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SILVIA VIVANCO: Okay, Terri. If you can kindly go ahead with the roll call, please.

TERRI AGNEW: Thank you, Silvia. Good morning, good afternoon, and good evening. Welcome to the LACRALO monthly call held on Monday, the 18<sup>th</sup> of April, 2016, at 23:00 UTC. On the call today we have John Chand, Renata Aquino Ribeiro, Maritza Aguero, Adrian Carballo, Aida Noblia, Raitme Citterio, Cristian Casas, Wladimir Dávalos, Ricardo Holmquist, Christelle Vaval, Humberto Carrasco, Alberto Soto, Tracy Hackshaw, Jania, Harold Arcos, Antonio Medina Gomez.

ALBERT DANIELS: Albert Daniels [joined].

TERRI AGNEW: We also have Alan Greenberg, Bartlett Morgan, Dev Anand Teelucksingh, Nikenley Severe, and Milo Paraison. From staff we have Janice Douma Lange, Heidi Ullrich, Silvia Vivanco, Albert Daniels, Mike Brennan, and myself, Terri Agnew.

Our Spanish interpreters today are Sabrina and Veronica. Our Portuguese interpreter today is Bettina and our French interpreters today are Isabelle and Claire. We are also conducting captioning on today's call and our captioner today is MaryKay. I would like to remind all participants to please state your name before speaking not only for transcription purposes, but also for our interpreters. Thank you very

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*Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.*

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much. I'll now turn it back over to, I believe it's Humberto who has joined us at this time.

HUMBERTO CARRASCO: Thank you. Good morning, good afternoon, good evening and after the roll call, I will now give the floor to Maritza to carry on with our agenda.

MARITZA AGUERO: Thank you, Humberto. Good morning, good afternoon, good evening, everyone. And I will now go over our proposed agenda for this call. First of all, we have the update on public consultation by Harold Arcos. Then we will have a presentation by Janice Douma Lange. She will give us a presentation on the Fellowship and Newcomer and NextGen Program. Then we have the report about the MAG [inaudible]. After that, a report about the CROPP program and how to participate in that program. That will be given by Alberto Soto. After that, we have a member from the ccNSO Council that will give us an update on ccNSO Working Group and activities at the Morocco meeting and the next project.

After that, Alberto Soto will take the floor and finally, Humberto Carrasco will give us a status of the progress of the MoU with LACNIC. Finally, we will focus on other LACRALO issues, regional selections, any other business, and the captioning evaluation survey by Silvia Vivanco.

HUMBERTO CARRASCO: Thank you, Maritza. Before we move on to the next item on our agenda, I have to apologize in advance because due to my work schedule, I will not be able to join the entire call, so I will have to leave earlier and

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Maritza will take over. With that, I would like to know if Harold is ready to give us or to speak about the ALAC public consultation process.

Harold, are you there? So if Harold is not on the call or available, then can we move on to the next item on the agenda, please? And then Harold will take over whilst he joins.

So with that, I will give the floor to Janice then. Janice? Go ahead, please.

MARITZA AGUERO:

Yes, Janice is on the call and ready for her presentation. She can take the floor now. Thank you.

JANICE DOUMA LANGE:

Sure. I'd be more than happy to. Assume everyone can hear me and I'll just start going forward. First of all, thank you very much for inviting me on to your call. I can see what a heavy agenda you have, so I appreciate the time. I'll go through quickly so if there's any questions, you'll have more time for questions and just listening to me.

So just a little commercial announcement. It's been almost two years since the Development and Public Responsibility Department was formed at ICANN and the Fellowship, Newcomer, and NextGen@ICANN are all part of the DPRD, as we call ourselves. And actually hidden at the bottom of the ICANN website homepage, you'll find this link that will go directly to the DPRD page. And from there, you can bounce to academic outreach, ICANN Learn, NextGen@ICANN, and the Fellowship Program, as well as to the Newcomer page. So it's a great one-stop shopping.

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So by introduction, just an overview of the program. Starting from the bottom up, the Newcomers are first timers at any ICANN meeting or first timers to come into the ICANN website, actually. You can be a Newcomer and part of NextGen, a Newcomer and part of Fellowship, but someone who has not experienced the ICANN content, mission, or an ICANN meeting, new to ICANN, we welcome them through various methods, which we'll go into.

NextGen@ICANN is a starting point if you were between the ages of 18 and 30 and you have not yet been engaged in ICANN as far as getting to an ICANN meeting. Something that we are changing right now with the NextGen is that we would like to see this as a stepping stone towards fellowship and towards other participation. It should not be a place for additional funding, though I love my Fellows. It should not be that step to go from Fellowship to NextGen, but always looking to be a Newcomer and then coming in through the program that best suits you. And so a customized and guided experience for someone who is in the region of the current ICANN meeting and hasn't been exposed to ICANN on especially through a meeting setting is what we would call a NextGenner.

Where Fellowship are those who are 21 years of age or older and I'm very clear on the fact that I have as the representative for the Fellowship Program never put an age cap on the Fellowship Program. If you have interests and time, a passion to learn, and to become engaged in the ICANN community, then there's an open door into the Fellowship Program.

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So they are unique and we've had to spend time even internally with our own staff over the past two years explaining unique qualities of the three experiences. So explain the Newcomer in the previous slide, we'll jump back to NextGen again to reiterate it is different, it is a very orchestrated interaction, and I use that word specifically because we do plan now very carefully for that experience.

We are looking to educate and engage for future participation, so that makes it very unique against the Fellowship Program, which is a Capacity Building Program. It is meant to get the best of those who are out there from anywhere around the world and bring them in with the intent of them quickly becoming a member of an ICANN community, learning about that community, and finding their niche there, finding their engagement.

