Category 1: Education

1. Is the TMCH clearly communicating: (i) the criteria it applies when determining whether or not to accept marks for entry into the TMCH; (ii) options for rights-holders when their submissions are rejected; and (iii) options for third parties who may have challenges to or questions about recordals in the TMCH?

2. Should the TMCH be responsible for educating rights-holders, domain name registrants and potential registrants about the services it provides? If so, how? If the TMCH is not to be responsible, who should be?

3. What information on the following aspects of the operation of the TMCH is available and where can it be found?
   
   (a) TMCH services;
   (b) Contractual relationships between the TMCH providers and private parties; and
   (c) With whom does the TMCH share data and for what purposes?

Category 2: Verification &Updating of TMCH Data

4. Should the verification criteria used by the TMCH to determine if a submitted mark meets the eligibility and other requirements of the TMCH be clarified or amended? If so how? (NOTE: See the TMCH Guidelines at http://trademark-clearinghouse.com/sites/default/files/files/downloads/TMCH guidelines v1.2_0.pdf)

5. Should there be an additional or a different recourse mechanism to challenge rejected submissions for recordals in the TMCH?

6. How quickly can and should a cancelled trademark be removed from the TMCH Database?

Category 3: Breadth and Reach (Scope)

7. How are design marks currently handled by the TMCH provider? (NOTE: The Working Group is using the more commonly-used term “design marks” to refer to what the TMCH Guidelines describe as “device” or “image” marks, or otherwise marks that do not exclusively consist of letters, words, numerals, special characters (see TMCH Guidelines p. 20))
8. How are geographical indications, protected designations of origin, and protected appellations of origin currently handled by the TMCH provider?

9. Should the TM+50\(^1\) be retained as is, amended or removed?

10. Should the TMCH matching rules be retained, modified, or expanded, e.g. to include plurals, ‘marks contained’ or ‘mark+keyword’, and/or common typos of a mark?

11. Should the scope of the RPMs associated with the TMCH be limited to apply only to TLDs that are related to the categories of goods and services in which the dictionary term(s) within a trademark are protected?

Category 4: Costs & Other Fundamental TMCH Features

12. Are there concerns about operational considerations (such as cost, reliability, global reach, service diversity and consistency) due to the TMCH Database being provided by a single Provider? If so, how may they be addressed?

13. Are the costs and benefits of the TMCH reasonably proportionate amongst rights holders, registries, registrars, registrants, other members of the community and ICANN?

Category 5: Access & Accessibility

14. How accessible\(^2\) is the TMCH Database and RPM Rights Protection Actions and Defenses to individuals, organizations and rights-holders; as well as trademark agents in developing countries?

15. What concerns are being raised about the TMCH Database being confidential, what are the reasons for having/keeping the TMCH Database private, and should the TMCH Database remain confidential or become open?

Category 6: Balance

16. Does the scope of the TMCH and the protection mechanisms which flow from it, reflect the appropriate balance between the rights of trademark holders and the rights of non-trademark registrants?

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\(^1\) Trademark owners can add up to 50 variations that are similar to each valid submission in the TMCH—within the notification process—provided that the variant of the mark was awarded to the trademark holder in a prior UDRP case.

\(^2\) This word is used in the sense of asking whether the TMCH (its existence, purposes and how it is to be used) is known to the types of stakeholders mentioned.