIEW OF THE AT-LARGE COMMUNITY

Kick-off call with the Review Working Party

23 May 2016



ITEMS International, 70, rue Amelot, 75011 Paris – France
+33 1 4338 6262 - www.items.fr



1

A Multi-Stakeholder, Multidisciplinary & Multilingual Consultant Team



Nick Thorne

- Asia-Pacific Region
- Internet governance ecosystem
- DNS Industry
- ICANN ecosystem



Tom Mackenzie

- Europe & North America Regions
- Global Survey Coordinator
- Statistical Analysis
- Liaison with ICANN



Timothy McGinnis

- Africa Region
- African Internet Infrastructure
- DNS (incl ngTLD)
- ex-AFRINIC Policy Working Group Chair
- ISOC WSIS Ambassador



Rosa Delgado

- Latin America Region
- Internet Governance
- Network infrastructure



To assess effectiveness of:

- (1) improvements resulting from recommendations from the previous Review,**
- (2) components of the At-Large Community – ALAC, Regional At-Large Organizations (RALOs) and At-Large Structures (ALSes) in accordance with the ICANN-provided objective and quantifiable criteria.**



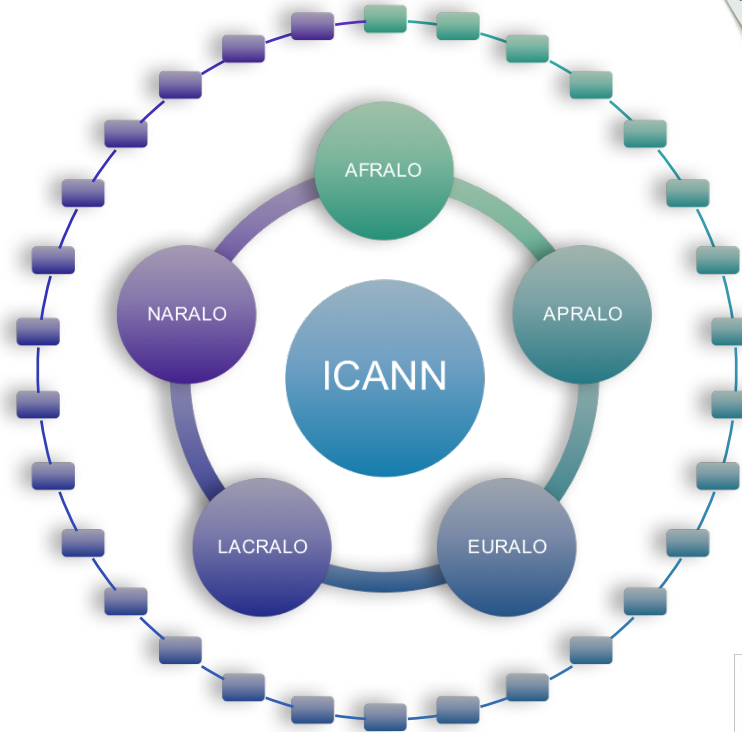
Baseline study



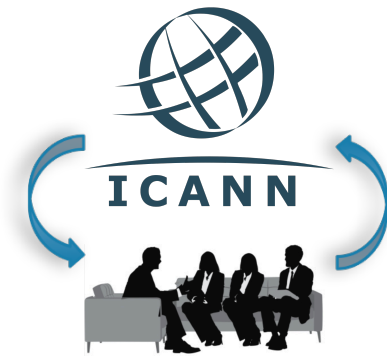
Online survey



F2F interviews



Analysis



Validation of findings



Final report & recommendations



Review of the ICANN At-Large Community

ITEMS International has been commissioned by ICANN to conduct an independent organizational review of ICANN's At-Large Community. As part of this study we are conducting a global survey aimed at all stakeholders that make up the At-Large Community worldwide. Your participation in this survey would be greatly appreciated. It will only take a few minutes to complete and it will help us gain a detailed understanding of the strengths and weaknesses of At-Large Community and, in particular, of its potential for development.

All information provided via this survey will be treated anonymously. Thanks for your time!

If you have any questions about this survey don't hesitate to call: +33 01 48 01 01 01. For more information about the survey: www.icann.com/africadnstudy

*Required

Introductory video of the Organizational Review of ICANN's At-Large Community



1) Organization name *

Nom de votre organisation / Nombre de su organización / اسم المؤسسة / Название организации / 机构名称

Your answer

2) Organization type *

Type d'organisation / Tipo de organización / نوع المؤسسة / Тип организации / 组织类型

Regional At-Large Organization (RALO)

Our Consultant Team will conduct its online **survey** to targeted respondents and organizations using a custom developed, Google Forms-based survey tool. This tried and tested, robust, highly versatile and easy to use tool has many advantages. For respondents, it has the advantage of being easily accessible across all operating systems and devices connected to the Internet, fixed and mobile. We will discuss the survey questionnaire with ICANN before distribution.