In NextGen, you have to create a 10-minute presentation. Again, something new that we've seen started this calendar year is that that presentation is not made on the fly at the ICANN meeting. But it's something that you actually present to the facilitators of NextGen prior to the ICANN meeting so that we can already see what it is that you're thinking and how you are looking at your university bachelor's, master's, or PhD experience as it pertains to Internet governance. And we can help you with that presentation before it actually comes, before the community at the ICANN meeting.

Whereas the Fellowship Program, you provide a report or a summary after the meeting so that we can continue to learn how a first time, second time, or third time Fellow has become engaged, has learned how to participate at a higher level, and in preparation to go out into

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the community or to become engaged further in the community. So three very different qualities to each.

From a funding perspective, of course, as a Newcomer, there is no funding offered. If you're coming in through the website, you can ask for assistance through [engagement@icann.org](mailto:engagement@icann.org). That's actually myself, Jeannie Ellers, and Deborah Escalera, who are behind that e-mail address and will help to set you up with community mentors, through the fellowship alumni, would help to get you to staff members so that you can learn more about a particular part of ICANN. And if you come to an ICANN meeting, we welcome you into the Newcomer Day and into the Fellowship Program, which is open but as a Newcomer, there's no funding attached.

From the NextGen perspective, since they're coming from the region that the ICANN meeting is in, it was determined that only travel and accommodations would be provided. If inter-regionally there are visa costs, those visa costs will be reimbursed according to the ICANN travel guidelines because we do realize that traveling within Europe or traveling within Africa sometimes necessitates a visa and so we do reimburse for that but they do not receive a stipend, whereas with Fellowship Program, it is your travel, accommodations, and stipend as well as per the travel guidelines you are reimbursed up to \$200 USD for any cost towards obtaining a visa.

So the long-term goals again of the Newcomer is to help them become more understanding of what engagement and participation at ICANN means, and we want to continue to bring them in and to give them the knowledge that they need through ICANN Learn, through collaborations

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with the community, and as we said before, matching them up with an alumni from the region who could be more helpful in getting them engaged faster.

From a NextGen, it's a connection with community members. We have seen our NextGen participants go into working with our regional representatives such as Albert, such as Daniel, such as Jean-Jacques, and start to develop outreach events and conferences and courses in ICANN Learn. So this is a big part of that NextGen Program to capture that energy and passion that exists with that level of learning. And bring them along in our community at a level that they can keep up with while studying.

And then the hope is, of course, that they can step forward either into Fellowship or directly into the community as members of the NextGen such as Agustina have done on stepping from NextGen to a NextGen Ambassador and then into NPOC. So you can go for that completely.

For a Fellowship, it's active participation at the meeting. We actively participate actually before the meeting with the alumni coaches to get better prepared. Your return on investment is required. It's not just an expectation, it's actually a requirement. We expect a long-term investment, but what we've learned through the years is we have to invest first in the person so that they want to take that investment we've made in them and put it back into ICANN. So it's a learning experience we find with the Fellowship alumni coaches and also active participation at the ICANN booth.

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There's a feeling of that giving back and you're more likely to remain within ICANN when you feel that bond and that need to give and to give back to keep engagement and participation alive.

So we alluded to the alumni coaches, that's the program it's about three years old now and I work very hard to match up the coaches with someone or individuals within their region. If we cannot make the match within the region, we focus next on sector of interest. We also focus on languages because we realize that having a shared language helps with that learning process.

Because the coaches come through the application, online application process, the same as any other fellow, sometimes we don't have the perfect match between the coaches that were selected and the applicants who are selected, but we work very hard to make a good match between them to establish good relationships and learning going forward.

There is a set schedule of mandatory morning and sometimes afternoon sessions, it's a very fast-paced process, which is why we know that it takes potentially three meetings for some individuals to really get into the complete learning and process of ICANN. There are network opportunities that we offer and we have seen the positive results of this constant networking that we do with the community leaders, interested members of the community, and alumni of the program.

And of course, the post-meeting experience with a Fellowship alumni mailing list and a Fellowship Facebook and a LinkedIn, which keeps everyone engaged going forward, sharing their challenges, sharing their



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learnings, and helping everyone to know that you don't have one experience or two or three, you're part of a family.

So again, the NextGen very much differs, it's a very, it's a much younger, smaller group. The NextGen is typically 15 individuals per meeting. We had a larger group in Marrakech due to having had so many applications when we were coming to Morocco a year before, so we wanted to make that up by doubling the amount for our ICANN 55. But typically, around 15 individuals per meeting.

We did start the Ambassador Program two meetings ago so they would have the same experience as the incoming Fellows with their coaches. The Ambassadors have had to have at least one previous NextGen experience and then they help the new NextGen through the pre-meeting and meeting experience, and they also help the NextGen coordinator, Deb Escalera, to manage the presentation.

The Fellowship we do focus and prioritize and developing in least developed nations. We are going to be able to bump from 50 to 60 Fellows in FY '17, which we're very happy for because once we select coaches, that number of 50 goes down to potentially anywhere between 35 and 40 actual participants because you have to allow for the coaches. So we ask for this additional number so that we could continue bringing in new individuals while keeping a hold of the coaching program.

Learning more, we have our links again, if you go to the Development and Public Responsibility link, you can get to all other programs or go directly to the links that are provided. And that's my information on

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those programs. The one thing that I do want to add is that I think some of you know that we have been undergoing an internal review of the Fellowship eligibility criteria.

