## Competition, Consumer Trust and Consumer Choice Review Team Meeting 07 6 April 2016 @ 13:00 – 15:00 UTC Chat Transcript

Pamela Smith: Hello, everyone, and welcome to the meeting.

Pamela Smith:Please note that this meeting will be recorded.

Pamela Smith:Please remember to use \*6 to mute your phones if you are not speaking. Press

\*6 again to unmute and participate.

Carlos Raul:good morning

Pamela Smith: Good morning, Carlos.

Pamela Smith: Yes, jonathan!

Pamela Smith:Can hear you great!

Jonathan Zuck: Thanks. It's just my mobile on speaker so we'll see how that goes.

Fabro Steibel:Hi all!

Pamela Smith: Good morming, Fabro and Stan!

Carlos Raul:greetings!

Jonathan Zuck: Hi Laureen!

Carlos Raul:7am in Costa Rica:)

Jonathan Zuck: Ah Costa Rica. I had a great time there!

Carlos Raul:woderful morning here

Jonathan Zuck: I'm in Florida where the weather is pretty good today

Megan Richards: Am here too but am multitasking so will listen and write rather than speak :-)

Jonathan Zuck:of course the internet is not but you can't have everything

Jonathan Zuck: Megan, we'll just have to take your word for that

Megan Richards:florida !! it's raining in Brussels !! what else is new

Jordyn A. Buchanan:Hmm, no way to do audio via Adobe today?

Carlos Raul:VISA issues are important

Carlos Raul:no first week of June

Carlos Raul:but we need to help with visas. Very important

Jonathan Zuck:Yup

Jonathan Zuck: Jordyn I think microphone is enabled

Jordyn A. Buchanan: I can't turn on microphone. :-(

Mike Brennan: Hi Jordyn, I just enabled your mic

Fabro Steibel:nope

Fabro Steibel:adobe here

Carlos Raul:woops

Carlos Raul:lost Laureen

Carlos Raul:yes

Pamela Smith:Let me enable her mic

Pamela Smith:Laureen, your mic is enabled

Laureen Kapin:ugghh - just got disconnected. will try to get back on. Jordyn, can you go?

Jonathan Zuck:Laureen can you hear the call?

Kaili Kan:Hello, everybody!

Jonathan Zuck: greetings Kaili

Pamela Smith: Please remember to mute \*6 if you are not speaking.

Gaongalelwe:hello Kaili,

Kaili Kan:Hello?

Pamela Smith: Hello, Kaili. I have enabled a mic for you. if you need it.

Kaili Kan: No showing, no sound ...

Jonathan Zuck:can we see the prioritized list of topics?

Kaili Kan:not me,

Alice Jansen:Link to the safeguards & Trust wiki page where all docs can be found -

https://community.icann.org/pages/viewpage.action?pageId=58727388

Jordyn A. Buchanan:cct.wiki!

Jordyn A. Buchanan:http//cct.wiki

Alice Jansen: Yes Jonathan - uploading the gdoc

Jordyn A. Buchanan:I can make links: <a href="http://cct.wiki/">http://cct.wiki/</a>

Jonathan Zuck: yes, let's definitely eat the dog food!

Kaili Kan: clicking noise on phone like rain noice.

Jonathan Zuck:remember to mute your line if you're not speaking!

Kaili Kan:yes, I have muted it.

Fabro Steibel:I am ok

Megan Richards::-)

David Taylor:indeedn it was perfect Laureen.

Alice Jansen: Link to competition subteam page -

https://community.icann.org/pages/viewpage.action?pageId=58727390

Carlos Raul:we lost him

Jordyn A. Buchanan: Argh.

Jordyn A. Buchanan:I am not on mute.

Megan Richards: Jordan said he had no mike

Jordyn A. Buchanan: I guess microphone does not work.

Pamela Smith: I will call you, Jordyn

David Taylor: He is probably using Bing.

Jordyn A. Buchanan: Yeah, can call my cellphone.

Carlos Raul:....those chromebooks......

Jordyn A. Buchanan:Ha.

Carlos Raul::)

Jordyn A. Buchanan: I'm at a hotel, but Bing does have very pretty photos.

Jordyn A. Buchanan:So it's got its uses.

David Taylor: The photos on Bing are indeed very nice.