A prototype questionnaire with a few sample questions can be viewed at

<http://goo.gl/forms/Y3lm2fYUqu>

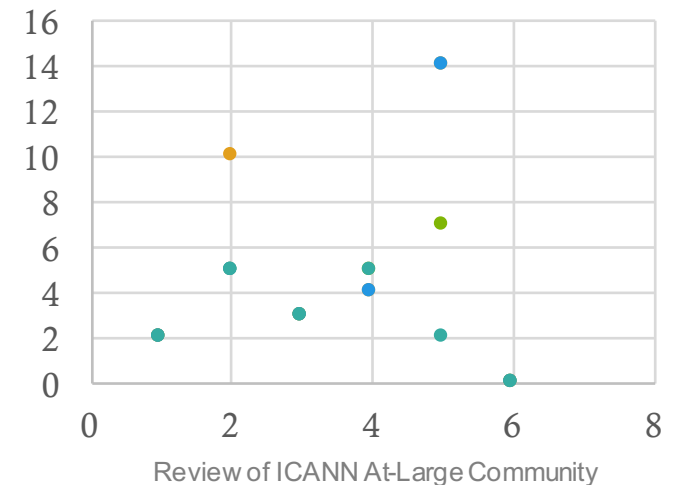
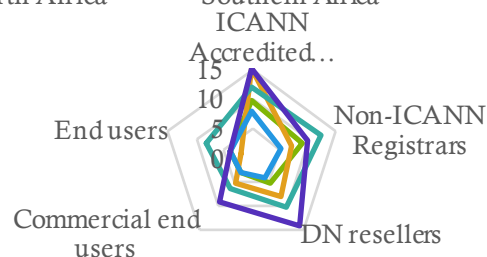
The extrapolation of results from the survey will serve to highlight and cross analyse opinions expressed and information gathered in a number of ways, e.g. within a single respondent category or across several respondent categories, geographically or according to other variables such as the size of the organization represented by the respondent, type of engagement within ICANN etc.

In addition to a detailed factual report, the results of the survey will be presented using a variety of formats including tables, charts, graphs and maps.

Awareness of gTLD program

— East Africa — West Africa — Central Africa

— North Africa — Southern Africa



at-large icann

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Who to follow · Refresh · View all

namebay (@namebay) Followed by Jean Guillon an...
Follow

Skype Classroom (@SkypeClassroom) Follow

LINX (@LINX_Network) Follow

Find friends

Trends · Change

#CapsOuPasCaps Découvrez nos tout nouveaux Caps Maria Pik et venez passer avec nous! Promoted by Haribo PIK

#MELAA 7,105 Tweets

#Autriche 26,9K Tweets

#insideintercom

Van der Balen 60,7K Tweets

#VivaTech

#raclame

#pin16 2,207 Tweets

Airbnb 19,1K Tweets

#Austria 27,7K Tweets

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Accounts View all

ICANN At-Large
@ICANNAtLarge
FOLLOWS YOU
A global end-user community that helps shape the Internet's future #ICANN worldwide · atlarge.icann.org

2,185 TWEETS 969 FOLLOWING 3,170 FOLLOWERS

ITEMS International lead DigitalSENSE News @DigitalSENSEng · May 16
ITREALMS: ITEMS International to review At-Large Community
itrealms.com.ng/2016/05/items-... @ICANN

DIALLO @dialloz · Apr 26
Mina @HadjOUATTARA en pleine présentation du At-Large de ICANN
@pdandjnu