Due to starting that review process, we were able to open up the Fellowship, the ICANN 56 application to all previous alumni of the program from 2007 up to the present, no matter if your country is currently on the World Bank list or the small island developing nations list.

We are going to continue for ICANN 57, which launches this Friday the 22<sup>nd</sup>. We will continue to accept all applications. Our criteria will be prioritizing those from known developing, or least developed nations, but not by the current World Bank list. What this means is that our selection committee will look at each application on its own merit and prioritize to make sure that we are looking at those countries that are globally understood as still developing nations.

So we are still in work with this eligibility criteria review. I've actually widened the review to be an all-encompassing of the entire Fellowship Program as we move from our ninth to our tenth year, one decade of the program. So we'll be looking at the term, the process, the selection committee, and overall criteria. This will come out to public comment so what we're working on internally is going to be shared this week with members of an internal group of which Gisella and Heidi are part of.

We have Rodrigo de la Parra, Andrea, Mandy Carver who started the Fellowship Program, and members of our legal team. We've had an outside researcher working with us internally to look at comparable

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programs and how they use means testing or criteria that they use to evaluate applications.

Once we go through this internally, all past plus current members of the Fellowship Selection Committee will be looking at these revised documents of our process and research and eligibility, serving as a subset to the ICANN community. That means as far back as 2007 with Vanda and Steve [Hooter] and other members.

Once that is done and we are ready, we will go out for overall public comment on all of this, so I think this was a good chance to be able to share this with the LACRALO. We know that the changes in the Fellowship Program, because of the World Bank criteria, hit Latin America very hard these past 18 to 24 months, and we appreciate all of your support and understanding as we've worked to this point, and as soon as we have more to share with you and we're ready, certainly, we'll let everybody know. So thank you very much for this opportunity, and if there's any questions at all, I'd be more than happy.

UNIDENTIFIED FEMALE: [inaudible].

ALAN GREENBERG: Just so we can send them. They're not [inaudible].

UNIDENTIFIED FEMALE: No, I didn't.

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ALAN GREENBERG: Then we the [inaudible] little while, we can eat while it's going on. I'm not actually participating.

TERRI AGNEW: This is Terri on the English channel. Maritza, if your line is open, Janice has finished, and we do have one person with a question.

MARITZA AGUERO: Hello. Can you hear me right now?

SILVIA VIVANCO: Yes, go ahead please. We can hear you. Go ahead.

MARITZA AGUERO: Alberto Soto has his hand up, so, Alberto, please go ahead with your question.

ALBERTO SOTO: Can you hear me? Hello?

SILVIA VIVANCO: Yes, we can hear you.

ALBERTO SOTO: Thank you very much, Janice, for all this information and for the great news.

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I have a question. Is it possible that taking into these programs that you are managing, once they're over, there are participants that belong to the ALSes, and some others are not members of ALSes. Would it be possible that at the end of these programs, once the task is over, because they are not coming back to the Fellowship Program, is it possible that our RALO may have the e-mail addresses of these people for us to invite them to our webinars and meetings so that they can keep on participating and engaging? Thank you?

JANICE LANGE:

Thank you, Alberto. The answer is yes. That should be the right thing. We send the e-mail addresses for all of our Fellows to the regional vice presidents and stakeholder engagement managers because we do think that the regional approach to participation is the first stronghold of keeping everyone engaged and engaged to understand the challenges of their region and have their voice there.

Just recently, with an upgrade that I'm working on on the application system, I have added it in the agreed upon terms. When someone makes the applications, at the end of the application, they have to check certain boxes, and we've never before had a box check to say, "I agree for the use of my e-mail address for ICANN work." I can't remember the exact wording that I used, but I have just recently added that to an upgrade so that I could freely give these e-mail addresses because before that, did not feel at liberty to share addresses if people weren't comfortable with it.

But I do respect and acknowledge the fact that the At-Large is trying to keep this engagement moving forward with individuals who are

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interested, so it is a process. We are working on it. I think it's the right thing to do, but I want to make sure that we are targeting individuals who wish to be targeted if you know what I mean, and that from a legal perspective, that we are covering ourselves by sharing someone's e-mail address that way.

We do the same with at-meeting registration. You have the ability to check for ICANN to use your e-mail address or to not, and so that's just what I am trying to follow and make sure happens correctly before opening up that gate.

MARITZA AGUERO: Thank you very much. So now, I give the floor to Alan. Alan, go ahead please.

ALAN GREENBERG: No. I'm sorry. That was actually a mistake. I don't know how my hand got up. Sorry.

MARITZA AGUERO: Now, Dev Anand Teelucksingh, I see your hand up. Go ahead please.

DEV ANAND TEELUCKSINGH: Thank you, Janice. Janice, thanks for the presentation. It's actually great just that the eligibility criteria is going to be open for public comment.

My question to you is this, and it follows a little bit on what Alberto is saying. The Outreach and Engagement Subcommittee has been tracking the persons that attend fellowships from past meetings so that we can

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look to contact them for outreach purposes and for engagement purposes. One of the things I was wondering is that for those persons that applied and for whatever reason were not approved, is that information tracked, and would it be possible to have that information shared so that even for those persons that applied but didn't get chosen, I'm presuming there is a potential that maybe we could still do outreach to those individuals because they were interested enough to apply? So, that's my question. Thanks.

JANICE LANGE:

The answer would be yes going forward. Once we were just like the registration, legally okay that someone had checked the box to say, "By applying, my e-mail address can be used."

