# Application & Evaluation Data Brainstorming

### Was the application and evaluation process effective at...

## Addressing the needs of underserved areas and markets?

- Serving the community
- Encouraging participation as providers from within the area
- Providing effective dispute resolutions for developing regions
- Examining barriers to entry for prospective participants for emerging economies
- IDNs
- Application support

## Providing equal opportunity for participation in the Program

- Risk of unfair advantage for those with more money (or disadvantage those with fewer resources) and "insider knowledge"
- Linguistic barriers
- Sufficient outreach and awareness
- Infrastructure access

## Collecting and implementing GAC public policy advice

- Public Interest Commitments: voluntary vs. mandated
- Early enough participation by GAC
- Was GAC advice effectively formulated?

# Preventing the delegation of TLDs that would be confusing or harmful

- Standing in objection process
- String confusion
- Singular plurals
- Inconsistent decisions/appeals

## Allowing specific communities to be served by a relevant TLD?

- How we define community applicants and design an evaluation process fit to purpose?
- IDNs



#### **String Contentious Process**

Ultimately expensive to registrants

Can we simplify the process by eliminating "rounds"



## Equality vs Developing World

- What are the distinctions?
- How do we study them separately?
- What are the implications of an unequal process that we can measure?



## The Appli-can't Surveys

- 1. Withdrawn Applications
  - Characteristics No successful bid for a string
  - Survey Questions Possibly Nielson
    - 1. Why withdrawn?
    - 2. Auction?
    - 3. Paid off?
    - 4. Insufficient funds?
- 2. Applicants that Might have been...
  - Identify Cohorts to Successful applicants
    - 1. Identify Categories
    - 2. Find Cohorts
    - 3. Identify Contacts—AM Global. Goal 200 Contacts
  - Survey Potential Applicants
    - 1. Identify Questions
    - 2. Focus Groups? perhaps Nielson
    - 3. Direct Interviews? perhaps AM Global



## **String Confusion**

- How do we test for string confusion? another Survey?
- How do we explore deficiencies in resolution process
- What were the standing questions? How to measure?
- How do we test for inconsistent results?
- Singles and Plurals. How to access the threat of confusion?



## Collecting and Implementing GAC Advice

- Public Interest Commitments: voluntary vs. mandated
- Early enough participation by GAC
- Was GAC advice effectively formulated?



#### Rounds!

- What are the characteristics of a round?
- What challenges can be tied directly to it being a round?
- How do we quantify this?



## Dividing up the Work!

- Question Champions Rappateurs
- Sub-teams with champion?