	A	B	C	D	E	F	G	H
1	Name 1	Name 2	Position	Structure	Global region	Tel	Mobile tel	Email
2	Tijani	Ben Jemaa	ALAC Member	AFRALO	Africa			
3	Wafa	Dahmani Zaafouri	ALAC Member	AFRALO	Africa			
4	Mohamed	El Bashir	Vice-Chair	AFRALO	Africa			
5	Aziz	Hilali	Chair	AFRALO	Africa			
6	Dave	Kissoondoyal	NomCom Delegate	AFRALO	Africa			
7	Seun	Ojedji	ALAC Member	AFRALO	Africa			
8	Barrack	Otieno	Secretariat	AFRALO	Africa			
9	Ali	AlMeshal	Vice-Chair	APRALO	Asia - Pacific			
10	Satish	Babu	Vice-Chair	APRALO	Asia - Pacific			
11	Pavan	Budhrani	Secretariat	APRALO	Asia - Pacific			
12	Maureen	Hilyard	ALAC Member	APRALO	Asia - Pacific			
13	Kaali	Kan	ALAC Member	APRALO	Asia - Pacific			
14	Amir	Qayyum	NomCom Delegate	APRALO	Asia - Pacific			
15	Holly	Raiche	ALAC Member	APRALO	Asia - Pacific			
16	Siranush	Vardanyan	Chair	APRALO	Asia - Pacific			
17	Mike	Silber	ccNSO appointee	Brd of Directors	Africa			
18	Rinalia	Abdul-Rahim	At-Large appointee	Brd of Directors	Asia - Pacific			
19	Chris	Disspain	ccNSO appointee	Brd of Directors	Asia - Pacific			
20	Asha	Hemrajani	NomCom appointee	Brd of Directors	Asia - Pacific			
21	Bruce	Tonkin	GNSO appointee	Brd of Directors	Asia - Pacific			
22	Kuo-Wei	Wu	ASO appointee	Brd of Directors	Asia - Pacific			
23	Markus	Kummer	GNSO appointee	Brd of Directors	Europe			
24	Bruno	Lanvin	NomCom appointee	Brd of Directors	Europe			
25	Thomas	Schneider	GAC Liaison	Brd of Directors	Europe			
26	Jonne	Soininen	IETF Liaison	Brd of Directors	Europe			
27	Lousewies	Van der Laan	NomCom appointee	Brd of Directors	Europe - West			
28	Rafael	Lito Ibarra	NomCom appointee	Brd of Directors	Latin America			
29	Akram	Atallah	Interim President & CEO	Brd of Directors	North America			
30	Cherine	Chalaby	Vice-Chair	Brd of Directors	North America			
31	Steve	Crocker	Chair	Brd of Directors	North America			
32	Ron	da Silva	ASO appointee	Brd of Directors	North America			
33	Erika	Mann	NomCom appointee	Brd of Directors	North America			
34	Göran	Marby	President & CEO	Brd of Directors	North America			
35	Ram	Mohan	SSAC Liaison	Brd of Directors	North America			
36	George	Sadowsky	NomCom appointee	Brd of Directors	North America			
37	Suzanne	Woolf	RSSAC Liaison	Brd of Directors	North America			
38	Sébastien	Bachollet	ALAC Member	EURALO	Europe			
39	Matthieu	Camus	EURALO Board	EURALO	Europe			
40	Olivier	Crépin-Leblond	Chair	EURALO	Europe			
41	Sandra	Hoferichter	ALAC Member	EURALO	Europe			
42	Yrjo	Lansipuro	NomCom Delegate	EURALO	Europe			
43	Wolf	Ludwig	Secretariat	EURALO	Europe			
44	Mikhail	Medrish	EURALO Board	EURALO	Europe			
45	Annette	Muhlberg	EURALO Board	EURALO	Europe			
46	Jimmy	Shulz	ALAC Member	EURALO	Europe			
47	Yaovi	Atohou	Stakeholder Engagement - Africa	ICANN Staff	Africa			
48	Fahd	Batayneh	Stakeholder Engagement - Middle East	ICANN Staff	Africa - Middle East			
49	Dakar	Famat	Stakeholder Engagement - Middle East	ICANN Staff	Africa - Middle East			

Useful Resources

1. At-Large web site - <https://atlarge.icann.org/>
2. Icann.org:
 - ✓ Organizational Reviews - <https://www.icann.org/resources/reviews/org>
 - ✓ At-Large Review <https://www.icann.org/resources/reviews/org/alac>
3. At-Large Review wiki:
 - ✓ Current Review - <https://community.icann.org/pages/viewpage.action?pagelId=51417955>
 - ✓ Last Review - <https://community.icann.org/pages/viewpage.action?pagelId=52891703>
3. Introduction to ICANN Reviews (video) - <https://www.youtube.com/watch?v=yhcXQN1ySWY>
4. FAQs (to be posted); Tool for Formulation of Useful Recommendations (see next slide)
5. GNSO Review information
 - ✓ <https://www.icann.org/resources/reviews/org/gns0>
 - ✓ Communitywiki - <https://community.icann.org/display/GR2/GNSO+Review+2014+Home>