For the past applicants, it would have to be a backward pass that I would do to ensure that anyone previously who applied, so that would take a little bit of work and time. The answer is yes in theory. It would just take a little work and time to be able to do that.

MARITZA AGUERO:

There is a pending question from Raitme, and the question is this. Fellows of the Latin-American region accountability, we multiply the effect of the meetings to integrate more people? This is the question posted by Raitme Citterio on the chat.

JANICE LANGE:

I did see that. But I have to admit, I didn't really understand the question part. I don't know exactly what the question is.

MARITZA AGUERO: Perhaps, Raitme, could you please explain further your question so that Janice may give you an answer because we need to move on with our agenda? Great. Thank you very much, Raitme.

Now, I will give the floor to Harold Arcos for him to speak about ALAC. Harold, are you on the call? If Harold is not connected on the call right now, we might move forward and we might give the floor to Renata Aquino so that she can proceed with her presentation and then we will give the floor to Harold for him to proceed with his presentation.

So, Renata, you have the floor. Are you able to participate? Can you speak right now?

RENATA AQUINO RIBEIRO: Yes. Hello? Hi. Thank you for the space. Thank you all for being here. I can see you are all listening to me because I saw the live scribe already.

I am in a very tricky Internet connection. I am in a conference far away from home right now, so it's very good to have this resource and to be able to understand better and to follow better LACRALO, which is always so rich in information and with our linguistic diversity in Latin America.

I have sent to you the link to the IGF Forum website, and I would like to invite you all, Latin-American participants of Internet governance debate and LACRALO participants, to take a look at our call for workshops, which has just opened and will be open until the 6th of



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June. The Internet Governance Forum will be a UN-sponsored event in Mexico in December.

The preparatory meeting for this event has just happened in the 4th to 6th of April with the MAG members, and I am currently one of those MAG members representing Civil Society via the Civil Society Coordination Group, which brings together different organizations, different groups on that area, such as communities like [inaudible] and Internet Governance Forum. So it is very important to us to keep Latin America participation in this event at a very high level as it has traditionally been.

Also, the last IGF Forum was in Brazil in my region, which is the Northeast of Brazil, and I would like to converge to Janice's comment about the importance of the regional approach to Internet governance debates. This was a fantastic point that she raised, and I think we must go on trying to engage our region in Internet governance debates because this is a very important way where we can have our voice heard in international arenas and influence agreement in this area.

So you may see that the call has several other links that you can follow for guidelines, for proposing workshops. The formats – there are many types of formats of workshops you can propose, such as Birds of a Feather, Break-out Group Discussions, Flash Sessions, and also, there will be a very important person by the Dynamic Coalition on Gender of which I am a member. This is very important to increase also diverse participation in Internet governance debates.

So this is, again, a very important opportunity for Latin America. There is likely to be mechanisms for diverse participation encouragement as the

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IGF proceeds in its organization, so I would encourage you all to send your proposals.

I hope that we get to see many LACRALO members there. Thank you for considering the Internet Governance Forum. I guess this would be it for now. Thank you.

MARITZA AGUERO: Thank you very much, Renata, for your presentation. Is there any question or any comment? If there are no questions or comments, we will now continue with Harold's presentation if it is that Harold is already on the call.

And if Harold is not on the call, I will give the floor to Christelle Vaval, member of the ccNSO. Could you please confirm if Harold is connected? If Harold is on the call, could you please confirm that?

SILVIA VIVANCO: This is Silvia from staff. Go ahead please.

MARITZA AGUERO: Sorry. Silvia?

SILVIA VIVANCO: I was saying that Harold is not on the call yet, so you can continue with the agenda.

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MARITZA AGUERO: Okay, thank you very much. Now, we will be introducing Christelle Vaval. Christelle, you have the floor. Go ahead please. Thank you, Renata, for your presentation.

CHRISTELLE VAVAL: Hello, everyone. Can you hear me?

DEV ANAND TEELUCKSINGH: Yeah. We can hear you fine.

CHRISTELLE VAVAL: Okay. I'm Christelle, and I will do an update of the ccNSO work.

The ccNSO is formed of 158 members. The members are the ccTLDs managers. The last member to date is .bb (Barbados) someone from our region.

The council is formed by three people from each region. As you know, in ICANN, we have five regions, so three people from each region, and three members are appointed by the NomCom. I'm one of them, so I've been appointed by the NomCom Committee and my term started right after the Dublin meeting. The ccNSO Council from our region are Demi Getschko, Alejandra Reynoso, and Margarita Valdes.

The secretariat of the ccNSO is formed by ICANN staff. We have Bart, Kimberly, and Joke.

The accountability of the ccNSO councilors: the elected councilors are accountable to the community. We have here a table with the attendance of the members during the calls and their participation

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between calls and meetings. This is quite interesting, so people can go on our website and see the updates of what they have been doing.

The working group members are also accountable. The Guidelines Review Committee has proposed some changes regarding attendance of the committee members and procedures for a conflict resolution.

The council activities: the main activities we are focusing right now – I guess this is quite the same for other communities – with the CCWG accountability and IANA stewardship transition.

Meeting B: since we will have our first Meeting B right now in Helsinki, we will see how it goes and see if we have to re-evaluate it after, and the ccNSO PDP on retirement of ccTLDs and on IRPs decisions on delegation, revocation, and transfer of ccTLDs.

There are many working groups within the ccNSO. The CWT Stewardship: we have a new member, Martin. The Guideline Review Committee are mostly working on monitoring implementation of CWG proposals by ICANN staff, working on SLEs (Service Level Expectations) IANA intellectual property arrangements, and they are actively monitoring and providing feedback on inclusion of CWG stewardship requirement and CCWG accountability final proposals.

