

APAC Space @ICANN68

The Impact of COVID-19 in APAC



23 June 2020

Agenda

- ⦿ **Welcome Remarks** by Jia-Rong Low (ICANN) (8 mins)
- ⦿ **The Impact of COVID-19 in APAC** (56 mins)
 1. Technical/ccTLD – Hasnul Hasan (MYNIC)
 2. Technical/Business – Dr Ajay Data (UASG/Data Group)
 3. Registry – Sophia Feng (KNET)
 4. Registrar – Antonia Chu (Alibaba Cloud)
 5. At-Large/End-user – Satish Babu (APRALO)
 6. Youth – Manju Chen (Y4IG)
 7. Government – T. Santhosh (India GAC) (TBC)
- ⦿ **Community Discussion/Open Sharing** facilitated by Pam Little (24 mins)
- ⦿ **AOB** (2 mins)

Welcome Remarks



Jia-Rong Low
VP, Stakeholder Engagement &
Managing Director, ICANN APAC



APAC Space



- ❖ “Space for APAC community members
- ❖ Community-led bi-monthly Sessions — web conference, or face-to-face at ICANN Meetings
- ❖ ”Practice ground” to facilitate community discussion for ICANN participation
 - ❖ DNS industry topics
 - ❖ ICANN Policy Development Processes, and
 - ❖ ICANN Reviews

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The Impact of COVID-19 in APAC



Technical/ccTLD Perspective



Hasnul Hasan
Chief Executive Officer, MYNIC



Technical/Business Perspective



Dr Ajay Data

Chair, Universal Acceptance
Steering Group (UASG) &
Managing Director, Data Group

Registry Perspective



Sophia Feng
International Business Manager,
KNET



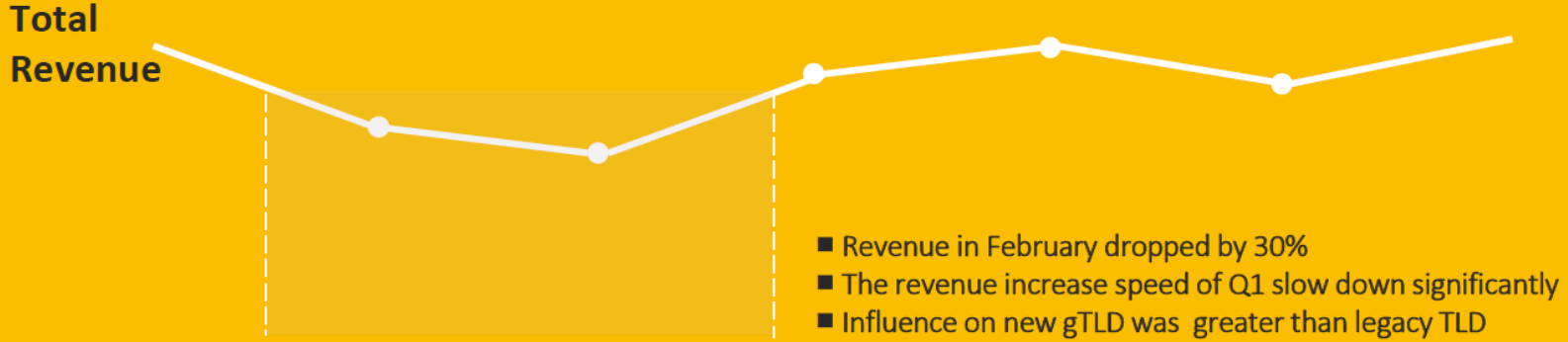
Registrar Perspective



Antonia Chu
Policy & Compliance Advisor,
Alibaba Cloud



Impact on Our Registrar Business



Our Registrar's Response & Challenges

Measures taken in response to COVID-19 related issues

- Restriction on registration of COVID-19 related domains
- Illegal and abusive websites take-down
- Working closely with registries to provide renewal extension

Major Challenges to Registrar

- Communication difficulties internally & externally
- Negative influence on domestic/global economy affects domain market

We are in
this
TOGETHER

HEALTHCARE

Jack Ma Foundation, Alibaba donate medical supplies, COVID-19 test kits to India, other nations

The first batch of COVID-19 test kits and other medical supplies for India arrived in Delhi on Saturday night, and were received by the Indian Red Cross Society.