David Taylor: Megan, please speak up...

David Taylor: Just trying to fill the interlude. I'll drop now.

Laureen Kapin 2: Jordyn, your voice is dropping in and out.

Alice Jansen: It might be easier to look at the gdoc -

https://docs.google.com/spreadsheets/d/1tfa7dSYrCxbPCBCZXpVQSryMobbTsNIPeR3GJUgD

## 6aA/edit#gid=0

Carlos Raul: I have problems with audio

Carlos Raul: I hear only hafl of the words

Carlos Raul:better now

David Taylor:Cant hear you Jordyn. Perhaps you can use Skype???

Carlos Raul:Slack?

Jonathan Zuck: I'll talk about slack briefly during AOB

Megan Richards:that worked

David Taylor:If you put your head close to the window so your cheek squashes I find that works.

Carlos Raul:Shouldn't the whole Team make a very formal letter

Carlos Raul:making the case for the improtance of the Review

GaongalelweM:David, squashing cheek against the window helps with what? sorry I missed it.

Jordyn A. Buchanan:+1 Laureen

David Taylor: Agree with Laureen and also have hadn up.

Jordyn A. Buchanan: I know registries got requests sice there's been discussion about it.

Megan Richards:squash it too!

Carlos Raul:yes please

Carlos Raul:invite all

Carlos Raul:want ot hear about parked domain names

Jordyn A. Buchanan: I have to step away for a couple of minutes and then I'll probably be listen-only for the rest of the call.

Carlos Raul:I thought Nielsen work was exactly guranteeing discretion for the ones who have torubles with the data.......

Carlos Raul:sorry for misspelling

Jonathan Zuck:not nielson, Carlos. This is analysis

Jonathan Zuck:group

Carlos Raul:ok. But they should be able to aggregate the data so no single provider can be tracked back

Carlos Raul:we had the same issue with regulated entities in telecom everyday.....

Carlos Raul: I just dont believe them

Jonathan Zuck: Jordyn, we're looking at you

Jordyn A. Buchanan: Sorry, just stepped back on.

Jordyn A. Buchanan: Jonathan--what was the question/suggestion?

Megan Richards:I had asked that .eu use be added to the European users but it doesn't seem to be on the list - again

Jonathan Zuck: Jordyn, I'll circle back with you but apparently a number of registries are pushing back on providing info on premium name pricing

Jordyn A. Buchanan: Yes, this is the discussion that has been going on with the RySG.

Jonathan Zuck:so it turns out we might need a bit of a charm offensive inside the registry stakeholder group as well

Jordyn A. Buchanan: I've been working on it.

Jordyn A. Buchanan: I think mostly the registries want a formal assurance that the data won't be shared with ICANN.

Jordyn A. Buchanan: That should mostly alleviate the issue.

Jonathan Zuck: I think we can provide that

Megan Richards:that's right - thanks for the translation

David Taylor:rings a bell to me

Eleeza Agopian:Hi Jordyn, let's discuss this. The data does indeed only stay with AG -- ICANN does not have access to it.

Megan Richards:did we not also want to address ease of access for applicants? ie language /simplicity etc

Fabro Steibel:ok

Megan Richards:ok - didn't realise that was the interpretation

Laureen Kapin 2:I agreee with JZ that application fees relate dirtectly to accessibility, esp. from developing and under served communities.

Alice Jansen 2: Jonathan's slides can be found at

https://community.icann.org/display/CCT/CCT+Meeting+%23+7+-+6+April+2016

Jamie Hedlund:Accessibility includes not just application fees but also costs for operating a TLD, no?

Carlos Raul:looks very good!

Jamie Hedlund:In other words, if the application fee is zero, what is the impact if the applicant doesn't have resources to run TLD?

Stanley Besen: Also related to competition?

GaongalelweM:We can gear you Carlos

Carlos Raul:The Chair of the call should be allowed to swith hands down after the speakers have used their time

Carlos Raul: AFTER speaking

Carlos Raul::)

Jordyn A. Buchanan:Yes, types of TLDs in the guidebook sense not in the sense of whether different strings are differently useful to consumers

Carlton Samuels: Howdy all. No internet access until 10 mins ago~

Carlton Samuels: Apologies

Jordyn A. Buchanan: Universal Acceptance was moved to our lower priorty questions.