I am part of the new members of the Guideline Review Committee. We had our first call last week, and we will have biweekly calls just because we will be working on our recommendation of this part of transition. We will have to put the new bylaws of the ccNSO in conformity with the recommendations.

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There's also a Program Working Group. The Program Working Group is working on agendas for ICANN meetings essentially. The [inaudible] is [inaudible].

The EPSRP Working Group, the Chair is Giovanni Seppia from Italia. This working group is to review the guidelines on second follow confusing similarity review process. Once this working group is done, overall policy ratify discussion and adoption by the Board.

Then we have the UCTN Working Group. The UCTN Working Group is to develop a [inaudible] framework on use of country and territory names as TLDs.

The SOP Working Group is going to be working around updating the five-year operations for the final [inaudible].

So what we did at ICANN 55 – we essentially work on the CCWG Accountability, and we discussed on the [inaudible] and review mechanisms. The CCWG implementation of this and discussions. The decision making on the CCWG Accountability view of the ccTLD [inaudible] and council decision making. We were the last to vote for the transition by the way, and the CCNSO Chair and at the end we elected the new Chair of the ccNSO and Vice Chairs also.

So now I'm thinking what we will be doing, we will work on SO and AC Accountability, the IANA Stewardship Transition again, and ICANN Accountability, implementation of the CWG Stewardship proposal including ccNSO specific items, implementation of CCWG Work Stream 1 and progress to date to Work Stream 2, including ccNSO

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Accountability, the Cross-Community topics proceeding this [inaudible] on policy Cross-Community outreach.

So on this outreach item, we had our monthly call last week and one of the members of the community proposed to have the closed meeting – regarding the closed meeting for transparency purposes and for outreach also we have decided to open the closed meeting – the one with the little C – to observers. I just got into the group, so you can see. So now all the C meetings for the closed meetings of the ccNSO are open to observers. So for background information you can check the website. So if you have any questions, let me know. Thank you.

MARITZA AGUERO:

Thank you for the presentation. Dev, you're asking for the floor so go ahead, please. You have the floor.

DEV ANAND TEELUCKSING:

Thanks, Christelle, for the update. A question regarding the sessions at ICANN 56 that were formerly closed meetings that are now open. Can persons listen in remotely for those now open sessions?

CHRISTELLE VAVAL:

We haven't discussed this yet, but I think since it would be the first community to do this, I'm not sure that there will be some possibility to have remote participation. But I prefer to ask, because we only discussed this last week and voted it during the weekend. So I don't know if it will be open online for remote participation. But that would be great.

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MARITZA AGUERO: Now is there any further questions at this point? With that, if there are no further questions then we will move on to Harold Arcos' presentation on ALAC's public consultation period. Harold, go ahead please. You have the floor.

Harold, your audio is very faint. Can you speak up, please?

Harold, you're coming out very choppy. Your audio is very choppy right now. Harold, can you give it a last try? If not, we need to give the floor to Alberto Soto.

HAROLD ARCOS: What about now? Can you hear me?

MARITZA AGUERO: Yes, your sound is great. Thank you

HAROLD ARCOS: Great. Thank you, Maritza.

MARITZA AGUERO: So go ahead please, Harold.

HAROLD ARCOS: Okay, we have five minutes allocated to this update, so I would like to share the slides, if we can show the slides please on the screen?

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MARITZA AGUERO: Go ahead, please, Harold. Please let's move on with your presentation.

HAROLD ARCOS: I am trying to display the slides on the screen. Oh, I see that it is not possible to display the slides to share them on the screen. And I will share the slides on the meeting page of archive for further review and further questions.

Well, let me tell you that we have a new meeting strategy in place, so we have meeting A, B, and C in Helsinki ICANN 56 – that'll be meeting B – and it'll be a four-day meeting only. There won't be any public forum. It's a policy-focused meeting. It is centered on policy development work, ongoing work, in the different community groups. So as you can see the goals are different and so is the meeting duration. We go from seven days, as is the case with the annual meeting, to four days devoted purely to policy development work.

So with this agreed, we see that there are several consultations ongoing right now. We see the Draft ICANN FY17 Operating Plan and Budget and five-year Operating Plan update. We see that it is a statement in process and this is posted for public comment not only by the ICANN community, but by all the participants willing to post their comments. So there is an ongoing period as I would think to present public comments. This Operating Plan for the FY17 is bringing on board all the improvements proposed by the community. Some of our colleagues in the region made some observations, among them [inaudible] and my apologies if I am not mentioning all of them. So they made some



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comments on these guidelines that are very important within ICANN. So we see that the principles, not only for starting a working group but also for their future work, that we have an ongoing comment period on the review of geographic regions that is final report recommendation of the Geographic Regions Review Working Group.

The public comment period closed on April 15<sup>th</sup> and we expect to vote within ALAC on April 25<sup>th</sup> so clearly many of the participants in our regions reach the public comment period without having enough information in order to actively engage in these review processes or even in the PDPs or Policy Development Processes.

Okay, so this public comment period closed on April 15<sup>th</sup> but we expect to proceed to a vote within ALAC on April 25<sup>th</sup> and maybe I can add further comments on behalf of our RALO. This topic is really important. Clearly this review focuses on the new proposals that have to do with the geographic distribution, and the community is really interested in this topic because it is pivotal to what we do in ICANN. Therefore the ICANN Board is interested in the community feedback and ask staff to open a 120-day period which follows on April 15<sup>th</sup>. So it's very important to review these comments and work towards the April 25<sup>th</sup> vote, and I will be participating on behalf of the LACRALO.