By Press Trust of India


0:00 / 2:45

Jack Ma Foundation and Alibaba Foundation on Sunday announced donation of essential medical supplies, including face masks and COVID-19 test kits to India and six other nations to help combat the spread of **coronavirus**.

"Collectively, these seven countries will receive a total of 1.7 million face masks, 165,000 test kits, as well as protective clothing and medical equipment such as ventilators and forehead thermometers," the two foundations said in a statement.

JACK MA FOUNDATION DONATES \$2.15M TO AUSTRALIA INSTITUTE TO DEVELOP VIRUS VACCINE

DOROTHY SO | MARCH 3, 2020



CNN BUSINESS Markets Tech Media Success Perspectives Videos LIVE TV Edition

Jack Ma donates \$14 million to develop coronavirus vaccine

By Laura He and Hanna Zlady, CNN Business
Updated 12:03 PM ET, Wed January 29, 2020



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- Bolton quotes Trump saying 'people should be executed'
- Brian Stelter on Trump claim was a lie

Recommended by @U4

SUPERMI Green


Jack Ma Foundation and Alibaba Foundation Donate to Seven More Countries in Asia to Fight COVID-19

- Additional medical supplies to be donated to Azerbaijan, Bhutan, India, Kazakhstan, Kyrgyzstan, Uzbekistan and Vietnam
- Total recipient countries in Asia increased to 23

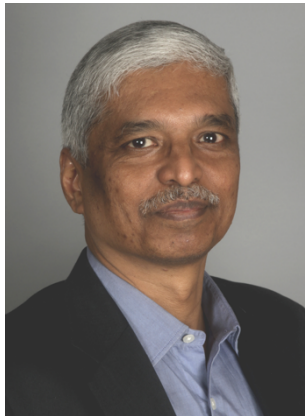
The Jack Ma Foundation and the Alibaba Foundation today announced donations of essential medical supplies to seven more countries, namely Azerbaijan, Bhutan, India, Kazakhstan, Kyrgyzstan, Uzbekistan and Vietnam.

This press release features multimedia. View the full release here:
<https://www.businesswire.com/news/home/20200328005024/en/>

Business Wire March 29, 2020



At-Large/ End-users Perspective



Satish Babu
Chair, APRALO

The Impact

- ⦿ Most economies are set to shrink in the APAC region during the pandemic. The slowdown likely to continue at least for another 1-2 years (assuming a vaccine is developed by the end of this year)
- ⦿ While most sectors/sections have been impacted adversely, Internet-based services have thrived
 - Manufacturing has been significantly impacted
 - The rise of local and hyper-local supply chains may impact international trade
 - Some sections, such as the elderly and the poor have become more vulnerable
- ⦿ Very positive environmental impact!
- ⦿ No immediate end of the pandemic is in sight
- ⦿ Despite deep impact, most parts of APAC are coping

COVID-19 and the Internet

- ⦿ The Internet has assumed greater importance during the pandemic. The end-user role has seen increased articulation:
 - Much more intensive use of the Internet (more users, more hours per user)
 - A major lifeline for many; work from home shown as feasible (and even desirable)
 - A major infrastructure for the fight against the pandemic
 - A significant shift to the Digital mode (education, retail, hyperlocal production/consumption)
- ⦿ The Internet has emerged as a critically important tool not just for business/work, but for social and emotional well-being of individuals as well
- ⦿ As classes go online, children have been required to use the Internet at a much higher level than earlier

COVID-19 and the Internet (2)

- ⦿ Rising cybersecurity incidents (including DNS Abuse, Consumer Fraud, Disinformation)
- ⦿ Contact-tracing/Proximity tracing apps: concerns on privacy, surveillance, data protection, transparency of source code, and duration of data retention
- ⦿ Sudden rise in popularity of webinars on all kinds of topics, straddling geographies and time-zones
- ⦿ Several new Internet-based applications (eg., Virtual Queues) in many regions
- ⦿ Work from Home. Study from Home, and new mandatory apps have exposed the continuing existence of Digital Divides