Carlton Samuels:Re: Universal Acceptance is very important is important. It is a technical barrier to competition

Jordyn A. Buchanan:Correct

Carlton Samuels: Thanks. Understood

Jordyn A. Buchanan: Vertical Integration.

Jordyn A. Buchanan: Yes, we'll be looking at that.

Carlos Raul::)

Carlton Samuels: I think you can treat VI much the same way we propose for UA

Jordyn A. Buchanan:We're looking at VI mostly in the context of registrar competition.

Jordyn A. Buchanan:Stan has already outlined an approach.

Jordyn A. Buchanan: I think "taking the lead" is the right way to think about it--we can draft off of their work rather than vice versa.

Carlton Samuels:I don't think VI is a priority for Safeguards but definitely some convergence in trust.

Carlton Samuels: Not directly but cunsumer confusion

Jordyn A. Buchanan: Name Collision is more of a technical issue.

Jordyn A. Buchanan: Technical trust issue.

Carlton Samuels: @Jordyn: True but it could be confusing for users; intranet/internet issues for example

Jonathan Zuck: and a danger for users

Jordyn A. Buchanan: Yes, it's definitely a real potential issue.

Carlton Samuels: @Laureen: Yes, moreso trust than privacy

Megan Richards:would be great if addressed in the next subteam

Jordyn A. Buchanan:It's an issue we could look at it, but it will probably require some fairly standalone analysis to work through.

Carlton Samuels: @Jordyn: +1;

Jordyn A. Buchanan:Laureen, I/we (Google) have been taking a look at this; would be happy to brief the Trust & Safeguards team on it (or you can just get ICANN to do it, as Eleeza is suggesting)

Carlton Samuels: @ Eleeza: Briefing from technical team next week would be good

Jonathan Zuck: Excellent suggestion Eleeza. thank you

GaongalelweM:thank you Eleeza!

Carlton Samuels: @Jonathan. I'm struggling to configure FoE into safeguards!

Jordyn A. Buchanan: The PDP can take a look at freedom of expression themselves.

Jordyn A. Buchanan: And marry with our analysis of safeguards.

Laureen Kapin 2:Jordyn, re: name collision, yes, we would be interested in hearing about Google's experience w/name collision.

Carlos Raul: give us a copy of the poger point

Carlos Raul:power point

Carlos Raul:very good discussion

Jonathan Zuck:drafty is something you say about old houses

Alice Jansen 2: @ Carlos - slides and dosc available here -

https://community.icann.org/display/CCT/CCT+Meeting+%23+7+-+6+April+2016

Alice Jansen 2:Jonathan's slides -->

ficationDate=1459946518702&api=v2

GaongalelweM:So is this like having an insider view of budget issues?

Carlos Raul:Ancestors.....:)

GaongalelweM:i am interested in participating in the PM sub-sub

Jonathan Zuck: Excellent

Carlton Samuels: Yes Pam

Jonathan Zuck: I would like to request someone to help me walk to the meetings...;)

Megan Richards: what is Omni Shoreham?

Eleeza Agopian:Hotel

Pamela Smith: Hotel, Megan

Megan Richards:happy to walk with you Jonathan!!

Eleeza Agopian: And a beautiful hotel. :)

Megan Richards:not the Mayflower ?!!

Carlton Samuels: @Jonathan: LOL. Years ago I could've said the same thing!

Carlos Raul: Jay Adams

Megan Richards: Mayflower was a joke :-)

Carlos Raul::)

Eleeza Agopian: I used to be able to walk there...:)

Carlos Raul:now we know....

David Taylor: I am jealous of you Jonathan.

Alice Jansen 2:The constituency-travel team will be in touch with you to book your flights etc.

Carlos Raul:cheers

Alice Jansen 2: Thank you all for joining! Archives will be posted on page

https://community.icann.org/display/CCT/CCT+Meeting+%23+7+-+6+April+2016

Megan Richards:thanks all

Kaili Kan: Thank you all. Bye!

Eleeza Agopian:thanks everybody.

Carlton Samuels:Thanks all

Pamela Smith: Thanks for joining!

Fabro Steibel:bye

Karen Mulberry: Thanks all

GaongalelweM:thanks Fearless leader and all!

Drew:thanks!