Then we have a report on safeguards, a draft report on New gTLD Program Safeguards to Mitigate DNS Abuse. The objective of this initiative is to counter [that] illegal activities and of course a review is in order given the New gTLD Program that opens up the market and makes us consider any improvements in the DNS in order to prevent these instances of DNS abuse.

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And we have a PDP on subsequent measures regarding gTLDs. We have several At-Large members from the regions – Vanda Scartezini and myself amongst others – and after the initial phase in which some working groups have been set up, we are working within the New gTLD Program in order to improve all the processes that were included in prior rounds, going from the new gTLD applications submitted and the different legal issues that applicants face, their perception or experiences throughout the application round so we understand that we need to review all these instances because a new round will be logged and we need to focus on these initiatives.

Finally, before I bring my presentation to a close, I would like to remind you that these are not the only PDPs subject to consultation or to a public comment period, but they are the most recently closed and then also talking about the ongoing ones and the most relevant ones of course. And then we have another new working group on Next Generation Registration Directory Services for gTLDs – gTLDs on the whole, not the new gTLDs but all the gTLDs. These new RDS would replace with and would bring the discussion to a close. The discussion on how to handle registrant information, this is of utmost importance and a colleague in our region together with Holly Reed drafted the preliminary project, which is what we are studying or considering right now.

So this is a summary of different ongoing actions in terms of ongoing policy work, and also policy work open to public comments. We are more than happy to share information. Surely there are members in our regions that have engaged actively in these initiatives. And before I bring my presentation to a close, I would like to say that all these

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collaborations would help us organize our activities within LACRALO as a regional group, that is approach these policy initiatives with far more information so that we can engage and participate more accurately. So this is what is being done in preparation for ICANN 56. Thank you very much for this opportunity and for your attention. I give the floor back to you now.

MARITZA AGUERO:

Is there any questions about Harold's presentation? If there are no further questions on Harold's presentation then we will give the floor to Alberto Soto for his presentation now.

ALBERTO SOTO:

Thank you. If you can please display my presentation on the screen I would appreciate it. Thank you.

The idea of this presentation on the CROPP program is the following. I know you are aware of the program and what the program is about but I would like to focus on an overview of the program purpose and objectives and I would like to give you an overview in terms of how to apply for support within the program with an emphasis on past experiences within LACRALO.

Can you please display my presentation on the screen, would that be possible?

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TERRI AGNEW: I apologize about the delay. I have lost my connection, but as soon as I can get it up I will bring it right up for you.

ALBERTO SOTO: Thank you, Terri. So in the interest of time, I will continue while Terri is working on displaying the presentation on the screen.

So as I said, the objective today is to present an overview of the CROPP program and to stress the basic requirements and the objectives of the CROPP program. The objectives of this program are to build local and regional awareness and recruitment of new community members and more effectively engage with current member and/or reactivate previously engaged ICANN community members and certainly communicate ICANN's mission and objectives to new participants or audiences, to Newcomers which is quite [inaudible] people.

So within the CROPP program, we have five travel allocations [for] individual regional [inaudible] are allocated to the following ICANN structure, to all our RALOs – AFRALO, APRALO, EURALO, LACRALO, and NARALO – these are the five individual RALOs. And I see that my presentation is now on the Adobe Connect screen. I don't know if I can control the slides.

Okay, so we have touched on this topic. My apologies.

Okay, we have five individual regional trips allocated, but in LACRALO we have seven thanks to the GSC Team and Rodrigo De La Parra, we have seven trips per year. Please bear in mind that this is per fiscal year,

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so it goes from mid calendar year to mid calendar year. So bear that in mind when you submit an application.

So what is being funded? Well, the funds include economy class transportation, lodging, and a \$50 USD per diem. As you know, you can take care of your own travel reservation when you travel within ICANN, but this is not the case within the CROPP program. In this case, ICANN constituency travel has to take care of your reservation in order to ensure consistency, proper accounted records, and of course keeping track of costs against budget. A proposed program has to be in line with terms and conditions of the pilot program, so you cannot take care of your own bookings so booking is not permitted for this program. And then you have to provide an accurate and complete post-event trip assessment within three weeks of your return date. This is very important for future applications.

My apologies. Bear with me for a second, please. I am not scrolling the pages or the slides and I see that they are moving. My apologies again. My apologies, I am having issues with the slides. I will continue with my presentation but I will ask staff to then scroll down the pages of my presentation as I continue. Thank you.

So I mentioned the report, and then the application request. Just one second please. Bear with me. Okay.

The project must be pre-approved within the participant's organization then by the LACRALO Leadership and then it has to be sent to the CROPP program for approval and then to the GSC Team. And that's the end of the process.

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Bear in mind that the minimum timeframe for submitting a project is eight weeks before the event date [unless] there are further considerations. So bear in mind that you need to include this information when you submit an application – the number of travelers (one or two) if applicable, but bear in mind that we have seven trips allocated so if you have two travelers then we have five trips left. Then the traveler contact information and the itinerary, the departure city, departure date, arrival date, return date. In fact, you need to record the date of the event, and then ICANN travel constituency takes care of checking the flights and getting the traveler to the event.

This has a downside. For example, I traveled to Cuba and I had a day off before the event due to flight scheduling, so I was able to attend the event or participate only one day of the event, Monday, because I had to travel on Tuesday at 6 AM, which meant that I spend only one day of the event on site. I explained that in a meeting and I am awaiting a reply or explanation.