Impact on Volunteering

- ⦿ Face-to-face meetings, where a lot of business would usually be transacted, were all converted to virtual meetings
- ⦿ Most virtual meetings are much shorter in duration, which means the work transacted is much less
- ⦿ The residual work often gets converted to inter-sessional work, which means more workload for members between meetings
- ⦿ Overall, higher volunteer workload and costs. This could lead to burnout and Zoom fatigue for key volunteers
- ⦿ This is the new normal: We are unlikely to return to the original state

The Future

- ⦿ As a critical resource, it is important to ensure that the bandwidth and reliability of the Internet as well as the DNS continues, despite the up-scaling
- ⦿ DNS abuse as well as other security and privacy issues need to be addressed
- ⦿ As the Internet becomes a critical resource for everyone, the MultiStakeholder model of its Governance needs to be strengthened to safeguard it
- ⦿ This is a good opportunity to also tweak the MS model and its processes to ensure that volunteers and stakeholders remain engaged and committed given increasing challenges

Youth Perspective



Manju Chen
Mentorship Working Group Co-
Chair, Y4IG



Who are we?



NETWORK OF YOUTH AND
YOUNG PEOPLE IN THE APAC
REGION



FOCUS ON KNOWLEDGE-
SHARING AND INTRODUCING
PEOPLE TO THE INTERNET
GOVERNANCE COMMUNITY



RUN WEBINARS, AND
PROGRAMS TO HELP PEOPLE GET
INVOLVED



ALSO ADVOCATE FOR THE ISSUES
OF YOUNG PEOPLE IN INTERNET
GOVERNANCE

COVID-19 Regional Report

...to be published in
July.

A compilation of the reports we wrote @
y4ig.asia/analysis

Report by youth members, focusing on the
impact of COVID-19 in countries across APAC
region.

While the focus is on COVID-19's interaction
with technology and the internet, the reports
also highlight social challenges and youth
issues.



Overview of
the Report

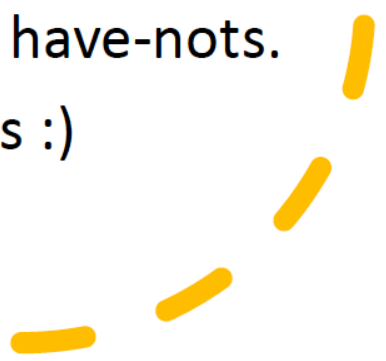
12 articles

- Australia
- Bangladesh
- Hong Kong
- India
- Indonesia*
- Japan
- New Zealand**
- Philippines
- South Korea*
- Taiwan
- Thailand

*More than 1 article.

** Only in report.

Common Topics

- Innovations in technology are key in fighting COVID-19.
 - Collaboration between stakeholders: state governments, tech community, and civil society.
 - Human right and privacy concerns: contact-tracing apps vs geo-fencing.
 - Internet access: the haves and have-nots.
 - Booze and balls; some fun facts :)
- 

Impact of COVID-19 on involvement in Internet Governance

Positives

- Increased exposure
- More accessible

Negatives

- Fellowships deferred negative impact on subsequent fellowship rounds
- Challenges of remote participation

Government Perspective

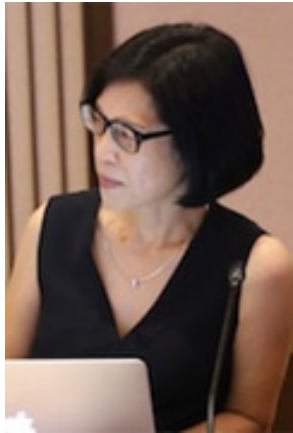


T. Santhosh

GAC Member, and Scientist E,
Ministry of Electronics & IT (MEITY),
India



Community Discussion/ Open Sharing



Pam Little
Vice Chair, GNSO Council

AOB



Engage with ICANN



Thank You

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