Then, you have to include special travel circumstances, arrangements, explanations, notes, and of course, the event dates. You need to include a link to the event website, so something must already be available online, and [inaudible] the physical address. This is important, because printed material will be sent out to that post address, and you need to get that address well in advance. Then, you need to include the sponsors and the proposed goals and outcomes.

Okay, we need to check that we have all the necessary visas ahead of the event. For instance, right now, we were not able to travel to Montego Bay, because we couldn't get the U.S. visas. Not even an in-

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transit or passenger in transit visa, because unfortunately, Haiti does not qualify for a U.S. visa. I need to double check this, but this is the information I have received so far, so the participants will not be able to travel, and Haiti and Montego Bay are 500 kilometers apart. Because there isn't a direct flight, passengers have to make a stopover in the United States.

Then, you need plenty of time in advance to make sure you have all the necessary visas, then focus on vaccine or vaccination requirements. When I traveled to Haiti, I made sure that I had all the necessary vaccines or vaccine requirements, and then I was not allowed to travel to Haiti because I did not have one vaccine. I had to travel to the Dominican Republic first, on my [inaudible]. Of course, I got a reimbursement, and then I had to continue traveling to Haiti.

Then, you need to focus on health coverage requirements. In some places, when you arrive, you have to show proof of your health coverage or health insurance. Then you have to extensively coordinate with local coordinators, internal transfers, etc. You have \$50 USD per diem, and I had to pay \$40 USD for a taxi for instance, and then you had an entrance tax, a departure tax, so that practically took over all my per diem, and that is not included in the CROPP program.

I emphasize, please, take time windows into account, timeframes into account, to get your visas, to fulfill all the travel requirements, request printed materials, etc. And then you have to respect schedules in general, you have to make sure that you're representing you're ALS, LACRALO and ICANN, and take note of everything you need to prepare your report after the CROPP event.

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MARITZA AGUERO: Thank you, Alberto. There is a question on the chat, and please be brief in the interest of time.

The question for Alberto is this. The IGF in Brazil, is it eligible for the CROPP program that would take place in July, from the 11<sup>th</sup> to the 13<sup>th</sup>

ALBERTO SOTO: Well, taking into account the time period, it is not. It is only four weeks ahead.

MARITZA AGUERO: We have another question by Jason, and this is whether there is any restriction in terms of visa, so why didn't any other candidate go there?

ALBERTO SOTO: Because we got the reply from the visa two days ago.

MARITZA AGUERO: Then we have a question from Raitme Citterio. She's asking does the IGF this year qualify? But this already was answered by you.

ALBERTO SOTO: Yes.



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MARITZA AGUERO:

Alberto, thank you very much for your presentation. The presentations of all participants will be uploaded on the wiki page. Now, let's continue with our agenda, because we have already finished with our presentation, and I will speak about the advancement that we have with the MoU and LACNIC, and all the documentation that was sent for review. I am working on that summary and I am providing this summary on behalf of Umberto Carrasco, but before going on, I see Dev. Dev, do you have any question for Alberto so that we can finish, so that we can close with this item on the agenda, and so that we can continue with the next item from our agenda? Go ahead, Dev, please.

DEV ANAND TEELUCKSING:

Thank you very much, Maritza. Thanks Alberto for the presentation. Just to correct something, the RALO leadership has to work with the CROPP review team members, and those review team members are Juan Rojas and Leon Sanchez, and those are the persons that will actually make the application on the wiki, make the presentation to the CROPP Review Team and get the GSE approvals and take back any feedback on the proposals to the review team, so that's one thing.

Another thing, just a correction regarding the event in July. That event is part of FY17, and within the past few days it's been confirmed that persons can make an application for FY17, for events in July and August. This is pending, of course, whether CROPP is approved by ICANN and its budget, obviously. One other thing is that CROPP trips are also contingent on how they apply to the outreach strategy, which is also published on the wiki, and this strategy also needs to be updated for FY17, so we need to have that updated FY17 outreach strategic plan in

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place for proposals to be able to be reviewed once ICANN approves the CROPP FY17 program. Thank you.

MARITZA AGUERO:

Thank you very much, Dev, for your comment and for your detailed explanation. Now, we will continue with our last part of the agenda. The last part of the meeting – as I was saying before – has to do with the proposal of the MoU in LACNIC, and these are documentations being reviewed.

Humberto Carasco is telling me the MoU has been rejected by LACNIC, and they are going to make some comments, so Humberto will provide the information later on. I was just updating you on that item on the agenda.

Next item on the agenda has to do with the activities in terms of the handover and activities by Alberto Soto. We know there is a recruitment process for ALSes, we're working on that with [Aileen] and we will continue with all the pending items that were left in Marrakech.

Then, with Alfredo from Colombia through the Autonomous University of Colombia, we will be having an event in that country, and of course, we have to coordinate that event and we'll review that information with Aida from Uruguay. She's proposing to hold an event for the 10<sup>th</sup> anniversary of LACLARO. This event will be celebrated in May, but it's still pending. We need to coordinate with Mari from Nicaragua.

LACRALO was dealing with the legal issue for connection during calls, the same applies for Haiti and [Telemarker,] and they will be offering a

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service free of charge, so we will continue with a follow-up of these activities to see what they are doing.

Then, we have another item on the agenda to report to you, and this is that the Argentine Association Against Cybercrime and its application is already posted on the webpage. This is posted for public comment. Comments will be received up until April the 23<sup>rd</sup>, at 23:00 UTC.

Finally, in April, there will be a review of [inaudible] in Jamaica, in Barbados, there will be a remote streaming of this event. In Lima, on April the 21<sup>st</sup>, there will be the Peruvian Internet Governance Forum, and after that, as said before, this is open for public comment and the IGF that will be held in Guadalajara, Mexico is also open for comments. Then, we will have the sixth Internet Governance Forum in Brazil, in Porto Alegre. We will be posting information on the LACRALO wiki page for you to access that information and for you to have information on those events, and we will have remote participation as well.

Finally, when it comes to item number 12, any other business, we will have to do a follow-up – this is for Janice – in terms of the program that she's leading, and when it comes to the other information that will be posted on the LACRALO webpage. Now, I would like to know whether there is any question or comments, so that we can bring this call to an end.

ALBERTO SOTO:

I don't have my computer here, but I am on the phone, so I would like to take the floor.

MARITZA AGUERO: Alberto, go ahead, please.

ALBERTO SOTO: Alberto Soto speaking. When it comes to Haiti and Jamaica, there is an e-mail by Rinalia that she sent two days ago, and I would like you to forward that e-mail to the list, because she's mentioning the legal issue, the communication issue for the ALS to be able to participate. Thank you.

MARITZA AGUERO: Thank you very much, Alberto. It would be good to have that information so that we can be on the same page regarding these issues, and of course, to be able to do the appropriate follow-up.

We have a question by Aida. Aida, go ahead please, you have the floor. Aida, you have the floor, go ahead please. Aida, we are not hearing you. You have the floor, go ahead please.

SILVIA VIVANCO: It seems that Aida has no audio.

MARITZA AGUERO: Is there any other question or comment? Because we will have to bring this call to an end. Aida, are you on the call?

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SILVIA VIVANCO: Maritza, if I may, I would like to take the floor to make some comments.

MARITZA AGUERO: Yes, Silvia, go ahead please.

SILVIA VIVANCO: I would like to tell you that next week, on April the 26<sup>th</sup>, as you can see on the screen, we will begin with the selection at the RALO level for ALAC members that are still pending for renewal at the end of the general assembly in October 2016 this year. As you can see on the screen, we have two members whose terms will be finishing at the end of the general assembly, and they are Vanda Scartezini, and if you scroll down you will see the name of Sylvia Herlein Leite. So we have a schedule for the section, we will be announcing this information formally by e-mail and we will also have a teleconference so as to provide everybody with the opportunity to ask questions to the candidates.

So quickly, we have on April the 26<sup>th</sup> the announcements for the nominations, then we will have a period for nominations, and nominations will be accepted for a period of ten days in May. May the 16<sup>th</sup>, that would be the deadline for nomination acceptances, and on May the 25<sup>th</sup>, we will have the elections. These positions will be renewed – as I said before – at the end of the annual general meeting, during the ICANN 57 meeting in October, and you will see this information on the wiki page as well. We have the candidates who are now holding those positions, and we will provide all details when it comes to the rules that will be applicable to these elections.

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For the sake of time, this is all I wanted to say. Thank you very much, Maritza, and if we are ready, we can now continue with our evaluation survey. Maritza, if you agree with that, can we continue with the survey?

MARITZA AGUERO: Yes, Silvia. Before that, Aida is telling me that they are planning the event. There is no set time, so this is what I wanted to say, and now we can proceed with the survey.

SILVIA VIVANCO: Thank you very much, Maritza. I want to thank you all. This captioning feature has been a pilot today. We had a simultaneous transcription of the text of this call. This is only in English so far, and I hope this has been useful for you.

So, Terri, you have the floor. Terri, you can proceed to read the questions, and please let's answer those questions. Terri, you have the floor, go ahead please.

TERRI AGNEW: Thank you, Martiza. We will have six survey questions total. They now appear in your bottom right hand corner. The first survey question, the captioning feature of the Adobe Connect room is part of a pilot. Please choose the suitable term. Very helpful, helpful, less relevant, or not helpful. Please select your choice now.

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UNIDENTIFIED MALE: Hello, sorry, this is [inaudible] again, in English.

TERRI AGNEW: Welcome back.

UNIDENTIFIED MALE: Thank you.

TERRI AGNEW: Survey question number two. Please self-identify all categories that describe who you are. A person with disability, a participant for whom English is a second language, a participant who doesn't speak English, a participant who has limited or low bandwidth, or none of the above. Please cast your vote now.

Question number three. What benefits did you get from accessing the captioning stream? A greater understanding of the topics, ability to understand the session more effectively, provided the correct spelling of technical terminology, personal benefits of being appreciated, or able to more fully appreciate and engage with the presenter. Please cast your vote now.

Just as a follow-up to question number three, if one of the previous did not describe you, here is an open place where you can type additional responses about what benefits did you get from accessing the captioning stream.

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Moving on to question four, where else do you think captioning should be required? Working groups, task forces, ad hoc groups, RALO calls, ALAC calls, CCWG calls, or others.

Finally, our last question is any final comments. I will leave this up for you to take your time and throw in any final comments you may have. Thank you, everyone, for joining and for staying on longer and completing the survey for us. Once again, we'll keep this poll up, but thank you, everyone, for joining. You may disconnect all remaining lines once you've finished typing in your comments, and we thank you for joining today's conference.

UNIDENTIFIED MALE: Thanks all, and thanks to the interpreters. Take care. And to the captioning.

MARITZA AGUERO: Thank you very much, Terri. Thank you very much to the interpreters, the staff. Goodnight, thank you very much for your participation. Good afternoon, good evening, good morning, and thank you very much.

TERRI AGNEW: Once again, the meeting has been adjourned. Thank you very much for joining, and please remember to disconnect all remaining lines.

**[END OF TRANSCRIPTION]**